



2024

Algonquin Community Survey  
Report of Results



### Mission Statement

The mission of the people of Algonquin is to foster a harmonious, distinctive community with a strong sense of place, preserving its ecological and historical richness, providing a safe and comfortable environment, through a responsible use of community resources, and developing ownership and pride in the community through significant citizen involvement in all civic, social, and cultural affairs.

To this end, we will provide for the needs of today, prepare for the demands of tomorrow, and Remain mindful and respectful of the past.

### Values

#### Respect

We are committed to fairness, inclusion, justice, compassion, and equal outcomes for all. We are open-minded and treat all individuals with respect and dignity.

#### Integrity

We are committed to the highest ideals of honor and integrity in all public and professional relationships.

#### Innovation

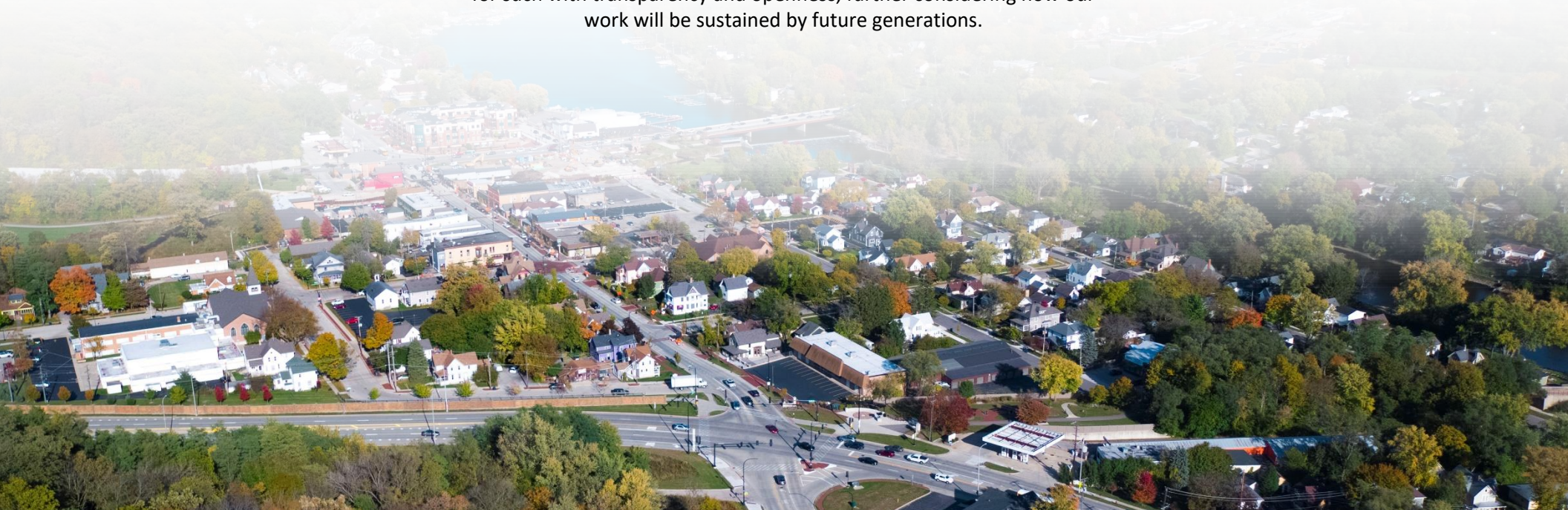
We are committed to a forward-thinking environment that embraces change and supports learning, creativity, calculated risks, and continuous improvement.

#### Collaboration

We are committed and accountable to organizational success and celebrate our shared dedication to public service.

#### Stewardship

We are committed to our natural, fiscal, and social resources and will care for such with transparency and openness, further considering how our work will be sustained by future generations.



# Table of Contents

## INTRODUCTORY SECTION

Background	1
Sample Distribution and Response	3

## EXECUTIVE SUMMARY

Executive Summary	5
Chart: Quality of Life in Algonquin	8
Chart: Quality of Life in Algonquin (Part 2)	9
Chart: Quality of Life in Algonquin (Part 3)	10
Chart: Quality of Life in Algonquin (Part 4)	11
Chart: Year-to-Year Comparison: Quality of Life	12
Chart: Year-to-Year Comparison: Quality of Life (Part 2)	13
Chart: Public Safety: How Safe Do You Feel...	14
Chart: Quality Ratings: Police/Public Safety	15
Chart: Year-to-Year Comparison: Police/Public Safety	16
Chart: Quality Ratings: Public Works	17
Chart: Quality Ratings: Public Works (Part 2)	18
Chart: Year-to-Year Comparison: Public Works	19
Chart: Quality Ratings: Parks/Recreation	20
Chart: Year-to-Year Comparison: Parks/Recreation	21
Chart: Quality Ratings: Community Development	22
Chart: Year-to-Year Comparison: Community Development	23
Chart: Quality Ratings: General Services	24
Chart: Quality Ratings: General Services (Part 2)	25
Chart: Year-to-Year Comparison: General Services	26
Chart: Village Employee Performance	27

## COMPREHENSIVE RESULTS

Quality of Life in Algonquin	29
Police/Public Safety	34
Public Works/Infrastructure	36
Parks/Recreation	40
Community Development	42
General Services	43

## CROSTABULATION OF RESULTS

Quality of Life in Algonquin	51
Police/Public Safety	64
Public Works/Infrastructure	70
Parks/Recreation	85
Community Development	93
General Services	98

## SERVICE MEASURE RANKINGS

Quality of Life Rankings	113
Service Quality and Importance Rankings	114

## SURVEY INSTRUMENT

Survey Instrument – Page 1	115
Survey Instrument – Page 2	116





THIS PAGE INTENTIONALLY LEFT BLANK.

This report consists of the results from the eighth annual Algonquin Community Survey which was conducted in 2024. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project information and historic reports are available at: [www.algonquin.org/survey](http://www.algonquin.org/survey).

### Project Summary

In September 2024, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,750 randomly selected households on September 27, 2024. Households were given 31 days to complete and return the survey. During the fall months of 2024, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

The survey instrument is also available for residents to complete online. Residents that received survey instruments were also given unique identifiers that allowed them to access the survey. The results from the online version were formatted such that they aligned with the questions

and answers in the mailed survey instrument. The feedback from both surveys is combined for calculations.

### Margin of Error

The Algonquin Community Survey was conducted with a 95.0% confidence level and a margin of error of 5.9%, plus or minus. Based on the survey responses received, 95.0% of the time, the results of a survey should differ by not more than 5.9% in either direction from what would have been obtained by surveying all households in Algonquin's population base.

### Report

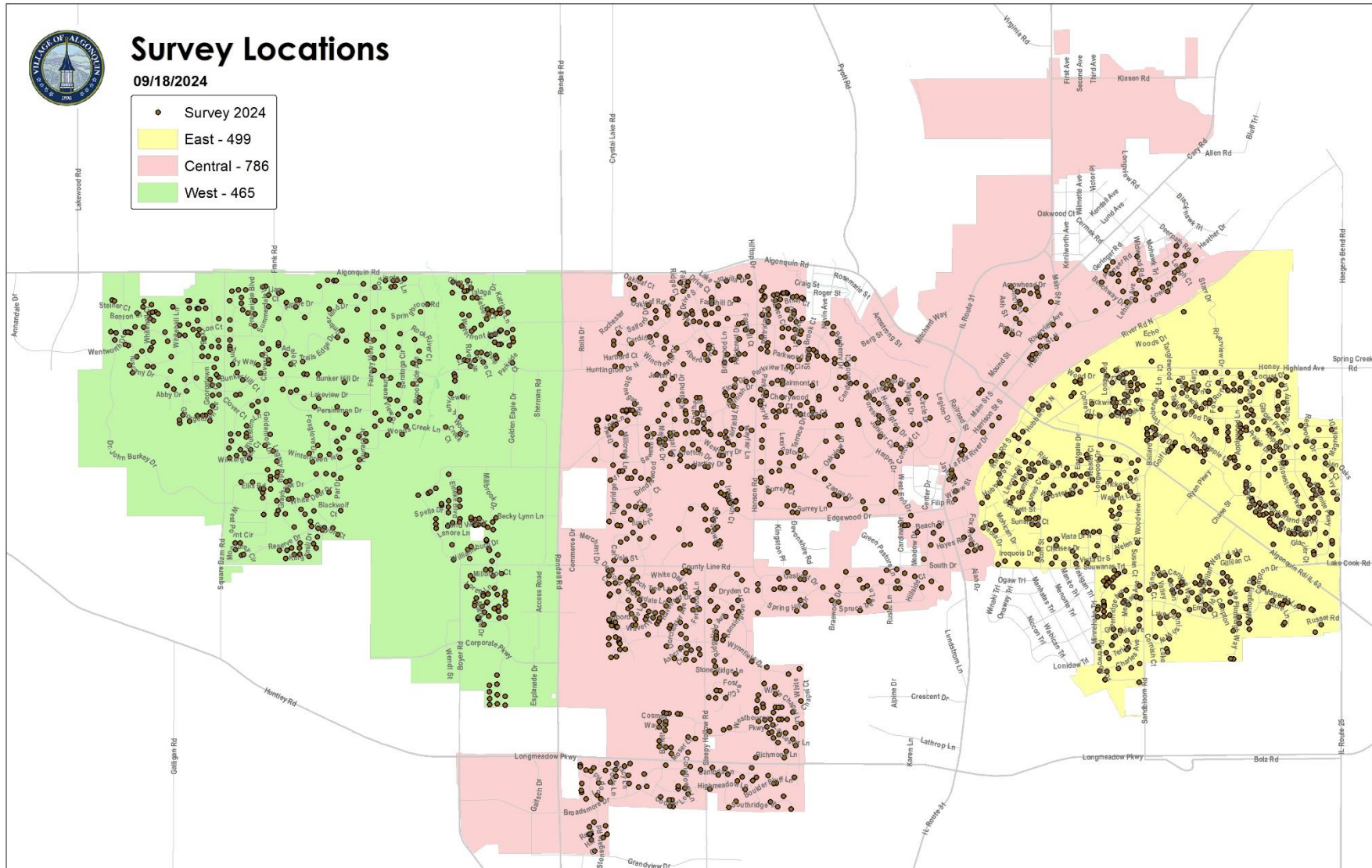
This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.





THIS PAGE INTENTIONALLY LEFT BLANK.

# Sample Distribution and Response



Of the 1,750 surveys distributed, 263 were returned for a 15.0% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 15.6% response rate, households west of the Fox River and east of Randall Road had a 13.9% response rate, and households west of Randall Road had an 14.0% response rate. A total of eight respondents did not indicate in what area of Algonquin they resided.



THIS PAGE INTENTIONALLY LEFT BLANK.



### Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play.

**The highest rated measure for this category is Algonquin as a Place to Live, receiving a positive (Good or Excellent) rating of 93.8%.** The next two top-rated measures are Your Neighborhood as a Place to Live (91.9%) and Algonquin as a Place to Rise Children (91.6%).

Employment Opportunities (62.3%), Value of Services for the Taxes Paid to the Village of Algonquin (55.3%), and Traffic Flow on Major Streets (47.3%) are the bottom most rated measures in this category.

### Police/Public Safety

Ensuring public safety is one of the most critical charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods.

**This year, the highest rated measure for this category is 911 Services (94.0%),** followed by Crime Prevention (90.5%) and Responding to Citizen Calls (89.9%).

The bottom most rated measures for Police/Public Safety include Patrol Services (75.9%) and Traffic Enforcement (69.1%).

The Village of Algonquin Police Department is charged with protecting the safety and welfare of the public. During the 2023 calendar year, the Police Department responded to 17,420 service calls. In 2024, the Police Department responded to 17,253 service calls.

Fire protection and emergency medical services are provided to the community by the Algonquin-Lake in the Hills Fire Protection District, Carpentersville & Countryside Fire Protection District, and Huntley Fire Protection District.



### Public Works/Infrastructure

Residents were asked to rate the quality of services related to Public Works and Infrastructure in Algonquin.

**The highest rated measure for this category is Public Property Maintenance (87.8%),** followed by Pedestrian & Bicycle Paths (87.5%) and Stormwater Drainage (86.3%).

Sidewalk Maintenance (71.4%) and Drinking Water (64.3%) are the bottom most rated measures in this category.

The Village of Algonquin has 130 miles of municipal-owned and maintained streets; 165 miles of water mains; 137 miles of sanitary sewer; and over 10,000 municipal-owned and maintained trees.

In addition, Algonquin continues to receive recognition for providing premier parks and trails for its residents and it has been named a Tree City USA for 27 consecutive years, since 1996, by the Arbor Day Foundation.

### Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy.

**The highest rated measure for this category is Quality of Village Parks (91.1%).** The following top two rated measures are: Parks Maintenance (91.0%) and Overall Parks/Recreation (84.7%).

The bottom rated measures in this category are the Swimming Pool Facility (69.9%) and Recreation Facilities (70.5%).

The Village of Algonquin owns and maintains all parks within the Village limits. The Village features 20 active park sites covering more than 150 acres, along with over 500 acres of natural areas and open space. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool.

Additionally, Barrington Hills Park District, Dundee Township Park District, and the Huntley Park District serve portions of Algonquin.

### Community Development

The Community Development Department is responsible for planning and zoning, building permitting, economic development, and property maintenance.

**The highest rated measure in this category is Overall Community Development (84.6%).** The next two top rated measures are Ease/Efficiency of Obtaining Permits (81.1%) and Economic Development (80.7%).

The bottom most rated measure this year was Code Enforcement (67.3%).

In calendar year 2023, the Community Development Department issued 3,130 building permits. In 2024, the Department issued 3,057 building permits.

### General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors.

**The highest rated measure in this category is Garbage Collection (92.9%).** The next two top rated measures are Online Payment Options (92.8%) and Recycling (92.0%).

The bottom most rated measure in this category is Promoting Village to Attract Visitors (71.3%).

### Customer Service

Overall, employee interaction was rated Excellent or Good in all three evaluation categories: knowledgeable (91.1%), responsive (89.1%), and courteous (93.4%). **Overall, 89.8% of residents rated their interactions with Village employees as positive.**



### Net Promoter Score

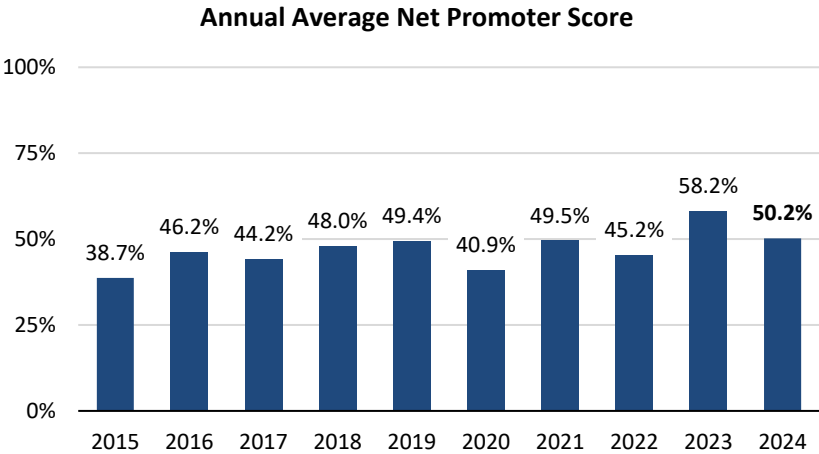
A Net Promoter Score framework has been used to assess resident satisfaction. This framework involves categorizing responses to the question, "How likely are you to recommend living in Algonquin to someone else?" based on satisfaction levels, to provide insights into overall loyalty and contentment.

The following criteria are used to categorize responses:

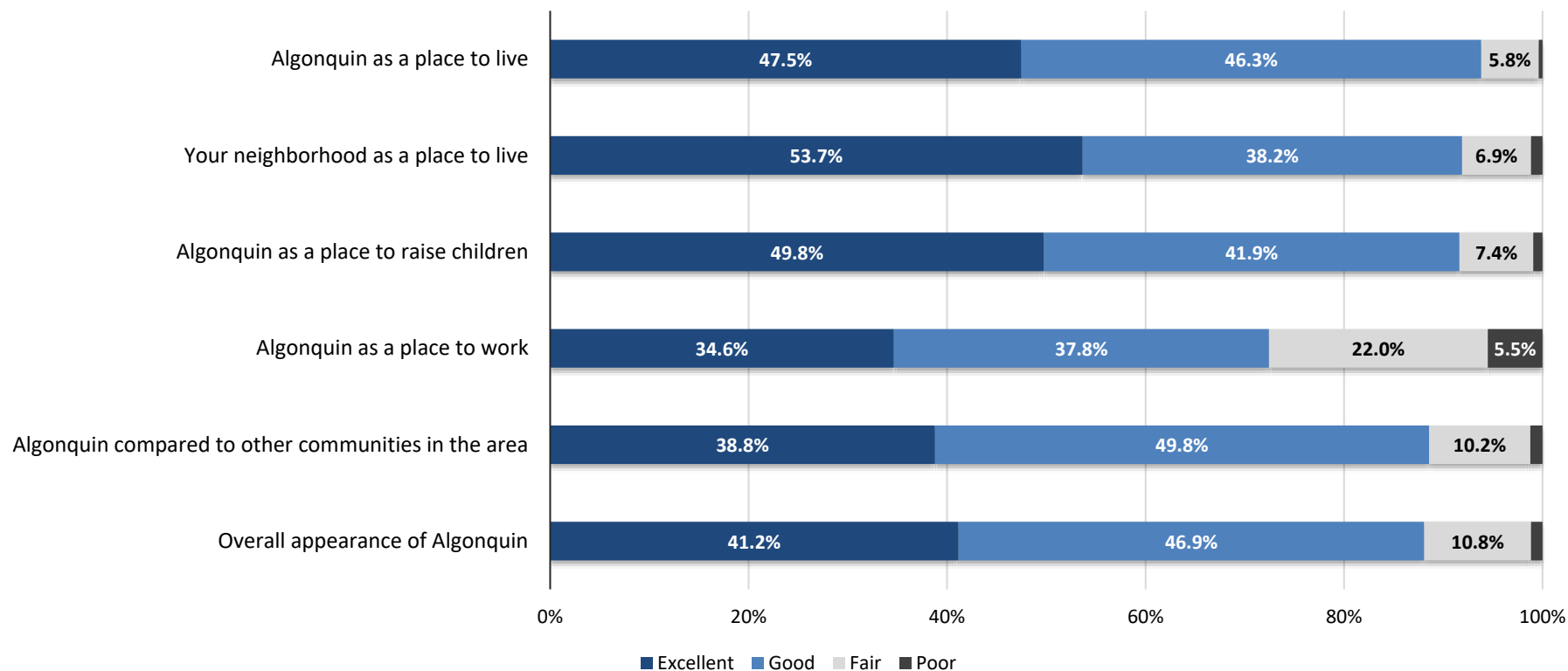
- **Promoters:** Residents who responded with "Very Likely"
- **Passives:** Residents who responded with "Like or Neither Likely nor Unlikely"
- **Detractors:** Residents who responded with "Unlikely" or "Very Unlikely"

The Net Promoter Score is then calculated by subtracting the percentage of Detractors from the percentage of Promoters. A positive score indicates higher satisfaction and a likelihood of recommendation, while a negative score highlights areas for improvement.

**In 2024, the average Net Promoter Score reached +50.2%, decreasing slightly compared to 2023.**



### Quality of Life in Algonquin

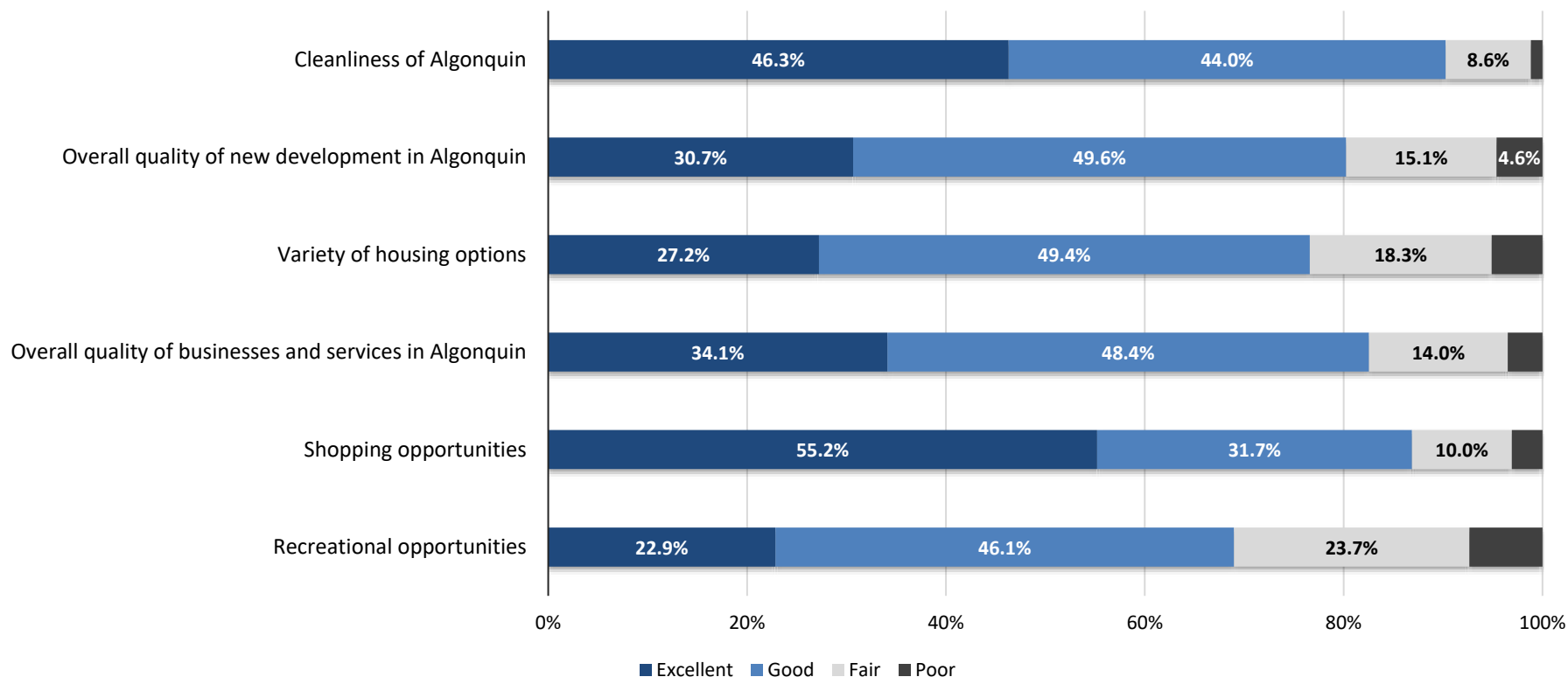


The chart above illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **93.8% of respondents rated Algonquin as a Place to Live positively**, which is down slightly from 94.3% of respondents who rated this measure positively in 2023.

**Algonquin as a Place to Work remains an area of focus, which received a significant number of Fair (22.0%) and Poor (5.5%) ratings.** This measure also received a significant number of Fair (26.1%) and Poor (6.3%) ratings in 2023. In Algonquin, nearly half of all jobs are retail trade (38%) or accommodations and food services (19%). Principal employers like School District Number 300, with over 466 employees across its Algonquin locations, play a role in shaping the Algonquin’s employment environment.

**Algonquin as a Place to Work saw the largest year-over-year improvement in this section, rising by 4.8% compared to 2023.** Since the survey's inception in 2012, this measure has grown by 16.7%. The Village's unemployment rate remains under 4.0%, outperforming county, state, and federal rates.

### Quality of Life in Algonquin (Part 2)

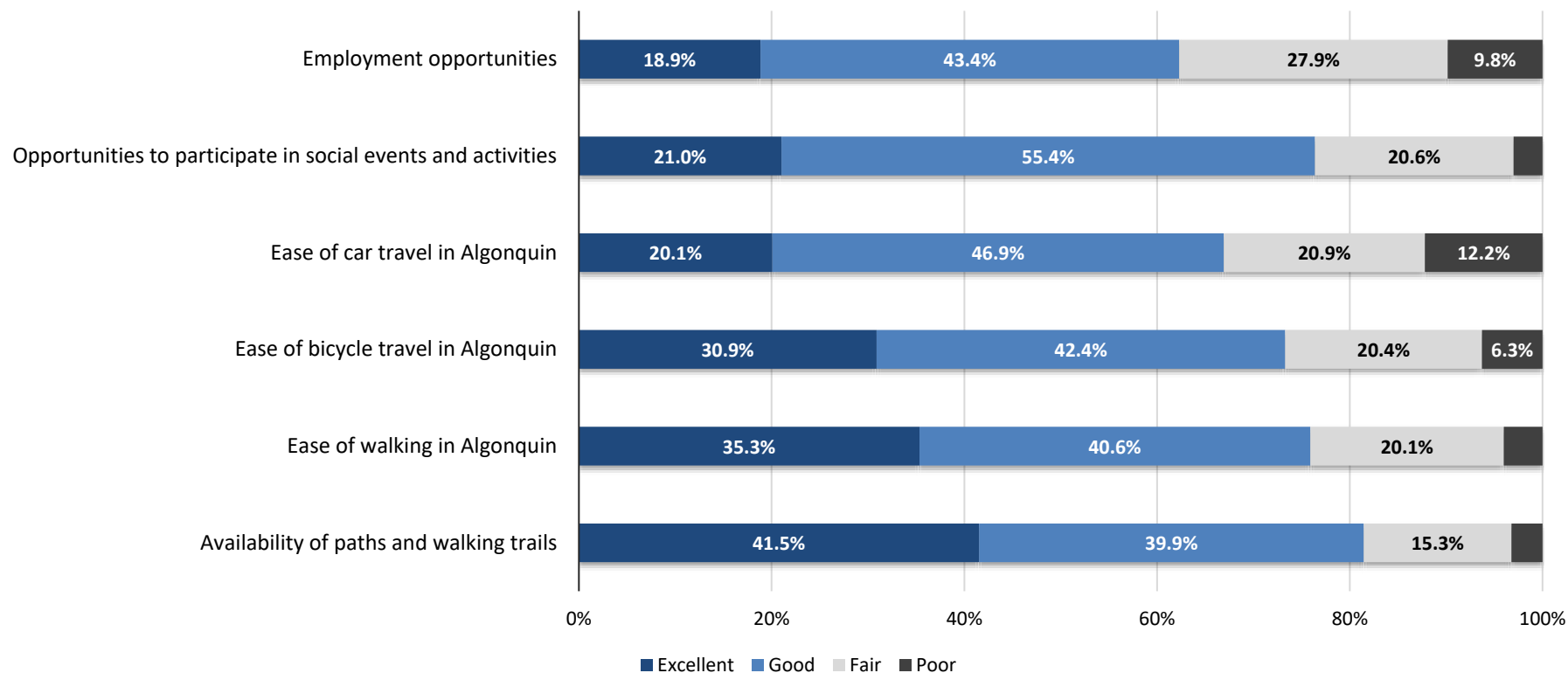


The chart above illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **90.3% of respondents rated the Cleanliness of Algonquin as positive.** In 2023, of 88.5% of respondents rated this measure positively.

**An area of focus is Recreational Opportunities, which received a significant number of Fair (23.7%) and Poor (7.3%) ratings.** This measure also received a significant number of Fair (24.7%) and Poor (4.1%) ratings in 2023. In 2020, the Village Board approved the Parks and Recreation Master Plan, designed to strategically improve recreational opportunities by addressing community needs identified through assessments and public input.

**Quality of New Development saw a 6.2% increase in positive ratings compared to 2023.** Highlights include the NorthPoint Algonquin Commons redevelopment on Randall Road and The Enclave, featuring Cooper's Hawk, Portillo's, and Raising Cane's. National homebuilders, including D.R. Horton, Lennar, and Pulte Homes, are nearing completion on subdivisions such as Trails of Woods Creek, Grand Reserve, and Westview Crossing, with Algonquin Meadows set to begin construction soon.

### Quality of Life in Algonquin (Part 3)

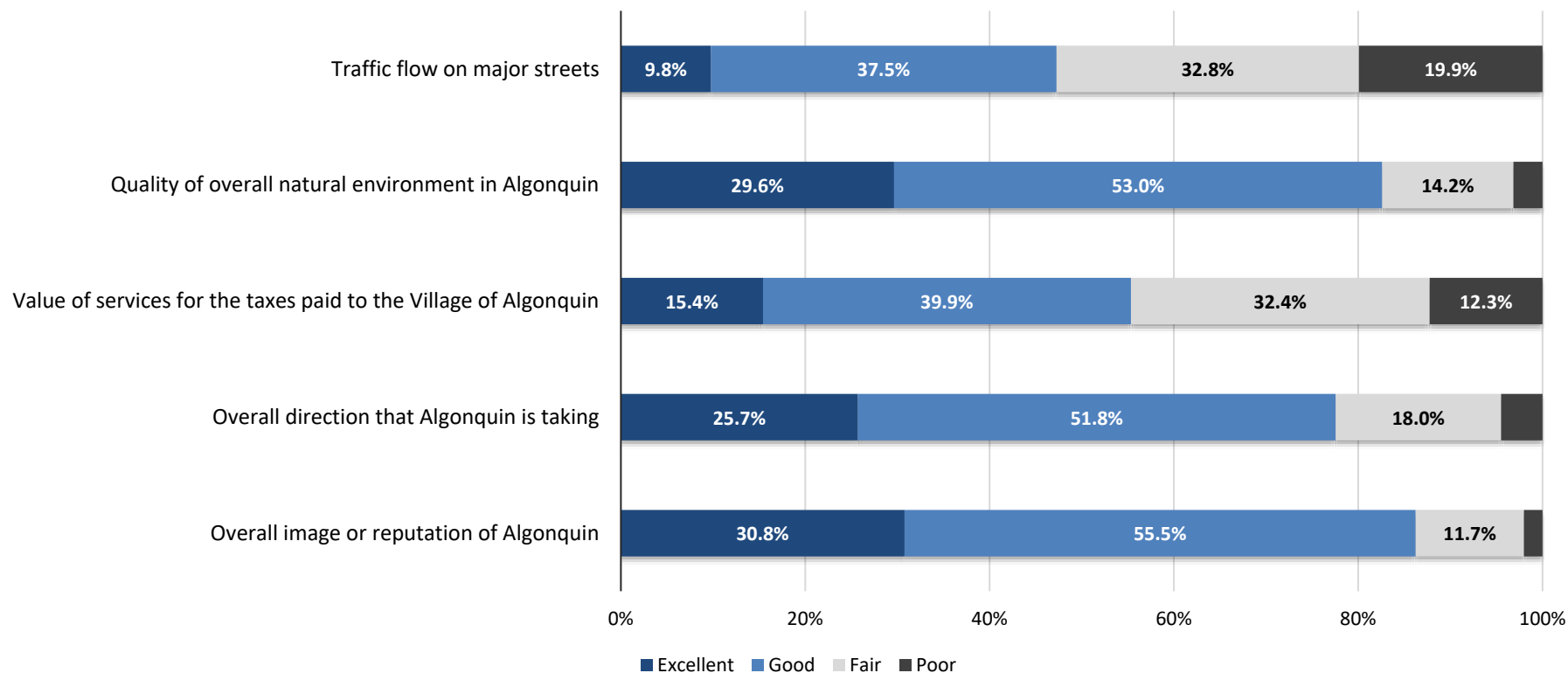


The chart above illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **81.5% of respondents rated the Availability of Paths and Walking Trails positively.** In 2023, 77.9% of respondents rated this measure positively.

**An area to focus on is Ease of Car Travel, which received a significant number of Fair (20.9%) and Poor (12.2%) ratings.** This measure also received a significant number of Fair (46.2%) and Poor (7.5%) ratings in 2023. In recent years, Ease of Car Travel has improved significantly with local roadway projects by the county and Village. This fiscal year, the Village allocated \$48.3 million for capital improvements, including \$20.1 million for street improvements.

**Employment Opportunities in Algonquin increased by 16.1% compared to 2023, and has shown an 33.8% increase since the survey's inception.** Recent and ongoing development projects, such as the Enclave (featuring Cooper’s Hawk, Portillo’s, Raising Cane’s, and Belle Tire) and NorthPoint’s Algonquin Corporate Center, are projected to add approximately 1,500 jobs to the local economy, with the NorthPoint development already contributing nearly 400 permanent and temporary jobs.

### Quality of Life in Algonquin (Part 4)

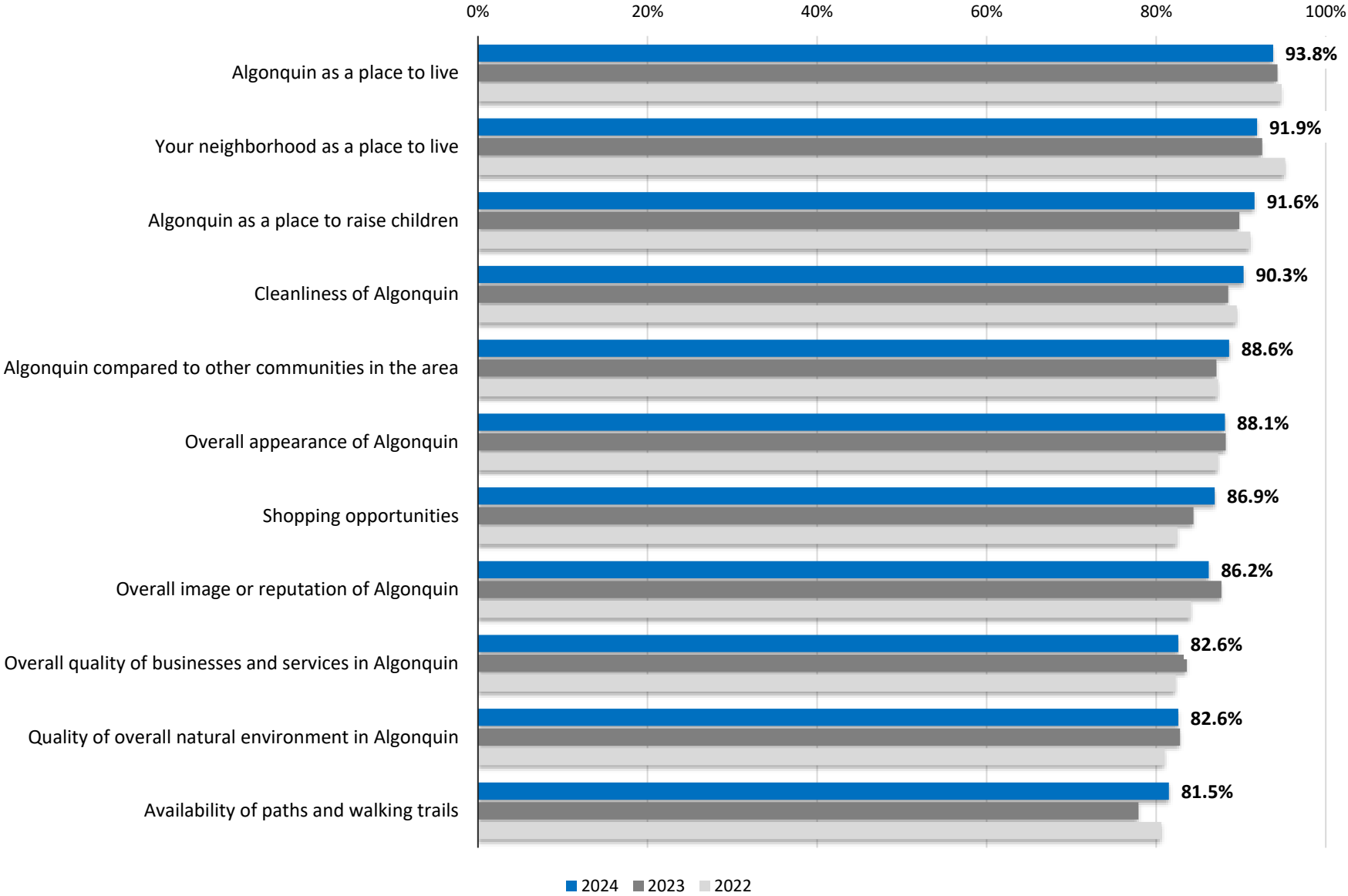


The chart above illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **86.2% of respondents rated the Overall Image or Reputation of Algonquin as positive.** In 2023, 87.7% of respondents rated this measure positively.

**Traffic Flow on Major Streets remains an area of focus, which received a significant number of Fair (32.8%) and Poor (19.9%) ratings.** This measure also received a significant number of Fair (31.6%) and Poor (19.6%) ratings in 2023. Before 2021, the average for this rating was 28.0%. However, recent years have seen increase of 20.6% due to the completion of roadway projects by external agencies and the Village.

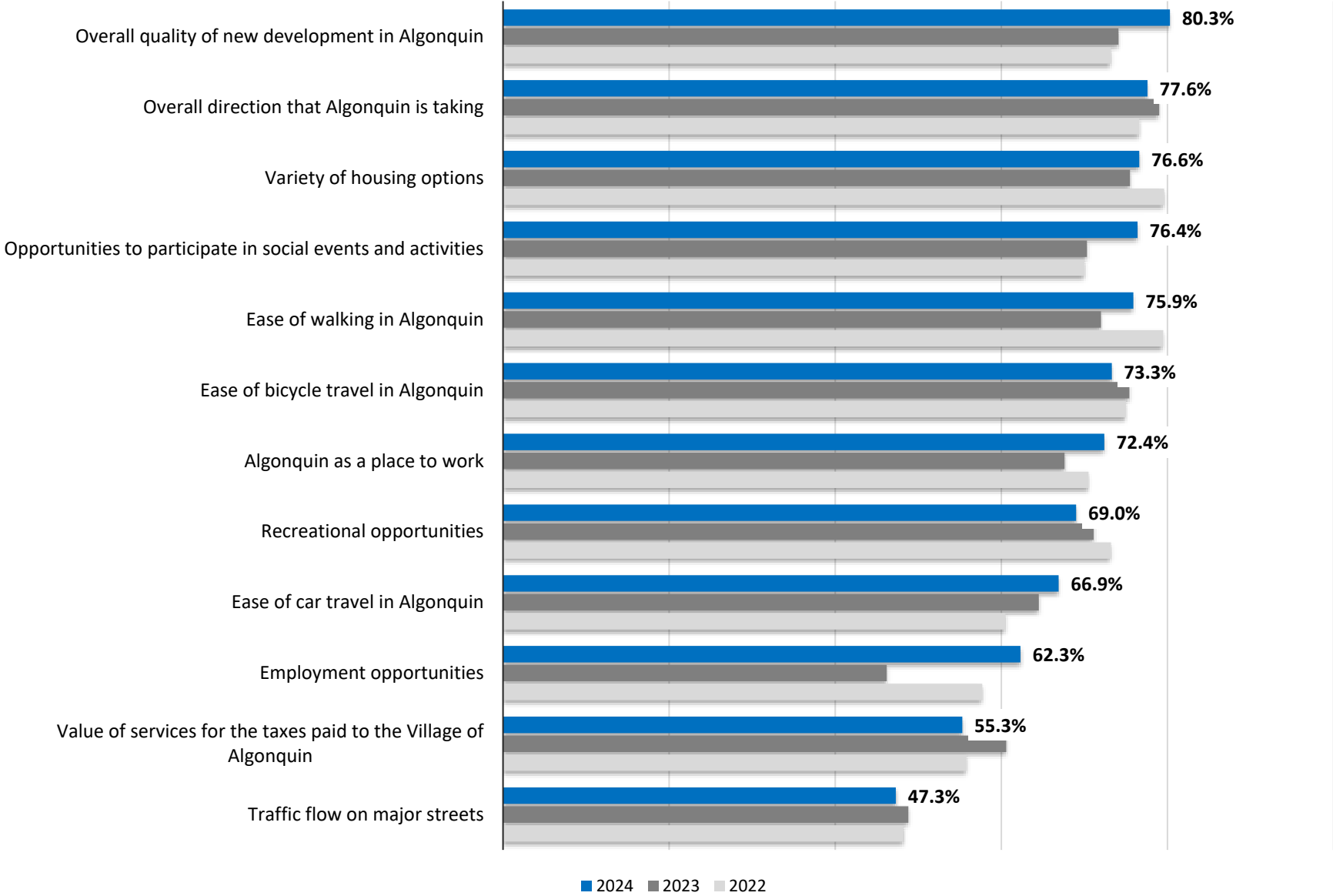
**The largest change in this section from 2023 to 2024, is Value of Services for the Taxes Paid to the Village of Algonquin (-5.3%), a decrease from 2023.** The Village's portion of the property tax is approximately 6 percent, meaning the Village receives six cents for every dollar paid by residents. The remaining 94 percent is distributed among other taxing entities, including schools, fire protection, the county, and organizations like libraries, townships, conservation districts, and community colleges.

### Quality of Life Year-to-Year Positive Rating Comparison: 2022 - 2024 (Part 1)



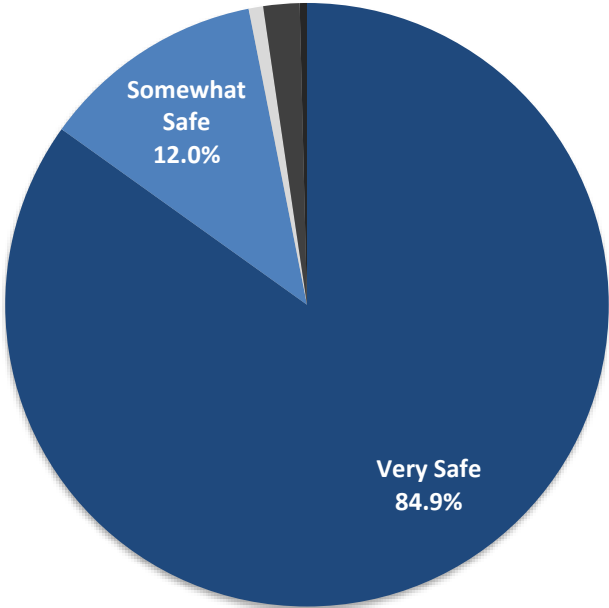


### Quality of Life Year-to-Year Positive Rating Comparison: 2022 - 2024 (Part 2)



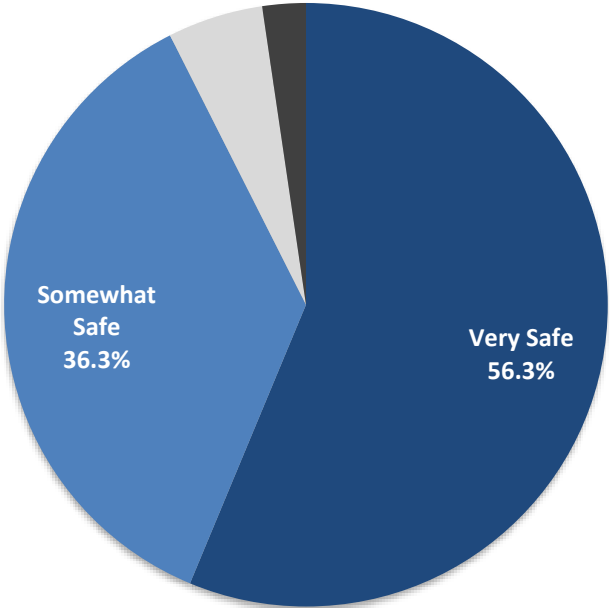
Public Safety: How Safe Do You Feel...

In your neighborhood during the day



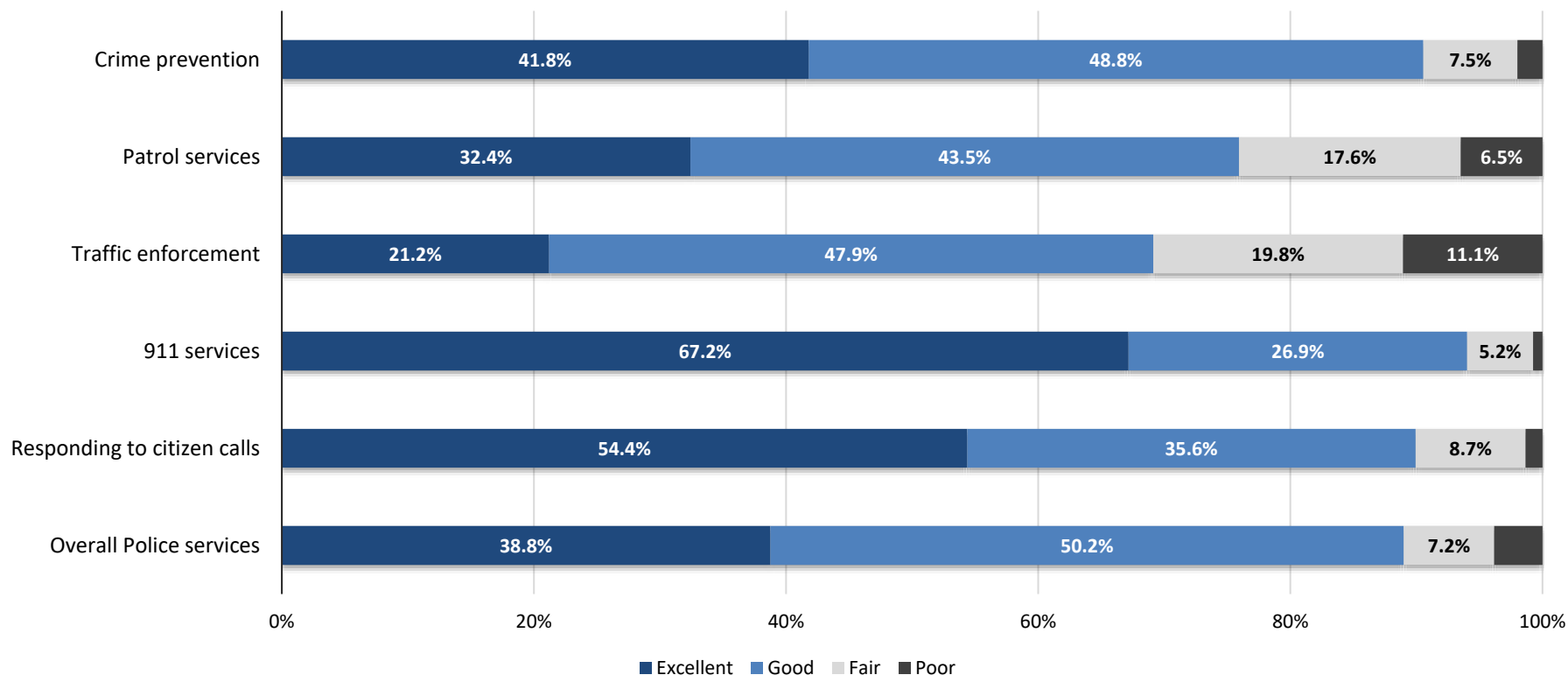
The above chart illustrates respondents' ratings as regarding how safe they feel in their neighborhood during the day. **Overall, 96.9% of respondents indicated that they feel either Very Safe or Somewhat Safe during the day.** Only 3.1% of residents reported feeling less than safe during the day.

In your neighborhood after dark



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 92.6% of respondents indicated that they feel either Very Safe or Somewhat Safe after dark.** Around 7.4% of respondents state that they feel less than safe in their neighborhood after dark.

### Quality Ratings: Police/Public Safety Summary

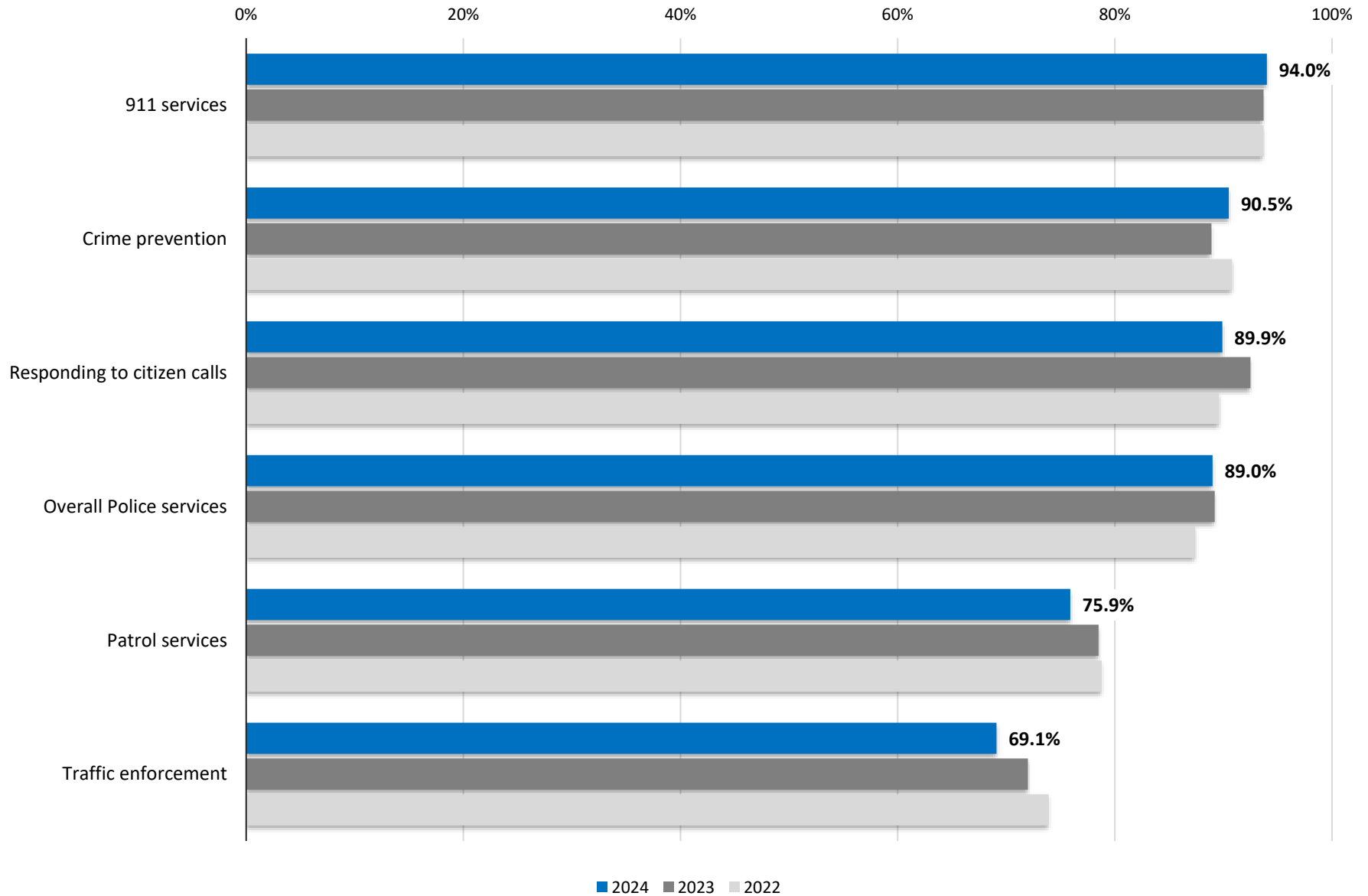


The chart above highlights quality ratings for Police and Public Safety Services. In 2024, **94.0% of respondents rated 911 Services positively**, a slight increase from 93.7% in 2023. Calls for service are most commonly received through the Southeast Emergency Communications (SEECOM) dispatch agency.

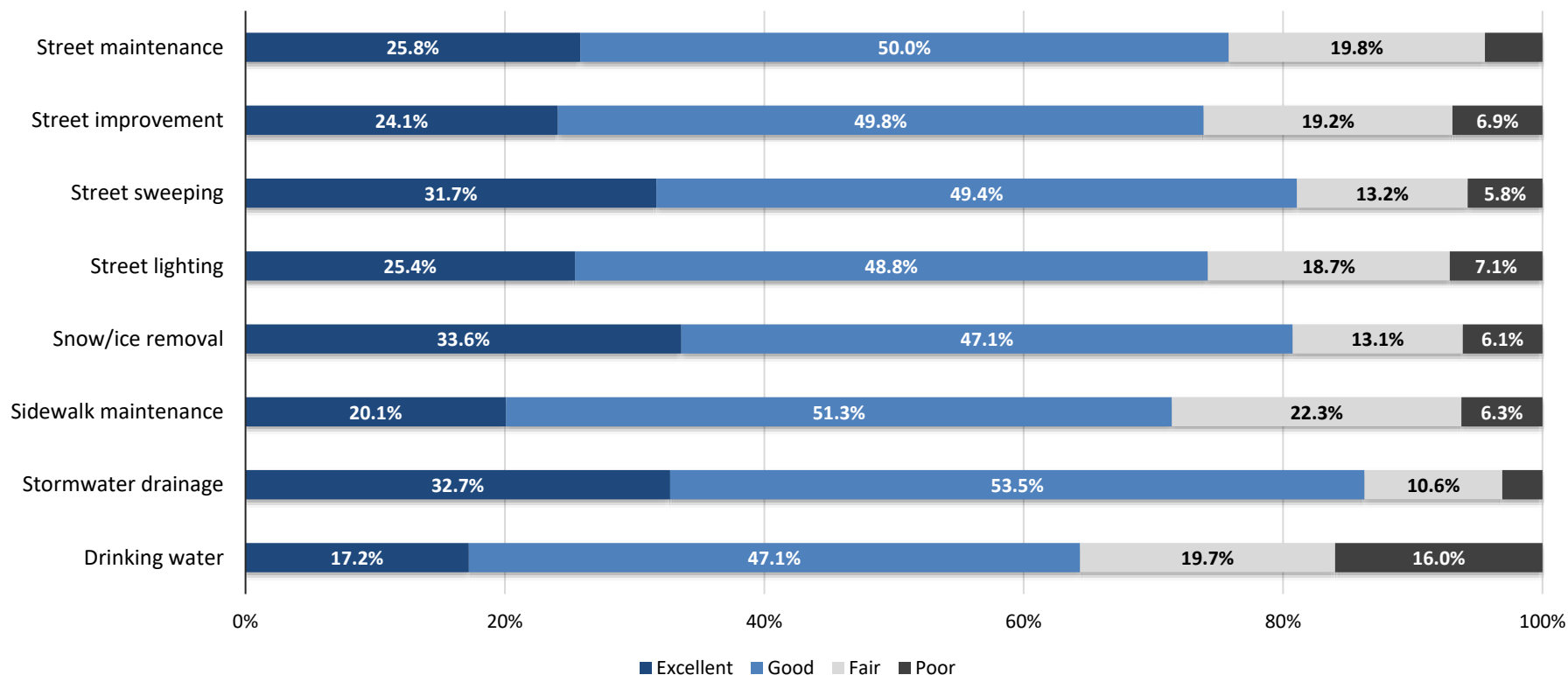
**Traffic Enforcement remains a focus, with Fair (19.8%) and Poor (11.1%) ratings in 2024 compared to Fair (22.2%) and Poor (5.8%) in 2023.** The Algonquin Police Department conducts holiday traffic campaigns supported by grants from the Illinois Department of Transportation and the National Highway Traffic Safety Administration. These campaigns aim to enhance safety and reduce traffic incidents during high-risk periods.

**The most notable change in 2024 was a 5.3% decrease in satisfaction with Responding to Citizens' Calls.** During the year, the Algonquin Police Department responded to 17,253 service calls. Ensuring effective responses and aligning services with community expectations presents an opportunity to maintain satisfaction with this service area.

### Police/Public Safety Year-to-Year Positive Rating Comparison: 2022 - 2024



### Quality Ratings: Public Works/Infrastructure Summary

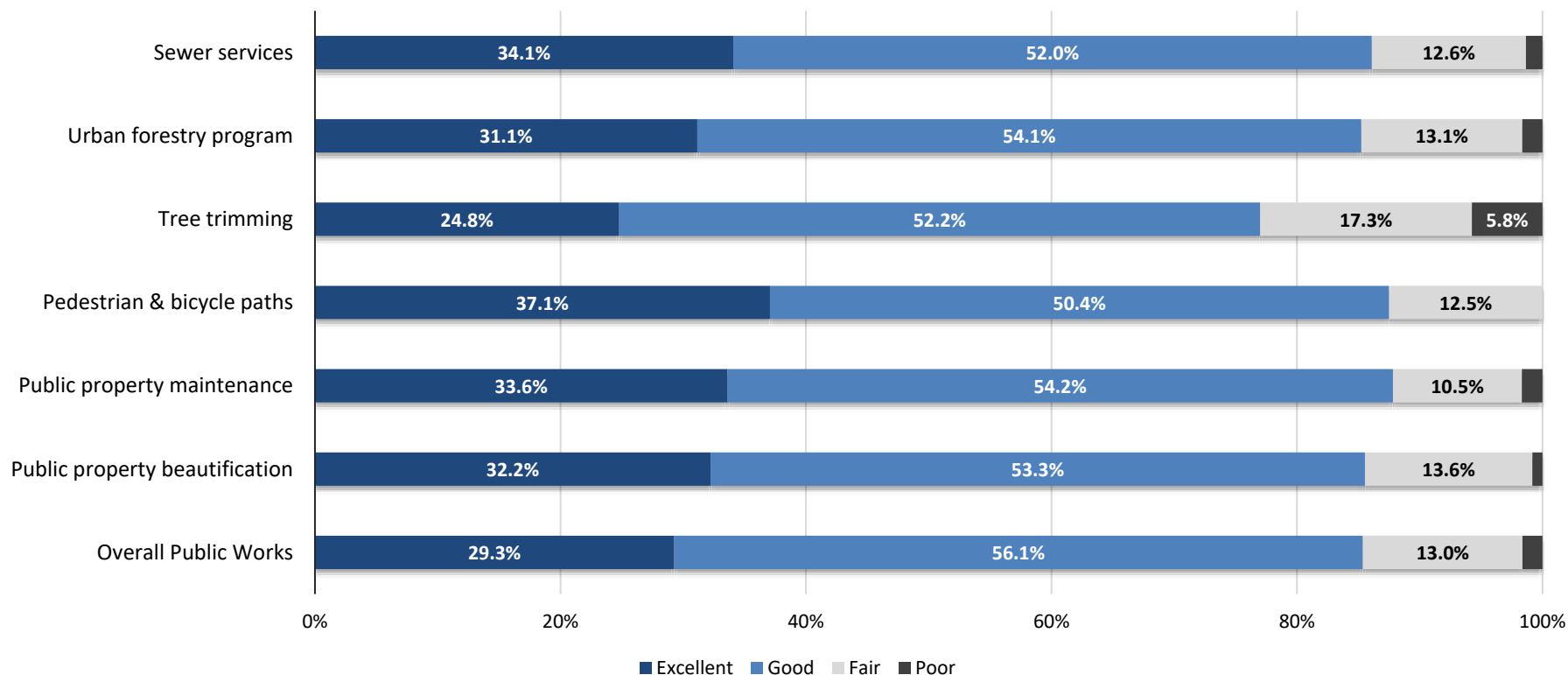


The chart above shows the first grouping of Public Works and Infrastructure Services. **Stormwater Drainage was rated positively by 86.3% of the respondents.** This measure received positive ratings from 83.2% of respondents in 2023.

**Street Improvement remains an area of focus, receiving Fair (19.2%) and Poor (6.9%) responses,** a change from the previous year with Fair (30.0%) and Poor (12.0%) ratings in 2023. Street Improvement remains an area of focus, receiving Fair (19.2%) and Poor (6.9%) responses, an improvement from the previous year's Fair (30.0%) and Poor (12.0%) ratings in 2023. The Village has taken a proactive approach to addressing roadways in disrepair using pavement condition analyses and full-depth reclamation processes to enhance long-term roadway performance.

**The largest change from 2023 to 2024, in this section, is Drinking Water (+6.3%), an increase from 2023.** The Village maintains the water distribution system through routine activities such as fire hydrant flushing and reconditioning water storage facilities. The Village of Algonquin provides annual water quality reports as required by the Safe Drinking Water Act, accessible at [www.algonquin.org/waterquality](http://www.algonquin.org/waterquality).

### Quality Ratings: Public Works/Infrastructure Summary (Part 2)

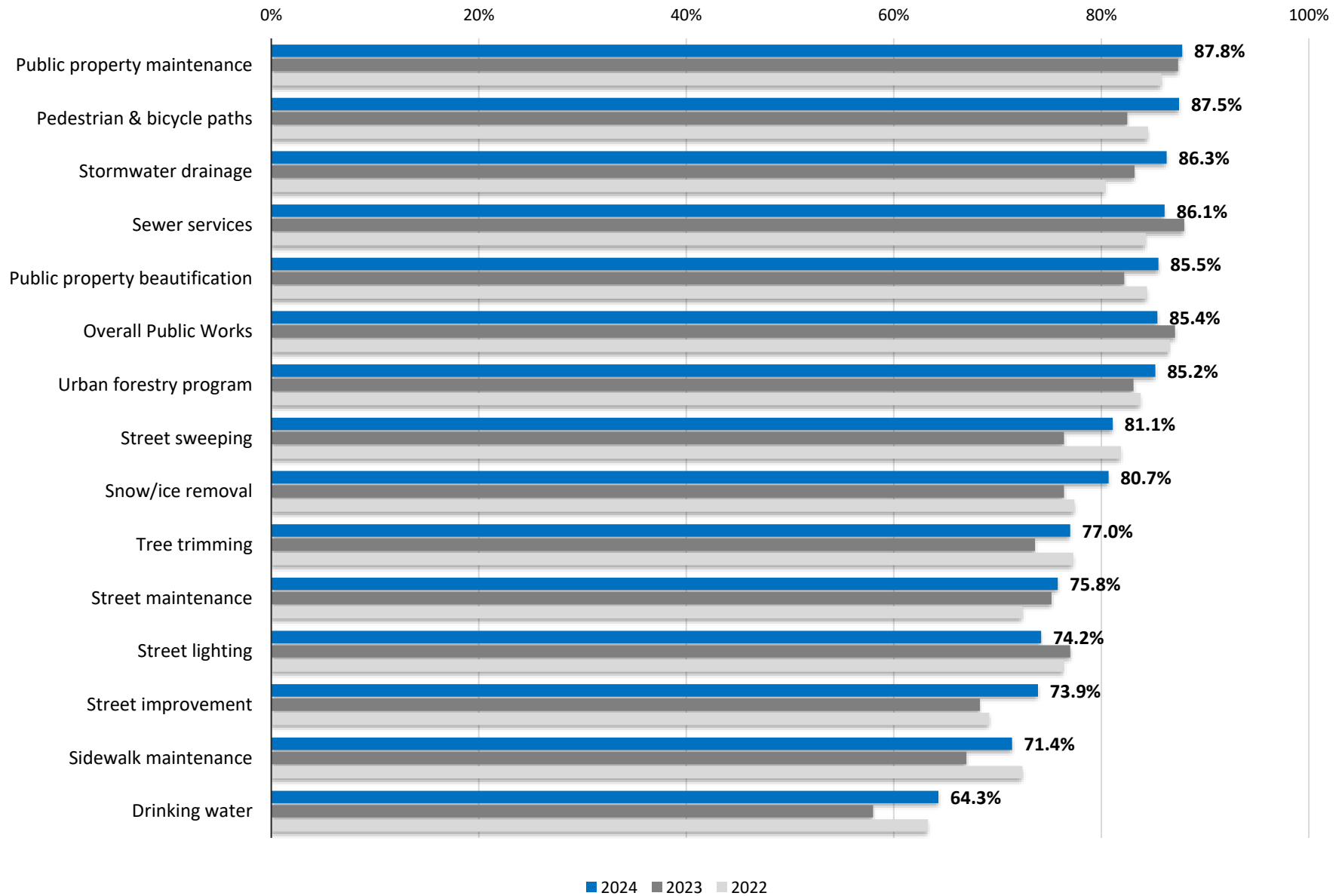


This chart shows the second grouping of Public Works and Infrastructure Services. **87.8% of respondents rated Public Property Maintenance positively.** In 2023, 87.4% of respondents rated this measure positively.

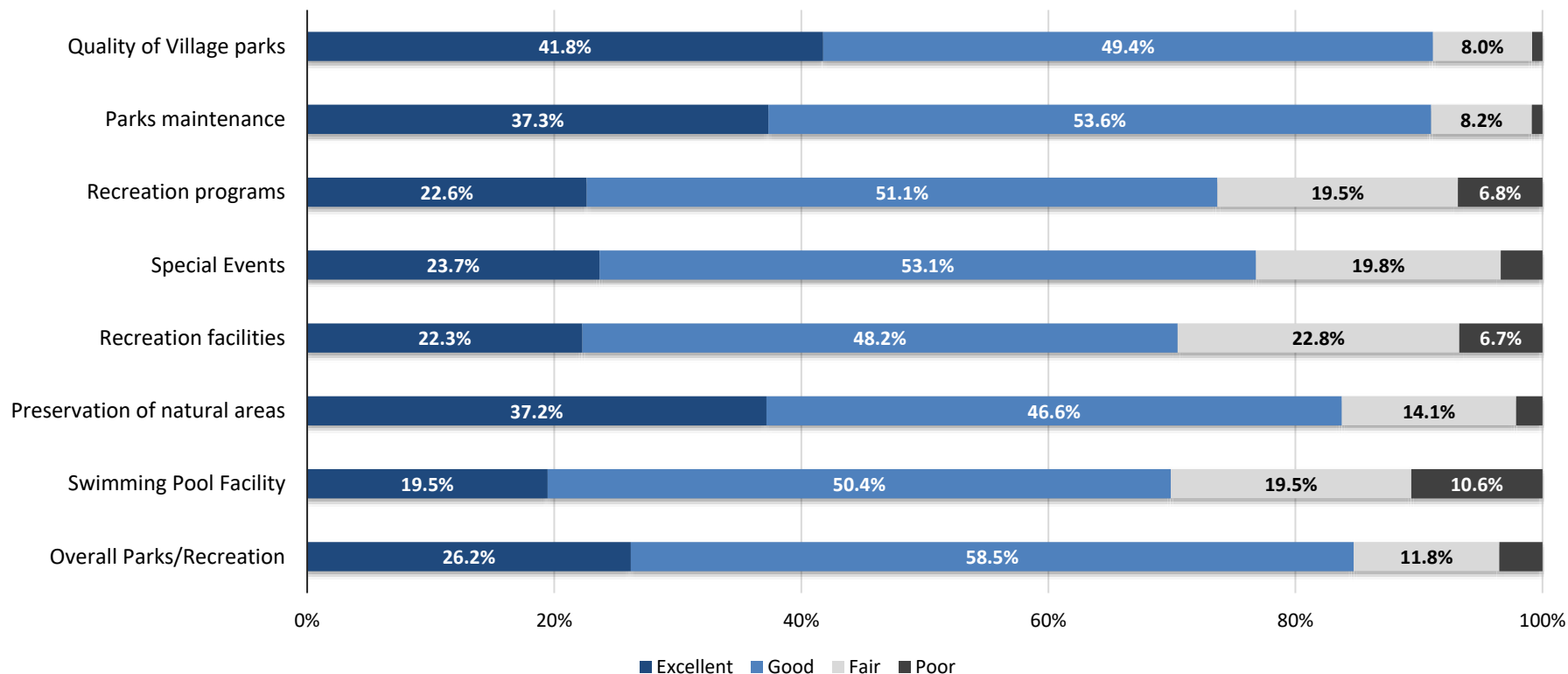
**Tree Trimming remains an area of focus, which received a significant number of Fair (17.3%) and Poor (5.8%) responses.** This measure also received a significant number of Fair (21.4%) and Poor (5.0%) ratings in 2023. In alignment with the Village's Urban Forestry Program and its commitment to accepted standards, certified arborists on staff perform and manage annual tree trimming to address resident requests and maintain Village-owned trees. This routine maintenance promotes tree health, improves safety by removing hazardous limbs, and enhances the overall aesthetics of the community.

**Additionally, Pedestrian and Bike Paths saw the largest improvement in this section from 2023 to 2024, with a 5.0% increase.** The Village, which maintains over 30 miles of pedestrian paths, has enhanced connectivity with projects like the Randall Road underpass and the Riverwalk in Old Town Algonquin, linking commercial districts, parks, and regional trails.

### Public Works Year-to-Year Positive Rating Comparison: 2022 - 2024



### Quality Ratings: Parks/Recreation



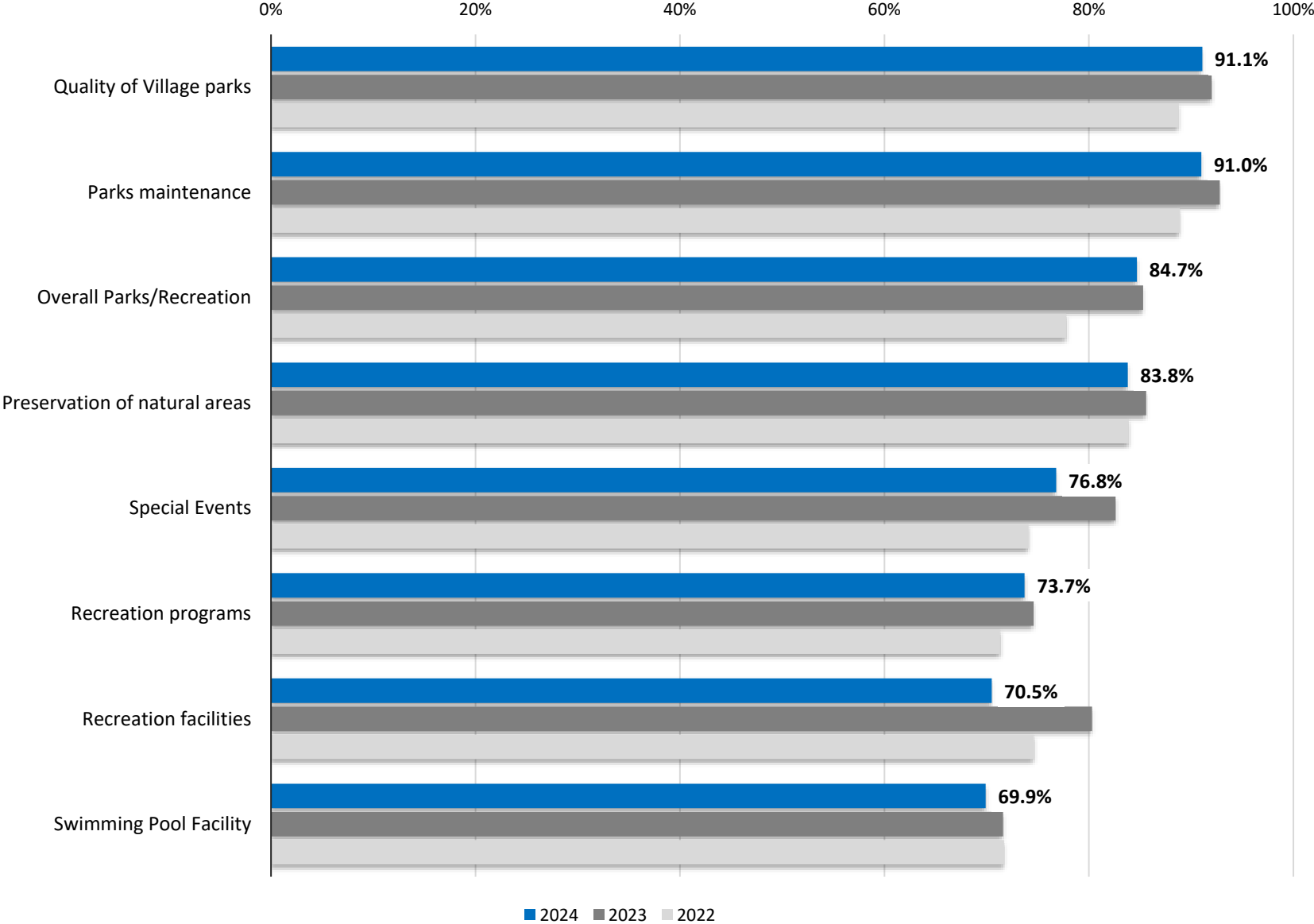
The chart above illustrates quality ratings related to Parks and Recreation Services. **Quality of Village Parks was rated the highest in this category with 91.1% of respondents rating it positive.** In 2023, 92.0% of respondents rated this measure positively. Significant progress was made during the year on the redevelopment of Presidential Park and Towne Park, as well as the completion of James B. Wood Park and Holder Memorial Park. Additionally, the Village initiated the Willoughby Farms Park Master Plan to guide redevelopment of the park.

**An area of focus is the Swimming Pool Facility, which received a significant number of Fair (19.5%) and Poor (10.6%) responses.** Fewer respondents rated this measure as Fair (23.0%) or Poor (5.4%) in 2023. The Parks and Recreation Master Plan highlights the need for a long-term improvement plan for Lions Armstrong Memorial Pool. Recent satisfaction levels have been upheld through minor facility upgrades.

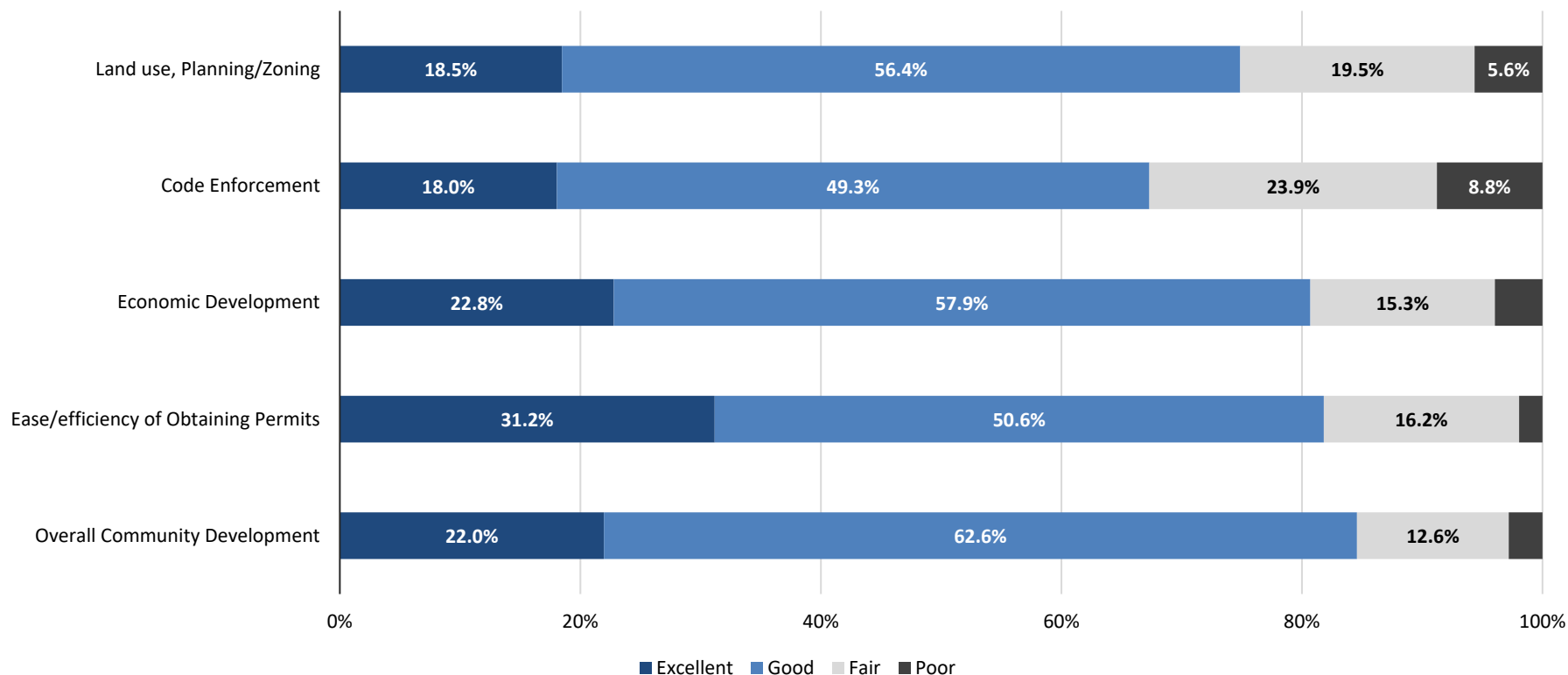
**The largest change in this section from 2023 is Recreation Facilities, with a 9.8% decrease from the previous year.** The Algonquin Recreation Department uses Historic Village Hall and other Village-owned spaces for programming and works with vendors who provide their own facilities.



### Parks/Recreation Year-to-Year Positive Rating Comparison: 2022 - 2024



### Quality Ratings: Community Development

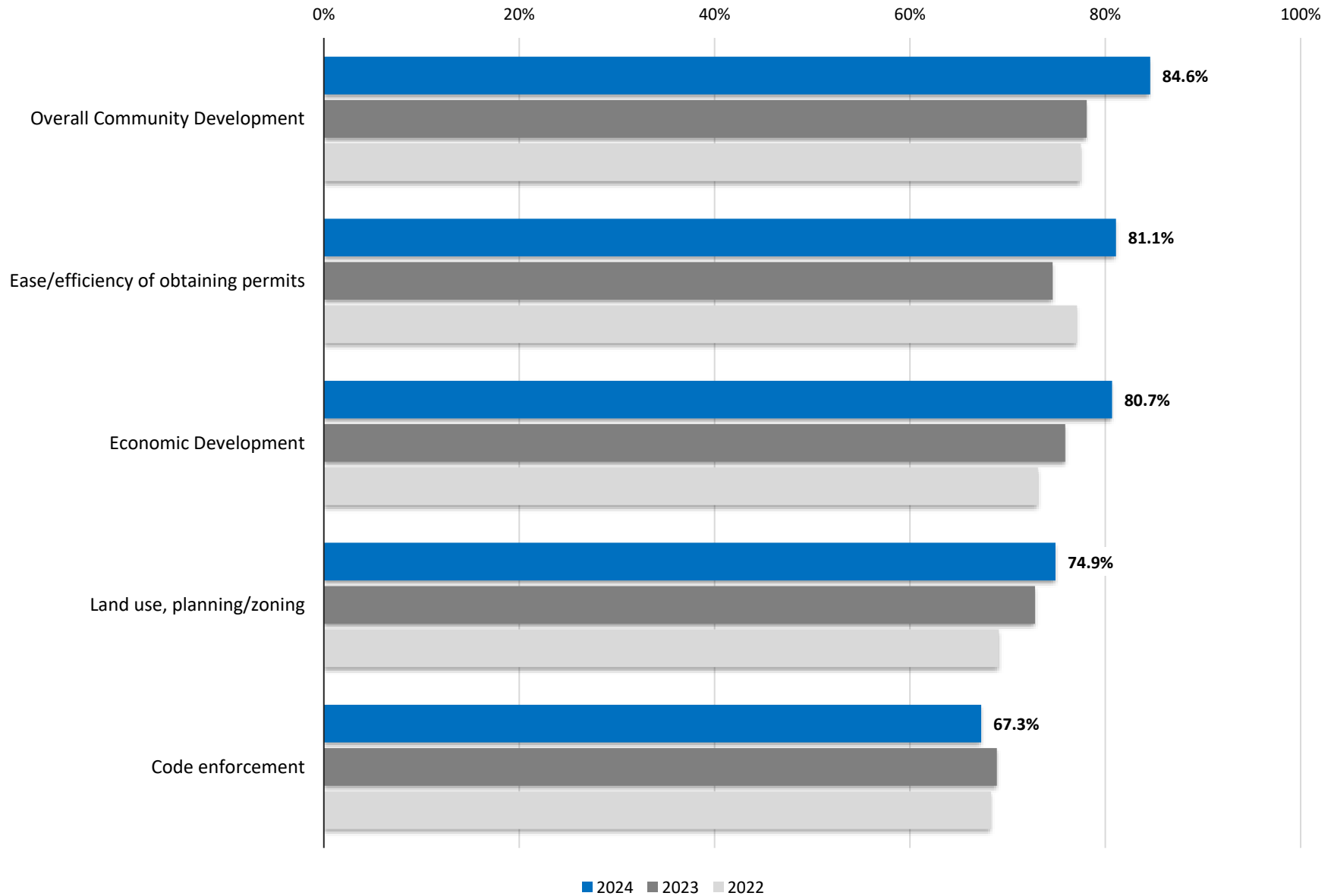


The chart above illustrates quality ratings related to Community Development Services. **Overall Community Development was the highest rated service in this category, rated positively by 84.6% of respondents.** In 2023, Overall Community Development was rated positively by 78.1% of respondents.

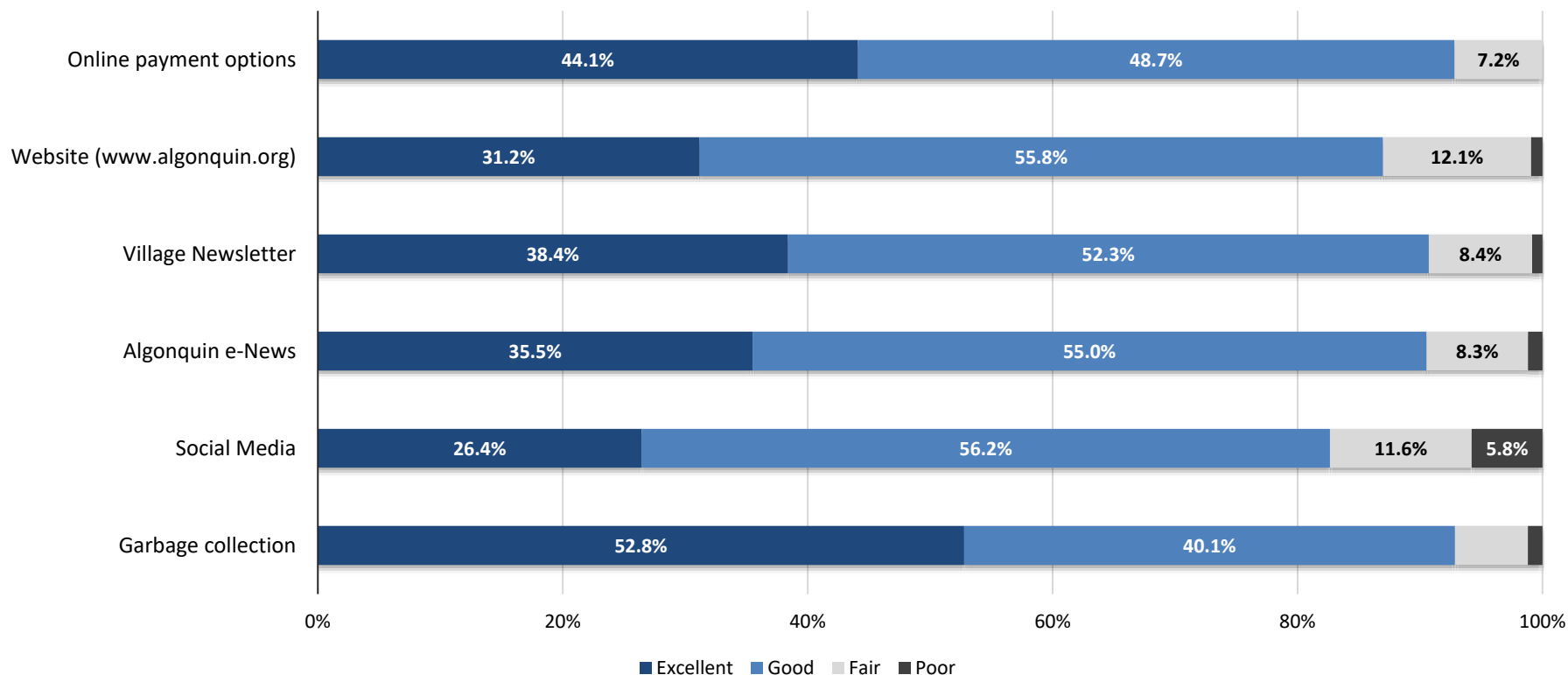
**Code Enforcement remains an area to focus on, which received a significant number of Fair (23.9%) and Poor (8.8%) responses.** This measure also received a large number of Fair (24.6%) and Poor (6.4%) ratings in 2023. Despite the number of Fair and Poor responses, 76.0% of respondents agree major code enforcement issues like run-down buildings, weed lots, and junk vehicles remain little to no problem in Algonquin.

**The largest change from 2023 to 2024 in this section was Economic Development (+6.8%), reflecting an increase from the previous year.** This growth was driven by significant commercial projects, including redevelopment efforts at Algonquin Commons and new businesses at key locations like The Enclave. The east side of the Fox River also saw increased activity, with several new developments contributing to the Village’s expanding commercial landscape.

### Community Development Year-to-Year Positive Rating Comparison: 2022 - 2024



### Quality Ratings: General Services

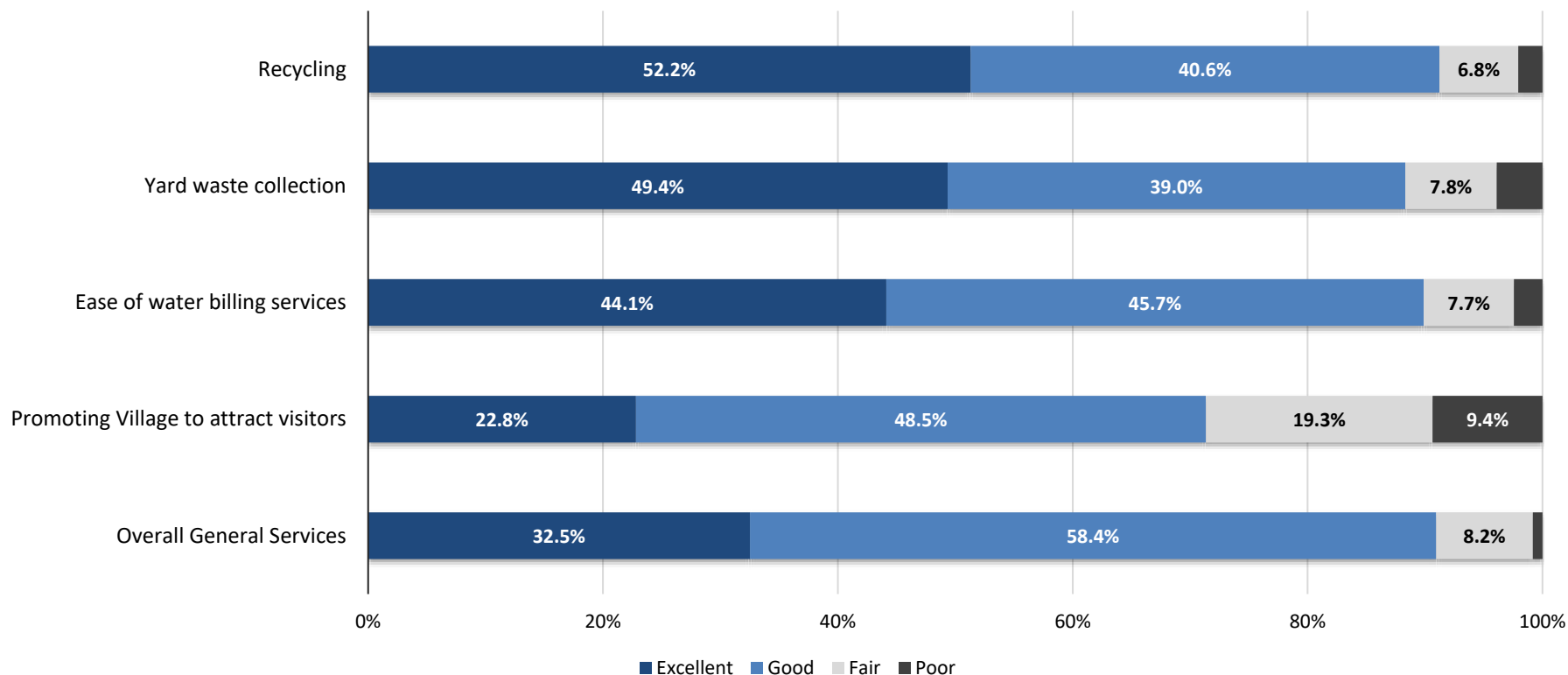


The chart above illustrates the first of two groupings of quality ratings related to General Services. **Garbage Collection received the highest rating in this section with 92.9% of respondents rating this as positive.** In 2023, 93.0% of respondents rated this measure positively. Garbage collection, along with Recycling and Yard Waste Collection services, are provided to Village residents by Groot. More information about these services can be found at [www.algonquin.org/groot](http://www.algonquin.org/groot).

**The lowest rated service, in this section, is Social Media (82.6%).** Social Media received a number of Fair (11.6%) and Poor (5.8%) responses. This category also received a number of Fair (17.0%) and Poor (2.8%) responses last year. The Village shares relevant information on a number of active social media accounts, including Facebook, Instagram, X, Nextdoor, LinkedIn, and YouTube.

**Algonquin e-News accounted for the largest change in this from 2023 to 2024 (+3.0%) in this section.** The e-News is the Village's monthly email newsletter, sent to over 3,000 subscribers. It serves as a key communication tool by updating subscribers with on community announcements and events.

### Quality Ratings: General Services (Part 2)

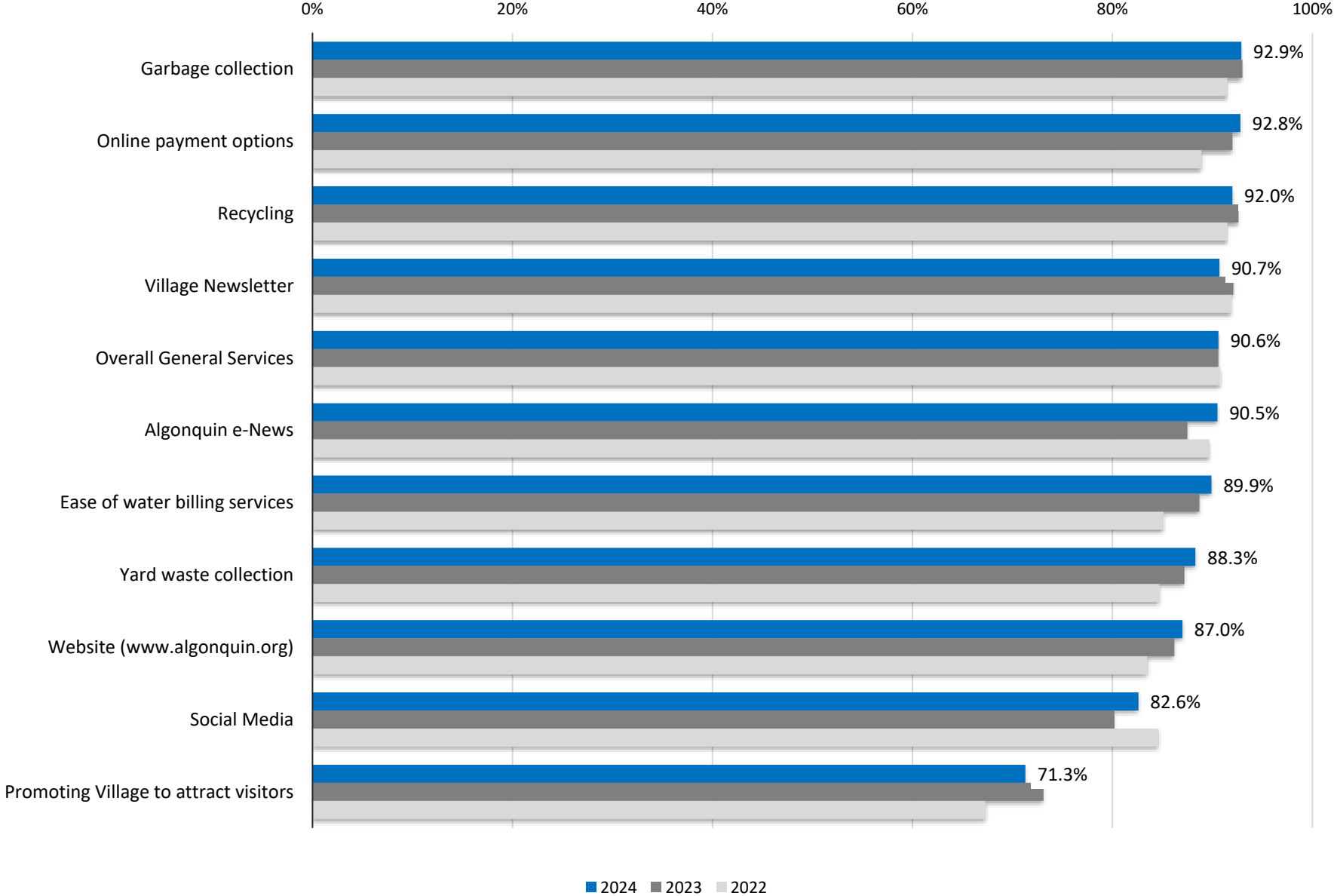


This chart shows the second grouping of General Services evaluated in the Algonquin Community Survey. **Recycling was rated positively by residents approximately 92.0% of the time.** In 2023, this measure received a positive rating by 92.6% of respondents.

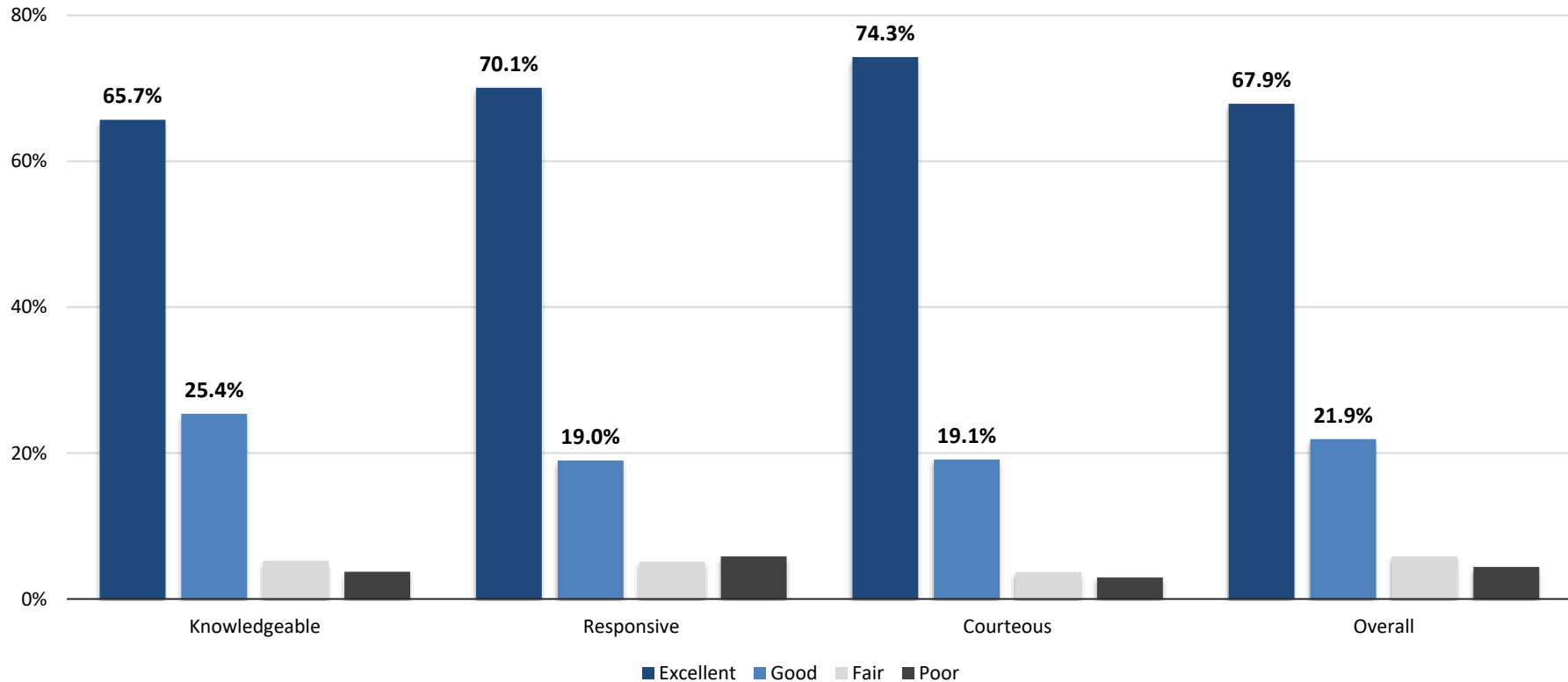
**An area of focus continues to be Promoting the Village to Attract Visitors, which received a significant number of Fair (19.2%) and Poor (9.3%) responses.** This measure also received a significant number of Fair (24.6%) and Poor (8.2%) ratings in 2023. The Village’s Communications Team actively engages the community through a variety of media channels, including social media platforms, newsletters, and the Village website, to keep residents informed about important announcements and service updates.

**Moreover, the largest change observed in this section from 2022 to 2024 is in the category of Yard Waste Collection, which increased 3.6%.** Yard Waste Collection is performed by Groot as part of the residential garbage and recycling collection services. This service runs annually from April through December. Through this program, approximately 1,250 tons of compostable material is collected and processed each year.

### General Services Year-to-Year Positive Rating Comparison: 2022 - 2024



### Village Employee Performance



This chart illustrates the performance ratings of Village employees based on feedback from residents who have interacted with staff. **Overall, employee interactions received Excellent or Good ratings across all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** The ratings, listed from highest to lowest, are as follows: Courteous (93.4%), Knowledgeable (91.1%), Overall (89.8%), and Responsive (89.1%).

Each department in the Village ensures that its staff is proficient in various areas related to the provided services. Residents and visitors are provided with multiple communication options, such as in-person, phone, email, social media, or the Village website, to express any comments or concerns they may have.



THIS PAGE INTENTIONALLY LEFT BLANK.



## 1. Please indicate how you would describe the following quality of life measures in Algonquin:

### Algonquin as a place to live

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	45.5%	47.2%	50.0%	46.8%
(2) Good	48.6%	46.9%	41.2%	45.6%
(3) Fair	4.1%	4.3%	4.2%	5.7%
(4) Poor	0.5%	0.8%	1.4%	0.4%
(N) Don't Know	0.0%	0.0%	0.9%	1.5%
No Answer	1.8%	0.8%	2.3%	0.0%
<b>Average</b>	<b>1.59</b>	<b>1.58</b>	<b>1.56</b>	<b>1.59</b>

### Your neighborhood as a place to live

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	50.5%	53.9%	51.4%	52.9%
(2) Good	39.2%	40.6%	39.4%	37.6%
(3) Fair	6.3%	4.3%	6.0%	6.8%
(4) Poor	1.4%	0.4%	1.4%	1.1%
(N) Don't Know	0.0%	0.0%	0.9%	1.1%
No Answer	3.2%	0.8%	0.9%	0.4%
<b>Average</b>	<b>1.57</b>	<b>1.51</b>	<b>1.57</b>	<b>1.56</b>

### Algonquin as a place to raise children

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	36.5%	39.0%	37.5%	40.7%
(2) Good	41.0%	33.9%	31.9%	34.2%
(3) Fair	7.7%	5.9%	6.5%	6.1%
(4) Poor	0.0%	1.2%	1.4%	0.8%
(N) Don't Know	13.1%	18.1%	20.4%	18.3%
No Answer	2.3%	2.0%	2.3%	0.0%
<b>Average</b>	<b>1.66</b>	<b>1.62</b>	<b>1.63</b>	<b>1.60</b>

### Algonquin as a place to work

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	11.7%	14.2%	12.0%	16.7%
(2) Good	21.6%	22.4%	22.7%	18.3%
(3) Fair	12.2%	11.0%	13.4%	10.6%
(4) Poor	5.4%	4.3%	3.2%	2.7%
(N) Don't Know	45.9%	47.2%	47.2%	51.7%
No Answer	3.6%	0.8%	1.4%	0.0%
<b>Average</b>	<b>2.22</b>	<b>2.11</b>	<b>2.15</b>	<b>1.98</b>

### Algonquin compare dto other communities in the area

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	27.5%	32.3%	26.4%	36.1%
(2) Good	52.7%	49.2%	51.9%	46.4%
(3) Fair	10.8%	11.4%	9.3%	9.5%
(4) Poor	1.8%	0.4%	2.3%	1.1%
(N) Don't Know	0.0%	0.0%	0.0%	0.0%
No Answer	2.7%	1.2%	3.2%	0.0%
<b>Average</b>	<b>1.86</b>	<b>1.78</b>	<b>1.86</b>	<b>1.74</b>

### Overall appearance of Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	34.7%	31.5%	34.3%	40.7%
(2) Good	51.8%	54.7%	51.9%	46.4%
(3) Fair	10.8%	11.8%	9.7%	10.6%
(4) Poor	0.5%	0.8%	1.9%	1.1%
(N) Don't Know	0.0%	0.0%	0.5%	1.1%
No Answer	2.7%	1.2%	1.9%	0.0%
<b>Average</b>	<b>1.76</b>	<b>1.82</b>	<b>1.79</b>	<b>1.72</b>

# Comprehensive Results

## Cleanliness of Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	44.6%	41.3%	38.9%	45.2%
(2) Good	44.6%	46.1%	46.3%	43.0%
(3) Fair	7.7%	9.1%	10.6%	8.4%
(4) Poor	0.9%	1.2%	0.5%	1.1%
(N) Don't Know	0.0%	0.8%	0.5%	2.3%
No Answer	2.7%	1.6%	3.2%	0.0%
<b>Average</b>	<b>1.64</b>	<b>1.69</b>	<b>1.72</b>	<b>1.65</b>

## Overall quality of new development in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.4%	22.0%	22.7%	27.8%
(2) Good	44.1%	44.5%	44.9%	44.9%
(3) Fair	20.3%	17.7%	19.0%	13.7%
(4) Poor	4.5%	6.7%	4.6%	4.2%
(N) Don't Know	5.4%	8.3%	7.4%	9.5%
No Answer	2.7%	0.8%	1.4%	0.0%
<b>Average</b>	<b>2.06</b>	<b>2.10</b>	<b>2.06</b>	<b>1.94</b>

## Overall direction that Algonquin is taking

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	21.6%	24.4%	18.5%	24.3%
(2) Good	49.1%	46.1%	47.2%	44.1%
(3) Fair	15.8%	16.1%	18.1%	16.3%
(4) Poor	2.7%	2.0%	3.2%	4.6%
(N) Don't Know	8.6%	10.2%	9.7%	10.3%
No Answer	2.7%	1.2%	3.2%	0.4%
<b>Average</b>	<b>1.99</b>	<b>1.95</b>	<b>2.07</b>	<b>2.01</b>

## Overall quality of businesses and services in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	24.8%	29.9%	27.3%	33.5%
(2) Good	54.5%	50.8%	52.8%	47.5%
(3) Fair	15.8%	15.0%	14.4%	13.7%
(4) Poor	1.4%	2.4%	1.4%	3.4%
(N) Don't Know	1.4%	0.4%	2.8%	1.9%
No Answer	2.7%	1.6%	1.4%	0.0%
<b>Average</b>	<b>1.93</b>	<b>1.90</b>	<b>1.89</b>	<b>1.87</b>

## Shopping opportunities

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.4%	22.0%	43.1%	54.4%
(2) Good	44.1%	44.5%	39.4%	31.2%
(3) Fair	20.3%	17.7%	13.0%	9.9%
(4) Poor	4.5%	6.7%	2.3%	3.0%
(N) Don't Know	5.4%	8.3%	0.0%	1.5%
No Answer	2.7%	0.8%	2.3%	0.0%
<b>Average</b>	<b>2.06</b>	<b>2.10</b>	<b>1.74</b>	<b>1.61</b>

## Recreational opportunities

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	20.7%	25.2%	19.4%	21.3%
(2) Good	42.3%	42.5%	44.4%	43.0%
(3) Fair	24.8%	18.1%	22.2%	22.1%
(4) Poor	4.1%	6.7%	3.7%	6.8%
(N) Don't Know	5.4%	7.1%	8.8%	6.8%
No Answer	3.2%	0.4%	1.4%	0.0%
<b>Average</b>	<b>2.13</b>	<b>2.07</b>	<b>2.11</b>	<b>2.16</b>

# Comprehensive Results

## Employment opportunities

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	7.7%	9.4%	6.5%	8.7%
(2) Good	22.1%	21.7%	13.4%	20.2%
(3) Fair	16.7%	17.3%	19.9%	12.9%
(4) Poor	6.3%	5.5%	3.2%	4.6%
(N) Don't Know	44.1%	44.9%	54.6%	53.6%
No Answer	3.6%	1.2%	2.3%	0.0%
<b>Average</b>	<b>2.41</b>	<b>2.35</b>	<b>2.46</b>	<b>2.29</b>

## Opportunities to participate in social events and activities

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	14.0%	24.0%	15.3%	18.6%
(2) Good	45.5%	41.3%	44.0%	49.0%
(3) Fair	23.4%	20.5%	20.4%	18.3%
(4) Poor	3.2%	7.5%	4.6%	2.7%
(N) Don't Know	10.8%	6.3%	13.4%	11.4%
No Answer	3.6%	0.4%	2.3%	0.0%
<b>Average</b>	<b>2.18</b>	<b>2.12</b>	<b>2.17</b>	<b>2.06</b>

## Ease of car travel in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	16.2%	17.7%	19.0%	19.4%
(2) Good	42.3%	40.2%	44.0%	45.2%
(3) Fair	27.9%	27.6%	24.1%	20.2%
(4) Poor	11.7%	10.2%	10.6%	11.8%
(N) Don't Know	0.0%	2.4%	0.5%	3.4%
No Answer	2.3%	2.0%	1.9%	0.0%
<b>Average</b>	<b>2.36</b>	<b>2.32</b>	<b>2.27</b>	<b>2.25</b>

## Ease of bicycle travel in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	20.3%	22.0%	14.8%	22.4%
(2) Good	34.7%	37.0%	34.7%	30.8%
(3) Fair	11.7%	14.6%	12.5%	14.8%
(4) Poor	7.2%	5.1%	3.7%	4.6%
(N) Don't Know	23.4%	20.5%	32.9%	27.4%
No Answer	3.2%	0.8%	1.4%	0.0%
<b>Average</b>	<b>2.08</b>	<b>2.04</b>	<b>2.08</b>	<b>2.02</b>

## Ease of walking in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	29.7%	30.7%	22.2%	33.5%
(2) Good	39.6%	44.1%	44.4%	38.4%
(3) Fair	14.9%	16.1%	21.8%	19.0%
(4) Poor	8.6%	3.1%	4.2%	3.8%
(N) Don't Know	4.5%	4.3%	4.6%	5.3%
No Answer	3.2%	1.6%	2.8%	0.0%
<b>Average</b>	<b>2.02</b>	<b>1.91</b>	<b>2.09</b>	<b>1.93</b>

## Availability of paths and walking trails

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	37.4%	33.9%	32.4%	39.2%
(2) Good	37.4%	42.9%	38.0%	37.6%
(3) Fair	12.2%	13.0%	16.7%	14.4%
(4) Poor	4.5%	5.5%	3.2%	3.0%
(N) Don't Know	7.2%	3.5%	7.4%	5.7%
No Answer	1.8%	1.2%	2.3%	0.0%
<b>Average</b>	<b>1.82</b>	<b>1.90</b>	<b>1.90</b>	<b>1.80</b>

# Comprehensive Results

## Traffic flow on major streets

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	9.9%	13.4%	7.9%	9.5%
(2) Good	38.7%	33.5%	39.4%	36.5%
(3) Fair	32.9%	35.8%	30.6%	31.9%
(4) Poor	15.8%	14.6%	19.0%	19.4%
(N) Don't Know	0.5%	0.8%	0.0%	2.7%
No Answer	2.7%	1.6%	3.2%	0.0%
<b>Average</b>	<b>2.56</b>	<b>2.53</b>	<b>2.63</b>	<b>2.63</b>

## Quality of overall natural environment in Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	30.2%	29.9%	26.9%	28.5%
(2) Good	48.2%	48.8%	51.4%	51.0%
(3) Fair	14.9%	15.0%	13.9%	13.7%
(4) Poor	2.7%	3.5%	2.3%	3.0%
(N) Don't Know	1.4%	2.0%	3.7%	3.8%
No Answer	3.2%	0.8%	1.9%	0.0%
<b>Average</b>	<b>1.90</b>	<b>1.92</b>	<b>1.91</b>	<b>1.91</b>

## Value of services for the taxes paid to the Village of Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	10.8%	15.4%	12.5%	14.8%
(2) Good	43.7%	37.4%	44.4%	38.4%
(3) Fair	26.1%	29.9%	25.0%	31.2%
(4) Poor	12.2%	11.8%	12.0%	11.8%
(N) Don't Know	3.6%	3.1%	3.7%	3.8%
No Answer	4.1%	2.4%	2.3%	0.0%
<b>Average</b>	<b>2.43</b>	<b>2.40</b>	<b>2.39</b>	<b>2.42</b>

## Overall direction that Algonquin is taking

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	15.3%	20.5%	19.0%	24.0%
(2) Good	52.7%	50.4%	52.3%	48.3%
(3) Fair	19.4%	18.1%	15.3%	16.7%
(4) Poor	3.2%	3.5%	3.7%	4.2%
(N) Don't Know	6.3%	5.5%	7.9%	6.8%
No Answer	3.6%	2.0%	1.9%	0.0%
<b>Average</b>	<b>2.11</b>	<b>2.05</b>	<b>2.04</b>	<b>2.01</b>

## Overall image or reputation of Algonquin

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	24.3%	26.4%	28.7%	28.9%
(2) Good	54.1%	55.1%	54.2%	52.1%
(3) Fair	12.6%	14.6%	7.9%	11.0%
(4) Poor	0.9%	0.8%	3.7%	1.9%
(N) Don't Know	5.4%	2.0%	3.7%	6.1%
No Answer	3.2%	1.2%	1.9%	0.0%
<b>Average</b>	<b>1.89</b>	<b>1.89</b>	<b>1.86</b>	<b>1.85</b>

**2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Not a problem	37.8%	35.0%	30.1%	31.9%
Minor problem	40.5%	41.3%	45.4%	44.1%
Moderate problem	10.8%	14.6%	9.7%	11.8%
Major problem	2.3%	1.2%	1.4%	2.7%
Don't Know	7.2%	4.7%	6.0%	3.0%
No Answer	1.8%	1.6%	2.3%	0.4%

**3. Please rate how safe you feel:**

**In your neighborhood during the day**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Very Safe	82.4%	78.0%	78.7%	83.3%
(2) Somewhat Safe	10.8%	16.5%	15.3%	11.8%
(3) Neither Safe nor Unsafe	3.6%	1.6%	1.9%	0.8%
(4) Somewhat Unsafe	0.5%	0.8%	0.9%	1.9%
(5) Very Unsafe	0.0%	0.8%	0.0%	0.4%
(N) Don't Know	0.0%	0.0%	0.5%	1.5%
No Answer	3.2%	2.4%	2.8%	0.4%
<b>Average</b>	<b>1.30</b>	<b>1.28</b>	<b>1.21</b>	<b>1.38</b>

**In your neighborhood after dark**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Very Safe	54.5%	48.0%	52.3%	58.9%
(2) Somewhat Safe	35.1%	38.2%	34.7%	28.9%
(3) Neither Safe nor Unsafe	5.0%	5.5%	6.9%	4.6%
(4) Somewhat Unsafe	2.3%	3.5%	2.3%	3.8%
(5) Very Unsafe	0.0%	0.8%	0.0%	0.8%
(N) Don't Know	0.9%	1.2%	0.9%	2.7%
No Answer	2.7%	2.8%	2.8%	0.4%
<b>Average</b>	<b>1.22</b>	<b>1.31</b>	<b>1.26</b>	<b>1.38</b>

**4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Yes	3.7%	4.8%	2.8%	4.2%
No	93.6%	92.4%	94.9%	95.0%
Don't Know	0.0%	0.4%	0.5%	0.8%
No Answer	2.7%	2.4%	1.9%	0.0%

## 5. If yes, was this crime (these crimes) reported to the police?

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Yes	3.3%	2.9%	1.9%	3.2%
No	2.4%	5.4%	5.3%	5.6%
Don't Know	0.9%	0.4%	0.0%	62.4%
No Answer	93.4%	91.3%	92.8%	28.8%

## 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

### POLICE/PUBLIC SAFETY

#### Crime prevention

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	27.5%	29.5%	28.7%	31.9%
(2) Good	45.9%	40.6%	41.7%	37.3%
(3) Fair	4.1%	6.3%	8.3%	5.7%
(4) Poor	1.4%	0.8%	0.5%	1.5%
(N) Don't Know	17.6%	20.5%	17.6%	18.6%
No Answer	4.1%	2.4%	3.2%	4.9%
<b>Average</b>	<b>1.74</b>	<b>1.72</b>	<b>1.75</b>	<b>1.70</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	83.2%	75.7%	76.7%	78.3%
(2) Medium	7.4%	10.7%	7.6%	6.1%
(3) Low	0.6%	0.4%	0.0%	1.5%
(N) Don't Know	2.3%	2.2%	4.3%	12.5%
No Answer	6.5%	11.0%	12.9%	1.5%
<b>Average</b>	<b>1.10</b>	<b>1.13</b>	<b>1.09</b>	<b>1.08</b>

#### Patrol services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.4%	29.1%	23.1%	26.6%
(2) Good	44.6%	39.8%	44.4%	35.7%
(3) Fair	12.6%	15.0%	14.8%	14.4%
(4) Poor	4.5%	3.5%	3.7%	5.3%
(N) Don't Know	13.1%	10.2%	12.0%	12.9%
No Answer	2.3%	2.4%	1.9%	4.9%
<b>Average</b>	<b>1.98</b>	<b>1.92</b>	<b>1.99</b>	<b>1.98</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	57.7%	69.3%	62.5%	62.4%
(2) Medium	29.7%	22.0%	24.5%	23.2%
(3) Low	2.3%	2.4%	1.4%	2.3%
(N) Don't Know	1.8%	1.2%	3.7%	10.6%
No Answer	9.0%	5.1%	7.9%	1.5%
<b>Average</b>	<b>1.38</b>	<b>1.29</b>	<b>1.31</b>	<b>1.32</b>

# Comprehensive Results

## Traffic enforcement

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	18.0%	24.0%	19.4%	17.5%
(2) Good	44.6%	39.4%	43.5%	39.5%
(3) Fair	15.8%	15.7%	19.4%	16.3%
(4) Poor	6.3%	6.7%	5.1%	9.1%
(N) Don't Know	13.1%	11.4%	10.2%	12.2%
No Answer	2.7%	2.8%	2.3%	5.3%
<b>Average</b>	<b>2.12</b>	<b>2.06</b>	<b>2.12</b>	<b>2.21</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	43.7%	53.9%	45.8%	48.7%
(2) Medium	34.7%	30.3%	33.8%	30.4%
(3) Low	9.9%	8.7%	8.3%	8.0%
(N) Don't Know	3.2%	1.6%	4.2%	10.6%
No Answer	9.0%	5.5%	7.9%	2.3%
<b>Average</b>	<b>1.62</b>	<b>1.51</b>	<b>1.57</b>	<b>1.53</b>

## 911 services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	27.0%	33.9%	34.7%	34.2%
(2) Good	23.9%	18.5%	20.4%	13.7%
(3) Fair	1.8%	2.4%	2.3%	2.7%
(4) Poor	0.0%	1.2%	1.4%	0.4%
(N) Don't Know	44.6%	40.2%	38.9%	44.1%
No Answer	3.2%	3.9%	2.3%	4.9%
<b>Average</b>	<b>1.52</b>	<b>1.48</b>	<b>1.50</b>	<b>1.40</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	79.7%	83.5%	79.2%	82.1%
(2) Medium	7.2%	5.1%	7.9%	3.0%
(3) Low	0.9%	1.2%	0.5%	0.0%
(N) Don't Know	4.1%	5.1%	4.6%	12.9%
No Answer	8.6%	5.1%	7.9%	1.9%
<b>Average</b>	<b>1.10</b>	<b>1.08</b>	<b>1.10</b>	<b>1.04</b>

## Responding to citizen calls

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	25.7%	28.7%	32.9%	30.8%
(2) Good	30.2%	25.6%	24.5%	20.2%
(3) Fair	6.8%	3.5%	3.7%	4.9%
(4) Poor	0.5%	2.8%	0.9%	0.8%
(N) Don't Know	34.7%	36.2%	35.6%	38.0%
No Answer	2.7%	3.1%	2.3%	5.3%
<b>Average</b>	<b>1.71</b>	<b>1.68</b>	<b>1.56</b>	<b>1.57</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	72.5%	77.6%	71.8%	72.2%
(2) Medium	14.4%	12.2%	13.4%	12.9%
(3) Low	1.8%	1.2%	0.9%	0.4%
(N) Don't Know	3.6%	3.9%	6.0%	12.9%
No Answer	8.1%	5.1%	7.9%	1.5%
<b>Average</b>	<b>1.20</b>	<b>1.16</b>	<b>1.18</b>	<b>1.16</b>

## Overall Police services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	29.7%	33.1%	36.1%	30.8%
(2) Good	46.4%	40.6%	40.7%	39.9%
(3) Fair	9.9%	9.1%	7.4%	5.7%
(4) Poor	0.5%	1.6%	1.9%	3.0%
(N) Don't Know	11.7%	12.6%	12.0%	15.6%
No Answer	2.3%	3.1%	1.9%	4.9%
<b>Average</b>	<b>1.78</b>	<b>1.75</b>	<b>1.71</b>	<b>1.76</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	73.4%	81.1%	76.9%	75.7%
(2) Medium	17.1%	11.0%	9.7%	10.6%
(3) Low	0.0%	0.4%	2.3%	1.1%
(N) Don't Know	1.4%	2.0%	2.8%	11.0%
No Answer	8.6%	5.5%	8.3%	1.5%
<b>Average</b>	<b>1.19</b>	<b>1.13</b>	<b>1.16</b>	<b>1.15</b>

# Comprehensive Results

## PUBLIC WORKS/INFRASTRUCTURE

### Street maintenance

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	18.9%	21.3%	22.2%	24.3%
(2) Good	59.0%	51.2%	50.9%	47.1%
(3) Fair	14.0%	19.7%	16.7%	18.6%
(4) Poor	5.4%	5.9%	7.4%	4.2%
(N) Don't Know	0.9%	0.4%	0.5%	3.8%
No Answer	2.3%	1.6%	2.3%	1.9%
<b>Average</b>	<b>2.06</b>	<b>2.10</b>	<b>2.10</b>	<b>2.03</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	74.3%	75.2%	73.6%	72.2%
(2) Medium	16.7%	18.1%	18.1%	19.0%
(3) Low	1.4%	0.4%	0.9%	0.4%
(N) Don't Know	1.4%	0.8%	1.4%	6.1%
No Answer	6.8%	5.5%	6.0%	2.3%
<b>Average</b>	<b>1.21</b>	<b>1.20</b>	<b>1.22</b>	<b>1.22</b>

### Street improvement

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	22.1%	19.3%	19.4%	22.4%
(2) Good	49.1%	48.0%	45.4%	46.4%
(3) Fair	16.7%	24.4%	22.7%	17.9%
(4) Poor	7.7%	5.5%	7.4%	6.5%
(N) Don't Know	1.4%	0.4%	2.8%	4.9%
No Answer	3.6%	2.4%	2.3%	1.9%
<b>Average</b>	<b>2.10</b>	<b>2.17</b>	<b>2.19</b>	<b>2.09</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	57.2%	62.6%	64.4%	62.4%
(2) Medium	31.1%	29.1%	25.9%	27.4%
(3) Low	2.7%	1.6%	1.4%	1.5%
(N) Don't Know	1.8%	0.8%	1.4%	6.5%
No Answer	7.7%	5.5%	6.9%	2.3%
<b>Average</b>	<b>1.40</b>	<b>1.35</b>	<b>1.31</b>	<b>1.33</b>

### Street sweeping

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	27.0%	29.1%	23.6%	29.3%
(2) Good	50.5%	47.2%	46.8%	45.6%
(3) Fair	11.7%	13.8%	17.1%	12.2%
(4) Poor	2.3%	3.1%	4.6%	5.3%
(N) Don't Know	6.3%	5.1%	4.6%	5.7%
No Answer	2.7%	1.6%	3.2%	1.9%
<b>Average</b>	<b>1.88</b>	<b>1.90</b>	<b>2.03</b>	<b>1.93</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	32.4%	35.4%	34.3%	32.3%
(2) Medium	48.2%	42.9%	49.1%	44.9%
(3) Low	8.6%	13.0%	8.8%	12.9%
(N) Don't Know	3.2%	1.6%	1.9%	7.6%
No Answer	8.1%	7.1%	6.0%	2.3%
<b>Average</b>	<b>1.73</b>	<b>1.75</b>	<b>1.72</b>	<b>1.78</b>

### Street lighting

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	24.3%	27.2%	22.7%	24.3%
(2) Good	49.1%	48.0%	51.9%	46.8%
(3) Fair	16.7%	19.3%	16.7%	17.9%
(4) Poor	5.0%	3.9%	5.6%	6.8%
(N) Don't Know	2.7%	0.0%	0.9%	2.3%
No Answer	2.7%	1.6%	2.3%	1.9%
<b>Average</b>	<b>2.02</b>	<b>2.00</b>	<b>2.05</b>	<b>2.08</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	60.4%	67.3%	67.1%	68.1%
(2) Medium	25.7%	23.2%	24.5%	20.9%
(3) Low	4.1%	2.4%	0.9%	1.9%
(N) Don't Know	2.3%	0.8%	1.9%	6.8%
No Answer	8.1%	5.9%	5.6%	1.9%
<b>Average</b>	<b>1.38</b>	<b>1.30</b>	<b>1.29</b>	<b>1.27</b>



# Comprehensive Results

## Snow/ice removal

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	34.2%	29.5%	27.3%	31.2%
(2) Good	43.2%	46.1%	44.4%	43.7%
(3) Fair	12.2%	18.1%	17.6%	12.2%
(4) Poor	4.1%	3.9%	4.6%	5.7%
(N) Don't Know	3.2%	1.2%	3.2%	5.3%
No Answer	3.6%	1.2%	2.8%	1.9%
<b>Average</b>	<b>1.85</b>	<b>1.96</b>	<b>2.00</b>	<b>1.92</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	80.2%	81.9%	80.6%	80.2%
(2) Medium	10.4%	10.2%	12.5%	9.1%
(3) Low	0.5%	1.6%	0.5%	1.1%
(N) Don't Know	1.4%	0.8%	0.9%	7.2%
No Answer	8.1%	5.5%	5.6%	1.9%
<b>Average</b>	<b>1.12</b>	<b>1.14</b>	<b>1.14</b>	<b>1.13</b>

## Sidewalk maintenance

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	18.0%	18.1%	19.0%	17.1%
(2) Good	50.9%	46.9%	40.3%	43.7%
(3) Fair	14.4%	22.0%	20.4%	19.0%
(4) Poor	5.0%	2.8%	8.8%	5.3%
(N) Don't Know	9.5%	8.3%	9.3%	12.9%
No Answer	2.7%	2.0%	2.3%	1.9%
<b>Average</b>	<b>2.07</b>	<b>2.11</b>	<b>2.21</b>	<b>2.15</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	49.1%	52.8%	52.8%	47.9%
(2) Medium	34.7%	32.7%	32.9%	36.1%
(3) Low	4.1%	5.5%	4.6%	3.8%
(N) Don't Know	5.4%	3.5%	3.7%	10.3%
No Answer	7.2%	5.5%	6.0%	1.9%
<b>Average</b>	<b>1.49</b>	<b>1.48</b>	<b>1.47</b>	<b>1.50</b>

## Stormwater drainage

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.4%	22.4%	20.8%	28.1%
(2) Good	49.5%	50.4%	48.1%	46.0%
(3) Fair	14.4%	14.2%	10.2%	9.1%
(4) Poor	3.6%	3.5%	3.7%	2.7%
(N) Don't Know	6.8%	7.9%	13.9%	12.2%
No Answer	2.7%	1.6%	3.2%	1.9%
<b>Average</b>	<b>1.98</b>	<b>1.99</b>	<b>1.96</b>	<b>1.84</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	63.1%	66.9%	59.3%	62.4%
(2) Medium	27.0%	22.4%	27.3%	24.0%
(3) Low	0.5%	2.4%	1.4%	3.0%
(N) Don't Know	2.3%	2.8%	4.2%	8.7%
No Answer	7.7%	5.5%	7.9%	1.9%
<b>Average</b>	<b>1.31</b>	<b>1.30</b>	<b>1.34</b>	<b>1.34</b>

## Drinking water

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	19.8%	19.7%	16.7%	16.0%
(2) Good	45.5%	40.2%	37.0%	43.7%
(3) Fair	19.8%	22.4%	27.8%	18.3%
(4) Poor	10.4%	12.2%	11.1%	14.8%
(N) Don't Know	2.7%	3.5%	5.1%	4.9%
No Answer	2.3%	2.0%	2.3%	2.3%
<b>Average</b>	<b>2.22</b>	<b>2.29</b>	<b>2.36</b>	<b>2.34</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	81.5%	81.5%	79.2%	82.5%
(2) Medium	8.6%	8.3%	11.1%	6.5%
(3) Low	1.4%	2.4%	1.9%	1.9%
(N) Don't Know	1.4%	2.0%	2.8%	6.5%
No Answer	7.7%	5.9%	5.1%	1.9%
<b>Average</b>	<b>1.12</b>	<b>1.14</b>	<b>1.16</b>	<b>1.11</b>

# Comprehensive Results

## Sewer services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	26.1%	24.0%	21.8%	28.9%
(2) Good	48.2%	50.0%	53.2%	44.1%
(3) Fair	11.7%	13.4%	7.4%	10.6%
(4) Poor	0.9%	0.4%	2.8%	1.1%
(N) Don't Know	11.3%	9.1%	11.6%	13.3%
No Answer	2.3%	3.1%	3.2%	1.9%
<b>Average</b>	<b>1.85</b>	<b>1.89</b>	<b>1.90</b>	<b>1.81</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	66.7%	72.0%	66.2%	66.2%
(2) Medium	22.5%	16.5%	24.1%	22.1%
(3) Low	0.9%	2.0%	1.9%	1.1%
(N) Don't Know	3.2%	2.8%	1.4%	8.7%
No Answer	7.2%	6.7%	6.5%	1.9%
<b>Average</b>	<b>1.27</b>	<b>1.23</b>	<b>1.30</b>	<b>1.27</b>

## Urban forestry program

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	26.6%	28.7%	24.1%	21.7%
(2) Good	33.8%	32.3%	32.9%	37.6%
(3) Fair	10.4%	8.3%	9.7%	9.1%
(4) Poor	1.4%	3.5%	1.9%	1.1%
(N) Don't Know	26.1%	24.8%	29.2%	28.5%
No Answer	2.3%	2.4%	2.3%	1.9%
<b>Average</b>	<b>1.81</b>	<b>1.82</b>	<b>1.84</b>	<b>1.85</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	36.0%	38.6%	34.3%	31.2%
(2) Medium	35.6%	37.8%	41.2%	42.6%
(3) Low	11.3%	9.1%	7.4%	10.3%
(N) Don't Know	9.9%	9.1%	9.7%	14.1%
No Answer	7.7%	5.5%	7.4%	1.9%
<b>Average</b>	<b>1.70</b>	<b>1.65</b>	<b>1.68</b>	<b>1.75</b>

## Tree trimming

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.4%	26.4%	22.7%	21.3%
(2) Good	45.9%	43.3%	45.8%	44.9%
(3) Fair	16.7%	17.3%	19.9%	14.8%
(4) Poor	5.4%	3.1%	4.6%	4.9%
(N) Don't Know	7.2%	7.9%	4.6%	12.2%
No Answer	1.8%	2.0%	2.3%	1.9%
<b>Average</b>	<b>2.04</b>	<b>1.97</b>	<b>2.07</b>	<b>2.04</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	30.6%	33.9%	36.6%	37.6%
(2) Medium	50.5%	46.9%	48.1%	41.1%
(3) Low	9.5%	9.8%	7.4%	10.6%
(N) Don't Know	1.4%	2.4%	1.4%	8.7%
No Answer	8.6%	6.7%	6.5%	1.9%
<b>Average</b>	<b>1.77</b>	<b>1.73</b>	<b>1.68</b>	<b>1.70</b>

## Pedestrian & bicycle paths

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	33.8%	33.9%	26.4%	32.7%
(2) Good	41.0%	43.7%	43.5%	44.5%
(3) Fair	11.7%	10.6%	13.0%	11.0%
(4) Poor	1.8%	3.5%	1.9%	0.0%
(N) Don't Know	9.5%	6.7%	12.5%	9.9%
No Answer	2.7%	1.6%	2.8%	1.9%
<b>Average</b>	<b>1.79</b>	<b>1.82</b>	<b>1.89</b>	<b>1.75</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	47.7%	46.1%	47.2%	43.7%
(2) Medium	32.0%	37.8%	34.7%	39.5%
(3) Low	6.8%	7.1%	6.0%	6.5%
(N) Don't Know	6.3%	2.8%	6.5%	8.4%
No Answer	7.7%	6.3%	5.6%	1.9%
<b>Average</b>	<b>1.53</b>	<b>1.57</b>	<b>1.53</b>	<b>1.58</b>

# Comprehensive Results

## Public property maintenance

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	32.4%	28.3%	29.6%	30.4%
(2) Good	53.2%	50.4%	50.5%	49.0%
(3) Fair	7.7%	11.4%	10.6%	9.5%
(4) Poor	1.8%	1.6%	0.9%	1.5%
(N) Don't Know	3.2%	6.3%	5.6%	7.2%
No Answer	2.3%	2.0%	2.8%	1.9%
<b>Average</b>	<b>1.78</b>	<b>1.85</b>	<b>1.81</b>	<b>1.80</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	47.7%	52.4%	53.2%	47.5%
(2) Medium	39.2%	35.8%	35.6%	39.2%
(3) Low	3.6%	3.1%	2.8%	3.8%
(N) Don't Know	2.3%	2.4%	2.3%	7.6%
No Answer	7.7%	6.3%	6.0%	1.9%
<b>Average</b>	<b>1.51</b>	<b>1.46</b>	<b>1.45</b>	<b>1.52</b>

## Public property beautification

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	28.8%	30.3%	30.1%	29.7%
(2) Good	52.3%	46.5%	44.9%	49.0%
(3) Fair	9.9%	11.4%	14.8%	12.5%
(4) Poor	1.8%	2.8%	1.4%	0.8%
(N) Don't Know	5.4%	7.5%	6.0%	6.1%
No Answer	2.3%	1.6%	2.8%	1.9%
<b>Average</b>	<b>1.83</b>	<b>1.85</b>	<b>1.86</b>	<b>1.83</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	42.3%	44.1%	46.3%	41.4%
(2) Medium	38.3%	40.6%	38.9%	40.3%
(3) Low	9.9%	5.1%	5.1%	8.0%
(N) Don't Know	1.8%	3.1%	2.3%	8.4%
No Answer	8.1%	7.1%	7.4%	1.9%
<b>Average</b>	<b>1.64</b>	<b>1.57</b>	<b>1.54</b>	<b>1.63</b>

## Overall Public Works

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	26.6%	26.8%	25.9%	27.4%
(2) Good	54.1%	54.7%	55.6%	52.5%
(3) Fair	12.6%	11.0%	10.6%	12.2%
(4) Poor	1.4%	1.6%	1.4%	1.5%
(N) Don't Know	3.2%	2.4%	2.8%	4.2%
No Answer	2.7%	3.5%	3.7%	2.3%
<b>Average</b>	<b>1.88</b>	<b>1.87</b>	<b>1.87</b>	<b>1.87</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	59.0%	63.0%	60.2%	59.3%
(2) Medium	30.2%	26.4%	27.3%	27.4%
(3) Low	0.5%	0.8%	2.3%	1.9%
(N) Don't Know	2.3%	2.0%	2.3%	9.5%
No Answer	8.6%	7.9%	7.9%	1.9%
<b>Average</b>	<b>1.35</b>	<b>1.31</b>	<b>1.36</b>	<b>1.35</b>

# Comprehensive Results

## PARKS/RECREATION

### Quality of Village parks

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	30.2%	33.5%	34.3%	37.6%
(2) Good	49.5%	47.6%	45.8%	44.5%
(3) Fair	9.0%	8.3%	5.1%	7.2%
(4) Poor	0.5%	2.0%	1.9%	0.8%
(N) Don't Know	8.1%	7.1%	8.8%	7.6%
No Answer	3.2%	1.6%	4.2%	2.3%
<b>Average</b>	<b>1.77</b>	<b>1.77</b>	<b>1.71</b>	<b>1.68</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	52.3%	58.3%	55.1%	55.5%
(2) Medium	37.4%	31.5%	32.4%	31.2%
(3) Low	1.8%	2.8%	1.9%	3.8%
(N) Don't Know	1.8%	2.0%	4.6%	7.2%
No Answer	7.2%	5.5%	6.0%	2.3%
<b>Average</b>	<b>1.45</b>	<b>1.40</b>	<b>1.40</b>	<b>1.43</b>

### Park Maintenance

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	26.1%	31.5%	31.9%	33.1%
(2) Good	53.2%	47.6%	45.8%	47.5%
(3) Fair	7.7%	7.9%	5.1%	7.2%
(4) Poor	1.4%	2.0%	0.9%	0.8%
(N) Don't Know	8.6%	8.7%	12.5%	9.1%
No Answer	3.6%	2.4%	3.7%	2.3%
<b>Average</b>	<b>1.82</b>	<b>1.78</b>	<b>1.70</b>	<b>1.73</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	31.1%	37.0%	30.1%	33.1%
(2) Medium	45.5%	41.7%	44.9%	43.0%
(3) Low	10.4%	7.5%	8.3%	10.3%
(N) Don't Know	5.4%	7.9%	9.3%	11.4%
No Answer	8.1%	5.9%	7.4%	2.3%
<b>Average</b>	<b>1.76</b>	<b>1.66</b>	<b>1.74</b>	<b>1.74</b>

### Recreation facilities

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	12.2%	18.9%	14.8%	16.3%
(2) Good	36.5%	39.0%	39.8%	35.4%
(3) Fair	18.5%	11.8%	10.2%	16.7%
(4) Poor	5.9%	7.9%	3.2%	4.9%
(N) Don't Know	23.4%	17.7%	26.9%	23.6%
No Answer	4.1%	4.7%	5.1%	3.0%
<b>Average</b>	<b>2.25</b>	<b>2.11</b>	<b>2.03</b>	<b>2.14</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	32.4%	41.7%	34.3%	35.4%
(2) Medium	45.9%	37.4%	40.7%	44.9%
(3) Low	7.7%	6.7%	7.9%	5.3%
(N) Don't Know	6.8%	7.1%	7.4%	12.2%
No Answer	7.7%	7.1%	9.7%	2.3%
<b>Average</b>	<b>1.71</b>	<b>1.59</b>	<b>1.68</b>	<b>1.65</b>

### Special Events

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	14.9%	23.6%	19.0%	18.6%
(2) Good	38.3%	33.9%	42.6%	41.8%
(3) Fair	17.1%	15.7%	10.6%	15.6%
(4) Poor	4.1%	4.3%	2.3%	2.7%
(N) Don't Know	23.0%	20.1%	21.3%	18.3%
No Answer	3.2%	2.0%	4.2%	3.0%
<b>Average</b>	<b>2.14</b>	<b>2.01</b>	<b>1.95</b>	<b>2.03</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	23.9%	27.2%	28.7%	31.2%
(2) Medium	50.5%	47.2%	46.8%	41.8%
(3) Low	11.7%	11.8%	11.1%	14.8%
(N) Don't Know	5.9%	7.1%	6.9%	9.9%
No Answer	8.6%	6.7%	6.5%	2.3%
<b>Average</b>	<b>1.86</b>	<b>1.82</b>	<b>1.80</b>	<b>1.81</b>

# Comprehensive Results

## Recreation programs

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	14.0%	20.1%	15.7%	16.3%
(2) Good	35.1%	32.7%	33.3%	36.9%
(3) Fair	18.0%	15.7%	13.4%	14.1%
(4) Poor	4.5%	5.5%	3.2%	4.9%
(N) Don't Know	24.8%	24.4%	29.6%	25.5%
No Answer	4.1%	1.6%	4.6%	2.3%
<b>Average</b>	<b>2.18</b>	<b>2.09</b>	<b>2.06</b>	<b>2.11</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	55.9%	57.5%	56.0%	57.4%
(2) Medium	34.2%	33.5%	31.0%	28.5%
(3) Low	0.9%	1.6%	2.3%	3.8%
(N) Don't Know	1.8%	2.0%	4.6%	8.0%
No Answer	7.7%	5.5%	6.0%	2.3%
<b>Average</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>

## Swimming Pool Facility

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	6.8%	13.0%	8.3%	8.4%
(2) Good	20.7%	22.8%	16.2%	21.7%
(3) Fair	10.4%	11.8%	7.9%	8.4%
(4) Poor	2.3%	2.4%	1.9%	4.6%
(N) Don't Know	56.8%	47.6%	61.1%	54.8%
No Answer	3.6%	2.0%	4.6%	2.3%
<b>Average</b>	<b>2.20</b>	<b>2.07</b>	<b>2.09</b>	<b>2.21</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	26.1%	25.6%	25.0%	24.3%
(2) Medium	33.8%	37.4%	29.6%	34.6%
(3) Low	14.0%	14.2%	14.4%	15.6%
(N) Don't Know	18.9%	16.1%	22.7%	23.2%
No Answer	7.7%	6.7%	8.3%	2.3%
<b>Average</b>	<b>1.84</b>	<b>1.85</b>	<b>1.85</b>	<b>1.88</b>

## Preservation of natural areas (open space, wetlands, etc.)

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	31.5%	31.9%	31.0%	33.1%
(2) Good	44.6%	44.1%	43.1%	41.4%
(3) Fair	9.5%	11.8%	10.2%	12.5%
(4) Poor	0.9%	2.8%	2.3%	1.9%
(N) Don't Know	10.8%	6.3%	9.3%	8.7%
No Answer	3.2%	2.4%	4.2%	2.3%
<b>Average</b>	<b>1.77</b>	<b>1.84</b>	<b>1.81</b>	<b>1.81</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	52.7%	55.9%	54.2%	56.7%
(2) Medium	34.7%	29.5%	29.2%	25.9%
(3) Low	3.2%	6.3%	3.2%	5.3%
(N) Don't Know	2.3%	3.1%	6.9%	9.9%
No Answer	7.7%	5.1%	6.5%	2.3%
<b>Average</b>	<b>1.45</b>	<b>1.46</b>	<b>1.41</b>	<b>1.42</b>

## Overall Parks/Recreation

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	19.8%	25.2%	20.8%	22.8%
(2) Good	52.3%	45.3%	49.1%	51.0%
(3) Fair	15.3%	16.5%	10.6%	10.3%
(4) Poor	0.9%	3.5%	1.4%	3.0%
(N) Don't Know	8.1%	7.9%	13.9%	10.6%
No Answer	4.1%	1.6%	4.2%	2.3%
<b>Average</b>	<b>1.97</b>	<b>1.98</b>	<b>1.91</b>	<b>1.93</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	42.8%	50.8%	44.4%	46.4%
(2) Medium	45.5%	37.0%	39.8%	36.5%
(3) Low	1.8%	3.5%	2.8%	4.6%
(N) Don't Know	2.3%	2.8%	5.1%	10.3%
No Answer	8.1%	5.9%	7.9%	2.3%
<b>Average</b>	<b>1.55</b>	<b>1.48</b>	<b>1.52</b>	<b>1.52</b>

# Comprehensive Results

## COMMUNITY DEVELOPMENT

### Land use, planning/zoning

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	13.1%	13.8%	13.4%	13.7%
(2) Good	45.9%	39.0%	44.9%	41.8%
(3) Fair	14.9%	15.0%	16.7%	14.4%
(4) Poor	7.7%	8.7%	5.1%	4.2%
(N) Don't Know	15.3%	21.3%	16.2%	22.8%
No Answer	3.6%	2.4%	3.7%	3.0%
<b>Average</b>	<b>2.21</b>	<b>2.24</b>	<b>2.17</b>	<b>2.12</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	53.6%	51.2%	46.8%	49.8%
(2) Medium	28.4%	28.3%	32.9%	29.3%
(3) Low	2.3%	4.3%	3.2%	2.3%
(N) Don't Know	6.3%	9.4%	10.2%	15.6%
No Answer	9.9%	6.7%	6.9%	3.0%
<b>Average</b>	<b>1.39</b>	<b>1.44</b>	<b>1.47</b>	<b>1.42</b>

### Economic Development

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	14.9%	15.0%	16.2%	17.5%
(2) Good	43.7%	40.6%	42.1%	44.5%
(3) Fair	16.7%	13.8%	15.3%	11.8%
(4) Poor	4.1%	6.7%	3.2%	3.0%
(N) Don't Know	17.1%	21.3%	18.5%	20.2%
No Answer	4.1%	2.8%	4.6%	3.0%
<b>Average</b>	<b>2.13</b>	<b>2.16</b>	<b>2.07</b>	<b>2.00</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	50.5%	53.9%	50.0%	50.6%
(2) Medium	28.4%	24.8%	30.1%	28.9%
(3) Low	3.6%	6.3%	3.2%	2.3%
(N) Don't Know	7.7%	8.3%	9.7%	15.2%
No Answer	10.4%	6.7%	6.9%	3.0%
<b>Average</b>	<b>1.43</b>	<b>1.44</b>	<b>1.44</b>	<b>1.41</b>

### Code enforcement (weeds, property maintenance, etc.)

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	14.0%	15.7%	14.4%	14.1%
(2) Good	42.3%	40.2%	38.9%	38.4%
(3) Fair	20.3%	16.9%	19.0%	18.6%
(4) Poor	4.1%	9.1%	5.1%	6.8%
(N) Don't Know	14.9%	15.0%	17.6%	19.0%
No Answer	5.0%	2.8%	5.1%	3.0%
<b>Average</b>	<b>2.18</b>	<b>2.24</b>	<b>2.19</b>	<b>2.23</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	37.8%	46.9%	44.9%	49.0%
(2) Medium	38.3%	34.6%	36.1%	29.3%
(3) Low	7.7%	5.5%	5.1%	5.3%
(N) Don't Know	6.8%	5.9%	6.5%	13.3%
No Answer	9.9%	6.7%	7.4%	3.0%
<b>Average</b>	<b>1.64</b>	<b>1.52</b>	<b>1.54</b>	<b>1.48</b>

### Overall Community Development

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	15.3%	17.7%	14.8%	17.9%
(2) Good	51.4%	44.5%	51.4%	51.0%
(3) Fair	16.2%	13.8%	15.7%	10.3%
(4) Poor	1.4%	4.3%	2.8%	2.3%
(N) Don't Know	12.2%	15.7%	11.6%	15.6%
No Answer	4.1%	3.5%	3.7%	3.0%
<b>Average</b>	<b>2.04</b>	<b>2.06</b>	<b>2.08</b>	<b>1.96</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	51.8%	51.2%	49.1%	52.1%
(2) Medium	29.7%	32.7%	34.3%	30.8%
(3) Low	3.2%	2.4%	2.3%	1.1%
(N) Don't Know	5.4%	6.3%	7.4%	12.9%
No Answer	10.4%	7.5%	6.9%	3.0%
<b>Average</b>	<b>1.43</b>	<b>1.43</b>	<b>1.45</b>	<b>1.39</b>

# Comprehensive Results

## Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	13.5%	18.1%	14.8%	18.3%
(2) Good	34.7%	32.3%	24.5%	29.7%
(3) Fair	9.9%	11.4%	12.0%	9.5%
(4) Poor	2.7%	3.5%	1.4%	1.1%
(N) Don't Know	35.6%	31.9%	43.5%	38.4%
No Answer	4.1%	2.8%	3.7%	3.0%
<b>Average</b>	<b>2.03</b>	<b>2.01</b>	<b>2.00</b>	<b>1.89</b>

<i>Importance:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	35.6%	40.9%	39.4%	40.7%
(2) Medium	37.8%	35.0%	32.4%	33.1%
(3) Low	3.6%	3.9%	2.3%	3.4%
(N) Don't Know	13.5%	12.2%	19.4%	19.4%
No Answer	9.9%	7.5%	6.5%	3.4%
<b>Average</b>	<b>1.58</b>	<b>1.54</b>	<b>1.50</b>	<b>1.52</b>

## GENERAL SERVICES

### Online payment options

<i>Quality:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	33.3%	34.3%	31.0%	32.7%
(2) Good	35.6%	32.3%	38.0%	36.1%
(3) Fair	4.5%	7.9%	5.6%	5.3%
(4) Poor	0.9%	0.4%	0.5%	0.0%
(N) Don't Know	22.5%	22.8%	21.3%	22.4%
No Answer	3.6%	2.4%	3.7%	3.4%
<b>Average</b>	<b>1.64</b>	<b>1.66</b>	<b>1.67</b>	<b>1.63</b>

<i>Importance:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	45.5%	45.7%	44.9%	40.7%
(2) Medium	26.1%	29.1%	33.8%	29.7%
(3) Low	8.1%	10.2%	6.9%	9.1%
(N) Don't Know	10.4%	7.9%	6.5%	17.5%
No Answer	10.4%	6.7%	7.9%	3.0%
<b>Average</b>	<b>1.53</b>	<b>1.58</b>	<b>1.56</b>	<b>1.60</b>

### Village Newsletter

<i>Quality:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	32.9%	31.5%	33.8%	34.6%
(2) Good	50.0%	49.2%	46.8%	47.1%
(3) Fair	7.7%	6.3%	6.5%	7.6%
(4) Poor	0.9%	0.8%	0.5%	0.8%
(N) Don't Know	5.0%	9.1%	7.4%	6.8%
No Answer	4.1%	3.1%	5.1%	3.0%
<b>Average</b>	<b>1.74</b>	<b>1.73</b>	<b>1.70</b>	<b>1.72</b>

<i>Importance:</i>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	32.9%	36.2%	31.5%	35.0%
(2) Medium	44.1%	41.3%	44.4%	38.4%
(3) Low	7.7%	10.6%	10.2%	11.8%
(N) Don't Know	2.3%	5.1%	5.6%	11.8%
No Answer	13.5%	6.7%	8.3%	3.0%
<b>Average</b>	<b>1.70</b>	<b>1.71</b>	<b>1.75</b>	<b>1.73</b>

# Comprehensive Results

## Website (algonquin.org)

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.0%	28.0%	26.9%	25.5%
(2) Good	48.6%	43.7%	42.6%	45.6%
(3) Fair	11.3%	13.0%	10.2%	9.9%
(4) Poor	0.9%	1.2%	0.9%	0.8%
(N) Don't Know	11.3%	11.8%	14.8%	15.2%
No Answer	5.4%	2.4%	4.6%	3.0%
<b>Average</b>	<b>1.88</b>	<b>1.85</b>	<b>1.82</b>	<b>1.83</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	82.4%	85.0%	76.9%	78.3%
(2) Medium	5.4%	7.1%	10.6%	6.1%
(3) Low	0.9%	0.8%	0.9%	1.5%
(N) Don't Know	2.3%	2.4%	4.2%	12.5%
No Answer	9.5%	4.7%	7.4%	1.5%
<b>Average</b>	<b>1.08</b>	<b>1.09</b>	<b>1.14</b>	<b>1.11</b>

## Social Media: Facebook, Twitter, etc.

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	12.6%	13.4%	13.0%	12.2%
(2) Good	25.7%	25.6%	26.4%	25.9%
(3) Fair	7.7%	6.3%	8.3%	5.3%
(4) Poor	0.9%	0.8%	1.4%	2.7%
(N) Don't Know	48.2%	51.2%	46.8%	51.0%
No Answer	5.4%	2.8%	4.2%	3.0%
<b>Average</b>	<b>1.93</b>	<b>1.88</b>	<b>1.96</b>	<b>1.97</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	20.7%	23.2%	17.6%	17.1%
(2) Medium	29.3%	28.7%	37.5%	28.9%
(3) Low	21.6%	24.0%	19.4%	25.9%
(N) Don't Know	15.8%	16.5%	18.1%	24.7%
No Answer	13.1%	7.5%	7.4%	3.0%
<b>Average</b>	<b>2.01</b>	<b>2.01</b>	<b>2.02</b>	<b>2.12</b>

## Algonquin e-News

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	23.0%	21.3%	21.8%	22.8%
(2) Good	32.0%	33.9%	30.1%	35.4%
(3) Fair	7.2%	5.5%	6.9%	5.3%
(4) Poor	0.9%	0.8%	0.5%	0.8%
(N) Don't Know	30.6%	34.6%	34.7%	32.7%
No Answer	6.8%	3.9%	6.0%	3.0%
<b>Average</b>	<b>1.78</b>	<b>1.77</b>	<b>1.77</b>	<b>1.75</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	27.0%	27.2%	22.7%	26.2%
(2) Medium	37.4%	36.6%	38.9%	32.3%
(3) Low	13.1%	13.4%	12.0%	17.5%
(N) Don't Know	10.4%	15.0%	17.6%	20.9%
No Answer	12.6%	7.9%	8.8%	3.0%
<b>Average</b>	<b>1.82</b>	<b>1.82</b>	<b>1.86</b>	<b>1.89</b>

## Recycling

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	46.4%	45.3%	49.1%	49.4%
(2) Good	42.3%	43.3%	38.4%	37.6%
(3) Fair	4.1%	7.1%	5.1%	6.5%
(4) Poor	3.2%	1.2%	1.9%	1.1%
(N) Don't Know	0.9%	1.2%	0.9%	2.3%
No Answer	3.6%	2.0%	4.6%	3.0%
<b>Average</b>	<b>1.62</b>	<b>1.63</b>	<b>1.57</b>	<b>1.57</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	73.0%	72.8%	73.1%	74.5%
(2) Medium	15.3%	17.3%	15.7%	11.4%
(3) Low	0.9%	1.2%	0.9%	3.0%
(N) Don't Know	0.5%	1.6%	1.9%	8.0%
No Answer	10.8%	7.1%	8.3%	3.0%
<b>Average</b>	<b>1.19</b>	<b>1.22</b>	<b>1.20</b>	<b>1.20</b>



# Comprehensive Results

## Garbage collection

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	47.3%	46.5%	46.8%	50.6%
(2) Good	41.0%	42.1%	39.8%	38.4%
(3) Fair	5.4%	6.7%	4.2%	5.7%
(4) Poor	2.7%	1.6%	2.3%	1.1%
(N) Don't Know	0.5%	1.6%	2.3%	1.1%
No Answer	3.6%	1.6%	4.6%	3.0%
<b>Average</b>	<b>1.62</b>	<b>1.62</b>	<b>1.59</b>	<b>1.56</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	74.3%	73.2%	74.5%	75.3%
(2) Medium	14.9%	17.3%	15.7%	10.6%
(3) Low	0.9%	0.8%	0.9%	2.3%
(N) Don't Know	0.5%	2.0%	1.4%	8.7%
No Answer	9.9%	6.7%	7.4%	3.0%
<b>Average</b>	<b>1.19</b>	<b>1.21</b>	<b>1.19</b>	<b>1.17</b>

## Promoting the Village to attract visitors

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	11.7%	13.0%	15.7%	14.8%
(2) Good	27.9%	32.3%	28.2%	31.6%
(3) Fair	19.4%	16.5%	12.5%	12.5%
(4) Poor	5.4%	5.5%	3.7%	6.1%
(N) Don't Know	32.0%	29.9%	35.6%	31.9%
No Answer	4.1%	2.8%	4.2%	3.0%
<b>Average</b>	<b>2.29</b>	<b>2.22</b>	<b>2.07</b>	<b>2.15</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	34.7%	33.5%	33.8%	30.8%
(2) Medium	33.8%	35.8%	38.9%	33.5%
(3) Low	14.9%	14.6%	8.8%	15.2%
(N) Don't Know	6.3%	9.4%	10.6%	17.5%
No Answer	10.8%	6.7%	7.9%	3.0%
<b>Average</b>	<b>1.76</b>	<b>1.77</b>	<b>1.69</b>	<b>1.80</b>

## Yard waste collection

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	32.9%	39.4%	38.4%	43.3%
(2) Good	43.2%	37.0%	37.0%	34.2%
(3) Fair	8.1%	11.4%	8.3%	6.8%
(4) Poor	4.1%	2.4%	2.8%	3.4%
(N) Don't Know	9.0%	7.9%	8.8%	9.1%
No Answer	3.2%	2.0%	4.6%	3.0%
<b>Average</b>	<b>1.81</b>	<b>1.74</b>	<b>1.72</b>	<b>1.66</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	64.0%	65.0%	64.4%	64.6%
(2) Medium	20.3%	20.9%	23.6%	17.1%
(3) Low	1.4%	3.5%	2.3%	2.7%
(N) Don't Know	4.1%	3.9%	2.3%	12.2%
No Answer	10.8%	6.7%	7.4%	3.4%
<b>Average</b>	<b>1.27</b>	<b>1.31</b>	<b>1.31</b>	<b>1.27</b>

## Overall General Services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	27.0%	30.3%	32.9%	30.0%
(2) Good	54.5%	55.5%	51.9%	54.0%
(3) Fair	10.4%	8.3%	7.4%	7.6%
(4) Poor	1.4%	0.4%	1.4%	0.8%
(N) Don't Know	3.2%	2.8%	2.3%	4.6%
No Answer	4.1%	2.8%	4.2%	3.0%
<b>Average</b>	<b>1.85</b>	<b>1.78</b>	<b>1.76</b>	<b>1.77</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	47.3%	52.0%	53.7%	47.1%
(2) Medium	40.5%	35.0%	36.1%	33.1%
(3) Low	0.9%	2.0%	0.9%	3.8%
(N) Don't Know	1.4%	3.9%	1.9%	12.9%
No Answer	10.4%	7.1%	7.4%	3.0%
<b>Average</b>	<b>1.48</b>	<b>1.44</b>	<b>1.42</b>	<b>1.48</b>

## Ease of water billing services

<u>Quality:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	38.7%	36.6%	44.0%	41.4%
(2) Good	44.1%	44.1%	39.4%	43.0%
(3) Fair	9.9%	12.6%	9.3%	7.2%
(4) Poor	2.3%	1.6%	1.4%	2.3%
(N) Don't Know	2.3%	2.8%	1.9%	3.0%
No Answer	3.2%	2.4%	4.2%	3.0%
<b>Average</b>	<b>1.74</b>	<b>1.78</b>	<b>1.66</b>	<b>1.68</b>

<u>Importance:</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) High	50.5%	53.9%	55.6%	48.7%
(2) Medium	33.3%	30.3%	32.4%	32.7%
(3) Low	4.1%	6.3%	1.9%	4.6%
(N) Don't Know	2.3%	2.4%	2.3%	10.6%
No Answer	10.4%	7.1%	7.9%	3.0%
<b>Average</b>	<b>1.47</b>	<b>1.47</b>	<b>1.40</b>	<b>1.49</b>

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Yes	50.9%	52.6%	48.1%	52.5%
No	47.2%	46.6%	50.0%	45.5%
Don't know	0.0%	0.4%	1.5%	0.8%
No Answer	1.9%	0.4%	0.5%	1.2%

# Comprehensive Results

## 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

### Knowledgeable

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	30.2%	33.5%	35.2%	33.5%
(2) Good	16.7%	15.0%	13.4%	12.9%
(3) Fair	4.1%	2.8%	2.3%	2.7%
(4) Poor	0.5%	2.0%	1.9%	1.9%
(N) Don't Know	5.0%	3.5%	2.8%	30.4%
No Answer	44.1%	43.3%	44.4%	18.6%
<b>Average</b>	<b>1.51</b>	<b>1.50</b>	<b>1.45</b>	<b>1.47</b>

### Courteous

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	35.1%	37.0%	35.6%	38.4%
(2) Good	13.1%	11.8%	13.9%	9.9%
(3) Fair	2.7%	4.3%	0.9%	1.9%
(4) Poor	1.4%	1.6%	1.9%	1.5%
(N) Don't Know	4.1%	3.1%	3.2%	29.7%
No Answer	44.1%	42.1%	44.4%	18.6%
<b>Average</b>	<b>1.43</b>	<b>1.46</b>	<b>1.41</b>	<b>1.35</b>

### Responsive

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	31.5%	34.6%	34.3%	36.5%
(2) Good	18.0%	14.6%	12.5%	9.9%
(3) Fair	0.5%	2.4%	2.8%	2.7%
(4) Poor	2.3%	3.1%	3.2%	3.0%
(N) Don't Know	4.5%	3.1%	2.8%	29.3%
No Answer	43.7%	42.1%	44.4%	18.6%
<b>Average</b>	<b>1.49</b>	<b>1.53</b>	<b>1.53</b>	<b>1.47</b>

### Overall

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Excellent	31.5%	33.9%	34.7%	35.4%
(2) Good	16.7%	15.0%	13.9%	11.4%
(3) Fair	1.8%	2.4%	1.9%	3.0%
(4) Poor	1.8%	2.4%	2.3%	2.3%
(N) Don't Know	4.1%	3.5%	2.8%	29.3%
No Answer	44.6%	42.1%	44.4%	18.6%
<b>Average</b>	<b>1.50</b>	<b>1.50</b>	<b>1.46</b>	<b>1.47</b>

## 9. Please indicate how likely or unlikely you are to do each of the following:

### Recommend living in Algonquin to someone who asks

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Very Likely	50.7%	46.1%	56.9%	43.0%
(2) Likely	35.4%	36.6%	26.9%	26.6%
(3) Neither Likely or Unlikely	6.7%	9.1%	6.5%	6.8%
(4) Unlikely	1.8%	2.0%	1.4%	1.1%
(5) Very Unlikely	1.3%	1.2%	1.4%	1.9%
(N) Don't Know	1.3%	0.0%	1.4%	3.8%
No Answer	2.7%	5.1%	5.6%	16.7%

### Remain in Algonquin for the next five years

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
(1) Very Likely	49.3%	53.5%	55.6%	47.9%
(2) Likely	27.8%	24.8%	24.1%	20.9%
(3) Neither Likely or Unlikely	9.4%	9.8%	5.6%	4.6%
(4) Unlikely	4.0%	4.7%	4.6%	2.7%
(5) Very Unlikely	2.7%	2.0%	1.9%	2.3%
(N) Don't Know	4.0%	2.0%	3.2%	4.9%
No Answer	2.7%	3.1%	5.1%	16.7%

**10. How long have you been a resident of Algonquin?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Less than 1 year	2.7%	3.1%	1.9%	3.8%
1 - 5 years	13.5%	15.0%	16.7%	15.4%
6 - 10 years	11.7%	12.2%	11.6%	8.8%
11 - 15 years	5.8%	7.9%	6.0%	5.4%
Over 15 years	63.7%	60.2%	60.5%	63.5%
No Answer	2.7%	1.6%	3.3%	3.1%

**11. In what type of home do you currently live?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Single family house	84.7%	83.1%	75.9%	82.1%
Townhome/Duplex	11.7%	12.6%	17.6%	12.9%
Condominium/Apartment	1.8%	2.4%	2.8%	1.1%
Other	0.0%	0.4%	0.0%	0.0%
No Answer	2.3%	1.6%	3.7%	3.0%

**12. Please indicate your current housing status.**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Own	95.5%	95.7%	95.4%	93.9%
Rent	2.7%	2.8%	1.4%	1.9%
No Answer	2.3%	1.6%	3.2%	3.0%

**13. Do any children age 17 or under live in your household?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Yes	14.0%	21.3%	18.5%	18.6%
No	83.8%	76.4%	78.2%	77.6%
No Answer	2.7%	2.0%	3.2%	3.0%

**14. Are you or any other member/s of your household aged 65 or older?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Yes	43.2%	38.2%	49.5%	51.7%
No	55.0%	59.8%	47.2%	44.5%
No Answer	2.3%	2.0%	3.2%	3.0%

**15. Please indicate your age.**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
18 - 25	0.5%	0.8%	0.5%	0.0%
26 - 35	4.1%	5.5%	4.6%	3.8%
36 - 45	11.3%	13.0%	13.4%	11.0%
46 - 55	16.2%	16.9%	11.6%	10.3%
56 - 65	28.8%	31.1%	24.5%	27.4%
Over 65	36.5%	30.3%	42.1%	43.3%
No Answer	3.2%	2.4%	3.2%	3.4%

**16. Please indicate your gender.**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Male	45.0%	39.0%	38.0%	44.5%
Female	50.5%	57.9%	56.9%	50.6%
No Answer	5.0%	2.8%	5.1%	3.4%

**17. In what area of Algonquin do you reside?**

	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
East of the Fox River	31.5%	36.6%	27.8%	30.0%
West of Fox River, East of Randall	46.4%	40.2%	44.0%	41.4%
West of Randall Road	19.4%	18.9%	23.6%	24.3%
No Answer	3.2%	4.3%	4.6%	3.0%



THIS PAGE INTENTIONALLY LEFT BLANK.

# Crosstabulation of Results

## 1. Please indicate how you would describe the following quality of life measures in Algonquin:

Your neighborhood as a place to live									
	Overall <i>n</i> =259	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =131	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =112
(1) Excellent	47.5%	44.8%	48.9%	0.0%	20.0%	48.3%	51.9%	46.5%	48.2%
(2) Good	46.3%	46.6%	47.3%	0.0%	70.0%	44.8%	44.4%	45.1%	47.3%
(3) Fair	5.8%	7.8%	3.8%	0.0%	10.0%	6.9%	3.7%	7.0%	4.5%
(4) Poor	0.4%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	0.0%
<b>Average</b>	<b>1.59</b>	<b>1.65</b>	<b>1.55</b>	<b>0.00</b>	<b>1.90</b>	<b>1.59</b>	<b>1.52</b>	<b>1.63</b>	<b>1.56</b>

	Location			Residency				
	East <i>n</i> =78	Central <i>n</i> =107	West <i>n</i> =64	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =164
(1) Excellent	26.9%	57.9%	53.1%	50.0%	30.8%	52.2%	28.6%	51.2%
(2) Good	60.3%	37.4%	46.9%	50.0%	64.1%	47.8%	71.4%	40.9%
(3) Fair	11.5%	4.7%	0.0%	0.0%	5.1%	0.0%	0.0%	7.3%
(4) Poor	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%
<b>Average</b>	<b>1.87</b>	<b>1.47</b>	<b>1.47</b>	<b>1.50</b>	<b>1.74</b>	<b>1.48</b>	<b>1.71</b>	<b>1.57</b>

Your neighborhood as a place to live									
	Overall <i>n</i> =259	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =131	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =113
(1) Excellent	53.7%	49.1%	58.0%	0.0%	40.0%	55.2%	63.0%	45.7%	57.5%
(2) Good	38.2%	40.5%	35.1%	0.0%	60.0%	34.5%	37.0%	38.6%	36.3%
(3) Fair	6.9%	7.8%	6.9%	0.0%	0.0%	10.3%	0.0%	12.9%	5.3%
(4) Poor	1.2%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.9%
<b>Average</b>	<b>1.56</b>	<b>1.64</b>	<b>1.49</b>	<b>0.00</b>	<b>1.60</b>	<b>1.55</b>	<b>1.37</b>	<b>1.73</b>	<b>1.50</b>

	Location			Residency				
	East <i>n</i> =78	Central <i>n</i> =107	West <i>n</i> =64	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =163
(1) Excellent	37.2%	61.7%	62.5%	60.0%	43.6%	73.9%	50.0%	54.0%
(2) Good	47.4%	29.9%	37.5%	40.0%	48.7%	26.1%	35.7%	36.8%
(3) Fair	14.1%	6.5%	0.0%	0.0%	7.7%	0.0%	14.3%	8.0%
(4) Poor	1.3%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
<b>Average</b>	<b>1.79</b>	<b>1.49</b>	<b>1.38</b>	<b>1.40</b>	<b>1.64</b>	<b>1.26</b>	<b>1.64</b>	<b>1.56</b>

## Crosstabulation of Results

### Algonquin as a place to raise children

	Overall <i>n</i> =215	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =106	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =89
(1) Excellent	49.8%	45.5%	52.8%	0.0%	50.0%	50.0%	62.5%	39.0%	52.8%
(2) Good	41.9%	42.4%	41.5%	0.0%	25.0%	46.2%	33.3%	47.5%	40.4%
(3) Fair	7.4%	10.1%	5.7%	0.0%	25.0%	3.8%	4.2%	10.2%	6.7%
(4) Poor	0.9%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%
<b>Average</b>	<b>1.60</b>	<b>1.69</b>	<b>1.53</b>	<b>0.00</b>	<b>1.75</b>	<b>1.54</b>	<b>1.42</b>	<b>1.78</b>	<b>1.54</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =96	West <i>n</i> =50	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =146
(1) Excellent		23.0%	58.3%	64.0%	100.0%	31.0%	66.7%	63.6%	47.9%
(2) Good		57.4%	35.4%	36.0%	0.0%	62.1%	26.7%	36.4%	41.8%
(3) Fair		18.0%	5.2%	0.0%	0.0%	6.9%	6.7%	0.0%	8.9%
(4) Poor		1.6%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
<b>Average</b>		<b>1.98</b>	<b>1.49</b>	<b>1.36</b>	<b>1.00</b>	<b>1.76</b>	<b>1.40</b>	<b>1.36</b>	<b>1.64</b>

### Algonquin as a place to work

	Overall <i>n</i> =127	Gender		Age					
		Male <i>n</i> =54	Female <i>n</i> =66	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =13	46 - 55 <i>n</i> =14	56 - 65 <i>n</i> =26	Over 65 <i>n</i> =62
(1) Excellent	34.6%	31.5%	39.4%	0.0%	16.7%	53.8%	21.4%	30.8%	38.7%
(2) Good	37.8%	31.5%	39.4%	0.0%	33.3%	23.1%	57.1%	34.6%	35.5%
(3) Fair	22.0%	29.6%	16.7%	0.0%	33.3%	15.4%	14.3%	23.1%	24.2%
(4) Poor	5.5%	7.4%	4.5%	0.0%	16.7%	7.7%	7.1%	11.5%	1.6%
<b>Average</b>	<b>1.98</b>	<b>2.13</b>	<b>1.86</b>	<b>0.00</b>	<b>2.50</b>	<b>1.77</b>	<b>2.07</b>	<b>2.15</b>	<b>1.89</b>

	Overall <i>n</i> =127	Location			Residency				
		East <i>n</i> =30	Central <i>n</i> =53	West <i>n</i> =37	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =10	11 to 15 <i>n</i> =3	Over 15 <i>n</i> =82
(1) Excellent		26.7%	39.6%	37.8%	71.4%	15.8%	50.0%	33.3%	35.4%
(2) Good		43.3%	32.1%	35.1%	28.6%	52.6%	30.0%	0.0%	35.4%
(3) Fair		20.0%	24.5%	21.6%	0.0%	26.3%	20.0%	66.7%	22.0%
(4) Poor		10.0%	3.8%	5.4%	0.0%	5.3%	0.0%	0.0%	7.3%
<b>Average</b>		<b>2.13</b>	<b>1.92</b>	<b>1.95</b>	<b>1.29</b>	<b>2.21</b>	<b>1.70</b>	<b>2.33</b>	<b>2.01</b>



## Crosstabulation of Results

### Algonquin compared to other communities in the area

	Overall <i>n</i> =245	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =126	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =101
(1) Excellent	38.8%	37.6%	39.7%	0.0%	30.0%	37.9%	57.7%	37.1%	36.6%
(2) Good	49.8%	48.6%	50.8%	0.0%	30.0%	55.2%	38.5%	44.3%	56.4%
(3) Fair	10.2%	11.0%	9.5%	0.0%	40.0%	3.4%	3.8%	15.7%	6.9%
(4) Poor	1.2%	2.8%	0.0%	0.0%	0.0%	3.4%	0.0%	2.9%	0.0%
<b>Average</b>	<b>1.74</b>	<b>1.79</b>	<b>1.70</b>	<b>0.00</b>	<b>2.10</b>	<b>1.72</b>	<b>1.46</b>	<b>1.84</b>	<b>1.70</b>

	Overall <i>n</i> =245	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =99	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =154
(1) Excellent		26.3%	44.4%	45.9%	60.0%	29.7%	45.5%	35.7%	39.0%
(2) Good		55.3%	44.4%	50.8%	30.0%	56.8%	50.0%	57.1%	48.7%
(3) Fair		15.8%	10.1%	3.3%	10.0%	10.8%	4.5%	7.1%	11.0%
(4) Poor		2.6%	1.0%	0.0%	0.0%	2.7%	0.0%	0.0%	1.3%
<b>Average</b>		<b>1.95</b>	<b>1.68</b>	<b>1.57</b>	<b>1.50</b>	<b>1.86</b>	<b>1.59</b>	<b>1.71</b>	<b>1.75</b>

### Overall appearance of Algonquin

	Overall <i>n</i> =260	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =132	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =113
(1) Excellent	41.2%	44.0%	39.4%	0.0%	30.0%	37.9%	48.1%	38.0%	44.2%
(2) Good	46.9%	43.1%	48.5%	0.0%	30.0%	44.8%	40.7%	46.5%	48.7%
(3) Fair	10.8%	11.2%	11.4%	0.0%	40.0%	13.8%	11.1%	14.1%	6.2%
(4) Poor	1.2%	1.7%	0.8%	0.0%	0.0%	3.4%	0.0%	1.4%	0.9%
<b>Average</b>	<b>1.72</b>	<b>1.71</b>	<b>1.73</b>	<b>0.00</b>	<b>2.10</b>	<b>1.83</b>	<b>1.63</b>	<b>1.79</b>	<b>1.64</b>

	Overall <i>n</i> =260	Location			Residency				
		East <i>n</i> =79	Central <i>n</i> =107	West <i>n</i> =64	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =164
(1) Excellent		27.8%	48.6%	46.9%	50.0%	33.3%	56.5%	42.9%	40.9%
(2) Good		49.4%	42.1%	48.4%	30.0%	51.3%	34.8%	42.9%	47.6%
(3) Fair		20.3%	8.4%	4.7%	20.0%	12.8%	8.7%	14.3%	10.4%
(4) Poor		2.5%	0.9%	0.0%	0.0%	2.6%	0.0%	0.0%	1.2%
<b>Average</b>		<b>1.97</b>	<b>1.62</b>	<b>1.58</b>	<b>1.70</b>	<b>1.85</b>	<b>1.52</b>	<b>1.71</b>	<b>1.72</b>

# Crosstabulation of Results

Cleanliness of Algonquin									
	Overall <i>n</i> =257	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =130	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =111
(1) Excellent	46.3%	47.8%	45.4%	0.0%	40.0%	50.0%	59.3%	38.0%	48.6%
(2) Good	44.0%	40.9%	45.4%	0.0%	60.0%	35.7%	25.9%	46.5%	45.9%
(3) Fair	8.6%	9.6%	8.5%	0.0%	0.0%	10.7%	14.8%	12.7%	5.4%
(4) Poor	1.2%	1.7%	0.8%	0.0%	0.0%	3.6%	0.0%	2.8%	0.0%
<b>Average</b>	<b>1.65</b>	<b>1.65</b>	<b>1.65</b>	<b>0.00</b>	<b>1.60</b>	<b>1.68</b>	<b>1.56</b>	<b>1.80</b>	<b>1.57</b>

	Overall <i>n</i> =257	Location			Residency				
		East <i>n</i> =78	Central <i>n</i> =105	West <i>n</i> =64	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =163
(1) Excellent	46.3%	34.6%	56.2%	46.9%	40.0%	44.7%	52.2%	42.9%	47.2%
(2) Good	44.0%	50.0%	36.2%	45.3%	50.0%	44.7%	43.5%	42.9%	42.3%
(3) Fair	8.6%	14.1%	6.7%	6.3%	10.0%	7.9%	4.3%	14.3%	9.2%
(4) Poor	1.2%	1.3%	1.0%	1.6%	0.0%	2.6%	0.0%	0.0%	1.2%
<b>Average</b>	<b>1.65</b>	<b>1.82</b>	<b>1.52</b>	<b>1.63</b>	<b>1.70</b>	<b>1.68</b>	<b>1.52</b>	<b>1.71</b>	<b>1.64</b>

Overall quality of new development in Algonquin									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =97
(1) Excellent	30.7%	29.0%	31.1%	0.0%	20.0%	41.4%	33.3%	29.4%	27.8%
(2) Good	49.6%	50.5%	49.6%	0.0%	50.0%	41.4%	45.8%	47.1%	55.7%
(3) Fair	15.1%	14.0%	16.0%	0.0%	30.0%	13.8%	16.7%	11.8%	15.5%
(4) Poor	4.6%	6.5%	3.4%	0.0%	0.0%	3.4%	4.2%	11.8%	1.0%
<b>Average</b>	<b>1.94</b>	<b>1.98</b>	<b>1.92</b>	<b>0.00</b>	<b>2.10</b>	<b>1.79</b>	<b>1.92</b>	<b>2.06</b>	<b>1.90</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =99	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =150
(1) Excellent	30.7%	29.6%	31.3%	31.0%	40.0%	30.6%	45.0%	23.1%	28.7%
(2) Good	49.6%	45.1%	49.5%	55.2%	50.0%	50.0%	50.0%	46.2%	50.0%
(3) Fair	15.1%	16.9%	14.1%	13.8%	10.0%	13.9%	5.0%	30.8%	15.3%
(4) Poor	4.6%	8.5%	5.1%	0.0%	0.0%	5.6%	0.0%	0.0%	6.0%
<b>Average</b>	<b>1.94</b>	<b>2.04</b>	<b>1.93</b>	<b>1.83</b>	<b>1.70</b>	<b>1.94</b>	<b>1.60</b>	<b>2.08</b>	<b>1.99</b>

## Crosstabulation of Results

Variety of housing options									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =120	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =96
(1) Excellent	27.2%	25.0%	29.2%	0.0%	30.0%	28.6%	40.7%	23.4%	25.0%
(2) Good	49.4%	50.0%	49.2%	0.0%	40.0%	42.9%	33.3%	53.1%	55.2%
(3) Fair	18.3%	19.2%	16.7%	0.0%	0.0%	21.4%	22.2%	18.8%	16.7%
(4) Poor	5.1%	5.8%	5.0%	0.0%	30.0%	7.1%	3.7%	4.7%	3.1%
<b>Average</b>	<b>2.01</b>	<b>2.06</b>	<b>1.98</b>	<b>0.00</b>	<b>2.30</b>	<b>2.07</b>	<b>1.89</b>	<b>2.05</b>	<b>1.98</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =98	West <i>n</i> =57	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =145
(1) Excellent		15.5%	32.7%	31.6%	40.0%	27.8%	30.0%	14.3%	26.9%
(2) Good		50.7%	49.0%	49.1%	40.0%	50.0%	50.0%	50.0%	50.3%
(3) Fair		26.8%	14.3%	14.0%	10.0%	16.7%	20.0%	35.7%	17.2%
(4) Poor		7.0%	4.1%	5.3%	10.0%	5.6%	0.0%	0.0%	5.5%
<b>Average</b>		<b>2.25</b>	<b>1.90</b>	<b>1.93</b>	<b>1.90</b>	<b>2.00</b>	<b>1.90</b>	<b>2.21</b>	<b>2.01</b>

Overall quality of businesses and services in Algonquin									
	Overall <i>n</i> =258	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =132	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =111
(1) Excellent	34.1%	35.1%	33.3%	0.0%	30.0%	44.8%	44.4%	35.2%	27.9%
(2) Good	48.4%	44.7%	50.8%	0.0%	60.0%	44.8%	37.0%	40.8%	55.9%
(3) Fair	14.0%	14.9%	13.6%	0.0%	10.0%	6.9%	18.5%	15.5%	14.4%
(4) Poor	3.5%	5.3%	2.3%	0.0%	0.0%	3.4%	0.0%	8.5%	1.8%
<b>Average</b>	<b>1.87</b>	<b>1.90</b>	<b>1.85</b>	<b>0.00</b>	<b>1.80</b>	<b>1.69</b>	<b>1.74</b>	<b>1.97</b>	<b>1.90</b>

	Overall <i>n</i> =258	Location			Residency				
		East <i>n</i> =79	Central <i>n</i> =106	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =164
(1) Excellent		19.0%	40.6%	41.3%	50.0%	38.5%	50.0%	21.4%	30.5%
(2) Good		49.4%	48.1%	47.6%	50.0%	46.2%	40.9%	78.6%	47.6%
(3) Fair		22.8%	9.4%	11.1%	0.0%	12.8%	9.1%	0.0%	17.1%
(4) Poor		8.9%	1.9%	0.0%	0.0%	2.6%	0.0%	0.0%	4.9%
<b>Average</b>		<b>2.22</b>	<b>1.73</b>	<b>1.70</b>	<b>1.50</b>	<b>1.79</b>	<b>1.59</b>	<b>1.79</b>	<b>1.96</b>

## Crosstabulation of Results

Shopping opportunities									
	Overall <i>n</i> =259	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =132	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =113
(1) Excellent	55.2%	56.5%	55.3%	0.0%	70.0%	65.5%	59.3%	48.6%	55.8%
(2) Good	31.7%	30.4%	30.3%	0.0%	20.0%	20.7%	33.3%	32.9%	31.9%
(3) Fair	10.0%	7.0%	13.6%	0.0%	10.0%	13.8%	7.4%	10.0%	10.6%
(4) Poor	3.1%	6.1%	0.8%	0.0%	0.0%	0.0%	0.0%	8.6%	1.8%
<b>Average</b>	<b>1.61</b>	<b>1.63</b>	<b>1.60</b>	<b>0.00</b>	<b>1.40</b>	<b>1.48</b>	<b>1.48</b>	<b>1.79</b>	<b>1.58</b>

	Overall <i>n</i> =259	Location			Residency				
		East <i>n</i> =79	Central <i>n</i> =107	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =164
(1) Excellent		36.7%	65.4%	63.5%	80.0%	59.0%	78.3%	64.3%	49.4%
(2) Good		41.8%	24.3%	27.0%	20.0%	25.6%	13.0%	21.4%	36.0%
(3) Fair		12.7%	9.3%	9.5%	0.0%	12.8%	8.7%	14.3%	10.4%
(4) Poor		8.9%	0.9%	0.0%	0.0%	2.6%	0.0%	0.0%	4.3%
<b>Average</b>		<b>1.94</b>	<b>1.46</b>	<b>1.46</b>	<b>1.20</b>	<b>1.59</b>	<b>1.30</b>	<b>1.50</b>	<b>1.70</b>

Recreational opportunities									
	Overall <i>n</i> =245	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =127	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =104
(1) Excellent	22.9%	21.5%	23.6%	0.0%	10.0%	21.4%	23.1%	20.6%	26.0%
(2) Good	46.1%	43.9%	47.2%	0.0%	10.0%	35.7%	61.5%	48.5%	46.2%
(3) Fair	23.7%	24.3%	24.4%	0.0%	50.0%	32.1%	11.5%	23.5%	23.1%
(4) Poor	7.3%	10.3%	4.7%	0.0%	30.0%	10.7%	3.8%	7.4%	4.8%
<b>Average</b>	<b>2.16</b>	<b>2.23</b>	<b>2.10</b>	<b>0.00</b>	<b>3.00</b>	<b>2.32</b>	<b>1.96</b>	<b>2.18</b>	<b>2.07</b>

	Overall <i>n</i> =245	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =101	West <i>n</i> =62	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =155
(1) Excellent		6.8%	30.7%	29.0%	50.0%	18.4%	20.0%	28.6%	21.9%
(2) Good		60.3%	34.7%	45.2%	30.0%	50.0%	45.0%	42.9%	45.8%
(3) Fair		26.0%	25.7%	21.0%	20.0%	21.1%	35.0%	21.4%	24.5%
(4) Poor		6.8%	8.9%	4.8%	0.0%	10.5%	0.0%	7.1%	7.7%
<b>Average</b>		<b>2.33</b>	<b>2.13</b>	<b>2.02</b>	<b>1.70</b>	<b>2.24</b>	<b>2.15</b>	<b>2.07</b>	<b>2.18</b>

## Crosstabulation of Results

Employment opportunities										
	Overall <i>n</i> =122	Gender			Age					
		Male <i>n</i> =49	Female <i>n</i> =66		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =13	56 - 65 <i>n</i> =28	Over 65 <i>n</i> =54
(1) Excellent	18.9%	18.4%	21.2%		0.0%	0.0%	21.4%	23.1%	21.4%	20.4%
(2) Good	43.4%	32.7%	51.5%		0.0%	33.3%	28.6%	38.5%	42.9%	50.0%
(3) Fair	27.9%	38.8%	18.2%		0.0%	50.0%	35.7%	30.8%	17.9%	25.9%
(4) Poor	9.8%	10.2%	9.1%		0.0%	16.7%	14.3%	7.7%	17.9%	3.7%
<b>Average</b>	<b>2.29</b>	<b>2.41</b>	<b>2.15</b>		<b>0.00</b>	<b>2.83</b>	<b>2.43</b>	<b>2.23</b>	<b>2.32</b>	<b>2.13</b>

	Overall <i>n</i> =122	Location			Residency				
		East <i>n</i> =30	Central <i>n</i> =51	West <i>n</i> =34	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =5	Over 15 <i>n</i> =76
(1) Excellent		10.0%	23.5%	23.5%	50.0%	11.8%	9.1%	20.0%	21.1%
(2) Good		53.3%	37.3%	44.1%	33.3%	58.8%	36.4%	40.0%	42.1%
(3) Fair		23.3%	33.3%	20.6%	16.7%	17.6%	54.5%	40.0%	25.0%
(4) Poor		13.3%	5.9%	11.8%	0.0%	11.8%	0.0%	0.0%	11.8%
<b>Average</b>		<b>2.40</b>	<b>2.22</b>	<b>2.21</b>	<b>1.67</b>	<b>2.29</b>	<b>2.45</b>	<b>2.20</b>	<b>2.28</b>

Opportunities to participate in social events and activities										
	Overall <i>n</i> =233	Gender			Age					
		Male <i>n</i> =101	Female <i>n</i> =120		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =100
(1) Excellent	21.0%	13.9%	27.5%		0.0%	20.0%	24.0%	17.4%	26.2%	18.0%
(2) Good	55.4%	60.4%	52.5%		0.0%	40.0%	40.0%	69.6%	46.2%	65.0%
(3) Fair	20.6%	20.8%	18.3%		0.0%	40.0%	28.0%	13.0%	24.6%	14.0%
(4) Poor	3.0%	5.0%	1.7%		0.0%	0.0%	8.0%	0.0%	3.1%	3.0%
<b>Average</b>	<b>2.06</b>	<b>2.17</b>	<b>1.94</b>		<b>0.00</b>	<b>2.20</b>	<b>2.20</b>	<b>1.96</b>	<b>2.05</b>	<b>2.02</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =101	West <i>n</i> =55	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =147
(1) Excellent		19.4%	20.8%	23.6%	44.4%	23.5%	14.3%	23.1%	19.7%
(2) Good		53.7%	53.5%	61.8%	44.4%	55.9%	57.1%	61.5%	55.8%
(3) Fair		23.9%	22.8%	10.9%	11.1%	11.8%	28.6%	15.4%	21.8%
(4) Poor		3.0%	3.0%	3.6%	0.0%	8.8%	0.0%	0.0%	2.7%
<b>Average</b>		<b>2.10</b>	<b>2.08</b>	<b>1.95</b>	<b>1.67</b>	<b>2.06</b>	<b>2.14</b>	<b>1.92</b>	<b>2.07</b>

# Crosstabulation of Results

## Ease of car travel in Algonquin

	Overall <i>n</i> =254	Gender			Age										
		Male <i>n</i> =114	Female <i>n</i> =128												
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =29		46 - 55 <i>n</i> =27		56 - 65 <i>n</i> =70	
(1) Excellent	20.1%	17.5%	22.7%	0.0%	30.0%	34.5%	25.9%	17.1%	16.7%						
(2) Good	46.9%	40.4%	51.6%	0.0%	20.0%	27.6%	51.9%	47.1%	51.9%						
(3) Fair	20.9%	25.4%	16.4%	0.0%	30.0%	24.1%	11.1%	20.0%	21.3%						
(4) Poor	12.2%	16.7%	9.4%	0.0%	20.0%	13.8%	11.1%	15.7%	10.2%						
<b>Average</b>	<b>2.25</b>	<b>2.41</b>	<b>2.13</b>	<b>0.00</b>	<b>2.40</b>	<b>2.17</b>	<b>2.07</b>	<b>2.34</b>	<b>2.25</b>						

	Overall <i>n</i> =254	Location			Residency							
		East <i>n</i> =78	Central <i>n</i> =105	West <i>n</i> =62								
		Under 1 <i>n</i> =10					1 to 5 <i>n</i> =38		6 to 10 <i>n</i> =22		11 to 15 <i>n</i> =14	
(1) Excellent		14.1%	22.9%	25.8%	40.0%	15.8%	40.9%	14.3%	18.6%			
(2) Good		38.5%	52.4%	45.2%	40.0%	47.4%	18.2%	35.7%	50.9%			
(3) Fair		29.5%	13.3%	21.0%	20.0%	26.3%	22.7%	42.9%	16.8%			
(4) Poor		17.9%	11.4%	8.1%	0.0%	10.5%	18.2%	7.1%	13.7%			
<b>Average</b>		<b>2.51</b>	<b>2.13</b>	<b>2.11</b>	<b>1.80</b>	<b>2.32</b>	<b>2.18</b>	<b>2.43</b>	<b>2.25</b>			

## Ease of bicycle travel in Algonquin

	Overall <i>n</i> =191	Gender		Age											
		Male <i>n</i> =85	Female <i>n</i> =95												
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =9		36 - 45 <i>n</i> =24		46 - 55 <i>n</i> =24		56 - 65 <i>n</i> =57	
(1) Excellent	30.9%	28.2%	35.8%	0.0%	33.3%	37.5%	29.2%	31.6%	30.9%						
(2) Good	42.4%	40.0%	42.1%	0.0%	22.2%	37.5%	41.7%	40.4%	47.1%						
(3) Fair	20.4%	24.7%	15.8%	0.0%	33.3%	25.0%	20.8%	15.8%	19.1%						
(4) Poor	6.3%	7.1%	6.3%	0.0%	11.1%	0.0%	8.3%	12.3%	2.9%						
<b>Average</b>	<b>2.02</b>	<b>2.11</b>	<b>1.93</b>	<b>0.00</b>	<b>2.22</b>	<b>1.88</b>	<b>2.08</b>	<b>2.09</b>	<b>1.94</b>						

	Overall <i>n</i> =191	Location			Residency							
		East <i>n</i> =55	Central <i>n</i> =84	West <i>n</i> =43								
		Under 1 <i>n</i> =7					1 to 5 <i>n</i> =27		6 to 10 <i>n</i> =15		11 to 15 <i>n</i> =13	
(1) Excellent		25.5%	38.1%	30.2%	28.6%	40.7%	46.7%	23.1%	29.8%			
(2) Good		34.5%	45.2%	41.9%	28.6%	44.4%	33.3%	53.8%	41.3%			
(3) Fair		27.3%	14.3%	20.9%	42.9%	11.1%	20.0%	15.4%	20.7%			
(4) Poor		12.7%	2.4%	7.0%	0.0%	3.7%	0.0%	7.7%	8.3%			
<b>Average</b>		<b>2.27</b>	<b>1.81</b>	<b>2.05</b>	<b>2.14</b>	<b>1.78</b>	<b>1.73</b>	<b>2.08</b>	<b>2.07</b>			

## Crosstabulation of Results

### Ease of walking in Algonquin

	Overall <i>n</i> =249	Gender			Age						
		Male <i>n</i> =110	Female <i>n</i> =127								
								18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =27
(1) Excellent	35.3%	33.6%	38.6%	0.0%	33.3%	48.1%	37.0%	35.3%	33.3%		
(2) Good	40.6%	40.9%	37.8%	0.0%	0.0%	33.3%	40.7%	45.6%	40.7%		
(3) Fair	20.1%	20.0%	20.5%	0.0%	33.3%	14.8%	18.5%	16.2%	23.1%		
(4) Poor	4.0%	5.5%	3.1%	0.0%	33.3%	3.7%	3.7%	2.9%	2.8%		
<b>Average</b>	<b>1.93</b>	<b>1.97</b>	<b>1.88</b>	<b>0.00</b>	<b>2.67</b>	<b>1.74</b>	<b>1.89</b>	<b>1.87</b>	<b>1.95</b>		

	Overall <i>n</i> =249	Location			Residency				
		East <i>n</i> =74	Central <i>n</i> =107	West <i>n</i> =58					
							Under 1 <i>n</i> =9	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =20
(1) Excellent	35.3%	24.3%	44.9%	36.2%	44.4%	34.2%	40.0%	30.8%	36.5%
(2) Good	40.6%	41.9%	36.4%	41.4%	33.3%	42.1%	35.0%	38.5%	40.3%
(3) Fair	20.1%	28.4%	15.9%	17.2%	22.2%	13.2%	25.0%	23.1%	20.1%
(4) Poor	4.0%	5.4%	2.8%	5.2%	0.0%	10.5%	0.0%	7.7%	3.1%
<b>Average</b>	<b>1.93</b>	<b>2.15</b>	<b>1.77</b>	<b>1.91</b>	<b>1.78</b>	<b>2.00</b>	<b>1.85</b>	<b>2.08</b>	<b>1.90</b>

### Availability of paths and walking trails

	Overall <i>n</i> =248	Gender		Age							
		Male <i>n</i> =111	Female <i>n</i> =125								
								18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26
(1) Excellent	41.5%	44.1%	38.4%	0.0%	22.2%	32.1%	50.0%	47.1%	40.2%		
(2) Good	39.9%	36.9%	41.6%	0.0%	55.6%	50.0%	30.8%	32.4%	41.1%		
(3) Fair	15.3%	16.2%	16.0%	0.0%	11.1%	14.3%	19.2%	17.6%	15.0%		
(4) Poor	3.2%	2.7%	4.0%	0.0%	11.1%	3.6%	0.0%	2.9%	3.7%		
<b>Average</b>	<b>1.80</b>	<b>1.77</b>	<b>1.86</b>	<b>0.00</b>	<b>2.11</b>	<b>1.89</b>	<b>1.69</b>	<b>1.76</b>	<b>1.82</b>		

	Overall <i>n</i> =248	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =104	West <i>n</i> =61					
							Under 1 <i>n</i> =9	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =21
(1) Excellent	41.5%	31.5%	49.0%	42.6%	44.4%	42.1%	47.6%	21.4%	42.7%
(2) Good	39.9%	43.8%	34.6%	39.3%	33.3%	36.8%	33.3%	57.1%	38.9%
(3) Fair	15.3%	20.5%	11.5%	18.0%	22.2%	15.8%	19.0%	14.3%	15.3%
(4) Poor	3.2%	4.1%	4.8%	0.0%	0.0%	5.3%	0.0%	7.1%	3.2%
<b>Average</b>	<b>1.80</b>	<b>1.97</b>	<b>1.72</b>	<b>1.75</b>	<b>1.78</b>	<b>1.84</b>	<b>1.71</b>	<b>2.07</b>	<b>1.79</b>

# Crosstabulation of Results

## Traffic flow on major streets

	Overall <i>n</i> =256	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =130	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =111
(1) Excellent	9.8%	8.8%	11.5%	0.0%	10.0%	14.3%	7.4%	14.3%	7.2%
(2) Good	37.5%	36.0%	39.2%	0.0%	20.0%	32.1%	48.1%	28.6%	44.1%
(3) Fair	32.8%	34.2%	30.0%	0.0%	10.0%	32.1%	22.2%	41.4%	30.6%
(4) Poor	19.9%	21.1%	19.2%	0.0%	60.0%	21.4%	22.2%	15.7%	18.0%
<b>Average</b>	<b>2.63</b>	<b>2.68</b>	<b>2.57</b>	<b>0.00</b>	<b>3.20</b>	<b>2.61</b>	<b>2.59</b>	<b>2.59</b>	<b>2.59</b>

	Location			Residency				
	East <i>n</i> =76	Central <i>n</i> =107	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =163
(1) Excellent	3.9%	10.3%	17.5%	50.0%	13.5%	8.7%	0.0%	8.0%
(2) Good	27.6%	49.5%	31.7%	10.0%	37.8%	43.5%	28.6%	39.9%
(3) Fair	40.8%	23.4%	34.9%	30.0%	29.7%	26.1%	35.7%	33.1%
(4) Poor	27.6%	16.8%	15.9%	10.0%	18.9%	21.7%	35.7%	19.0%
<b>Average</b>	<b>2.92</b>	<b>2.47</b>	<b>2.49</b>	<b>2.00</b>	<b>2.54</b>	<b>2.61</b>	<b>3.07</b>	<b>2.63</b>

## Quality of overall natural environment in Algonquin

	Overall <i>n</i> =253	Gender		Age					
		Male <i>n</i> =113	Female <i>n</i> =128	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =109
(1) Excellent	29.6%	31.0%	27.3%	0.0%	10.0%	27.6%	40.0%	32.9%	26.6%
(2) Good	53.0%	54.9%	52.3%	0.0%	70.0%	58.6%	40.0%	47.1%	57.8%
(3) Fair	14.2%	9.7%	18.8%	0.0%	10.0%	10.3%	16.0%	17.1%	13.8%
(4) Poor	3.2%	4.4%	1.6%	0.0%	10.0%	3.4%	4.0%	2.9%	1.8%
<b>Average</b>	<b>1.91</b>	<b>1.88</b>	<b>1.95</b>	<b>0.00</b>	<b>2.20</b>	<b>1.90</b>	<b>1.84</b>	<b>1.90</b>	<b>1.91</b>

	Location			Residency				
	East <i>n</i> =78	Central <i>n</i> =105	West <i>n</i> =60	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =160
(1) Excellent	21.8%	31.4%	36.7%	30.0%	30.8%	40.9%	15.4%	28.8%
(2) Good	56.4%	50.5%	53.3%	60.0%	46.2%	54.5%	53.8%	54.4%
(3) Fair	19.2%	14.3%	8.3%	10.0%	17.9%	4.5%	30.8%	13.8%
(4) Poor	2.6%	3.8%	1.7%	0.0%	5.1%	0.0%	0.0%	3.1%
<b>Average</b>	<b>2.03</b>	<b>1.90</b>	<b>1.75</b>	<b>1.80</b>	<b>1.97</b>	<b>1.64</b>	<b>2.15</b>	<b>1.91</b>



## Crosstabulation of Results

Value of services for the taxes paid to the Village of Algonquin									
	Overall <i>n</i> =253	Gender		Age					
		Male <i>n</i> =113	Female <i>n</i> =128	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =108
(1) Excellent	15.4%	16.8%	14.8%	0.0%	0.0%	20.7%	20.0%	18.3%	13.0%
(2) Good	39.9%	31.9%	47.7%	0.0%	40.0%	34.5%	44.0%	28.2%	49.1%
(3) Fair	32.4%	36.3%	26.6%	0.0%	50.0%	34.5%	16.0%	33.8%	30.6%
(4) Poor	12.3%	15.0%	10.9%	0.0%	10.0%	10.3%	20.0%	19.7%	7.4%
<b>Average</b>	<b>2.42</b>	<b>2.50</b>	<b>2.34</b>	<b>0.00</b>	<b>2.70</b>	<b>2.34</b>	<b>2.36</b>	<b>2.55</b>	<b>2.32</b>

	Overall <i>n</i> =253	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =106	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =161
(1) Excellent		7.9%	17.9%	21.3%	50.0%	10.8%	31.8%	14.3%	12.4%
(2) Good		39.5%	42.5%	39.3%	10.0%	37.8%	36.4%	42.9%	43.5%
(3) Fair		32.9%	29.2%	31.1%	30.0%	40.5%	22.7%	21.4%	31.1%
(4) Poor		19.7%	10.4%	8.2%	10.0%	10.8%	9.1%	21.4%	13.0%
<b>Average</b>		<b>2.64</b>	<b>2.32</b>	<b>2.26</b>	<b>2.00</b>	<b>2.51</b>	<b>2.09</b>	<b>2.50</b>	<b>2.45</b>

Overall direction that Algonquin is taking									
	Overall <i>n</i> =245	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =104
(1) Excellent	25.7%	22.7%	26.8%	0.0%	10.0%	27.6%	38.5%	25.8%	22.1%
(2) Good	51.8%	50.9%	53.7%	0.0%	70.0%	62.1%	42.3%	45.5%	54.8%
(3) Fair	18.0%	20.9%	15.4%	0.0%	20.0%	6.9%	11.5%	19.7%	21.2%
(4) Poor	4.5%	5.5%	4.1%	0.0%	0.0%	3.4%	7.7%	9.1%	1.9%
<b>Average</b>	<b>2.01</b>	<b>2.09</b>	<b>1.97</b>	<b>0.00</b>	<b>2.10</b>	<b>1.86</b>	<b>1.88</b>	<b>2.12</b>	<b>2.03</b>

	Overall <i>n</i> =245	Location			Residency				
		East <i>n</i> =77	Central <i>n</i> =103	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =157
(1) Excellent		16.9%	31.1%	27.3%	50.0%	22.2%	36.8%	15.4%	24.2%
(2) Good		55.8%	47.6%	54.5%	40.0%	58.3%	57.9%	46.2%	51.6%
(3) Fair		23.4%	15.5%	14.5%	10.0%	13.9%	5.3%	38.5%	18.5%
(4) Poor		3.9%	5.8%	3.6%	0.0%	5.6%	0.0%	0.0%	5.7%
<b>Average</b>		<b>2.14</b>	<b>1.96</b>	<b>1.95</b>	<b>1.60</b>	<b>2.03</b>	<b>1.68</b>	<b>2.23</b>	<b>2.06</b>

## Crosstabulation of Results

Overall image or reputation of Algonquin									
	Overall <i>n</i> =247	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =126	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =106
(1) Excellent	30.8%	28.4%	31.7%	0.0%	20.0%	50.0%	40.7%	24.2%	27.4%
(2) Good	55.5%	56.0%	55.6%	0.0%	80.0%	39.3%	40.7%	56.1%	61.3%
(3) Fair	11.7%	11.9%	11.9%	0.0%	0.0%	7.1%	14.8%	16.7%	10.4%
(4) Poor	2.0%	3.7%	0.8%	0.0%	0.0%	3.6%	3.7%	3.0%	0.9%
<b>Average</b>	<b>1.85</b>	<b>1.91</b>	<b>1.82</b>	<b>0.00</b>	<b>1.80</b>	<b>1.64</b>	<b>1.81</b>	<b>1.98</b>	<b>1.85</b>

	Overall <i>n</i> =247	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =104	West <i>n</i> =60	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =155
(1) Excellent	30.8%	20.5%	33.7%	38.3%	40.0%	27.8%	45.5%	35.7%	28.4%
(2) Good	55.5%	61.6%	52.9%	51.7%	60.0%	63.9%	50.0%	21.4%	56.8%
(3) Fair	11.7%	15.1%	10.6%	10.0%	0.0%	5.6%	4.5%	42.9%	12.3%
(4) Poor	2.0%	2.7%	2.9%	0.0%	0.0%	2.8%	0.0%	0.0%	2.6%
<b>Average</b>	<b>1.85</b>	<b>2.00</b>	<b>1.83</b>	<b>1.72</b>	<b>1.60</b>	<b>1.83</b>	<b>1.59</b>	<b>2.07</b>	<b>1.89</b>

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =112	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =100
Not a problem	35.3%	40.4%	29.5%	0.0%	20.0%	44.4%	32.0%	25.8%	40.0%
Minor problem	48.7%	44.7%	53.6%	0.0%	50.0%	48.1%	56.0%	51.5%	47.0%
Moderate problem	13.0%	11.4%	14.3%	0.0%	30.0%	7.4%	8.0%	19.7%	9.0%
Major problem	2.9%	3.5%	2.7%	0.0%	0.0%	0.0%	4.0%	3.0%	4.0%
<b>Average</b>	<b>1.84</b>	<b>1.78</b>	<b>1.90</b>	<b>0.00</b>	<b>2.10</b>	<b>1.63</b>	<b>1.84</b>	<b>2.00</b>	<b>1.77</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =99	West <i>n</i> =54	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =152
Not a problem	35.3%	26.3%	42.4%	31.5%	37.5%	39.4%	42.9%	28.6%	32.9%
Minor problem	48.7%	46.1%	49.5%	55.6%	50.0%	48.5%	47.6%	64.3%	48.7%
Moderate problem	13.0%	21.1%	7.1%	11.1%	12.5%	12.1%	9.5%	7.1%	13.8%
Major problem	2.9%	6.6%	1.0%	1.9%	0.0%	0.0%	0.0%	0.0%	4.6%
<b>Average</b>	<b>1.84</b>	<b>2.08</b>	<b>1.67</b>	<b>1.83</b>	<b>1.75</b>	<b>1.73</b>	<b>1.67</b>	<b>1.79</b>	<b>1.90</b>

# Crosstabulation of Results

## 3. Please rate how safe you feel:

### In your neighborhood during the day

	Overall <i>n</i> =258	Gender			Age					
		Male <i>n</i> =116	Female <i>n</i> =130		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =72	Over 65 <i>n</i> =113
(1) Very Safe	84.9%	86.2%	84.6%		0.0%	88.9%	92.9%	92.3%	83.3%	82.3%
(2) Somewhat Safe	12.0%	11.2%	12.3%		0.0%	11.1%	7.1%	7.7%	11.1%	14.2%
(3) Neither Safe nor Unsafe	0.8%	0.0%	1.5%		0.0%	0.0%	0.0%	0.0%	1.4%	0.9%
(4) Somewhat Unsafe	1.9%	1.7%	1.5%		0.0%	0.0%	0.0%	0.0%	2.8%	2.7%
(5) Very Unsafe	0.4%	0.9%	0.0%		0.0%	0.0%	0.0%	0.0%	1.4%	0.0%
<b>Average</b>	<b>1.21</b>	<b>1.20</b>	<b>1.20</b>		<b>0.00</b>	<b>1.11</b>	<b>1.07</b>	<b>1.08</b>	<b>1.28</b>	<b>1.24</b>

	Overall <i>n</i> =258	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =109	West <i>n</i> =64	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =163
(1) Very Safe		80.0%	89.0%	85.9%	90.0%	87.2%	90.9%	78.6%	84.0%
(2) Somewhat Safe		16.0%	8.3%	10.9%	0.0%	10.3%	9.1%	21.4%	12.3%
(3) Neither Safe nor Unsafe		1.3%	0.0%	1.6%	10.0%	2.6%	0.0%	0.0%	0.0%
(4) Somewhat Unsafe		1.3%	2.8%	1.6%	0.0%	0.0%	0.0%	0.0%	3.1%
(5) Very Unsafe		1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%
<b>Average</b>		<b>1.28</b>	<b>1.17</b>	<b>1.19</b>	<b>1.20</b>	<b>1.15</b>	<b>1.09</b>	<b>1.21</b>	<b>1.24</b>

### In your neighborhood after dark

	Overall <i>n</i> =215	Gender		Age						
		Male <i>n</i> =115	Female <i>n</i> =128		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =109
(1) Very Safe	56.3%	60.9%	60.9%		0.0%	20.0%	69.0%	73.1%	64.8%	56.9%
(2) Somewhat Safe	36.3%	29.6%	30.5%		0.0%	70.0%	27.6%	26.9%	23.9%	31.2%
(3) Neither Safe nor Unsafe	5.1%	3.5%	5.5%		0.0%	0.0%	0.0%	0.0%	2.8%	8.3%
(4) Somewhat Unsafe	2.3%	5.2%	2.3%		0.0%	10.0%	3.4%	0.0%	7.0%	2.8%
(5) Very Unsafe	0.0%	0.9%	0.8%		0.0%	0.0%	0.0%	0.0%	1.4%	0.9%
<b>Average</b>	<b>1.53</b>	<b>1.56</b>	<b>1.52</b>		<b>0.00</b>	<b>2.00</b>	<b>1.38</b>	<b>1.27</b>	<b>1.56</b>	<b>1.60</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =107	West <i>n</i> =62	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =161
(1) Very Safe		47.4%	68.2%	64.5%	80.0%	53.8%	77.3%	64.3%	58.4%
(2) Somewhat Safe		38.2%	26.2%	25.8%	10.0%	38.5%	13.6%	28.6%	31.7%
(3) Neither Safe nor Unsafe		5.3%	1.9%	8.1%	10.0%	7.7%	9.1%	0.0%	3.1%
(4) Somewhat Unsafe		6.6%	3.7%	1.6%	0.0%	0.0%	0.0%	7.1%	5.6%
(5) Very Unsafe		2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
<b>Average</b>		<b>1.79</b>	<b>1.41</b>	<b>1.47</b>	<b>1.30</b>	<b>1.54</b>	<b>1.32</b>	<b>1.50</b>	<b>1.60</b>

## Crosstabulation of Results

### 6. Please rate the quality and the importance of the service provided by the Village:

#### POLICE/PUBLIC SAFETY

##### Crime Prevention: Quality

	Overall <i>n</i> =201	Gender		Age					
		Male <i>n</i> =97	Female <i>n</i> =95	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =54	Over 65 <i>n</i> =92
		(1) Excellent	41.8%	40.2%	45.3%	0.0%	42.9%	44.4%	52.2%
(2) Good	48.8%	48.5%	47.4%	0.0%	28.6%	55.6%	34.8%	48.1%	52.2%
(3) Fair	7.5%	9.3%	5.3%	0.0%	0.0%	0.0%	13.0%	13.0%	4.3%
(4) Poor	2.0%	2.1%	2.1%	0.0%	28.6%	0.0%	0.0%	1.9%	1.1%
<b>Average</b>	<b>1.70</b>	<b>1.73</b>	<b>1.64</b>	<b>0.00</b>	<b>2.14</b>	<b>1.56</b>	<b>1.61</b>	<b>1.80</b>	<b>1.64</b>

	Overall <i>n</i> =201	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =81	West <i>n</i> =52	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =129
		(1) Excellent	34.4%	46.9%	44.2%	42.9%	48.3%	41.2%	25.0%
(2) Good	49.2%	46.9%	50.0%	57.1%	44.8%	52.9%	58.3%	47.3%	
(3) Fair	13.1%	4.9%	3.8%	0.0%	6.9%	0.0%	16.7%	7.8%	
(4) Poor	3.3%	1.2%	1.9%	0.0%	0.0%	5.9%	0.0%	2.3%	
<b>Average</b>	<b>1.85</b>	<b>1.60</b>	<b>1.63</b>	<b>1.57</b>	<b>1.59</b>	<b>1.71</b>	<b>1.92</b>	<b>1.70</b>	

##### Crime Prevention: Importance

	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =95
		(1) High	91.2%	87.4%	95.6%	0.0%	88.9%	92.0%	88.0%
(2) Medium	7.1%	10.7%	2.6%	0.0%	0.0%	4.0%	12.0%	7.7%	5.3%
(3) Low	1.8%	1.9%	1.8%	0.0%	11.1%	4.0%	0.0%	3.1%	0.0%
<b>Average</b>	<b>1.11</b>	<b>1.15</b>	<b>1.06</b>	<b>0.00</b>	<b>1.22</b>	<b>1.12</b>	<b>1.12</b>	<b>1.14</b>	<b>1.05</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =97	West <i>n</i> =55	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =144
		(1) High	89.7%	93.8%	90.9%	100.0%	94.1%	90.5%	100.0%
(2) Medium	10.3%	4.1%	5.5%	0.0%	2.9%	9.5%	0.0%	7.6%	
(3) Low	0.0%	2.1%	3.6%	0.0%	2.9%	0.0%	0.0%	2.1%	
<b>Average</b>	<b>1.10</b>	<b>1.08</b>	<b>1.13</b>	<b>1.00</b>	<b>1.09</b>	<b>1.10</b>	<b>1.00</b>	<b>1.12</b>	

## Crosstabulation of Results

### Patrol Services: Quality

	Overall <i>n</i> =216	Gender			Age					
		Male <i>n</i> =103	Female <i>n</i> =103		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =20	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =96
(1) Excellent	32.4%	27.2%	38.8%		0.0%	30.0%	35.0%	52.2%	27.1%	31.3%
(2) Good	43.5%	40.8%	44.7%		0.0%	30.0%	60.0%	30.4%	44.1%	43.8%
(3) Fair	17.6%	19.4%	15.5%		0.0%	10.0%	0.0%	13.0%	18.6%	21.9%
(4) Poor	6.5%	12.6%	1.0%		0.0%	30.0%	5.0%	4.3%	10.2%	3.1%
<b>Average</b>	<b>1.98</b>	<b>2.17</b>	<b>1.79</b>		<b>0.00</b>	<b>2.40</b>	<b>1.75</b>	<b>1.70</b>	<b>2.12</b>	<b>1.97</b>

	Overall <i>n</i> =216	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =91	West <i>n</i> =52	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =142
(1) Excellent		28.8%	39.6%	25.0%	62.5%	25.0%	50.0%	27.3%	31.0%
(2) Good		36.4%	38.5%	59.6%	25.0%	53.1%	37.5%	45.5%	42.3%
(3) Fair		21.2%	17.6%	13.5%	12.5%	15.6%	6.3%	27.3%	19.0%
(4) Poor		13.6%	4.4%	1.9%	0.0%	6.3%	6.3%	0.0%	7.7%
<b>Average</b>		<b>2.20</b>	<b>1.87</b>	<b>1.92</b>	<b>1.50</b>	<b>2.03</b>	<b>1.69</b>	<b>2.00</b>	<b>2.04</b>

### Patrol Services: Importance

	Overall <i>n</i> =231	Gender		Age						
		Male <i>n</i> =105	Female <i>n</i> =117		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =97
(1) High	71.0%	65.7%	77.8%		0.0%	60.0%	57.7%	68.0%	74.2%	76.3%
(2) Medium	26.4%	32.4%	19.7%		0.0%	30.0%	30.8%	32.0%	24.2%	23.7%
(3) Low	2.6%	1.9%	2.6%		0.0%	10.0%	11.5%	0.0%	1.5%	0.0%
<b>Average</b>	<b>1.32</b>	<b>1.36</b>	<b>1.25</b>		<b>0.00</b>	<b>1.50</b>	<b>1.54</b>	<b>1.32</b>	<b>1.27</b>	<b>1.24</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =98	West <i>n</i> =56	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =147
(1) High		66.2%	76.5%	69.6%	87.5%	66.7%	76.2%	69.2%	71.4%
(2) Medium		32.4%	20.4%	28.6%	12.5%	27.8%	19.0%	23.1%	27.9%
(3) Low		1.4%	3.1%	1.8%	0.0%	5.6%	4.8%	7.7%	0.7%
<b>Average</b>		<b>1.35</b>	<b>1.27</b>	<b>1.32</b>	<b>1.13</b>	<b>1.39</b>	<b>1.29</b>	<b>1.38</b>	<b>1.29</b>

## Crosstabulation of Results

Traffic Enforcement: Quality									
	Overall <i>n</i> =217	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =109	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =95
(1) Excellent	21.2%	18.2%	24.8%	0.0%	30.0%	27.3%	30.4%	18.3%	18.9%
(2) Good	47.9%	46.5%	46.8%	0.0%	20.0%	50.0%	39.1%	45.0%	52.6%
(3) Fair	19.8%	19.2%	22.0%	0.0%	10.0%	13.6%	17.4%	25.0%	21.1%
(4) Poor	11.1%	16.2%	6.4%	0.0%	40.0%	9.1%	13.0%	11.7%	7.4%
<b>Average</b>	<b>2.21</b>	<b>2.33</b>	<b>2.10</b>	<b>0.00</b>	<b>2.60</b>	<b>2.05</b>	<b>2.13</b>	<b>2.30</b>	<b>2.17</b>

	Overall <i>n</i> =217	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =91	West <i>n</i> =54	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =142
(1) Excellent		16.9%	28.6%	14.8%	37.5%	21.9%	33.3%	9.1%	19.7%
(2) Good		35.4%	48.4%	61.1%	37.5%	50.0%	38.9%	18.2%	50.7%
(3) Fair		27.7%	17.6%	14.8%	12.5%	12.5%	11.1%	63.6%	20.4%
(4) Poor		20.0%	5.5%	9.3%	12.5%	15.6%	16.7%	9.1%	9.2%
<b>Average</b>		<b>2.51</b>	<b>2.00</b>	<b>2.19</b>	<b>2.00</b>	<b>2.22</b>	<b>2.11</b>	<b>2.73</b>	<b>2.19</b>

Traffic Enforcement: Importance									
	Overall <i>n</i> =229	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =116	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =96
(1) High	55.9%	48.1%	63.8%	0.0%	80.0%	50.0%	48.0%	63.1%	53.1%
(2) Medium	34.9%	40.4%	29.3%	0.0%	10.0%	30.8%	32.0%	26.2%	44.8%
(3) Low	9.2%	11.5%	6.9%	0.0%	10.0%	19.2%	20.0%	10.8%	2.1%
<b>Average</b>	<b>1.53</b>	<b>1.63</b>	<b>1.43</b>	<b>0.00</b>	<b>1.30</b>	<b>1.69</b>	<b>1.72</b>	<b>1.48</b>	<b>1.49</b>

	Overall <i>n</i> =229	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =97	West <i>n</i> =55	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =145
(1) High		49.3%	55.7%	65.5%	87.5%	63.9%	47.6%	53.8%	53.8%
(2) Medium		45.1%	34.0%	23.6%	12.5%	30.6%	33.3%	23.1%	38.6%
(3) Low		5.6%	10.3%	10.9%	0.0%	5.6%	19.0%	23.1%	7.6%
<b>Average</b>		<b>1.56</b>	<b>1.55</b>	<b>1.45</b>	<b>1.13</b>	<b>1.42</b>	<b>1.71</b>	<b>1.69</b>	<b>1.54</b>

## Crosstabulation of Results

### 911 Services: Quality

	Overall <i>n</i> =134	Gender			Age					
		Male <i>n</i> =57	Female <i>n</i> =72		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =9	46 - 55 <i>n</i> =19	56 - 65 <i>n</i> =32	Over 65 <i>n</i> =65
(1) Excellent	67.2%	63.2%	72.2%		0.0%	20.0%	66.7%	73.7%	68.8%	70.8%
(2) Good	26.9%	29.8%	22.2%		0.0%	40.0%	33.3%	21.1%	25.0%	24.6%
(3) Fair	5.2%	5.3%	5.6%		0.0%	40.0%	0.0%	5.3%	3.1%	4.6%
(4) Poor	0.7%	1.8%	0.0%		0.0%	0.0%	0.0%	0.0%	3.1%	0.0%
<b>Average</b>	<b>1.40</b>	<b>1.46</b>	<b>1.33</b>		<b>0.00</b>	<b>2.20</b>	<b>1.33</b>	<b>1.32</b>	<b>1.41</b>	<b>1.34</b>

	Overall <i>n</i> =134	Location			Residency				
		East <i>n</i> =45	Central <i>n</i> =56	West <i>n</i> =30	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =93
(1) Excellent		68.9%	73.2%	60.0%	-	50.0%	90.9%	66.7%	71.0%
(2) Good		24.4%	21.4%	33.3%	-	50.0%	0.0%	0.0%	23.7%
(3) Fair		4.4%	5.4%	6.7%	-	0.0%	9.1%	33.3%	4.3%
(4) Poor		2.2%	0.0%	0.0%	-	0.0%	0.0%	0.0%	1.1%
<b>Average</b>		<b>1.40</b>	<b>1.32</b>	<b>1.47</b>		<b>1.50</b>	<b>1.18</b>	<b>1.67</b>	<b>1.35</b>

### 911 Services: Importance

	Overall <i>n</i> =224	Gender		Age						
		Male <i>n</i> =101	Female <i>n</i> =114		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =93
(1) High	96.4%	97.0%	98.2%		0.0%	90.0%	100.0%	100.0%	98.4%	96.8%
(2) Medium	3.6%	3.0%	1.8%		0.0%	10.0%	0.0%	0.0%	1.6%	3.2%
(3) Low	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.04</b>	<b>1.03</b>	<b>1.02</b>		<b>0.00</b>	<b>1.10</b>	<b>1.00</b>	<b>1.00</b>	<b>1.02</b>	<b>1.03</b>

	Overall <i>n</i> =224	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =95	West <i>n</i> =53	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =141
(1) High		98.6%	95.8%	100.0%	100.0%	100.0%	100.0%	100.0%	96.5%
(2) Medium		1.4%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	3.5%
(3) Low		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.01</b>	<b>1.04</b>	<b>1.00</b>	<b>1.00</b>	<b>1.00</b>	<b>1.00</b>	<b>1.00</b>	<b>1.04</b>

## Crosstabulation of Results

Responding to Citizen Calls: Quality									
	Overall <i>n</i> =149	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =70	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =11	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =36	Over 65 <i>n</i> =68
(1) Excellent	54.4%	50.0%	61.4%	0.0%	0.0%	72.7%	61.9%	47.2%	61.8%
(2) Good	35.6%	40.3%	28.6%	0.0%	71.4%	27.3%	28.6%	47.2%	26.5%
(3) Fair	8.7%	8.3%	8.6%	0.0%	14.3%	0.0%	9.5%	2.8%	11.8%
(4) Poor	1.3%	1.4%	1.4%	0.0%	14.3%	0.0%	0.0%	2.8%	0.0%
<b>Average</b>	<b>1.57</b>	<b>1.61</b>	<b>1.50</b>	<b>0.00</b>	<b>2.43</b>	<b>1.27</b>	<b>1.48</b>	<b>1.61</b>	<b>1.50</b>

	Overall <i>n</i> =149	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =57	West <i>n</i> =34	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =101
(1) Excellent	54.4%	50.0%	64.9%	50.0%	-	42.1%	77.8%	40.0%	58.4%
(2) Good	35.6%	40.4%	22.8%	44.1%	-	57.9%	11.1%	40.0%	30.7%
(3) Fair	8.7%	7.7%	10.5%	5.9%	-	0.0%	11.1%	20.0%	8.9%
(4) Poor	1.3%	1.9%	1.8%	0.0%	-	0.0%	0.0%	0.0%	2.0%
<b>Average</b>	<b>1.57</b>	<b>1.62</b>	<b>1.49</b>	<b>1.56</b>	<b>-</b>	<b>1.58</b>	<b>1.33</b>	<b>1.80</b>	<b>1.54</b>

Responding to Citizen Calls: Importance									
	Overall <i>n</i> =225	Gender		Age					
		Male <i>n</i> =102	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =95
(1) High	84.4%	80.4%	90.4%	0.0%	80.0%	88.0%	92.0%	79.4%	88.4%
(2) Medium	15.1%	18.6%	9.6%	0.0%	20.0%	12.0%	8.0%	19.0%	11.6%
(3) Low	0.4%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.16</b>	<b>1.21</b>	<b>1.10</b>	<b>0.00</b>	<b>1.20</b>	<b>1.12</b>	<b>1.08</b>	<b>1.22</b>	<b>1.12</b>

	Overall <i>n</i> =225	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =96	West <i>n</i> =54	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =143
(1) High	84.4%	88.2%	81.3%	90.7%	100.0%	85.7%	90.5%	83.3%	84.6%
(2) Medium	15.1%	11.8%	18.8%	7.4%	0.0%	11.4%	9.5%	16.7%	15.4%
(3) Low	0.4%	0.0%	0.0%	1.9%	0.0%	2.9%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.16</b>	<b>1.12</b>	<b>1.19</b>	<b>1.11</b>	<b>1.00</b>	<b>1.17</b>	<b>1.10</b>	<b>1.17</b>	<b>1.15</b>



## Crosstabulation of Results

### Overall Police Services: Quality

	Overall <i>n</i> =209	Gender			Age					
		Male <i>n</i> =100	Female <i>n</i> =99		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =55	Over 65 <i>n</i> =96
(1) Excellent	38.8%	36.0%	42.4%		0.0%	0.0%	42.1%	50.0%	29.1%	45.8%
(2) Good	50.2%	50.0%	49.5%		0.0%	66.7%	47.4%	40.9%	56.4%	46.9%
(3) Fair	7.2%	9.0%	6.1%		0.0%	0.0%	10.5%	9.1%	10.9%	5.2%
(4) Poor	3.8%	5.0%	2.0%		0.0%	33.3%	0.0%	0.0%	3.6%	2.1%
<b>Average</b>	<b>1.76</b>	<b>1.83</b>	<b>1.68</b>		<b>0.00</b>	<b>2.67</b>	<b>1.68</b>	<b>1.59</b>	<b>1.89</b>	<b>1.64</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =84	West <i>n</i> =54	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =138
(1) Excellent		39.1%	46.4%	27.8%	37.5%	17.9%	58.8%	36.4%	41.3%
(2) Good		43.8%	46.4%	63.0%	50.0%	71.4%	35.3%	45.5%	47.8%
(3) Fair		10.9%	4.8%	7.4%	12.5%	10.7%	0.0%	18.2%	6.5%
(4) Poor		6.3%	2.4%	1.9%	0.0%	0.0%	5.9%	0.0%	4.3%
<b>Average</b>		<b>1.84</b>	<b>1.63</b>	<b>1.83</b>	<b>1.75</b>	<b>1.93</b>	<b>1.53</b>	<b>1.82</b>	<b>1.74</b>

### Overall Police Services: Importance

	Overall <i>n</i> =230	Gender		Age						
		Male <i>n</i> =105	Female <i>n</i> =116		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =98
(1) High	86.5%	81.9%	93.1%		0.0%	88.9%	88.5%	91.7%	84.8%	88.8%
(2) Medium	12.2%	17.1%	5.2%		0.0%	0.0%	11.5%	8.3%	13.6%	10.2%
(3) Low	1.3%	1.0%	1.7%		0.0%	11.1%	0.0%	0.0%	1.5%	1.0%
<b>Average</b>	<b>1.15</b>	<b>1.19</b>	<b>1.09</b>		<b>0.00</b>	<b>1.22</b>	<b>1.12</b>	<b>1.08</b>	<b>1.17</b>	<b>1.12</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =98	West <i>n</i> =55	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =147
(1) High		88.6%	87.8%	87.3%	100.0%	88.2%	95.2%	92.3%	86.4%
(2) Medium		10.0%	11.2%	10.9%	0.0%	11.8%	4.8%	7.7%	11.6%
(3) Low		1.4%	1.0%	1.8%	0.0%	0.0%	0.0%	0.0%	2.0%
<b>Average</b>		<b>1.13</b>	<b>1.13</b>	<b>1.15</b>	<b>1.00</b>	<b>1.12</b>	<b>1.05</b>	<b>1.08</b>	<b>1.16</b>

## Crosstabulation of Results

### PUBLIC WORKS/INFRASTRUCTURE

#### Street Maintenance: Quality

	Overall <i>n</i> =248	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =127	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =109
(1) Excellent	25.8%	24.6%	26.8%	0.0%	40.0%	20.7%	24.0%	25.7%	25.7%
(2) Good	50.0%	49.1%	51.2%	0.0%	20.0%	55.2%	56.0%	45.7%	54.1%
(3) Fair	19.8%	23.7%	15.7%	0.0%	40.0%	20.7%	16.0%	18.6%	18.3%
(4) Poor	4.4%	2.6%	6.3%	0.0%	0.0%	3.4%	4.0%	10.0%	1.8%
<b>Average</b>	<b>2.03</b>	<b>2.04</b>	<b>2.02</b>	<b>0.00</b>	<b>2.00</b>	<b>2.07</b>	<b>2.00</b>	<b>2.13</b>	<b>1.96</b>

	Overall <i>n</i> =248	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =106	West <i>n</i> =61	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =164
(1) Excellent	25.8%	15.8%	35.8%	21.3%	37.5%	32.4%	27.3%	15.4%	24.4%
(2) Good	50.0%	59.2%	40.6%	55.7%	37.5%	51.4%	40.9%	53.8%	51.8%
(3) Fair	19.8%	22.4%	17.9%	18.0%	25.0%	13.5%	22.7%	30.8%	18.9%
(4) Poor	4.4%	2.6%	5.7%	4.9%	0.0%	2.7%	9.1%	0.0%	4.9%
<b>Average</b>	<b>2.03</b>	<b>2.12</b>	<b>1.93</b>	<b>2.07</b>	<b>1.88</b>	<b>1.86</b>	<b>2.14</b>	<b>2.15</b>	<b>2.04</b>

#### Street Maintenance: Importance

	Overall <i>n</i> =241	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =125	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =104
(1) High	78.8%	78.2%	79.2%	0.0%	60.0%	78.6%	80.8%	73.9%	83.7%
(2) Medium	20.7%	21.8%	20.0%	0.0%	40.0%	17.9%	19.2%	26.1%	16.3%
(3) Low	0.4%	0.0%	0.8%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.22</b>	<b>1.22</b>	<b>1.22</b>	<b>0.00</b>	<b>1.40</b>	<b>1.25</b>	<b>1.19</b>	<b>1.26</b>	<b>1.16</b>

	Overall <i>n</i> =241	Location			Residency				
		East <i>n</i> =74	Central <i>n</i> =102	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =153
(1) High	78.8%	77.0%	79.4%	80.3%	70.0%	76.9%	90.9%	64.3%	79.7%
(2) Medium	20.7%	21.6%	20.6%	19.7%	30.0%	20.5%	9.1%	35.7%	20.3%
(3) Low	0.4%	1.4%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.22</b>	<b>1.24</b>	<b>1.21</b>	<b>1.20</b>	<b>1.30</b>	<b>1.26</b>	<b>1.09</b>	<b>1.36</b>	<b>1.20</b>

## Crosstabulation of Results

Street Improvement: Quality									
	Overall <i>n</i> =245	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =128	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =106
(1) Excellent	24.1%	21.8%	25.8%	0.0%	40.0%	17.2%	26.9%	24.6%	22.6%
(2) Good	49.8%	48.2%	51.6%	0.0%	30.0%	58.6%	50.0%	47.8%	51.9%
(3) Fair	19.2%	21.8%	16.4%	0.0%	10.0%	20.7%	19.2%	17.4%	19.8%
(4) Poor	6.9%	8.2%	6.3%	0.0%	20.0%	3.4%	3.8%	10.1%	5.7%
<b>Average</b>	<b>2.09</b>	<b>2.16</b>	<b>2.03</b>	<b>0.00</b>	<b>2.10</b>	<b>2.10</b>	<b>2.00</b>	<b>2.13</b>	<b>2.08</b>

	Overall <i>n</i> =245	Location			Residency				
		East <i>n</i> =74	Central <i>n</i> =106	West <i>n</i> =60	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =162
(1) Excellent		10.8%	36.8%	18.3%	37.5%	27.8%	22.7%	15.4%	23.5%
(2) Good		63.5%	38.7%	55.0%	37.5%	44.4%	59.1%	53.8%	50.6%
(3) Fair		17.6%	17.0%	21.7%	25.0%	25.0%	9.1%	23.1%	17.9%
(4) Poor		8.1%	7.5%	5.0%	0.0%	2.8%	9.1%	7.7%	8.0%
<b>Average</b>		<b>2.23</b>	<b>1.95</b>	<b>2.13</b>	<b>1.88</b>	<b>2.03</b>	<b>2.05</b>	<b>2.23</b>	<b>2.10</b>

Street Improvement: Importance									
	Overall <i>n</i> =240	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =125	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =103
(1) High	68.3%	66.1%	72.0%	0.0%	40.0%	60.7%	80.8%	60.9%	77.7%
(2) Medium	30.0%	32.1%	26.4%	0.0%	60.0%	32.1%	15.4%	37.7%	22.3%
(3) Low	1.7%	1.8%	1.6%	0.0%	0.0%	7.1%	3.8%	1.4%	0.0%
<b>Average</b>	<b>1.33</b>	<b>1.36</b>	<b>1.30</b>	<b>0.00</b>	<b>1.60</b>	<b>1.46</b>	<b>1.23</b>	<b>1.41</b>	<b>1.22</b>

	Overall <i>n</i> =240	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =103	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =153
(1) High		58.3%	71.8%	77.0%	80.0%	59.0%	85.7%	71.4%	68.6%
(2) Medium		38.9%	27.2%	21.3%	20.0%	38.5%	14.3%	14.3%	30.7%
(3) Low		2.8%	1.0%	1.6%	0.0%	2.6%	0.0%	14.3%	0.7%
<b>Average</b>		<b>1.44</b>	<b>1.29</b>	<b>1.25</b>	<b>1.20</b>	<b>1.44</b>	<b>1.14</b>	<b>1.43</b>	<b>1.32</b>

## Crosstabulation of Results

### Street Sweeping: Quality

	Overall <i>n</i> =243	Gender			Age					
		Male <i>n</i> =112	Female <i>n</i> =125							
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =106	
(1) Excellent	31.7%	28.6%	34.4%	0.0%	40.0%	24.1%	37.5%	30.0%	32.1%	
(2) Good	49.4%	53.6%	44.8%	0.0%	40.0%	48.3%	50.0%	50.0%	50.0%	
(3) Fair	13.2%	8.9%	17.6%	0.0%	20.0%	24.1%	4.2%	12.9%	12.3%	
(4) Poor	5.8%	8.9%	3.2%	0.0%	0.0%	3.4%	8.3%	7.1%	5.7%	
<b>Average</b>	<b>1.93</b>	<b>1.98</b>	<b>1.90</b>	<b>0.00</b>	<b>1.80</b>	<b>2.07</b>	<b>1.83</b>	<b>1.97</b>	<b>1.92</b>	

	Overall <i>n</i> =243	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =105	West <i>n</i> =59	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =161
		(1) Excellent	22.7%	41.0%	27.1%	37.5%	38.9%	36.4%	30.8%
(2) Good	60.0%	38.1%	54.2%	62.5%	44.4%	40.9%	53.8%	50.3%	
(3) Fair	10.7%	16.2%	11.9%	0.0%	13.9%	22.7%	15.4%	12.4%	
(4) Poor	6.7%	4.8%	6.8%	0.0%	2.8%	0.0%	0.0%	8.1%	
<b>Average</b>	<b>2.01</b>	<b>1.85</b>	<b>1.98</b>	<b>1.63</b>	<b>1.81</b>	<b>1.86</b>	<b>1.85</b>	<b>1.99</b>	

### Street Sweeping: Importance

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =122						
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =100
(1) High	35.9%	32.1%	39.3%	0.0%	20.0%	28.6%	48.0%	35.7%	37.0%
(2) Medium	49.8%	51.4%	49.2%	0.0%	50.0%	60.7%	44.0%	45.7%	51.0%
(3) Low	14.3%	16.5%	11.5%	0.0%	30.0%	10.7%	8.0%	18.6%	12.0%
<b>Average</b>	<b>1.78</b>	<b>1.84</b>	<b>1.72</b>	<b>0.00</b>	<b>2.10</b>	<b>1.82</b>	<b>1.60</b>	<b>1.83</b>	<b>1.75</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =102	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =151
		(1) High	34.2%	29.4%	51.7%	70.0%	38.5%	47.6%	23.1%
(2) Medium	50.7%	53.9%	39.7%	20.0%	48.7%	38.1%	53.8%	53.0%	
(3) Low	15.1%	16.7%	8.6%	10.0%	12.8%	14.3%	23.1%	13.9%	
<b>Average</b>	<b>1.81</b>	<b>1.87</b>	<b>1.57</b>	<b>1.40</b>	<b>1.74</b>	<b>1.67</b>	<b>2.00</b>	<b>1.81</b>	

## Crosstabulation of Results

Street Lighting: Quality									
	Overall <i>n</i> =252	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =131	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =72	Over 65 <i>n</i> =111
(1) Excellent	25.4%	25.2%	26.0%	0.0%	30.0%	17.2%	30.8%	26.4%	26.1%
(2) Good	48.8%	41.7%	53.4%	0.0%	50.0%	37.9%	53.8%	50.0%	47.7%
(3) Fair	18.7%	20.9%	17.6%	0.0%	0.0%	27.6%	11.5%	18.1%	20.7%
(4) Poor	7.1%	12.2%	3.1%	0.0%	20.0%	17.2%	3.8%	5.6%	5.4%
<b>Average</b>	<b>2.08</b>	<b>2.20</b>	<b>1.98</b>	<b>0.00</b>	<b>2.10</b>	<b>2.45</b>	<b>1.88</b>	<b>2.03</b>	<b>2.05</b>

	Overall <i>n</i> =252	Location			Residency				
		East <i>n</i> =78	Central <i>n</i> =107	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =164
(1) Excellent		17.9%	30.8%	27.0%	30.0%	36.8%	26.1%	14.3%	23.8%
(2) Good		46.2%	51.4%	46.0%	50.0%	28.9%	47.8%	35.7%	53.7%
(3) Fair		25.6%	13.1%	19.0%	0.0%	18.4%	21.7%	28.6%	18.9%
(4) Poor		10.3%	4.7%	7.9%	20.0%	15.8%	4.3%	21.4%	3.7%
<b>Average</b>		<b>2.28</b>	<b>1.92</b>	<b>2.08</b>	<b>2.10</b>	<b>2.13</b>	<b>2.04</b>	<b>2.57</b>	<b>2.02</b>

Street Lighting: Importance									
	Overall <i>n</i> =239	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =124	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =103
(1) High	74.9%	69.7%	80.6%	0.0%	70.0%	70.4%	76.9%	76.8%	76.7%
(2) Medium	23.0%	28.4%	17.7%	0.0%	20.0%	25.9%	19.2%	23.2%	22.3%
(3) Low	2.1%	1.8%	1.6%	0.0%	10.0%	3.7%	3.8%	0.0%	1.0%
<b>Average</b>	<b>1.27</b>	<b>1.32</b>	<b>1.21</b>	<b>0.00</b>	<b>1.40</b>	<b>1.33</b>	<b>1.27</b>	<b>1.23</b>	<b>1.24</b>

	Overall <i>n</i> =239	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =103	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =152
(1) High		76.1%	70.9%	83.6%	100.0%	68.4%	77.3%	92.9%	74.3%
(2) Medium		19.7%	29.1%	14.8%	0.0%	26.3%	22.7%	7.1%	24.3%
(3) Low		4.2%	0.0%	1.6%	0.0%	5.3%	0.0%	0.0%	1.3%
<b>Average</b>		<b>1.28</b>	<b>1.29</b>	<b>1.18</b>	<b>1.00</b>	<b>1.37</b>	<b>1.23</b>	<b>1.07</b>	<b>1.27</b>

## Crosstabulation of Results

### Snow/Ice Removal: Quality

	Overall <i>n</i> =244	Gender			Age					
		Male <i>n</i> =111	Female <i>n</i> =126							
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =108	
(1) Excellent	33.6%	36.0%	31.0%	0.0%	22.2%	31.0%	34.6%	26.9%	38.9%	
(2) Good	47.1%	44.1%	49.2%	0.0%	22.2%	41.4%	46.2%	49.3%	49.1%	
(3) Fair	13.1%	11.7%	15.1%	0.0%	22.2%	17.2%	11.5%	14.9%	11.1%	
(4) Poor	6.1%	8.1%	4.8%	0.0%	33.3%	10.3%	7.7%	9.0%	0.9%	
<b>Average</b>	<b>1.92</b>	<b>1.92</b>	<b>1.94</b>	<b>0.00</b>	<b>2.67</b>	<b>2.07</b>	<b>1.92</b>	<b>2.06</b>	<b>1.74</b>	

	Overall <i>n</i> =244	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =105	West <i>n</i> =58	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =161
		(1) Excellent	27.6%	37.1%	36.2%	50.0%	36.1%	43.5%	21.4%
(2) Good	56.6%	42.9%	41.4%	33.3%	41.7%	39.1%	57.1%	48.4%	
(3) Fair	10.5%	12.4%	17.2%	16.7%	13.9%	8.7%	14.3%	13.7%	
(4) Poor	5.3%	7.6%	5.2%	0.0%	8.3%	8.7%	7.1%	5.6%	
<b>Average</b>	<b>1.93</b>	<b>1.90</b>	<b>1.91</b>	<b>1.67</b>	<b>1.94</b>	<b>1.83</b>	<b>2.07</b>	<b>1.93</b>	

### Snow/Ice Removal: Importance

	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =123						
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =103
(1) High	88.7%	90.8%	87.0%	0.0%	60.0%	85.2%	88.5%	91.2%	91.3%
(2) Medium	10.1%	9.2%	10.6%	0.0%	40.0%	11.1%	7.7%	8.8%	7.8%
(3) Low	1.3%	0.0%	2.4%	0.0%	0.0%	3.7%	3.8%	0.0%	1.0%
<b>Average</b>	<b>1.13</b>	<b>1.09</b>	<b>1.15</b>	<b>0.00</b>	<b>1.40</b>	<b>1.19</b>	<b>1.15</b>	<b>1.09</b>	<b>1.10</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =102	West <i>n</i> =60	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =151
		(1) High	90.3%	85.3%	93.3%	90.0%	81.6%	86.4%	85.7%
(2) Medium	8.3%	13.7%	5.0%	10.0%	15.8%	9.1%	14.3%	7.9%	
(3) Low	1.4%	1.0%	1.7%	0.0%	2.6%	4.5%	0.0%	0.7%	
<b>Average</b>	<b>1.11</b>	<b>1.16</b>	<b>1.08</b>	<b>1.10</b>	<b>1.21</b>	<b>1.18</b>	<b>1.14</b>	<b>1.09</b>	

## Crosstabulation of Results

### Sidewalk Maintenance: Quality

	Overall <i>n</i> =224	Gender		Age					
		Male <i>n</i> =100	Female <i>n</i> =117	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =93
(1) Excellent	20.1%	19.0%	20.5%	0.0%	40.0%	23.1%	8.7%	22.4%	17.2%
(2) Good	51.3%	51.0%	51.3%	0.0%	40.0%	46.2%	65.2%	40.3%	59.1%
(3) Fair	22.3%	22.0%	23.1%	0.0%	20.0%	26.9%	8.7%	29.9%	19.4%
(4) Poor	6.3%	8.0%	5.1%	0.0%	0.0%	3.8%	17.4%	7.5%	4.3%
<b>Average</b>	<b>2.15</b>	<b>2.19</b>	<b>2.13</b>	<b>0.00</b>	<b>1.80</b>	<b>2.12</b>	<b>2.35</b>	<b>2.22</b>	<b>2.11</b>

	Overall <i>n</i> =224	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =95	West <i>n</i> =49	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =147
(1) Excellent		12.0%	26.3%	20.4%	33.3%	34.4%	22.7%	10.0%	16.3%
(2) Good		56.0%	46.3%	55.1%	44.4%	40.6%	54.5%	50.0%	53.7%
(3) Fair		21.3%	22.1%	22.4%	22.2%	21.9%	22.7%	30.0%	21.8%
(4) Poor		10.7%	5.3%	2.0%	0.0%	3.1%	0.0%	10.0%	8.2%
<b>Average</b>		<b>2.31</b>	<b>2.06</b>	<b>2.06</b>	<b>1.89</b>	<b>1.94</b>	<b>2.00</b>	<b>2.40</b>	<b>2.22</b>

### Sidewalk Maintenance: Importance

	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =105	Female <i>n</i> =120	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =97
(1) High	54.5%	42.9%	65.0%	0.0%	10.0%	53.8%	66.7%	55.7%	56.7%
(2) Medium	41.1%	49.5%	33.3%	0.0%	90.0%	42.3%	25.0%	35.7%	42.3%
(3) Low	4.3%	7.6%	1.7%	0.0%	0.0%	3.8%	8.3%	8.6%	1.0%
<b>Average</b>	<b>1.50</b>	<b>1.65</b>	<b>1.37</b>	<b>0.00</b>	<b>1.90</b>	<b>1.50</b>	<b>1.42</b>	<b>1.53</b>	<b>1.44</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =99	West <i>n</i> =56	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =148
(1) High		50.0%	50.5%	67.9%	80.0%	52.8%	40.9%	50.0%	56.1%
(2) Medium		41.7%	45.5%	32.1%	20.0%	44.4%	54.5%	50.0%	38.5%
(3) Low		8.3%	4.0%	0.0%	0.0%	2.8%	4.5%	0.0%	5.4%
<b>Average</b>		<b>1.58</b>	<b>1.54</b>	<b>1.32</b>	<b>1.20</b>	<b>1.50</b>	<b>1.64</b>	<b>1.50</b>	<b>1.49</b>

## Crosstabulation of Results

Stormwater Drainage: Quality									
	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =113	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =96
(1) Excellent	32.7%	33.6%	31.0%	0.0%	40.0%	37.0%	33.3%	32.3%	30.2%
(2) Good	53.5%	51.4%	55.8%	0.0%	50.0%	59.3%	58.3%	49.2%	54.2%
(3) Fair	10.6%	10.3%	11.5%	0.0%	10.0%	3.7%	4.2%	12.3%	13.5%
(4) Poor	3.1%	4.7%	1.8%	0.0%	0.0%	0.0%	4.2%	6.2%	2.1%
<b>Average</b>	<b>1.84</b>	<b>1.86</b>	<b>1.84</b>	<b>0.00</b>	<b>1.70</b>	<b>1.67</b>	<b>1.79</b>	<b>1.92</b>	<b>1.88</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =98	West <i>n</i> =53	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =151
(1) Excellent		25.4%	36.7%	35.8%	28.6%	46.9%	45.0%	23.1%	29.1%
(2) Good		54.9%	52.0%	52.8%	57.1%	46.9%	50.0%	61.5%	54.3%
(3) Fair		16.9%	8.2%	7.5%	0.0%	6.3%	5.0%	15.4%	12.6%
(4) Poor		2.8%	3.1%	3.8%	14.3%	0.0%	0.0%	0.0%	4.0%
<b>Average</b>		<b>1.97</b>	<b>1.78</b>	<b>1.79</b>	<b>2.00</b>	<b>1.59</b>	<b>1.60</b>	<b>1.92</b>	<b>1.91</b>

Stormwater Drainage: Importance									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =102
(1) High	69.8%	65.5%	73.9%	0.0%	50.0%	61.5%	75.0%	69.6%	73.5%
(2) Medium	26.8%	30.0%	23.5%	0.0%	50.0%	34.6%	20.8%	24.6%	24.5%
(3) Low	3.4%	4.5%	2.5%	0.0%	0.0%	3.8%	4.2%	5.8%	2.0%
<b>Average</b>	<b>1.34</b>	<b>1.39</b>	<b>1.29</b>	<b>0.00</b>	<b>1.50</b>	<b>1.42</b>	<b>1.29</b>	<b>1.36</b>	<b>1.28</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =101	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =150
(1) High		68.5%	68.3%	75.9%	80.0%	73.0%	63.6%	46.2%	72.0%
(2) Medium		27.4%	28.7%	20.7%	20.0%	24.3%	31.8%	46.2%	24.7%
(3) Low		4.1%	3.0%	3.4%	0.0%	2.7%	4.5%	7.7%	3.3%
<b>Average</b>		<b>1.36</b>	<b>1.35</b>	<b>1.28</b>	<b>1.20</b>	<b>1.30</b>	<b>1.41</b>	<b>1.62</b>	<b>1.31</b>



## Crosstabulation of Results

Drinking Water: Quality									
	Overall <i>n</i> =244	Gender		Age					
		Male <i>n</i> =115	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =107
(1) Excellent	17.2%	19.1%	14.6%	0.0%	30.0%	7.1%	28.0%	15.7%	16.8%
(2) Good	47.1%	45.2%	48.8%	0.0%	20.0%	35.7%	32.0%	45.7%	57.0%
(3) Fair	19.7%	18.3%	22.0%	0.0%	10.0%	35.7%	16.0%	24.3%	15.0%
(4) Poor	16.0%	17.4%	14.6%	0.0%	40.0%	21.4%	24.0%	14.3%	11.2%
<b>Average</b>	<b>2.34</b>	<b>2.34</b>	<b>2.37</b>	<b>0.00</b>	<b>2.60</b>	<b>2.71</b>	<b>2.36</b>	<b>2.37</b>	<b>2.21</b>

	Overall <i>n</i> =244	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =104	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =158
(1) Excellent		16.0%	22.1%	9.8%	20.0%	13.9%	27.3%	21.4%	15.8%
(2) Good		54.7%	45.2%	39.3%	50.0%	36.1%	22.7%	42.9%	53.2%
(3) Fair		14.7%	21.2%	24.6%	10.0%	33.3%	18.2%	21.4%	17.1%
(4) Poor		14.7%	11.5%	26.2%	20.0%	16.7%	31.8%	14.3%	13.9%
<b>Average</b>		<b>2.28</b>	<b>2.22</b>	<b>2.67</b>	<b>2.30</b>	<b>2.53</b>	<b>2.55</b>	<b>2.29</b>	<b>2.29</b>

Drinking Water: Importance									
	Overall <i>n</i> =239	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =104
(1) High	90.8%	88.2%	93.5%	0.0%	77.8%	85.2%	100.0%	89.9%	92.3%
(2) Medium	7.1%	10.0%	4.9%	0.0%	11.1%	11.1%	0.0%	7.2%	7.7%
(3) Low	2.1%	1.8%	1.6%	0.0%	11.1%	3.7%	0.0%	2.9%	0.0%
<b>Average</b>	<b>1.11</b>	<b>1.14</b>	<b>1.08</b>	<b>0.00</b>	<b>1.33</b>	<b>1.19</b>	<b>1.00</b>	<b>1.13</b>	<b>1.08</b>

	Overall <i>n</i> =239	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =103	West <i>n</i> =62	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =152
(1) High		87.3%	91.3%	95.2%	90.0%	89.2%	90.9%	92.9%	91.4%
(2) Medium		8.5%	7.8%	4.8%	10.0%	8.1%	4.5%	7.1%	7.2%
(3) Low		4.2%	1.0%	0.0%	0.0%	2.7%	4.5%	0.0%	1.3%
<b>Average</b>		<b>1.17</b>	<b>1.10</b>	<b>1.05</b>	<b>1.10</b>	<b>1.14</b>	<b>1.14</b>	<b>1.07</b>	<b>1.10</b>

## Crosstabulation of Results

Sewer Services: Quality									
	Overall <i>n</i> =223	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =109	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =97
(1) Excellent	34.1%	36.1%	31.2%	0.0%	40.0%	34.8%	37.5%	30.8%	34.0%
(2) Good	52.0%	48.1%	56.0%	0.0%	50.0%	56.5%	41.7%	52.3%	53.6%
(3) Fair	12.6%	14.8%	11.0%	0.0%	10.0%	8.7%	16.7%	13.8%	12.4%
(4) Poor	1.3%	0.9%	1.8%	0.0%	0.0%	0.0%	4.2%	3.1%	0.0%
<b>Average</b>	<b>1.81</b>	<b>1.81</b>	<b>1.83</b>	<b>0.00</b>	<b>1.70</b>	<b>1.74</b>	<b>1.88</b>	<b>1.89</b>	<b>1.78</b>

	Overall <i>n</i> =223	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =95	West <i>n</i> =56	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =146
(1) Excellent		27.9%	40.0%	32.1%	55.6%	34.4%	50.0%	23.1%	31.5%
(2) Good		54.4%	50.5%	50.0%	33.3%	53.1%	40.0%	53.8%	54.1%
(3) Fair		17.6%	8.4%	14.3%	0.0%	12.5%	10.0%	23.1%	13.0%
(4) Poor		0.0%	1.1%	3.6%	11.1%	0.0%	0.0%	0.0%	1.4%
<b>Average</b>		<b>1.90</b>	<b>1.71</b>	<b>1.89</b>	<b>1.67</b>	<b>1.78</b>	<b>1.60</b>	<b>2.00</b>	<b>1.84</b>

Sewer Services: Importance									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =121	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =102
(1) High	74.0%	73.1%	75.2%	0.0%	50.0%	69.2%	80.8%	76.1%	75.5%
(2) Medium	24.7%	25.0%	24.0%	0.0%	50.0%	26.9%	15.4%	22.4%	24.5%
(3) Low	1.3%	1.9%	0.8%	0.0%	0.0%	3.8%	3.8%	1.5%	0.0%
<b>Average</b>	<b>1.27</b>	<b>1.29</b>	<b>1.26</b>	<b>0.00</b>	<b>1.50</b>	<b>1.35</b>	<b>1.23</b>	<b>1.25</b>	<b>1.25</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =100	West <i>n</i> =60	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =149
(1) High		75.0%	69.0%	83.3%	80.0%	78.4%	72.7%	57.1%	75.2%
(2) Medium		23.6%	29.0%	16.7%	20.0%	16.2%	22.7%	42.9%	24.8%
(3) Low		1.4%	2.0%	0.0%	0.0%	5.4%	4.5%	0.0%	0.0%
<b>Average</b>		<b>1.26</b>	<b>1.33</b>	<b>1.17</b>	<b>1.20</b>	<b>1.27</b>	<b>1.32</b>	<b>1.43</b>	<b>1.25</b>

## Crosstabulation of Results

Urban Forestry Program: Quality									
	Overall <i>n</i> =183	Gender		Age					
		Male <i>n</i> =89	Female <i>n</i> =88	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =17	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =76
(1) Excellent	31.1%	38.2%	25.0%	0.0%	22.2%	38.1%	35.3%	26.8%	32.9%
(2) Good	54.1%	47.2%	59.1%	0.0%	55.6%	38.1%	52.9%	62.5%	51.3%
(3) Fair	13.1%	13.5%	13.6%	0.0%	22.2%	19.0%	11.8%	10.7%	13.2%
(4) Poor	1.6%	1.1%	2.3%	0.0%	0.0%	4.8%	0.0%	0.0%	2.6%
<b>Average</b>	<b>1.85</b>	<b>1.78</b>	<b>1.93</b>	<b>0.00</b>	<b>2.00</b>	<b>1.90</b>	<b>1.76</b>	<b>1.84</b>	<b>1.86</b>

	Overall <i>n</i> =183	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =79	West <i>n</i> =47	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =117
(1) Excellent		24.1%	36.7%	29.8%	44.4%	34.5%	37.5%	33.3%	28.2%
(2) Good		68.5%	43.0%	55.3%	55.6%	41.4%	50.0%	66.7%	56.4%
(3) Fair		7.4%	17.7%	12.8%	0.0%	20.7%	12.5%	0.0%	13.7%
(4) Poor		0.0%	2.5%	2.1%	0.0%	3.4%	0.0%	0.0%	1.7%
<b>Average</b>		<b>1.83</b>	<b>1.86</b>	<b>1.87</b>	<b>1.56</b>	<b>1.93</b>	<b>1.75</b>	<b>1.67</b>	<b>1.89</b>

Urban Forestry Program: Importance									
	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =111	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =94
(1) High	37.1%	33.7%	41.4%	0.0%	44.4%	33.3%	50.0%	35.4%	37.2%
(2) Medium	50.7%	50.0%	49.5%	0.0%	44.4%	44.4%	40.9%	53.8%	51.1%
(3) Low	12.2%	16.3%	9.0%	0.0%	11.1%	22.2%	9.1%	10.8%	11.7%
<b>Average</b>	<b>1.75</b>	<b>1.83</b>	<b>1.68</b>	<b>0.00</b>	<b>1.67</b>	<b>1.89</b>	<b>1.59</b>	<b>1.75</b>	<b>1.74</b>

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =94	West <i>n</i> =56	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =137
(1) High		31.3%	37.2%	46.4%	70.0%	40.5%	36.4%	50.0%	33.6%
(2) Medium		55.2%	50.0%	42.9%	30.0%	43.2%	40.9%	41.7%	55.5%
(3) Low		13.4%	12.8%	10.7%	0.0%	16.2%	22.7%	8.3%	10.9%
<b>Average</b>		<b>1.82</b>	<b>1.76</b>	<b>1.64</b>	<b>1.30</b>	<b>1.76</b>	<b>1.86</b>	<b>1.58</b>	<b>1.77</b>

## Crosstabulation of Results

### Tree Trimming: Quality

	Overall <i>n</i> =226	Gender			Age					
		Male <i>n</i> =100	Female <i>n</i> =119		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =99
(1) Excellent	24.8%	24.0%	25.2%		0.0%	20.0%	20.8%	30.4%	23.1%	25.3%
(2) Good	52.2%	53.0%	52.1%		0.0%	60.0%	50.0%	52.2%	55.4%	51.5%
(3) Fair	17.3%	15.0%	18.5%		0.0%	10.0%	25.0%	17.4%	12.3%	18.2%
(4) Poor	5.8%	8.0%	4.2%		0.0%	10.0%	4.2%	0.0%	9.2%	5.1%
<b>Average</b>	<b>2.04</b>	<b>2.07</b>	<b>2.02</b>		<b>0.00</b>	<b>2.10</b>	<b>2.13</b>	<b>1.87</b>	<b>2.08</b>	<b>2.03</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =100	West <i>n</i> =50	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =151
(1) Excellent		18.1%	31.0%	22.0%	25.0%	26.7%	40.0%	23.1%	22.5%
(2) Good		65.3%	45.0%	50.0%	75.0%	40.0%	50.0%	53.8%	54.3%
(3) Fair		13.9%	15.0%	24.0%	0.0%	26.7%	10.0%	23.1%	15.9%
(4) Poor		2.8%	9.0%	4.0%	0.0%	6.7%	0.0%	0.0%	7.3%
<b>Average</b>		<b>2.01</b>	<b>2.02</b>	<b>2.10</b>	<b>1.75</b>	<b>2.13</b>	<b>1.70</b>	<b>2.00</b>	<b>2.08</b>

### Tree Trimming: Importance

	Overall <i>n</i> =235	Gender		Age						
		Male <i>n</i> =108	Female <i>n</i> =121		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =102
(1) High	42.1%	32.4%	51.2%		0.0%	40.0%	25.9%	50.0%	47.1%	42.2%
(2) Medium	46.0%	50.9%	40.5%		0.0%	50.0%	44.4%	45.8%	39.7%	49.0%
(3) Low	11.9%	16.7%	8.3%		0.0%	10.0%	29.6%	4.2%	13.2%	8.8%
<b>Average</b>	<b>1.70</b>	<b>1.84</b>	<b>1.57</b>		<b>0.00</b>	<b>1.70</b>	<b>2.04</b>	<b>1.54</b>	<b>1.66</b>	<b>1.67</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =100	West <i>n</i> =59	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =150
(1) High		37.5%	41.0%	49.2%	80.0%	40.5%	36.4%	46.2%	40.7%
(2) Medium		54.2%	45.0%	37.3%	20.0%	37.8%	50.0%	38.5%	49.3%
(3) Low		8.3%	14.0%	13.6%	0.0%	21.6%	13.6%	15.4%	10.0%
<b>Average</b>		<b>1.71</b>	<b>1.73</b>	<b>1.64</b>	<b>1.20</b>	<b>1.81</b>	<b>1.77</b>	<b>1.69</b>	<b>1.69</b>

## Crosstabulation of Results

Pedestrian & bicycle paths: Quality									
	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =106	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =97
(1) Excellent	37.1%	39.6%	35.3%	0.0%	12.5%	44.8%	44.0%	35.3%	36.1%
(2) Good	50.4%	45.3%	53.8%	0.0%	75.0%	48.3%	44.0%	48.5%	51.5%
(3) Fair	12.5%	15.1%	10.9%	0.0%	12.5%	6.9%	12.0%	16.2%	12.4%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.75</b>	<b>1.75</b>	<b>1.76</b>	<b>0.00</b>	<b>2.00</b>	<b>1.62</b>	<b>1.68</b>	<b>1.81</b>	<b>1.76</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =102	West <i>n</i> =57	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =151
(1) Excellent		24.6%	46.1%	36.8%	37.5%	37.1%	57.1%	30.8%	35.1%
(2) Good		63.8%	40.2%	50.9%	62.5%	51.4%	33.3%	61.5%	50.3%
(3) Fair		11.6%	13.7%	12.3%	0.0%	11.4%	9.5%	7.7%	14.6%
(4) Poor		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.87</b>	<b>1.68</b>	<b>1.75</b>	<b>1.63</b>	<b>1.74</b>	<b>1.52</b>	<b>1.77</b>	<b>1.79</b>

Pedestrian & bicycle paths: Importance									
	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =100
(1) High	48.7%	45.8%	50.4%	0.0%	40.0%	50.0%	52.0%	49.3%	48.0%
(2) Medium	44.1%	44.9%	43.9%	0.0%	40.0%	35.7%	44.0%	43.5%	47.0%
(3) Low	7.2%	9.3%	5.7%	0.0%	20.0%	14.3%	4.0%	7.2%	5.0%
<b>Average</b>	<b>1.58</b>	<b>1.64</b>	<b>1.55</b>	<b>0.00</b>	<b>1.80</b>	<b>1.64</b>	<b>1.52</b>	<b>1.58</b>	<b>1.57</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =74	Central <i>n</i> =101	West <i>n</i> =57	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =150
(1) High		41.9%	49.5%	57.9%	60.0%	52.6%	45.5%	53.8%	47.3%
(2) Medium		45.9%	43.6%	40.4%	40.0%	34.2%	45.5%	46.2%	46.0%
(3) Low		12.2%	6.9%	1.8%	0.0%	13.2%	9.1%	0.0%	6.7%
<b>Average</b>		<b>1.70</b>	<b>1.57</b>	<b>1.44</b>	<b>1.40</b>	<b>1.61</b>	<b>1.64</b>	<b>1.46</b>	<b>1.59</b>

# Crosstabulation of Results

Public Property maintenance: Quality									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =122	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =103
(1) Excellent	33.6%	34.5%	33.6%	0.0%	33.3%	37.0%	48.0%	31.4%	31.1%
(2) Good	54.2%	50.9%	56.6%	0.0%	44.4%	51.9%	44.0%	51.4%	60.2%
(3) Fair	10.5%	11.8%	9.0%	0.0%	22.2%	11.1%	8.0%	12.9%	7.8%
(4) Poor	1.7%	2.7%	0.8%	0.0%	0.0%	0.0%	0.0%	4.3%	1.0%
<b>Average</b>	<b>1.80</b>	<b>1.83</b>	<b>1.77</b>	<b>0.00</b>	<b>1.89</b>	<b>1.74</b>	<b>1.60</b>	<b>1.90</b>	<b>1.79</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =105	West <i>n</i> =58	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =155
(1) Excellent		31.9%	41.9%	22.4%	33.3%	36.1%	40.9%	30.8%	32.9%
(2) Good		55.6%	46.7%	65.5%	66.7%	47.2%	54.5%	53.8%	54.8%
(3) Fair		9.7%	11.4%	8.6%	0.0%	13.9%	4.5%	15.4%	10.3%
(4) Poor		2.8%	0.0%	3.4%	0.0%	2.8%	0.0%	0.0%	1.9%
<b>Average</b>		<b>1.83</b>	<b>1.70</b>	<b>1.93</b>	<b>1.67</b>	<b>1.83</b>	<b>1.64</b>	<b>1.85</b>	<b>1.81</b>

Public Property maintenance: Importance									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =103
(1) High	52.5%	45.9%	57.7%	0.0%	40.0%	51.9%	60.0%	52.2%	52.4%
(2) Medium	43.3%	48.6%	39.0%	0.0%	40.0%	44.4%	36.0%	46.4%	42.7%
(3) Low	4.2%	5.5%	3.3%	0.0%	20.0%	3.7%	4.0%	1.4%	4.9%
<b>Average</b>	<b>1.52</b>	<b>1.60</b>	<b>1.46</b>	<b>0.00</b>	<b>1.80</b>	<b>1.52</b>	<b>1.44</b>	<b>1.49</b>	<b>1.52</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =103	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =152
(1) High		50.7%	44.7%	67.2%	80.0%	52.6%	54.5%	53.8%	50.0%
(2) Medium		43.8%	51.5%	29.3%	20.0%	44.7%	40.9%	46.2%	44.7%
(3) Low		5.5%	3.9%	3.4%	0.0%	2.6%	4.5%	0.0%	5.3%
<b>Average</b>		<b>1.55</b>	<b>1.59</b>	<b>1.36</b>	<b>1.20</b>	<b>1.50</b>	<b>1.50</b>	<b>1.46</b>	<b>1.55</b>

## Crosstabulation of Results

Public Property beautification: Quality									
	Overall <i>n</i> =242	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =126	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =106
(1) Excellent	32.2%	30.9%	34.9%	0.0%	30.0%	39.3%	44.0%	29.0%	31.1%
(2) Good	53.3%	51.8%	52.4%	0.0%	50.0%	50.0%	44.0%	52.2%	55.7%
(3) Fair	13.6%	15.5%	12.7%	0.0%	20.0%	10.7%	12.0%	15.9%	13.2%
(4) Poor	0.8%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%
<b>Average</b>	<b>1.83</b>	<b>1.88</b>	<b>1.78</b>	<b>0.00</b>	<b>1.90</b>	<b>1.71</b>	<b>1.68</b>	<b>1.93</b>	<b>1.82</b>

	Overall <i>n</i> =242	Location			Residency				
		East <i>n</i> =75	Central <i>n</i> =103	West <i>n</i> =60	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =160
(1) Excellent		28.0%	41.7%	23.3%	44.4%	31.4%	45.5%	38.5%	30.0%
(2) Good		56.0%	44.7%	61.7%	55.6%	51.4%	45.5%	46.2%	54.4%
(3) Fair		14.7%	13.6%	13.3%	0.0%	17.1%	9.1%	15.4%	14.4%
(4) Poor		1.3%	0.0%	1.7%	0.0%	0.0%	0.0%	0.0%	1.3%
<b>Average</b>		<b>1.89</b>	<b>1.72</b>	<b>1.93</b>	<b>1.56</b>	<b>1.86</b>	<b>1.64</b>	<b>1.77</b>	<b>1.87</b>

Public Property beautification: Importance									
	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =122	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =102
(1) High	46.2%	38.0%	53.3%	0.0%	30.0%	37.0%	72.0%	41.2%	48.0%
(2) Medium	44.9%	47.2%	42.6%	0.0%	40.0%	55.6%	24.0%	54.4%	40.2%
(3) Low	8.9%	14.8%	4.1%	0.0%	30.0%	7.4%	4.0%	4.4%	11.8%
<b>Average</b>	<b>1.63</b>	<b>1.77</b>	<b>1.51</b>	<b>0.00</b>	<b>2.00</b>	<b>1.70</b>	<b>1.32</b>	<b>1.63</b>	<b>1.64</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =103	West <i>n</i> =56	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =151
(1) High		42.5%	43.7%	57.1%	70.0%	43.2%	50.0%	53.8%	44.4%
(2) Medium		43.8%	49.5%	35.7%	30.0%	45.9%	40.9%	46.2%	45.7%
(3) Low		13.7%	6.8%	7.1%	0.0%	10.8%	9.1%	0.0%	9.9%
<b>Average</b>		<b>1.71</b>	<b>1.63</b>	<b>1.50</b>	<b>1.30</b>	<b>1.68</b>	<b>1.59</b>	<b>1.46</b>	<b>1.66</b>

## Crosstabulation of Results

### Overall Public Works: Quality

	Overall <i>n</i> =246	Gender		Age					
		Male <i>n</i> =116	Female <i>n</i> =123	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =72	Over 65 <i>n</i> =108
(1) Excellent	29.3%	28.4%	29.3%	0.0%	30.0%	27.6%	40.9%	20.8%	32.4%
(2) Good	56.1%	55.2%	56.9%	0.0%	50.0%	62.1%	45.5%	58.3%	55.6%
(3) Fair	13.0%	12.9%	13.8%	0.0%	20.0%	10.3%	13.6%	16.7%	11.1%
(4) Poor	1.6%	3.4%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.9%
<b>Average</b>	<b>1.87</b>	<b>1.91</b>	<b>1.85</b>	<b>0.00</b>	<b>1.90</b>	<b>1.83</b>	<b>1.73</b>	<b>2.04</b>	<b>1.81</b>

	Overall <i>n</i> =246	Location			Residency				
		East <i>n</i> =77	Central <i>n</i> =105	West <i>n</i> =60	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =159
(1) Excellent	29.3%	26.0%	32.4%	28.3%	33.3%	32.4%	39.1%	38.5%	26.4%
(2) Good	56.1%	55.8%	54.3%	58.3%	55.6%	56.8%	52.2%	53.8%	56.6%
(3) Fair	13.0%	15.6%	12.4%	11.7%	11.1%	10.8%	8.7%	7.7%	14.5%
(4) Poor	1.6%	2.6%	1.0%	1.7%	0.0%	0.0%	0.0%	0.0%	2.5%
<b>Average</b>	<b>1.87</b>	<b>1.95</b>	<b>1.82</b>	<b>1.87</b>	<b>1.78</b>	<b>1.78</b>	<b>1.70</b>	<b>1.69</b>	<b>1.93</b>

### Overall Public Works: Importance

	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =100
(1) High	67.0%	60.2%	73.1%	0.0%	70.0%	48.1%	83.3%	67.6%	68.0%
(2) Medium	30.9%	37.0%	25.2%	0.0%	30.0%	44.4%	16.7%	27.9%	32.0%
(3) Low	2.1%	2.8%	1.7%	0.0%	0.0%	7.4%	0.0%	4.4%	0.0%
<b>Average</b>	<b>1.35</b>	<b>1.43</b>	<b>1.29</b>	<b>0.00</b>	<b>1.30</b>	<b>1.59</b>	<b>1.17</b>	<b>1.37</b>	<b>1.32</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =100	West <i>n</i> =57	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =147
(1) High	67.0%	68.5%	63.0%	73.7%	80.0%	63.2%	71.4%	53.8%	68.0%
(2) Medium	30.9%	26.0%	36.0%	26.3%	20.0%	31.6%	28.6%	46.2%	29.9%
(3) Low	2.1%	5.5%	1.0%	0.0%	0.0%	5.3%	0.0%	0.0%	2.0%
<b>Average</b>	<b>1.35</b>	<b>1.37</b>	<b>1.38</b>	<b>1.26</b>	<b>1.20</b>	<b>1.42</b>	<b>1.29</b>	<b>1.46</b>	<b>1.34</b>



## Crosstabulation of Results

### PARKS/RECREATION

#### Quality of Village Parks: Quality

	Overall <i>n</i> =237	Gender			Age					
		Male <i>n</i> =109	Female <i>n</i> =122							
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =103	
(1) Excellent	41.8%	39.4%	43.4%	0.0%	20.0%	27.6%	52.0%	43.9%	43.7%	
(2) Good	49.4%	50.5%	49.2%	0.0%	60.0%	51.7%	48.0%	45.5%	51.5%	
(3) Fair	8.0%	9.2%	6.6%	0.0%	20.0%	17.2%	0.0%	9.1%	4.9%	
(4) Poor	0.8%	0.9%	0.8%	0.0%	0.0%	3.4%	0.0%	1.5%	0.0%	
<b>Average</b>	<b>1.68</b>	<b>1.72</b>	<b>1.65</b>	<b>0.00</b>	<b>2.00</b>	<b>1.97</b>	<b>1.48</b>	<b>1.68</b>	<b>1.61</b>	

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =73	Central <i>n</i> =102	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =150
		(1) Excellent	47.9%	41.2%	36.2%	40.0%	39.5%	59.1%	28.6%
(2) Good	45.2%	48.0%	56.9%	60.0%	47.4%	36.4%	57.1%	50.7%	
(3) Fair	5.5%	9.8%	6.9%	0.0%	13.2%	4.5%	14.3%	6.7%	
(4) Poor	1.4%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	
<b>Average</b>	<b>1.60</b>	<b>1.71</b>	<b>1.71</b>	<b>1.60</b>	<b>1.74</b>	<b>1.45</b>	<b>1.86</b>	<b>1.68</b>	

#### Quality of Village Parks: Importance

	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =124						
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =103
(1) High	61.3%	54.1%	67.7%	0.0%	50.0%	60.7%	73.1%	54.4%	65.0%
(2) Medium	34.5%	39.4%	30.6%	0.0%	40.0%	35.7%	23.1%	41.2%	32.0%
(3) Low	4.2%	6.4%	1.6%	0.0%	10.0%	3.6%	3.8%	4.4%	2.9%
<b>Average</b>	<b>1.43</b>	<b>1.52</b>	<b>1.34</b>	<b>0.00</b>	<b>1.60</b>	<b>1.43</b>	<b>1.31</b>	<b>1.50</b>	<b>1.38</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =104	West <i>n</i> =59	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =152
		(1) High	52.8%	64.4%	69.5%	60.0%	56.4%	76.2%	78.6%
(2) Medium	41.7%	34.6%	25.4%	30.0%	41.0%	23.8%	21.4%	35.5%	
(3) Low	5.6%	1.0%	5.1%	10.0%	2.6%	0.0%	0.0%	4.6%	
<b>Average</b>	<b>1.53</b>	<b>1.37</b>	<b>1.36</b>	<b>1.50</b>	<b>1.46</b>	<b>1.24</b>	<b>1.21</b>	<b>1.45</b>	

## Crosstabulation of Results

### Parks Maintenance: Quality

	Overall <i>n</i> =233	Gender			Age										
		Male <i>n</i> =108	Female <i>n</i> =119												
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =29		46 - 55 <i>n</i> =26		56 - 65 <i>n</i> =65	
(1) Excellent	37.3%	37.0%	37.8%	0.0%	30.0%	20.7%	46.2%	38.5%	39.4%						
(2) Good	53.6%	55.6%	52.1%	0.0%	60.0%	51.7%	50.0%	53.8%	55.6%						
(3) Fair	8.2%	6.5%	9.2%	0.0%	10.0%	24.1%	3.8%	6.2%	5.1%						
(4) Poor	0.9%	0.9%	0.8%	0.0%	0.0%	3.4%	0.0%	1.5%	0.0%						
<b>Average</b>	<b>1.73</b>	<b>1.71</b>	<b>1.73</b>	<b>0.00</b>	<b>1.80</b>	<b>2.10</b>	<b>1.58</b>	<b>1.71</b>	<b>1.66</b>						

	Overall <i>n</i> =233	Location			Residency							
		East <i>n</i> =72	Central <i>n</i> =102	West <i>n</i> =55								
		Under 1 <i>n</i> =10					1 to 5 <i>n</i> =37		6 to 10 <i>n</i> =21		11 to 15 <i>n</i> =14	
(1) Excellent		36.1%	41.2%	32.7%	30.0%	43.2%	42.9%	14.3%	37.8%			
(2) Good		59.7%	46.1%	60.0%	70.0%	40.5%	57.1%	64.3%	54.7%			
(3) Fair		2.8%	11.8%	7.3%	0.0%	16.2%	0.0%	21.4%	6.1%			
(4) Poor		1.4%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%			
<b>Average</b>		<b>1.69</b>	<b>1.73</b>	<b>1.75</b>	<b>1.70</b>	<b>1.73</b>	<b>1.57</b>	<b>2.07</b>	<b>1.71</b>			

### Parks Maintenance: Importance

	Overall <i>n</i> =227	Gender		Age											
		Male <i>n</i> =103	Female <i>n</i> =119												
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =26		46 - 55 <i>n</i> =25		56 - 65 <i>n</i> =67	
(1) High	38.3%	27.2%	47.9%	0.0%	30.0%	30.8%	52.0%	32.8%	42.7%						
(2) Medium	49.8%	56.3%	44.5%	0.0%	40.0%	61.5%	36.0%	55.2%	46.9%						
(3) Low	11.9%	16.5%	7.6%	0.0%	30.0%	7.7%	12.0%	11.9%	10.4%						
<b>Average</b>	<b>1.74</b>	<b>1.89</b>	<b>1.60</b>	<b>0.00</b>	<b>2.00</b>	<b>1.77</b>	<b>1.60</b>	<b>1.79</b>	<b>1.68</b>						

	Overall <i>n</i> =227	Location			Residency							
		East <i>n</i> =70	Central <i>n</i> =98	West <i>n</i> =56								
		Under 1 <i>n</i> =9					1 to 5 <i>n</i> =35		6 to 10 <i>n</i> =21		11 to 15 <i>n</i> =14	
(1) High		34.3%	39.8%	42.9%	55.6%	40.0%	47.6%	57.1%	34.2%			
(2) Medium		51.4%	53.1%	42.9%	33.3%	57.1%	38.1%	21.4%	53.4%			
(3) Low		14.3%	7.1%	14.3%	11.1%	2.9%	14.3%	21.4%	12.3%			
<b>Average</b>		<b>1.80</b>	<b>1.67</b>	<b>1.71</b>	<b>1.56</b>	<b>1.63</b>	<b>1.67</b>	<b>1.64</b>	<b>1.78</b>			

# Crosstabulation of Results

Recreation Programs: Quality									
	Overall <i>n</i> =190	Gender		Age					
		Male <i>n</i> =83	Female <i>n</i> =102	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =20	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =80
(1) Excellent	22.6%	15.7%	29.4%	0.0%	12.5%	10.0%	36.4%	24.6%	22.5%
(2) Good	51.1%	55.4%	46.1%	0.0%	50.0%	55.0%	45.5%	38.6%	60.0%
(3) Fair	19.5%	21.7%	18.6%	0.0%	12.5%	20.0%	18.2%	29.8%	13.8%
(4) Poor	6.8%	7.2%	5.9%	0.0%	25.0%	15.0%	0.0%	7.0%	3.8%
<b>Average</b>	<b>2.11</b>	<b>2.20</b>	<b>2.01</b>	<b>0.00</b>	<b>2.50</b>	<b>2.40</b>	<b>1.82</b>	<b>2.19</b>	<b>1.99</b>

	Overall <i>n</i> =190	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =85	West <i>n</i> =43	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =14	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent	22.6%	16.9%	23.5%	30.2%	33.3%	20.0%	28.6%	23.1%	22.2%
(2) Good	51.1%	55.9%	42.4%	60.5%	55.6%	60.0%	57.1%	53.8%	47.6%
(3) Fair	19.5%	20.3%	27.1%	4.7%	11.1%	12.0%	7.1%	23.1%	23.0%
(4) Poor	6.8%	6.8%	7.1%	4.7%	0.0%	8.0%	7.1%	0.0%	7.1%
<b>Average</b>	<b>2.11</b>	<b>2.17</b>	<b>2.18</b>	<b>1.84</b>	<b>1.78</b>	<b>2.08</b>	<b>1.93</b>	<b>2.00</b>	<b>2.15</b>

Recreation Programs: Importance									
	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =122	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =101
(1) High	64.0%	57.8%	69.7%	0.0%	40.0%	67.9%	73.1%	54.4%	70.3%
(2) Medium	31.8%	35.8%	28.7%	0.0%	50.0%	28.6%	23.1%	41.2%	26.7%
(3) Low	4.2%	6.4%	1.6%	0.0%	10.0%	3.6%	3.8%	4.4%	3.0%
<b>Average</b>	<b>1.40</b>	<b>1.49</b>	<b>1.32</b>	<b>0.00</b>	<b>1.70</b>	<b>1.36</b>	<b>1.31</b>	<b>1.50</b>	<b>1.33</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =104	West <i>n</i> =57	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =150
(1) High	64.0%	54.2%	66.3%	75.4%	70.0%	64.1%	76.2%	85.7%	60.7%
(2) Medium	31.8%	40.3%	32.7%	19.3%	20.0%	33.3%	23.8%	14.3%	34.7%
(3) Low	4.2%	5.6%	1.0%	5.3%	10.0%	2.6%	0.0%	0.0%	4.7%
<b>Average</b>	<b>1.40</b>	<b>1.51</b>	<b>1.35</b>	<b>1.30</b>	<b>1.40</b>	<b>1.38</b>	<b>1.24</b>	<b>1.14</b>	<b>1.44</b>

## Crosstabulation of Results

### Special Events: Quality

	Overall <i>n</i> =207	Gender			Age					
		Male <i>n</i> =94	Female <i>n</i> =107							
		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =89			
(1) Excellent	23.7%	14.9%	32.7%	0.0%	20.0%	23.8%	36.4%	23.0%	22.5%	
(2) Good	53.1%	58.5%	46.7%	0.0%	40.0%	42.9%	45.5%	47.5%	61.8%	
(3) Fair	19.8%	22.3%	17.8%	0.0%	40.0%	28.6%	18.2%	21.3%	14.6%	
(4) Poor	3.4%	4.3%	2.8%	0.0%	0.0%	4.8%	0.0%	8.2%	1.1%	
<b>Average</b>	<b>2.03</b>	<b>2.16</b>	<b>1.91</b>	<b>0.00</b>	<b>2.20</b>	<b>2.14</b>	<b>1.82</b>	<b>2.15</b>	<b>1.94</b>	

	Overall <i>n</i> =207	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =90	West <i>n</i> =48	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =135
		(1) Excellent	21.2%	23.3%	29.2%	33.3%	24.1%	44.4%	30.8%
(2) Good	57.6%	52.2%	47.9%	55.6%	58.6%	38.9%	53.8%	53.3%	
(3) Fair	15.2%	23.3%	18.8%	11.1%	13.8%	16.7%	15.4%	22.2%	
(4) Poor	6.1%	1.1%	4.2%	0.0%	3.4%	0.0%	0.0%	4.4%	
<b>Average</b>	<b>2.06</b>	<b>2.02</b>	<b>1.98</b>	<b>1.78</b>	<b>1.97</b>	<b>1.72</b>	<b>1.85</b>	<b>2.11</b>	

### Special Events: Importance

	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =106	Female <i>n</i> =120	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =99
		(1) High	35.5%	24.5%	45.0%	0.0%	10.0%	18.5%	60.0%
(2) Medium	47.6%	50.9%	45.0%	0.0%	60.0%	63.0%	32.0%	49.3%	45.5%
(3) Low	16.9%	24.5%	10.0%	0.0%	30.0%	18.5%	8.0%	19.4%	15.2%
<b>Average</b>	<b>1.81</b>	<b>2.00</b>	<b>1.65</b>	<b>0.00</b>	<b>2.20</b>	<b>2.00</b>	<b>1.48</b>	<b>1.88</b>	<b>1.76</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =100	West <i>n</i> =57	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =149
		(1) High	32.4%	40.0%	33.3%	60.0%	30.6%	40.0%	42.9%
(2) Medium	54.9%	46.0%	42.1%	20.0%	58.3%	55.0%	50.0%	45.6%	
(3) Low	12.7%	14.0%	24.6%	20.0%	11.1%	5.0%	7.1%	20.1%	
<b>Average</b>	<b>1.80</b>	<b>1.74</b>	<b>1.91</b>	<b>1.60</b>	<b>1.81</b>	<b>1.65</b>	<b>1.64</b>	<b>1.86</b>	

## Crosstabulation of Results

Recreation Facilities: Quality									
	Overall <i>n</i> =193	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =93	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =84
(1) Excellent	22.3%	16.8%	26.9%	0.0%	0.0%	15.8%	23.8%	24.1%	23.8%
(2) Good	48.2%	49.5%	47.3%	0.0%	62.5%	36.8%	57.1%	36.2%	56.0%
(3) Fair	22.8%	26.3%	19.4%	0.0%	12.5%	31.6%	9.5%	31.0%	19.0%
(4) Poor	6.7%	7.4%	6.5%	0.0%	25.0%	15.8%	9.5%	8.6%	1.2%
<b>Average</b>	<b>2.14</b>	<b>2.24</b>	<b>2.05</b>	<b>0.00</b>	<b>2.63</b>	<b>2.47</b>	<b>2.05</b>	<b>2.24</b>	<b>1.98</b>

	Overall <i>n</i> =193	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =84	West <i>n</i> =47	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =129
(1) Excellent		18.6%	21.4%	27.7%	50.0%	17.9%	23.1%	20.0%	20.9%
(2) Good		50.8%	42.9%	55.3%	40.0%	57.1%	46.2%	50.0%	47.3%
(3) Fair		18.6%	29.8%	14.9%	10.0%	17.9%	23.1%	30.0%	24.0%
(4) Poor		11.9%	6.0%	2.1%	0.0%	7.1%	7.7%	0.0%	7.8%
<b>Average</b>		<b>2.24</b>	<b>2.20</b>	<b>1.91</b>	<b>1.60</b>	<b>2.14</b>	<b>2.15</b>	<b>2.10</b>	<b>2.19</b>

Recreation Facilities: Importance									
	Overall <i>n</i> =225	Gender		Age					
		Male <i>n</i> =105	Female <i>n</i> =116	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =95
(1) High	41.3%	36.2%	45.7%	0.0%	10.0%	34.6%	54.2%	39.7%	45.3%
(2) Medium	52.4%	55.2%	50.9%	0.0%	80.0%	65.4%	37.5%	54.4%	48.4%
(3) Low	6.2%	8.6%	3.4%	0.0%	10.0%	0.0%	8.3%	5.9%	6.3%
<b>Average</b>	<b>1.65</b>	<b>1.72</b>	<b>1.58</b>	<b>0.00</b>	<b>2.00</b>	<b>1.65</b>	<b>1.54</b>	<b>1.66</b>	<b>1.61</b>

	Overall <i>n</i> =225	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =98	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =144
(1) High		39.1%	40.8%	47.3%	50.0%	44.4%	50.0%	15.4%	41.7%
(2) Medium		55.1%	56.1%	43.6%	40.0%	55.6%	45.0%	76.9%	51.4%
(3) Low		5.8%	3.1%	9.1%	10.0%	0.0%	5.0%	7.7%	6.9%
<b>Average</b>		<b>1.67</b>	<b>1.62</b>	<b>1.62</b>	<b>1.60</b>	<b>1.56</b>	<b>1.55</b>	<b>1.92</b>	<b>1.65</b>

## Crosstabulation of Results

### Preservation of Natural Areas: Quality

	Overall <i>n</i> =234	Gender			Age					
		Male <i>n</i> =108	Female <i>n</i> =120		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =100
(1) Excellent	37.2%	38.9%	36.7%		0.0%	30.0%	40.7%	36.0%	32.4%	42.0%
(2) Good	46.6%	43.5%	47.5%		0.0%	50.0%	33.3%	48.0%	50.0%	45.0%
(3) Fair	14.1%	14.8%	14.2%		0.0%	20.0%	22.2%	16.0%	14.7%	11.0%
(4) Poor	2.1%	2.8%	1.7%		0.0%	0.0%	3.7%	0.0%	2.9%	2.0%
<b>Average</b>	<b>1.81</b>	<b>1.81</b>	<b>1.81</b>		<b>0.00</b>	<b>1.90</b>	<b>1.89</b>	<b>1.80</b>	<b>1.88</b>	<b>1.73</b>

	Overall <i>n</i> =234	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =105	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =152
(1) Excellent		32.9%	43.8%	32.7%	30.0%	45.7%	65.0%	38.5%	32.9%
(2) Good		47.1%	38.1%	58.2%	70.0%	40.0%	25.0%	46.2%	48.7%
(3) Fair		18.6%	15.2%	7.3%	0.0%	14.3%	5.0%	15.4%	15.8%
(4) Poor		1.4%	2.9%	1.8%	0.0%	0.0%	5.0%	0.0%	2.6%
<b>Average</b>		<b>1.89</b>	<b>1.77</b>	<b>1.78</b>	<b>1.70</b>	<b>1.69</b>	<b>1.50</b>	<b>1.77</b>	<b>1.88</b>

### Preservation of Natural Areas: Importance

	Overall <i>n</i> =231	Gender		Age						
		Male <i>n</i> =107	Female <i>n</i> =119		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =99
(1) High	64.5%	60.7%	68.1%		0.0%	60.0%	74.1%	68.0%	62.7%	63.6%
(2) Medium	29.4%	31.8%	27.7%		0.0%	30.0%	25.9%	28.0%	31.3%	29.3%
(3) Low	6.1%	7.5%	4.2%		0.0%	10.0%	0.0%	4.0%	6.0%	7.1%
<b>Average</b>	<b>1.42</b>	<b>1.47</b>	<b>1.36</b>		<b>0.00</b>	<b>1.50</b>	<b>1.26</b>	<b>1.36</b>	<b>1.43</b>	<b>1.43</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =103	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =148
(1) High		57.1%	67.0%	72.7%	80.0%	62.2%	75.0%	53.8%	64.2%
(2) Medium		37.1%	28.2%	21.8%	10.0%	35.1%	20.0%	46.2%	29.1%
(3) Low		5.7%	4.9%	5.5%	10.0%	2.7%	5.0%	0.0%	6.8%
<b>Average</b>		<b>1.49</b>	<b>1.38</b>	<b>1.33</b>	<b>1.30</b>	<b>1.41</b>	<b>1.30</b>	<b>1.46</b>	<b>1.43</b>

## Crosstabulation of Results

### Swimming Pool Facility: Quality

	Overall <i>n</i> =113	Gender			Age					
		Male <i>n</i> =47	Female <i>n</i> =62		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =19	56 - 65 <i>n</i> =31	Over 65 <i>n</i> =41
(1) Excellent	19.5%	14.9%	22.6%		0.0%	20.0%	7.1%	15.8%	22.6%	24.4%
(2) Good	50.4%	55.3%	50.0%		0.0%	20.0%	42.9%	52.6%	51.6%	58.5%
(3) Fair	19.5%	21.3%	16.1%		0.0%	40.0%	21.4%	21.1%	16.1%	14.6%
(4) Poor	10.6%	8.5%	11.3%		0.0%	20.0%	28.6%	10.5%	9.7%	2.4%
<b>Average</b>	<b>2.21</b>	<b>2.23</b>	<b>2.16</b>		<b>0.00</b>	<b>2.60</b>	<b>2.71</b>	<b>2.26</b>	<b>2.13</b>	<b>1.95</b>

	Overall <i>n</i> =113	Location			Residency				
		East <i>n</i> =40	Central <i>n</i> =44	West <i>n</i> =26	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =7	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =75
(1) Excellent		20.0%	22.7%	15.4%	0.0%	17.6%	0.0%	25.0%	22.7%
(2) Good		52.5%	50.0%	53.8%	66.7%	47.1%	57.1%	37.5%	53.3%
(3) Fair		20.0%	18.2%	15.4%	33.3%	11.8%	28.6%	25.0%	17.3%
(4) Poor		7.5%	9.1%	15.4%	0.0%	23.5%	14.3%	12.5%	6.7%
<b>Average</b>		<b>2.15</b>	<b>2.14</b>	<b>2.31</b>	<b>2.33</b>	<b>2.41</b>	<b>2.57</b>	<b>2.25</b>	<b>2.08</b>

### Swimming Pool Facility: Importance

	Overall <i>n</i> =196	Gender		Age						
		Male <i>n</i> =87	Female <i>n</i> =104		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =78
(1) High	32.7%	23.0%	40.4%		0.0%	20.0%	37.5%	40.0%	26.8%	35.9%
(2) Medium	46.4%	49.4%	45.2%		0.0%	60.0%	37.5%	48.0%	48.2%	46.2%
(3) Low	20.9%	27.6%	14.4%		0.0%	20.0%	25.0%	12.0%	25.0%	17.9%
<b>Average</b>	<b>1.88</b>	<b>2.05</b>	<b>1.74</b>		<b>0.00</b>	<b>2.00</b>	<b>1.88</b>	<b>1.72</b>	<b>1.98</b>	<b>1.82</b>

	Overall <i>n</i> =196	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =84	West <i>n</i> =50	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =121
(1) High		32.2%	31.0%	38.0%	25.0%	42.4%	31.6%	23.1%	32.2%
(2) Medium		49.2%	52.4%	36.0%	12.5%	45.5%	47.4%	61.5%	47.9%
(3) Low		18.6%	16.7%	26.0%	62.5%	12.1%	21.1%	15.4%	19.8%
<b>Average</b>		<b>1.86</b>	<b>1.86</b>	<b>1.88</b>	<b>2.38</b>	<b>1.70</b>	<b>1.89</b>	<b>1.92</b>	<b>1.88</b>

## Crosstabulation of Results

Overall Parks/Recreation: Quality									
	Overall <i>n</i> =229	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =96
(1) Excellent	26.2%	24.0%	27.7%	0.0%	22.2%	7.7%	36.0%	24.6%	30.2%
(2) Good	58.5%	58.7%	58.8%	0.0%	44.4%	65.4%	52.0%	55.1%	62.5%
(3) Fair	11.8%	15.4%	9.2%	0.0%	22.2%	15.4%	12.0%	17.4%	6.3%
(4) Poor	3.5%	1.9%	4.2%	0.0%	11.1%	11.5%	0.0%	2.9%	1.0%
<b>Average</b>	<b>1.93</b>	<b>1.95</b>	<b>1.90</b>	<b>0.00</b>	<b>2.22</b>	<b>2.31</b>	<b>1.76</b>	<b>1.99</b>	<b>1.78</b>

	Overall <i>n</i> =229	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =100	West <i>n</i> =54	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =149
(1) Excellent	26.2%	26.8%	29.0%	22.2%	40.0%	27.3%	33.3%	15.4%	25.5%
(2) Good	58.5%	59.2%	50.0%	72.2%	40.0%	60.6%	61.9%	61.5%	58.4%
(3) Fair	11.8%	12.7%	17.0%	1.9%	20.0%	6.1%	4.8%	15.4%	13.4%
(4) Poor	3.5%	1.4%	4.0%	3.7%	0.0%	6.1%	0.0%	7.7%	2.7%
<b>Average</b>	<b>1.93</b>	<b>1.89</b>	<b>1.96</b>	<b>1.87</b>	<b>1.80</b>	<b>1.91</b>	<b>1.71</b>	<b>2.15</b>	<b>1.93</b>

Overall Parks/Recreation: Importance									
	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =105	Female <i>n</i> =120	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =98
(1) High	53.0%	43.8%	60.8%	0.0%	50.0%	53.8%	53.8%	53.7%	53.1%
(2) Medium	41.7%	48.6%	36.7%	0.0%	40.0%	42.3%	46.2%	41.8%	40.8%
(3) Low	5.2%	7.6%	2.5%	0.0%	10.0%	3.8%	0.0%	4.5%	6.1%
<b>Average</b>	<b>1.52</b>	<b>1.64</b>	<b>1.42</b>	<b>0.00</b>	<b>1.60</b>	<b>1.50</b>	<b>1.46</b>	<b>1.51</b>	<b>1.53</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =102	West <i>n</i> =56	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =147
(1) High	53.0%	42.0%	54.9%	66.1%	70.0%	54.1%	65.0%	42.9%	51.7%
(2) Medium	41.7%	52.2%	42.2%	28.6%	20.0%	43.2%	35.0%	57.1%	42.2%
(3) Low	5.2%	5.8%	2.9%	5.4%	10.0%	2.7%	0.0%	0.0%	6.1%
<b>Average</b>	<b>1.52</b>	<b>1.64</b>	<b>1.48</b>	<b>1.39</b>	<b>1.40</b>	<b>1.49</b>	<b>1.35</b>	<b>1.57</b>	<b>1.54</b>



## Crosstabulation of Results

### COMMUNITY DEVELOPMENT

#### Land use, planning and zoning: Quality

	Overall <i>n</i> =195	Gender			Age						
		Male <i>n</i> =97	Female <i>n</i> =95								
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =9		36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =24
(1) Excellent	18.5%	19.6%	17.9%	0.0%	22.2%	19.0%	12.5%	25.4%	14.8%		
(2) Good	56.4%	55.7%	56.8%	0.0%	66.7%	47.6%	62.5%	45.8%	63.0%		
(3) Fair	19.5%	17.5%	21.1%	0.0%	0.0%	33.3%	20.8%	18.6%	18.5%		
(4) Poor	5.6%	7.2%	4.2%	0.0%	11.1%	0.0%	4.2%	10.2%	3.7%		
<b>Average</b>	<b>2.12</b>	<b>2.12</b>	<b>2.12</b>	<b>0.00</b>	<b>2.00</b>	<b>2.14</b>	<b>2.17</b>	<b>2.14</b>	<b>2.11</b>		

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =85	West <i>n</i> =45					
		Under 1 <i>n</i> =7					1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =12
(1) Excellent		9.5%	25.9%	17.8%	42.9%	24.0%	22.2%	8.3%	16.7%
(2) Good		57.1%	51.8%	64.4%	57.1%	48.0%	72.2%	58.3%	55.3%
(3) Fair		23.8%	16.5%	17.8%	0.0%	28.0%	5.6%	25.0%	20.5%
(4) Poor		9.5%	5.9%	0.0%	0.0%	0.0%	0.0%	8.3%	7.6%
<b>Average</b>		<b>2.33</b>	<b>2.02</b>	<b>2.00</b>	<b>1.57</b>	<b>2.04</b>	<b>1.83</b>	<b>2.33</b>	<b>2.19</b>

#### Land use, planning and zoning: Importance

	Overall <i>n</i> =214	Gender		Age						
		Male <i>n</i> =100	Female <i>n</i> =112							
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =24
(1) High	61.2%	59.0%	62.5%	0.0%	37.5%	29.2%	62.5%	73.1%	62.6%	
(2) Medium	36.0%	37.0%	35.7%	0.0%	62.5%	54.2%	37.5%	23.9%	37.4%	
(3) Low	2.8%	4.0%	1.8%	0.0%	0.0%	16.7%	0.0%	3.0%	0.0%	
<b>Average</b>	<b>1.42</b>	<b>1.45</b>	<b>1.39</b>	<b>0.00</b>	<b>1.63</b>	<b>1.88</b>	<b>1.38</b>	<b>1.30</b>	<b>1.37</b>	

	Overall <i>n</i> =214	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =93	West <i>n</i> =53					
		Under 1 <i>n</i> =8					1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13
(1) High		53.7%	66.7%	62.3%	75.0%	50.0%	52.4%	53.8%	65.0%
(2) Medium		40.3%	31.2%	37.7%	25.0%	46.9%	42.9%	38.5%	32.9%
(3) Low		6.0%	2.2%	0.0%	0.0%	3.1%	4.8%	7.7%	2.1%
<b>Average</b>		<b>1.52</b>	<b>1.35</b>	<b>1.38</b>	<b>1.25</b>	<b>1.53</b>	<b>1.52</b>	<b>1.54</b>	<b>1.37</b>

## Crosstabulation of Results

Code Enforcement: Quality									
	Overall <i>n</i> =205	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =102	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =20	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =88
(1) Excellent	18.0%	19.2%	17.6%	0.0%	50.0%	35.0%	16.7%	17.5%	12.5%
(2) Good	49.3%	47.5%	51.0%	0.0%	12.5%	35.0%	54.2%	49.2%	54.5%
(3) Fair	23.9%	21.2%	25.5%	0.0%	25.0%	20.0%	16.7%	23.8%	26.1%
(4) Poor	8.8%	12.1%	5.9%	0.0%	12.5%	10.0%	12.5%	9.5%	6.8%
<b>Average</b>	<b>2.23</b>	<b>2.26</b>	<b>2.20</b>	<b>0.00</b>	<b>2.00</b>	<b>2.05</b>	<b>2.25</b>	<b>2.25</b>	<b>2.27</b>

	Overall <i>n</i> =205	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =88	West <i>n</i> =49	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =141
(1) Excellent		11.9%	22.7%	18.4%	50.0%	25.0%	31.6%	8.3%	14.2%
(2) Good		43.3%	47.7%	59.2%	37.5%	45.8%	52.6%	58.3%	48.9%
(3) Fair		34.3%	21.6%	14.3%	12.5%	12.5%	15.8%	25.0%	27.7%
(4) Poor		10.4%	8.0%	8.2%	0.0%	16.7%	0.0%	8.3%	9.2%
<b>Average</b>		<b>2.43</b>	<b>2.15</b>	<b>2.12</b>	<b>1.63</b>	<b>2.21</b>	<b>1.84</b>	<b>2.33</b>	<b>2.32</b>

Code Enforcement: Importance									
	Overall <i>n</i> =220	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =96
(1) High	58.6%	57.3%	58.8%	0.0%	62.5%	29.2%	70.8%	64.2%	58.3%
(2) Medium	35.0%	35.9%	35.1%	0.0%	37.5%	45.8%	25.0%	28.4%	39.6%
(3) Low	6.4%	6.8%	6.1%	0.0%	0.0%	25.0%	4.2%	7.5%	2.1%
<b>Average</b>	<b>1.48</b>	<b>1.50</b>	<b>1.47</b>	<b>0.00</b>	<b>1.38</b>	<b>1.96</b>	<b>1.33</b>	<b>1.43</b>	<b>1.44</b>

	Overall <i>n</i> =220	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =96	West <i>n</i> =54	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =145
(1) High		52.2%	56.3%	72.2%	87.5%	53.1%	50.0%	46.2%	60.7%
(2) Medium		40.6%	36.5%	24.1%	12.5%	40.6%	36.4%	46.2%	33.8%
(3) Low		7.2%	7.3%	3.7%	0.0%	6.3%	13.6%	7.7%	5.5%
<b>Average</b>		<b>1.55</b>	<b>1.51</b>	<b>1.31</b>	<b>1.13</b>	<b>1.53</b>	<b>1.64</b>	<b>1.62</b>	<b>1.45</b>

## Crosstabulation of Results

### Economic Development: Quality

	Overall <i>n</i> =202	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =104	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =84
(1) Excellent	22.8%	26.3%	20.2%	0.0%	44.4%	30.4%	16.7%	21.3%	21.4%
(2) Good	57.9%	53.7%	60.6%	0.0%	44.4%	47.8%	70.8%	52.5%	61.9%
(3) Fair	15.3%	14.7%	16.3%	0.0%	11.1%	21.7%	8.3%	19.7%	13.1%
(4) Poor	4.0%	5.3%	2.9%	0.0%	0.0%	0.0%	4.2%	6.6%	3.6%
<b>Average</b>	<b>2.00</b>	<b>1.99</b>	<b>2.02</b>	<b>0.00</b>	<b>1.67</b>	<b>1.91</b>	<b>2.00</b>	<b>2.11</b>	<b>1.99</b>

	Overall <i>n</i> =202	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =7	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =135
(1) Excellent		16.4%	28.9%	20.4%	42.9%	37.0%	31.6%	7.7%	19.3%
(2) Good		57.4%	54.4%	65.3%	57.1%	44.4%	57.9%	69.2%	59.3%
(3) Fair		21.3%	12.2%	12.2%	0.0%	14.8%	10.5%	23.1%	16.3%
(4) Poor		4.9%	4.4%	2.0%	0.0%	3.7%	0.0%	0.0%	5.2%
<b>Average</b>		<b>2.15</b>	<b>1.92</b>	<b>1.96</b>	<b>1.57</b>	<b>1.85</b>	<b>1.79</b>	<b>2.15</b>	<b>2.07</b>

### Economic Development: Importance

	Overall <i>n</i> =215	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =93
(1) High	61.9%	57.6%	64.9%	0.0%	55.6%	34.8%	75.0%	63.6%	64.5%
(2) Medium	35.3%	38.4%	33.3%	0.0%	44.4%	56.5%	20.8%	33.3%	34.4%
(3) Low	2.8%	4.0%	1.8%	0.0%	0.0%	8.7%	4.2%	3.0%	1.1%
<b>Average</b>	<b>1.41</b>	<b>1.46</b>	<b>1.37</b>	<b>0.00</b>	<b>1.44</b>	<b>1.74</b>	<b>1.29</b>	<b>1.39</b>	<b>1.37</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =98	West <i>n</i> =50	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =140
(1) High		62.1%	59.2%	68.0%	55.6%	57.6%	55.0%	53.8%	65.0%
(2) Medium		34.8%	37.8%	30.0%	44.4%	39.4%	45.0%	38.5%	32.1%
(3) Low		3.0%	3.1%	2.0%	0.0%	3.0%	0.0%	7.7%	2.9%
<b>Average</b>		<b>1.41</b>	<b>1.44</b>	<b>1.34</b>	<b>1.44</b>	<b>1.45</b>	<b>1.45</b>	<b>1.54</b>	<b>1.38</b>

## Crosstabulation of Results

### Ease and Efficiency of Obtaining Permits: Quality

	Overall <i>n</i> =154	Gender			Age					
		Male <i>n</i> =74	Female <i>n</i> =79		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =16	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =43	Over 65 <i>n</i> =69
(1) Excellent	31.2%	37.8%	24.1%		0.0%	40.0%	31.3%	25.0%	30.2%	31.9%
(2) Good	50.6%	43.2%	58.2%		0.0%	60.0%	56.3%	50.0%	53.5%	47.8%
(3) Fair	16.2%	14.9%	17.7%		0.0%	0.0%	12.5%	20.0%	14.0%	18.8%
(4) Poor	1.9%	4.1%	0.0%		0.0%	0.0%	0.0%	5.0%	2.3%	1.4%
<b>Average</b>	<b>1.89</b>	<b>1.85</b>	<b>1.94</b>		<b>0.00</b>	<b>1.60</b>	<b>1.81</b>	<b>2.05</b>	<b>1.88</b>	<b>1.90</b>

	Overall <i>n</i> =154	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =62	West <i>n</i> =35	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =104
(1) Excellent		23.2%	32.3%	40.0%	40.0%	42.1%	68.8%	22.2%	23.1%
(2) Good		53.6%	53.2%	42.9%	60.0%	42.1%	18.8%	66.7%	55.8%
(3) Fair		19.6%	12.9%	17.1%	0.0%	10.5%	12.5%	11.1%	19.2%
(4) Poor		3.6%	1.6%	0.0%	0.0%	5.3%	0.0%	0.0%	1.9%
<b>Average</b>		<b>2.04</b>	<b>1.84</b>	<b>1.77</b>	<b>1.60</b>	<b>1.79</b>	<b>1.44</b>	<b>1.89</b>	<b>2.00</b>

### Ease and Efficiency of Obtaining Permits: Importance

	Overall <i>n</i> =203	Gender		Age						
		Male <i>n</i> =98	Female <i>n</i> =104		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =87
(1) High	52.7%	50.0%	54.8%		0.0%	77.8%	22.7%	58.3%	52.5%	56.3%
(2) Medium	42.9%	43.9%	42.3%		0.0%	22.2%	59.1%	41.7%	41.0%	42.5%
(3) Low	4.4%	6.1%	2.9%		0.0%	0.0%	18.2%	0.0%	6.6%	1.1%
<b>Average</b>	<b>1.52</b>	<b>1.56</b>	<b>1.48</b>		<b>0.00</b>	<b>1.22</b>	<b>1.95</b>	<b>1.42</b>	<b>1.54</b>	<b>1.45</b>

	Overall <i>n</i> =203	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =129
(1) High		52.4%	51.1%	57.1%	66.7%	46.7%	61.9%	50.0%	51.9%
(2) Medium		44.4%	43.3%	38.8%	22.2%	50.0%	28.6%	35.7%	45.7%
(3) Low		3.2%	5.6%	4.1%	11.1%	3.3%	9.5%	14.3%	2.3%
<b>Average</b>		<b>1.51</b>	<b>1.54</b>	<b>1.47</b>	<b>1.44</b>	<b>1.57</b>	<b>1.48</b>	<b>1.64</b>	<b>1.50</b>

## Crosstabulation of Results

Overall Community Development: Quality									
	Overall <i>n</i> =214	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =108	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =65	Over 65 <i>n</i> =92
(1) Excellent	22.0%	25.2%	19.4%	0.0%	33.3%	17.4%	37.5%	20.0%	19.6%
(2) Good	62.6%	56.3%	67.6%	0.0%	55.6%	65.2%	50.0%	58.5%	68.5%
(3) Fair	12.6%	15.5%	10.2%	0.0%	0.0%	17.4%	8.3%	18.5%	9.8%
(4) Poor	2.8%	2.9%	2.8%	0.0%	11.1%	0.0%	4.2%	3.1%	2.2%
<b>Average</b>	<b>1.96</b>	<b>1.96</b>	<b>1.96</b>	<b>0.00</b>	<b>1.89</b>	<b>2.00</b>	<b>1.79</b>	<b>2.05</b>	<b>1.95</b>

	Overall <i>n</i> =214	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =91	West <i>n</i> =51	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =144
(1) Excellent		14.3%	27.5%	23.5%	50.0%	13.8%	36.8%	16.7%	20.8%
(2) Good		62.9%	59.3%	68.6%	50.0%	69.0%	63.2%	83.3%	60.4%
(3) Fair		18.6%	11.0%	5.9%	0.0%	13.8%	0.0%	0.0%	15.3%
(4) Poor		4.3%	2.2%	2.0%	0.0%	3.4%	0.0%	0.0%	3.5%
<b>Average</b>		<b>2.13</b>	<b>1.88</b>	<b>1.86</b>	<b>1.50</b>	<b>2.07</b>	<b>1.63</b>	<b>1.83</b>	<b>2.01</b>

Overall Community Development: Importance									
	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =105	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =96
(1) High	62.0%	53.3%	69.3%	0.0%	44.4%	37.5%	75.0%	69.1%	61.5%
(2) Medium	36.7%	44.8%	29.8%	0.0%	55.6%	54.2%	25.0%	29.4%	38.5%
(3) Low	1.4%	1.9%	0.9%	0.0%	0.0%	8.3%	0.0%	1.5%	0.0%
<b>Average</b>	<b>1.39</b>	<b>1.49</b>	<b>1.32</b>	<b>0.00</b>	<b>1.56</b>	<b>1.71</b>	<b>1.25</b>	<b>1.32</b>	<b>1.39</b>

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =99	West <i>n</i> =54	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =142
(1) High		53.7%	64.6%	68.5%	77.8%	51.4%	66.7%	46.2%	64.1%
(2) Medium		43.3%	34.3%	31.5%	22.2%	45.7%	33.3%	46.2%	35.2%
(3) Low		3.0%	1.0%	0.0%	0.0%	2.9%	0.0%	7.7%	0.7%
<b>Average</b>		<b>1.49</b>	<b>1.36</b>	<b>1.31</b>	<b>1.22</b>	<b>1.51</b>	<b>1.33</b>	<b>1.62</b>	<b>1.37</b>

## Crosstabulation of Results

### GENERAL SERVICES

#### Online Payment Options: Quality

	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =97	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =83
		(1) Excellent	44.1%	45.3%	43.3%	0.0%	40.0%	37.0%	38.1%
(2) Good	48.7%	46.3%	50.5%	0.0%	40.0%	40.7%	57.1%	37.7%	56.6%
(3) Fair	7.2%	8.4%	6.2%	0.0%	20.0%	22.2%	4.8%	1.9%	4.8%
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.63</b>	<b>1.63</b>	<b>1.63</b>	<b>0.00</b>	<b>1.80</b>	<b>1.85</b>	<b>1.67</b>	<b>1.42</b>	<b>1.66</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =80	West <i>n</i> =53	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =116
		(1) Excellent	38.3%	46.3%	49.1%	40.0%	41.2%	47.6%	23.1%
(2) Good	55.0%	48.8%	39.6%	50.0%	52.9%	33.3%	69.2%	47.4%	
(3) Fair	6.7%	5.0%	11.3%	10.0%	5.9%	19.0%	7.7%	5.2%	
(4) Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.68</b>	<b>1.59</b>	<b>1.62</b>	<b>1.70</b>	<b>1.65</b>	<b>1.71</b>	<b>1.85</b>	<b>1.58</b>	

#### Online Payment Options: Importance

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =102	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =88
		(1) High	51.2%	51.0%	52.9%	0.0%	70.0%	53.8%	73.9%
(2) Medium	37.3%	39.4%	34.3%	0.0%	20.0%	42.3%	13.0%	32.8%	47.7%
(3) Low	11.5%	9.6%	12.7%	0.0%	10.0%	3.8%	13.0%	11.5%	12.5%
<b>Average</b>	<b>1.60</b>	<b>1.59</b>	<b>1.60</b>	<b>0.00</b>	<b>1.40</b>	<b>1.50</b>	<b>1.39</b>	<b>1.56</b>	<b>1.73</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =91	West <i>n</i> =51	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =133
		(1) High	42.4%	50.5%	64.7%	70.0%	52.9%	78.9%	46.2%
(2) Medium	39.4%	39.6%	29.4%	20.0%	41.2%	21.1%	30.8%	40.6%	
(3) Low	18.2%	9.9%	5.9%	10.0%	5.9%	0.0%	23.1%	13.5%	
<b>Average</b>	<b>1.76</b>	<b>1.59</b>	<b>1.41</b>	<b>1.40</b>	<b>1.53</b>	<b>1.21</b>	<b>1.77</b>	<b>1.68</b>	

## Crosstabulation of Results

Website: Quality									
	Overall <i>n</i> =215	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =109	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =91
(1) Excellent	31.2%	28.2%	34.9%	0.0%	33.3%	33.3%	36.0%	39.3%	24.2%
(2) Good	55.8%	54.4%	56.0%	0.0%	55.6%	48.1%	48.0%	47.5%	64.8%
(3) Fair	12.1%	15.5%	9.2%	0.0%	11.1%	14.8%	16.0%	11.5%	11.0%
(4) Poor	0.9%	1.9%	0.0%	0.0%	0.0%	3.7%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.83</b>	<b>1.91</b>	<b>1.74</b>	<b>0.00</b>	<b>1.78</b>	<b>1.89</b>	<b>1.80</b>	<b>1.75</b>	<b>1.87</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =89	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =136
(1) Excellent		21.7%	34.8%	38.2%	30.0%	24.2%	54.5%	30.8%	29.4%
(2) Good		56.5%	55.1%	54.5%	70.0%	60.6%	27.3%	69.2%	56.6%
(3) Fair		21.7%	9.0%	5.5%	0.0%	12.1%	18.2%	0.0%	13.2%
(4) Poor		0.0%	1.1%	1.8%	0.0%	3.0%	0.0%	0.0%	0.7%
<b>Average</b>		<b>2.00</b>	<b>1.76</b>	<b>1.71</b>	<b>1.70</b>	<b>1.94</b>	<b>1.64</b>	<b>1.69</b>	<b>1.85</b>

Website: Importance									
	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =107	Female <i>n</i> =108	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =92
(1) High	91.2%	39.3%	50.0%	0.0%	40.0%	26.9%	64.0%	43.8%	45.7%
(2) Medium	7.1%	48.6%	40.7%	0.0%	40.0%	57.7%	24.0%	48.4%	44.6%
(3) Low	1.8%	12.1%	9.3%	0.0%	20.0%	15.4%	12.0%	7.8%	9.8%
<b>Average</b>	<b>1.11</b>	<b>1.73</b>	<b>1.59</b>	<b>0.00</b>	<b>1.80</b>	<b>1.88</b>	<b>1.48</b>	<b>1.64</b>	<b>1.64</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =95	West <i>n</i> =53	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =140
(1) High		39.1%	43.2%	54.7%	70.0%	39.4%	52.4%	35.7%	43.6%
(2) Medium		50.7%	46.3%	34.0%	20.0%	48.5%	42.9%	35.7%	47.1%
(3) Low		10.1%	10.5%	11.3%	10.0%	12.1%	4.8%	28.6%	9.3%
<b>Average</b>		<b>1.71</b>	<b>1.67</b>	<b>1.57</b>	<b>1.40</b>	<b>1.73</b>	<b>1.52</b>	<b>1.93</b>	<b>1.66</b>

## Crosstabulation of Results

### Village Newsletter: Quality

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =106	Female <i>n</i> =127	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =105
(1) Excellent	38.4%	31.1%	45.7%	0.0%	55.6%	30.8%	48.1%	38.2%	37.1%
(2) Good	52.3%	57.5%	46.5%	0.0%	44.4%	57.7%	44.4%	51.5%	53.3%
(3) Fair	8.4%	9.4%	7.9%	0.0%	0.0%	11.5%	7.4%	7.4%	9.5%
(4) Poor	0.8%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%
<b>Average</b>	<b>1.72</b>	<b>1.82</b>	<b>1.62</b>	<b>0.00</b>	<b>1.44</b>	<b>1.81</b>	<b>1.59</b>	<b>1.75</b>	<b>1.72</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =104	West <i>n</i> =60	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =156
(1) Excellent		32.4%	41.3%	41.7%	30.0%	44.4%	57.1%	23.1%	36.5%
(2) Good		53.5%	51.0%	51.7%	70.0%	50.0%	42.9%	76.9%	50.6%
(3) Fair		12.7%	6.7%	6.7%	0.0%	5.6%	0.0%	0.0%	11.5%
(4) Poor		1.4%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
<b>Average</b>		<b>1.83</b>	<b>1.67</b>	<b>1.65</b>	<b>1.70</b>	<b>1.61</b>	<b>1.43</b>	<b>1.77</b>	<b>1.78</b>

### Village Newsletter: Importance

	Overall <i>n</i> =224	Gender		Age					
		Male <i>n</i> =108	Female <i>n</i> =113	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =94
(1) High	41.1%	34.3%	48.7%	0.0%	30.0%	32.0%	50.0%	35.3%	46.8%
(2) Medium	45.1%	47.2%	42.5%	0.0%	40.0%	36.0%	30.8%	52.9%	46.8%
(3) Low	13.8%	18.5%	8.8%	0.0%	30.0%	32.0%	19.2%	11.8%	6.4%
<b>Average</b>	<b>1.73</b>	<b>1.84</b>	<b>1.60</b>	<b>0.00</b>	<b>2.00</b>	<b>2.00</b>	<b>1.69</b>	<b>1.76</b>	<b>1.60</b>

	Overall <i>n</i> =224	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =100	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =145
(1) High		33.8%	39.0%	54.5%	70.0%	42.9%	55.0%	28.6%	37.9%
(2) Medium		48.5%	51.0%	29.1%	20.0%	34.3%	40.0%	50.0%	49.7%
(3) Low		17.6%	10.0%	16.4%	10.0%	22.9%	5.0%	21.4%	12.4%
<b>Average</b>		<b>1.84</b>	<b>1.71</b>	<b>1.62</b>	<b>1.40</b>	<b>1.80</b>	<b>1.50</b>	<b>1.93</b>	<b>1.74</b>



## Crosstabulation of Results

### Algonquin e-News: Quality

	Overall <i>n</i> =169	Gender			Age						
		Male <i>n</i> =76	Female <i>n</i> =91								
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =7		36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =22
(1) Excellent	35.5%	30.3%	40.7%	0.0%	57.1%	36.8%	45.5%	39.6%	28.2%		
(2) Good	55.0%	57.9%	51.6%	0.0%	42.9%	47.4%	50.0%	52.1%	60.6%		
(3) Fair	8.3%	10.5%	6.6%	0.0%	0.0%	15.8%	4.5%	6.3%	9.9%		
(4) Poor	1.2%	1.3%	1.1%	0.0%	0.0%	0.0%	0.0%	2.1%	1.4%		
<b>Average</b>	<b>1.75</b>	<b>1.83</b>	<b>1.68</b>	<b>0.00</b>	<b>1.43</b>	<b>1.79</b>	<b>1.59</b>	<b>1.71</b>	<b>1.85</b>		

	Overall <i>n</i> =169	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =73	West <i>n</i> =43					
		Under 1 <i>n</i> =10					1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =11
(1) Excellent		27.5%	41.1%	37.2%	30.0%	36.0%	58.8%	18.2%	34.6%
(2) Good		58.8%	52.1%	53.5%	70.0%	52.0%	29.4%	81.8%	54.8%
(3) Fair		11.8%	5.5%	9.3%	0.0%	12.0%	11.8%	0.0%	8.7%
(4) Poor		2.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
<b>Average</b>		<b>1.88</b>	<b>1.67</b>	<b>1.72</b>	<b>1.70</b>	<b>1.76</b>	<b>1.53</b>	<b>1.82</b>	<b>1.78</b>

### Algonquin e-News: Importance

	Overall <i>n</i> =200	Gender		Age						
		Male <i>n</i> =97	Female <i>n</i> =101							
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =22
(1) High	34.5%	32.0%	37.6%	0.0%	20.0%	28.0%	50.0%	32.8%	35.8%	
(2) Medium	42.5%	37.1%	46.5%	0.0%	40.0%	36.0%	27.3%	47.5%	44.4%	
(3) Low	23.0%	30.9%	15.8%	0.0%	40.0%	36.0%	22.7%	19.7%	19.8%	
<b>Average</b>	<b>1.89</b>	<b>1.99</b>	<b>1.78</b>	<b>0.00</b>	<b>2.20</b>	<b>2.08</b>	<b>1.73</b>	<b>1.87</b>	<b>1.84</b>	

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =90	West <i>n</i> =51					
		Under 1 <i>n</i> =10					1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =13
(1) High		34.5%	31.1%	41.2%	70.0%	34.4%	55.0%	23.1%	29.0%
(2) Medium		37.9%	50.0%	33.3%	20.0%	34.4%	30.0%	46.2%	48.4%
(3) Low		27.6%	18.9%	25.5%	10.0%	31.3%	15.0%	30.8%	22.6%
<b>Average</b>		<b>1.93</b>	<b>1.88</b>	<b>1.84</b>	<b>1.40</b>	<b>1.97</b>	<b>1.60</b>	<b>2.08</b>	<b>1.94</b>

## Crosstabulation of Results

Social Media: Quality									
	Overall <i>n</i> =121	Gender		Age					
		Male <i>n</i> =46	Female <i>n</i> =73	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =16	56 - 65 <i>n</i> =28	Over 65 <i>n</i> =49
(1) Excellent	26.4%	21.7%	28.8%	0.0%	10.0%	29.4%	31.3%	32.1%	22.4%
(2) Good	56.2%	50.0%	60.3%	0.0%	60.0%	47.1%	62.5%	57.1%	57.1%
(3) Fair	11.6%	17.4%	8.2%	0.0%	20.0%	17.6%	6.3%	7.1%	12.2%
(4) Poor	5.8%	10.9%	2.7%	0.0%	10.0%	5.9%	0.0%	3.6%	8.2%
<b>Average</b>	<b>1.97</b>	<b>2.17</b>	<b>1.85</b>	<b>0.00</b>	<b>2.30</b>	<b>2.00</b>	<b>1.75</b>	<b>1.82</b>	<b>2.06</b>

	Overall <i>n</i> =121	Location			Residency				
		East <i>n</i> =43	Central <i>n</i> =43	West <i>n</i> =34	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =14	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =71
(1) Excellent		20.9%	30.2%	29.4%	37.5%	15.8%	57.1%	11.1%	23.9%
(2) Good		53.5%	58.1%	55.9%	50.0%	57.9%	21.4%	88.9%	59.2%
(3) Fair		16.3%	4.7%	14.7%	12.5%	10.5%	21.4%	0.0%	11.3%
(4) Poor		9.3%	7.0%	0.0%	0.0%	15.8%	0.0%	0.0%	5.6%
<b>Average</b>		<b>2.14</b>	<b>1.88</b>	<b>1.85</b>	<b>1.75</b>	<b>2.26</b>	<b>1.64</b>	<b>1.89</b>	<b>1.99</b>

Social Media: Importance									
	Overall <i>n</i> =189	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =96	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =72
(1) High	23.8%	18.9%	27.1%	0.0%	30.0%	16.7%	27.3%	20.0%	26.4%
(2) Medium	40.2%	34.4%	45.8%	0.0%	30.0%	37.5%	40.9%	40.0%	43.1%
(3) Low	36.0%	46.7%	27.1%	0.0%	40.0%	45.8%	31.8%	40.0%	30.6%
<b>Average</b>	<b>2.12</b>	<b>2.28</b>	<b>2.00</b>	<b>0.00</b>	<b>2.10</b>	<b>2.29</b>	<b>2.05</b>	<b>2.20</b>	<b>2.04</b>

	Overall <i>n</i> =189	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =80	West <i>n</i> =50	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =119
(1) High		22.4%	18.8%	34.0%	60.0%	21.4%	25.0%	16.7%	21.8%
(2) Medium		43.1%	45.0%	28.0%	20.0%	46.4%	35.0%	41.7%	41.2%
(3) Low		34.5%	36.3%	38.0%	20.0%	32.1%	40.0%	41.7%	37.0%
<b>Average</b>		<b>2.12</b>	<b>2.18</b>	<b>2.04</b>	<b>1.60</b>	<b>2.11</b>	<b>2.15</b>	<b>2.25</b>	<b>2.15</b>

## Crosstabulation of Results

### Garbage collection: Quality

	Overall <i>n</i> =252	Gender			Age					
		Male <i>n</i> =116	Female <i>n</i> =132							
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =71	Over 65 <i>n</i> =113	
(1) Excellent	52.8%	50.9%	53.8%	0.0%	40.0%	44.8%	63.0%	53.5%	52.2%	
(2) Good	40.1%	38.8%	41.7%	0.0%	40.0%	44.8%	33.3%	36.6%	43.4%	
(3) Fair	6.0%	7.8%	4.5%	0.0%	20.0%	10.3%	0.0%	7.0%	4.4%	
(4) Poor	1.2%	2.6%	0.0%	0.0%	0.0%	0.0%	3.7%	2.8%	0.0%	
<b>Average</b>	<b>1.56</b>	<b>1.62</b>	<b>1.51</b>	<b>0.00</b>	<b>1.80</b>	<b>1.66</b>	<b>1.44</b>	<b>1.59</b>	<b>1.52</b>	

	Overall <i>n</i> =252	Location			Residency				
		East <i>n</i> =79	Central <i>n</i> =108	West <i>n</i> =63	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =40	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =165
		(1) Excellent	51.9%	51.9%	55.6%	66.7%	45.0%	60.9%	64.3%
(2) Good	40.5%	39.8%	39.7%	33.3%	45.0%	34.8%	28.6%	41.2%	
(3) Fair	5.1%	8.3%	3.2%	0.0%	10.0%	4.3%	7.1%	5.5%	
(4) Poor	2.5%	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	1.8%	
<b>Average</b>	<b>1.58</b>	<b>1.56</b>	<b>1.51</b>	<b>1.33</b>	<b>1.65</b>	<b>1.43</b>	<b>1.43</b>	<b>1.58</b>	

### Garbage collection: Importance

	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =110	Female <i>n</i> =119						
				18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =101
(1) High	85.3%	83.6%	87.4%	0.0%	70.0%	84.6%	96.0%	84.1%	85.1%
(2) Medium	12.1%	13.6%	10.1%	0.0%	20.0%	11.5%	4.0%	11.6%	13.9%
(3) Low	2.6%	2.7%	2.5%	0.0%	10.0%	3.8%	0.0%	4.3%	1.0%
<b>Average</b>	<b>1.17</b>	<b>1.19</b>	<b>1.15</b>	<b>0.00</b>	<b>1.40</b>	<b>1.19</b>	<b>1.04</b>	<b>1.20</b>	<b>1.16</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =101	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =150
		(1) High	84.7%	86.1%	86.2%	70.0%	78.9%	85.0%	100.0%
(2) Medium	11.1%	13.9%	8.6%	20.0%	18.4%	15.0%	0.0%	10.7%	
(3) Low	4.2%	0.0%	5.2%	10.0%	2.6%	0.0%	0.0%	2.7%	
<b>Average</b>	<b>1.19</b>	<b>1.14</b>	<b>1.19</b>	<b>1.40</b>	<b>1.24</b>	<b>1.15</b>	<b>1.00</b>	<b>1.16</b>	

## Crosstabulation of Results

Recycling: Quality									
	Overall <i>n</i> =249	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =131	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =70	Over 65 <i>n</i> =112
(1) Excellent	52.2%	50.9%	52.7%	0.0%	44.4%	55.2%	51.9%	51.4%	51.8%
(2) Good	39.8%	39.5%	40.5%	0.0%	33.3%	31.0%	44.4%	38.6%	42.9%
(3) Fair	6.8%	7.0%	6.9%	0.0%	22.2%	13.8%	0.0%	8.6%	4.5%
(4) Poor	1.2%	2.6%	0.0%	0.0%	0.0%	0.0%	3.7%	1.4%	0.9%
<b>Average</b>	<b>1.57</b>	<b>1.61</b>	<b>1.54</b>	<b>0.00</b>	<b>1.78</b>	<b>1.59</b>	<b>1.56</b>	<b>1.60</b>	<b>1.54</b>

	Overall <i>n</i> =249	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =108	West <i>n</i> =63	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =39	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =163
(1) Excellent		50.0%	52.8%	54.0%	55.6%	48.7%	65.2%	64.3%	49.7%
(2) Good		42.1%	38.0%	39.7%	33.3%	41.0%	30.4%	35.7%	41.7%
(3) Fair		5.3%	8.3%	6.3%	11.1%	10.3%	4.3%	0.0%	6.7%
(4) Poor		2.6%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%
<b>Average</b>		<b>1.61</b>	<b>1.57</b>	<b>1.52</b>	<b>1.56</b>	<b>1.62</b>	<b>1.39</b>	<b>1.36</b>	<b>1.61</b>

Recycling: Importance									
	Overall <i>n</i> =234	Gender		Age					
		Male <i>n</i> =112	Female <i>n</i> =119	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =103
(1) High	83.8%	83.0%	84.9%	0.0%	70.0%	73.1%	88.0%	84.1%	86.4%
(2) Medium	12.8%	13.4%	11.8%	0.0%	10.0%	19.2%	12.0%	13.0%	11.7%
(3) Low	3.4%	3.6%	3.4%	0.0%	20.0%	7.7%	0.0%	2.9%	1.9%
<b>Average</b>	<b>1.20</b>	<b>1.21</b>	<b>1.18</b>	<b>0.00</b>	<b>1.50</b>	<b>1.35</b>	<b>1.12</b>	<b>1.19</b>	<b>1.16</b>

	Overall <i>n</i> =234	Location			Residency				
		East <i>n</i> =72	Central <i>n</i> =103	West <i>n</i> =58	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =151
(1) High		87.5%	86.4%	75.9%	70.0%	68.4%	95.0%	100.0%	85.4%
(2) Medium		6.9%	12.6%	19.0%	20.0%	23.7%	5.0%	0.0%	11.9%
(3) Low		5.6%	1.0%	5.2%	10.0%	7.9%	0.0%	0.0%	2.6%
<b>Average</b>		<b>1.18</b>	<b>1.15</b>	<b>1.29</b>	<b>1.40</b>	<b>1.39</b>	<b>1.05</b>	<b>1.00</b>	<b>1.17</b>

## Crosstabulation of Results

Yard waste collection: Quality									
	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =103	Female <i>n</i> =125	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =100
(1) Excellent	49.4%	50.5%	47.2%	0.0%	30.0%	35.7%	51.9%	51.6%	52.0%
(2) Good	39.0%	32.0%	45.6%	0.0%	50.0%	35.7%	44.4%	34.4%	41.0%
(3) Fair	7.8%	9.7%	6.4%	0.0%	10.0%	17.9%	0.0%	10.9%	5.0%
(4) Poor	3.9%	7.8%	0.8%	0.0%	10.0%	10.7%	3.7%	3.1%	2.0%
<b>Average</b>	<b>1.66</b>	<b>1.75</b>	<b>1.61</b>	<b>0.00</b>	<b>2.00</b>	<b>2.04</b>	<b>1.56</b>	<b>1.66</b>	<b>1.57</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =97	West <i>n</i> =56	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =151
(1) Excellent	49.4%	48.7%	49.5%	50.0%	62.5%	28.6%	54.5%	57.1%	51.7%
(2) Good	39.0%	42.1%	37.1%	37.5%	37.5%	51.4%	31.8%	35.7%	37.7%
(3) Fair	7.8%	6.6%	9.3%	7.1%	0.0%	11.4%	9.1%	7.1%	7.3%
(4) Poor	3.9%	2.6%	4.1%	5.4%	0.0%	8.6%	4.5%	0.0%	3.3%
<b>Average</b>	<b>1.66</b>	<b>1.63</b>	<b>1.68</b>	<b>1.68</b>	<b>1.38</b>	<b>2.00</b>	<b>1.64</b>	<b>1.50</b>	<b>1.62</b>

Yard waste collection: Importance									
	Overall <i>n</i> =222	Gender		Age					
		Male <i>n</i> =104	Female <i>n</i> =115	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =96
(1) High	76.6%	75.0%	78.3%	0.0%	60.0%	76.9%	88.0%	76.6%	75.0%
(2) Medium	20.3%	22.1%	18.3%	0.0%	30.0%	19.2%	12.0%	20.3%	21.9%
(3) Low	3.2%	2.9%	3.5%	0.0%	10.0%	3.8%	0.0%	3.1%	3.1%
<b>Average</b>	<b>1.27</b>	<b>1.28</b>	<b>1.25</b>	<b>0.00</b>	<b>1.50</b>	<b>1.27</b>	<b>1.12</b>	<b>1.27</b>	<b>1.28</b>

	Overall <i>n</i> =222	Location			Residency				
		East <i>n</i> =71	Central <i>n</i> =96	West <i>n</i> =54	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =145
(1) High	76.6%	71.8%	78.1%	81.5%	70.0%	75.8%	75.0%	92.9%	75.9%
(2) Medium	20.3%	23.9%	20.8%	13.0%	10.0%	21.2%	25.0%	7.1%	21.4%
(3) Low	3.2%	4.2%	1.0%	5.6%	20.0%	3.0%	0.0%	0.0%	2.8%
<b>Average</b>	<b>1.27</b>	<b>1.32</b>	<b>1.23</b>	<b>1.24</b>	<b>1.50</b>	<b>1.27</b>	<b>1.25</b>	<b>1.07</b>	<b>1.27</b>

## Crosstabulation of Results

Ease of Water Billing Service: Quality									
	Overall <i>n</i> =247	Gender		Age					
		Male <i>n</i> =114	Female <i>n</i> =129	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =26	56 - 65 <i>n</i> =68	Over 65 <i>n</i> =112
(1) Excellent	44.1%	41.2%	46.5%	0.0%	30.0%	31.0%	42.3%	48.5%	46.4%
(2) Good	45.7%	44.7%	46.5%	0.0%	50.0%	41.4%	42.3%	42.6%	49.1%
(3) Fair	7.7%	12.3%	3.9%	0.0%	20.0%	20.7%	7.7%	8.8%	2.7%
(4) Poor	2.4%	1.8%	3.1%	0.0%	0.0%	6.9%	7.7%	0.0%	1.8%
<b>Average</b>	<b>1.68</b>	<b>1.75</b>	<b>1.64</b>	<b>0.00</b>	<b>1.90</b>	<b>2.03</b>	<b>1.81</b>	<b>1.60</b>	<b>1.60</b>

	Overall <i>n</i> =247	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =106	West <i>n</i> =63	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =161
(1) Excellent	44.1%	38.2%	46.2%	47.6%	40.0%	39.5%	52.2%	42.9%	44.1%
(2) Good	45.7%	47.4%	46.2%	42.9%	60.0%	42.1%	39.1%	42.9%	47.2%
(3) Fair	7.7%	10.5%	6.6%	6.3%	0.0%	13.2%	8.7%	14.3%	6.2%
(4) Poor	2.4%	3.9%	0.9%	3.2%	0.0%	5.3%	0.0%	0.0%	2.5%
<b>Average</b>	<b>1.68</b>	<b>1.80</b>	<b>1.62</b>	<b>1.65</b>	<b>1.60</b>	<b>1.84</b>	<b>1.57</b>	<b>1.71</b>	<b>1.67</b>

Ease of Water Billing Service: Importance									
	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =109	Female <i>n</i> =114	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =99
(1) High	56.6%	55.0%	58.8%	0.0%	60.0%	48.0%	75.0%	50.7%	58.6%
(2) Medium	38.1%	40.4%	36.0%	0.0%	30.0%	40.0%	20.8%	44.8%	38.4%
(3) Low	5.3%	4.6%	5.3%	0.0%	10.0%	12.0%	4.2%	4.5%	3.0%
<b>Average</b>	<b>1.49</b>	<b>1.50</b>	<b>1.46</b>	<b>0.00</b>	<b>1.50</b>	<b>1.64</b>	<b>1.29</b>	<b>1.54</b>	<b>1.44</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =100	West <i>n</i> =56	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =147
(1) High	56.6%	53.6%	55.0%	64.3%	70.0%	60.0%	60.0%	50.0%	55.1%
(2) Medium	38.1%	39.1%	42.0%	28.6%	20.0%	34.3%	40.0%	42.9%	39.5%
(3) Low	5.3%	7.2%	3.0%	7.1%	10.0%	5.7%	0.0%	7.1%	5.4%
<b>Average</b>	<b>1.49</b>	<b>1.54</b>	<b>1.48</b>	<b>1.43</b>	<b>1.40</b>	<b>1.46</b>	<b>1.40</b>	<b>1.57</b>	<b>1.50</b>

## Crosstabulation of Results

### Promoting the Village to attract visitors: Quality

	Overall <i>n</i> =171	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =93	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =67
(1) Excellent	22.8%	15.6%	29.0%	0.0%	0.0%	9.1%	21.7%	36.0%	20.9%
(2) Good	48.5%	48.1%	48.4%	0.0%	55.6%	40.9%	47.8%	36.0%	59.7%
(3) Fair	19.3%	19.5%	19.4%	0.0%	33.3%	36.4%	26.1%	10.0%	16.4%
(4) Poor	9.4%	16.9%	3.2%	0.0%	11.1%	13.6%	4.3%	18.0%	3.0%
<b>Average</b>	<b>2.15</b>	<b>2.38</b>	<b>1.97</b>	<b>0.00</b>	<b>2.56</b>	<b>2.55</b>	<b>2.13</b>	<b>2.10</b>	<b>2.01</b>

	Overall <i>n</i> =171	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =68	West <i>n</i> =44	Under 1 <i>n</i> =8	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =111
(1) Excellent	22.8%	18.6%	29.4%	18.2%	37.5%	11.1%	40.0%	10.0%	23.4%
(2) Good	48.5%	49.2%	41.2%	59.1%	62.5%	48.1%	26.7%	70.0%	48.6%
(3) Fair	19.3%	18.6%	23.5%	13.6%	0.0%	33.3%	20.0%	10.0%	18.0%
(4) Poor	9.4%	13.6%	5.9%	9.1%	0.0%	7.4%	13.3%	10.0%	9.9%
<b>Average</b>	<b>2.15</b>	<b>2.27</b>	<b>2.06</b>	<b>2.14</b>	<b>1.63</b>	<b>2.37</b>	<b>2.07</b>	<b>2.20</b>	<b>2.14</b>

### Promoting the Village to attract visitors: Importance

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =110	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =66	Over 65 <i>n</i> =85
(1) High	38.8%	30.2%	46.4%	0.0%	10.0%	33.3%	60.9%	31.8%	43.5%
(2) Medium	42.1%	43.8%	40.9%	0.0%	60.0%	45.8%	21.7%	50.0%	38.8%
(3) Low	19.1%	26.0%	12.7%	0.0%	30.0%	20.8%	17.4%	18.2%	17.6%
<b>Average</b>	<b>1.80</b>	<b>1.96</b>	<b>1.66</b>	<b>0.00</b>	<b>2.20</b>	<b>1.88</b>	<b>1.57</b>	<b>1.86</b>	<b>1.74</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =90	West <i>n</i> =53	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =136
(1) High	38.8%	32.3%	38.9%	47.2%	70.0%	25.0%	61.1%	46.2%	36.0%
(2) Medium	42.1%	47.7%	44.4%	30.2%	20.0%	53.1%	27.8%	23.1%	44.9%
(3) Low	19.1%	20.0%	16.7%	22.6%	10.0%	21.9%	11.1%	30.8%	19.1%
<b>Average</b>	<b>1.80</b>	<b>1.88</b>	<b>1.78</b>	<b>1.75</b>	<b>1.40</b>	<b>1.97</b>	<b>1.50</b>	<b>1.85</b>	<b>1.83</b>

## Crosstabulation of Results

Overall General Services: Quality									
	Overall <i>n</i> =243	Gender		Age					
		Male <i>n</i> =113	Female <i>n</i> =126	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =69	Over 65 <i>n</i> =108
(1) Excellent	32.5%	30.1%	34.1%	0.0%	20.0%	14.8%	37.0%	37.7%	33.3%
(2) Good	58.4%	59.3%	57.9%	0.0%	70.0%	74.1%	55.6%	52.2%	58.3%
(3) Fair	8.2%	8.8%	7.9%	0.0%	10.0%	7.4%	7.4%	8.7%	8.3%
(4) Poor	0.8%	1.8%	0.0%	0.0%	0.0%	3.7%	0.0%	1.4%	0.0%
<b>Average</b>	<b>1.77</b>	<b>1.82</b>	<b>1.74</b>	<b>0.00</b>	<b>1.90</b>	<b>2.00</b>	<b>1.70</b>	<b>1.74</b>	<b>1.75</b>

	Overall <i>n</i> =243	Location			Residency				
		East <i>n</i> =76	Central <i>n</i> =104	West <i>n</i> =61	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =38	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =159
(1) Excellent		25.0%	36.5%	34.4%	50.0%	21.1%	38.1%	21.4%	34.0%
(2) Good		63.2%	55.8%	57.4%	50.0%	71.1%	52.4%	78.6%	55.3%
(3) Fair		10.5%	6.7%	8.2%	0.0%	5.3%	9.5%	0.0%	10.1%
(4) Poor		1.3%	1.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.6%
<b>Average</b>		<b>1.88</b>	<b>1.72</b>	<b>1.74</b>	<b>1.50</b>	<b>1.89</b>	<b>1.71</b>	<b>1.79</b>	<b>1.77</b>

Overall General Services: Importance									
	Overall <i>n</i> =221	Gender		Age					
		Male <i>n</i> =105	Female <i>n</i> =113	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =67	Over 65 <i>n</i> =94
(1) High	56.1%	53.3%	58.4%	0.0%	60.0%	52.0%	66.7%	50.7%	57.4%
(2) Medium	39.4%	41.0%	38.1%	0.0%	30.0%	40.0%	29.2%	43.3%	40.4%
(3) Low	4.5%	5.7%	3.5%	0.0%	10.0%	8.0%	4.2%	6.0%	2.1%
<b>Average</b>	<b>1.48</b>	<b>1.52</b>	<b>1.45</b>	<b>0.00</b>	<b>1.50</b>	<b>1.56</b>	<b>1.38</b>	<b>1.55</b>	<b>1.45</b>

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =99	West <i>n</i> =55	Under 1 <i>n</i> =10	1 to 5 <i>n</i> =37	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =14	Over 15 <i>n</i> =140
(1) High		57.6%	55.6%	56.4%	70.0%	54.1%	68.4%	42.9%	55.7%
(2) Medium		34.8%	42.4%	38.2%	20.0%	40.5%	31.6%	50.0%	40.0%
(3) Low		7.6%	2.0%	5.5%	10.0%	5.4%	0.0%	7.1%	4.3%
<b>Average</b>		<b>1.50</b>	<b>1.46</b>	<b>1.49</b>	<b>1.40</b>	<b>1.51</b>	<b>1.32</b>	<b>1.64</b>	<b>1.49</b>



## Crosstabulation of Results

### 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

#### Knowledgeable

	Overall <i>n</i> =134	Gender		Age					
		Male <i>n</i> =69	Female <i>n</i> =64	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =12	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =57
		(1) Excellent	65.7%	63.8%	68.8%	0.0%	50.0%	35.7%	83.3%
(2) Good	25.4%	26.1%	23.4%	0.0%	16.7%	57.1%	8.3%	20.0%	26.3%
(3) Fair	5.2%	5.8%	4.7%	0.0%	16.7%	0.0%	8.3%	6.7%	3.5%
(4) Poor	3.7%	4.3%	3.1%	0.0%	16.7%	7.1%	0.0%	4.4%	1.8%
<b>Average</b>	<b>1.47</b>	<b>1.51</b>	<b>1.42</b>	<b>0.00</b>	<b>2.00</b>	<b>1.79</b>	<b>1.25</b>	<b>1.47</b>	<b>1.39</b>

	Overall <i>n</i> =134	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =54	West <i>n</i> =29	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =5	Over 15 <i>n</i> =88
		(1) Excellent	66.7%	59.3%	75.9%	55.6%	70.0%	72.7%	40.0%
(2) Good	23.5%	29.6%	20.7%	44.4%	25.0%	27.3%	60.0%	21.6%	
(3) Fair	7.8%	3.7%	3.4%	0.0%	0.0%	0.0%	0.0%	6.8%	
(4) Poor	2.0%	7.4%	0.0%	0.0%	5.0%	0.0%	0.0%	4.5%	
<b>Average</b>	<b>1.45</b>	<b>1.59</b>	<b>1.28</b>	<b>1.44</b>	<b>1.40</b>	<b>1.27</b>	<b>1.60</b>	<b>1.49</b>	

#### Responsive

	Overall <i>n</i> =137	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =65	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =13	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =59
		(1) Excellent	70.1%	74.6%	66.2%	0.0%	33.3%	64.3%	76.9%
(2) Good	19.0%	12.7%	24.6%	0.0%	33.3%	28.6%	7.7%	17.8%	18.6%
(3) Fair	5.1%	5.6%	4.6%	0.0%	33.3%	0.0%	7.7%	6.7%	1.7%
(4) Poor	5.8%	7.0%	4.6%	0.0%	0.0%	7.1%	7.7%	4.4%	6.8%
<b>Average</b>	<b>1.47</b>	<b>1.45</b>	<b>1.48</b>	<b>0.00</b>	<b>2.00</b>	<b>1.50</b>	<b>1.46</b>	<b>1.44</b>	<b>1.42</b>

	Overall <i>n</i> =137	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =56	West <i>n</i> =29	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =5	Over 15 <i>n</i> =91
		(1) Excellent	67.3%	66.1%	82.8%	66.7%	75.0%	90.9%	40.0%
(2) Good	19.2%	21.4%	13.8%	33.3%	15.0%	9.1%	60.0%	17.6%	
(3) Fair	9.6%	1.8%	3.4%	0.0%	5.0%	0.0%	0.0%	6.6%	
(4) Poor	3.8%	10.7%	0.0%	0.0%	5.0%	0.0%	0.0%	6.6%	
<b>Average</b>	<b>1.50</b>	<b>1.57</b>	<b>1.21</b>	<b>1.33</b>	<b>1.40</b>	<b>1.09</b>	<b>1.60</b>	<b>1.51</b>	

## Crosstabulation of Results

Courteous									
	Overall <i>n</i> =136	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =64	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =13	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =58
(1) Excellent	74.3%	74.6%	75.0%	0.0%	50.0%	35.7%	84.6%	77.8%	81.0%
(2) Good	19.1%	16.9%	20.3%	0.0%	16.7%	57.1%	7.7%	13.3%	17.2%
(3) Fair	3.7%	5.6%	1.6%	0.0%	16.7%	7.1%	7.7%	4.4%	0.0%
(4) Poor	2.9%	2.8%	3.1%	0.0%	16.7%	0.0%	0.0%	4.4%	1.7%
<b>Average</b>	<b>1.35</b>	<b>1.37</b>	<b>1.33</b>	<b>0.00</b>	<b>2.00</b>	<b>1.71</b>	<b>1.23</b>	<b>1.36</b>	<b>1.22</b>

	Overall <i>n</i> =136	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =56	West <i>n</i> =29	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =5	Over 15 <i>n</i> =90
(1) Excellent		72.5%	75.0%	75.9%	55.6%	70.0%	81.8%	40.0%	77.8%
(2) Good		17.6%	19.6%	20.7%	44.4%	25.0%	18.2%	60.0%	13.3%
(3) Fair		5.9%	3.6%	0.0%	0.0%	5.0%	0.0%	0.0%	4.4%
(4) Poor		3.9%	1.8%	3.4%	0.0%	0.0%	0.0%	0.0%	4.4%
<b>Average</b>		<b>1.41</b>	<b>1.32</b>	<b>1.31</b>	<b>1.44</b>	<b>1.35</b>	<b>1.18</b>	<b>1.60</b>	<b>1.36</b>

Overall									
	Overall <i>n</i> =137	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =64	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =13	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =59
(1) Excellent	67.9%	69.4%	67.2%	0.0%	33.3%	42.9%	76.9%	68.9%	74.6%
(2) Good	21.9%	18.1%	25.0%	0.0%	33.3%	50.0%	7.7%	20.0%	18.6%
(3) Fair	5.8%	6.9%	4.7%	0.0%	0.0%	0.0%	15.4%	6.7%	5.1%
(4) Poor	4.4%	5.6%	3.1%	0.0%	33.3%	7.1%	0.0%	4.4%	1.7%
<b>Average</b>	<b>1.47</b>	<b>1.49</b>	<b>1.44</b>	<b>0.00</b>	<b>2.33</b>	<b>1.71</b>	<b>1.38</b>	<b>1.47</b>	<b>1.34</b>

	Overall <i>n</i> =137	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =57	West <i>n</i> =29	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =5	Over 15 <i>n</i> =91
(1) Excellent		66.7%	63.2%	79.3%	66.7%	70.0%	81.8%	40.0%	68.1%
(2) Good		21.6%	24.6%	17.2%	33.3%	25.0%	18.2%	60.0%	18.7%
(3) Fair		7.8%	5.3%	3.4%	0.0%	0.0%	0.0%	0.0%	7.7%
(4) Poor		3.9%	7.0%	0.0%	0.0%	5.0%	0.0%	0.0%	5.5%
<b>Average</b>		<b>1.49</b>	<b>1.56</b>	<b>1.24</b>	<b>1.33</b>	<b>1.40</b>	<b>1.18</b>	<b>1.60</b>	<b>1.51</b>

## Crosstabulation of Results

### 9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =112	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =97
		(1) Very Likely	54.1%	50.5%	56.3%	0.0%	42.9%	63.6%	52.4%
(2) Likely	33.5%	34.7%	33.0%	0.0%	28.6%	27.3%	33.3%	35.5%	34.0%
(3) Neither Likely nor Unlikely	8.6%	7.4%	9.8%	0.0%	14.3%	4.5%	9.5%	14.5%	5.2%
(4) Unlikely	1.4%	2.1%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%
(5) Very Unlikely	2.4%	5.3%	0.0%	0.0%	14.3%	4.5%	4.8%	3.2%	0.0%
<b>Average</b>	<b>1.65</b>	<b>1.77</b>	<b>1.55</b>	<b>0.00</b>	<b>2.14</b>	<b>1.55</b>	<b>1.71</b>	<b>1.77</b>	<b>1.54</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =90	West <i>n</i> =53	Under 1 <i>n</i> =9	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =136
		(1) Very Likely	38.5%	65.6%	54.7%	66.7%	40.0%	76.5%	36.4%
(2) Likely	41.5%	22.2%	41.5%	33.3%	48.6%	23.5%	63.6%	28.7%	
(3) Neither Likely nor Unlikely	13.8%	7.8%	3.8%	0.0%	5.7%	0.0%	0.0%	11.8%	
(4) Unlikely	1.5%	2.2%	0.0%	0.0%	2.9%	0.0%	0.0%	0.7%	
(5) Very Unlikely	4.6%	2.2%	0.0%	0.0%	2.9%	0.0%	0.0%	2.9%	
<b>Average</b>	<b>1.92</b>	<b>1.53</b>	<b>1.49</b>	<b>1.33</b>	<b>1.80</b>	<b>1.24</b>	<b>1.64</b>	<b>1.66</b>	



THIS PAGE INTENTIONALLY LEFT BLANK.

## Service Measure Rankings

### Quality of Life Rankings

Quality Rating	2021	2022	2023	2024	2024
	Rank6	Rank	Rank	Rank	Value
Your neighborhood as a place to live	1	1	2	1	1.56
Algonquin as a place to live	2	2	1	2	1.59
Algonquin as a place to raise children	T7	T5	T7	3	1.60
Shopping opportunities	T14	T17	T13	4	1.61
Cleanliness of Algonquin	3	3	3	5	1.65
Overall appearance of Algonquin	4	6	4	6	1.72
Algonquin compared to other communities in the area	T7	T5	T7	7	1.74
Availability of paths and walking trails	5	T9	9	8	1.80
Overall image or reputation of Algonquin	8	7	T7	9	1.85
Overall quality of businesses and services in Algonquin	10	T9	8	10	1.87
Quality of overall natural environment in Algonquin	9	11	10	11	1.91
Ease of walking in Algonquin	12	10	16	12	1.93
Overall quality of new development in Algonquin	T14	T17	T13	13	1.94
Algonquin as a place to work	19	18	18	14	1.98
Overall direction that Algonquin is taking	16	14	11	T16	2.01
Variety of housing options	11	12	14	T16	2.01
Ease of bicycle travel in Algonquin	15	13	15	17	2.02
Opportunities to participate in social events and activities	18	19	19	18	2.06
Recreational opportunities	17	15	17	19	2.16
Ease of car travel in Algonquin	20	20	20	20	2.25
Employment opportunities	21	21	22	21	2.29
Value of services for the taxes paid to the Village of Algonquin	22	22	21	22	2.42
Traffic flow on major streets	23	23	23	23	2.63

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

**Quality and Importance Rankings**

Quality Rating	2022 Rank	2023 Rank	2024 Rank	2024 Value
911 services	1	1	1	1.40
Garbage collection	2	4	2	1.56
Recycling	3	3	T4	1.57
Responding to citizen calls	5	2	T4	1.57
Online payment options	4	6	5	1.63
Yard waste collection	8	11	6	1.66
Quality of Village parks	T11	T10	T8	1.68
Ease of water billing services	T14	5	T8	1.68
Crime prevention	6	12	9	1.70
Village newsletter	7	T8	10	1.72
Park maintenance	T14	T8	11	1.73
Algonquin e-News	T11	14	T13	1.75
Pedestrian and bicycle paths	T16	21	T13	1.75
Overall Police Services	9	T10	14	1.76
Overall General Services	T14	13	15	1.77
Public property maintenance	T20	T16	16	1.80
Sewer services	23	22	T18	1.81
Preservation of natural areas	17	T16	T18	1.81
Website	T20	17	T20	1.83
Public property beautification	T20	19	T20	1.83
Stormwater drainage	29	T26	21	1.84
Urban forestry program	T16	18	22	1.85
Overall Public Works	21	20	23	1.87
Ease/efficiency of obtaining permits	T32	T29	24	1.89
Snow/ice removal	26	T29	25	1.92
Overall Parks and Recreation	28	23	T27	1.93
Street sweeping	24	T31	T27	1.93
Overall Community Development	T34	37	28	1.96
Social media	22	T26	29	1.97
Patrol services	25	27	30	1.98
Economic development	40	T36	31	2.00
Street maintenance	37	39	T33	2.03
Special events	T32	24	T33	2.03
Tree trimming	27	T36	34	2.04
Street lighting	30	32	35	2.08
Street improvement	41	T43	36	2.09
Recreation programs	36	33	37	2.11
Land use, planning/zoning	T44	41	38	2.12
Recreation facilities	T39	T31	39	2.14
Sidewalk maintenance	T39	44	T41	2.15
Promoting Village to visitors	42	T36	T41	2.15
Traffic enforcement	T34	40	T43	2.21
Swimming Pool Facility	35	38	T43	2.21
Code enforcement	T44	T43	44	2.23
Drinking water	45	45	45	2.34

Importance Rating	2022 Rank	2023 Rank	2024 Rank	2024 Value
911 services	1	1	1	1.04
Crime prevention	T3	T4	T4	1.11
Website	T3	T4	T4	1.11
Drinking water	T6	T6	T4	1.11
Snow/ice removal	T6	T4	5	1.13
Overall Police Services	4	T6	6	1.15
Responding to citizen calls	7	7	7	1.16
Garbage collection	9	8	8	1.17
Recycling	10	9	9	1.20
Street maintenance	8	10	10	1.22
Yard waste collection	T16	T15	T13	1.27
Street lighting	T14	11	T13	1.27
Sewer services	11	12	T13	1.27
Patrol services	12	T15	14	1.32
Street improvement	17	T15	15	1.33
Stormwater drainage	T14	16	16	1.34
Overall Public Works	T16	17	17	1.35
Overall Community Development	20	T25	18	1.39
Recreation programs	T19	T20	19	1.40
Economic development	T23	23	20	1.41
Preservation of natural areas	T25	21	T22	1.42
Land use, planning/zoning	T23	T27	T22	1.42
Quality of Village parks	T19	T20	23	1.43
Code enforcement	30	T32	T25	1.48
Overall General Services	T23	22	T25	1.48
Ease of water billing services	26	T20	26	1.49
Sidewalk maintenance	T28	T27	27	1.50
Public property maintenance	T25	T25	T30	1.52
Ease/efficiency of obtaining permits	31	28	T30	1.52
Overall Parks and Recreation	T28	29	T30	1.52
Traffic enforcement	29	34	31	1.53
Pedestrian and bicycle paths	T33	30	32	1.58
Online payment options	34	33	33	1.60
Public property beautification	T33	T32	34	1.63
Recreation facilities	35	T37	35	1.65
Tree trimming	39	T37	36	1.70
Village newsletter	38	41	37	1.73
Park maintenance	37	40	38	1.74
Urban forestry program	36	T37	39	1.75
Street sweeping	40	39	40	1.78
Promoting Village to visitors	41	38	41	1.80
Special events	T43	42	42	1.81
Swimming Pool Facility	44	43	43	1.88
Algonquin e-News	T43	44	44	1.89
Social media	45	45	45	2.12

# Survey Instrument

## 2024 Algonquin Community Survey – Page 1

Please complete the 2024 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Responses are anonymous and will be reported in aggregate form only. Please complete and return the questionnaire by October 25, 2024. Thank you for your assistance!

Residents can either scan the QR code on the front or visit <https://www.algonquin.org/2024Survey> to complete your survey online using the provided Online Identification Number from the mailing label.

### 1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

### 2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

- Not a problem     Minor problem     Moderate problem     Major problem     Don't know

### 3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

### 4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

- Yes → Go to #5     No → Go to #6     Don't know → Go to #6

### 5. If yes, was this crime (these crimes) reported to the police?

- Yes     No     Don't know

### 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

Police/Public Safety	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

## 2024 Algonquin Community Survey – Page 2

Public Works/Infrastructure	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Nextdoor, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

# Survey Instrument

PRE-SORTED  
Standard  
U.S. Postage  
PAID  
Algonquin, Illinois  
Permit No. 33



VILLAGE OF ALGONQUIN  
2200 HARNISH DRIVE  
ALGONQUIN, IL 60102

2024 Algonquin Community Survey – Page 3

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?  
 Yes → Go to #8       No → Go to #9       Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?  
 Less than 1 year       1 – 5 years       6 – 10 years       11 – 15 years       Over 15 years

11. In what type of home do you currently live?  
 Single family house       Townhome/Duplex       Condominium/Apartment       Other

12. Please indicate your current housing status.  
 Own       Rent

13. Do any children age 17 or under live in your household?  
 Yes       No

14. Are you or any other member/s of your household aged 65 or older?  
 Yes       No

15. Please indicate your age.  
 18 – 25       26 – 35       36 – 45       46 – 55       56 – 65       Over 65

16. Please indicate your gender.  
 Male       Female

17. In what area of Algonquin do you reside?  
 East of the Fox River       West of the Fox River, East of Randall Road       West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

---

---

---

---

---

---

---

---

Please return the completed questionnaire by October 25, 2024. Postage is pre-paid; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!



Please remove or black out label if anonymity is an issue.

**2024 Algonquin Community Survey**

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,750 randomly selected residents who have the opportunity to participate.

The 2024 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household.

Participants have the ability to respond to the survey online at the link below using the Online Identification Number listed on the mailing label. Visit <https://www.algonquin.org/2024Survey>.

**We ask that you respond as soon as possible, but no later than October 25, 2024.**

Results are reported in aggregate form; therefore, your responses will remain completely anonymous. If you have any questions about the community survey, please contact us at 847-658-5534.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,  
  
 Tim Schloneger  
 Village Manager

Please Tape Your Completed Form Closed

Return to:  
**VILLAGE OF ALGONQUIN**  
**2200 HARNISH DRIVE**  
**ALGONQUIN, IL 60102**

POSTAGE WILL BE PAID BY ADDRESSEE