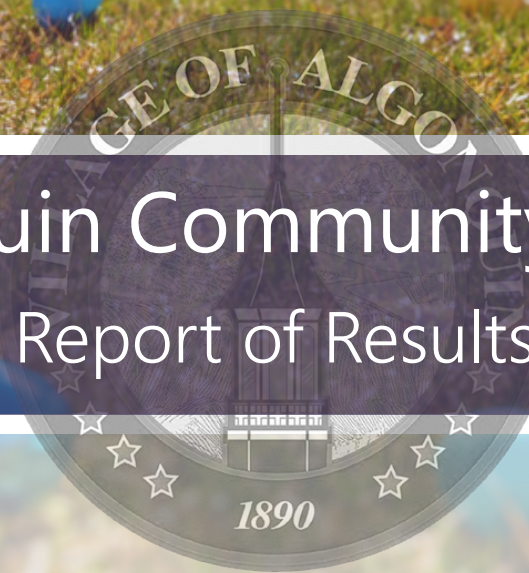




2023

Algonquin Community Survey  
Report of Results



### Mission Statement

The mission of the people of Algonquin is to foster a harmonious, distinctive community with a strong sense of place, preserving its ecological and historical richness, providing a safe and comfortable environment, through a responsible use of community resources, and developing ownership and pride in the community through significant citizen involvement in all civic, social, and cultural affairs.

To this end, we will provide for the needs of today, prepare for the demands of tomorrow, and Remain mindful and respectful of the past.

### Values

#### Respect

We are committed to fairness, inclusion, justice, compassion, and equal outcomes for all. We are open-minded and treat all individuals with respect and dignity.

#### Integrity

We are committed to the highest ideals of honor and integrity in all public and professional relationships.

#### Innovation

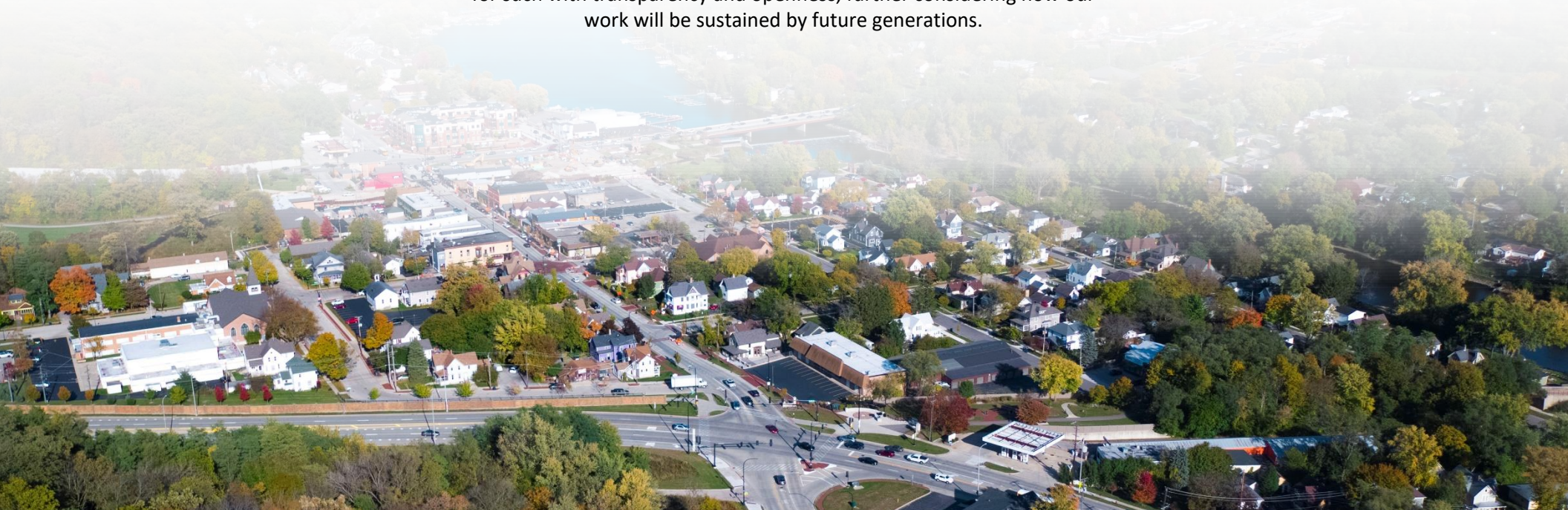
We are committed to a forward-thinking environment that embraces change and supports learning, creativity, calculated risks, and continuous improvement.

#### Collaboration

We are committed and accountable to organizational success and celebrate our shared dedication to public service.

#### Stewardship

We are committed to our natural, fiscal, and social resources and will care for such with transparency and openness, further considering how our work will be sustained by future generations.



# Table of Contents

## INTRODUCTORY SECTION

Background	1
Sample Distribution and Response	2

## EXECUTIVE SUMMARY

Executive Summary	3
Chart: Quality of Life in Algonquin	6
Chart: Quality of Life in Algonquin (Part 2)	7
Chart: Quality of Life in Algonquin (Part 3)	8
Chart: Quality of Life in Algonquin (Part 4)	9
Chart: Year-to-Year Comparison: Quality of Life	10
Chart: Year-to-Year Comparison: Quality of Life (Part 2)	11
Chart: Public Safety: How Safe Do You Feel...	12
Chart: Quality Ratings: Police/Public Safety	13
Chart: Year-to-Year Comparison: Police/Public Safety	14
Chart: Quality Ratings: Public Works	15
Chart: Quality Ratings: Public Works (Part 2)	16
Chart: Year-to-Year Comparison: Public Works	17
Chart: Quality Ratings: Parks/Recreation	18
Chart: Year-to-Year Comparison: Parks/Recreation	19
Chart: Quality Ratings: Community Development	20
Chart: Year-to-Year Comparison: Community Development	21
Chart: Quality Ratings: General Services	22
Chart: Quality Ratings: General Services (Part 2)	23
Chart: Year-to-Year Comparison: General Services	24
Chart: Village Employee Performance	25

## COMPREHENSIVE RESULTS

Quality of Life in Algonquin	26
Police/Public Safety	31
Public Works/Infrastructure	33
Parks/Recreation	37
Community Development	39
General Services	40

## CROSSTABULATION OF RESULTS

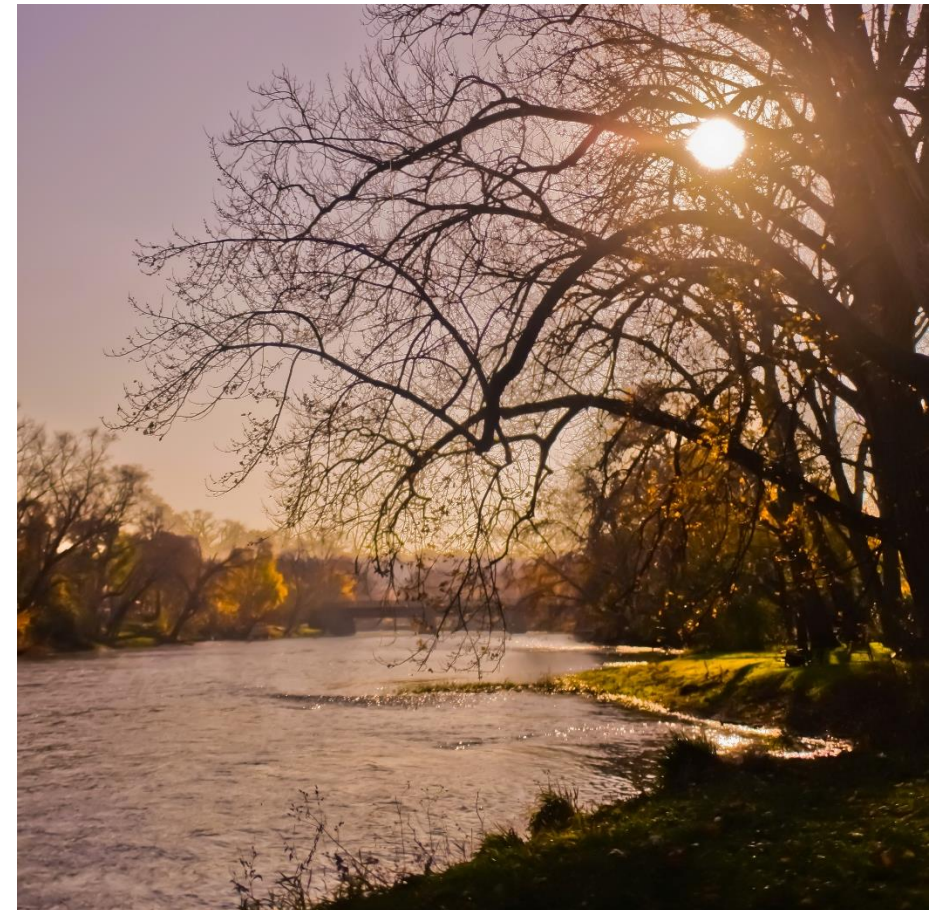
Quality of Life in Algonquin	47
Police/Public Safety	60
Public Works/Infrastructure	66
Parks/Recreation	81
Community Development	89
General Services	94

## SERVICE MEASURE RANKINGS

Quality of Life Rankings	108
Service Quality and Importance Rankings	109

## SURVEY INSTRUMENT

Survey Instrument – Page 1	110
Survey Instrument – Page 2	111



This report consists of the results from the eighth annual Algonquin Community Survey which was conducted in 2023. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project information and historic reports are available at: [www.algonquin.org/survey](http://www.algonquin.org/survey).

### Project Summary

In September 2023, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,750 randomly selected households on September 27, 2023. Households were given 30 days to complete and return the survey. During the fall months of 2023, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

The survey instrument is also available for residents to complete online. Residents that received survey instruments were also given unique identifiers that allowed them to access the survey. The results from the online version were formatted such that they aligned with the questions

and answers in the mailed survey instrument. The feedback from both surveys is combined for calculations.

### Margin of Error

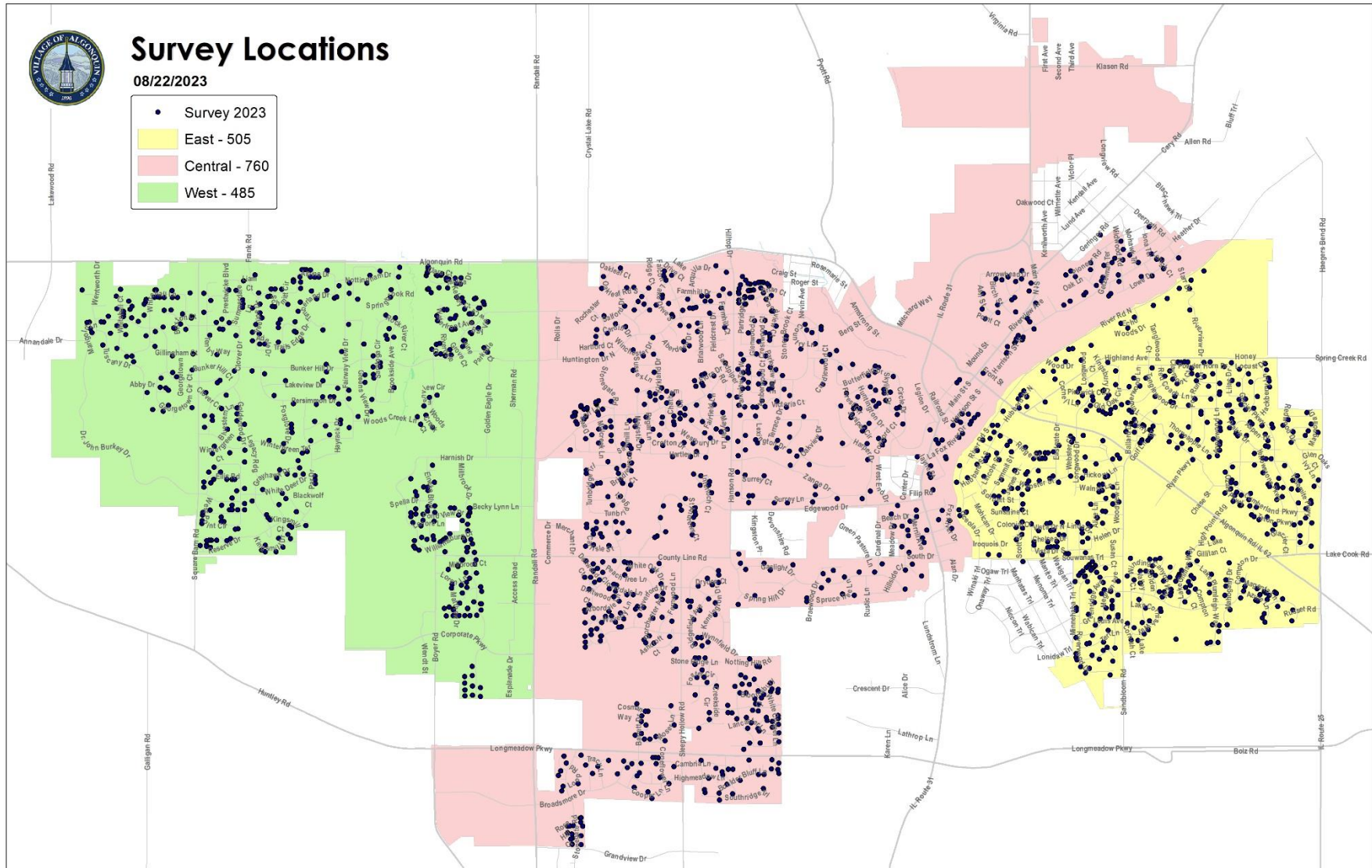
The Algonquin Community Survey was conducted with a 95% confidence level and a margin of error of 5.5%, plus or minus. Based on the survey responses received, 95% of the time, the results of a survey should differ by not more than 5.5% in either direction from what would have been obtained by surveying all households in Algonquin's population base.

### Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.



# Sample Distribution and Response



Of the 1,750 surveys distributed, 216 were returned for a 12.3% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 11.9% response rate, households west of the Fox River and east of Randall Road had a 12.5% response rate, and households west of Randall Road had an 10.5% response rate. A total of 10 respondents did not indicate in what area of Algonquin they resided.

### Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play.

**The highest rated measure for this category is Algonquin as a Place to Live, receiving a positive (Good or Excellent) rating of 94.3%.** The next two top-rated measures are Your Neighborhood as a Place to Live (92.5%) and Algonquin as a Place to Rise Children (89.8%).

Employment Opportunities (46.2%), Traffic Flow on Major Streets (48.8%), and Value of Services for the Taxes Paid to the Village of Algonquin (60.6%) are the bottom most rated measures in this category.

### Police/Public Safety

Ensuring public safety is one of the most critical charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods.

**This year, the highest rated measure for this category is 911 Services (93.7%),** followed by Responding to Citizen Calls (92.5%) and Overall Police Services (89.2%).

The bottom most rated measures for Police/Public Safety include Traffic Enforcement (72.0%) and Patrol Services (78.5%).

The Village of Algonquin Police Department is charged with protecting the safety and welfare of the public. During the 2022 calendar year, the Police Department responded to 14,615 service calls. In 2023, the Police Department responded to 17,480 service calls.

Fire protection and emergency medical services are provided to the community by the Algonquin-Lake in the Hills Fire Protection District, Carpentersville & Countryside Fire Protection District, and Huntley Fire Protection District.



### Public Works/Infrastructure

Residents were asked to rate the quality of services related to Public Works and Infrastructure in Algonquin.

**The highest rated measure for this category is Sewer Services (88.0%),** followed by Public Property Maintenance (87.4%) and Overall Public Works (87.1%).

Drinking Water (58.0%) and Sidewalk Maintenance (67.0%) are the bottom most rated measures in this category.

The Village of Algonquin has 130 miles of municipal-owned and maintained streets; 165 miles of water mains; 137 miles of sanitary sewer; and over 10,000 municipal-owned and maintained trees.

In addition, Algonquin continues to receive recognition for providing premier parks and trails for its residents and it has been named a Tree City USA for 27 consecutive years, since 1996, by the Arbor Day Foundation.

### Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy.

**The highest rated measure for this category is Parks Maintenance (92.8%).** The following top two rated measures are: Quality of Village Parks (92.0%) and Preservation of Natural Areas (85.6%).

The bottom rated measures in this category are the Swimming Pool Facility (71.6%) and Recreation Programs (74.6%).

The Village of Algonquin owns and maintains all parks within the Village limits. There are currently 20 active park sites that span nearly 166 acres within the Village. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool.

Additionally, Barrington Hills Park District, Dundee Township Park District, and the Huntley Park District serve portions of Algonquin.

### Community Development

The Community Development Department is responsible for planning and zoning, building permitting, economic development, and property maintenance.

**The highest rated measure in this category is Overall Community Development (78.1%).** The next two top rated measures are Economic Development (75.9%) and Ease/efficiency of Obtaining Permits (74.6%).

The bottom most rated measure this year was Code Enforcement (68.9%).

In calendar year 2022, the Community Development Department issued 3,417 building permits. In 2023, the Department issued 3,130 building permits.

### General Services

This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors.

**The highest rated measure in this category is Garbage Collection (93.0%).** The next two top rated measures are Recycling (92.6%) and the Village Newsletter (92.1%).

The bottom most rated measure in this category is Promoting Village to Attract Visitors (73.1%).

### Customer Service

Overall, employee interaction was rated Excellent or Good in all three evaluation categories: knowledgeable (92.1%), responsive (88.6%), and courteous (94.6%). **Overall, 92.1% of residents rated their interactions with Village employees as positive.**



### Net Promoter Score

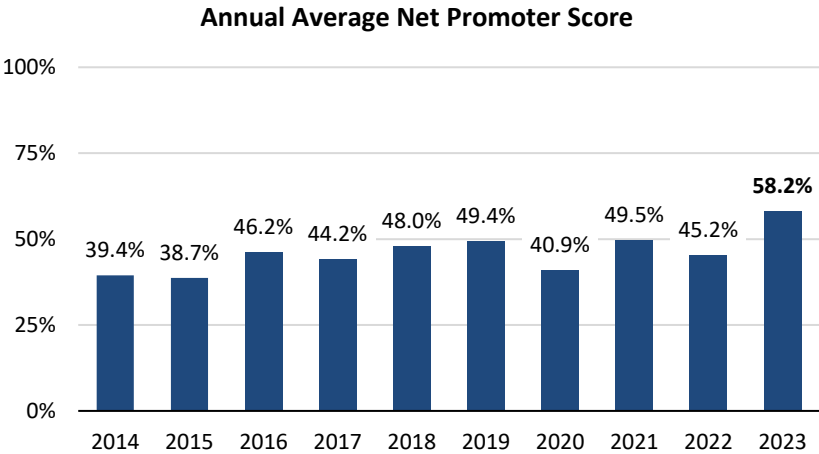
A Net Promoter Score framework has been used to assess resident satisfaction. This framework involves categorizing responses to the question, "How likely are you to recommend living in Algonquin to someone else?" based on satisfaction levels, to provide insights into overall loyalty and contentment.

The following criteria are used to categorize responses:

- **Promoters:** Residents who responded with "Very Likely"
- **Passives:** Residents who responded with "Like or Neither Likely nor Unlikely"
- **Detractors:** Residents who responded with "Unlikely" or "Very Unlikely"

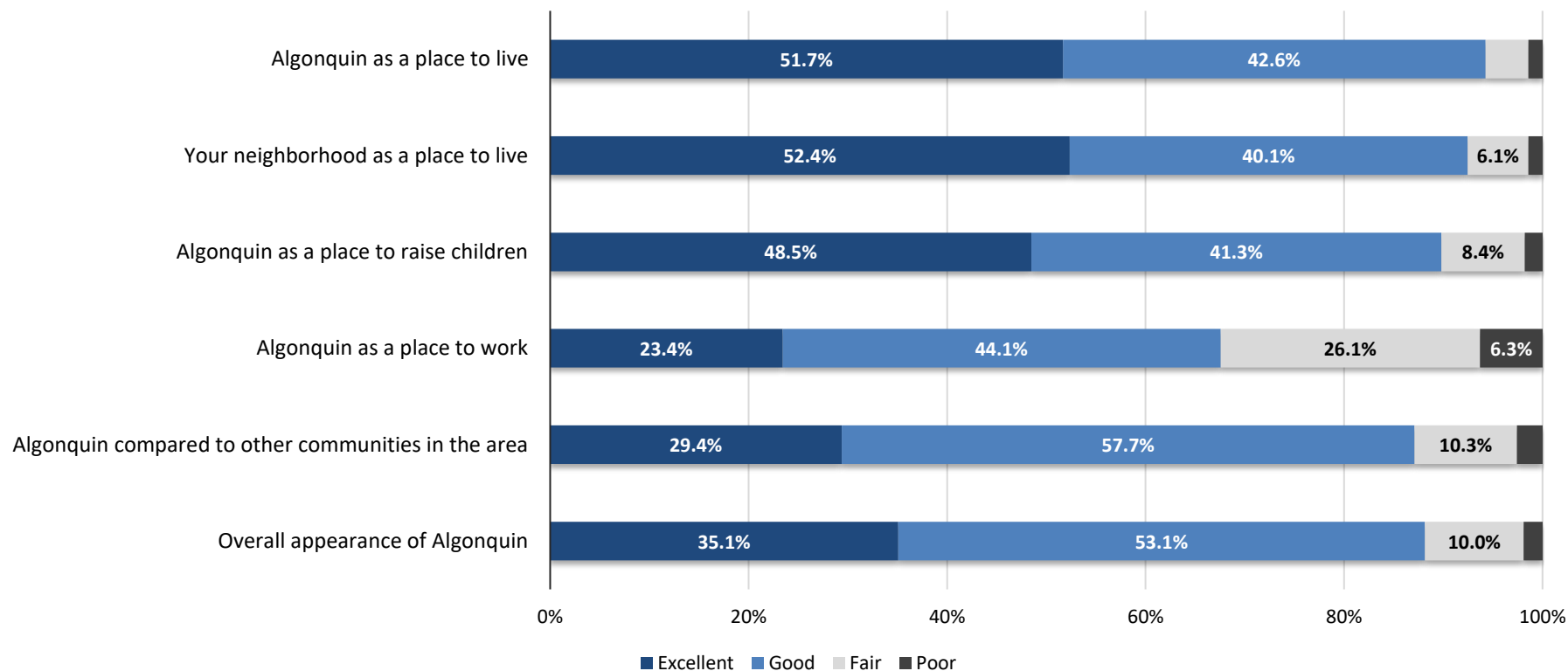
The Net Promoter Score is then calculated by subtracting the percentage of Detractors from the percentage of Promoters. A positive score indicates higher satisfaction and a likelihood of recommendation, while a negative score highlights areas for improvement.

**In 2023, the average Net Promoter Score reached +58.2%, improving 13.0% compared to 2022.**





### Quality of Life in Algonquin

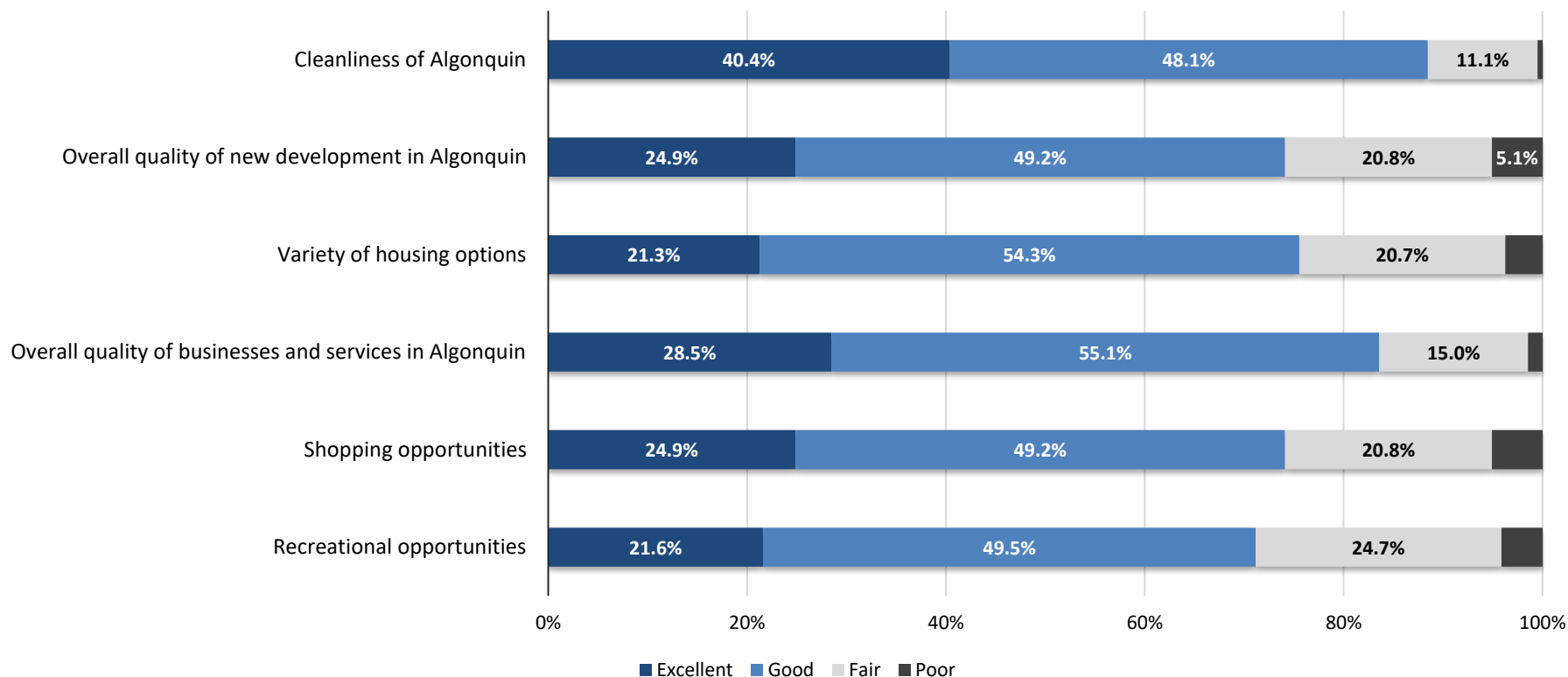


The chart above illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **94.3% of respondents rated Algonquin as a Place to Live positively**, which is down slightly from 94.8% of respondents who rated this measure positively in 2022.

**Algonquin as a Place to Work remains an area of focus, which received a significant number of Fair (26.1%) and Poor (6.3%) ratings.** This measure also received a significant number of Fair (21.2%) and Poor (8.3%) ratings in 2022. In Algonquin, nearly half of all jobs are retail trade (36%) or accommodations and food services (22%). Major employers like School District Number 300, with over 400 employees across its Algonquin locations, play a role in shaping the Algonquin’s employment environment.

**Additionally, Algonquin as a Place to Work experienced the largest year-over-year change in this section (-2.9%), a slight decrease from 2022.** This measure has increased 11.9%, or 1.0% each year, since the inception of the survey in 2012.

### Quality of Life in Algonquin (Part 2)

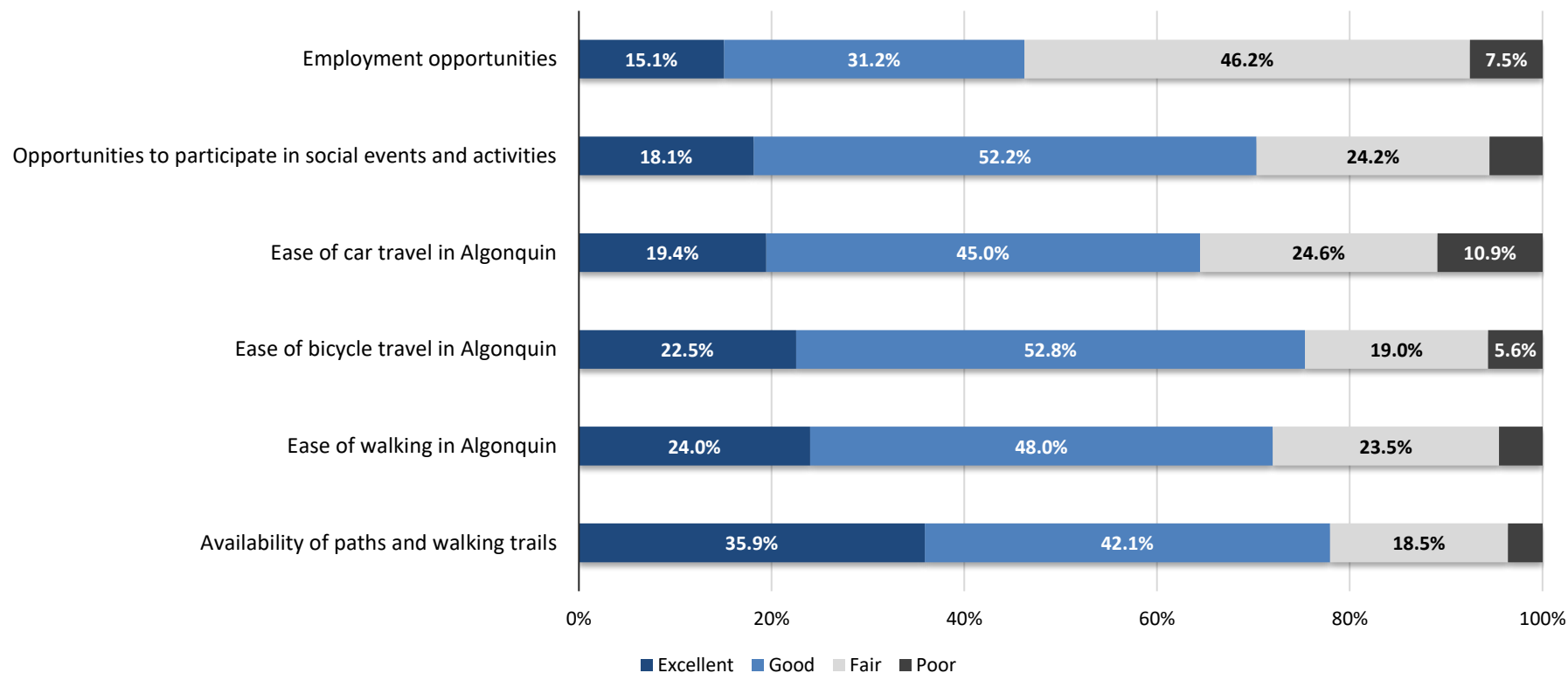


The chart above illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **88.5% of respondents rated the Cleanliness of Algonquin as positive.** In 2022, of 89.5% of respondents rated this measure positively.

**An area of focus is Recreational Opportunities, which received a significant number of Fair (24.7%) and Poor (4.1%) ratings.** This measure also received a significant number of Fair (19.5%) and Poor (7.4%) ratings in 2022. In 2020, the Village Board adopted the Parks and Recreation Master Plan, which aims to strategically enhance recreational opportunities based on community needs identified through assessments and public feedback.

**Variety of Housing Options received 4.1% fewer positive ratings when compared to 2022.** Approximately 28% of the Village's more than 11,000 dwellings meet the Illinois Housing Development Authority's affordability standards, at least 10% or more. National home builders D.R. Horton, Cal-Atlantic (Lennar), and Pulte Homes are constructing over 600 new detached single-family homes in subdivisions such as Westview Crossing, the Trails of Woods Creek, and the Grand Reserve. Further planning initiatives will be evaluated as part of the Comprehensive Land Use Plan update currently taking place.

### Quality of Life in Algonquin (Part 3)

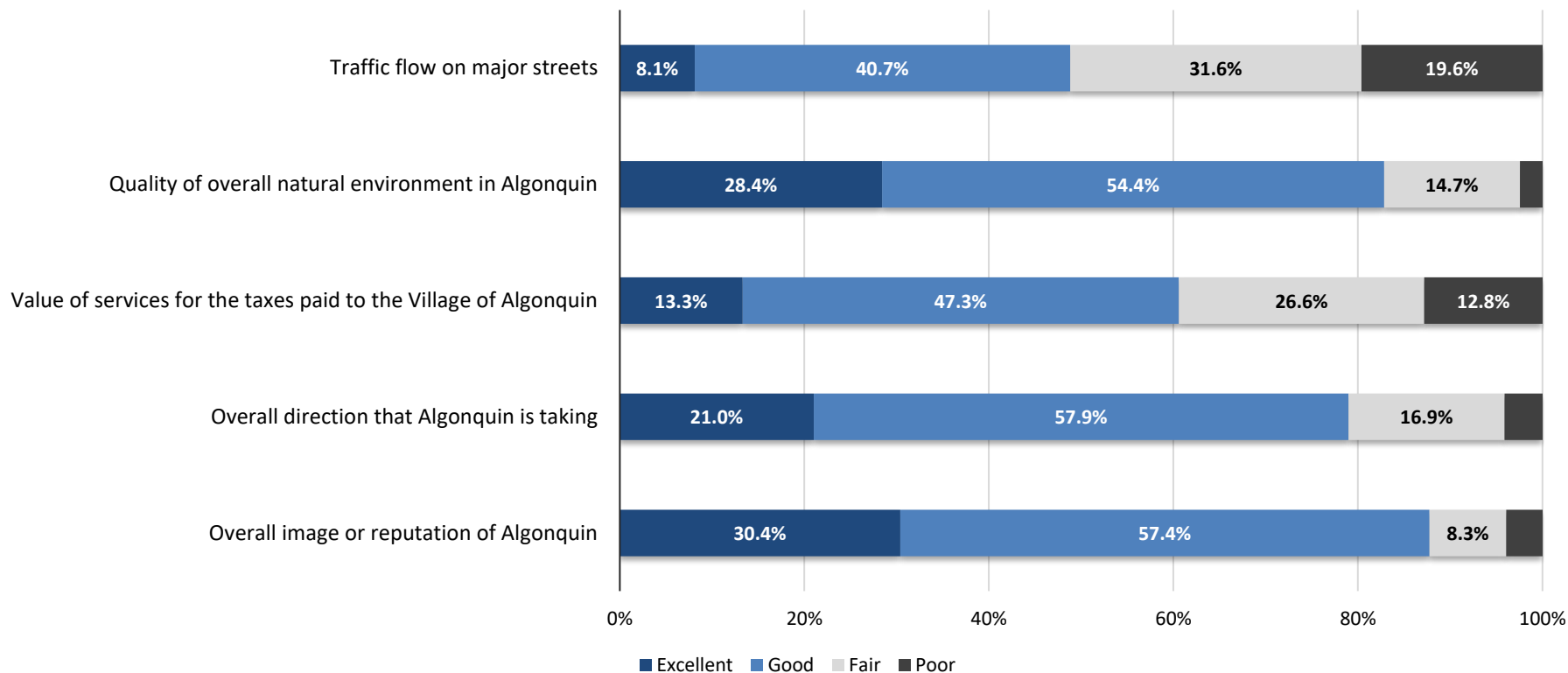


The chart above illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **77.9% of respondents rated the Availability of Paths and Walking Trails positively.** In 2022, 80.6% of respondents rated this measure positively.

**An area to focus on is Employment Opportunities, which received a significant number of Fair (46.2%) and Poor (7.5%) ratings.** This measure also received a significant number of Fair (31.6%) and Poor (12.0%) ratings in 2022. Ongoing development projects like the Enclave (including Cooper’s Hawk, Portillo’s, Raising Cane’s, and Belle Tire) and NorthPoint’s Algonquin Corporate Center are projected to contribute around 1,500 jobs to the local economy.

**Ease of Walking in Algonquin decreased by 7.5% compared to 2022, but has shown an 18.7% increase since the survey's inception.** The Village, which maintains over 30 miles of pedestrian paths, has expanded connectivity with recent additions like the Randall Road underpass and the Riverwalk in Algonquin’s Old Town. Both of these serve as connection points to access commercial districts, parks, and regional trails.

### Quality of Life in Algonquin (Part 4)

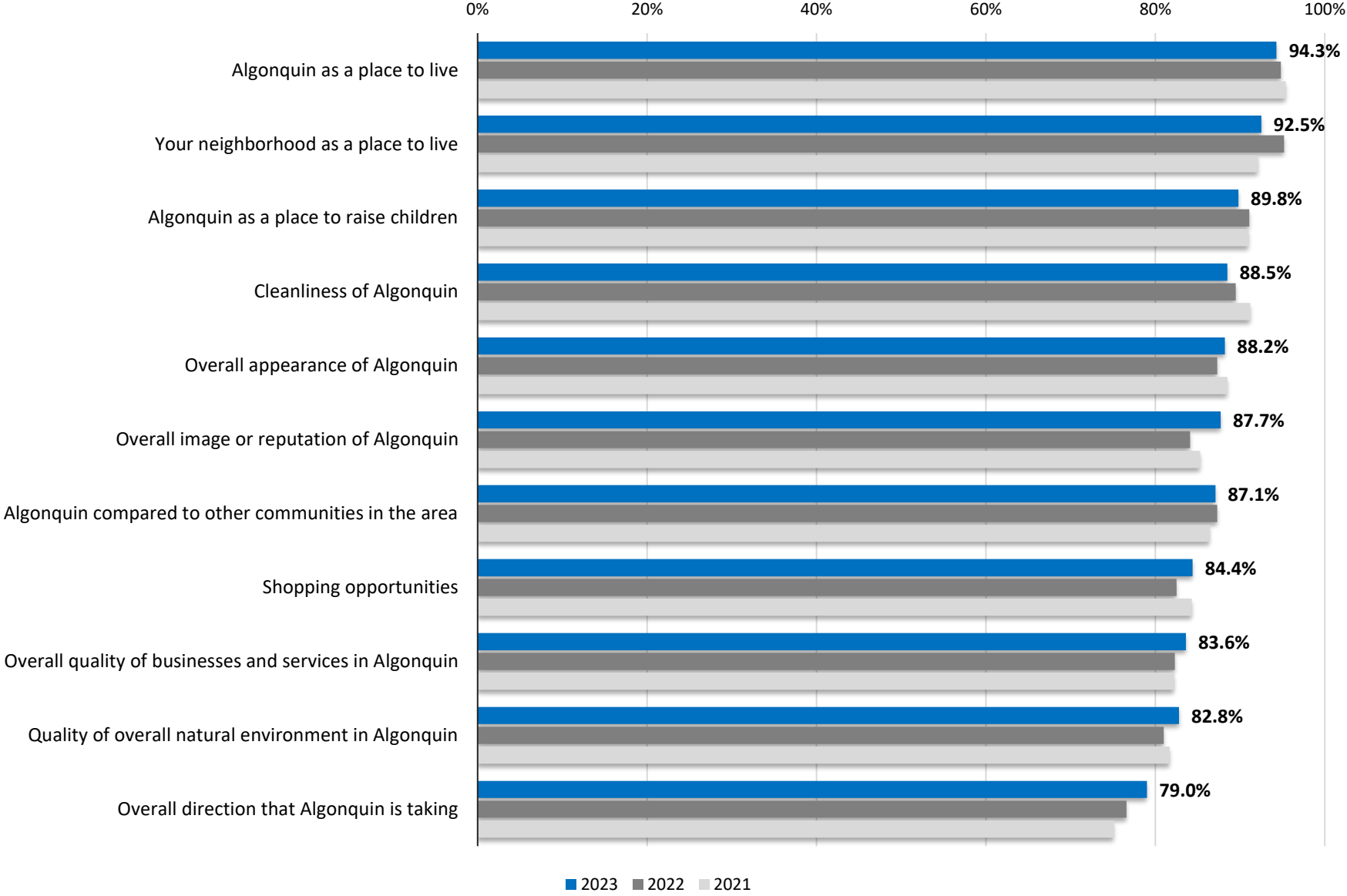


The chart above illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **87.7% of respondents rated the Overall Image or Reputation of Algonquin as positive.** In 2022, 84.1% of respondents rated this measure positively.

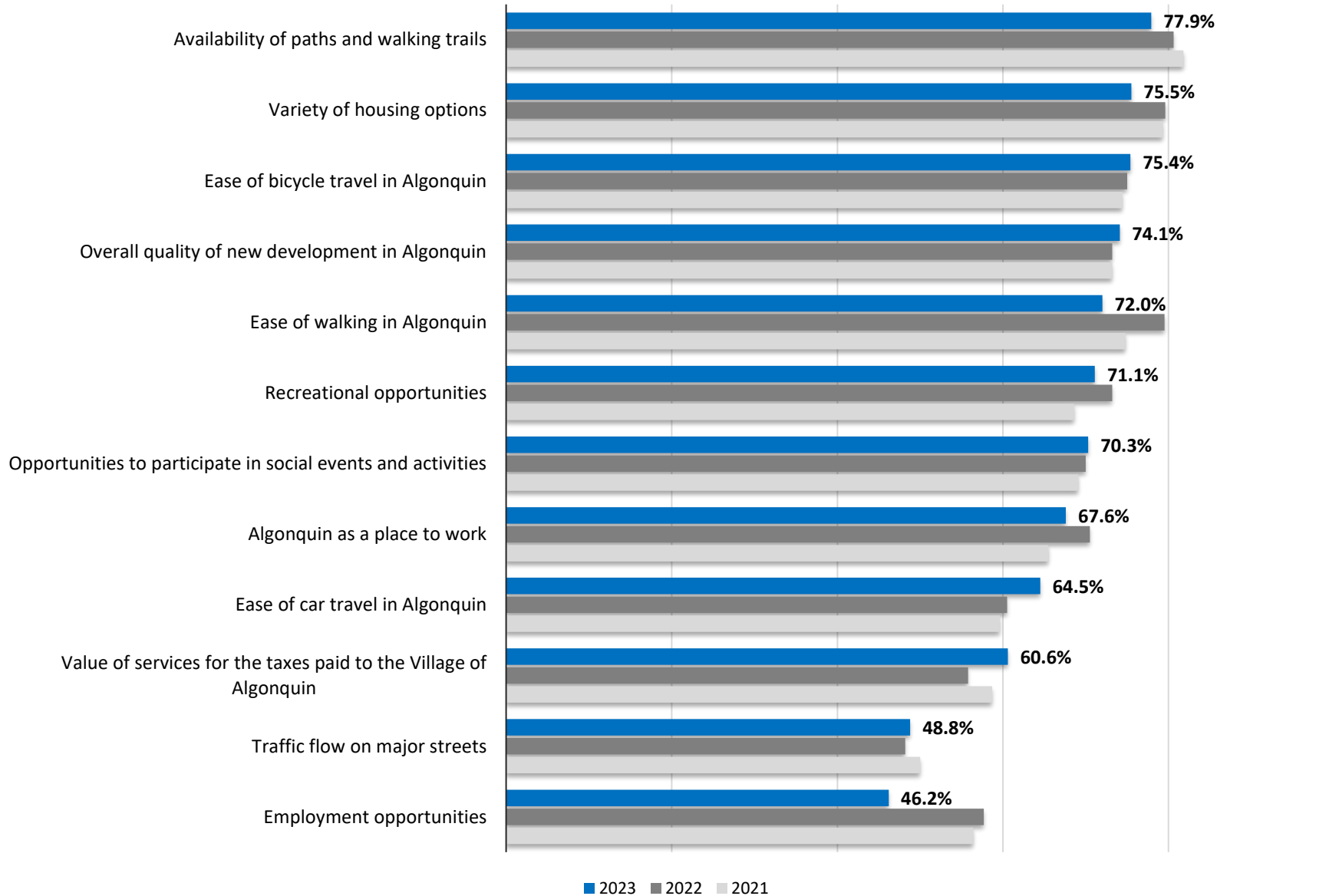
**Traffic Flow on Major Streets remains an area of focus, which received a significant number of Fair (31.6%) and Poor (19.6%) ratings.** This measure also received a significant number of Fair (36.8%) and Poor (15.0%) ratings in 2022. Before 2021, the historical average for this rating was 27.4%. However, recent years have seen increase of 21.6% due to the completion of roadway projects by external agencies and the Village.

**The largest change in this section from 2022 to 2023, is Value of Services for the Taxes Paid to the Village of Algonquin (+4.8%), an increase from 2022.** The Village's share of the property tax amounts to around 6 percent. This mean that for every dollar paid by residents in property tax, the Village receives six cents. The remaining portion of the property tax bill is allocated to various entities such as schools, fire protection, county, and other taxing bodies (library, township, conservation, community college, etc.).

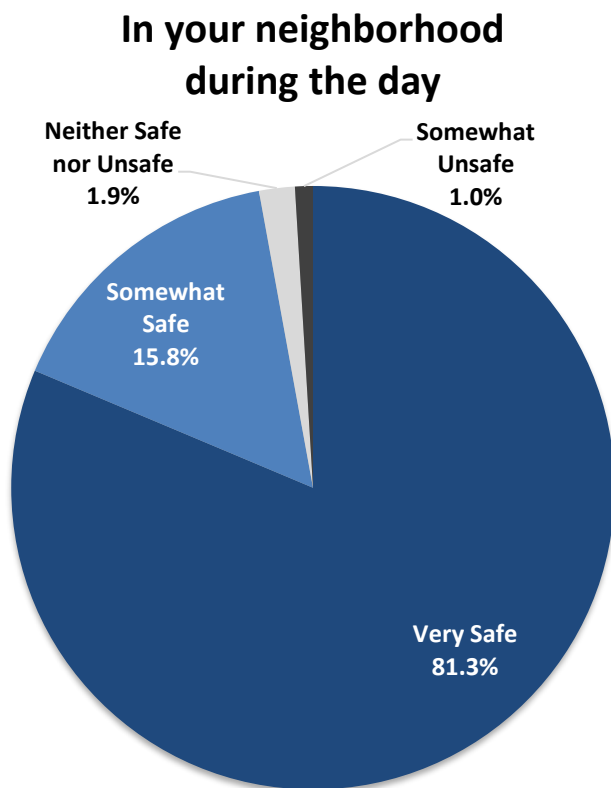
### Quality of Life Year-to-Year Positive Rating Comparison: 2021 - 2023



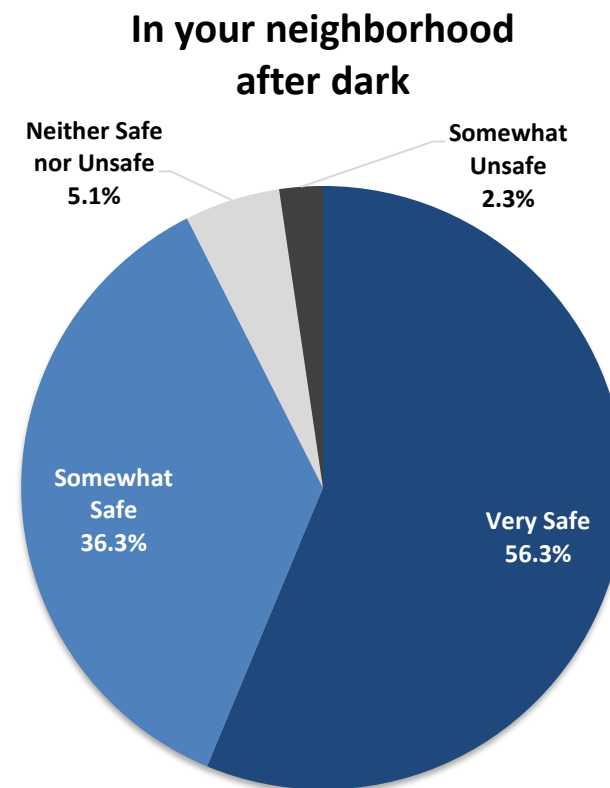
### Quality of Life Year-to-Year Positive Rating Comparison: 2021 - 2023 (Part 2)



Public Safety: How Safe Do You Feel...

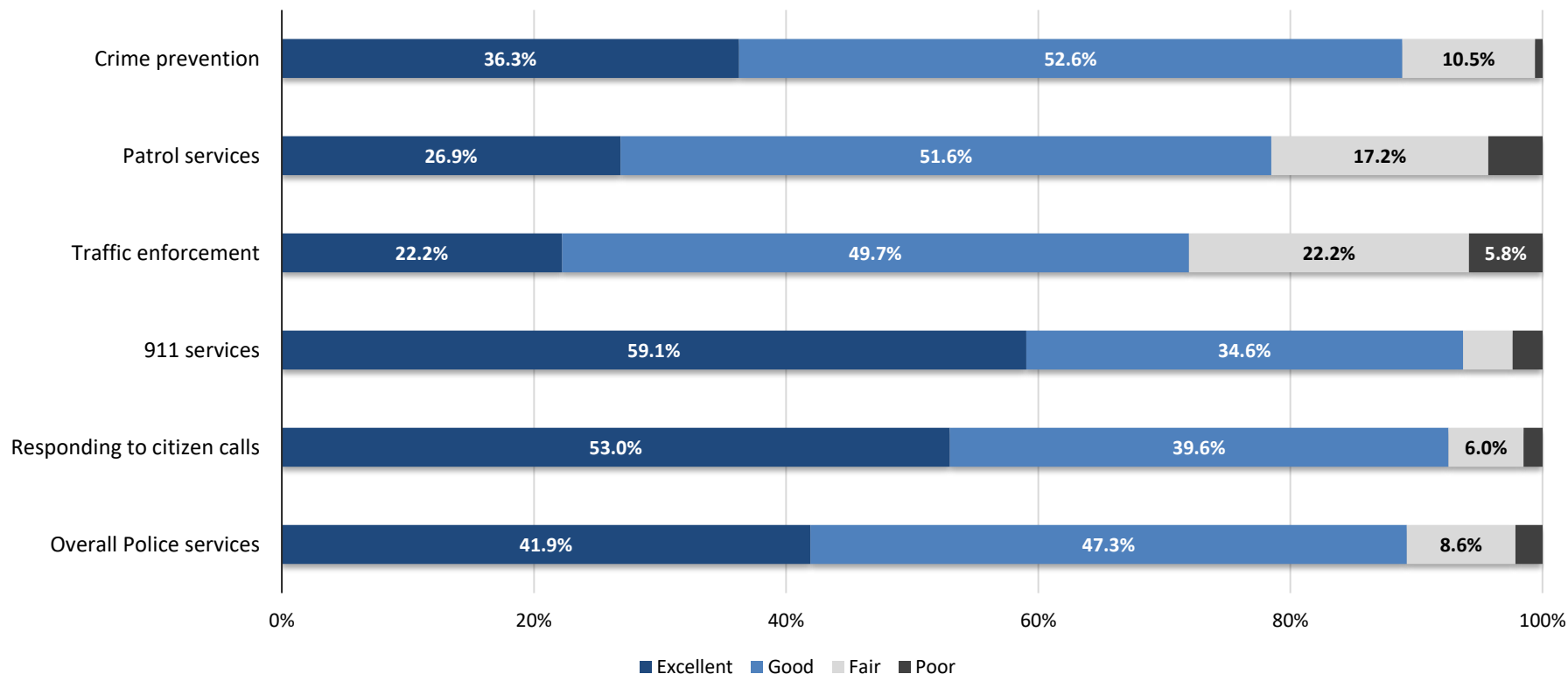


The above chart illustrates respondents' ratings as regarding how safe they feel in their neighborhood during the day. **Overall, 97% of respondents indicated that they feel either Very Safe or Somewhat Safe during the day.** Only 1% of residents reported feeling less than safe during the day.



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 93% of respondents indicated that they feel either Very Safe or Somewhat Safe after dark.** Around 2% of respondents state that they feel less than safe in their neighborhood after dark.

### Quality Ratings: Police/Public Safety Summary



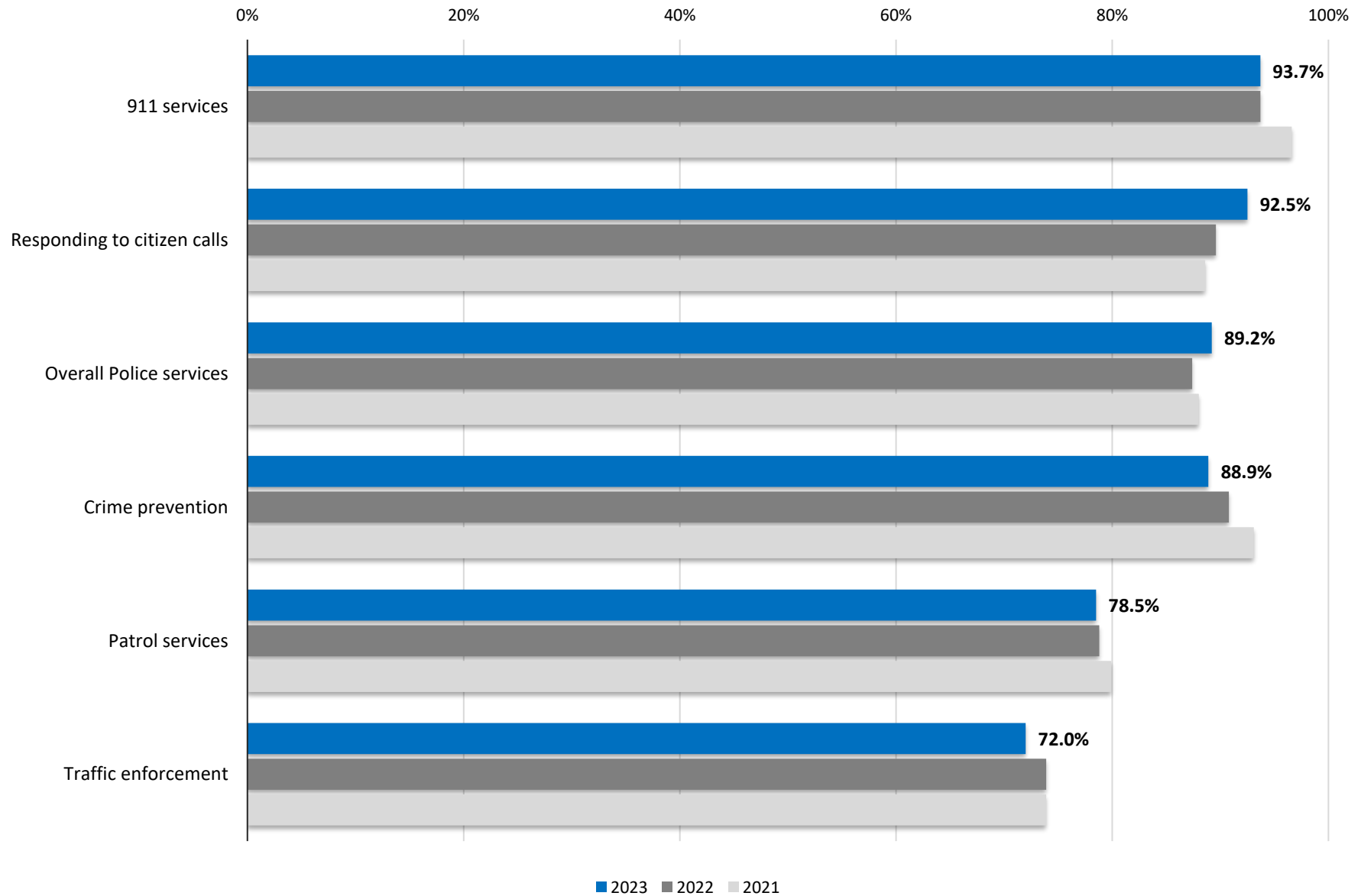
The chart above illustrates quality ratings related to Police and Public Safety Services. **93.7% of respondents rated 911 Services as positive.** The same number of respondents rated this measure positively in 2022.

**Traffic Enforcement continues to be an area of focus, with a notable percentage of Fair (22.2%) and Poor (5.8%) ratings.** Similarly, in 2022, this measure received significant Fair (18.3%) and Poor (7.8%) ratings. The Algonquin Police Department consistently engages in traffic enforcement campaigns during major holidays, including Independence Day and Thanksgiving. These initiatives are funded through grants provided by the Illinois Department of Transportation and the National Highway Traffic Safety Administration.

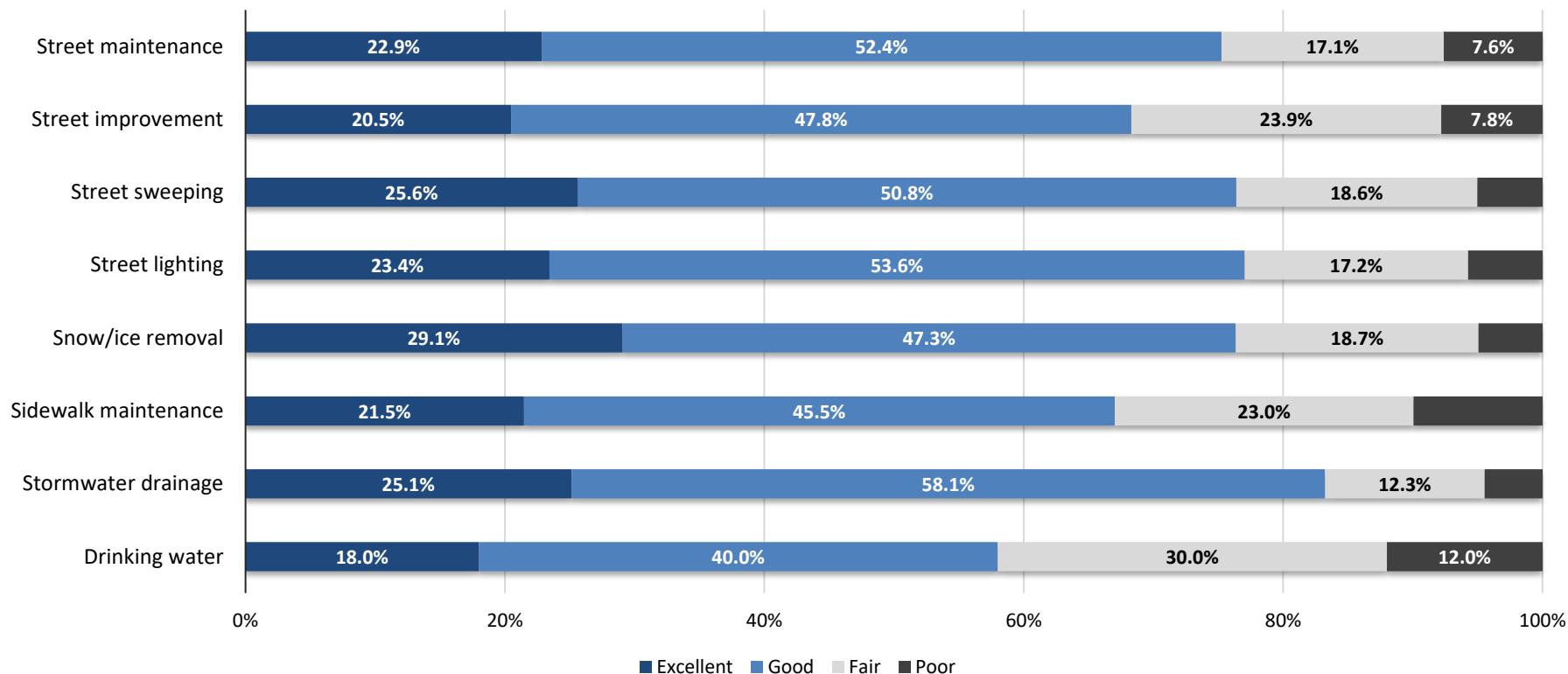
**The most significant change in this section from 2022 to 2023 is in Responding to Citizen Calls, showing a slight increase of 2.9%.** This service has remained stable since the inception of the survey. Calls for service in the Village are provided by Southeast Emergency Communications, a consolidated dispatch center for police, fire, and medical services.



### Police/Public Safety Year-to-Year Positive Rating Comparison: 2021 - 2023



### Quality Ratings: Public Works/Infrastructure Summary

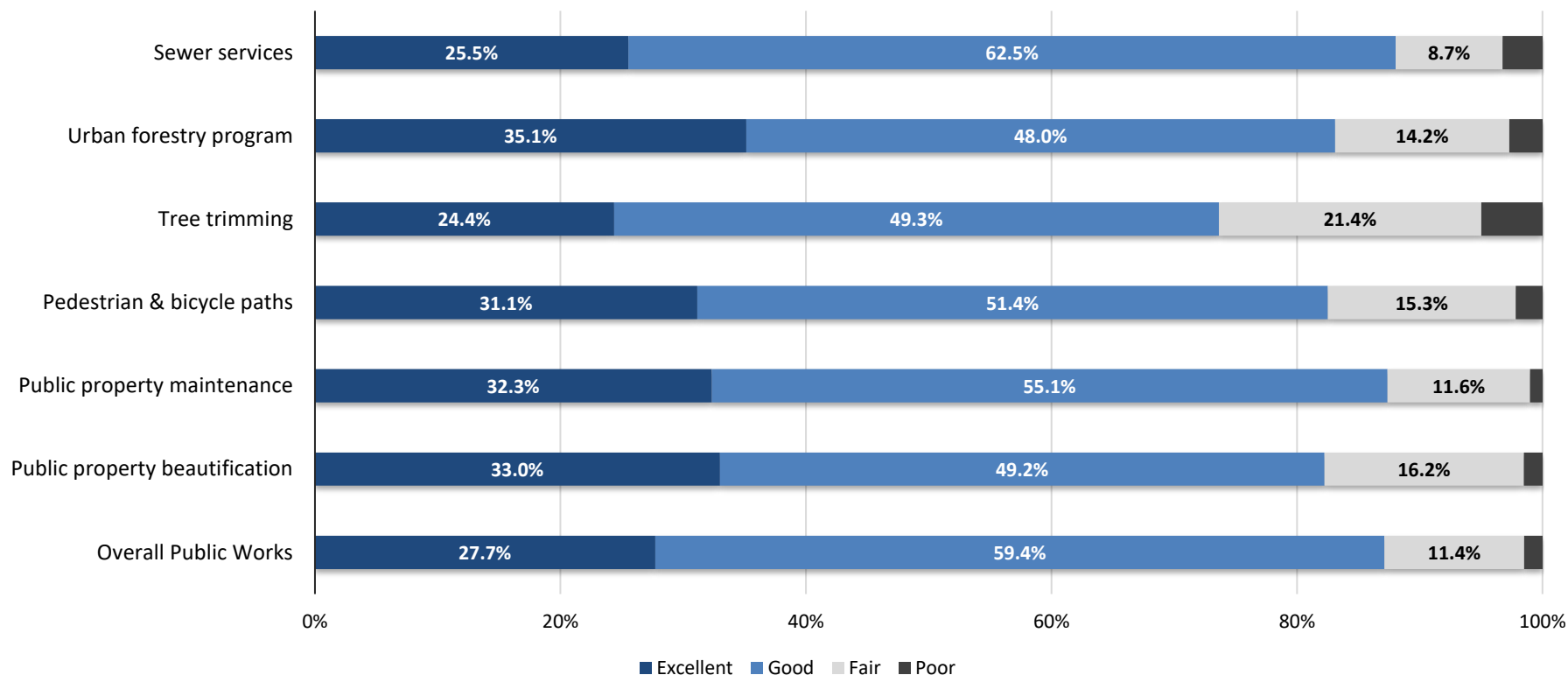


The chart above shows the first grouping of Public Works and Infrastructure Services. **Stormwater Drainage was rated positively by 83.2% of the respondents.** This measure received positive ratings from 80.4% of respondents in 2022.

**Drinking Water remains an area of focus, receiving Fair (30.0%) and Poor (12.0%) responses,** a change from the previous year with Fair (23.8%) and Poor (12.9%) ratings in 2022. The Village of Algonquin provides annual water quality reports as required by the Safe Drinking Water Act, accessible at [www.algonquin.org/waterquality](http://www.algonquin.org/waterquality).

**The largest change from 2022 to 2023, in this section, is Street Sweeping (-5.5%), a decrease from 2022.** Street sweeping services for Algonquin's 130 miles of roadway are currently provided through a contract with Lakeshore Recycling Systems, operating regularly from March through December, as weather allows. The routes include all residential areas, the Old Town business district, and regional roadways.

### Quality Ratings: Public Works/Infrastructure Summary (Part 2)

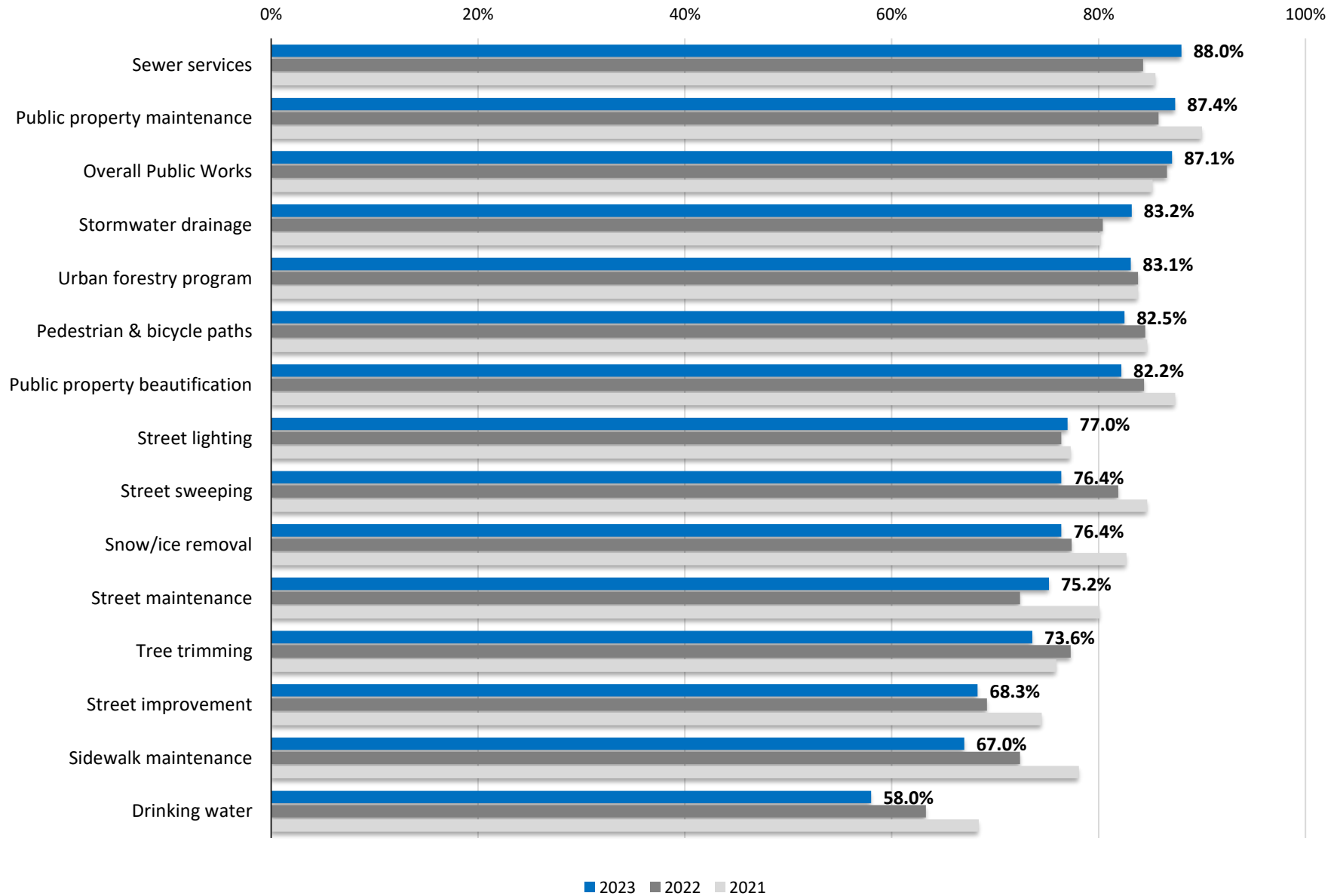


This chart shows the second grouping of Public Works and Infrastructure Services. **88.0% of respondents rated Sewer Services positively.** In 2022, 84.3% of respondents rated this measure positively.

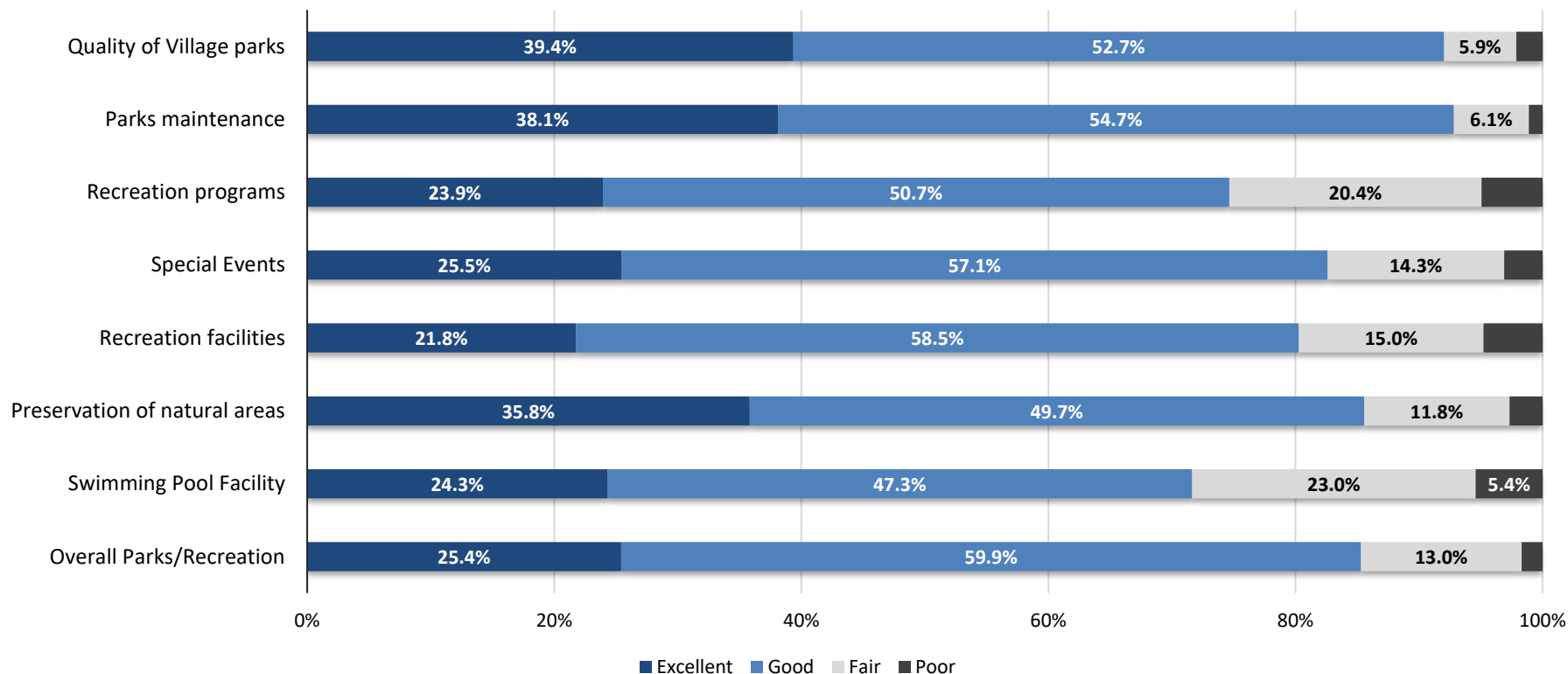
**Tree Trimming remains an area of focus, which received a significant number of Fair (21.4%) and Poor (5.0%) responses.** This measure also received a significant number of Fair (19.2%) and Poor (3.5%) ratings in 2022. Each year, the Village addresses requests for tree trimming services initiated by both residents and visitors. The Village also conducts annual programmed tree trimming, which provides routine maintenance for a targeted percentage of Village-owned trees. This proactive approach ensures the overall well-being and longevity of the Village's tree assets.

**Additionally, Tree Trimming experienced the largest observed change in this section from 2022 to 2023, with a slight decrease of 3.7%.** Despite the decrease, this measure has remained stable since inception of the survey in 2012 as the result of continued maintenance efforts.

### Public Works Year-to-Year Positive Rating Comparison: 2021 - 2023



### Quality Ratings: Parks/Recreation

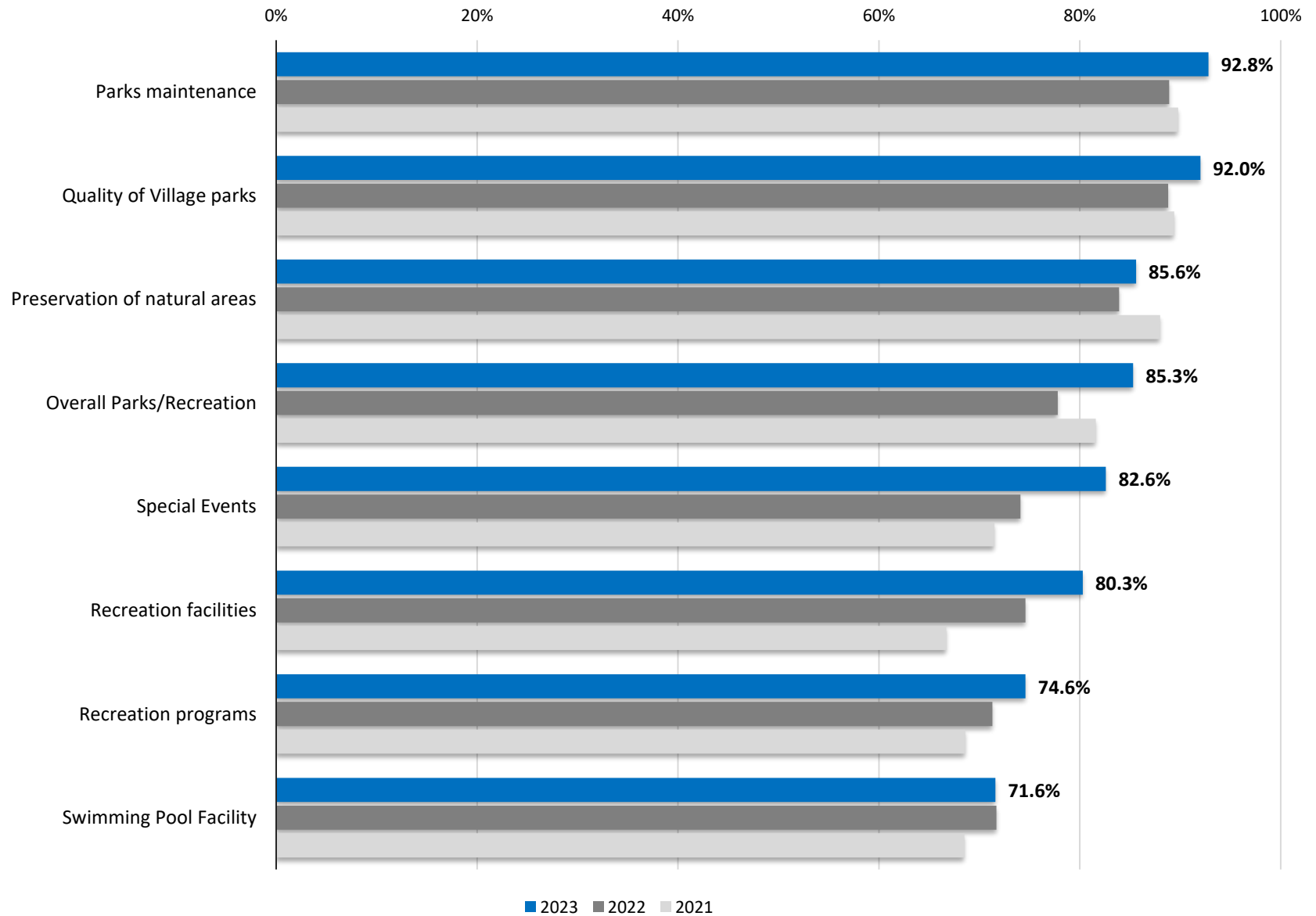


The chart above illustrates quality ratings related to Parks and Recreation Services. **Parks Maintenance was rated the highest in this category with 92.8% of respondents rating it positive.** In 2022, 88.9% of respondents rated this measure positively. The Village is currently planning the redevelopment of Towne Park and Presidential Park after securing \$1 million in grant funding from the Illinois Department of Natural Resources.

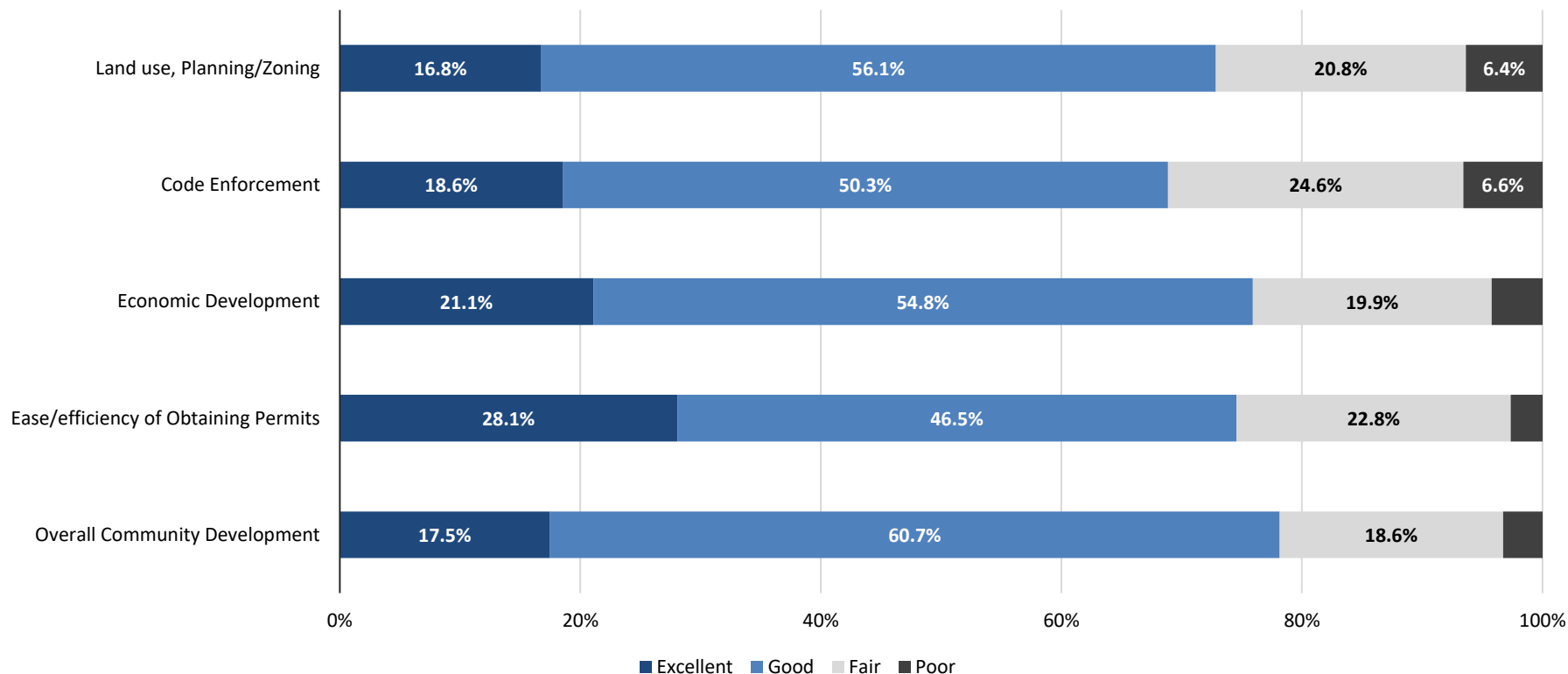
**An area of focus is the Swimming Pool Facility, which received a significant number of Fair (23.0%) and Poor (5.4%) responses.** This measure received significantly less Fair (23.6%) and Poor (4.7%) ratings in 2022. Consideration for a long-term improvement plan for Lions Armstrong Memorial Pool was identified in the Parks and Recreation Master Plan. Satisfaction has been maintained in recent years through minor improvements at the facility.

**The largest change from 2022 to 2023, in this section, is Special Events (+8.5%), an increase from the previous year.** Algonquin's Recreation Department holds different events each year, like the Algonquin Egg Hunt, Touch-a-Truck, Summer Concerts, National Night Out, Kite Festival, and the Trick or Treat Trail, which had over 4,000 attendees in 2023. These events bring the community together and help local businesses.

### Parks/Recreation Year-to-Year Positive Rating Comparison: 2021 - 2023



### Quality Ratings: Community Development

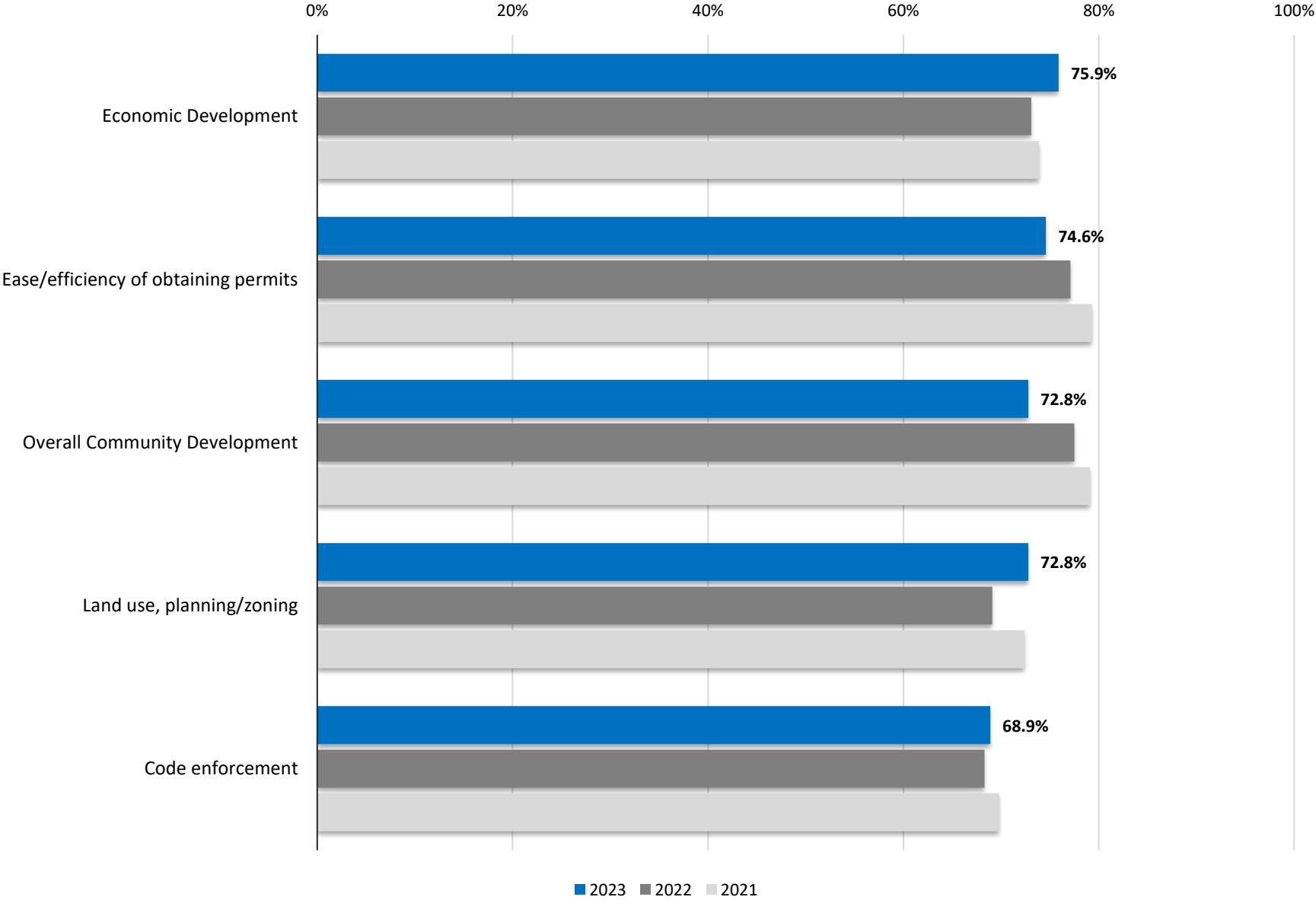


The chart above illustrates quality ratings related to Community Development Services. **Overall Community Development, the highest rated service in this category, was rated positively by 78.1% of respondents.** In 2022, this measure was rated positively by 77.5% of respondents.

**Code Enforcement remains an area to focus on, which received a significant number of Fair (24.6%) and Poor (6.4%) responses.** This measure also received a large number of Fair (20.7%) and Poor (11.1%) ratings in 2022. Despite the number of Fair and Poor responses, 87.2% of respondents agree major code enforcement issues like run-down buildings, weed lots, and junk vehicles remain little to no problem in Algonquin.

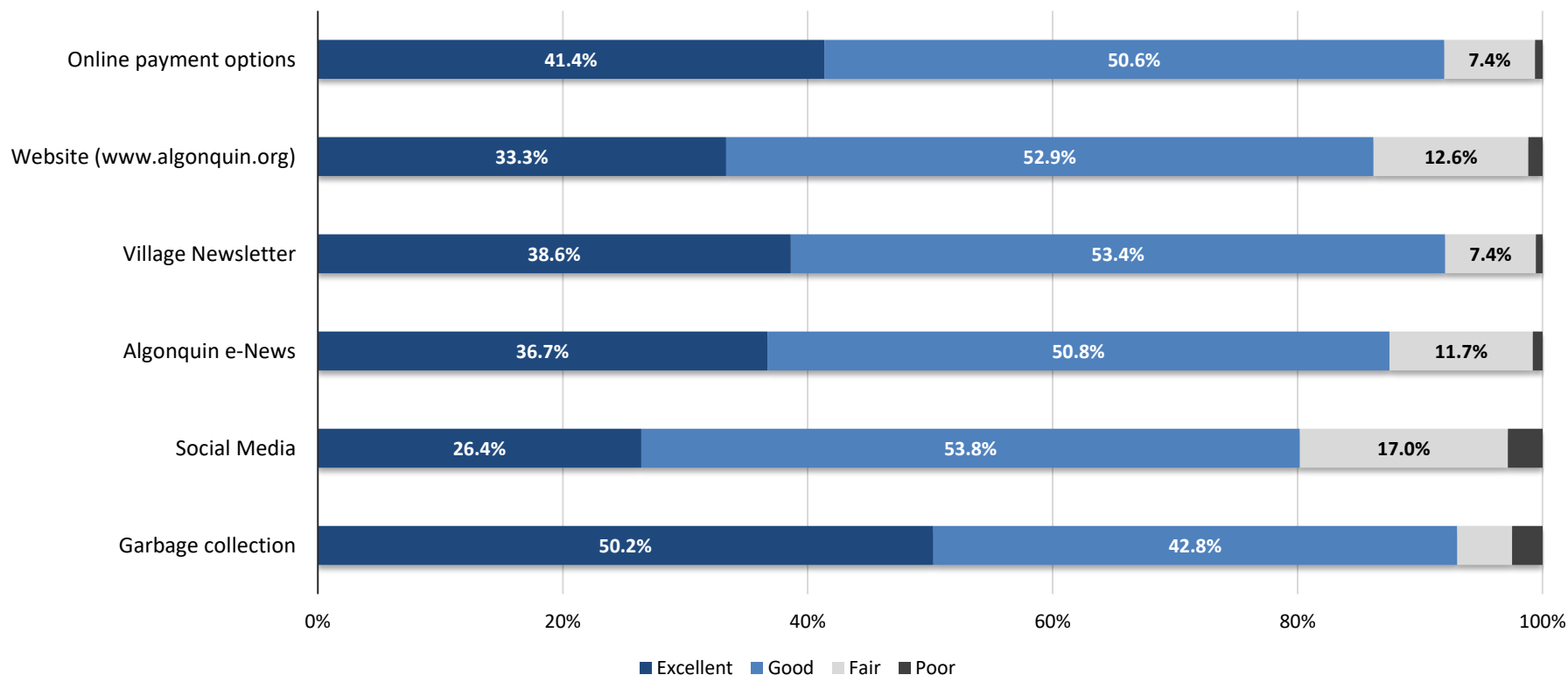
**The largest change from 2022 to 2023, for this section, was Land use, Planning/Zoning (+3.7%), a slight increase from 2022.** Since inception of the survey, this measure has increased 9.0%. The Village is in the process of updating the Comprehensive Land Use Plan, last revised in 2008, to set priorities guiding future land use decisions.

### Community Development Year-to-Year Positive Rating Comparison: 2021 - 2023





### Quality Ratings: General Services

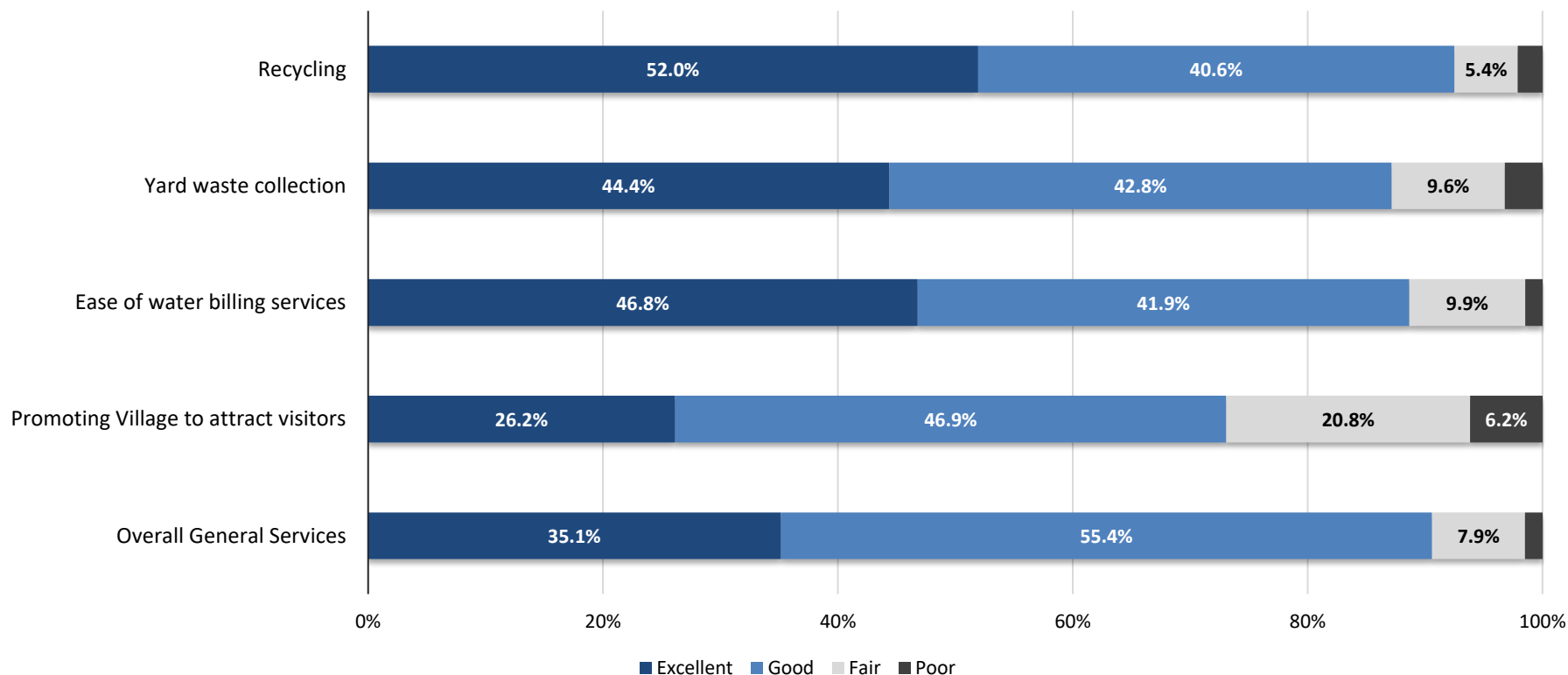


The chart above illustrates the first of two groupings of quality ratings related to General Services. **Garbage Collection received the highest rating in this section with 93.0% of respondents rating this as positive.** In 2022, 91.5% of respondents rated this measure positively. Garbage collection, along with Recycling and Yard Waste Collection services, are provided to Village residents by Groot. More information about these services can be found at [www.algonquin.org/groot](http://www.algonquin.org/groot).

**The lowest rated service, in this section, is Social Media (80.2%).** Social Media received a number of Fair (17.0%) and Poor (2.8%) responses. This category also received a number of Fair (13.7%) and Poor (1.6%) responses last year. The Village shares relevant information on a number of active social media accounts, including Facebook, Instagram, Twitter, Nextdoor, LinkedIn, and YouTube.

**Online Payment Options accounted for the largest change in this from 2022 to 2023 (+3.1%) in this section.** Residents and visitors can conveniently make payments for services like water billing, recreation courses, and building permits on the Village website at [www.algonquin.org/pay](http://www.algonquin.org/pay).

### Quality Ratings: General Services (Part 2)

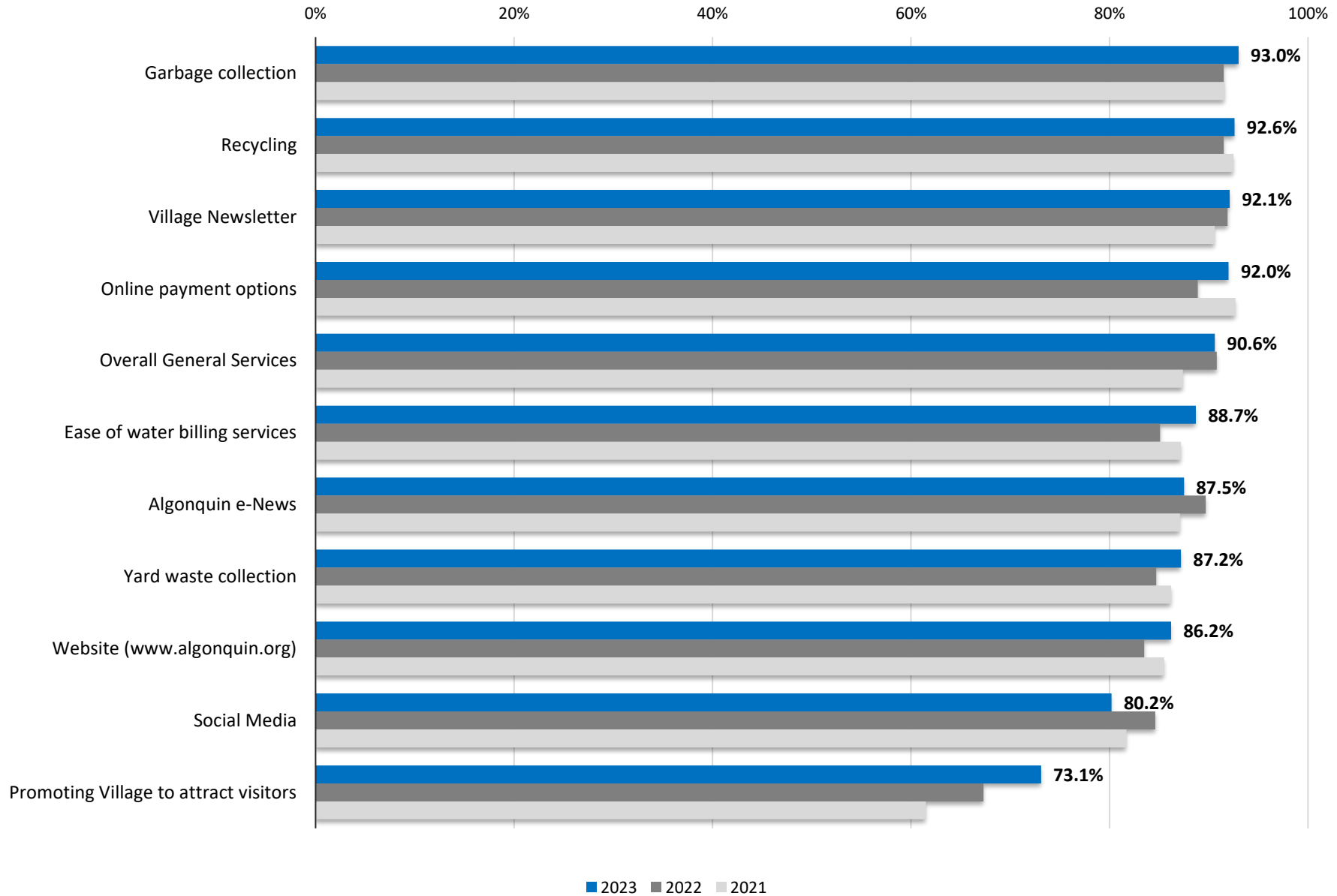


This chart shows the second grouping of General Services evaluated in the Algonquin Community Survey. **Recycling was rated positively by residents approximately 92.6% of the time.** In 2022, this measure received a positive rating by 91.5% of respondents. More information about the Village’s refuse and recycling services can be found at [www.algonquin.org/groot](http://www.algonquin.org/groot).

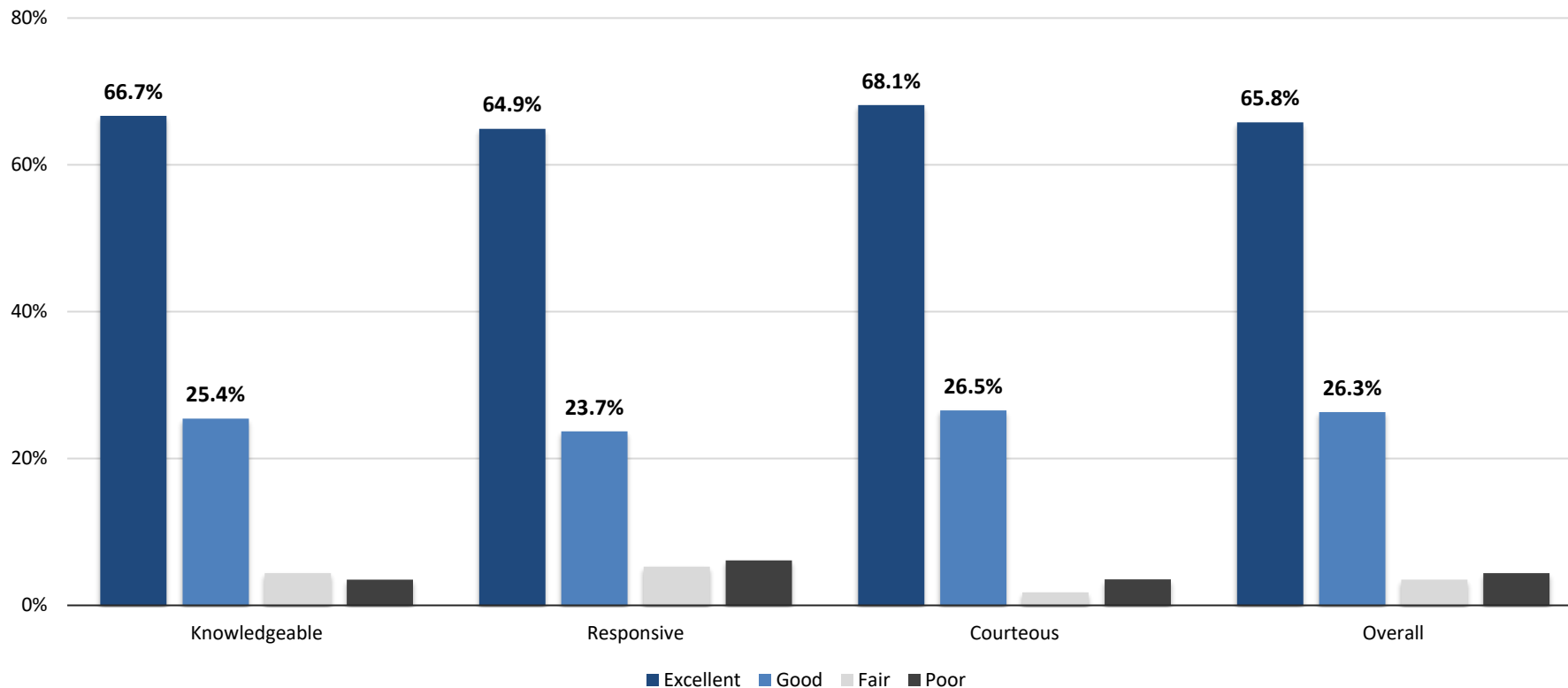
**An area of focus continues to be Promoting the Village to Attract Visitors, which received a significant number of Fair (24.6%) and Poor (8.2%) responses.** This measure also received a significant number of Fair (24.6%) and Poor (8.2%) ratings in 2022. General Services staff actively promote Village events and attractions through social media platforms and other media outlets. These channels have been successfully leveraged for larger special events, including the Summer Concert Series, Art on the Fox, and Miracle on Main.

**Moreover, the largest change observed in this section from 2022 to 2023 is in the category of Promoting the Village to Attract Visitors, showing an increase of 5.8%.** This shift aligns with renewed efforts to promote the Village's appealing qualities, such as the quality of life and dining and entertainment.

### General Services Year-to-Year Positive Rating Comparison: 2021 - 2023



### Village Employee Performance



This chart illustrates the performance ratings of Village employees based on feedback from residents who have interacted with staff. **Overall, employee interactions received Excellent or Good ratings across all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** The ratings, listed from highest to lowest, are as follows: Courteous (94.6%), Knowledgeable (92.1%), Overall (92.1%), and Responsive (88.6%).

Each department in the Village ensures that its staff is proficient in various areas related to the provided services. Residents and visitors are provided with multiple communication options, such as in-person, phone, email, social media, or the Village website, to express any comments or concerns they may have.

## 1. Please indicate how you would describe the following quality of life measures in Algonquin:

### Algonquin as a place to live

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	39.8%	45.5%	47.2%	50.0%
(2) Good	47.3%	48.6%	46.9%	41.2%
(3) Fair	8.3%	4.1%	4.3%	4.2%
(4) Poor	1.7%	0.5%	0.8%	1.4%
(N) Don't Know	0.4%	0.0%	0.0%	0.9%
No Answer	2.5%	1.8%	0.8%	2.3%
<b>Average</b>	<b>1.71</b>	<b>1.59</b>	<b>1.58</b>	<b>1.56</b>

### Your neighborhood as a place to live

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	46.5%	50.5%	53.9%	51.4%
(2) Good	42.3%	39.2%	40.6%	39.4%
(3) Fair	7.5%	6.3%	4.3%	6.0%
(4) Poor	2.1%	1.4%	0.4%	1.4%
(N) Don't Know	0.0%	0.0%	0.0%	0.9%
No Answer	1.7%	3.2%	0.8%	0.9%
<b>Average</b>	<b>1.65</b>	<b>1.57</b>	<b>1.51</b>	<b>1.57</b>

### Algonquin as a place to raise children

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	35.3%	36.5%	39.0%	37.5%
(2) Good	36.5%	41.0%	33.9%	31.9%
(3) Fair	7.1%	7.7%	5.9%	6.5%
(4) Poor	2.1%	0.0%	1.2%	1.4%
(N) Don't Know	17.8%	13.1%	18.1%	20.4%
No Answer	1.2%	2.3%	2.0%	2.3%
<b>Average</b>	<b>1.70</b>	<b>1.66</b>	<b>1.62</b>	<b>1.63</b>

### Algonquin as a place to work

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	10.0%	11.7%	14.2%	12.0%
(2) Good	22.0%	21.6%	22.4%	22.7%
(3) Fair	12.9%	12.2%	11.0%	13.4%
(4) Poor	6.6%	5.4%	4.3%	3.2%
(N) Don't Know	46.9%	45.9%	47.2%	47.2%
No Answer	1.7%	3.6%	0.8%	1.4%
<b>Average</b>	<b>2.31</b>	<b>2.22</b>	<b>2.11</b>	<b>2.15</b>

### Algonquin compare dto other communities in the area

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	23.7%	27.5%	32.3%	26.4%
(2) Good	53.5%	52.7%	49.2%	51.9%
(3) Fair	12.4%	10.8%	11.4%	9.3%
(4) Poor	2.9%	1.8%	0.4%	2.3%
(N) Don't Know	0.0%	0.0%	0.0%	0.0%
No Answer	2.9%	2.7%	1.2%	3.2%
<b>Average</b>	<b>1.94</b>	<b>1.86</b>	<b>1.78</b>	<b>1.86</b>

### Overall appearance of Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	27.4%	34.7%	31.5%	34.3%
(2) Good	53.1%	51.8%	54.7%	51.9%
(3) Fair	15.8%	10.8%	11.8%	9.7%
(4) Poor	2.1%	0.5%	0.8%	1.9%
(N) Don't Know	0.4%	0.0%	0.0%	0.5%
No Answer	1.2%	2.7%	1.2%	1.9%
<b>Average</b>	<b>1.92</b>	<b>1.76</b>	<b>1.82</b>	<b>1.79</b>

# Comprehensive Results

## Cleanliness of Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	32.4%	44.6%	41.3%	38.9%
(2) Good	50.6%	44.6%	46.1%	46.3%
(3) Fair	12.9%	7.7%	9.1%	10.6%
(4) Poor	2.1%	0.9%	1.2%	0.5%
(N) Don't Know	0.4%	0.0%	0.8%	0.5%
No Answer	1.7%	2.7%	1.6%	3.2%
<b>Average</b>	<b>1.84</b>	<b>1.64</b>	<b>1.69</b>	<b>1.72</b>

## Overall quality of new development in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	21.2%	23.4%	22.0%	22.7%
(2) Good	46.5%	44.1%	44.5%	44.9%
(3) Fair	17.4%	20.3%	17.7%	19.0%
(4) Poor	5.8%	4.5%	6.7%	4.6%
(N) Don't Know	7.5%	5.4%	8.3%	7.4%
No Answer	1.7%	2.7%	0.8%	1.4%
<b>Average</b>	<b>2.09</b>	<b>2.06</b>	<b>2.10</b>	<b>2.06</b>

## Overall direction that Algonquin is taking

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	21.6%	21.6%	24.4%	18.5%
(2) Good	48.1%	49.1%	46.1%	47.2%
(3) Fair	16.2%	15.8%	16.1%	18.1%
(4) Poor	2.9%	2.7%	2.0%	3.2%
(N) Don't Know	8.3%	8.6%	10.2%	9.7%
No Answer	2.9%	2.7%	1.2%	3.2%
<b>Average</b>	<b>2.00</b>	<b>1.99</b>	<b>1.95</b>	<b>2.07</b>

## Overall quality of businesses and services in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	26.6%	24.8%	29.9%	27.3%
(2) Good	54.4%	54.5%	50.8%	52.8%
(3) Fair	12.4%	15.8%	15.0%	14.4%
(4) Poor	4.1%	1.4%	2.4%	1.4%
(N) Don't Know	0.4%	1.4%	0.4%	2.8%
No Answer	2.1%	2.7%	1.6%	1.4%
<b>Average</b>	<b>1.94</b>	<b>1.93</b>	<b>1.90</b>	<b>1.89</b>

## Shopping opportunities

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	21.2%	23.4%	22.0%	43.1%
(2) Good	46.5%	44.1%	44.5%	39.4%
(3) Fair	17.4%	20.3%	17.7%	13.0%
(4) Poor	5.8%	4.5%	6.7%	2.3%
(N) Don't Know	7.5%	5.4%	8.3%	0.0%
No Answer	1.7%	2.7%	0.8%	2.3%
<b>Average</b>	<b>2.09</b>	<b>2.06</b>	<b>2.10</b>	<b>1.74</b>

## Recreational opportunities

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	12.4%	20.7%	25.2%	19.4%
(2) Good	42.7%	42.3%	42.5%	44.4%
(3) Fair	23.7%	24.8%	18.1%	22.2%
(4) Poor	13.3%	4.1%	6.7%	3.7%
(N) Don't Know	6.6%	5.4%	7.1%	8.8%
No Answer	1.2%	3.2%	0.4%	1.4%
<b>Average</b>	<b>2.41</b>	<b>2.13</b>	<b>2.07</b>	<b>2.11</b>

# Comprehensive Results

## Employment opportunities

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	5.4%	7.7%	9.4%	6.5%
(2) Good	17.0%	22.1%	21.7%	13.4%
(3) Fair	19.1%	16.7%	17.3%	19.9%
(4) Poor	9.1%	6.3%	5.5%	3.2%
(N) Don't Know	47.7%	44.1%	44.9%	54.6%
No Answer	1.7%	3.6%	1.2%	2.3%
<b>Average</b>	<b>2.63</b>	<b>2.41</b>	<b>2.35</b>	<b>2.46</b>

## Opportunities to participate in social events and activities

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	11.6%	14.0%	24.0%	15.3%
(2) Good	39.4%	45.5%	41.3%	44.0%
(3) Fair	28.6%	23.4%	20.5%	20.4%
(4) Poor	6.2%	3.2%	7.5%	4.6%
(N) Don't Know	12.0%	10.8%	6.3%	13.4%
No Answer	2.1%	3.6%	0.4%	2.3%
<b>Average</b>	<b>2.34</b>	<b>2.18</b>	<b>2.12</b>	<b>2.17</b>

## Ease of car travel in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	10.0%	16.2%	17.7%	19.0%
(2) Good	26.1%	42.3%	40.2%	44.0%
(3) Fair	27.4%	27.9%	27.6%	24.1%
(4) Poor	35.3%	11.7%	10.2%	10.6%
(N) Don't Know	0.0%	0.0%	2.4%	0.5%
No Answer	1.2%	2.3%	2.0%	1.9%
<b>Average</b>	<b>2.89</b>	<b>2.36</b>	<b>2.32</b>	<b>2.27</b>

## Ease of bicycle travel in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	11.2%	20.3%	22.0%	14.8%
(2) Good	34.9%	34.7%	37.0%	34.7%
(3) Fair	21.6%	11.7%	14.6%	12.5%
(4) Poor	7.9%	7.2%	5.1%	3.7%
(N) Don't Know	23.2%	23.4%	20.5%	32.9%
No Answer	1.2%	3.2%	0.8%	1.4%
<b>Average</b>	<b>2.35</b>	<b>2.08</b>	<b>2.04</b>	<b>2.08</b>

## Ease of walking in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	20.7%	29.7%	30.7%	22.2%
(2) Good	41.9%	39.6%	44.1%	44.4%
(3) Fair	22.0%	14.9%	16.1%	21.8%
(4) Poor	8.3%	8.6%	3.1%	4.2%
(N) Don't Know	5.0%	4.5%	4.3%	4.6%
No Answer	2.1%	3.2%	1.6%	2.8%
<b>Average</b>	<b>2.19</b>	<b>2.02</b>	<b>1.91</b>	<b>2.09</b>

## Availability of paths and walking trails

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	26.1%	37.4%	33.9%	32.4%
(2) Good	43.2%	37.4%	42.9%	38.0%
(3) Fair	16.6%	12.2%	13.0%	16.7%
(4) Poor	6.2%	4.5%	5.5%	3.2%
(N) Don't Know	6.2%	7.2%	3.5%	7.4%
No Answer	1.7%	1.8%	1.2%	2.3%
<b>Average</b>	<b>2.03</b>	<b>1.82</b>	<b>1.90</b>	<b>1.90</b>

# Comprehensive Results

## Traffic flow on major streets

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	4.1%	9.9%	13.4%	7.9%
(2) Good	16.6%	38.7%	33.5%	39.4%
(3) Fair	31.5%	32.9%	35.8%	30.6%
(4) Poor	44.8%	15.8%	14.6%	19.0%
(N) Don't Know	0.4%	0.5%	0.8%	0.0%
No Answer	2.5%	2.7%	1.6%	3.2%
<b>Average</b>	<b>3.21</b>	<b>2.56</b>	<b>2.53</b>	<b>2.63</b>

## Quality of overall natural environment in Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	22.0%	30.2%	29.9%	26.9%
(2) Good	53.1%	48.2%	48.8%	51.4%
(3) Fair	16.2%	14.9%	15.0%	13.9%
(4) Poor	6.2%	2.7%	3.5%	2.3%
(N) Don't Know	1.7%	1.4%	2.0%	3.7%
No Answer	0.8%	3.2%	0.8%	1.9%
<b>Average</b>	<b>2.07</b>	<b>1.90</b>	<b>1.92</b>	<b>1.91</b>

## Value of services for the taxes paid to the Village of Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	9.5%	10.8%	15.4%	12.5%
(2) Good	36.9%	43.7%	37.4%	44.4%
(3) Fair	32.4%	26.1%	29.9%	25.0%
(4) Poor	16.2%	12.2%	11.8%	12.0%
(N) Don't Know	2.5%	3.6%	3.1%	3.7%
No Answer	2.5%	4.1%	2.4%	2.3%
<b>Average</b>	<b>2.58</b>	<b>2.43</b>	<b>2.40</b>	<b>2.39</b>

## Overall direction that Algonquin is taking

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	15.4%	15.3%	20.5%	19.0%
(2) Good	51.0%	52.7%	50.4%	52.3%
(3) Fair	20.3%	19.4%	18.1%	15.3%
(4) Poor	5.8%	3.2%	3.5%	3.7%
(N) Don't Know	5.8%	6.3%	5.5%	7.9%
No Answer	1.7%	3.6%	2.0%	1.9%
<b>Average</b>	<b>2.18</b>	<b>2.11</b>	<b>2.05</b>	<b>2.04</b>

## Overall image or reputation of Algonquin

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	21.2%	24.3%	26.4%	28.7%
(2) Good	54.8%	54.1%	55.1%	54.2%
(3) Fair	14.9%	12.6%	14.6%	7.9%
(4) Poor	3.7%	0.9%	0.8%	3.7%
(N) Don't Know	3.7%	5.4%	2.0%	3.7%
No Answer	1.7%	3.2%	1.2%	1.9%
<b>Average</b>	<b>2.01</b>	<b>1.89</b>	<b>1.89</b>	<b>1.86</b>



**2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Not a problem	31.5%	37.8%	35.0%	30.1%
Minor problem	39.4%	40.5%	41.3%	45.4%
Moderate problem	17.0%	10.8%	14.6%	9.7%
Major problem	2.5%	2.3%	1.2%	1.4%
Don't Know	7.5%	7.2%	4.7%	6.0%
No Answer	2.1%	1.8%	1.6%	2.3%

**3. Please rate how safe you feel:**

**In your neighborhood during the day**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Very Safe	77.6%	82.4%	78.0%	78.7%
(2) Somewhat Safe	17.4%	10.8%	16.5%	15.3%
(3) Neither Safe nor Unsafe	2.5%	3.6%	1.6%	1.9%
(4) Somewhat Unsafe	0.4%	0.5%	0.8%	0.9%
(5) Very Unsafe	0.8%	0.0%	0.8%	0.0%
(N) Don't Know	0.0%	0.0%	0.0%	0.5%
No Answer	1.2%	3.2%	2.4%	2.8%
<b>Average</b>	<b>1.27</b>	<b>1.30</b>	<b>1.28</b>	<b>1.21</b>

**In your neighborhood after dark**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Very Safe	54.8%	54.5%	48.0%	52.3%
(2) Somewhat Safe	33.2%	35.1%	38.2%	34.7%
(3) Neither Safe nor Unsafe	5.8%	5.0%	5.5%	6.9%
(4) Somewhat Unsafe	2.9%	2.3%	3.5%	2.3%
(5) Very Unsafe	1.2%	0.0%	0.8%	0.0%
(N) Don't Know	1.2%	0.9%	1.2%	0.9%
No Answer	0.8%	2.7%	2.8%	2.8%
<b>Average</b>	<b>1.36</b>	<b>1.22</b>	<b>1.31</b>	<b>1.26</b>

**4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Yes	2.9%	3.7%	4.8%	2.8%
No	95.0%	93.6%	92.4%	94.9%
Don't Know	0.4%	0.0%	0.4%	0.5%
No Answer	1.7%	2.7%	2.4%	1.9%

## 5. If yes, was this crime (these crimes) reported to the police?

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Yes	2.9%	3.3%	2.9%	1.9%
No	5.0%	2.4%	5.4%	5.3%
Don't Know	2.9%	0.9%	0.4%	0.0%
No Answer	89.2%	93.4%	91.3%	92.8%

## 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

### POLICE/PUBLIC SAFETY

#### Crime prevention

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	23.2%	27.5%	29.5%	28.7%
(2) Good	51.5%	45.9%	40.6%	41.7%
(3) Fair	5.8%	4.1%	6.3%	8.3%
(4) Poor	1.2%	1.4%	0.8%	0.5%
(N) Don't Know	17.8%	17.6%	20.5%	17.6%
No Answer	0.4%	4.1%	2.4%	3.2%
<b>Average</b>	<b>1.82</b>	<b>1.74</b>	<b>1.72</b>	<b>1.75</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	83.2%	75.7%	76.7%	76.9%
(2) Medium	7.4%	10.7%	7.6%	10.6%
(3) Low	0.6%	0.4%	0.0%	0.9%
(N) Don't Know	2.3%	2.2%	4.3%	4.2%
No Answer	6.5%	11.0%	12.9%	7.4%
<b>Average</b>	<b>1.10</b>	<b>1.13</b>	<b>1.09</b>	<b>1.10</b>

#### Patrol services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	22.4%	23.4%	29.1%	23.1%
(2) Good	39.8%	44.6%	39.8%	44.4%
(3) Fair	17.4%	12.6%	15.0%	14.8%
(4) Poor	6.6%	4.5%	3.5%	3.7%
(N) Don't Know	12.9%	13.1%	10.2%	12.0%
No Answer	0.8%	2.3%	2.4%	1.9%
<b>Average</b>	<b>2.10</b>	<b>1.98</b>	<b>1.92</b>	<b>1.99</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	61.8%	57.7%	69.3%	62.5%
(2) Medium	27.0%	29.7%	22.0%	24.5%
(3) Low	1.7%	2.3%	2.4%	1.4%
(N) Don't Know	1.7%	1.8%	1.2%	3.7%
No Answer	7.9%	9.0%	5.1%	7.9%
<b>Average</b>	<b>1.33</b>	<b>1.38</b>	<b>1.29</b>	<b>1.31</b>

# Comprehensive Results

## Traffic enforcement

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	15.4%	18.0%	24.0%	19.4%
(2) Good	47.7%	44.6%	39.4%	43.5%
(3) Fair	13.7%	15.8%	15.7%	19.4%
(4) Poor	10.0%	6.3%	6.7%	5.1%
(N) Don't Know	12.9%	13.1%	11.4%	10.2%
No Answer	0.4%	2.7%	2.8%	2.3%
<b>Average</b>	<b>2.21</b>	<b>2.12</b>	<b>2.06</b>	<b>2.12</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	42.7%	43.7%	53.9%	45.8%
(2) Medium	43.2%	34.7%	30.3%	33.8%
(3) Low	5.4%	9.9%	8.7%	8.3%
(N) Don't Know	1.2%	3.2%	1.6%	4.2%
No Answer	7.5%	9.0%	5.5%	7.9%
<b>Average</b>	<b>1.59</b>	<b>1.62</b>	<b>1.51</b>	<b>1.57</b>

## 911 services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	29.0%	27.0%	33.9%	34.7%
(2) Good	24.9%	23.9%	18.5%	20.4%
(3) Fair	1.2%	1.8%	2.4%	2.3%
(4) Poor	0.8%	0.0%	1.2%	1.4%
(N) Don't Know	43.6%	44.6%	40.2%	38.9%
No Answer	0.4%	3.2%	3.9%	2.3%
<b>Average</b>	<b>1.53</b>	<b>1.52</b>	<b>1.48</b>	<b>1.50</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	83.4%	79.7%	83.5%	79.2%
(2) Medium	5.8%	7.2%	5.1%	7.9%
(3) Low	0.0%	0.9%	1.2%	0.5%
(N) Don't Know	3.3%	4.1%	5.1%	4.6%
No Answer	7.5%	8.6%	5.1%	7.9%
<b>Average</b>	<b>1.07</b>	<b>1.10</b>	<b>1.08</b>	<b>1.10</b>

## Responding to citizen calls

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	27.0%	25.7%	28.7%	32.9%
(2) Good	23.2%	30.2%	25.6%	24.5%
(3) Fair	3.7%	6.8%	3.5%	3.7%
(4) Poor	2.5%	0.5%	2.8%	0.9%
(N) Don't Know	42.7%	34.7%	36.2%	35.6%
No Answer	0.8%	2.7%	3.1%	2.3%
<b>Average</b>	<b>1.68</b>	<b>1.71</b>	<b>1.68</b>	<b>1.56</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	74.7%	72.5%	77.6%	71.8%
(2) Medium	13.7%	14.4%	12.2%	13.4%
(3) Low	0.0%	1.8%	1.2%	0.9%
(N) Don't Know	2.9%	3.6%	3.9%	6.0%
No Answer	8.7%	8.1%	5.1%	7.9%
<b>Average</b>	<b>1.15</b>	<b>1.20</b>	<b>1.16</b>	<b>1.18</b>

## Overall Police services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	27.8%	29.7%	33.1%	36.1%
(2) Good	46.5%	46.4%	40.6%	40.7%
(3) Fair	10.8%	9.9%	9.1%	7.4%
(4) Poor	1.7%	0.5%	1.6%	1.9%
(N) Don't Know	12.4%	11.7%	12.6%	12.0%
No Answer	0.8%	2.3%	3.1%	1.9%
<b>Average</b>	<b>1.84</b>	<b>1.78</b>	<b>1.75</b>	<b>1.71</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	77.2%	73.4%	81.1%	76.9%
(2) Medium	12.4%	17.1%	11.0%	9.7%
(3) Low	0.4%	0.0%	0.4%	2.3%
(N) Don't Know	0.8%	1.4%	2.0%	2.8%
No Answer	9.1%	8.6%	5.5%	8.3%
<b>Average</b>	<b>1.15</b>	<b>1.19</b>	<b>1.13</b>	<b>1.16</b>

# Comprehensive Results

## PUBLIC WORKS/INFRASTRUCTURE

### Street maintenance

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	14.5%	18.9%	21.3%	22.2%
(2) Good	48.1%	59.0%	51.2%	50.9%
(3) Fair	27.8%	14.0%	19.7%	16.7%
(4) Poor	9.1%	5.4%	5.9%	7.4%
(N) Don't Know	0.0%	0.9%	0.4%	0.5%
No Answer	0.4%	2.3%	1.6%	2.3%
<b>Average</b>	<b>2.32</b>	<b>2.06</b>	<b>2.10</b>	<b>2.10</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	73.0%	74.3%	75.2%	73.6%
(2) Medium	23.2%	16.7%	18.1%	18.1%
(3) Low	0.4%	1.4%	0.4%	0.9%
(N) Don't Know	0.4%	1.4%	0.8%	1.4%
No Answer	2.9%	6.8%	5.5%	6.0%
<b>Average</b>	<b>1.25</b>	<b>1.21</b>	<b>1.20</b>	<b>1.22</b>

### Street improvement

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	16.2%	22.1%	19.3%	19.4%
(2) Good	44.8%	49.1%	48.0%	45.4%
(3) Fair	27.4%	16.7%	24.4%	22.7%
(4) Poor	10.8%	7.7%	5.5%	7.4%
(N) Don't Know	0.4%	1.4%	0.4%	2.8%
No Answer	0.4%	3.6%	2.4%	2.3%
<b>Average</b>	<b>2.33</b>	<b>2.10</b>	<b>2.17</b>	<b>2.19</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	63.9%	57.2%	62.6%	64.4%
(2) Medium	32.8%	31.1%	29.1%	25.9%
(3) Low	0.8%	2.7%	1.6%	1.4%
(N) Don't Know	0.4%	1.8%	0.8%	1.4%
No Answer	2.1%	7.7%	5.5%	6.9%
<b>Average</b>	<b>1.35</b>	<b>1.40</b>	<b>1.35</b>	<b>1.31</b>

### Street sweeping

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	19.9%	27.0%	29.1%	23.6%
(2) Good	44.8%	50.5%	47.2%	46.8%
(3) Fair	21.6%	11.7%	13.8%	17.1%
(4) Poor	6.2%	2.3%	3.1%	4.6%
(N) Don't Know	6.2%	6.3%	5.1%	4.6%
No Answer	1.2%	2.7%	1.6%	3.2%
<b>Average</b>	<b>2.15</b>	<b>1.88</b>	<b>1.90</b>	<b>2.03</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	33.6%	32.4%	35.4%	34.3%
(2) Medium	47.3%	48.2%	42.9%	49.1%
(3) Low	14.1%	8.6%	13.0%	8.8%
(N) Don't Know	1.2%	3.2%	1.6%	1.9%
No Answer	3.7%	8.1%	7.1%	6.0%
<b>Average</b>	<b>1.79</b>	<b>1.73</b>	<b>1.75</b>	<b>1.72</b>

### Street lighting

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	18.3%	24.3%	27.2%	22.7%
(2) Good	53.9%	49.1%	48.0%	51.9%
(3) Fair	19.1%	16.7%	19.3%	16.7%
(4) Poor	7.9%	5.0%	3.9%	5.6%
(N) Don't Know	0.0%	2.7%	0.0%	0.9%
No Answer	0.8%	2.7%	1.6%	2.3%
<b>Average</b>	<b>2.17</b>	<b>2.02</b>	<b>2.00</b>	<b>2.05</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	66.0%	60.4%	67.3%	67.1%
(2) Medium	27.4%	25.7%	23.2%	24.5%
(3) Low	2.5%	4.1%	2.4%	0.9%
(N) Don't Know	0.4%	2.3%	0.8%	1.9%
No Answer	3.7%	8.1%	5.9%	5.6%
<b>Average</b>	<b>1.34</b>	<b>1.38</b>	<b>1.30</b>	<b>1.29</b>

# Comprehensive Results

## Snow/ice removal

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	30.7%	34.2%	29.5%	27.3%
(2) Good	45.6%	43.2%	46.1%	44.4%
(3) Fair	14.5%	12.2%	18.1%	17.6%
(4) Poor	5.0%	4.1%	3.9%	4.6%
(N) Don't Know	2.9%	3.2%	1.2%	3.2%
No Answer	1.2%	3.6%	1.2%	2.8%
<b>Average</b>	<b>1.94</b>	<b>1.85</b>	<b>1.96</b>	<b>2.00</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	85.1%	80.2%	81.9%	80.6%
(2) Medium	11.2%	10.4%	10.2%	12.5%
(3) Low	0.0%	0.5%	1.6%	0.5%
(N) Don't Know	0.4%	1.4%	0.8%	0.9%
No Answer	3.3%	8.1%	5.5%	5.6%
<b>Average</b>	<b>1.12</b>	<b>1.12</b>	<b>1.14</b>	<b>1.14</b>

## Sidewalk maintenance

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	15.8%	18.0%	18.1%	19.0%
(2) Good	43.2%	50.9%	46.9%	40.3%
(3) Fair	22.8%	14.4%	22.0%	20.4%
(4) Poor	5.8%	5.0%	2.8%	8.8%
(N) Don't Know	12.0%	9.5%	8.3%	9.3%
No Answer	0.4%	2.7%	2.0%	2.3%
<b>Average</b>	<b>2.21</b>	<b>2.07</b>	<b>2.11</b>	<b>2.21</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	51.0%	49.1%	52.8%	52.8%
(2) Medium	38.6%	34.7%	32.7%	32.9%
(3) Low	5.8%	4.1%	5.5%	4.6%
(N) Don't Know	1.7%	5.4%	3.5%	3.7%
No Answer	2.9%	7.2%	5.5%	6.0%
<b>Average</b>	<b>1.53</b>	<b>1.49</b>	<b>1.48</b>	<b>1.47</b>

## Stormwater drainage

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	17.4%	23.4%	22.4%	20.8%
(2) Good	51.0%	49.5%	50.4%	48.1%
(3) Fair	12.9%	14.4%	14.2%	10.2%
(4) Poor	7.1%	3.6%	3.5%	3.7%
(N) Don't Know	10.8%	6.8%	7.9%	13.9%
No Answer	0.8%	2.7%	1.6%	3.2%
<b>Average</b>	<b>2.11</b>	<b>1.98</b>	<b>1.99</b>	<b>1.96</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	61.8%	63.1%	66.9%	59.3%
(2) Medium	29.5%	27.0%	22.4%	27.3%
(3) Low	0.8%	0.5%	2.4%	1.4%
(N) Don't Know	3.7%	2.3%	2.8%	4.2%
No Answer	4.1%	7.7%	5.5%	7.9%
<b>Average</b>	<b>1.34</b>	<b>1.31</b>	<b>1.30</b>	<b>1.34</b>

## Drinking water

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	16.6%	19.8%	19.7%	16.7%
(2) Good	45.6%	45.5%	40.2%	37.0%
(3) Fair	21.2%	19.8%	22.4%	27.8%
(4) Poor	13.3%	10.4%	12.2%	11.1%
(N) Don't Know	2.9%	2.7%	3.5%	5.1%
No Answer	0.4%	2.3%	2.0%	2.3%
<b>Average</b>	<b>2.32</b>	<b>2.22</b>	<b>2.29</b>	<b>2.36</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	85.5%	81.5%	81.5%	79.2%
(2) Medium	8.7%	8.6%	8.3%	11.1%
(3) Low	0.8%	1.4%	2.4%	1.9%
(N) Don't Know	0.8%	1.4%	2.0%	2.8%
No Answer	4.1%	7.7%	5.9%	5.1%
<b>Average</b>	<b>1.11</b>	<b>1.12</b>	<b>1.14</b>	<b>1.16</b>

# Comprehensive Results

## Sewer services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	20.3%	26.1%	24.0%	21.8%
(2) Good	56.4%	48.2%	50.0%	53.2%
(3) Fair	11.6%	11.7%	13.4%	7.4%
(4) Poor	3.3%	0.9%	0.4%	2.8%
(N) Don't Know	6.2%	11.3%	9.1%	11.6%
No Answer	2.1%	2.3%	3.1%	3.2%
<b>Average</b>	<b>1.98</b>	<b>1.85</b>	<b>1.89</b>	<b>1.90</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	68.5%	66.7%	72.0%	66.2%
(2) Medium	24.9%	22.5%	16.5%	24.1%
(3) Low	1.2%	0.9%	2.0%	1.9%
(N) Don't Know	1.7%	3.2%	2.8%	1.4%
No Answer	3.7%	7.2%	6.7%	6.5%
<b>Average</b>	<b>1.29</b>	<b>1.27</b>	<b>1.23</b>	<b>1.30</b>

## Urban forestry program

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	19.1%	26.6%	28.7%	24.1%
(2) Good	37.3%	33.8%	32.3%	32.9%
(3) Fair	9.1%	10.4%	8.3%	9.7%
(4) Poor	2.9%	1.4%	3.5%	1.9%
(N) Don't Know	29.5%	26.1%	24.8%	29.2%
No Answer	1.7%	2.3%	2.4%	2.3%
<b>Average</b>	<b>1.94</b>	<b>1.81</b>	<b>1.82</b>	<b>1.84</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	31.1%	36.0%	38.6%	34.3%
(2) Medium	45.2%	35.6%	37.8%	41.2%
(3) Low	9.5%	11.3%	9.1%	7.4%
(N) Don't Know	10.0%	9.9%	9.1%	9.7%
No Answer	4.1%	7.7%	5.5%	7.4%
<b>Average</b>	<b>1.75</b>	<b>1.70</b>	<b>1.65</b>	<b>1.68</b>

## Tree trimming

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	23.2%	23.4%	26.4%	22.7%
(2) Good	44.0%	45.9%	43.3%	45.8%
(3) Fair	15.4%	16.7%	17.3%	19.9%
(4) Poor	5.8%	5.4%	3.1%	4.6%
(N) Don't Know	10.0%	7.2%	7.9%	4.6%
No Answer	1.7%	1.8%	2.0%	2.3%
<b>Average</b>	<b>2.04</b>	<b>2.04</b>	<b>1.97</b>	<b>2.07</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	37.3%	30.6%	33.9%	36.6%
(2) Medium	47.3%	50.5%	46.9%	48.1%
(3) Low	7.5%	9.5%	9.8%	7.4%
(N) Don't Know	2.9%	1.4%	2.4%	1.4%
No Answer	5.0%	8.6%	6.7%	6.5%
<b>Average</b>	<b>1.68</b>	<b>1.77</b>	<b>1.73</b>	<b>1.68</b>

## Pedestrian & bicycle paths

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	25.7%	33.8%	33.9%	26.4%
(2) Good	47.7%	41.0%	43.7%	43.5%
(3) Fair	12.9%	11.7%	10.6%	13.0%
(4) Poor	3.3%	1.8%	3.5%	1.9%
(N) Don't Know	10.0%	9.5%	6.7%	12.5%
No Answer	0.4%	2.7%	1.6%	2.8%
<b>Average</b>	<b>1.93</b>	<b>1.79</b>	<b>1.82</b>	<b>1.89</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	42.7%	47.7%	46.1%	47.2%
(2) Medium	41.9%	32.0%	37.8%	34.7%
(3) Low	7.9%	6.8%	7.1%	6.0%
(N) Don't Know	4.1%	6.3%	2.8%	6.5%
No Answer	3.3%	7.7%	6.3%	5.6%
<b>Average</b>	<b>1.62</b>	<b>1.53</b>	<b>1.57</b>	<b>1.53</b>

# Comprehensive Results

## Public property maintenance

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	22.0%	32.4%	28.3%	29.6%
(2) Good	54.4%	53.2%	50.4%	50.5%
(3) Fair	10.8%	7.7%	11.4%	10.6%
(4) Poor	4.6%	1.8%	1.6%	0.9%
(N) Don't Know	7.9%	3.2%	6.3%	5.6%
No Answer	0.4%	2.3%	2.0%	2.8%
<b>Average</b>	<b>1.98</b>	<b>1.78</b>	<b>1.85</b>	<b>1.81</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	46.5%	47.7%	52.4%	53.2%
(2) Medium	44.0%	39.2%	35.8%	35.6%
(3) Low	3.3%	3.6%	3.1%	2.8%
(N) Don't Know	2.9%	2.3%	2.4%	2.3%
No Answer	3.3%	7.7%	6.3%	6.0%
<b>Average</b>	<b>1.54</b>	<b>1.51</b>	<b>1.46</b>	<b>1.45</b>

## Public property beautification

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	22.0%	28.8%	30.3%	30.1%
(2) Good	47.3%	52.3%	46.5%	44.9%
(3) Fair	17.0%	9.9%	11.4%	14.8%
(4) Poor	4.6%	1.8%	2.8%	1.4%
(N) Don't Know	8.3%	5.4%	7.5%	6.0%
No Answer	0.8%	2.3%	1.6%	2.8%
<b>Average</b>	<b>2.05</b>	<b>1.83</b>	<b>1.85</b>	<b>1.86</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	39.8%	42.3%	44.1%	46.3%
(2) Medium	46.1%	38.3%	40.6%	38.9%
(3) Low	7.5%	9.9%	5.1%	5.1%
(N) Don't Know	3.3%	1.8%	3.1%	2.3%
No Answer	3.3%	8.1%	7.1%	7.4%
<b>Average</b>	<b>1.65</b>	<b>1.64</b>	<b>1.57</b>	<b>1.54</b>

## Overall Public Works

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	17.0%	26.6%	26.8%	25.9%
(2) Good	61.8%	54.1%	54.7%	55.6%
(3) Fair	12.0%	12.6%	11.0%	10.6%
(4) Poor	5.0%	1.4%	1.6%	1.4%
(N) Don't Know	3.3%	3.2%	2.4%	2.8%
No Answer	0.8%	2.7%	3.5%	3.7%
<b>Average</b>	<b>2.05</b>	<b>1.88</b>	<b>1.87</b>	<b>1.87</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	64.7%	59.0%	63.0%	60.2%
(2) Medium	27.8%	30.2%	26.4%	27.3%
(3) Low	0.8%	0.5%	0.8%	2.3%
(N) Don't Know	2.9%	2.3%	2.0%	2.3%
No Answer	3.7%	8.6%	7.9%	7.9%
<b>Average</b>	<b>1.32</b>	<b>1.35</b>	<b>1.31</b>	<b>1.36</b>

# Comprehensive Results

## PARKS/RECREATION

### Quality of Village parks

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	19.1%	30.2%	33.5%	34.3%
(2) Good	53.5%	49.5%	47.6%	45.8%
(3) Fair	10.4%	9.0%	8.3%	5.1%
(4) Poor	4.1%	0.5%	2.0%	1.9%
(N) Don't Know	11.2%	8.1%	7.1%	8.8%
No Answer	1.7%	3.2%	1.6%	4.2%
<b>Average</b>	<b>2.00</b>	<b>1.77</b>	<b>1.77</b>	<b>1.71</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	48.5%	52.3%	58.3%	55.1%
(2) Medium	39.0%	37.4%	31.5%	32.4%
(3) Low	2.1%	1.8%	2.8%	1.9%
(N) Don't Know	5.8%	1.8%	2.0%	4.6%
No Answer	4.6%	7.2%	5.5%	6.0%
<b>Average</b>	<b>1.48</b>	<b>1.45</b>	<b>1.40</b>	<b>1.40</b>

### Park Maintenance

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	19.9%	26.1%	31.5%	31.9%
(2) Good	51.9%	53.2%	47.6%	45.8%
(3) Fair	10.4%	7.7%	7.9%	5.1%
(4) Poor	3.3%	1.4%	2.0%	0.9%
(N) Don't Know	12.4%	8.6%	8.7%	12.5%
No Answer	2.1%	3.6%	2.4%	3.7%
<b>Average</b>	<b>1.97</b>	<b>1.82</b>	<b>1.78</b>	<b>1.70</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	28.6%	31.1%	37.0%	30.1%
(2) Medium	43.6%	45.5%	41.7%	44.9%
(3) Low	9.1%	10.4%	7.5%	8.3%
(N) Don't Know	12.9%	5.4%	7.9%	9.3%
No Answer	5.8%	8.1%	5.9%	7.4%
<b>Average</b>	<b>1.76</b>	<b>1.76</b>	<b>1.66</b>	<b>1.74</b>

### Recreation facilities

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	7.9%	12.2%	18.9%	14.8%
(2) Good	33.2%	36.5%	39.0%	39.8%
(3) Fair	19.5%	18.5%	11.8%	10.2%
(4) Poor	8.7%	5.9%	7.9%	3.2%
(N) Don't Know	27.0%	23.4%	17.7%	26.9%
No Answer	3.7%	4.1%	4.7%	5.1%
<b>Average</b>	<b>2.42</b>	<b>2.25</b>	<b>2.11</b>	<b>2.03</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	34.4%	32.4%	41.7%	34.3%
(2) Medium	43.2%	45.9%	37.4%	40.7%
(3) Low	7.1%	7.7%	6.7%	7.9%
(N) Don't Know	8.7%	6.8%	7.1%	7.4%
No Answer	6.6%	7.7%	7.1%	9.7%
<b>Average</b>	<b>1.68</b>	<b>1.71</b>	<b>1.59</b>	<b>1.68</b>

### Special Events

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	6.6%	14.9%	23.6%	19.0%
(2) Good	31.5%	38.3%	33.9%	42.6%
(3) Fair	20.7%	17.1%	15.7%	10.6%
(4) Poor	5.8%	4.1%	4.3%	2.3%
(N) Don't Know	33.2%	23.0%	20.1%	21.3%
No Answer	2.1%	3.2%	2.0%	4.2%
<b>Average</b>	<b>2.40</b>	<b>2.14</b>	<b>2.01</b>	<b>1.95</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	23.2%	23.9%	27.2%	28.7%
(2) Medium	43.6%	50.5%	47.2%	46.8%
(3) Low	14.9%	11.7%	11.8%	11.1%
(N) Don't Know	11.2%	5.9%	7.1%	6.9%
No Answer	7.1%	8.6%	6.7%	6.5%
<b>Average</b>	<b>1.90</b>	<b>1.86</b>	<b>1.82</b>	<b>1.80</b>



# Comprehensive Results

## Recreation programs

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	9.1%	14.0%	20.1%	15.7%
(2) Good	31.1%	35.1%	32.7%	33.3%
(3) Fair	18.3%	18.0%	15.7%	13.4%
(4) Poor	5.8%	4.5%	5.5%	3.2%
(N) Don't Know	34.0%	24.8%	24.4%	29.6%
No Answer	1.7%	4.1%	1.6%	4.6%
<b>Average</b>	<b>2.32</b>	<b>2.18</b>	<b>2.09</b>	<b>2.06</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	49.4%	55.9%	57.5%	56.0%
(2) Medium	37.8%	34.2%	33.5%	31.0%
(3) Low	2.1%	0.9%	1.6%	2.3%
(N) Don't Know	5.8%	1.8%	2.0%	4.6%
No Answer	5.0%	7.7%	5.5%	6.0%
<b>Average</b>	<b>1.47</b>	<b>1.40</b>	<b>1.40</b>	<b>1.40</b>

## Swimming Pool Facility

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	5.0%	6.8%	13.0%	8.3%
(2) Good	20.7%	20.7%	22.8%	16.2%
(3) Fair	9.1%	10.4%	11.8%	7.9%
(4) Poor	7.9%	2.3%	2.4%	1.9%
(N) Don't Know	55.6%	56.8%	47.6%	61.1%
No Answer	1.7%	3.6%	2.0%	4.6%
<b>Average</b>	<b>2.47</b>	<b>2.20</b>	<b>2.07</b>	<b>2.09</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	26.1%	26.1%	25.6%	25.0%
(2) Medium	34.0%	33.8%	37.4%	29.6%
(3) Low	14.9%	14.0%	14.2%	14.4%
(N) Don't Know	19.1%	18.9%	16.1%	22.7%
No Answer	5.8%	7.7%	6.7%	8.3%
<b>Average</b>	<b>1.85</b>	<b>1.84</b>	<b>1.85</b>	<b>1.85</b>

## Preservation of natural areas (open space, wetlands, etc.)

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	23.2%	31.5%	31.9%	31.0%
(2) Good	48.5%	44.6%	44.1%	43.1%
(3) Fair	12.4%	9.5%	11.8%	10.2%
(4) Poor	5.0%	0.9%	2.8%	2.3%
(N) Don't Know	8.7%	10.8%	6.3%	9.3%
No Answer	2.1%	3.2%	2.4%	4.2%
<b>Average</b>	<b>1.99</b>	<b>1.77</b>	<b>1.84</b>	<b>1.81</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	52.3%	52.7%	55.9%	54.2%
(2) Medium	34.0%	34.7%	29.5%	29.2%
(3) Low	4.6%	3.2%	6.3%	3.2%
(N) Don't Know	4.1%	2.3%	3.1%	6.9%
No Answer	5.0%	7.7%	5.1%	6.5%
<b>Average</b>	<b>1.47</b>	<b>1.45</b>	<b>1.46</b>	<b>1.41</b>

## Overall Parks/Recreation

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	10.8%	19.8%	25.2%	20.8%
(2) Good	52.3%	52.3%	45.3%	49.1%
(3) Fair	17.4%	15.3%	16.5%	10.6%
(4) Poor	5.8%	0.9%	3.5%	1.4%
(N) Don't Know	11.2%	8.1%	7.9%	13.9%
No Answer	2.5%	4.1%	1.6%	4.2%
<b>Average</b>	<b>2.21</b>	<b>1.97</b>	<b>1.98</b>	<b>1.91</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	41.9%	42.8%	50.8%	44.4%
(2) Medium	45.2%	45.5%	37.0%	39.8%
(3) Low	2.9%	1.8%	3.5%	2.8%
(N) Don't Know	5.0%	2.3%	2.8%	5.1%
No Answer	5.0%	8.1%	5.9%	7.9%
<b>Average</b>	<b>1.57</b>	<b>1.55</b>	<b>1.48</b>	<b>1.52</b>

# Comprehensive Results

## COMMUNITY DEVELOPMENT

### Land use, planning/zoning

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	10.4%	13.1%	13.8%	13.4%
(2) Good	39.4%	45.9%	39.0%	44.9%
(3) Fair	20.3%	14.9%	15.0%	16.7%
(4) Poor	8.3%	7.7%	8.7%	5.1%
(N) Don't Know	19.1%	15.3%	21.3%	16.2%
No Answer	2.5%	3.6%	2.4%	3.7%
<b>Average</b>	<b>2.34</b>	<b>2.21</b>	<b>2.24</b>	<b>2.17</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	49.4%	53.6%	51.2%	46.8%
(2) Medium	31.5%	28.4%	28.3%	32.9%
(3) Low	3.7%	2.3%	4.3%	3.2%
(N) Don't Know	8.7%	6.3%	9.4%	10.2%
No Answer	6.6%	9.9%	6.7%	6.9%
<b>Average</b>	<b>1.46</b>	<b>1.39</b>	<b>1.44</b>	<b>1.47</b>

### Economic Development

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	11.6%	14.9%	15.0%	16.2%
(2) Good	41.9%	43.7%	40.6%	42.1%
(3) Fair	21.2%	16.7%	13.8%	15.3%
(4) Poor	7.5%	4.1%	6.7%	3.2%
(N) Don't Know	16.2%	17.1%	21.3%	18.5%
No Answer	1.7%	4.1%	2.8%	4.6%
<b>Average</b>	<b>2.30</b>	<b>2.13</b>	<b>2.16</b>	<b>2.07</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	53.9%	50.5%	53.9%	50.0%
(2) Medium	30.3%	28.4%	24.8%	30.1%
(3) Low	2.1%	3.6%	6.3%	3.2%
(N) Don't Know	7.9%	7.7%	8.3%	9.7%
No Answer	5.8%	10.4%	6.7%	6.9%
<b>Average</b>	<b>1.40</b>	<b>1.43</b>	<b>1.44</b>	<b>1.44</b>

### Code enforcement (weeds, property maintenance, etc.)

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	12.4%	14.0%	15.7%	14.4%
(2) Good	39.4%	42.3%	40.2%	38.9%
(3) Fair	19.9%	20.3%	16.9%	19.0%
(4) Poor	7.5%	4.1%	9.1%	5.1%
(N) Don't Know	17.8%	14.9%	15.0%	17.6%
No Answer	2.9%	5.0%	2.8%	5.1%
<b>Average</b>	<b>2.28</b>	<b>2.18</b>	<b>2.24</b>	<b>2.19</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	42.7%	37.8%	46.9%	44.9%
(2) Medium	37.3%	38.3%	34.6%	36.1%
(3) Low	7.9%	7.7%	5.5%	5.1%
(N) Don't Know	5.4%	6.8%	5.9%	6.5%
No Answer	6.6%	9.9%	6.7%	7.4%
<b>Average</b>	<b>1.60</b>	<b>1.64</b>	<b>1.52</b>	<b>1.54</b>

### Overall Community Development

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	12.4%	15.3%	17.7%	14.8%
(2) Good	48.5%	51.4%	44.5%	51.4%
(3) Fair	20.7%	16.2%	13.8%	15.7%
(4) Poor	4.6%	1.4%	4.3%	2.8%
(N) Don't Know	12.0%	12.2%	15.7%	11.6%
No Answer	1.7%	4.1%	3.5%	3.7%
<b>Average</b>	<b>2.20</b>	<b>2.04</b>	<b>2.06</b>	<b>2.08</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	52.7%	51.8%	51.2%	49.1%
(2) Medium	32.4%	29.7%	32.7%	34.3%
(3) Low	3.7%	3.2%	2.4%	2.3%
(N) Don't Know	6.2%	5.4%	6.3%	7.4%
No Answer	5.0%	10.4%	7.5%	6.9%
<b>Average</b>	<b>1.45</b>	<b>1.43</b>	<b>1.43</b>	<b>1.45</b>

# Comprehensive Results

## Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	16.2%	13.5%	18.1%	14.8%
(2) Good	26.6%	34.7%	32.3%	24.5%
(3) Fair	9.1%	9.9%	11.4%	12.0%
(4) Poor	3.7%	2.7%	3.5%	1.4%
(N) Don't Know	42.7%	35.6%	31.9%	43.5%
No Answer	1.7%	4.1%	2.8%	3.7%
<b>Average</b>	<b>2.01</b>	<b>2.03</b>	<b>2.01</b>	<b>2.00</b>

<i>Importance:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	38.6%	35.6%	40.9%	39.4%
(2) Medium	33.2%	37.8%	35.0%	32.4%
(3) Low	6.6%	3.6%	3.9%	2.3%
(N) Don't Know	16.2%	13.5%	12.2%	19.4%
No Answer	5.4%	9.9%	7.5%	6.5%
<b>Average</b>	<b>1.59</b>	<b>1.58</b>	<b>1.54</b>	<b>1.50</b>

## GENERAL SERVICES

### Online payment options

<i>Quality:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	27.0%	33.3%	34.3%	31.0%
(2) Good	41.9%	35.6%	32.3%	38.0%
(3) Fair	4.6%	4.5%	7.9%	5.6%
(4) Poor	1.2%	0.9%	0.4%	0.5%
(N) Don't Know	22.8%	22.5%	22.8%	21.3%
No Answer	2.5%	3.6%	2.4%	3.7%
<b>Average</b>	<b>1.73</b>	<b>1.64</b>	<b>1.66</b>	<b>1.67</b>

<i>Importance:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	42.7%	45.5%	45.7%	44.9%
(2) Medium	31.5%	26.1%	29.1%	33.8%
(3) Low	12.0%	8.1%	10.2%	6.9%
(N) Don't Know	7.5%	10.4%	7.9%	6.5%
No Answer	6.2%	10.4%	6.7%	7.9%
<b>Average</b>	<b>1.64</b>	<b>1.53</b>	<b>1.58</b>	<b>1.56</b>

### Village Newsletter

<i>Quality:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	29.5%	32.9%	31.5%	33.8%
(2) Good	48.5%	50.0%	49.2%	46.8%
(3) Fair	9.5%	7.7%	6.3%	6.5%
(4) Poor	2.9%	0.9%	0.8%	0.5%
(N) Don't Know	7.1%	5.0%	9.1%	7.4%
No Answer	2.5%	4.1%	3.1%	5.1%
<b>Average</b>	<b>1.84</b>	<b>1.74</b>	<b>1.73</b>	<b>1.70</b>

<i>Importance:</i>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	37.3%	32.9%	36.2%	31.5%
(2) Medium	44.8%	44.1%	41.3%	44.4%
(3) Low	8.7%	7.7%	10.6%	10.2%
(N) Don't Know	2.9%	2.3%	5.1%	5.6%
No Answer	6.2%	13.5%	6.7%	8.3%
<b>Average</b>	<b>1.68</b>	<b>1.70</b>	<b>1.71</b>	<b>1.75</b>

# Comprehensive Results

## Website (algonquin.org)

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	19.1%	23.0%	28.0%	26.9%
(2) Good	47.3%	48.6%	43.7%	42.6%
(3) Fair	12.4%	11.3%	13.0%	10.2%
(4) Poor	2.5%	0.9%	1.2%	0.9%
(N) Don't Know	16.2%	11.3%	11.8%	14.8%
No Answer	2.5%	5.4%	2.4%	4.6%
<b>Average</b>	<b>1.98</b>	<b>1.88</b>	<b>1.85</b>	<b>1.82</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	81.7%	82.4%	85.0%	76.9%
(2) Medium	9.1%	5.4%	7.1%	10.6%
(3) Low	0.0%	0.9%	0.8%	0.9%
(N) Don't Know	1.7%	2.3%	2.4%	4.2%
No Answer	7.5%	9.5%	4.7%	7.4%
<b>Average</b>	<b>1.10</b>	<b>1.08</b>	<b>1.09</b>	<b>1.14</b>

## Social Media: Facebook, Twitter, etc.

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	6.2%	12.6%	13.4%	13.0%
(2) Good	24.1%	25.7%	25.6%	26.4%
(3) Fair	7.1%	7.7%	6.3%	8.3%
(4) Poor	1.2%	0.9%	0.8%	1.4%
(N) Don't Know	58.9%	48.2%	51.2%	46.8%
No Answer	2.5%	5.4%	2.8%	4.2%
<b>Average</b>	<b>2.09</b>	<b>1.93</b>	<b>1.88</b>	<b>1.96</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	16.6%	20.7%	23.2%	17.6%
(2) Medium	34.0%	29.3%	28.7%	37.5%
(3) Low	22.8%	21.6%	24.0%	19.4%
(N) Don't Know	20.3%	15.8%	16.5%	18.1%
No Answer	6.2%	13.1%	7.5%	7.4%
<b>Average</b>	<b>2.08</b>	<b>2.01</b>	<b>2.01</b>	<b>2.02</b>

## Algonquin e-News

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	17.0%	23.0%	21.3%	21.8%
(2) Good	35.7%	32.0%	33.9%	30.1%
(3) Fair	9.1%	7.2%	5.5%	6.9%
(4) Poor	1.2%	0.9%	0.8%	0.5%
(N) Don't Know	33.2%	30.6%	34.6%	34.7%
No Answer	3.7%	6.8%	3.9%	6.0%
<b>Average</b>	<b>1.91</b>	<b>1.78</b>	<b>1.77</b>	<b>1.77</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	25.7%	27.0%	27.2%	22.7%
(2) Medium	39.0%	37.4%	36.6%	38.9%
(3) Low	14.9%	13.1%	13.4%	12.0%
(N) Don't Know	13.3%	10.4%	15.0%	17.6%
No Answer	7.1%	12.6%	7.9%	8.8%
<b>Average</b>	<b>1.86</b>	<b>1.82</b>	<b>1.82</b>	<b>1.86</b>

## Recycling

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	46.5%	46.4%	45.3%	49.1%
(2) Good	43.2%	42.3%	43.3%	38.4%
(3) Fair	7.5%	4.1%	7.1%	5.1%
(4) Poor	0.8%	3.2%	1.2%	1.9%
(N) Don't Know	0.8%	0.9%	1.2%	0.9%
No Answer	1.2%	3.6%	2.0%	4.6%
<b>Average</b>	<b>1.62</b>	<b>1.62</b>	<b>1.63</b>	<b>1.57</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	75.9%	73.0%	72.8%	73.1%
(2) Medium	16.2%	15.3%	17.3%	15.7%
(3) Low	2.1%	0.9%	1.2%	0.9%
(N) Don't Know	0.8%	0.5%	1.6%	1.9%
No Answer	5.0%	10.8%	7.1%	8.3%
<b>Average</b>	<b>1.22</b>	<b>1.19</b>	<b>1.22</b>	<b>1.20</b>

# Comprehensive Results

## Garbage collection

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	46.9%	47.3%	46.5%	46.8%
(2) Good	42.3%	41.0%	42.1%	39.8%
(3) Fair	7.5%	5.4%	6.7%	4.2%
(4) Poor	2.1%	2.7%	1.6%	2.3%
(N) Don't Know	0.0%	0.5%	1.6%	2.3%
No Answer	1.2%	3.6%	1.6%	4.6%
<b>Average</b>	<b>1.64</b>	<b>1.62</b>	<b>1.62</b>	<b>1.59</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	76.8%	74.3%	73.2%	74.5%
(2) Medium	17.4%	14.9%	17.3%	15.7%
(3) Low	0.4%	0.9%	0.8%	0.9%
(N) Don't Know	0.8%	0.5%	2.0%	1.4%
No Answer	4.6%	9.9%	6.7%	7.4%
<b>Average</b>	<b>1.19</b>	<b>1.19</b>	<b>1.21</b>	<b>1.19</b>

## Promoting the Village to attract visitors

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	10.8%	11.7%	13.0%	15.7%
(2) Good	29.5%	27.9%	32.3%	28.2%
(3) Fair	20.3%	19.4%	16.5%	12.5%
(4) Poor	6.6%	5.4%	5.5%	3.7%
(N) Don't Know	31.5%	32.0%	29.9%	35.6%
No Answer	1.2%	4.1%	2.8%	4.2%
<b>Average</b>	<b>2.34</b>	<b>2.29</b>	<b>2.22</b>	<b>2.07</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	32.0%	34.7%	33.5%	33.8%
(2) Medium	43.2%	33.8%	35.8%	38.9%
(3) Low	9.5%	14.9%	14.6%	8.8%
(N) Don't Know	10.4%	6.3%	9.4%	10.6%
No Answer	5.0%	10.8%	6.7%	7.9%
<b>Average</b>	<b>1.74</b>	<b>1.76</b>	<b>1.77</b>	<b>1.69</b>

## Yard waste collection

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	36.9%	32.9%	39.4%	38.4%
(2) Good	36.9%	43.2%	37.0%	37.0%
(3) Fair	12.0%	8.1%	11.4%	8.3%
(4) Poor	3.7%	4.1%	2.4%	2.8%
(N) Don't Know	8.7%	9.0%	7.9%	8.8%
No Answer	1.7%	3.2%	2.0%	4.6%
<b>Average</b>	<b>1.81</b>	<b>1.81</b>	<b>1.74</b>	<b>1.72</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	67.2%	64.0%	65.0%	64.4%
(2) Medium	24.1%	20.3%	20.9%	23.6%
(3) Low	0.8%	1.4%	3.5%	2.3%
(N) Don't Know	3.3%	4.1%	3.9%	2.3%
No Answer	4.6%	10.8%	6.7%	7.4%
<b>Average</b>	<b>1.28</b>	<b>1.27</b>	<b>1.31</b>	<b>1.31</b>

## Overall General Services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	27.8%	27.0%	30.3%	32.9%
(2) Good	52.7%	54.5%	55.5%	51.9%
(3) Fair	14.1%	10.4%	8.3%	7.4%
(4) Poor	1.7%	1.4%	0.4%	1.4%
(N) Don't Know	2.5%	3.2%	2.8%	2.3%
No Answer	1.2%	4.1%	2.8%	4.2%
<b>Average</b>	<b>1.89</b>	<b>1.85</b>	<b>1.78</b>	<b>1.76</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	51.0%	47.3%	52.0%	53.7%
(2) Medium	40.2%	40.5%	35.0%	36.1%
(3) Low	2.1%	0.9%	2.0%	0.9%
(N) Don't Know	2.5%	1.4%	3.9%	1.9%
No Answer	4.1%	10.4%	7.1%	7.4%
<b>Average</b>	<b>1.48</b>	<b>1.48</b>	<b>1.44</b>	<b>1.42</b>

## Ease of water billing services

<u>Quality:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	36.9%	38.7%	36.6%	44.0%
(2) Good	45.2%	44.1%	44.1%	39.4%
(3) Fair	10.0%	9.9%	12.6%	9.3%
(4) Poor	2.1%	2.3%	1.6%	1.4%
(N) Don't Know	4.6%	2.3%	2.8%	1.9%
No Answer	1.2%	3.2%	2.4%	4.2%
<b>Average</b>	<b>1.76</b>	<b>1.74</b>	<b>1.78</b>	<b>1.66</b>

<u>Importance:</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) High	49.0%	50.5%	53.9%	55.6%
(2) Medium	41.1%	33.3%	30.3%	32.4%
(3) Low	1.7%	4.1%	6.3%	1.9%
(N) Don't Know	3.3%	2.3%	2.4%	2.3%
No Answer	5.0%	10.4%	7.1%	7.9%
<b>Average</b>	<b>1.48</b>	<b>1.47</b>	<b>1.47</b>	<b>1.40</b>

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Yes	52.3%	50.9%	52.6%	48.1%
No	46.8%	47.2%	46.6%	50.0%
Don't know	0.8%	0.0%	0.4%	1.5%
No Answer	0.0%	1.9%	0.4%	0.5%

# Comprehensive Results

## 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

### Knowledgeable

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	30.3%	30.2%	33.5%	35.2%
(2) Good	17.4%	16.7%	15.0%	13.4%
(3) Fair	4.6%	4.1%	2.8%	2.3%
(4) Poor	1.7%	0.5%	2.0%	1.9%
(N) Don't Know	3.7%	5.0%	3.5%	2.8%
No Answer	42.3%	44.1%	43.3%	44.4%
<b>Average</b>	<b>1.58</b>	<b>1.51</b>	<b>1.50</b>	<b>1.45</b>

### Courteous

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	36.5%	35.1%	37.0%	35.6%
(2) Good	13.3%	13.1%	11.8%	13.9%
(3) Fair	3.3%	2.7%	4.3%	0.9%
(4) Poor	1.7%	1.4%	1.6%	1.9%
(N) Don't Know	2.9%	4.1%	3.1%	3.2%
No Answer	42.3%	44.1%	42.1%	44.4%
<b>Average</b>	<b>1.45</b>	<b>1.43</b>	<b>1.46</b>	<b>1.41</b>

### Responsive

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	32.8%	31.5%	34.6%	34.3%
(2) Good	14.5%	18.0%	14.6%	12.5%
(3) Fair	3.7%	0.5%	2.4%	2.8%
(4) Poor	3.3%	2.3%	3.1%	3.2%
(N) Don't Know	3.3%	4.5%	3.1%	2.8%
No Answer	42.3%	43.7%	42.1%	44.4%
<b>Average</b>	<b>1.59</b>	<b>1.49</b>	<b>1.53</b>	<b>1.53</b>

### Overall

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Excellent	31.1%	31.5%	33.9%	34.7%
(2) Good	17.0%	16.7%	15.0%	13.9%
(3) Fair	3.7%	1.8%	2.4%	1.9%
(4) Poor	2.1%	1.8%	2.4%	2.3%
(N) Don't Know	3.3%	4.1%	3.5%	2.8%
No Answer	42.7%	44.6%	42.1%	44.4%
<b>Average</b>	<b>1.57</b>	<b>1.50</b>	<b>1.50</b>	<b>1.46</b>

## 9. Please indicate how likely or unlikely you are to do each of the following:

### Recommend living in Algonquin to someone who asks

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Very Likely	45.2%	50.7%	46.1%	56.9%
(2) Likely	35.7%	35.4%	36.6%	26.9%
(3) Neither Likely or Unlikely	8.3%	6.7%	9.1%	6.5%
(4) Unlikely	3.7%	1.8%	2.0%	1.4%
(5) Very Unlikely	2.5%	1.3%	1.2%	1.4%
(N) Don't Know	0.0%	1.3%	0.0%	1.4%
No Answer	4.6%	2.7%	5.1%	5.6%

### Remain in Algonquin for the next five years

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
(1) Very Likely	43.6%	49.3%	53.5%	55.6%
(2) Likely	25.3%	27.8%	24.8%	24.1%
(3) Neither Likely or Unlikely	12.4%	9.4%	9.8%	5.6%
(4) Unlikely	3.7%	4.0%	4.7%	4.6%
(5) Very Unlikely	7.5%	2.7%	2.0%	1.9%
(N) Don't Know	3.7%	4.0%	2.0%	3.2%
No Answer	3.7%	2.7%	3.1%	5.1%

**10. How long have you been a resident of Algonquin?**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Less than 1 year	2.9%	2.7%	3.1%	1.9%
1 - 5 years	14.5%	13.5%	15.0%	16.7%
6 - 10 years	10.4%	11.7%	12.2%	11.6%
11 - 15 years	31.1%	5.8%	7.9%	6.0%
Over 15 years	39.8%	63.7%	60.2%	60.5%
No Answer	1.2%	2.7%	1.6%	3.3%

**11. In what type of home do you currently live?**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Single family house	80.5%	84.7%	83.1%	75.9%
Townhome/Duplex	15.8%	11.7%	12.6%	17.6%
Condominium/Apartment	2.5%	1.8%	2.4%	2.8%
Other	0.0%	0.0%	0.4%	0.0%
No Answer	1.2%	2.3%	1.6%	3.7%

**12. Please indicate your current housing status.**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Own	95.4%	95.5%	95.7%	95.4%
Rent	2.9%	2.7%	2.8%	1.4%
No Answer	1.7%	2.3%	1.6%	3.2%

**13. Do any children age 17 or under live in your household?**

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Yes	19.9%	14.0%	21.3%	18.5%
No	78.8%	83.8%	76.4%	78.2%
No Answer	1.2%	2.7%	2.0%	3.2%



## 14. Are you or any other member/s of your household aged 65 or older?

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Yes	43.2%	43.2%	38.2%	49.5%
No	55.6%	55.0%	59.8%	47.2%
No Answer	1.2%	2.3%	2.0%	3.2%

## 15. Please indicate your age.

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
18 - 25	0.0%	0.5%	0.8%	0.5%
26 - 35	6.6%	4.1%	5.5%	4.6%
36 - 45	9.5%	11.3%	13.0%	13.4%
46 - 55	15.8%	16.2%	16.9%	11.6%
56 - 65	30.3%	28.8%	31.1%	24.5%
Over 65	35.7%	36.5%	30.3%	42.1%
No Answer	2.1%	3.2%	2.4%	3.2%

## 16. Please indicate your gender.

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Male	47.7%	45.0%	39.0%	38.0%
Female	47.7%	50.5%	57.9%	56.9%
No Answer	4.6%	5.0%	2.8%	5.1%

## 17. In what area of Algonquin do you reside?

	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
East of the Fox River	23.7%	31.5%	36.6%	27.8%
West of Fox River, East of Randall	50.6%	46.4%	40.2%	44.0%
West of Randall Road	24.1%	19.4%	18.9%	23.6%
No Answer	1.7%	3.2%	4.3%	4.6%

# Crosstabulation of Results

## 1. Please indicate how you would describe the following quality of life measures in Algonquin:

Your neighborhood as a place to live									
	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =121	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =88
(1) Excellent	51.7%	49.4%	53.7%	100.0%	77.8%	64.3%	56.0%	49.1%	45.5%
(2) Good	42.6%	43.0%	42.1%	0.0%	11.1%	28.6%	36.0%	45.3%	51.1%
(3) Fair	4.3%	3.8%	4.1%	0.0%	0.0%	3.6%	8.0%	3.8%	3.4%
(4) Poor	1.4%	3.8%	0.0%	0.0%	11.1%	3.6%	0.0%	1.9%	0.0%
<b>Average</b>	<b>1.56</b>	<b>1.62</b>	<b>1.50</b>	<b>1.00</b>	<b>1.44</b>	<b>1.46</b>	<b>1.52</b>	<b>1.58</b>	<b>1.58</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =93	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =125
(1) Excellent		49.2%	53.8%	55.1%	50.0%	66.7%	68.0%	23.1%	47.2%
(2) Good		45.8%	39.8%	40.8%	50.0%	25.0%	32.0%	69.2%	47.2%
(3) Fair		3.4%	4.3%	4.1%	0.0%	8.3%	0.0%	7.7%	3.2%
(4) Poor		1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>		<b>1.58</b>	<b>1.55</b>	<b>1.49</b>	<b>1.50</b>	<b>1.42</b>	<b>1.32</b>	<b>1.85</b>	<b>1.61</b>

Your neighborhood as a place to live									
	Overall <i>n</i> =212	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =122	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =90
(1) Excellent	52.4%	50.6%	54.9%	0.0%	50.0%	60.7%	60.0%	43.4%	54.4%
(2) Good	40.1%	38.3%	40.2%	100.0%	30.0%	28.6%	32.0%	49.1%	40.0%
(3) Fair	6.1%	7.4%	4.9%	0.0%	10.0%	10.7%	4.0%	5.7%	5.6%
(4) Poor	1.4%	3.7%	0.0%	0.0%	10.0%	0.0%	4.0%	1.9%	0.0%
<b>Average</b>	<b>1.57</b>	<b>1.64</b>	<b>1.50</b>	<b>2.00</b>	<b>1.80</b>	<b>1.50</b>	<b>1.52</b>	<b>1.66</b>	<b>1.51</b>

	Overall <i>n</i> =212	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =93	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =129
(1) Excellent		51.7%	54.8%	51.0%	25.0%	61.1%	64.0%	41.7%	49.6%
(2) Good		43.3%	35.5%	45.1%	50.0%	36.1%	32.0%	58.3%	40.3%
(3) Fair		3.3%	7.5%	3.9%	25.0%	2.8%	4.0%	0.0%	7.8%
(4) Poor		1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%
<b>Average</b>		<b>1.55</b>	<b>1.57</b>	<b>1.53</b>	<b>2.00</b>	<b>1.42</b>	<b>1.40</b>	<b>1.58</b>	<b>1.63</b>

## Crosstabulation of Results

### Algonquin as a place to raise children

	Overall <i>n</i> =167	Gender		Age					
		Male <i>n</i> =68	Female <i>n</i> =91	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =44	Over 65 <i>n</i> =64
(1) Excellent	48.5%	44.1%	52.7%	100.0%	62.5%	54.2%	68.2%	50.0%	37.5%
(2) Good	41.3%	41.2%	40.7%	0.0%	12.5%	33.3%	22.7%	40.9%	54.7%
(3) Fair	8.4%	10.3%	6.6%	0.0%	12.5%	8.3%	9.1%	6.8%	7.8%
(4) Poor	1.8%	4.4%	0.0%	0.0%	12.5%	4.2%	0.0%	2.3%	0.0%
<b>Average</b>	<b>1.63</b>	<b>1.75</b>	<b>1.54</b>	<b>1.00</b>	<b>1.75</b>	<b>1.63</b>	<b>1.41</b>	<b>1.61</b>	<b>1.70</b>

	Overall <i>n</i> =167	Location			Residency				
		East <i>n</i> =45	Central <i>n</i> =80	West <i>n</i> =36	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =106
(1) Excellent		37.8%	51.3%	58.3%	50.0%	52.0%	68.4%	30.0%	46.2%
(2) Good		48.9%	38.8%	38.9%	0.0%	40.0%	21.1%	60.0%	44.3%
(3) Fair		11.1%	7.5%	2.8%	50.0%	8.0%	10.5%	10.0%	6.6%
(4) Poor		2.2%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
<b>Average</b>		<b>1.78</b>	<b>1.61</b>	<b>1.44</b>	<b>2.00</b>	<b>1.56</b>	<b>1.42</b>	<b>1.80</b>	<b>1.66</b>

### Algonquin as a place to work

	Overall <i>n</i> =111	Gender		Age					
		Male <i>n</i> =47	Female <i>n</i> =59	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =15	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =42
(1) Excellent	23.4%	14.9%	30.5%	0.0%	60.0%	17.6%	33.3%	24.1%	19.0%
(2) Good	44.1%	46.8%	42.4%	0.0%	0.0%	35.3%	33.3%	48.3%	52.4%
(3) Fair	26.1%	27.7%	23.7%	0.0%	40.0%	35.3%	20.0%	24.1%	23.8%
(4) Poor	6.3%	10.6%	3.4%	0.0%	0.0%	11.8%	13.3%	3.4%	4.8%
<b>Average</b>	<b>2.15</b>	<b>2.34</b>	<b>2.00</b>	<b>0.00</b>	<b>1.80</b>	<b>2.41</b>	<b>2.13</b>	<b>2.07</b>	<b>2.14</b>

	Overall <i>n</i> =111	Location			Residency				
		East <i>n</i> =32	Central <i>n</i> =50	West <i>n</i> =24	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =65
(1) Excellent		15.6%	24.0%	33.3%	0.0%	52.9%	25.0%	12.5%	16.9%
(2) Good		50.0%	40.0%	45.8%	0.0%	11.8%	50.0%	75.0%	47.7%
(3) Fair		28.1%	28.0%	16.7%	100.0%	35.3%	18.8%	12.5%	26.2%
(4) Poor		6.3%	8.0%	4.2%	0.0%	0.0%	6.3%	0.0%	9.2%
<b>Average</b>		<b>2.25</b>	<b>2.20</b>	<b>1.92</b>	<b>3.00</b>	<b>1.82</b>	<b>2.06</b>	<b>2.00</b>	<b>2.28</b>

## Crosstabulation of Results

### Algonquin compared to other communities in the area

	Overall <i>n</i> =194	Gender			Age					
		Male <i>n</i> =73	Female <i>n</i> =112							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =78	
(1) Excellent	29.4%	23.3%	34.8%	0.0%	40.0%	25.0%	37.5%	35.4%	25.6%	
(2) Good	57.7%	60.3%	55.4%	100.0%	40.0%	64.3%	54.2%	50.0%	62.8%	
(3) Fair	10.3%	11.0%	8.9%	0.0%	10.0%	7.1%	8.3%	10.4%	10.3%	
(4) Poor	2.6%	5.5%	0.9%	0.0%	10.0%	3.6%	0.0%	4.2%	1.3%	
<b>Average</b>	<b>1.86</b>	<b>1.99</b>	<b>1.76</b>	<b>2.00</b>	<b>1.90</b>	<b>1.89</b>	<b>1.71</b>	<b>1.83</b>	<b>1.87</b>	

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =84	West <i>n</i> =46	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =116
		(1) Excellent	25.0%	29.8%	37.0%	25.0%	38.2%	39.1%	18.2%
(2) Good	55.4%	59.5%	58.7%	75.0%	50.0%	52.2%	63.6%	60.3%	
(3) Fair	17.9%	6.0%	4.3%	0.0%	11.8%	8.7%	18.2%	8.6%	
(4) Poor	1.8%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%	
<b>Average</b>	<b>1.96</b>	<b>1.86</b>	<b>1.67</b>	<b>1.75</b>	<b>1.74</b>	<b>1.70</b>	<b>2.00</b>	<b>1.91</b>	

### Overall appearance of Algonquin

	Overall <i>n</i> =211	Gender		Age					
		Male <i>n</i> =80	Female <i>n</i> =122						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =89
(1) Excellent	35.1%	31.3%	38.5%	100.0%	40.0%	42.9%	36.0%	34.0%	32.6%
(2) Good	53.1%	55.0%	52.5%	0.0%	50.0%	42.9%	52.0%	56.6%	56.2%
(3) Fair	10.0%	11.3%	8.2%	0.0%	10.0%	10.7%	12.0%	7.5%	10.1%
(4) Poor	1.9%	2.5%	0.8%	0.0%	0.0%	3.6%	0.0%	1.9%	1.1%
<b>Average</b>	<b>1.79</b>	<b>1.85</b>	<b>1.71</b>	<b>1.00</b>	<b>1.70</b>	<b>1.75</b>	<b>1.76</b>	<b>1.77</b>	<b>1.80</b>

	Overall <i>n</i> =211	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =93	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
		(1) Excellent	32.2%	32.3%	45.1%	25.0%	50.0%	48.0%	7.7%
(2) Good	55.9%	59.1%	43.1%	50.0%	41.7%	48.0%	84.6%	55.1%	
(3) Fair	10.2%	7.5%	11.8%	25.0%	8.3%	4.0%	7.7%	11.0%	
(4) Poor	1.7%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	
<b>Average</b>	<b>1.81</b>	<b>1.77</b>	<b>1.67</b>	<b>2.00</b>	<b>1.58</b>	<b>1.56</b>	<b>2.00</b>	<b>1.84</b>	

## Crosstabulation of Results

Cleanliness of Algonquin									
	Overall <i>n</i> =208	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =120	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =87
(1) Excellent	40.4%	32.9%	46.7%	100.0%	30.0%	53.6%	44.0%	44.2%	34.5%
(2) Good	48.1%	53.2%	43.3%	0.0%	30.0%	39.3%	52.0%	44.2%	52.9%
(3) Fair	11.1%	12.7%	10.0%	0.0%	40.0%	7.1%	4.0%	9.6%	12.6%
(4) Poor	0.5%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%
<b>Average</b>	<b>1.72</b>	<b>1.82</b>	<b>1.63</b>	<b>1.00</b>	<b>2.10</b>	<b>1.54</b>	<b>1.60</b>	<b>1.69</b>	<b>1.78</b>

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =93	West <i>n</i> =49	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent	32.2%	38.7%	55.1%	66.7%	61.1%	41.7%	23.1%	35.7%	
(2) Good	55.9%	49.5%	34.7%	33.3%	38.9%	45.8%	69.2%	48.4%	
(3) Fair	10.2%	11.8%	10.2%	0.0%	0.0%	12.5%	7.7%	15.1%	
(4) Poor	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%	
<b>Average</b>	<b>1.81</b>	<b>1.73</b>	<b>1.55</b>	<b>1.33</b>	<b>1.39</b>	<b>1.71</b>	<b>1.85</b>	<b>1.81</b>	

Overall quality of new development in Algonquin									
	Overall <i>n</i> =197	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =82
(1) Excellent	24.9%	21.3%	28.3%	0.0%	30.0%	48.1%	25.0%	20.8%	20.7%
(2) Good	49.2%	49.3%	50.4%	100.0%	20.0%	33.3%	58.3%	56.3%	51.2%
(3) Fair	20.8%	22.7%	17.7%	0.0%	30.0%	14.8%	16.7%	14.6%	24.4%
(4) Poor	5.1%	6.7%	3.5%	0.0%	20.0%	3.7%	0.0%	8.3%	3.7%
<b>Average</b>	<b>2.06</b>	<b>2.15</b>	<b>1.96</b>	<b>2.00</b>	<b>2.40</b>	<b>1.74</b>	<b>1.92</b>	<b>2.10</b>	<b>2.11</b>

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =90	West <i>n</i> =46	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =119
(1) Excellent	24.5%	25.6%	28.3%	0.0%	33.3%	36.0%	9.1%	22.7%	
(2) Good	49.1%	48.9%	52.2%	66.7%	45.5%	44.0%	63.6%	50.4%	
(3) Fair	20.8%	18.9%	17.4%	33.3%	18.2%	16.0%	27.3%	20.2%	
(4) Poor	5.7%	6.7%	2.2%	0.0%	3.0%	4.0%	0.0%	6.7%	
<b>Average</b>	<b>2.08</b>	<b>2.07</b>	<b>1.93</b>	<b>2.33</b>	<b>1.91</b>	<b>1.88</b>	<b>2.18</b>	<b>2.11</b>	

## Crosstabulation of Results

Variety of housing options										
	Overall <i>n</i> =188	Gender			Age					
		Male <i>n</i> =70	Female <i>n</i> =109							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =77	
(1) Excellent	21.3%	18.6%	24.8%	0.0%	20.0%	28.0%	22.7%	18.8%	22.1%	
(2) Good	54.3%	58.6%	52.3%	100.0%	50.0%	48.0%	54.5%	58.3%	54.5%	
(3) Fair	20.7%	18.6%	19.3%	0.0%	30.0%	20.0%	18.2%	20.8%	18.2%	
(4) Poor	3.7%	4.3%	3.7%	0.0%	0.0%	4.0%	4.5%	2.1%	5.2%	
<b>Average</b>	<b>2.07</b>	<b>2.09</b>	<b>2.02</b>	<b>2.00</b>	<b>2.10</b>	<b>2.00</b>	<b>2.05</b>	<b>2.06</b>	<b>2.06</b>	

	Location			Residency				
	East <i>n</i> =52	Central <i>n</i> =85	West <i>n</i> =43	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =112
	(1) Excellent	28.8%	17.6%	23.3%	33.3%	38.2%	19.0%	33.3%
(2) Good	44.2%	63.5%	51.2%	33.3%	41.2%	66.7%	50.0%	58.0%
(3) Fair	25.0%	14.1%	20.9%	33.3%	20.6%	14.3%	16.7%	20.5%
(4) Poor	1.9%	4.7%	4.7%	0.0%	0.0%	0.0%	0.0%	6.3%
<b>Average</b>	<b>2.00</b>	<b>2.06</b>	<b>2.07</b>	<b>2.00</b>	<b>1.82</b>	<b>1.95</b>	<b>1.83</b>	<b>2.18</b>

Overall quality of businesses and services in Algonquin									
	Overall <i>n</i> =207	Gender		Age					
		Male <i>n</i> =80	Female <i>n</i> =118						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =87
(1) Excellent	28.5%	25.0%	30.5%	100.0%	20.0%	35.7%	33.3%	28.8%	24.1%
(2) Good	55.1%	52.5%	57.6%	0.0%	50.0%	50.0%	41.7%	63.5%	58.6%
(3) Fair	15.0%	20.0%	11.0%	0.0%	20.0%	14.3%	25.0%	5.8%	16.1%
(4) Poor	1.4%	2.5%	0.8%	0.0%	10.0%	0.0%	0.0%	1.9%	1.1%
<b>Average</b>	<b>1.89</b>	<b>2.00</b>	<b>1.82</b>	<b>1.00</b>	<b>2.20</b>	<b>1.79</b>	<b>1.92</b>	<b>1.81</b>	<b>1.94</b>

	Location			Residency				
	East <i>n</i> =57	Central <i>n</i> =92	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =124
	(1) Excellent	17.5%	30.4%	35.3%	25.0%	40.0%	32.0%	23.1%
(2) Good	64.9%	53.3%	52.9%	75.0%	48.6%	52.0%	69.2%	57.3%
(3) Fair	15.8%	15.2%	11.8%	0.0%	11.4%	16.0%	7.7%	16.1%
(4) Poor	1.8%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>	<b>2.02</b>	<b>1.87</b>	<b>1.76</b>	<b>1.75</b>	<b>1.71</b>	<b>1.84</b>	<b>1.85</b>	<b>1.97</b>

## Crosstabulation of Results

Shopping opportunities									
	Overall <i>n</i> =211	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =121	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =88
(1) Excellent	44.1%	38.3%	47.9%	100.0%	30.0%	58.6%	32.0%	43.4%	44.3%
(2) Good	40.3%	45.7%	37.2%	0.0%	40.0%	34.5%	60.0%	37.7%	39.8%
(3) Fair	13.3%	12.3%	13.2%	0.0%	30.0%	6.9%	8.0%	15.1%	12.5%
(4) Poor	2.4%	3.7%	1.7%	0.0%	0.0%	0.0%	0.0%	3.8%	3.4%
<b>Average</b>	<b>1.74</b>	<b>1.81</b>	<b>1.69</b>	<b>1.00</b>	<b>2.00</b>	<b>1.48</b>	<b>1.76</b>	<b>1.79</b>	<b>1.75</b>

	Overall <i>n</i> =211	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =95	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
(1) Excellent		37.9%	43.2%	54.0%	75.0%	58.3%	56.0%	38.5%	37.0%
(2) Good		39.7%	43.2%	38.0%	25.0%	25.0%	32.0%	53.8%	46.5%
(3) Fair		19.0%	12.6%	6.0%	0.0%	13.9%	12.0%	7.7%	13.4%
(4) Poor		3.4%	1.1%	2.0%	0.0%	2.8%	0.0%	0.0%	3.1%
<b>Average</b>		<b>1.88</b>	<b>1.72</b>	<b>1.56</b>	<b>1.25</b>	<b>1.61</b>	<b>1.56</b>	<b>1.69</b>	<b>1.83</b>

Recreational opportunities									
	Overall <i>n</i> =194	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =108	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =74
(1) Excellent	21.6%	18.2%	25.0%	100.0%	20.0%	25.0%	16.7%	19.2%	23.0%
(2) Good	49.5%	51.9%	47.2%	0.0%	30.0%	50.0%	37.5%	61.5%	50.0%
(3) Fair	24.7%	24.7%	24.1%	0.0%	40.0%	17.9%	33.3%	17.3%	25.7%
(4) Poor	4.1%	5.2%	3.7%	0.0%	10.0%	7.1%	12.5%	1.9%	1.4%
<b>Average</b>	<b>2.11</b>	<b>2.17</b>	<b>2.06</b>	<b>1.00</b>	<b>2.40</b>	<b>2.07</b>	<b>2.42</b>	<b>2.02</b>	<b>2.05</b>

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =87	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =111
(1) Excellent		22.6%	18.4%	27.7%	0.0%	36.1%	36.0%	25.0%	13.5%
(2) Good		45.3%	54.0%	48.9%	75.0%	38.9%	48.0%	66.7%	52.3%
(3) Fair		30.2%	20.7%	21.3%	25.0%	19.4%	16.0%	8.3%	28.8%
(4) Poor		1.9%	6.9%	2.1%	0.0%	5.6%	0.0%	0.0%	5.4%
<b>Average</b>		<b>2.11</b>	<b>2.16</b>	<b>1.98</b>	<b>2.25</b>	<b>1.94</b>	<b>1.80</b>	<b>1.83</b>	<b>2.26</b>

## Crosstabulation of Results

Employment opportunities										
	Overall <i>n</i> =93	Gender			Age					
		Male <i>n</i> =35	Female <i>n</i> =54		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =15	46 - 55 <i>n</i> =14	56 - 65 <i>n</i> =21	Over 65 <i>n</i> =34
(1) Excellent	15.1%	5.7%	22.2%		0.0%	14.3%	6.7%	21.4%	19.0%	14.7%
(2) Good	31.2%	25.7%	35.2%		0.0%	42.9%	33.3%	28.6%	28.6%	32.4%
(3) Fair	46.2%	51.4%	40.7%		0.0%	28.6%	53.3%	35.7%	42.9%	50.0%
(4) Poor	7.5%	17.1%	1.9%		0.0%	14.3%	6.7%	14.3%	9.5%	2.9%
<b>Average</b>	<b>2.46</b>	<b>2.80</b>	<b>2.22</b>		<b>0.00</b>	<b>2.43</b>	<b>2.60</b>	<b>2.43</b>	<b>2.43</b>	<b>2.41</b>

	Location			Residency				
	East <i>n</i> =26	Central <i>n</i> =42	West <i>n</i> =21	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =13	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =51
(1) Excellent	19.2%	9.5%	19.0%	0.0%	30.8%	11.8%	12.5%	11.8%
(2) Good	23.1%	33.3%	42.9%	0.0%	38.5%	29.4%	62.5%	27.5%
(3) Fair	53.8%	45.2%	33.3%	100.0%	30.8%	52.9%	12.5%	51.0%
(4) Poor	3.8%	11.9%	4.8%	0.0%	0.0%	5.9%	12.5%	9.8%
<b>Average</b>	<b>2.42</b>	<b>2.60</b>	<b>2.24</b>	<b>3.00</b>	<b>2.00</b>	<b>2.53</b>	<b>2.25</b>	<b>2.59</b>

Opportunities to participate in social events and activities										
	Overall <i>n</i> =182	Gender			Age					
		Male <i>n</i> =68	Female <i>n</i> =105		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =74
(1) Excellent	18.1%	11.8%	21.9%		0.0%	11.1%	18.5%	20.0%	15.2%	20.3%
(2) Good	52.2%	54.4%	50.5%		0.0%	55.6%	55.6%	45.0%	65.2%	44.6%
(3) Fair	24.2%	26.5%	22.9%		100.0%	11.1%	22.2%	30.0%	15.2%	29.7%
(4) Poor	5.5%	7.4%	4.8%		0.0%	22.2%	3.7%	5.0%	4.3%	5.4%
<b>Average</b>	<b>2.17</b>	<b>2.29</b>	<b>2.10</b>		<b>3.00</b>	<b>2.44</b>	<b>2.11</b>	<b>2.20</b>	<b>2.09</b>	<b>2.20</b>

	Location			Residency				
	East <i>n</i> =52	Central <i>n</i> =79	West <i>n</i> =43	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =104
(1) Excellent	15.4%	16.5%	25.6%	33.3%	17.6%	20.8%	18.2%	16.3%
(2) Good	48.1%	58.2%	44.2%	0.0%	52.9%	66.7%	54.5%	50.0%
(3) Fair	30.8%	17.7%	27.9%	66.7%	29.4%	8.3%	27.3%	25.0%
(4) Poor	5.8%	7.6%	2.3%	0.0%	0.0%	4.2%	0.0%	8.7%
<b>Average</b>	<b>2.27</b>	<b>2.16</b>	<b>2.07</b>	<b>2.33</b>	<b>2.12</b>	<b>1.96</b>	<b>2.09</b>	<b>2.26</b>



## Crosstabulation of Results

Ease of car travel in Algonquin									
	Overall <i>n</i> =211	Gender		Age					
		Male <i>n</i> =80	Female <i>n</i> =122	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =88
(1) Excellent	19.4%	13.8%	24.6%	0.0%	20.0%	37.9%	16.0%	17.0%	17.0%
(2) Good	45.0%	41.3%	45.1%	0.0%	20.0%	34.5%	56.0%	50.9%	42.0%
(3) Fair	24.6%	28.8%	22.1%	0.0%	40.0%	10.3%	24.0%	20.8%	31.8%
(4) Poor	10.9%	16.3%	8.2%	100.0%	20.0%	17.2%	4.0%	11.3%	9.1%
<b>Average</b>	<b>2.27</b>	<b>2.48</b>	<b>2.14</b>	<b>4.00</b>	<b>2.60</b>	<b>2.07</b>	<b>2.16</b>	<b>2.26</b>	<b>2.33</b>

	Overall <i>n</i> =211	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =95	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
(1) Excellent		12.1%	23.2%	24.0%	25.0%	30.6%	24.0%	23.1%	15.0%
(2) Good		43.1%	41.1%	46.0%	25.0%	27.8%	48.0%	46.2%	48.0%
(3) Fair		27.6%	26.3%	22.0%	50.0%	25.0%	16.0%	30.8%	26.0%
(4) Poor		17.2%	9.5%	8.0%	0.0%	16.7%	12.0%	0.0%	11.0%
<b>Average</b>		<b>2.50</b>	<b>2.22</b>	<b>2.14</b>	<b>2.25</b>	<b>2.28</b>	<b>2.16</b>	<b>2.08</b>	<b>2.33</b>

Ease of bicycle travel in Algonquin									
	Overall <i>n</i> =142	Gender		Age					
		Male <i>n</i> =61	Female <i>n</i> =75	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =39	Over 65 <i>n</i> =49
(1) Excellent	22.5%	21.3%	22.7%	0.0%	33.3%	38.1%	15.0%	23.1%	18.4%
(2) Good	52.8%	50.8%	53.3%	100.0%	33.3%	47.6%	60.0%	59.0%	46.9%
(3) Fair	19.0%	19.7%	20.0%	0.0%	22.2%	14.3%	15.0%	12.8%	28.6%
(4) Poor	5.6%	8.2%	4.0%	0.0%	11.1%	0.0%	10.0%	5.1%	6.1%
<b>Average</b>	<b>2.08</b>	<b>2.15</b>	<b>2.05</b>	<b>2.00</b>	<b>2.11</b>	<b>1.76</b>	<b>2.20</b>	<b>2.00</b>	<b>2.22</b>

	Overall <i>n</i> =142	Location			Residency				
		East <i>n</i> =42	Central <i>n</i> =68	West <i>n</i> =27	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =7	Over 15 <i>n</i> =90
(1) Excellent		21.4%	25.0%	22.2%	33.3%	45.0%	15.8%	28.6%	18.9%
(2) Good		47.6%	54.4%	48.1%	66.7%	30.0%	68.4%	28.6%	54.4%
(3) Fair		23.8%	16.2%	22.2%	0.0%	25.0%	10.5%	42.9%	18.9%
(4) Poor		7.1%	4.4%	7.4%	0.0%	0.0%	5.3%	0.0%	7.8%
<b>Average</b>		<b>2.17</b>	<b>2.00</b>	<b>2.15</b>	<b>1.67</b>	<b>1.80</b>	<b>2.05</b>	<b>2.14</b>	<b>2.16</b>

## Crosstabulation of Results

### Ease of walking in Algonquin

	Overall <i>n</i> =200	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =81
(1) Excellent	24.0%	18.4%	28.2%	0.0%	20.0%	20.7%	16.7%	25.5%	28.4%
(2) Good	48.0%	59.2%	41.0%	0.0%	10.0%	62.1%	58.3%	49.0%	44.4%
(3) Fair	23.5%	18.4%	27.4%	100.0%	60.0%	17.2%	20.8%	19.6%	24.7%
(4) Poor	4.5%	3.9%	3.4%	0.0%	10.0%	0.0%	4.2%	5.9%	2.5%
<b>Average</b>	<b>2.09</b>	<b>2.08</b>	<b>2.06</b>	<b>3.00</b>	<b>2.60</b>	<b>1.97</b>	<b>2.13</b>	<b>2.06</b>	<b>2.01</b>

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =92	West <i>n</i> =46	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =120
(1) Excellent	23.6%	28.3%	19.6%	0.0%	27.3%	24.0%	7.7%	26.7%	
(2) Good	40.0%	51.1%	47.8%	75.0%	30.3%	52.0%	61.5%	49.2%	
(3) Fair	30.9%	18.5%	28.3%	25.0%	42.4%	20.0%	23.1%	20.0%	
(4) Poor	5.5%	2.2%	4.3%	0.0%	0.0%	4.0%	7.7%	4.2%	
<b>Average</b>	<b>1.95</b>	<b>2.18</b>	<b>1.95</b>	<b>2.17</b>	<b>2.25</b>	<b>2.15</b>	<b>2.04</b>	<b>2.31</b>	<b>2.02</b>

### Availability of paths and walking trails

	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =77
(1) Excellent	35.9%	32.9%	38.4%	0.0%	50.0%	46.4%	33.3%	35.3%	33.8%
(2) Good	42.1%	44.7%	41.1%	0.0%	20.0%	42.9%	37.5%	45.1%	44.2%
(3) Fair	18.5%	19.7%	17.9%	100.0%	30.0%	10.7%	25.0%	15.7%	18.2%
(4) Poor	3.6%	2.6%	2.7%	0.0%	0.0%	0.0%	4.2%	3.9%	3.9%
<b>Average</b>	<b>1.90</b>	<b>1.92</b>	<b>1.85</b>	<b>3.00</b>	<b>1.80</b>	<b>1.64</b>	<b>2.00</b>	<b>1.88</b>	<b>1.92</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =88	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =117
(1) Excellent	41.5%	36.4%	31.9%	50.0%	48.5%	47.8%	30.8%	31.6%	
(2) Good	35.8%	45.5%	40.4%	25.0%	24.2%	39.1%	38.5%	47.9%	
(3) Fair	18.9%	14.8%	25.5%	25.0%	24.2%	8.7%	30.8%	17.1%	
(4) Poor	3.8%	3.4%	2.1%	0.0%	3.0%	4.3%	0.0%	3.4%	
<b>Average</b>	<b>1.85</b>	<b>1.85</b>	<b>1.98</b>	<b>1.75</b>	<b>1.82</b>	<b>1.70</b>	<b>2.00</b>	<b>1.92</b>	

# Crosstabulation of Results

Traffic flow on major streets									
	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =122	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =86
(1) Excellent	8.1%	5.1%	10.7%	0.0%	0.0%	6.9%	12.0%	7.5%	9.3%
(2) Good	40.7%	39.7%	40.2%	0.0%	30.0%	44.8%	56.0%	34.0%	39.5%
(3) Fair	31.6%	34.6%	30.3%	0.0%	20.0%	27.6%	24.0%	43.4%	30.2%
(4) Poor	19.6%	20.5%	18.9%	100.0%	50.0%	20.7%	8.0%	15.1%	20.9%
<b>Average</b>	<b>2.63</b>	<b>2.71</b>	<b>2.57</b>	<b>4.00</b>	<b>3.20</b>	<b>2.62</b>	<b>2.28</b>	<b>2.66</b>	<b>2.63</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =93	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =126
(1) Excellent		7.0%	7.5%	11.8%	0.0%	13.9%	12.0%	8.3%	5.6%
(2) Good		28.1%	44.1%	45.1%	25.0%	30.6%	32.0%	41.7%	45.2%
(3) Fair		33.3%	33.3%	27.5%	75.0%	22.2%	36.0%	33.3%	32.5%
(4) Poor		31.6%	15.1%	15.7%	0.0%	33.3%	20.0%	16.7%	16.7%
<b>Average</b>		<b>2.89</b>	<b>2.56</b>	<b>2.47</b>	<b>2.75</b>	<b>2.75</b>	<b>2.64</b>	<b>2.58</b>	<b>2.60</b>

Quality of overall natural environment in Algonquin									
	Overall <i>n</i> =204	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =86
(1) Excellent	28.4%	23.1%	32.5%	0.0%	50.0%	35.7%	22.7%	28.8%	25.6%
(2) Good	54.4%	57.7%	51.3%	100.0%	20.0%	57.1%	54.5%	53.8%	55.8%
(3) Fair	14.7%	15.4%	14.5%	0.0%	10.0%	7.1%	18.2%	13.5%	18.6%
(4) Poor	2.5%	3.8%	1.7%	0.0%	20.0%	0.0%	4.5%	3.8%	0.0%
<b>Average</b>	<b>1.91</b>	<b>2.00</b>	<b>1.85</b>	<b>2.00</b>	<b>2.00</b>	<b>1.71</b>	<b>2.05</b>	<b>1.92</b>	<b>1.93</b>

	Overall <i>n</i> =204	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =93	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =121
(1) Excellent		32.1%	21.5%	38.0%	75.0%	45.7%	32.0%	15.4%	22.3%
(2) Good		47.2%	64.5%	44.0%	25.0%	40.0%	60.0%	76.9%	55.4%
(3) Fair		18.9%	11.8%	14.0%	0.0%	11.4%	8.0%	7.7%	19.0%
(4) Poor		1.9%	2.2%	4.0%	0.0%	2.9%	0.0%	0.0%	3.3%
<b>Average</b>		<b>1.91</b>	<b>1.95</b>	<b>1.84</b>	<b>1.25</b>	<b>1.71</b>	<b>1.76</b>	<b>1.92</b>	<b>2.03</b>

## Crosstabulation of Results

### Value of services for the taxes paid to the Village of Algonquin

	Overall <i>n</i> =203	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =118	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =88
(1) Excellent	13.3%	10.5%	16.1%	0.0%	0.0%	18.5%	20.8%	8.2%	14.8%
(2) Good	47.3%	40.8%	50.0%	100.0%	44.4%	40.7%	20.8%	57.1%	50.0%
(3) Fair	26.6%	34.2%	22.9%	0.0%	44.4%	18.5%	33.3%	20.4%	29.5%
(4) Poor	12.8%	14.5%	11.0%	0.0%	11.1%	22.2%	25.0%	14.3%	5.7%
<b>Average</b>	<b>2.39</b>	<b>2.53</b>	<b>2.29</b>	<b>2.00</b>	<b>2.67</b>	<b>2.44</b>	<b>2.63</b>	<b>2.41</b>	<b>2.26</b>

	Overall <i>n</i> =203	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =123
(1) Excellent		14.3%	12.2%	14.3%	0.0%	22.9%	8.0%	0.0%	13.0%
(2) Good		50.0%	53.3%	34.7%	50.0%	40.0%	56.0%	50.0%	47.2%
(3) Fair		21.4%	22.2%	40.8%	50.0%	25.7%	24.0%	41.7%	26.0%
(4) Poor		14.3%	12.2%	10.2%	0.0%	11.4%	12.0%	8.3%	13.8%
<b>Average</b>		<b>2.36</b>	<b>2.34</b>	<b>2.47</b>	<b>2.50</b>	<b>2.26</b>	<b>2.40</b>	<b>2.58</b>	<b>2.41</b>

### Overall direction that Algonquin is taking

	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =81
(1) Excellent	21.0%	17.8%	23.9%	0.0%	30.0%	33.3%	26.1%	12.5%	21.0%
(2) Good	57.9%	50.7%	61.9%	100.0%	40.0%	51.9%	47.8%	70.8%	55.6%
(3) Fair	16.9%	27.4%	10.6%	0.0%	20.0%	7.4%	26.1%	12.5%	21.0%
(4) Poor	4.1%	4.1%	3.5%	0.0%	10.0%	7.4%	0.0%	4.2%	2.5%
<b>Average</b>	<b>2.04</b>	<b>2.18</b>	<b>1.94</b>	<b>2.00</b>	<b>2.10</b>	<b>1.89</b>	<b>2.00</b>	<b>2.08</b>	<b>2.05</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =84	West <i>n</i> =48	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =117
(1) Excellent		27.3%	17.9%	20.8%	0.0%	40.6%	24.0%	0.0%	17.9%
(2) Good		50.9%	61.9%	58.3%	100.0%	50.0%	64.0%	83.3%	54.7%
(3) Fair		18.2%	15.5%	18.8%	0.0%	6.3%	12.0%	16.7%	22.2%
(4) Poor		3.6%	4.8%	2.1%	0.0%	3.1%	0.0%	0.0%	5.1%
<b>Average</b>		<b>1.98</b>	<b>2.07</b>	<b>2.02</b>	<b>2.00</b>	<b>1.72</b>	<b>1.88</b>	<b>2.17</b>	<b>2.15</b>

## Crosstabulation of Results

Overall image or reputation of Algonquin									
	Overall <i>n</i> =204	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =118	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =85
(1) Excellent	30.4%	22.1%	36.4%	0.0%	40.0%	53.6%	36.0%	18.0%	28.2%
(2) Good	57.4%	58.4%	55.9%	100.0%	40.0%	35.7%	48.0%	70.0%	61.2%
(3) Fair	8.3%	14.3%	5.1%	0.0%	10.0%	3.6%	16.0%	8.0%	8.2%
(4) Poor	3.9%	5.2%	2.5%	0.0%	10.0%	7.1%	0.0%	4.0%	2.4%
<b>Average</b>	<b>1.86</b>	<b>2.03</b>	<b>1.74</b>	<b>2.00</b>	<b>1.90</b>	<b>1.64</b>	<b>1.80</b>	<b>1.98</b>	<b>1.85</b>

	Overall <i>n</i> =204	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =92	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) Excellent	30.4%	35.2%	28.3%	30.0%	25.0%	48.6%	28.0%	16.7%	27.0%
(2) Good	57.4%	53.7%	58.7%	58.0%	75.0%	42.9%	64.0%	66.7%	59.0%
(3) Fair	8.3%	7.4%	8.7%	10.0%	0.0%	5.7%	8.0%	8.3%	9.8%
(4) Poor	3.9%	3.7%	4.3%	2.0%	0.0%	2.9%	0.0%	8.3%	4.1%
<b>Average</b>	<b>1.86</b>	<b>1.80</b>	<b>1.89</b>	<b>1.84</b>	<b>1.75</b>	<b>1.63</b>	<b>1.80</b>	<b>2.08</b>	<b>1.91</b>

2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?									
	Overall <i>n</i> =187	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =77
Not a problem	34.8%	34.2%	35.9%	100.0%	20.0%	41.7%	37.5%	29.8%	36.4%
Minor problem	52.4%	48.7%	54.4%	0.0%	50.0%	41.7%	54.2%	63.8%	49.4%
Moderate problem	11.2%	15.8%	8.7%	0.0%	30.0%	16.7%	8.3%	6.4%	11.7%
Major problem	1.6%	1.3%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%
<b>Average</b>	<b>1.80</b>	<b>1.84</b>	<b>1.75</b>	<b>1.00</b>	<b>2.10</b>	<b>1.75</b>	<b>1.71</b>	<b>1.77</b>	<b>1.81</b>

	Overall <i>n</i> =187	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =81	West <i>n</i> =44	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =113
Not a problem	34.8%	29.1%	38.3%	36.4%	33.3%	56.3%	14.3%	38.5%	31.9%
Minor problem	52.4%	52.7%	51.9%	54.5%	0.0%	40.6%	61.9%	53.8%	55.8%
Moderate problem	11.2%	14.5%	9.9%	9.1%	66.7%	3.1%	23.8%	7.7%	10.6%
Major problem	1.6%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%
<b>Average</b>	<b>1.80</b>	<b>1.93</b>	<b>1.72</b>	<b>1.73</b>	<b>2.33</b>	<b>1.47</b>	<b>2.10</b>	<b>1.69</b>	<b>1.82</b>

## Crosstabulation of Results

### 3. Please rate how safe you feel:

#### In your neighborhood during the day

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =120	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =89
		(1) Very Safe	81.3%	75.3%	86.7%	100.0%	66.7%	79.3%	92.0%
(2) Somewhat Safe	15.8%	22.2%	10.8%	0.0%	22.2%	17.2%	8.0%	15.4%	16.9%
(3) Neither Safe nor Unsafe	1.9%	1.2%	1.7%	0.0%	11.1%	0.0%	0.0%	1.9%	2.2%
(4) Somewhat Unsafe	1.0%	1.2%	0.8%	0.0%	0.0%	3.4%	0.0%	0.0%	1.1%
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.22</b>	<b>1.28</b>	<b>1.17</b>	<b>1.00</b>	<b>1.44</b>	<b>1.28</b>	<b>1.08</b>	<b>1.19</b>	<b>1.25</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =93	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
		(1) Very Safe	81.4%	80.6%	84.0%	75.0%	88.9%	88.0%	53.8%
(2) Somewhat Safe	16.9%	16.1%	12.0%	25.0%	8.3%	12.0%	38.5%	15.9%	
(3) Neither Safe nor Unsafe	1.7%	1.1%	4.0%	0.0%	0.0%	0.0%	7.7%	2.4%	
(4) Somewhat Unsafe	0.0%	2.2%	0.0%	0.0%	2.8%	0.0%	0.0%	0.8%	
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.20</b>	<b>1.25</b>	<b>1.20</b>	<b>1.25</b>	<b>1.17</b>	<b>1.12</b>	<b>1.54</b>	<b>1.23</b>	

#### In your neighborhood after dark

	Overall <i>n</i> =215	Gender		Age					
		Male <i>n</i> =80	Female <i>n</i> =121	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =87
		(1) Very Safe	56.3%	50.0%	57.9%	0.0%	40.0%	65.5%	56.0%
(2) Somewhat Safe	36.3%	40.0%	33.9%	0.0%	30.0%	27.6%	36.0%	42.3%	36.8%
(3) Neither Safe nor Unsafe	5.1%	7.5%	5.8%	0.0%	20.0%	3.4%	4.0%	3.8%	8.0%
(4) Somewhat Unsafe	2.3%	2.5%	2.5%	0.0%	10.0%	3.4%	4.0%	1.9%	1.1%
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.53</b>	<b>1.63</b>	<b>1.53</b>	<b>3.00</b>	<b>2.00</b>	<b>1.45</b>	<b>1.56</b>	<b>1.56</b>	<b>1.56</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =92	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
		(1) Very Safe	51.7%	55.4%	56.9%	75.0%	65.7%	68.0%	38.5%
(2) Somewhat Safe	37.9%	34.8%	37.3%	25.0%	22.9%	28.0%	61.5%	39.7%	
(3) Neither Safe nor Unsafe	6.9%	6.5%	5.9%	0.0%	5.7%	0.0%	0.0%	9.5%	
(4) Somewhat Unsafe	3.4%	3.3%	0.0%	0.0%	5.7%	4.0%	0.0%	1.6%	
(5) Very Unsafe	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.62</b>	<b>1.58</b>	<b>1.49</b>	<b>1.25</b>	<b>1.51</b>	<b>1.40</b>	<b>1.62</b>	<b>1.63</b>	

# Crosstabulation of Results

**6. Please rate the quality and the importance of the service provided by the Village:**

**POLICE/PUBLIC SAFETY**

**Crime Prevention: Quality**

	Overall <i>n=171</i>	Gender		Age					
		Male <i>n=70</i>	Female <i>n=95</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=8</i>	36 - 45 <i>n=24</i>	46 - 55 <i>n=20</i>	56 - 65 <i>n=41</i>	Over 65 <i>n=75</i>
		(1) Excellent	36.3%	31.4%	40.0%	0.0%	25.0%	54.2%	30.0%
(2) Good	52.6%	58.6%	48.4%	100.0%	37.5%	37.5%	50.0%	58.5%	57.3%
(3) Fair	10.5%	8.6%	11.6%	0.0%	37.5%	8.3%	20.0%	4.9%	8.0%
(4) Poor	0.6%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%
<b>Average</b>	<b>1.75</b>	<b>1.80</b>	<b>1.72</b>	<b>2.00</b>	<b>2.13</b>	<b>1.54</b>	<b>1.90</b>	<b>1.76</b>	<b>1.73</b>

	Overall <i>n=171</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=77</i>	West <i>n=41</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=30</i>	6 to 10 <i>n=21</i>	11 to 15 <i>n=9</i>	Over 15 <i>n=106</i>
		(1) Excellent	39.6%	33.8%	39.0%	0.0%	53.3%	28.6%	33.3%
(2) Good	47.9%	57.1%	53.7%	50.0%	40.0%	61.9%	55.6%	54.7%	
(3) Fair	10.4%	9.1%	7.3%	50.0%	6.7%	9.5%	11.1%	10.4%	
(4) Poor	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	
<b>Average</b>	<b>1.75</b>	<b>1.75</b>	<b>1.68</b>	<b>2.50</b>	<b>1.53</b>	<b>1.81</b>	<b>1.78</b>	<b>1.78</b>	

**Crime Prevention: Importance**

	Overall <i>n=191</i>	Gender		Age					
		Male <i>n=71</i>	Female <i>n=114</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=10</i>	36 - 45 <i>n=24</i>	46 - 55 <i>n=22</i>	56 - 65 <i>n=51</i>	Over 65 <i>n=81</i>
		(1) High	86.9%	87.3%	86.8%	0.0%	60.0%	95.8%	90.9%
(2) Medium	12.0%	12.7%	11.4%	100.0%	40.0%	4.2%	4.5%	13.7%	11.1%
(3) Low	1.0%	0.0%	1.8%	0.0%	0.0%	0.0%	4.5%	2.0%	0.0%
<b>Average</b>	<b>1.14</b>	<b>1.13</b>	<b>1.15</b>	<b>2.00</b>	<b>1.40</b>	<b>1.04</b>	<b>1.14</b>	<b>1.18</b>	<b>1.11</b>

	Overall <i>n=191</i>	Location			Residency				
		East <i>n=55</i>	Central <i>n=86</i>	West <i>n=47</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=36</i>	6 to 10 <i>n=21</i>	11 to 15 <i>n=10</i>	Over 15 <i>n=117</i>
		(1) High	83.6%	87.2%	91.5%	100.0%	86.1%	85.7%	90.0%
(2) Medium	14.5%	11.6%	8.5%	0.0%	11.1%	14.3%	10.0%	12.8%	
(3) Low	1.8%	1.2%	0.0%	0.0%	2.8%	0.0%	0.0%	0.9%	
<b>Average</b>	<b>1.18</b>	<b>1.14</b>	<b>1.09</b>	<b>1.00</b>	<b>1.17</b>	<b>1.14</b>	<b>1.10</b>	<b>1.15</b>	

## Crosstabulation of Results

### Patrol Services: Quality

	Overall <i>n</i> =186	Gender			Age					
		Male <i>n</i> =76	Female <i>n</i> =103							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =81	
(1) Excellent	26.9%	22.4%	30.1%	100.0%	30.0%	33.3%	22.7%	22.2%	27.2%	
(2) Good	51.6%	53.9%	50.5%	0.0%	40.0%	50.0%	36.4%	53.3%	58.0%	
(3) Fair	17.2%	17.1%	16.5%	0.0%	20.0%	12.5%	36.4%	20.0%	11.1%	
(4) Poor	4.3%	6.6%	2.9%	0.0%	10.0%	4.2%	4.5%	4.4%	3.7%	
<b>Average</b>	<b>1.99</b>	<b>2.08</b>	<b>1.92</b>	<b>1.00</b>	<b>2.10</b>	<b>1.88</b>	<b>2.23</b>	<b>2.07</b>	<b>1.91</b>	

	Overall <i>n</i> =186	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =82	West <i>n</i> =44	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =115
		(1) Excellent		18.5%	28.0%	36.4%	33.3%	38.7%	23.8%
(2) Good		63.0%	54.9%	34.1%	0.0%	45.2%	57.1%	58.3%	53.0%
(3) Fair		13.0%	13.4%	25.0%	66.7%	16.1%	19.0%	0.0%	17.4%
(4) Poor		5.6%	3.7%	4.5%	0.0%	0.0%	0.0%	16.7%	5.2%
<b>Average</b>		<b>2.06</b>	<b>1.93</b>	<b>1.98</b>	<b>2.33</b>	<b>1.77</b>	<b>1.95</b>	<b>2.08</b>	<b>2.03</b>

### Patrol Services: Importance

	Overall <i>n</i> =191	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =114						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =81
(1) High	70.7%	73.2%	70.2%	0.0%	50.0%	66.7%	59.1%	72.5%	76.5%
(2) Medium	27.7%	26.8%	27.2%	100.0%	50.0%	33.3%	36.4%	23.5%	23.5%
(3) Low	1.6%	0.0%	2.6%	0.0%	0.0%	0.0%	4.5%	3.9%	0.0%
<b>Average</b>	<b>1.31</b>	<b>1.27</b>	<b>1.32</b>	<b>2.00</b>	<b>1.50</b>	<b>1.33</b>	<b>1.45</b>	<b>1.31</b>	<b>1.23</b>

	Overall <i>n</i> =191	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =86	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =118
		(1) High		61.8%	73.3%	74.5%	50.0%	63.9%	50.0%
(2) Medium		34.5%	25.6%	25.5%	50.0%	30.6%	50.0%	20.0%	23.7%
(3) Low		3.6%	1.2%	0.0%	0.0%	5.6%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.42</b>	<b>1.28</b>	<b>1.26</b>	<b>1.50</b>	<b>1.42</b>	<b>1.50</b>	<b>1.20</b>	<b>1.25</b>



## Crosstabulation of Results

### Traffic Enforcement: Quality

	Overall <i>n</i> =189	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =106	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =81
(1) Excellent	22.2%	19.7%	24.5%	100.0%	22.2%	32.0%	23.8%	22.4%	17.3%
(2) Good	49.7%	57.9%	44.3%	0.0%	55.6%	52.0%	38.1%	40.8%	56.8%
(3) Fair	22.2%	14.5%	26.4%	0.0%	11.1%	8.0%	38.1%	30.6%	19.8%
(4) Poor	5.8%	7.9%	4.7%	0.0%	11.1%	8.0%	0.0%	6.1%	6.2%
<b>Average</b>	<b>2.12</b>	<b>2.11</b>	<b>2.11</b>	<b>1.00</b>	<b>2.11</b>	<b>1.92</b>	<b>2.14</b>	<b>2.20</b>	<b>2.15</b>

	Overall <i>n</i> =189	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =84	West <i>n</i> =43	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =118
(1) Excellent		16.1%	22.6%	30.2%	0.0%	36.7%	17.4%	33.3%	17.8%
(2) Good		53.6%	51.2%	41.9%	50.0%	40.0%	56.5%	33.3%	52.5%
(3) Fair		21.4%	21.4%	23.3%	50.0%	20.0%	26.1%	16.7%	22.9%
(4) Poor		8.9%	4.8%	4.7%	0.0%	3.3%	0.0%	16.7%	6.8%
<b>Average</b>		<b>2.23</b>	<b>2.08</b>	<b>2.02</b>	<b>2.50</b>	<b>1.90</b>	<b>2.09</b>	<b>2.17</b>	<b>2.19</b>

### Traffic Enforcement: Importance

	Overall <i>n</i> =190	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =80
(1) High	52.1%	47.2%	56.3%	0.0%	22.2%	43.5%	30.4%	48.1%	67.5%
(2) Medium	38.4%	36.1%	38.4%	0.0%	55.6%	47.8%	30.4%	48.1%	30.0%
(3) Low	9.5%	16.7%	5.4%	100.0%	22.2%	8.7%	39.1%	3.8%	2.5%
<b>Average</b>	<b>1.57</b>	<b>1.69</b>	<b>1.49</b>	<b>3.00</b>	<b>2.00</b>	<b>1.65</b>	<b>2.09</b>	<b>1.56</b>	<b>1.35</b>

	Overall <i>n</i> =190	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =88	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =119
(1) High		44.4%	51.1%	64.4%	50.0%	45.5%	38.1%	50.0%	57.1%
(2) Medium		44.4%	42.0%	22.2%	0.0%	39.4%	52.4%	40.0%	36.1%
(3) Low		11.1%	6.8%	13.3%	50.0%	15.2%	9.5%	10.0%	6.7%
<b>Average</b>		<b>1.67</b>	<b>1.56</b>	<b>1.49</b>	<b>2.00</b>	<b>1.70</b>	<b>1.71</b>	<b>1.60</b>	<b>1.50</b>

## Crosstabulation of Results

### 911 Services: Quality

	Overall <i>n</i> =127	Gender		Age					
		Male <i>n</i> =52	Female <i>n</i> =72	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =15	56 - 65 <i>n</i> =32	Over 65 <i>n</i> =52
(1) Excellent	59.1%	51.9%	63.9%	0.0%	40.0%	58.8%	40.0%	59.4%	67.3%
(2) Good	34.6%	38.5%	31.9%	0.0%	50.0%	23.5%	53.3%	37.5%	28.8%
(3) Fair	3.9%	5.8%	2.8%	0.0%	10.0%	17.6%	6.7%	0.0%	0.0%
(4) Poor	2.4%	3.8%	1.4%	0.0%	0.0%	0.0%	0.0%	3.1%	3.8%
<b>Average</b>	<b>1.50</b>	<b>1.62</b>	<b>1.42</b>	<b>0.00</b>	<b>1.70</b>	<b>1.59</b>	<b>1.67</b>	<b>1.47</b>	<b>1.40</b>

	Overall <i>n</i> =127	Location			Residency				
		East <i>n</i> =31	Central <i>n</i> =61	West <i>n</i> =32	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =83
(1) Excellent		67.7%	52.5%	62.5%	-	83.3%	53.3%	37.5%	56.6%
(2) Good		25.8%	41.0%	31.3%	-	11.1%	40.0%	37.5%	38.6%
(3) Fair		0.0%	4.9%	6.3%	-	5.6%	6.7%	12.5%	2.4%
(4) Poor		6.5%	1.6%	0.0%	-	0.0%	0.0%	12.5%	2.4%
<b>Average</b>		<b>1.45</b>	<b>1.56</b>	<b>1.44</b>	<b>-</b>	<b>1.22</b>	<b>1.53</b>	<b>2.00</b>	<b>1.51</b>

### 911 Services: Importance

	Overall <i>n</i> =189	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =79
(1) High	90.5%	83.1%	94.7%	100.0%	88.9%	100.0%	82.6%	88.5%	91.1%
(2) Medium	9.0%	16.9%	4.4%	0.0%	11.1%	0.0%	13.0%	11.5%	8.9%
(3) Low	0.5%	0.0%	0.9%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%
<b>Average</b>	<b>1.10</b>	<b>1.17</b>	<b>1.06</b>	<b>1.00</b>	<b>1.11</b>	<b>1.00</b>	<b>1.22</b>	<b>1.12</b>	<b>1.09</b>

	Overall <i>n</i> =189	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =86	West <i>n</i> =46	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =117
(1) High		81.8%	91.9%	97.8%	100.0%	91.4%	90.5%	80.0%	90.6%
(2) Medium		16.4%	8.1%	2.2%	0.0%	5.7%	9.5%	20.0%	9.4%
(3) Low		1.8%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.20</b>	<b>1.08</b>	<b>1.02</b>	<b>1.00</b>	<b>1.11</b>	<b>1.10</b>	<b>1.20</b>	<b>1.09</b>

## Crosstabulation of Results

Responding to Citizen Calls: Quality									
	Overall <i>n</i> =134	Gender		Age					
		Male <i>n</i> =53	Female <i>n</i> =79	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =20	46 - 55 <i>n</i> =18	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =58
(1) Excellent	53.0%	50.9%	54.4%	0.0%	50.0%	65.0%	33.3%	51.7%	55.2%
(2) Good	39.6%	39.6%	39.2%	0.0%	25.0%	25.0%	50.0%	44.8%	41.4%
(3) Fair	6.0%	7.5%	5.1%	0.0%	25.0%	10.0%	11.1%	0.0%	3.4%
(4) Poor	1.5%	1.9%	1.3%	0.0%	0.0%	0.0%	5.6%	3.4%	0.0%
<b>Average</b>	<b>1.56</b>	<b>1.60</b>	<b>1.53</b>	<b>0.00</b>	<b>1.75</b>	<b>1.45</b>	<b>1.89</b>	<b>1.55</b>	<b>1.48</b>

	Overall <i>n</i> =134	Location			Residency				
		East <i>n</i> =39	Central <i>n</i> =64	West <i>n</i> =28	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =91
(1) Excellent	53.0%	53.8%	51.6%	57.1%	-	70.6%	60.0%	37.5%	49.5%
(2) Good	39.6%	38.5%	42.2%	32.1%	-	17.6%	40.0%	50.0%	44.0%
(3) Fair	6.0%	2.6%	6.3%	10.7%	-	5.9%	0.0%	12.5%	5.5%
(4) Poor	1.5%	5.1%	0.0%	0.0%	-	5.9%	0.0%	0.0%	1.1%
<b>Average</b>	<b>1.56</b>	<b>1.59</b>	<b>1.55</b>	<b>1.54</b>	<b>-</b>	<b>1.47</b>	<b>1.40</b>	<b>1.75</b>	<b>1.58</b>

Responding to Citizen Calls: Importance									
	Overall <i>n</i> =186	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =110	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =78
(1) High	83.3%	76.1%	88.2%	0.0%	100.0%	83.3%	78.3%	82.4%	83.3%
(2) Medium	15.6%	23.9%	10.0%	0.0%	0.0%	16.7%	17.4%	15.7%	16.7%
(3) Low	1.1%	0.0%	1.8%	0.0%	0.0%	0.0%	4.3%	2.0%	0.0%
<b>Average</b>	<b>1.18</b>	<b>1.24</b>	<b>1.14</b>	<b>0.00</b>	<b>1.00</b>	<b>1.17</b>	<b>1.26</b>	<b>1.20</b>	<b>1.17</b>

	Overall <i>n</i> =186	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =86	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =117
(1) High	83.3%	81.1%	84.9%	82.2%	25.0%	88.2%	80.0%	88.9%	83.8%
(2) Medium	15.6%	15.1%	15.1%	17.8%	75.0%	5.9%	20.0%	11.1%	16.2%
(3) Low	1.1%	3.8%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.18</b>	<b>1.23</b>	<b>1.15</b>	<b>1.18</b>	<b>1.75</b>	<b>1.18</b>	<b>1.20</b>	<b>1.11</b>	<b>1.16</b>

## Crosstabulation of Results

### Overall Police Services: Quality

	Overall <i>n</i> =186	Gender			Age					
		Male <i>n</i> =74	Female <i>n</i> =107							
		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =78			
(1) Excellent	41.9%	40.5%	43.0%	0.0%	40.0%	52.0%	30.4%	36.2%	44.9%	
(2) Good	47.3%	47.3%	46.7%	100.0%	40.0%	40.0%	52.2%	55.3%	44.9%	
(3) Fair	8.6%	8.1%	9.3%	0.0%	10.0%	4.0%	13.0%	6.4%	10.3%	
(4) Poor	2.2%	4.1%	0.9%	0.0%	10.0%	4.0%	4.3%	2.1%	0.0%	
<b>Average</b>	<b>1.71</b>	<b>1.76</b>	<b>1.68</b>	<b>2.00</b>	<b>1.90</b>	<b>1.60</b>	<b>1.91</b>	<b>1.74</b>	<b>1.65</b>	

	Overall <i>n</i> =186	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =83	West <i>n</i> =44	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =118
		(1) Excellent	42.6%	38.6%	47.7%	33.3%	48.3%	40.9%	27.3%
(2) Good	46.3%	54.2%	38.6%	0.0%	44.8%	54.5%	63.6%	47.5%	
(3) Fair	7.4%	4.8%	13.6%	33.3%	3.4%	4.5%	9.1%	10.2%	
(4) Poor	3.7%	2.4%	0.0%	33.3%	3.4%	0.0%	0.0%	1.7%	
<b>Average</b>	<b>1.72</b>	<b>1.71</b>	<b>1.66</b>	<b>2.67</b>	<b>1.62</b>	<b>1.64</b>	<b>1.82</b>	<b>1.73</b>	

### Overall Police Services: Importance

	Overall <i>n</i> =192	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =114						
		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =81		
(1) High	86.5%	80.6%	90.4%	0.0%	80.0%	91.7%	78.3%	90.2%	86.4%
(2) Medium	10.9%	16.7%	7.0%	100.0%	20.0%	0.0%	17.4%	7.8%	12.3%
(3) Low	2.6%	2.8%	2.6%	0.0%	0.0%	8.3%	4.3%	2.0%	1.2%
<b>Average</b>	<b>1.16</b>	<b>1.22</b>	<b>1.12</b>	<b>2.00</b>	<b>1.20</b>	<b>1.17</b>	<b>1.26</b>	<b>1.12</b>	<b>1.15</b>

	Overall <i>n</i> =192	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =87	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =120
		(1) High	81.8%	87.4%	89.4%	75.0%	82.4%	85.7%	80.0%
(2) Medium	12.7%	10.3%	10.6%	0.0%	8.8%	14.3%	20.0%	10.8%	
(3) Low	5.5%	2.3%	0.0%	25.0%	8.8%	0.0%	0.0%	0.8%	
<b>Average</b>	<b>1.24</b>	<b>1.15</b>	<b>1.11</b>	<b>1.50</b>	<b>1.26</b>	<b>1.14</b>	<b>1.20</b>	<b>1.13</b>	

## Crosstabulation of Results

### PUBLIC WORKS/INFRASTRUCTURE

#### Street Maintenance: Quality

	Overall <i>n</i> =210	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =123	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =91
(1) Excellent	22.9%	24.7%	22.0%	100.0%	20.0%	21.4%	20.0%	26.4%	22.0%
(2) Good	52.4%	46.9%	55.3%	0.0%	40.0%	53.6%	56.0%	47.2%	56.0%
(3) Fair	17.1%	18.5%	16.3%	0.0%	10.0%	14.3%	16.0%	22.6%	15.4%
(4) Poor	7.6%	9.9%	6.5%	0.0%	30.0%	10.7%	8.0%	3.8%	6.6%
<b>Average</b>	<b>2.10</b>	<b>2.14</b>	<b>2.07</b>	<b>1.00</b>	<b>2.50</b>	<b>2.14</b>	<b>2.12</b>	<b>2.04</b>	<b>2.07</b>

	Overall <i>n</i> =210	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =94	West <i>n</i> =51	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =129
(1) Excellent		26.7%	19.1%	25.5%	25.0%	44.4%	28.0%	15.4%	17.1%
(2) Good		48.3%	57.4%	49.0%	50.0%	36.1%	48.0%	76.9%	55.0%
(3) Fair		20.0%	12.8%	19.6%	25.0%	16.7%	16.0%	7.7%	17.8%
(4) Poor		5.0%	10.6%	5.9%	0.0%	2.8%	8.0%	0.0%	10.1%
<b>Average</b>		<b>2.03</b>	<b>2.15</b>	<b>2.06</b>	<b>2.00</b>	<b>1.78</b>	<b>2.04</b>	<b>1.92</b>	<b>2.21</b>

#### Street Maintenance: Importance

	Overall <i>n</i> =200	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =85
(1) High	79.5%	81.8%	76.9%	0.0%	60.0%	77.8%	73.9%	84.6%	81.2%
(2) Medium	19.5%	18.2%	21.4%	100.0%	40.0%	18.5%	26.1%	15.4%	17.6%
(3) Low	1.0%	0.0%	1.7%	0.0%	0.0%	3.7%	0.0%	0.0%	1.2%
<b>Average</b>	<b>1.22</b>	<b>1.18</b>	<b>1.25</b>	<b>2.00</b>	<b>1.40</b>	<b>1.26</b>	<b>1.26</b>	<b>1.15</b>	<b>1.20</b>

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High		74.1%	82.2%	79.6%	75.0%	75.0%	84.0%	83.3%	79.2%
(2) Medium		24.1%	16.7%	20.4%	25.0%	22.2%	16.0%	16.7%	20.0%
(3) Low		1.7%	1.1%	0.0%	0.0%	2.8%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.28</b>	<b>1.19</b>	<b>1.20</b>	<b>1.25</b>	<b>1.28</b>	<b>1.16</b>	<b>1.17</b>	<b>1.22</b>

## Crosstabulation of Results

Street Improvement: Quality									
	Overall <i>n</i> =205	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =120	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =88
(1) Excellent	20.5%	19.0%	20.8%	100.0%	10.0%	25.0%	8.0%	27.5%	19.3%
(2) Good	47.8%	48.1%	47.5%	0.0%	40.0%	39.3%	64.0%	45.1%	48.9%
(3) Fair	23.9%	20.3%	26.7%	0.0%	30.0%	25.0%	24.0%	21.6%	23.9%
(4) Poor	7.8%	12.7%	5.0%	0.0%	20.0%	10.7%	4.0%	5.9%	8.0%
<b>Average</b>	<b>2.19</b>	<b>2.27</b>	<b>2.16</b>	<b>1.00</b>	<b>2.60</b>	<b>2.21</b>	<b>2.24</b>	<b>2.06</b>	<b>2.20</b>

	Overall <i>n</i> =205	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =92	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent	20.5%	20.3%	17.4%	26.5%	25.0%	35.3%	24.0%	23.1%	15.9%
(2) Good	47.8%	45.8%	53.3%	40.8%	0.0%	41.2%	40.0%	61.5%	50.8%
(3) Fair	23.9%	30.5%	17.4%	26.5%	50.0%	20.6%	28.0%	7.7%	24.6%
(4) Poor	7.8%	3.4%	12.0%	6.1%	25.0%	2.9%	8.0%	7.7%	8.7%
<b>Average</b>	<b>2.19</b>	<b>2.17</b>	<b>2.24</b>	<b>2.12</b>	<b>2.75</b>	<b>1.91</b>	<b>2.20</b>	<b>2.00</b>	<b>2.26</b>

Street Improvement: Importance									
	Overall <i>n</i> =198	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =115	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =84
(1) High	70.2%	74.0%	67.8%	0.0%	50.0%	63.0%	65.2%	70.6%	76.2%
(2) Medium	28.3%	24.7%	30.4%	100.0%	50.0%	33.3%	30.4%	29.4%	22.6%
(3) Low	1.5%	1.3%	1.7%	0.0%	0.0%	3.7%	4.3%	0.0%	1.2%
<b>Average</b>	<b>1.31</b>	<b>1.27</b>	<b>1.34</b>	<b>2.00</b>	<b>1.50</b>	<b>1.41</b>	<b>1.39</b>	<b>1.29</b>	<b>1.25</b>

	Overall <i>n</i> =198	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =90	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High	70.2%	66.7%	72.2%	70.8%	50.0%	58.8%	68.0%	83.3%	72.5%
(2) Medium	28.3%	31.6%	25.6%	29.2%	50.0%	38.2%	32.0%	16.7%	25.8%
(3) Low	1.5%	1.8%	2.2%	0.0%	0.0%	2.9%	0.0%	0.0%	1.7%
<b>Average</b>	<b>1.31</b>	<b>1.35</b>	<b>1.30</b>	<b>1.29</b>	<b>1.50</b>	<b>1.44</b>	<b>1.32</b>	<b>1.17</b>	<b>1.29</b>

## Crosstabulation of Results

Street Sweeping: Quality									
	Overall <i>n</i> =199	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =116	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =84
(1) Excellent	25.6%	20.8%	29.3%	0.0%	20.0%	40.7%	16.0%	33.3%	20.2%
(2) Good	50.8%	55.8%	48.3%	0.0%	30.0%	44.4%	56.0%	43.1%	58.3%
(3) Fair	18.6%	13.0%	20.7%	0.0%	30.0%	14.8%	24.0%	17.6%	16.7%
(4) Poor	5.0%	10.4%	1.7%	0.0%	20.0%	0.0%	4.0%	5.9%	4.8%
<b>Average</b>	<b>2.03</b>	<b>2.13</b>	<b>1.95</b>	<b>0.00</b>	<b>2.50</b>	<b>1.74</b>	<b>2.16</b>	<b>1.96</b>	<b>2.06</b>

	Overall <i>n</i> =199	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =90	West <i>n</i> =46	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =123
(1) Excellent		27.1%	24.4%	26.1%	25.0%	56.3%	32.0%	8.3%	18.7%
(2) Good		47.5%	51.1%	56.5%	75.0%	28.1%	40.0%	91.7%	54.5%
(3) Fair		15.3%	20.0%	17.4%	0.0%	15.6%	28.0%	0.0%	18.7%
(4) Poor		10.2%	4.4%	0.0%	0.0%	0.0%	0.0%	0.0%	8.1%
<b>Average</b>		<b>2.08</b>	<b>2.04</b>	<b>1.91</b>	<b>1.75</b>	<b>1.59</b>	<b>1.96</b>	<b>1.92</b>	<b>2.16</b>

Street Sweeping: Importance									
	Overall <i>n</i> =199	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =115	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =86
(1) High	37.2%	38.5%	37.4%	0.0%	40.0%	42.3%	21.7%	33.3%	41.9%
(2) Medium	53.3%	52.6%	52.2%	100.0%	50.0%	50.0%	60.9%	52.9%	52.3%
(3) Low	9.5%	9.0%	10.4%	0.0%	10.0%	7.7%	17.4%	13.7%	5.8%
<b>Average</b>	<b>1.72</b>	<b>1.71</b>	<b>1.73</b>	<b>2.00</b>	<b>1.70</b>	<b>1.65</b>	<b>1.96</b>	<b>1.80</b>	<b>1.64</b>

	Overall <i>n</i> =199	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) High		42.1%	35.6%	34.7%	25.0%	30.3%	32.0%	58.3%	38.5%
(2) Medium		50.9%	50.0%	61.2%	75.0%	63.6%	60.0%	41.7%	49.2%
(3) Low		7.0%	14.4%	4.1%	0.0%	6.1%	8.0%	0.0%	12.3%
<b>Average</b>		<b>1.65</b>	<b>1.79</b>	<b>1.69</b>	<b>1.75</b>	<b>1.76</b>	<b>1.76</b>	<b>1.42</b>	<b>1.74</b>

## Crosstabulation of Results

### Street Lighting: Quality

	Overall <i>n</i> =209	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =122	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =91
(1) Excellent	23.4%	22.2%	24.6%	0.0%	20.0%	29.6%	12.0%	24.5%	25.3%
(2) Good	53.6%	53.1%	54.9%	0.0%	40.0%	48.1%	48.0%	50.9%	59.3%
(3) Fair	17.2%	19.8%	14.8%	100.0%	10.0%	14.8%	32.0%	22.6%	11.0%
(4) Poor	5.7%	4.9%	5.7%	0.0%	30.0%	7.4%	8.0%	1.9%	4.4%
<b>Average</b>	<b>2.05</b>	<b>2.07</b>	<b>2.02</b>	<b>3.00</b>	<b>2.50</b>	<b>2.00</b>	<b>2.36</b>	<b>2.02</b>	<b>1.95</b>

	Overall <i>n</i> =209	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =94	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =129
(1) Excellent		28.3%	22.3%	20.0%	25.0%	31.4%	24.0%	30.8%	20.9%
(2) Good		48.3%	56.4%	54.0%	50.0%	45.7%	48.0%	46.2%	57.4%
(3) Fair		15.0%	14.9%	24.0%	25.0%	11.4%	20.0%	23.1%	17.1%
(4) Poor		8.3%	6.4%	2.0%	0.0%	11.4%	8.0%	0.0%	4.7%
<b>Average</b>		<b>2.03</b>	<b>2.05</b>	<b>2.08</b>	<b>2.00</b>	<b>2.03</b>	<b>2.12</b>	<b>1.92</b>	<b>2.05</b>

### Street Lighting: Importance

	Overall <i>n</i> =200	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =85
(1) High	72.5%	62.3%	78.6%	0.0%	80.0%	74.1%	62.5%	70.6%	75.3%
(2) Medium	26.5%	37.7%	19.7%	100.0%	20.0%	25.9%	37.5%	29.4%	22.4%
(3) Low	1.0%	0.0%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>	<b>1.29</b>	<b>1.38</b>	<b>1.23</b>	<b>2.00</b>	<b>1.20</b>	<b>1.26</b>	<b>1.38</b>	<b>1.29</b>	<b>1.27</b>

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =89	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =121
(1) High		63.2%	76.4%	74.0%	75.0%	71.4%	72.0%	58.3%	73.6%
(2) Medium		33.3%	23.6%	26.0%	25.0%	28.6%	28.0%	41.7%	24.8%
(3) Low		3.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
<b>Average</b>		<b>1.40</b>	<b>1.24</b>	<b>1.26</b>	<b>1.25</b>	<b>1.29</b>	<b>1.28</b>	<b>1.42</b>	<b>1.28</b>



# Crosstabulation of Results

Snow/Ice Removal: Quality									
	Overall <i>n</i> =203	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =119	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =89
(1) Excellent	29.1%	30.8%	28.6%	0.0%	33.3%	38.5%	21.7%	24.5%	31.5%
(2) Good	47.3%	50.0%	46.2%	0.0%	22.2%	42.3%	43.5%	45.3%	53.9%
(3) Fair	18.7%	12.8%	21.0%	100.0%	33.3%	11.5%	26.1%	24.5%	12.4%
(4) Poor	4.9%	6.4%	4.2%	0.0%	11.1%	7.7%	8.7%	5.7%	2.2%
<b>Average</b>	<b>2.00</b>	<b>1.95</b>	<b>2.01</b>	<b>3.00</b>	<b>2.22</b>	<b>1.88</b>	<b>2.22</b>	<b>2.11</b>	<b>1.85</b>

	Overall <i>n</i> =203	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =91	West <i>n</i> =48	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent		30.5%	31.9%	25.0%	0.0%	42.9%	28.0%	30.8%	26.2%
(2) Good		47.5%	45.1%	52.1%	0.0%	34.3%	48.0%	53.8%	50.8%
(3) Fair		15.3%	17.6%	20.8%	100.0%	22.9%	16.0%	15.4%	16.7%
(4) Poor		6.8%	5.5%	2.1%	0.0%	0.0%	8.0%	0.0%	6.3%
<b>Average</b>		<b>1.98</b>	<b>1.97</b>	<b>2.00</b>	<b>3.00</b>	<b>1.80</b>	<b>2.04</b>	<b>1.85</b>	<b>2.03</b>

Snow/Ice Removal: Importance									
	Overall <i>n</i> =202	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =118	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =86
(1) High	86.1%	80.8%	90.7%	0.0%	90.0%	96.3%	83.3%	84.6%	84.9%
(2) Medium	13.4%	19.2%	8.5%	100.0%	10.0%	3.7%	16.7%	15.4%	14.0%
(3) Low	0.5%	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
<b>Average</b>	<b>1.14</b>	<b>1.19</b>	<b>1.10</b>	<b>2.00</b>	<b>1.10</b>	<b>1.04</b>	<b>1.17</b>	<b>1.15</b>	<b>1.16</b>

	Overall <i>n</i> =202	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =91	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) High		78.9%	91.2%	84.0%	75.0%	94.4%	80.0%	83.3%	85.2%
(2) Medium		19.3%	8.8%	16.0%	25.0%	5.6%	20.0%	16.7%	13.9%
(3) Low		1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.23</b>	<b>1.09</b>	<b>1.16</b>	<b>1.25</b>	<b>1.06</b>	<b>1.20</b>	<b>1.17</b>	<b>1.16</b>

## Crosstabulation of Results

Sidewalk Maintenance: Quality									
	Overall <i>n</i> =191	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =82
(1) Excellent	21.5%	20.8%	22.1%	0.0%	20.0%	35.7%	14.3%	21.3%	19.5%
(2) Good	45.5%	47.2%	44.2%	0.0%	30.0%	39.3%	33.3%	46.8%	52.4%
(3) Fair	23.0%	22.2%	23.9%	100.0%	40.0%	7.1%	38.1%	25.5%	20.7%
(4) Poor	9.9%	9.7%	9.7%	0.0%	10.0%	17.9%	14.3%	6.4%	7.3%
<b>Average</b>	<b>2.21</b>	<b>2.21</b>	<b>2.21</b>	<b>3.00</b>	<b>2.40</b>	<b>2.07</b>	<b>2.52</b>	<b>2.17</b>	<b>2.16</b>

	Overall <i>n</i> =191	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =88	West <i>n</i> =41	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =115
(1) Excellent		22.8%	23.9%	14.6%	25.0%	34.4%	28.0%	16.7%	17.4%
(2) Good		45.6%	45.5%	46.3%	75.0%	40.6%	40.0%	58.3%	46.1%
(3) Fair		21.1%	21.6%	29.3%	0.0%	15.6%	20.0%	25.0%	26.1%
(4) Poor		10.5%	9.1%	9.8%	0.0%	9.4%	12.0%	0.0%	10.4%
<b>Average</b>		<b>2.19</b>	<b>2.16</b>	<b>2.34</b>	<b>1.75</b>	<b>2.00</b>	<b>2.16</b>	<b>2.08</b>	<b>2.30</b>

Sidewalk Maintenance: Importance									
	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =85
(1) High	58.5%	51.3%	64.6%	0.0%	50.0%	66.7%	54.5%	47.9%	63.5%
(2) Medium	36.4%	40.8%	31.9%	100.0%	40.0%	33.3%	31.8%	45.8%	32.9%
(3) Low	5.1%	7.9%	3.5%	0.0%	10.0%	0.0%	13.6%	6.3%	3.5%
<b>Average</b>	<b>1.47</b>	<b>1.57</b>	<b>1.39</b>	<b>2.00</b>	<b>1.60</b>	<b>1.33</b>	<b>1.59</b>	<b>1.58</b>	<b>1.40</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =88	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =117
(1) High		51.8%	61.4%	60.4%	75.0%	58.8%	48.0%	41.7%	60.7%
(2) Medium		44.6%	31.8%	35.4%	25.0%	32.4%	52.0%	50.0%	34.2%
(3) Low		3.6%	6.8%	4.2%	0.0%	8.8%	0.0%	8.3%	5.1%
<b>Average</b>		<b>1.52</b>	<b>1.45</b>	<b>1.44</b>	<b>1.25</b>	<b>1.50</b>	<b>1.52</b>	<b>1.67</b>	<b>1.44</b>

## Crosstabulation of Results

### Stormwater Drainage: Quality

	Overall <i>n</i> =179	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =101	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =69
(1) Excellent	25.1%	26.4%	24.8%	0.0%	40.0%	41.7%	26.1%	18.0%	23.2%
(2) Good	58.1%	56.9%	59.4%	100.0%	40.0%	50.0%	56.5%	64.0%	59.4%
(3) Fair	12.3%	11.1%	12.9%	0.0%	10.0%	0.0%	17.4%	12.0%	15.9%
(4) Poor	4.5%	5.6%	3.0%	0.0%	10.0%	8.3%	0.0%	6.0%	1.4%
<b>Average</b>	<b>1.96</b>	<b>1.96</b>	<b>1.94</b>	<b>2.00</b>	<b>1.90</b>	<b>1.75</b>	<b>1.91</b>	<b>2.06</b>	<b>1.96</b>

	Overall <i>n</i> =179	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =79	West <i>n</i> =40	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =107
(1) Excellent	26.8%	29.1%	15.0%	33.3%	50.0%	34.8%	23.1%	15.9%	
(2) Good	53.6%	55.7%	70.0%	66.7%	36.7%	52.2%	69.2%	64.5%	
(3) Fair	14.3%	11.4%	12.5%	0.0%	10.0%	13.0%	7.7%	14.0%	
(4) Poor	5.4%	3.8%	2.5%	0.0%	3.3%	0.0%	0.0%	5.6%	
<b>Average</b>	<b>1.98</b>	<b>1.90</b>	<b>2.03</b>	<b>1.67</b>	<b>1.67</b>	<b>1.78</b>	<b>1.85</b>	<b>2.09</b>	

### Stormwater Drainage: Importance

	Overall <i>n</i> =190	Gender		Age					
		Male <i>n</i> =74	Female <i>n</i> =110	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =77
(1) High	67.4%	56.8%	74.5%	100.0%	77.8%	63.0%	56.5%	68.6%	68.8%
(2) Medium	31.1%	40.5%	24.5%	0.0%	22.2%	37.0%	43.5%	29.4%	28.6%
(3) Low	1.6%	2.7%	0.9%	0.0%	0.0%	0.0%	0.0%	2.0%	2.6%
<b>Average</b>	<b>1.34</b>	<b>1.46</b>	<b>1.26</b>	<b>1.00</b>	<b>1.22</b>	<b>1.37</b>	<b>1.43</b>	<b>1.33</b>	<b>1.34</b>

	Overall <i>n</i> =190	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =85	West <i>n</i> =47	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =113
(1) High	56.4%	72.9%	68.1%	100.0%	73.5%	56.0%	58.3%	67.3%	
(2) Medium	40.0%	25.9%	31.9%	0.0%	26.5%	44.0%	41.7%	30.1%	
(3) Low	3.6%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%	
<b>Average</b>	<b>1.47</b>	<b>1.28</b>	<b>1.32</b>	<b>1.00</b>	<b>1.26</b>	<b>1.44</b>	<b>1.42</b>	<b>1.35</b>	

## Crosstabulation of Results

Drinking Water: Quality									
	Overall <i>n</i> =200	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =85
(1) Excellent	18.0%	16.9%	18.8%	0.0%	0.0%	22.2%	13.0%	11.5%	24.7%
(2) Good	40.0%	40.3%	40.2%	0.0%	20.0%	25.9%	34.8%	63.5%	34.1%
(3) Fair	30.0%	29.9%	29.9%	0.0%	50.0%	44.4%	26.1%	15.4%	34.1%
(4) Poor	12.0%	13.0%	11.1%	100.0%	30.0%	7.4%	26.1%	9.6%	7.1%
<b>Average</b>	<b>2.36</b>	<b>2.39</b>	<b>2.33</b>	<b>4.00</b>	<b>3.10</b>	<b>2.37</b>	<b>2.65</b>	<b>2.23</b>	<b>2.24</b>

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =91	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =124
(1) Excellent		20.0%	18.7%	16.3%	0.0%	14.7%	17.4%	8.3%	20.2%
(2) Good		41.8%	39.6%	36.7%	25.0%	38.2%	39.1%	66.7%	38.7%
(3) Fair		27.3%	30.8%	32.7%	75.0%	38.2%	17.4%	25.0%	29.8%
(4) Poor		10.9%	11.0%	14.3%	0.0%	8.8%	26.1%	0.0%	11.3%
<b>Average</b>		<b>2.29</b>	<b>2.34</b>	<b>2.45</b>	<b>2.75</b>	<b>2.41</b>	<b>2.52</b>	<b>2.17</b>	<b>2.32</b>

Drinking Water: Importance									
	Overall <i>n</i> =199	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =85
(1) High	85.9%	78.9%	89.7%	100.0%	80.0%	85.2%	87.0%	90.2%	83.5%
(2) Medium	12.1%	19.7%	7.7%	0.0%	10.0%	14.8%	13.0%	9.8%	12.9%
(3) Low	2.0%	1.3%	2.6%	0.0%	10.0%	0.0%	0.0%	0.0%	3.5%
<b>Average</b>	<b>1.16</b>	<b>1.22</b>	<b>1.13</b>	<b>1.00</b>	<b>1.30</b>	<b>1.15</b>	<b>1.13</b>	<b>1.10</b>	<b>1.20</b>

	Overall <i>n</i> =199	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =89	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High		75.0%	93.3%	84.0%	75.0%	94.3%	72.0%	83.3%	86.7%
(2) Medium		17.9%	6.7%	16.0%	25.0%	5.7%	24.0%	16.7%	10.8%
(3) Low		7.1%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	2.5%
<b>Average</b>		<b>1.32</b>	<b>1.07</b>	<b>1.16</b>	<b>1.25</b>	<b>1.06</b>	<b>1.32</b>	<b>1.17</b>	<b>1.16</b>

## Crosstabulation of Results

Sewer Services: Quality									
	Overall <i>n</i> =184	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =106	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =77
(1) Excellent	25.5%	22.2%	28.3%	0.0%	20.0%	37.5%	21.7%	23.4%	26.0%
(2) Good	62.5%	62.5%	62.3%	100.0%	60.0%	45.8%	56.5%	70.2%	64.9%
(3) Fair	8.7%	12.5%	5.7%	0.0%	10.0%	8.3%	17.4%	4.3%	7.8%
(4) Poor	3.3%	2.8%	3.8%	0.0%	10.0%	8.3%	4.3%	2.1%	1.3%
<b>Average</b>	<b>1.90</b>	<b>1.96</b>	<b>1.85</b>	<b>2.00</b>	<b>2.10</b>	<b>1.88</b>	<b>2.04</b>	<b>1.85</b>	<b>1.84</b>

	Overall <i>n</i> =184	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =84	West <i>n</i> =43	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =109
(1) Excellent		26.9%	26.2%	23.3%	25.0%	38.7%	28.0%	25.0%	21.1%
(2) Good		63.5%	61.9%	67.4%	50.0%	54.8%	60.0%	75.0%	65.1%
(3) Fair		5.8%	8.3%	7.0%	25.0%	0.0%	12.0%	0.0%	10.1%
(4) Poor		3.8%	3.6%	2.3%	0.0%	6.5%	0.0%	0.0%	3.7%
<b>Average</b>		<b>1.87</b>	<b>1.89</b>	<b>1.88</b>	<b>2.00</b>	<b>1.74</b>	<b>1.84</b>	<b>1.75</b>	<b>1.96</b>

Sewer Services: Importance									
	Overall <i>n</i> =199	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =116	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =86
(1) High	71.9%	61.0%	78.4%	0.0%	80.0%	70.4%	69.6%	78.0%	68.6%
(2) Medium	26.1%	36.4%	19.8%	100.0%	20.0%	25.9%	30.4%	22.0%	27.9%
(3) Low	2.0%	2.6%	1.7%	0.0%	0.0%	3.7%	0.0%	0.0%	3.5%
<b>Average</b>	<b>1.30</b>	<b>1.42</b>	<b>1.23</b>	<b>2.00</b>	<b>1.20</b>	<b>1.33</b>	<b>1.30</b>	<b>1.22</b>	<b>1.35</b>

	Overall <i>n</i> =199	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =89	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High		59.6%	78.7%	72.0%	50.0%	71.4%	72.0%	66.7%	72.5%
(2) Medium		38.6%	18.0%	28.0%	50.0%	25.7%	28.0%	33.3%	25.0%
(3) Low		1.8%	3.4%	0.0%	0.0%	2.9%	0.0%	0.0%	2.5%
<b>Average</b>		<b>1.42</b>	<b>1.25</b>	<b>1.28</b>	<b>1.50</b>	<b>1.31</b>	<b>1.28</b>	<b>1.33</b>	<b>1.30</b>

## Crosstabulation of Results

Urban Forestry Program: Quality									
	Overall <i>n</i> =148	Gender		Age					
		Male <i>n</i> =64	Female <i>n</i> =80	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =17	56 - 65 <i>n</i> =42	Over 65 <i>n</i> =57
(1) Excellent	35.1%	28.1%	41.3%	0.0%	37.5%	40.9%	35.3%	40.5%	29.8%
(2) Good	48.0%	53.1%	45.0%	100.0%	37.5%	50.0%	29.4%	40.5%	57.9%
(3) Fair	14.2%	14.1%	13.8%	0.0%	25.0%	9.1%	29.4%	16.7%	8.8%
(4) Poor	2.7%	4.7%	0.0%	0.0%	0.0%	0.0%	5.9%	2.4%	3.5%
<b>Average</b>	<b>1.84</b>	<b>1.95</b>	<b>1.73</b>	<b>2.00</b>	<b>1.88</b>	<b>1.68</b>	<b>2.06</b>	<b>1.81</b>	<b>1.86</b>

	Overall <i>n</i> =148	Location			Residency				
		East <i>n</i> =44	Central <i>n</i> =69	West <i>n</i> =32	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =88
(1) Excellent		36.4%	34.8%	34.4%	75.0%	56.5%	38.1%	30.0%	27.3%
(2) Good		47.7%	50.7%	43.8%	25.0%	30.4%	42.9%	70.0%	52.3%
(3) Fair		11.4%	11.6%	21.9%	0.0%	13.0%	19.0%	0.0%	15.9%
(4) Poor		4.5%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%
<b>Average</b>		<b>1.84</b>	<b>1.83</b>	<b>1.88</b>	<b>1.25</b>	<b>1.57</b>	<b>1.81</b>	<b>1.70</b>	<b>1.98</b>

Urban Forestry Program: Importance									
	Overall <i>n</i> =179	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =19	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =76
(1) High	41.3%	26.0%	52.0%	0.0%	44.4%	45.8%	26.3%	43.8%	40.8%
(2) Medium	49.7%	61.6%	43.0%	100.0%	33.3%	37.5%	73.7%	50.0%	50.0%
(3) Low	8.9%	12.3%	5.0%	0.0%	22.2%	16.7%	0.0%	6.3%	9.2%
<b>Average</b>	<b>1.68</b>	<b>1.86</b>	<b>1.53</b>	<b>2.00</b>	<b>1.78</b>	<b>1.71</b>	<b>1.74</b>	<b>1.63</b>	<b>1.68</b>

	Overall <i>n</i> =179	Location			Residency				
		East <i>n</i> =50	Central <i>n</i> =82	West <i>n</i> =44	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =104
(1) High		34.0%	46.3%	38.6%	50.0%	33.3%	30.4%	41.7%	44.2%
(2) Medium		54.0%	43.9%	56.8%	25.0%	51.5%	65.2%	50.0%	48.1%
(3) Low		12.0%	9.8%	4.5%	25.0%	15.2%	4.3%	8.3%	7.7%
<b>Average</b>		<b>1.78</b>	<b>1.63</b>	<b>1.66</b>	<b>1.75</b>	<b>1.82</b>	<b>1.74</b>	<b>1.67</b>	<b>1.63</b>

# Crosstabulation of Results

**Tree Trimming: Quality**

	Overall <i>n</i> =201	Gender		Age					
		Male <i>n</i> =80	Female <i>n</i> =116	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =83
(1) Excellent	24.4%	23.8%	25.9%	0.0%	20.0%	28.6%	20.8%	22.6%	26.5%
(2) Good	49.3%	47.5%	50.0%	100.0%	40.0%	50.0%	37.5%	50.9%	51.8%
(3) Fair	21.4%	22.5%	20.7%	0.0%	40.0%	10.7%	37.5%	22.6%	18.1%
(4) Poor	5.0%	6.3%	3.4%	0.0%	0.0%	10.7%	4.2%	3.8%	3.6%
<b>Average</b>	<b>2.07</b>	<b>2.11</b>	<b>2.02</b>	<b>2.00</b>	<b>2.20</b>	<b>2.04</b>	<b>2.25</b>	<b>2.08</b>	<b>1.99</b>

	Overall <i>n</i> =201	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =90	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =124
(1) Excellent		30.4%	23.3%	20.0%	25.0%	33.3%	29.2%	15.4%	21.8%
(2) Good		46.4%	45.6%	60.0%	75.0%	48.5%	45.8%	53.8%	49.2%
(3) Fair		17.9%	25.6%	18.0%	0.0%	15.2%	25.0%	30.8%	22.6%
(4) Poor		5.4%	5.6%	2.0%	0.0%	3.0%	0.0%	0.0%	6.5%
<b>Average</b>		<b>1.98</b>	<b>2.13</b>	<b>2.02</b>	<b>1.75</b>	<b>1.88</b>	<b>1.96</b>	<b>2.15</b>	<b>2.14</b>

**Tree Trimming: Importance**

	Overall <i>n</i> =199	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =116	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =85
(1) High	39.7%	35.1%	44.0%	0.0%	50.0%	44.4%	26.1%	35.3%	43.5%
(2) Medium	52.3%	55.8%	49.1%	100.0%	40.0%	40.7%	69.6%	58.8%	48.2%
(3) Low	8.0%	9.1%	6.9%	0.0%	10.0%	14.8%	4.3%	5.9%	8.2%
<b>Average</b>	<b>1.68</b>	<b>1.74</b>	<b>1.63</b>	<b>2.00</b>	<b>1.60</b>	<b>1.70</b>	<b>1.78</b>	<b>1.71</b>	<b>1.65</b>

	Overall <i>n</i> =199	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =90	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High		35.7%	43.3%	38.0%	25.0%	42.9%	36.0%	50.0%	39.2%
(2) Medium		55.4%	46.7%	58.0%	75.0%	40.0%	60.0%	50.0%	53.3%
(3) Low		8.9%	10.0%	4.0%	0.0%	17.1%	4.0%	0.0%	7.5%
<b>Average</b>		<b>1.73</b>	<b>1.67</b>	<b>1.66</b>	<b>1.75</b>	<b>1.74</b>	<b>1.68</b>	<b>1.50</b>	<b>1.68</b>

## Crosstabulation of Results

Pedestrian & bicycle paths: Quality									
	Overall <i>n</i> =183	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =105	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =72
(1) Excellent	31.1%	23.6%	36.2%	0.0%	40.0%	42.9%	21.7%	36.2%	26.4%
(2) Good	51.4%	59.7%	45.7%	100.0%	50.0%	46.4%	47.8%	53.2%	52.8%
(3) Fair	15.3%	13.9%	16.2%	0.0%	0.0%	10.7%	26.1%	8.5%	19.4%
(4) Poor	2.2%	2.8%	1.9%	0.0%	10.0%	0.0%	4.3%	2.1%	1.4%
<b>Average</b>	<b>1.89</b>	<b>1.96</b>	<b>1.84</b>	<b>2.00</b>	<b>1.80</b>	<b>1.68</b>	<b>2.13</b>	<b>1.77</b>	<b>1.96</b>

	Overall <i>n</i> =183	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =80	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =109
(1) Excellent		35.8%	33.8%	24.4%	75.0%	31.3%	34.8%	25.0%	30.3%
(2) Good		45.3%	52.5%	55.6%	0.0%	56.3%	52.2%	66.7%	49.5%
(3) Fair		15.1%	12.5%	17.8%	25.0%	12.5%	13.0%	8.3%	16.5%
(4) Poor		3.8%	1.3%	2.2%	0.0%	0.0%	0.0%	0.0%	3.7%
<b>Average</b>		<b>1.87</b>	<b>1.81</b>	<b>1.98</b>	<b>1.50</b>	<b>1.81</b>	<b>1.78</b>	<b>1.83</b>	<b>1.94</b>

Pedestrian & bicycle paths: Importance									
	Overall <i>n</i> =190	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =77
(1) High	53.7%	43.8%	59.8%	0.0%	60.0%	55.6%	40.9%	52.9%	55.8%
(2) Medium	39.5%	50.7%	33.0%	100.0%	30.0%	33.3%	50.0%	43.1%	37.7%
(3) Low	6.8%	5.5%	7.1%	0.0%	10.0%	11.1%	9.1%	3.9%	6.5%
<b>Average</b>	<b>1.53</b>	<b>1.62</b>	<b>1.47</b>	<b>2.00</b>	<b>1.50</b>	<b>1.56</b>	<b>1.68</b>	<b>1.51</b>	<b>1.51</b>

	Overall <i>n</i> =190	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =87	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =112
(1) High		43.4%	56.3%	59.6%	100.0%	35.3%	44.0%	50.0%	58.9%
(2) Medium		49.1%	33.3%	40.4%	0.0%	55.9%	52.0%	50.0%	33.0%
(3) Low		7.5%	10.3%	0.0%	0.0%	8.8%	4.0%	0.0%	8.0%
<b>Average</b>		<b>1.64</b>	<b>1.54</b>	<b>1.40</b>	<b>1.00</b>	<b>1.74</b>	<b>1.60</b>	<b>1.50</b>	<b>1.49</b>



## Crosstabulation of Results

Public Property maintenance: Quality									
	Overall <i>n</i> =198	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =116	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =84
(1) Excellent	32.3%	27.6%	35.3%	0.0%	40.0%	44.4%	25.0%	36.0%	28.6%
(2) Good	55.1%	59.2%	53.4%	100.0%	50.0%	40.7%	54.2%	54.0%	60.7%
(3) Fair	11.6%	11.8%	10.3%	0.0%	10.0%	14.8%	20.8%	6.0%	10.7%
(4) Poor	1.0%	1.3%	0.9%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%
<b>Average</b>	<b>1.81</b>	<b>1.87</b>	<b>1.77</b>	<b>2.00</b>	<b>1.70</b>	<b>1.70</b>	<b>1.96</b>	<b>1.78</b>	<b>1.82</b>

	Overall <i>n</i> =198	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =88	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) Excellent		35.1%	33.0%	29.2%	25.0%	51.5%	37.5%	33.3%	26.2%
(2) Good		54.4%	52.3%	62.5%	50.0%	39.4%	45.8%	66.7%	60.7%
(3) Fair		8.8%	13.6%	8.3%	25.0%	9.1%	16.7%	0.0%	11.5%
(4) Poor		1.8%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%
<b>Average</b>		<b>1.77</b>	<b>1.83</b>	<b>1.79</b>	<b>2.00</b>	<b>1.58</b>	<b>1.79</b>	<b>1.67</b>	<b>1.89</b>

Public Property maintenance: Importance									
	Overall <i>n</i> =198	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =116	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =85
(1) High	58.1%	47.4%	65.5%	0.0%	50.0%	59.3%	54.5%	64.7%	56.5%
(2) Medium	38.9%	48.7%	32.8%	100.0%	40.0%	37.0%	40.9%	35.3%	40.0%
(3) Low	3.0%	3.9%	1.7%	0.0%	10.0%	3.7%	4.5%	0.0%	3.5%
<b>Average</b>	<b>1.45</b>	<b>1.57</b>	<b>1.36</b>	<b>2.00</b>	<b>1.60</b>	<b>1.44</b>	<b>1.50</b>	<b>1.35</b>	<b>1.47</b>

	Overall <i>n</i> =198	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =119
(1) High		50.0%	64.4%	57.1%	50.0%	54.3%	56.0%	66.7%	58.8%
(2) Medium		48.2%	30.0%	42.9%	50.0%	42.9%	44.0%	33.3%	37.0%
(3) Low		1.8%	5.6%	0.0%	0.0%	2.9%	0.0%	0.0%	4.2%
<b>Average</b>		<b>1.52</b>	<b>1.41</b>	<b>1.43</b>	<b>1.50</b>	<b>1.49</b>	<b>1.44</b>	<b>1.33</b>	<b>1.45</b>

## Crosstabulation of Results

### Public Property beautification: Quality

	Overall <i>n</i> =197	Gender			Age					
		Male <i>n</i> =76	Female <i>n</i> =115							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =83	
(1) Excellent	33.0%	27.6%	38.3%	0.0%	44.4%	44.4%	30.4%	36.5%	27.7%	
(2) Good	49.2%	53.9%	44.3%	100.0%	33.3%	37.0%	39.1%	46.2%	57.8%	
(3) Fair	16.2%	14.5%	17.4%	0.0%	11.1%	18.5%	26.1%	15.4%	14.5%	
(4) Poor	1.5%	3.9%	0.0%	0.0%	11.1%	0.0%	4.3%	1.9%	0.0%	
<b>Average</b>	<b>1.86</b>	<b>1.95</b>	<b>1.79</b>	<b>2.00</b>	<b>1.89</b>	<b>1.74</b>	<b>2.04</b>	<b>1.83</b>	<b>1.87</b>	

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =88	West <i>n</i> =46	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =118
		(1) Excellent	37.9%	30.7%	32.6%	25.0%	47.1%	36.0%	38.5%
(2) Good	41.4%	52.3%	52.2%	50.0%	32.4%	44.0%	38.5%	55.9%	
(3) Fair	17.2%	15.9%	15.2%	25.0%	20.6%	20.0%	23.1%	13.6%	
(4) Poor	3.4%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%	
<b>Average</b>	<b>1.86</b>	<b>1.88</b>	<b>1.83</b>	<b>2.00</b>	<b>1.74</b>	<b>1.84</b>	<b>1.85</b>	<b>1.91</b>	

### Public Property beautification: Importance

	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =113						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =82
(1) High	51.3%	42.1%	57.5%	0.0%	60.0%	44.4%	59.1%	58.8%	46.3%
(2) Medium	43.1%	52.6%	38.1%	100.0%	20.0%	48.1%	40.9%	37.3%	47.6%
(3) Low	5.6%	5.3%	4.4%	0.0%	20.0%	7.4%	0.0%	3.9%	6.1%
<b>Average</b>	<b>1.54</b>	<b>1.63</b>	<b>1.47</b>	<b>2.00</b>	<b>1.60</b>	<b>1.63</b>	<b>1.41</b>	<b>1.45</b>	<b>1.60</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =89	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =117
		(1) High	45.5%	57.3%	47.9%	50.0%	51.4%	44.0%	54.5%
(2) Medium	50.9%	34.8%	47.9%	50.0%	42.9%	52.0%	36.4%	41.9%	
(3) Low	3.6%	7.9%	4.2%	0.0%	5.7%	4.0%	9.1%	6.0%	
<b>Average</b>	<b>1.58</b>	<b>1.51</b>	<b>1.56</b>	<b>1.50</b>	<b>1.54</b>	<b>1.60</b>	<b>1.55</b>	<b>1.54</b>	

## Crosstabulation of Results

Overall Public Works: Quality									
	Overall <i>n</i> =202	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =117	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =87
(1) Excellent	27.7%	24.1%	31.6%	0.0%	30.0%	44.4%	21.7%	26.9%	25.3%
(2) Good	59.4%	59.5%	57.3%	100.0%	50.0%	44.4%	47.8%	67.3%	62.1%
(3) Fair	11.4%	12.7%	11.1%	0.0%	20.0%	3.7%	30.4%	3.8%	12.6%
(4) Poor	1.5%	3.8%	0.0%	0.0%	0.0%	7.4%	0.0%	1.9%	0.0%
<b>Average</b>	<b>1.87</b>	<b>1.96</b>	<b>1.79</b>	<b>2.00</b>	<b>1.90</b>	<b>1.74</b>	<b>2.09</b>	<b>1.81</b>	<b>1.87</b>

	Overall <i>n</i> =202	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =123
(1) Excellent		31.0%	27.8%	26.5%	25.0%	41.2%	36.0%	30.8%	22.0%
(2) Good		56.9%	57.8%	63.3%	75.0%	52.9%	52.0%	53.8%	62.6%
(3) Fair		10.3%	12.2%	10.2%	0.0%	5.9%	12.0%	15.4%	13.0%
(4) Poor		1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>		<b>1.83</b>	<b>1.89</b>	<b>1.84</b>	<b>1.75</b>	<b>1.65</b>	<b>1.76</b>	<b>1.85</b>	<b>1.96</b>

Overall Public Works: Importance									
	Overall <i>n</i> =194	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =82
(1) High	67.0%	65.8%	68.8%	0.0%	70.0%	74.1%	61.9%	68.6%	64.6%
(2) Medium	30.4%	32.9%	28.6%	100.0%	20.0%	22.2%	38.1%	31.4%	31.7%
(3) Low	2.6%	1.3%	2.7%	0.0%	10.0%	3.7%	0.0%	0.0%	3.7%
<b>Average</b>	<b>1.36</b>	<b>1.36</b>	<b>1.34</b>	<b>2.00</b>	<b>1.40</b>	<b>1.30</b>	<b>1.38</b>	<b>1.31</b>	<b>1.39</b>

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =87	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =116
(1) High		60.0%	70.1%	67.3%	100.0%	68.6%	60.0%	63.6%	66.4%
(2) Medium		38.2%	26.4%	30.6%	0.0%	28.6%	40.0%	36.4%	30.2%
(3) Low		1.8%	3.4%	2.0%	0.0%	2.9%	0.0%	0.0%	3.4%
<b>Average</b>		<b>1.42</b>	<b>1.33</b>	<b>1.35</b>	<b>1.00</b>	<b>1.34</b>	<b>1.40</b>	<b>1.36</b>	<b>1.37</b>

## Crosstabulation of Results

### PARKS/RECREATION

#### Quality of Village Parks: Quality

	Overall <i>n</i> =188	Gender		Age					
		Male <i>n</i> =74	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =78
(1) Excellent	39.4%	31.1%	45.9%	100.0%	60.0%	51.9%	26.1%	45.8%	30.8%
(2) Good	52.7%	55.4%	49.5%	0.0%	30.0%	33.3%	52.2%	47.9%	66.7%
(3) Fair	5.9%	9.5%	3.7%	0.0%	10.0%	7.4%	17.4%	4.2%	2.6%
(4) Poor	2.1%	4.1%	0.9%	0.0%	0.0%	7.4%	4.3%	2.1%	0.0%
<b>Average</b>	<b>1.71</b>	<b>1.86</b>	<b>1.60</b>	<b>1.00</b>	<b>1.50</b>	<b>1.70</b>	<b>2.00</b>	<b>1.63</b>	<b>1.72</b>

	Overall <i>n</i> =188	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =89	West <i>n</i> =40	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =114
(1) Excellent		44.6%	33.7%	42.5%	75.0%	67.6%	52.2%	36.4%	26.3%
(2) Good		50.0%	57.3%	50.0%	25.0%	26.5%	43.5%	63.6%	63.2%
(3) Fair		3.6%	6.7%	5.0%	0.0%	2.9%	4.3%	0.0%	7.9%
(4) Poor		1.8%	2.2%	2.5%	0.0%	2.9%	0.0%	0.0%	2.6%
<b>Average</b>		<b>1.63</b>	<b>1.78</b>	<b>1.68</b>	<b>1.25</b>	<b>1.41</b>	<b>1.52</b>	<b>1.64</b>	<b>1.87</b>

#### Quality of Village Parks: Importance

	Overall <i>n</i> =193	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =82
(1) High	61.7%	44.7%	73.2%	100.0%	80.0%	70.4%	39.1%	59.2%	64.6%
(2) Medium	36.3%	52.6%	25.0%	0.0%	10.0%	25.9%	60.9%	38.8%	34.1%
(3) Low	2.1%	2.6%	1.8%	0.0%	10.0%	3.7%	0.0%	2.0%	1.2%
<b>Average</b>	<b>1.40</b>	<b>1.58</b>	<b>1.29</b>	<b>1.00</b>	<b>1.30</b>	<b>1.33</b>	<b>1.61</b>	<b>1.43</b>	<b>1.37</b>

	Overall <i>n</i> =193	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =89	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =117
(1) High		57.4%	61.8%	66.7%	75.0%	74.3%	56.5%	58.3%	59.0%
(2) Medium		40.7%	36.0%	31.3%	25.0%	22.9%	43.5%	41.7%	38.5%
(3) Low		1.9%	2.2%	2.1%	0.0%	2.9%	0.0%	0.0%	2.6%
<b>Average</b>		<b>1.44</b>	<b>1.40</b>	<b>1.35</b>	<b>1.25</b>	<b>1.29</b>	<b>1.43</b>	<b>1.42</b>	<b>1.44</b>

## Crosstabulation of Results

### Parks Maintenance: Quality

	Overall <i>n</i> =181	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =105	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =74
(1) Excellent	38.1%	23.9%	47.6%	100.0%	50.0%	42.9%	33.3%	47.8%	28.4%
(2) Good	54.7%	66.2%	46.7%	0.0%	40.0%	42.9%	52.4%	43.5%	70.3%
(3) Fair	6.1%	7.0%	5.7%	0.0%	10.0%	10.7%	14.3%	6.5%	1.4%
(4) Poor	1.1%	2.8%	0.0%	0.0%	0.0%	3.6%	0.0%	2.2%	0.0%
<b>Average</b>	<b>1.70</b>	<b>1.89</b>	<b>1.58</b>	<b>1.00</b>	<b>1.60</b>	<b>1.75</b>	<b>1.81</b>	<b>1.63</b>	<b>1.73</b>

	Overall <i>n</i> =181	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =85	West <i>n</i> =38	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =106
(1) Excellent		43.6%	32.9%	39.5%	50.0%	58.8%	47.8%	33.3%	28.3%
(2) Good		50.9%	58.8%	55.3%	50.0%	35.3%	47.8%	50.0%	64.2%
(3) Fair		3.6%	7.1%	5.3%	0.0%	5.9%	4.3%	16.7%	5.7%
(4) Poor		1.8%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
<b>Average</b>		<b>1.64</b>	<b>1.76</b>	<b>1.66</b>	<b>1.50</b>	<b>1.47</b>	<b>1.57</b>	<b>1.83</b>	<b>1.81</b>

### Parks Maintenance: Importance

	Overall <i>n</i> =180	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =73
(1) High	36.1%	23.6%	45.6%	100.0%	44.4%	44.0%	22.7%	32.7%	38.4%
(2) Medium	53.9%	59.7%	49.5%	0.0%	44.4%	32.0%	72.7%	57.1%	54.8%
(3) Low	10.0%	16.7%	4.9%	0.0%	11.1%	24.0%	4.5%	10.2%	6.8%
<b>Average</b>	<b>1.74</b>	<b>1.93</b>	<b>1.59</b>	<b>1.00</b>	<b>1.67</b>	<b>1.80</b>	<b>1.82</b>	<b>1.78</b>	<b>1.68</b>

	Overall <i>n</i> =180	Location			Residency				
		East <i>n</i> =48	Central <i>n</i> =83	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =110
(1) High		25.0%	38.6%	42.6%	50.0%	35.5%	22.7%	54.5%	37.3%
(2) Medium		66.7%	45.8%	55.3%	25.0%	51.6%	63.6%	45.5%	53.6%
(3) Low		8.3%	15.7%	2.1%	25.0%	12.9%	13.6%	0.0%	9.1%
<b>Average</b>		<b>1.83</b>	<b>1.77</b>	<b>1.60</b>	<b>1.75</b>	<b>1.77</b>	<b>1.91</b>	<b>1.45</b>	<b>1.72</b>

## Crosstabulation of Results

### Recreation Programs: Quality

	Overall <i>n</i> =142	Gender			Age					
		Male <i>n</i> =57	Female <i>n</i> =81							
		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =42	Over 65 <i>n</i> =49			
(1) Excellent	23.9%	14.0%	30.9%	0.0%	37.5%	22.7%	15.0%	23.8%	24.5%	
(2) Good	50.7%	63.2%	42.0%	0.0%	50.0%	45.5%	30.0%	52.4%	61.2%	
(3) Fair	20.4%	15.8%	23.5%	0.0%	0.0%	27.3%	40.0%	21.4%	12.2%	
(4) Poor	4.9%	7.0%	3.7%	0.0%	12.5%	4.5%	15.0%	2.4%	2.0%	
<b>Average</b>	<b>2.06</b>	<b>2.16</b>	<b>2.00</b>	<b>0.00</b>	<b>1.88</b>	<b>2.14</b>	<b>2.55</b>	<b>2.02</b>	<b>1.92</b>	

	Overall <i>n</i> =142	Location			Residency				
		East <i>n</i> =42	Central <i>n</i> =65	West <i>n</i> =32	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =88
		(1) Excellent	23.8%	23.1%	25.0%	0.0%	40.9%	16.7%	33.3%
(2) Good	50.0%	50.8%	56.3%	66.7%	40.9%	77.8%	44.4%	48.9%	
(3) Fair	21.4%	20.0%	15.6%	33.3%	13.6%	5.6%	22.2%	25.0%	
(4) Poor	4.8%	6.2%	3.1%	0.0%	4.5%	0.0%	0.0%	6.8%	
<b>Average</b>	<b>2.07</b>	<b>2.09</b>	<b>1.97</b>	<b>2.33</b>	<b>1.82</b>	<b>1.89</b>	<b>1.89</b>	<b>2.19</b>	

### Recreation Programs: Importance

	Overall <i>n</i> =193	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =113	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =83
		(1) High	62.7%	52.0%	69.9%	100.0%	70.0%	66.7%	45.5%
(2) Medium	34.7%	44.0%	28.3%	0.0%	20.0%	25.9%	54.5%	30.6%	36.1%
(3) Low	2.6%	4.0%	1.8%	0.0%	10.0%	7.4%	0.0%	2.0%	1.2%
<b>Average</b>	<b>1.40</b>	<b>1.52</b>	<b>1.32</b>	<b>1.00</b>	<b>1.40</b>	<b>1.41</b>	<b>1.55</b>	<b>1.35</b>	<b>1.39</b>

	Overall <i>n</i> =193	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =90	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =117
		(1) High	55.6%	64.4%	70.2%	50.0%	68.6%	60.9%	66.7%
(2) Medium	42.6%	32.2%	27.7%	25.0%	28.6%	39.1%	33.3%	35.9%	
(3) Low	1.9%	3.3%	2.1%	25.0%	2.9%	0.0%	0.0%	2.6%	
<b>Average</b>	<b>1.46</b>	<b>1.39</b>	<b>1.32</b>	<b>1.75</b>	<b>1.34</b>	<b>1.39</b>	<b>1.33</b>	<b>1.41</b>	

## Crosstabulation of Results

### Special Events: Quality

	Overall <i>n</i> =161	Gender			Age					
		Male <i>n</i> =62	Female <i>n</i> =95		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =44	Over 65 <i>n</i> =61
(1) Excellent	25.5%	14.5%	31.6%		0.0%	44.4%	24.0%	23.8%	22.7%	24.6%
(2) Good	57.1%	66.1%	51.6%		0.0%	44.4%	60.0%	38.1%	61.4%	62.3%
(3) Fair	14.3%	14.5%	14.7%		0.0%	11.1%	12.0%	33.3%	9.1%	13.1%
(4) Poor	3.1%	4.8%	2.1%		0.0%	0.0%	4.0%	4.8%	6.8%	0.0%
<b>Average</b>	<b>1.95</b>	<b>2.10</b>	<b>1.87</b>		<b>0.00</b>	<b>1.67</b>	<b>1.96</b>	<b>2.19</b>	<b>2.00</b>	<b>1.89</b>

	Overall <i>n</i> =161	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =70	West <i>n</i> =37	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =94
(1) Excellent		27.5%	21.4%	29.7%	0.0%	32.3%	28.6%	27.3%	21.3%
(2) Good		54.9%	58.6%	59.5%	100.0%	51.6%	57.1%	72.7%	57.4%
(3) Fair		13.7%	15.7%	10.8%	0.0%	16.1%	14.3%	0.0%	16.0%
(4) Poor		3.9%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%
<b>Average</b>		<b>1.94</b>	<b>2.03</b>	<b>1.81</b>	<b>2.00</b>	<b>1.84</b>	<b>1.86</b>	<b>1.73</b>	<b>2.05</b>

### Special Events: Importance

	Overall <i>n</i> =187	Gender		Age						
		Male <i>n</i> =74	Female <i>n</i> =108		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =78
(1) High	33.2%	24.3%	39.8%		0.0%	50.0%	38.5%	23.8%	24.0%	38.5%
(2) Medium	54.0%	58.1%	50.9%		0.0%	40.0%	42.3%	66.7%	66.0%	48.7%
(3) Low	12.8%	17.6%	9.3%		100.0%	10.0%	19.2%	9.5%	10.0%	12.8%
<b>Average</b>	<b>1.80</b>	<b>1.93</b>	<b>1.69</b>		<b>3.00</b>	<b>1.60</b>	<b>1.81</b>	<b>1.86</b>	<b>1.86</b>	<b>1.74</b>

	Overall <i>n</i> =187	Location			Residency				
		East <i>n</i> =49	Central <i>n</i> =88	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =114
(1) High		28.6%	34.1%	37.5%	0.0%	35.3%	31.8%	45.5%	33.3%
(2) Medium		61.2%	48.9%	54.2%	75.0%	50.0%	54.5%	54.5%	53.5%
(3) Low		10.2%	17.0%	8.3%	25.0%	14.7%	13.6%	0.0%	13.2%
<b>Average</b>		<b>1.82</b>	<b>1.83</b>	<b>1.71</b>	<b>2.25</b>	<b>1.79</b>	<b>1.82</b>	<b>1.55</b>	<b>1.80</b>

## Crosstabulation of Results

Recreation Facilities: Quality									
	Overall <i>n</i> =147	Gender		Age					
		Male <i>n</i> =56	Female <i>n</i> =87	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =40	Over 65 <i>n</i> =51
(1) Excellent	21.8%	12.5%	27.6%	0.0%	33.3%	16.7%	18.2%	25.0%	19.6%
(2) Good	58.5%	67.9%	51.7%	0.0%	44.4%	58.3%	40.9%	65.0%	64.7%
(3) Fair	15.0%	12.5%	17.2%	0.0%	11.1%	16.7%	31.8%	7.5%	13.7%
(4) Poor	4.8%	7.1%	3.4%	0.0%	11.1%	8.3%	9.1%	2.5%	2.0%
<b>Average</b>	<b>2.03</b>	<b>2.14</b>	<b>1.97</b>	<b>0.00</b>	<b>2.00</b>	<b>2.17</b>	<b>2.32</b>	<b>1.88</b>	<b>1.98</b>

	Overall <i>n</i> =147	Location			Residency				
		East <i>n</i> =48	Central <i>n</i> =64	West <i>n</i> =33	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =86
(1) Excellent		25.0%	17.2%	24.2%	0.0%	37.9%	16.7%	40.0%	14.0%
(2) Good		58.3%	54.7%	69.7%	50.0%	48.3%	77.8%	40.0%	61.6%
(3) Fair		12.5%	20.3%	6.1%	50.0%	6.9%	5.6%	20.0%	18.6%
(4) Poor		4.2%	7.8%	0.0%	0.0%	6.9%	0.0%	0.0%	5.8%
<b>Average</b>		<b>1.96</b>	<b>2.19</b>	<b>1.82</b>	<b>2.50</b>	<b>1.83</b>	<b>1.89</b>	<b>1.80</b>	<b>2.16</b>

Recreation Facilities: Importance									
	Overall <i>n</i> =179	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =73
(1) High	41.3%	26.8%	52.4%	100.0%	55.6%	57.7%	28.6%	33.3%	42.5%
(2) Medium	49.2%	59.2%	41.7%	0.0%	33.3%	26.9%	66.7%	60.4%	46.6%
(3) Low	9.5%	14.1%	5.8%	0.0%	11.1%	15.4%	4.8%	6.3%	11.0%
<b>Average</b>	<b>1.68</b>	<b>1.87</b>	<b>1.53</b>	<b>1.00</b>	<b>1.56</b>	<b>1.58</b>	<b>1.76</b>	<b>1.73</b>	<b>1.68</b>

	Overall <i>n</i> =179	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =81	West <i>n</i> =44	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =109
(1) High		26.9%	46.9%	47.7%	66.7%	42.4%	28.6%	45.5%	42.2%
(2) Medium		63.5%	39.5%	50.0%	33.3%	51.5%	57.1%	45.5%	47.7%
(3) Low		9.6%	13.6%	2.3%	0.0%	6.1%	14.3%	9.1%	10.1%
<b>Average</b>		<b>1.83</b>	<b>1.67</b>	<b>1.55</b>	<b>1.33</b>	<b>1.64</b>	<b>1.86</b>	<b>1.64</b>	<b>1.68</b>



## Crosstabulation of Results

### Preservation of Natural Areas: Quality

	Overall <i>n</i> =187	Gender			Age					
		Male <i>n</i> =75	Female <i>n</i> =107							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =75	
(1) Excellent	35.8%	30.7%	39.3%	100.0%	50.0%	38.5%	20.8%	38.0%	34.7%	
(2) Good	49.7%	57.3%	46.7%	0.0%	50.0%	46.2%	58.3%	52.0%	48.0%	
(3) Fair	11.8%	8.0%	13.1%	0.0%	0.0%	7.7%	16.7%	8.0%	16.0%	
(4) Poor	2.7%	4.0%	0.9%	0.0%	0.0%	7.7%	4.2%	2.0%	1.3%	
<b>Average</b>	<b>1.81</b>	<b>1.85</b>	<b>1.76</b>	<b>1.00</b>	<b>1.50</b>	<b>1.85</b>	<b>2.04</b>	<b>1.74</b>	<b>1.84</b>	

	Overall <i>n</i> =187	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =86	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =111
		(1) Excellent	34.0%	36.0%	37.8%	100.0%	40.0%	33.3%	36.4%
(2) Good	45.3%	51.2%	53.3%	0.0%	40.0%	58.3%	45.5%	54.1%	
(3) Fair	18.9%	8.1%	8.9%	0.0%	17.1%	8.3%	18.2%	10.8%	
(4) Poor	1.9%	4.7%	0.0%	0.0%	2.9%	0.0%	0.0%	3.6%	
<b>Average</b>	<b>1.89</b>	<b>1.81</b>	<b>1.71</b>	<b>1.00</b>	<b>1.83</b>	<b>1.75</b>	<b>1.82</b>	<b>1.86</b>	

### Preservation of Natural Areas: Importance

	Overall <i>n</i> =187	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =106						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =77
(1) High	62.6%	52.6%	70.8%	100.0%	80.0%	59.3%	40.9%	65.3%	66.2%
(2) Medium	33.7%	40.8%	27.4%	0.0%	10.0%	33.3%	59.1%	32.7%	29.9%
(3) Low	3.7%	6.6%	1.9%	0.0%	10.0%	7.4%	0.0%	2.0%	3.9%
<b>Average</b>	<b>1.41</b>	<b>1.54</b>	<b>1.31</b>	<b>1.00</b>	<b>1.30</b>	<b>1.48</b>	<b>1.59</b>	<b>1.37</b>	<b>1.38</b>

	Overall <i>n</i> =187	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =86	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =113
		(1) High	47.1%	69.8%	68.8%	100.0%	72.7%	56.5%	66.7%
(2) Medium	49.0%	25.6%	29.2%	0.0%	24.2%	39.1%	25.0%	37.2%	
(3) Low	3.9%	4.7%	2.1%	0.0%	3.0%	4.3%	8.3%	3.5%	
<b>Average</b>	<b>1.57</b>	<b>1.35</b>	<b>1.33</b>	<b>1.00</b>	<b>1.30</b>	<b>1.48</b>	<b>1.42</b>	<b>1.44</b>	

## Crosstabulation of Results

Swimming Pool Facility: Quality									
	Overall <i>n</i> =74	Gender		Age					
		Male <i>n</i> =25	Female <i>n</i> =46	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =3	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =15	56 - 65 <i>n</i> =17	Over 65 <i>n</i> =24
(1) Excellent	24.3%	4.0%	32.6%	0.0%	66.7%	0.0%	20.0%	35.3%	25.0%
(2) Good	47.3%	64.0%	39.1%	0.0%	0.0%	57.1%	33.3%	41.2%	62.5%
(3) Fair	23.0%	24.0%	23.9%	0.0%	0.0%	35.7%	33.3%	23.5%	12.5%
(4) Poor	5.4%	8.0%	4.3%	0.0%	33.3%	7.1%	13.3%	0.0%	0.0%
<b>Average</b>	<b>2.09</b>	<b>2.36</b>	<b>2.00</b>	<b>0.00</b>	<b>2.00</b>	<b>2.50</b>	<b>2.40</b>	<b>1.88</b>	<b>1.88</b>

	Overall <i>n</i> =74	Location			Residency				
		East <i>n</i> =27	Central <i>n</i> =31	West <i>n</i> =14	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =6	6 to 10 <i>n</i> =10	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =50
(1) Excellent		18.5%	25.8%	28.6%	0.0%	33.3%	20.0%	50.0%	20.0%
(2) Good		59.3%	41.9%	42.9%	0.0%	33.3%	60.0%	33.3%	50.0%
(3) Fair		22.2%	22.6%	21.4%	100.0%	16.7%	20.0%	16.7%	24.0%
(4) Poor		0.0%	9.7%	7.1%	0.0%	16.7%	0.0%	0.0%	6.0%
<b>Average</b>		<b>2.04</b>	<b>2.16</b>	<b>2.07</b>	<b>3.00</b>	<b>2.17</b>	<b>2.00</b>	<b>1.67</b>	<b>2.16</b>

Swimming Pool Facility: Importance									
	Overall <i>n</i> =149	Gender		Age					
		Male <i>n</i> =57	Female <i>n</i> =88	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =37	Over 65 <i>n</i> =59
(1) High	36.2%	17.5%	48.9%	100.0%	55.6%	31.8%	40.0%	27.0%	39.0%
(2) Medium	43.0%	49.1%	38.6%	0.0%	11.1%	50.0%	45.0%	48.6%	40.7%
(3) Low	20.8%	33.3%	12.5%	0.0%	33.3%	18.2%	15.0%	24.3%	20.3%
<b>Average</b>	<b>1.85</b>	<b>2.16</b>	<b>1.64</b>	<b>1.00</b>	<b>1.78</b>	<b>1.86</b>	<b>1.75</b>	<b>1.97</b>	<b>1.81</b>

	Overall <i>n</i> =149	Location			Residency				
		East <i>n</i> =40	Central <i>n</i> =65	West <i>n</i> =42	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =17	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =89
(1) High		37.5%	30.8%	45.2%	50.0%	37.9%	29.4%	45.5%	36.0%
(2) Medium		45.0%	41.5%	40.5%	50.0%	37.9%	47.1%	27.3%	44.9%
(3) Low		17.5%	27.7%	14.3%	0.0%	24.1%	23.5%	27.3%	19.1%
<b>Average</b>		<b>1.80</b>	<b>1.97</b>	<b>1.69</b>	<b>1.50</b>	<b>1.86</b>	<b>1.94</b>	<b>1.82</b>	<b>1.83</b>

## Crosstabulation of Results

Overall Parks/Recreation: Quality									
	Overall <i>n</i> =177	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =21	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =71
(1) Excellent	25.4%	16.4%	31.3%	0.0%	44.4%	17.9%	19.0%	28.3%	25.4%
(2) Good	59.9%	67.1%	54.5%	100.0%	44.4%	57.1%	47.6%	60.9%	66.2%
(3) Fair	13.0%	12.3%	14.1%	0.0%	11.1%	21.4%	28.6%	8.7%	8.5%
(4) Poor	1.7%	4.1%	0.0%	0.0%	0.0%	3.6%	4.8%	2.2%	0.0%
<b>Average</b>	<b>1.91</b>	<b>2.04</b>	<b>1.83</b>	<b>2.00</b>	<b>1.67</b>	<b>2.11</b>	<b>2.19</b>	<b>1.85</b>	<b>1.83</b>

	Overall <i>n</i> =177	Location			Residency				
		East <i>n</i> =49	Central <i>n</i> =84	West <i>n</i> =41	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =106
(1) Excellent		24.5%	22.6%	31.7%	25.0%	25.8%	30.4%	36.4%	21.7%
(2) Good		59.2%	60.7%	61.0%	75.0%	64.5%	65.2%	45.5%	59.4%
(3) Fair		14.3%	14.3%	7.3%	0.0%	9.7%	4.3%	18.2%	16.0%
(4) Poor		2.0%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
<b>Average</b>		<b>1.94</b>	<b>1.96</b>	<b>1.76</b>	<b>1.75</b>	<b>1.84</b>	<b>1.74</b>	<b>1.82</b>	<b>2.00</b>

Overall Parks/Recreation: Importance									
	Overall <i>n</i> =188	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =108	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =77
(1) High	51.1%	36.0%	62.0%	100.0%	77.8%	51.9%	34.8%	46.0%	55.8%
(2) Medium	45.7%	57.3%	37.0%	0.0%	11.1%	44.4%	65.2%	50.0%	41.6%
(3) Low	3.2%	6.7%	0.9%	0.0%	11.1%	3.7%	0.0%	4.0%	2.6%
<b>Average</b>	<b>1.52</b>	<b>1.71</b>	<b>1.39</b>	<b>1.00</b>	<b>1.33</b>	<b>1.52</b>	<b>1.65</b>	<b>1.58</b>	<b>1.47</b>

	Overall <i>n</i> =188	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =88	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =113
(1) High		39.2%	53.4%	61.7%	75.0%	55.9%	45.8%	54.5%	49.6%
(2) Medium		58.8%	42.0%	36.2%	25.0%	38.2%	54.2%	45.5%	46.9%
(3) Low		2.0%	4.5%	2.1%	0.0%	5.9%	0.0%	0.0%	3.5%
<b>Average</b>		<b>1.63</b>	<b>1.51</b>	<b>1.40</b>	<b>1.25</b>	<b>1.50</b>	<b>1.54</b>	<b>1.45</b>	<b>1.54</b>

# Crosstabulation of Results

## COMMUNITY DEVELOPMENT

**Land use, planning and zoning: Quality**

	Overall <i>n=173</i>	Gender		Age					
		Male <i>n=70</i>	Female <i>n=98</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=9</i>	36 - 45 <i>n=22</i>	46 - 55 <i>n=22</i>	56 - 65 <i>n=47</i>	Over 65 <i>n=71</i>
		(1) Excellent	16.8%	17.1%	17.3%	100.0%	11.1%	22.7%	22.7%
(2) Good	56.1%	55.7%	57.1%	0.0%	44.4%	50.0%	54.5%	55.3%	62.0%
(3) Fair	20.8%	17.1%	22.4%	0.0%	22.2%	22.7%	13.6%	25.5%	19.7%
(4) Poor	6.4%	10.0%	3.1%	0.0%	22.2%	4.5%	9.1%	4.3%	4.2%
<b>Average</b>	<b>2.17</b>	<b>2.20</b>	<b>2.11</b>	<b>1.00</b>	<b>2.56</b>	<b>2.09</b>	<b>2.09</b>	<b>2.19</b>	<b>2.14</b>

	Overall <i>n=173</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=81</i>	West <i>n=41</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=27</i>	6 to 10 <i>n=21</i>	11 to 15 <i>n=11</i>	Over 15 <i>n=108</i>
		(1) Excellent	18.8%	13.6%	22.0%	25.0%	29.6%	14.3%	27.3%
(2) Good	54.2%	59.3%	53.7%	75.0%	44.4%	66.7%	45.5%	57.4%	
(3) Fair	18.8%	21.0%	22.0%	0.0%	22.2%	19.0%	27.3%	21.3%	
(4) Poor	8.3%	6.2%	2.4%	0.0%	3.7%	0.0%	0.0%	8.3%	
<b>Average</b>	<b>2.17</b>	<b>2.20</b>	<b>2.05</b>	<b>1.75</b>	<b>2.00</b>	<b>2.05</b>	<b>2.00</b>	<b>2.25</b>	

**Land use, planning and zoning: Importance**

	Overall <i>n=179</i>	Gender		Age					
		Male <i>n=69</i>	Female <i>n=105</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=10</i>	36 - 45 <i>n=23</i>	46 - 55 <i>n=23</i>	56 - 65 <i>n=47</i>	Over 65 <i>n=74</i>
		(1) High	56.4%	43.5%	63.8%	0.0%	50.0%	52.2%	47.8%
(2) Medium	39.7%	53.6%	31.4%	100.0%	30.0%	39.1%	52.2%	38.3%	36.5%
(3) Low	3.9%	2.9%	4.8%	0.0%	20.0%	8.7%	0.0%	2.1%	2.7%
<b>Average</b>	<b>1.47</b>	<b>1.59</b>	<b>1.41</b>	<b>2.00</b>	<b>1.70</b>	<b>1.57</b>	<b>1.52</b>	<b>1.43</b>	<b>1.42</b>

	Overall <i>n=179</i>	Location			Residency				
		East <i>n=45</i>	Central <i>n=88</i>	West <i>n=44</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=29</i>	6 to 10 <i>n=24</i>	11 to 15 <i>n=11</i>	Over 15 <i>n=109</i>
		(1) High	46.7%	61.4%	59.1%	75.0%	55.2%	41.7%	45.5%
(2) Medium	48.9%	34.1%	38.6%	25.0%	37.9%	58.3%	54.5%	34.9%	
(3) Low	4.4%	4.5%	2.3%	0.0%	6.9%	0.0%	0.0%	4.6%	
<b>Average</b>	<b>1.58</b>	<b>1.43</b>	<b>1.43</b>	<b>1.25</b>	<b>1.52</b>	<b>1.58</b>	<b>1.55</b>	<b>1.44</b>	

## Crosstabulation of Results

### Code Enforcement: Quality

	Overall <i>n</i> =167	Gender		Age					
		Male <i>n</i> =69	Female <i>n</i> =93	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =43	Over 65 <i>n</i> =67
(1) Excellent	18.6%	18.8%	19.4%	100.0%	12.5%	16.7%	30.4%	11.6%	19.4%
(2) Good	50.3%	53.6%	47.3%	0.0%	25.0%	58.3%	34.8%	53.5%	53.7%
(3) Fair	24.6%	18.8%	28.0%	0.0%	37.5%	16.7%	30.4%	27.9%	22.4%
(4) Poor	6.6%	8.7%	5.4%	0.0%	25.0%	8.3%	4.3%	7.0%	4.5%
<b>Average</b>	<b>2.19</b>	<b>2.17</b>	<b>2.19</b>	<b>1.00</b>	<b>2.75</b>	<b>2.17</b>	<b>2.09</b>	<b>2.30</b>	<b>2.12</b>

	Overall <i>n</i> =167	Location			Residency				
		East <i>n</i> =47	Central <i>n</i> =79	West <i>n</i> =38	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =104
(1) Excellent	18.6%	19.1%	15.2%	23.7%	0.0%	42.3%	25.0%	27.3%	11.5%
(2) Good	50.3%	44.7%	57.0%	44.7%	50.0%	42.3%	55.0%	45.5%	51.0%
(3) Fair	24.6%	27.7%	22.8%	23.7%	25.0%	11.5%	20.0%	27.3%	28.8%
(4) Poor	6.6%	8.5%	5.1%	7.9%	25.0%	3.8%	0.0%	0.0%	8.7%
<b>Average</b>	<b>2.19</b>	<b>2.26</b>	<b>2.18</b>	<b>2.16</b>	<b>2.75</b>	<b>1.77</b>	<b>1.95</b>	<b>2.00</b>	<b>2.35</b>

### Code Enforcement: Importance

	Overall <i>n</i> =186	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =79
(1) High	52.2%	50.0%	54.1%	0.0%	30.0%	32.0%	34.8%	59.6%	63.3%
(2) Medium	41.9%	47.2%	37.6%	100.0%	50.0%	52.0%	65.2%	38.3%	31.6%
(3) Low	5.9%	2.8%	8.3%	0.0%	20.0%	16.0%	0.0%	2.1%	5.1%
<b>Average</b>	<b>1.54</b>	<b>1.53</b>	<b>1.54</b>	<b>2.00</b>	<b>1.90</b>	<b>1.84</b>	<b>1.65</b>	<b>1.43</b>	<b>1.42</b>

	Overall <i>n</i> =186	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =88	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =113
(1) High	52.2%	54.9%	48.9%	57.8%	75.0%	43.8%	47.8%	66.7%	54.0%
(2) Medium	41.9%	37.3%	45.5%	37.8%	25.0%	46.9%	43.5%	33.3%	40.7%
(3) Low	5.9%	7.8%	5.7%	4.4%	0.0%	9.4%	8.7%	0.0%	5.3%
<b>Average</b>	<b>1.54</b>	<b>1.53</b>	<b>1.57</b>	<b>1.47</b>	<b>1.25</b>	<b>1.66</b>	<b>1.61</b>	<b>1.33</b>	<b>1.51</b>

## Crosstabulation of Results

Economic Development: Quality									
	Overall <i>n</i> =166	Gender		Age					
		Male <i>n</i> =68	Female <i>n</i> =93	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =66
(1) Excellent	21.1%	16.2%	23.7%	100.0%	11.1%	21.7%	20.0%	23.9%	19.7%
(2) Good	54.8%	57.4%	54.8%	0.0%	44.4%	52.2%	65.0%	54.3%	56.1%
(3) Fair	19.9%	19.1%	19.4%	0.0%	33.3%	13.0%	15.0%	19.6%	21.2%
(4) Poor	4.2%	7.4%	2.2%	0.0%	11.1%	13.0%	0.0%	2.2%	3.0%
<b>Average</b>	<b>2.07</b>	<b>2.18</b>	<b>2.00</b>	<b>1.00</b>	<b>2.44</b>	<b>2.17</b>	<b>1.95</b>	<b>2.00</b>	<b>2.08</b>

	Overall <i>n</i> =166	Location			Residency				
		East <i>n</i> =45	Central <i>n</i> =76	West <i>n</i> =42	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =99
(1) Excellent		20.0%	18.4%	26.2%	25.0%	33.3%	30.0%	27.3%	15.2%
(2) Good		44.4%	63.2%	54.8%	50.0%	40.0%	60.0%	45.5%	59.6%
(3) Fair		28.9%	13.2%	19.0%	0.0%	23.3%	10.0%	27.3%	20.2%
(4) Poor		6.7%	5.3%	0.0%	25.0%	3.3%	0.0%	0.0%	5.1%
<b>Average</b>		<b>2.22</b>	<b>2.05</b>	<b>1.93</b>	<b>2.25</b>	<b>1.97</b>	<b>1.80</b>	<b>2.00</b>	<b>2.15</b>

Economic Development: Importance									
	Overall <i>n</i> =180	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =104	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =75
(1) High	60.0%	53.5%	62.5%	100.0%	60.0%	41.7%	54.5%	59.6%	66.7%
(2) Medium	36.1%	43.7%	32.7%	0.0%	30.0%	54.2%	45.5%	36.2%	29.3%
(3) Low	3.9%	2.8%	4.8%	0.0%	10.0%	4.2%	0.0%	4.3%	4.0%
<b>Average</b>	<b>1.44</b>	<b>1.49</b>	<b>1.42</b>	<b>1.00</b>	<b>1.50</b>	<b>1.63</b>	<b>1.45</b>	<b>1.45</b>	<b>1.37</b>

	Overall <i>n</i> =180	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =83	West <i>n</i> =44	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =109
(1) High		62.7%	55.4%	63.6%	25.0%	68.8%	68.2%	36.4%	58.7%
(2) Medium		31.4%	41.0%	34.1%	75.0%	28.1%	31.8%	63.6%	35.8%
(3) Low		5.9%	3.6%	2.3%	0.0%	3.1%	0.0%	0.0%	5.5%
<b>Average</b>		<b>1.43</b>	<b>1.48</b>	<b>1.39</b>	<b>1.75</b>	<b>1.34</b>	<b>1.32</b>	<b>1.64</b>	<b>1.47</b>

## Crosstabulation of Results

Ease and Efficiency of Obtaining Permits: Quality									
	Overall <i>n</i> =114	Gender		Age					
		Male <i>n</i> =43	Female <i>n</i> =67	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =16	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =39
(1) Excellent	28.1%	34.9%	25.4%	0.0%	16.7%	30.4%	37.5%	24.1%	28.2%
(2) Good	46.5%	41.9%	49.3%	0.0%	33.3%	39.1%	37.5%	65.5%	43.6%
(3) Fair	22.8%	18.6%	23.9%	0.0%	33.3%	26.1%	25.0%	10.3%	25.6%
(4) Poor	2.6%	4.7%	1.5%	0.0%	16.7%	4.3%	0.0%	0.0%	2.6%
<b>Average</b>	<b>2.00</b>	<b>1.93</b>	<b>2.01</b>	<b>0.00</b>	<b>2.50</b>	<b>2.04</b>	<b>1.88</b>	<b>1.86</b>	<b>2.03</b>

	Overall <i>n</i> =114	Location			Residency				
		East <i>n</i> =38	Central <i>n</i> =50	West <i>n</i> =23	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =64
(1) Excellent		34.2%	24.0%	26.1%	50.0%	50.0%	26.7%	30.0%	20.3%
(2) Good		44.7%	50.0%	47.8%	50.0%	31.8%	46.7%	40.0%	53.1%
(3) Fair		18.4%	22.0%	26.1%	0.0%	18.2%	26.7%	20.0%	23.4%
(4) Poor		2.6%	4.0%	0.0%	0.0%	0.0%	0.0%	10.0%	3.1%
<b>Average</b>		<b>1.89</b>	<b>2.06</b>	<b>2.00</b>	<b>1.50</b>	<b>1.68</b>	<b>2.00</b>	<b>2.10</b>	<b>2.09</b>

Ease and Efficiency of Obtaining Permits: Importance									
	Overall <i>n</i> =160	Gender		Age					
		Male <i>n</i> =60	Female <i>n</i> =95	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =39	Over 65 <i>n</i> =64
(1) High	53.1%	50.0%	56.8%	100.0%	70.0%	52.2%	45.5%	48.7%	54.7%
(2) Medium	43.8%	46.7%	40.0%	0.0%	20.0%	47.8%	50.0%	46.2%	43.8%
(3) Low	3.1%	3.3%	3.2%	0.0%	10.0%	0.0%	4.5%	5.1%	1.6%
<b>Average</b>	<b>1.50</b>	<b>1.53</b>	<b>1.46</b>	<b>1.00</b>	<b>1.40</b>	<b>1.48</b>	<b>1.59</b>	<b>1.56</b>	<b>1.47</b>

	Overall <i>n</i> =160	Location			Residency				
		East <i>n</i> =42	Central <i>n</i> =75	West <i>n</i> =40	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =92
(1) High		54.8%	49.3%	55.0%	100.0%	67.7%	42.9%	45.5%	48.9%
(2) Medium		40.5%	48.0%	42.5%	0.0%	29.0%	57.1%	54.5%	46.7%
(3) Low		4.8%	2.7%	2.5%	0.0%	3.2%	0.0%	0.0%	4.3%
<b>Average</b>		<b>1.50</b>	<b>1.53</b>	<b>1.48</b>	<b>1.00</b>	<b>1.35</b>	<b>1.57</b>	<b>1.55</b>	<b>1.55</b>

## Crosstabulation of Results

Overall Community Development: Quality									
	Overall <i>n</i> =183	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =105	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =47	Over 65 <i>n</i> =76
(1) Excellent	17.5%	16.4%	19.0%	0.0%	30.0%	16.0%	30.4%	17.0%	13.2%
(2) Good	60.7%	60.3%	61.0%	0.0%	20.0%	52.0%	56.5%	68.1%	67.1%
(3) Fair	18.6%	16.4%	19.0%	100.0%	30.0%	24.0%	13.0%	12.8%	18.4%
(4) Poor	3.3%	6.8%	1.0%	0.0%	20.0%	8.0%	0.0%	2.1%	1.3%
<b>Average</b>	<b>2.08</b>	<b>2.14</b>	<b>2.02</b>	<b>3.00</b>	<b>2.40</b>	<b>2.24</b>	<b>1.83</b>	<b>2.00</b>	<b>2.08</b>

	Overall <i>n</i> =183	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =85	West <i>n</i> =41	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =112
(1) Excellent		18.9%	15.3%	19.5%	25.0%	35.5%	22.7%	25.0%	10.7%
(2) Good		56.6%	65.9%	58.5%	25.0%	45.2%	59.1%	58.3%	67.0%
(3) Fair		20.8%	14.1%	22.0%	50.0%	16.1%	18.2%	16.7%	17.9%
(4) Poor		3.8%	4.7%	0.0%	0.0%	3.2%	0.0%	0.0%	4.5%
<b>Average</b>		<b>2.09</b>	<b>2.08</b>	<b>2.02</b>	<b>2.25</b>	<b>1.87</b>	<b>1.95</b>	<b>1.92</b>	<b>2.16</b>

Overall Community Development: Importance									
	Overall <i>n</i> =185	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =108	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =77
(1) High	57.3%	52.8%	60.2%	100.0%	80.0%	60.0%	43.5%	58.3%	55.8%
(2) Medium	40.0%	45.8%	36.1%	0.0%	20.0%	32.0%	56.5%	39.6%	41.6%
(3) Low	2.7%	1.4%	3.7%	0.0%	0.0%	8.0%	0.0%	2.1%	2.6%
<b>Average</b>	<b>1.45</b>	<b>1.49</b>	<b>1.44</b>	<b>1.00</b>	<b>1.20</b>	<b>1.48</b>	<b>1.57</b>	<b>1.44</b>	<b>1.47</b>

	Overall <i>n</i> =185	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =85	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =111
(1) High		49.1%	58.8%	62.2%	75.0%	68.8%	50.0%	41.7%	56.8%
(2) Medium		47.2%	38.8%	35.6%	25.0%	31.3%	45.8%	58.3%	39.6%
(3) Low		3.8%	2.4%	2.2%	0.0%	0.0%	4.2%	0.0%	3.6%
<b>Average</b>		<b>1.55</b>	<b>1.44</b>	<b>1.40</b>	<b>1.25</b>	<b>1.31</b>	<b>1.54</b>	<b>1.58</b>	<b>1.47</b>



## Crosstabulation of Results

### GENERAL SERVICES

#### Online Payment Options: Quality

	Overall <i>n</i> =162	Gender		Age					
		Male <i>n</i> =62	Female <i>n</i> =96	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =60
(1) Excellent	41.4%	27.4%	51.0%	100.0%	33.3%	46.2%	30.0%	39.1%	45.0%
(2) Good	50.6%	56.5%	45.8%	0.0%	66.7%	42.3%	65.0%	47.8%	50.0%
(3) Fair	7.4%	14.5%	3.1%	0.0%	0.0%	11.5%	5.0%	13.0%	3.3%
(4) Poor	0.6%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
<b>Average</b>	<b>1.67</b>	<b>1.90</b>	<b>1.52</b>	<b>1.00</b>	<b>1.67</b>	<b>1.65</b>	<b>1.75</b>	<b>1.74</b>	<b>1.62</b>

	Overall <i>n</i> =162	Location			Residency				
		East <i>n</i> =48	Central <i>n</i> =74	West <i>n</i> =40	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =96
(1) Excellent	41.4%	41.7%	44.6%	35.0%	33.3%	54.5%	30.0%	50.0%	38.5%
(2) Good	50.6%	52.1%	44.6%	60.0%	66.7%	39.4%	55.0%	40.0%	54.2%
(3) Fair	7.4%	4.2%	10.8%	5.0%	0.0%	6.1%	15.0%	10.0%	6.3%
(4) Poor	0.6%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
<b>Average</b>	<b>1.67</b>	<b>1.67</b>	<b>1.66</b>	<b>1.70</b>	<b>1.67</b>	<b>1.52</b>	<b>1.85</b>	<b>1.60</b>	<b>1.70</b>

#### Online Payment Options: Importance

	Overall <i>n</i> =185	Gender		Age					
		Male <i>n</i> =72	Female <i>n</i> =110	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =76
(1) High	52.4%	36.1%	63.6%	100.0%	77.8%	51.9%	34.8%	67.3%	44.7%
(2) Medium	39.5%	54.2%	29.1%	0.0%	22.2%	44.4%	60.9%	26.5%	42.1%
(3) Low	8.1%	9.7%	7.3%	0.0%	0.0%	3.7%	4.3%	6.1%	13.2%
<b>Average</b>	<b>1.56</b>	<b>1.74</b>	<b>1.44</b>	<b>1.00</b>	<b>1.22</b>	<b>1.52</b>	<b>1.70</b>	<b>1.39</b>	<b>1.68</b>

	Overall <i>n</i> =185	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =84	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =112
(1) High	52.4%	44.2%	48.8%	66.7%	75.0%	65.7%	47.8%	70.0%	47.3%
(2) Medium	39.5%	46.2%	42.9%	27.1%	25.0%	31.4%	39.1%	30.0%	42.9%
(3) Low	8.1%	9.6%	8.3%	6.3%	0.0%	2.9%	13.0%	0.0%	9.8%
<b>Average</b>	<b>1.56</b>	<b>1.65</b>	<b>1.60</b>	<b>1.40</b>	<b>1.25</b>	<b>1.37</b>	<b>1.65</b>	<b>1.30</b>	<b>1.63</b>

## Crosstabulation of Results

Website: Quality									
	Overall <i>n</i> =174	Gender		Age					
		Male <i>n</i> =68	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =44	Over 65 <i>n</i> =71
(1) Excellent	33.3%	23.5%	40.2%	100.0%	33.3%	34.6%	21.7%	31.8%	36.6%
(2) Good	52.9%	55.9%	51.0%	0.0%	55.6%	50.0%	69.6%	52.3%	49.3%
(3) Fair	12.6%	19.1%	7.8%	0.0%	0.0%	15.4%	8.7%	15.9%	12.7%
(4) Poor	1.1%	1.5%	1.0%	0.0%	11.1%	0.0%	0.0%	0.0%	1.4%
<b>Average</b>	<b>1.82</b>	<b>1.99</b>	<b>1.70</b>	<b>1.00</b>	<b>1.89</b>	<b>1.81</b>	<b>1.87</b>	<b>1.84</b>	<b>1.79</b>

	Overall <i>n</i> =174	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =80	West <i>n</i> =41	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =32	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =107
(1) Excellent	33.3%	33.3%	32.5%	34.1%	0.0%	50.0%	31.8%	33.3%	29.0%
(2) Good	49.0%	49.0%	52.5%	58.5%	100.0%	37.5%	54.5%	66.7%	55.1%
(3) Fair	17.6%	17.6%	12.5%	7.3%	0.0%	12.5%	13.6%	0.0%	14.0%
(4) Poor	0.0%	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
<b>Average</b>	<b>1.84</b>	<b>1.84</b>	<b>1.85</b>	<b>1.73</b>	<b>2.00</b>	<b>1.63</b>	<b>1.82</b>	<b>1.67</b>	<b>1.89</b>

Website: Importance									
	Overall <i>n</i> =191	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =107	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =77
(1) High	86.9%	32.4%	49.5%	100.0%	33.3%	42.3%	25.0%	40.0%	49.4%
(2) Medium	12.0%	59.2%	40.2%	0.0%	66.7%	50.0%	62.5%	53.3%	37.7%
(3) Low	1.0%	8.5%	10.3%	0.0%	0.0%	7.7%	12.5%	6.7%	13.0%
<b>Average</b>	<b>1.14</b>	<b>1.76</b>	<b>1.61</b>	<b>1.00</b>	<b>1.67</b>	<b>1.65</b>	<b>1.88</b>	<b>1.67</b>	<b>1.64</b>

	Overall <i>n</i> =191	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =82	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =33	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =111
(1) High	48.1%	48.1%	41.5%	36.2%	50.0%	48.5%	26.1%	70.0%	40.5%
(2) Medium	42.3%	42.3%	48.8%	53.2%	50.0%	39.4%	73.9%	20.0%	47.7%
(3) Low	9.6%	9.6%	9.8%	10.6%	0.0%	12.1%	0.0%	10.0%	11.7%
<b>Average</b>	<b>1.62</b>	<b>1.62</b>	<b>1.68</b>	<b>1.74</b>	<b>1.50</b>	<b>1.64</b>	<b>1.74</b>	<b>1.40</b>	<b>1.71</b>

## Crosstabulation of Results

### Village Newsletter: Quality

	Overall <i>n</i> =189	Gender			Age					
		Male <i>n</i> =71	Female <i>n</i> =114							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =82	
(1) Excellent	38.6%	25.4%	47.4%	100.0%	40.0%	38.5%	27.3%	39.6%	40.2%	
(2) Good	53.4%	62.0%	47.4%	0.0%	50.0%	46.2%	68.2%	50.0%	54.9%	
(3) Fair	7.4%	11.3%	5.3%	0.0%	10.0%	11.5%	4.5%	10.4%	4.9%	
(4) Poor	0.5%	1.4%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.70</b>	<b>1.89</b>	<b>1.58</b>	<b>1.00</b>	<b>1.70</b>	<b>1.81</b>	<b>1.77</b>	<b>1.71</b>	<b>1.65</b>	

	Location			Residency				
	East <i>n</i> =54	Central <i>n</i> =86	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =115
	(1) Excellent	40.7%	41.9%	29.8%	0.0%	55.9%	33.3%	45.5%
(2) Good	51.9%	52.3%	59.6%	75.0%	32.4%	62.5%	54.5%	57.4%
(3) Fair	7.4%	4.7%	10.6%	0.0%	11.8%	4.2%	0.0%	7.8%
(4) Poor	0.0%	1.2%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.67</b>	<b>1.65</b>	<b>1.81</b>	<b>2.50</b>	<b>1.56</b>	<b>1.71</b>	<b>1.55</b>	<b>1.73</b>

### Village Newsletter: Importance

	Overall <i>n</i> =186	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =109						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =79
(1) High	36.6%	27.4%	44.0%	100.0%	22.2%	26.9%	17.4%	31.3%	49.4%
(2) Medium	51.6%	54.8%	48.6%	0.0%	55.6%	50.0%	47.8%	62.5%	46.8%
(3) Low	11.8%	17.8%	7.3%	0.0%	22.2%	23.1%	34.8%	6.3%	3.8%
<b>Average</b>	<b>1.75</b>	<b>1.90</b>	<b>1.63</b>	<b>1.00</b>	<b>2.00</b>	<b>1.96</b>	<b>2.17</b>	<b>1.75</b>	<b>1.54</b>

	Location			Residency				
	East <i>n</i> =51	Central <i>n</i> =86	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =113
	(1) High	35.3%	40.7%	31.3%	50.0%	29.4%	16.7%	70.0%
(2) Medium	52.9%	47.7%	56.3%	25.0%	55.9%	66.7%	30.0%	49.6%
(3) Low	11.8%	11.6%	12.5%	25.0%	14.7%	16.7%	0.0%	10.6%
<b>Average</b>	<b>1.76</b>	<b>1.71</b>	<b>1.81</b>	<b>1.75</b>	<b>1.85</b>	<b>2.00</b>	<b>1.30</b>	<b>1.71</b>

## Crosstabulation of Results

### Algonquin e-News: Quality

	Overall <i>n</i> =128	Gender			Age					
		Male <i>n</i> =49	Female <i>n</i> =76							
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =18	46 - 55 <i>n</i> =16	56 - 65 <i>n</i> =35	Over 65 <i>n</i> =51	
(1) Excellent	36.7%	22.4%	47.4%	100.0%	42.9%	50.0%	25.0%	37.1%	33.3%	
(2) Good	50.8%	57.1%	44.7%	0.0%	42.9%	33.3%	56.3%	42.9%	62.7%	
(3) Fair	11.7%	18.4%	7.9%	0.0%	14.3%	11.1%	18.8%	20.0%	3.9%	
(4) Poor	0.8%	2.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.77</b>	<b>2.00</b>	<b>1.61</b>	<b>1.00</b>	<b>1.71</b>	<b>1.72</b>	<b>1.94</b>	<b>1.83</b>	<b>1.71</b>	

	Overall <i>n</i> =128	Location			Residency				
		East <i>n</i> =41	Central <i>n</i> =57	West <i>n</i> =30	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =76
		(1) Excellent	43.9%	38.6%	23.3%	0.0%	60.9%	37.5%	50.0%
(2) Good	41.5%	50.9%	63.3%	50.0%	26.1%	50.0%	50.0%	59.2%	
(3) Fair	14.6%	8.8%	13.3%	0.0%	13.0%	12.5%	0.0%	13.2%	
(4) Poor	0.0%	1.8%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	
<b>Average</b>	<b>1.71</b>	<b>1.74</b>	<b>1.90</b>	<b>3.00</b>	<b>1.52</b>	<b>1.75</b>	<b>1.50</b>	<b>1.86</b>	

### Algonquin e-News: Importance

	Overall <i>n</i> =159	Gender		Age					
		Male <i>n</i> =62	Female <i>n</i> =93						
				18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =22	56 - 65 <i>n</i> =40	Over 65 <i>n</i> =64
(1) High	30.8%	25.8%	35.5%	100.0%	33.3%	26.1%	18.2%	27.5%	37.5%
(2) Medium	52.8%	50.0%	53.8%	0.0%	55.6%	43.5%	45.5%	62.5%	53.1%
(3) Low	16.4%	24.2%	10.8%	0.0%	11.1%	30.4%	36.4%	10.0%	9.4%
<b>Average</b>	<b>1.86</b>	<b>1.98</b>	<b>1.75</b>	<b>1.00</b>	<b>1.78</b>	<b>2.04</b>	<b>2.18</b>	<b>1.83</b>	<b>1.72</b>

	Overall <i>n</i> =159	Location			Residency				
		East <i>n</i> =46	Central <i>n</i> =71	West <i>n</i> =41	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =96
		(1) High	32.6%	35.2%	22.0%	25.0%	34.5%	21.1%	60.0%
(2) Medium	56.5%	43.7%	63.4%	50.0%	51.7%	47.4%	40.0%	56.3%	
(3) Low	10.9%	21.1%	14.6%	25.0%	13.8%	31.6%	0.0%	15.6%	
<b>Average</b>	<b>1.78</b>	<b>1.86</b>	<b>1.93</b>	<b>2.00</b>	<b>1.79</b>	<b>2.11</b>	<b>1.40</b>	<b>1.88</b>	

## Crosstabulation of Results

Social Media: Quality									
	Overall <i>n</i> =106	Gender		Age					
		Male <i>n</i> =36	Female <i>n</i> =68	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =13	56 - 65 <i>n</i> =27	Over 65 <i>n</i> =40
(1) Excellent	26.4%	8.3%	36.8%	100.0%	50.0%	35.3%	23.1%	22.2%	20.0%
(2) Good	53.8%	66.7%	45.6%	0.0%	25.0%	35.3%	53.8%	63.0%	62.5%
(3) Fair	17.0%	22.2%	14.7%	0.0%	25.0%	23.5%	15.4%	14.8%	15.0%
(4) Poor	2.8%	2.8%	2.9%	0.0%	0.0%	5.9%	7.7%	0.0%	2.5%
<b>Average</b>	<b>1.96</b>	<b>2.19</b>	<b>1.84</b>	<b>1.00</b>	<b>1.75</b>	<b>2.00</b>	<b>2.08</b>	<b>1.93</b>	<b>2.00</b>

	Overall <i>n</i> =106	Location			Residency				
		East <i>n</i> =31	Central <i>n</i> =51	West <i>n</i> =23	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =65
(1) Excellent		29.0%	27.5%	21.7%	0.0%	58.8%	30.8%	37.5%	15.4%
(2) Good		48.4%	52.9%	65.2%	0.0%	17.6%	46.2%	62.5%	66.2%
(3) Fair		22.6%	15.7%	8.7%	50.0%	23.5%	23.1%	0.0%	15.4%
(4) Poor		0.0%	3.9%	4.3%	50.0%	0.0%	0.0%	0.0%	3.1%
<b>Average</b>		<b>1.94</b>	<b>1.96</b>	<b>1.96</b>	<b>3.50</b>	<b>1.65</b>	<b>1.92</b>	<b>1.63</b>	<b>2.06</b>

Social Media: Importance									
	Overall <i>n</i> =161	Gender		Age					
		Male <i>n</i> =61	Female <i>n</i> =96	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =41	Over 65 <i>n</i> =62
(1) High	23.6%	14.8%	30.2%	100.0%	33.3%	28.0%	8.7%	17.1%	29.0%
(2) Medium	50.3%	57.4%	45.8%	0.0%	66.7%	52.0%	47.8%	53.7%	46.8%
(3) Low	26.1%	27.9%	24.0%	0.0%	0.0%	20.0%	43.5%	29.3%	24.2%
<b>Average</b>	<b>2.02</b>	<b>2.13</b>	<b>1.94</b>	<b>1.00</b>	<b>1.67</b>	<b>1.92</b>	<b>2.35</b>	<b>2.12</b>	<b>1.95</b>

	Overall <i>n</i> =161	Location			Residency				
		East <i>n</i> =42	Central <i>n</i> =73	West <i>n</i> =45	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =98
(1) High		23.8%	27.4%	17.8%	25.0%	19.4%	22.2%	44.4%	22.4%
(2) Medium		52.4%	49.3%	51.1%	25.0%	58.1%	55.6%	55.6%	48.0%
(3) Low		23.8%	23.3%	31.1%	50.0%	22.6%	22.2%	0.0%	29.6%
<b>Average</b>		<b>2.00</b>	<b>1.96</b>	<b>2.13</b>	<b>2.25</b>	<b>2.03</b>	<b>2.00</b>	<b>1.56</b>	<b>2.07</b>

## Crosstabulation of Results

### Garbage collection: Quality

	Overall <i>n</i> =201	Gender			Age												
		Male <i>n</i> =80	Female <i>n</i> =117														
		18 - 25 <i>n</i> =1						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =27		46 - 55 <i>n</i> =23		56 - 65 <i>n</i> =51		Over 65 <i>n</i> =89	
(1) Excellent	50.2%	37.5%	59.0%	100.0%	70.0%	55.6%	34.8%	56.9%	46.1%								
(2) Good	42.8%	53.8%	35.9%	0.0%	20.0%	33.3%	56.5%	41.2%	46.1%								
(3) Fair	4.5%	6.3%	3.4%	0.0%	10.0%	7.4%	8.7%	2.0%	3.4%								
(4) Poor	2.5%	2.5%	1.7%	0.0%	0.0%	3.7%	0.0%	0.0%	4.5%								
<b>Average</b>	<b>1.59</b>	<b>1.74</b>	<b>1.48</b>	<b>1.00</b>	<b>1.40</b>	<b>1.59</b>	<b>1.74</b>	<b>1.45</b>	<b>1.66</b>								

	Overall <i>n</i> =201	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =91	West <i>n</i> =48	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =125
		(1) Excellent	42.4%	54.9%	50.0%	25.0%	67.6%	68.0%	41.7%
(2) Good	52.5%	34.1%	47.9%	50.0%	23.5%	28.0%	58.3%	49.6%	
(3) Fair	1.7%	8.8%	0.0%	0.0%	5.9%	4.0%	0.0%	4.8%	
(4) Poor	3.4%	2.2%	2.1%	25.0%	2.9%	0.0%	0.0%	2.4%	
<b>Average</b>	<b>1.66</b>	<b>1.58</b>	<b>1.54</b>	<b>2.25</b>	<b>1.44</b>	<b>1.36</b>	<b>1.58</b>	<b>1.66</b>	

### Garbage collection: Importance

	Overall <i>n</i> =197	Gender		Age													
		Male <i>n</i> =78	Female <i>n</i> =115														
		18 - 25 <i>n</i> =1						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =26		46 - 55 <i>n</i> =24		56 - 65 <i>n</i> =49		Over 65 <i>n</i> =87	
(1) High	81.7%	75.6%	85.2%	100.0%	80.0%	88.5%	66.7%	83.7%	82.8%								
(2) Medium	17.3%	23.1%	13.9%	0.0%	20.0%	11.5%	29.2%	14.3%	17.2%								
(3) Low	1.0%	1.3%	0.9%	0.0%	0.0%	0.0%	4.2%	2.0%	0.0%								
<b>Average</b>	<b>1.19</b>	<b>1.26</b>	<b>1.16</b>	<b>1.00</b>	<b>1.20</b>	<b>1.12</b>	<b>1.38</b>	<b>1.18</b>	<b>1.17</b>								

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =91	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =122
		(1) High	74.5%	84.6%	84.0%	100.0%	94.3%	79.2%	81.8%
(2) Medium	23.6%	15.4%	14.0%	0.0%	5.7%	20.8%	18.2%	20.5%	
(3) Low	1.8%	0.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.6%	
<b>Average</b>	<b>1.27</b>	<b>1.15</b>	<b>1.18</b>	<b>1.00</b>	<b>1.06</b>	<b>1.21</b>	<b>1.18</b>	<b>1.24</b>	

## Crosstabulation of Results

Recycling: Quality									
	Overall <i>n</i> =204	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =119	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =89
(1) Excellent	52.0%	43.2%	58.0%	100.0%	90.0%	60.7%	44.0%	54.9%	44.9%
(2) Good	40.7%	48.1%	36.1%	0.0%	10.0%	25.0%	48.0%	39.2%	48.3%
(3) Fair	5.4%	6.2%	5.0%	0.0%	0.0%	10.7%	4.0%	3.9%	5.6%
(4) Poor	2.0%	2.5%	0.8%	0.0%	0.0%	3.6%	4.0%	2.0%	1.1%
<b>Average</b>	<b>1.57</b>	<b>1.68</b>	<b>1.49</b>	<b>1.00</b>	<b>1.10</b>	<b>1.57</b>	<b>1.68</b>	<b>1.53</b>	<b>1.63</b>

	Overall <i>n</i> =204	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =92	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =128
(1) Excellent	52.0%	40.7%	58.7%	52.0%	50.0%	68.6%	66.7%	41.7%	45.3%
(2) Good	40.7%	50.8%	31.5%	48.0%	25.0%	25.7%	29.2%	41.7%	47.7%
(3) Fair	5.4%	6.8%	6.5%	0.0%	0.0%	2.9%	4.2%	16.7%	5.5%
(4) Poor	2.0%	1.7%	3.3%	0.0%	25.0%	2.9%	0.0%	0.0%	1.6%
<b>Average</b>	<b>1.57</b>	<b>1.69</b>	<b>1.54</b>	<b>1.48</b>	<b>2.00</b>	<b>1.40</b>	<b>1.38</b>	<b>1.75</b>	<b>1.63</b>

Recycling: Importance									
	Overall <i>n</i> =194	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =112	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =85
(1) High	81.4%	74.4%	85.7%	100.0%	80.0%	88.5%	66.7%	81.3%	83.5%
(2) Medium	17.5%	24.4%	13.4%	0.0%	20.0%	11.5%	33.3%	16.7%	15.3%
(3) Low	1.0%	1.3%	0.9%	0.0%	0.0%	0.0%	0.0%	2.1%	1.2%
<b>Average</b>	<b>1.20</b>	<b>1.27</b>	<b>1.15</b>	<b>1.00</b>	<b>1.20</b>	<b>1.12</b>	<b>1.33</b>	<b>1.21</b>	<b>1.18</b>

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =89	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =121
(1) High	81.4%	74.1%	84.3%	84.0%	100.0%	88.2%	73.9%	81.8%	80.2%
(2) Medium	17.5%	22.2%	15.7%	16.0%	0.0%	11.8%	26.1%	18.2%	18.2%
(3) Low	1.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
<b>Average</b>	<b>1.20</b>	<b>1.30</b>	<b>1.16</b>	<b>1.16</b>	<b>1.00</b>	<b>1.12</b>	<b>1.26</b>	<b>1.18</b>	<b>1.21</b>

## Crosstabulation of Results

Yard waste collection: Quality									
	Overall <i>n</i> =187	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =110	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =46	Over 65 <i>n</i> =81
(1) Excellent	44.4%	31.5%	52.7%	100.0%	70.0%	42.3%	26.1%	54.3%	40.7%
(2) Good	42.8%	53.4%	36.4%	0.0%	20.0%	38.5%	56.5%	39.1%	45.7%
(3) Fair	9.6%	11.0%	9.1%	0.0%	10.0%	7.7%	17.4%	6.5%	9.9%
(4) Poor	3.2%	4.1%	1.8%	0.0%	0.0%	11.5%	0.0%	0.0%	3.7%
<b>Average</b>	<b>1.72</b>	<b>1.88</b>	<b>1.60</b>	<b>1.00</b>	<b>1.40</b>	<b>1.88</b>	<b>1.91</b>	<b>1.52</b>	<b>1.77</b>

	Overall <i>n</i> =187	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =87	West <i>n</i> =41	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =31	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =115
(1) Excellent	44.4%	39.7%	48.3%	41.5%	25.0%	64.5%	50.0%	33.3%	40.0%
(2) Good	42.8%	48.3%	35.6%	51.2%	25.0%	22.6%	41.7%	66.7%	46.1%
(3) Fair	9.6%	8.6%	12.6%	4.9%	25.0%	6.5%	4.2%	0.0%	12.2%
(4) Poor	3.2%	3.4%	3.4%	2.4%	25.0%	6.5%	4.2%	0.0%	1.7%
<b>Average</b>	<b>1.72</b>	<b>1.76</b>	<b>1.71</b>	<b>1.68</b>	<b>2.50</b>	<b>1.55</b>	<b>1.63</b>	<b>1.67</b>	<b>1.76</b>

Yard waste collection: Importance									
	Overall <i>n</i> =195	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =114	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =85
(1) High	71.3%	63.6%	76.3%	100.0%	80.0%	80.8%	58.3%	73.5%	69.4%
(2) Medium	26.2%	31.2%	22.8%	0.0%	20.0%	19.2%	37.5%	22.4%	28.2%
(3) Low	2.6%	5.2%	0.9%	0.0%	0.0%	0.0%	4.2%	4.1%	2.4%
<b>Average</b>	<b>1.31</b>	<b>1.42</b>	<b>1.25</b>	<b>1.00</b>	<b>1.20</b>	<b>1.19</b>	<b>1.46</b>	<b>1.31</b>	<b>1.33</b>

	Overall <i>n</i> =195	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =121
(1) High	71.3%	67.3%	77.8%	63.3%	100.0%	85.3%	62.5%	72.7%	67.8%
(2) Medium	26.2%	29.1%	21.1%	32.7%	0.0%	11.8%	37.5%	27.3%	28.9%
(3) Low	2.6%	3.6%	1.1%	4.1%	0.0%	2.9%	0.0%	0.0%	3.3%
<b>Average</b>	<b>1.31</b>	<b>1.36</b>	<b>1.23</b>	<b>1.41</b>	<b>1.00</b>	<b>1.18</b>	<b>1.38</b>	<b>1.27</b>	<b>1.36</b>



## Crosstabulation of Results

Ease of Water Billing Service: Quality									
	Overall <i>n</i> =203	Gender		Age					
		Male <i>n</i> =78	Female <i>n</i> =121	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =29	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =89
(1) Excellent	46.8%	34.6%	53.7%	0.0%	60.0%	48.3%	36.0%	44.9%	49.4%
(2) Good	41.9%	47.4%	38.8%	0.0%	40.0%	41.4%	52.0%	40.8%	40.4%
(3) Fair	9.9%	16.7%	5.8%	100.0%	0.0%	10.3%	8.0%	14.3%	7.9%
(4) Poor	1.5%	1.3%	1.7%	0.0%	0.0%	0.0%	4.0%	0.0%	2.2%
<b>Average</b>	<b>1.66</b>	<b>1.85</b>	<b>1.55</b>	<b>3.00</b>	<b>1.40</b>	<b>1.62</b>	<b>1.80</b>	<b>1.69</b>	<b>1.63</b>

	Overall <i>n</i> =203	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =92	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =36	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =125
(1) Excellent	46.8%	46.6%	50.0%	44.0%	75.0%	58.3%	48.0%	41.7%	42.4%
(2) Good	41.9%	41.4%	39.1%	46.0%	25.0%	30.6%	40.0%	50.0%	45.6%
(3) Fair	9.9%	10.3%	9.8%	8.0%	0.0%	11.1%	12.0%	8.3%	9.6%
(4) Poor	1.5%	1.7%	1.1%	2.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>	<b>1.66</b>	<b>1.67</b>	<b>1.62</b>	<b>1.68</b>	<b>1.25</b>	<b>1.53</b>	<b>1.64</b>	<b>1.67</b>	<b>1.72</b>

Ease of Water Billing Service: Importance									
	Overall <i>n</i> =194	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =115	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =26	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =85
(1) High	61.9%	52.0%	69.6%	100.0%	80.0%	61.5%	37.5%	62.5%	65.9%
(2) Medium	36.1%	44.0%	30.4%	0.0%	20.0%	34.6%	62.5%	35.4%	31.8%
(3) Low	2.1%	4.0%	0.0%	0.0%	0.0%	3.8%	0.0%	2.1%	2.4%
<b>Average</b>	<b>1.40</b>	<b>1.52</b>	<b>1.30</b>	<b>1.00</b>	<b>1.20</b>	<b>1.42</b>	<b>1.63</b>	<b>1.40</b>	<b>1.36</b>

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =89	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =119
(1) High	61.9%	59.3%	60.7%	66.0%	100.0%	68.6%	70.8%	72.7%	55.5%
(2) Medium	36.1%	40.7%	36.0%	32.0%	0.0%	31.4%	29.2%	27.3%	41.2%
(3) Low	2.1%	0.0%	3.4%	2.0%	0.0%	0.0%	0.0%	0.0%	3.4%
<b>Average</b>	<b>1.40</b>	<b>1.41</b>	<b>1.43</b>	<b>1.36</b>	<b>1.00</b>	<b>1.31</b>	<b>1.29</b>	<b>1.27</b>	<b>1.48</b>

## Crosstabulation of Results

### Promoting the Village to attract visitors: Quality

	Overall <i>n</i> =130	Gender			Age												
		Male <i>n</i> =57	Female <i>n</i> =70														
		18 - 25 <i>n</i> =1						26 - 35 <i>n</i> =10		36 - 45 <i>n</i> =20		46 - 55 <i>n</i> =17		56 - 65 <i>n</i> =30		Over 65 <i>n</i> =52	
(1) Excellent	26.2%	17.5%	32.9%	100.0%	30.0%	40.0%	17.6%	20.0%	25.0%								
(2) Good	46.9%	36.8%	54.3%	0.0%	10.0%	35.0%	52.9%	50.0%	55.8%								
(3) Fair	20.8%	35.1%	10.0%	0.0%	30.0%	15.0%	29.4%	30.0%	13.5%								
(4) Poor	6.2%	10.5%	2.9%	0.0%	30.0%	10.0%	0.0%	0.0%	5.8%								
<b>Average</b>	<b>2.07</b>	<b>2.39</b>	<b>1.83</b>	<b>1.00</b>	<b>2.60</b>	<b>1.95</b>	<b>2.12</b>	<b>2.10</b>	<b>2.00</b>								

	Overall <i>n</i> =130	Location			Residency				
		East <i>n</i> =36	Central <i>n</i> =62	West <i>n</i> =31	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =76
		(1) Excellent	27.8%	22.6%	32.3%	0.0%	68.4%	26.3%	27.3%
(2) Good	38.9%	45.2%	58.1%	50.0%	26.3%	36.8%	36.4%	55.3%	
(3) Fair	30.6%	21.0%	9.7%	50.0%	0.0%	31.6%	36.4%	19.7%	
(4) Poor	2.8%	11.3%	0.0%	0.0%	5.3%	5.3%	0.0%	7.9%	
<b>Average</b>	<b>2.08</b>	<b>2.21</b>	<b>1.77</b>	<b>2.50</b>	<b>1.42</b>	<b>2.16</b>	<b>2.09</b>	<b>2.18</b>	

### Promoting the Village to attract visitors: Importance

	Overall <i>n</i> =176	Gender		Age													
		Male <i>n</i> =69	Female <i>n</i> =103														
		18 - 25 <i>n</i> =1						26 - 35 <i>n</i> =9		36 - 45 <i>n</i> =25		46 - 55 <i>n</i> =24		56 - 65 <i>n</i> =46		Over 65 <i>n</i> =71	
(1) High	41.5%	31.9%	49.5%	100.0%	55.6%	48.0%	8.3%	37.0%	50.7%								
(2) Medium	47.7%	52.2%	42.7%	0.0%	33.3%	40.0%	66.7%	54.3%	42.3%								
(3) Low	10.8%	15.9%	7.8%	0.0%	11.1%	12.0%	25.0%	8.7%	7.0%								
<b>Average</b>	<b>1.69</b>	<b>1.84</b>	<b>1.58</b>	<b>1.00</b>	<b>1.56</b>	<b>1.64</b>	<b>2.17</b>	<b>1.72</b>	<b>1.56</b>								

	Overall <i>n</i> =176	Location			Residency				
		East <i>n</i> =46	Central <i>n</i> =82	West <i>n</i> =47	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =103
		(1) High	37.0%	45.1%	40.4%	25.0%	45.7%	39.1%	70.0%
(2) Medium	56.5%	43.9%	46.8%	75.0%	45.7%	47.8%	30.0%	48.5%	
(3) Low	6.5%	11.0%	12.8%	0.0%	8.6%	13.0%	0.0%	12.6%	
<b>Average</b>	<b>1.70</b>	<b>1.66</b>	<b>1.72</b>	<b>1.75</b>	<b>1.63</b>	<b>1.74</b>	<b>1.30</b>	<b>1.74</b>	

## Crosstabulation of Results

Overall General Services: Quality									
	Overall <i>n</i> =202	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =119	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =89
(1) Excellent	35.1%	25.3%	42.9%	100.0%	60.0%	39.3%	21.7%	31.4%	36.0%
(2) Good	55.4%	58.2%	52.9%	0.0%	30.0%	50.0%	73.9%	62.7%	51.7%
(3) Fair	7.9%	13.9%	3.4%	0.0%	10.0%	7.1%	4.3%	3.9%	11.2%
(4) Poor	1.5%	2.5%	0.8%	0.0%	0.0%	3.6%	0.0%	2.0%	1.1%
<b>Average</b>	<b>1.76</b>	<b>1.94</b>	<b>1.62</b>	<b>1.00</b>	<b>1.50</b>	<b>1.75</b>	<b>1.83</b>	<b>1.76</b>	<b>1.78</b>

	Overall <i>n</i> =202	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =90	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =34	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =126
(1) Excellent	35.1%	35.0%	36.7%	32.7%	25.0%	52.9%	36.0%	33.3%	30.2%
(2) Good	55.4%	53.3%	52.2%	65.3%	50.0%	38.2%	60.0%	66.7%	58.7%
(3) Fair	7.9%	10.0%	8.9%	2.0%	25.0%	5.9%	4.0%	0.0%	9.5%
(4) Poor	1.5%	1.7%	2.2%	0.0%	0.0%	2.9%	0.0%	0.0%	1.6%
<b>Average</b>	<b>1.76</b>	<b>1.78</b>	<b>1.77</b>	<b>1.69</b>	<b>2.00</b>	<b>1.59</b>	<b>1.68</b>	<b>1.67</b>	<b>1.83</b>

Overall General Services: Importance									
	Overall <i>n</i> =196	Gender		Age					
		Male <i>n</i> =77	Female <i>n</i> =115	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =27	46 - 55 <i>n</i> =23	56 - 65 <i>n</i> =48	Over 65 <i>n</i> =87
(1) High	59.2%	48.1%	67.0%	100.0%	50.0%	55.6%	39.1%	62.5%	64.4%
(2) Medium	39.8%	50.6%	32.2%	0.0%	50.0%	40.7%	60.9%	37.5%	34.5%
(3) Low	1.0%	1.3%	0.9%	0.0%	0.0%	3.7%	0.0%	0.0%	1.1%
<b>Average</b>	<b>1.42</b>	<b>1.53</b>	<b>1.34</b>	<b>1.00</b>	<b>1.50</b>	<b>1.48</b>	<b>1.61</b>	<b>1.38</b>	<b>1.37</b>

	Overall <i>n</i> =196	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =91	West <i>n</i> =50	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =121
(1) High	59.2%	51.9%	61.5%	64.0%	50.0%	65.7%	45.8%	72.7%	58.7%
(2) Medium	39.8%	46.3%	37.4%	36.0%	50.0%	34.3%	54.2%	27.3%	39.7%
(3) Low	1.0%	1.9%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
<b>Average</b>	<b>1.42</b>	<b>1.50</b>	<b>1.40</b>	<b>1.36</b>	<b>1.50</b>	<b>1.34</b>	<b>1.54</b>	<b>1.27</b>	<b>1.43</b>

## Crosstabulation of Results

### 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

#### Knowledgeable

	Overall <i>n</i> =114	Gender		Age					
		Male <i>n</i> =43	Female <i>n</i> =70	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =18	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =47
		(1) Excellent	66.7%	58.1%	72.9%	0.0%	60.0%	64.3%	55.6%
(2) Good	25.4%	32.6%	20.0%	0.0%	0.0%	14.3%	38.9%	31.0%	23.4%
(3) Fair	4.4%	4.7%	4.3%	100.0%	40.0%	7.1%	0.0%	3.4%	0.0%
(4) Poor	3.5%	4.7%	2.9%	0.0%	0.0%	14.3%	5.6%	3.4%	0.0%
<b>Average</b>	<b>1.45</b>	<b>1.56</b>	<b>1.37</b>	<b>3.00</b>	<b>1.80</b>	<b>1.71</b>	<b>1.56</b>	<b>1.48</b>	<b>1.23</b>

	Overall <i>n</i> =114	Location			Residency				
		East <i>n</i> =35	Central <i>n</i> =48	West <i>n</i> =29	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =72
		(1) Excellent	62.9%	66.7%	69.0%	33.3%	69.6%	66.7%	50.0%
(2) Good	31.4%	22.9%	24.1%	0.0%	17.4%	33.3%	50.0%	26.4%	
(3) Fair	0.0%	6.3%	6.9%	33.3%	4.3%	0.0%	0.0%	4.2%	
(4) Poor	5.7%	4.2%	0.0%	33.3%	8.7%	0.0%	0.0%	1.4%	
<b>Average</b>	<b>1.49</b>	<b>1.48</b>	<b>1.38</b>	<b>2.67</b>	<b>1.52</b>	<b>1.33</b>	<b>1.50</b>	<b>1.39</b>	

#### Responsive

	Overall <i>n</i> =114	Gender		Age					
		Male <i>n</i> =43	Female <i>n</i> =70	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =18	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =47
		(1) Excellent	64.9%	58.1%	70.0%	0.0%	60.0%	57.1%	50.0%
(2) Good	23.7%	30.2%	20.0%	0.0%	20.0%	21.4%	33.3%	27.6%	19.1%
(3) Fair	5.3%	2.3%	5.7%	100.0%	0.0%	0.0%	11.1%	6.9%	2.1%
(4) Poor	6.1%	9.3%	4.3%	0.0%	20.0%	21.4%	5.6%	6.9%	0.0%
<b>Average</b>	<b>1.53</b>	<b>1.63</b>	<b>1.44</b>	<b>3.00</b>	<b>1.80</b>	<b>1.86</b>	<b>1.72</b>	<b>1.62</b>	<b>1.23</b>

	Overall <i>n</i> =114	Location			Residency				
		East <i>n</i> =35	Central <i>n</i> =48	West <i>n</i> =29	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =72
		(1) Excellent	62.9%	60.4%	72.4%	33.3%	69.6%	66.7%	66.7%
(2) Good	28.6%	22.9%	20.7%	0.0%	8.7%	33.3%	33.3%	27.8%	
(3) Fair	2.9%	8.3%	3.4%	0.0%	13.0%	0.0%	0.0%	4.2%	
(4) Poor	5.7%	8.3%	3.4%	66.7%	8.7%	0.0%	0.0%	4.2%	
<b>Average</b>	<b>1.51</b>	<b>1.65</b>	<b>1.38</b>	<b>3.00</b>	<b>1.61</b>	<b>1.33</b>	<b>1.33</b>	<b>1.49</b>	

## Crosstabulation of Results

Courteous									
	Overall <i>n</i> =113	Gender		Age					
		Male <i>n</i> =43	Female <i>n</i> =69	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =18	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =47
(1) Excellent	68.1%	60.5%	73.9%	0.0%	40.0%	64.3%	55.6%	62.1%	80.9%
(2) Good	26.5%	30.2%	23.2%	0.0%	40.0%	14.3%	38.9%	34.5%	19.1%
(3) Fair	1.8%	4.7%	0.0%	0.0%	20.0%	0.0%	0.0%	3.4%	0.0%
(4) Poor	3.5%	4.7%	2.9%	0.0%	0.0%	21.4%	5.6%	0.0%	0.0%
<b>Average</b>	<b>1.41</b>	<b>1.53</b>	<b>1.32</b>	<b>0.00</b>	<b>1.80</b>	<b>1.79</b>	<b>1.56</b>	<b>1.41</b>	<b>1.19</b>

	Overall <i>n</i> =113	Location			Residency				
		East <i>n</i> =35	Central <i>n</i> =48	West <i>n</i> =28	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =72
(1) Excellent		65.7%	66.7%	71.4%	33.3%	77.3%	66.7%	50.0%	68.1%
(2) Good		28.6%	25.0%	28.6%	33.3%	13.6%	33.3%	50.0%	27.8%
(3) Fair		2.9%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
(4) Poor		2.9%	6.3%	0.0%	33.3%	9.1%	0.0%	0.0%	1.4%
<b>Average</b>		<b>1.43</b>	<b>1.48</b>	<b>1.29</b>	<b>2.33</b>	<b>1.41</b>	<b>1.33</b>	<b>1.50</b>	<b>1.38</b>

Overall									
	Overall <i>n</i> =114	Gender		Age					
		Male <i>n</i> =43	Female <i>n</i> =70	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =18	56 - 65 <i>n</i> =29	Over 65 <i>n</i> =47
(1) Excellent	65.8%	58.1%	71.4%	0.0%	60.0%	57.1%	50.0%	62.1%	78.7%
(2) Good	26.3%	32.6%	21.4%	0.0%	0.0%	21.4%	44.4%	31.0%	21.3%
(3) Fair	3.5%	2.3%	4.3%	100.0%	40.0%	0.0%	0.0%	3.4%	0.0%
(4) Poor	4.4%	7.0%	2.9%	0.0%	0.0%	21.4%	5.6%	3.4%	0.0%
<b>Average</b>	<b>1.46</b>	<b>1.58</b>	<b>1.39</b>	<b>3.00</b>	<b>1.80</b>	<b>1.86</b>	<b>1.61</b>	<b>1.48</b>	<b>1.21</b>

	Overall <i>n</i> =114	Location			Residency				
		East <i>n</i> =35	Central <i>n</i> =48	West <i>n</i> =29	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =9	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =72
(1) Excellent		62.9%	60.4%	75.9%	33.3%	69.6%	66.7%	50.0%	66.7%
(2) Good		31.4%	29.2%	17.2%	0.0%	17.4%	33.3%	50.0%	27.8%
(3) Fair		0.0%	4.2%	6.9%	33.3%	4.3%	0.0%	0.0%	2.8%
(4) Poor		5.7%	6.3%	0.0%	33.3%	8.7%	0.0%	0.0%	2.8%
<b>Average</b>		<b>1.49</b>	<b>1.56</b>	<b>1.31</b>	<b>2.67</b>	<b>1.52</b>	<b>1.33</b>	<b>1.50</b>	<b>1.42</b>

## Crosstabulation of Results

### 9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n</i> =201	Gender		Age					
		Male <i>n</i> =79	Female <i>n</i> =119	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =10	36 - 45 <i>n</i> =28	46 - 55 <i>n</i> =25	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =86
		(1) Very Likely	61.2%	48.1%	70.6%	0.0%	60.0%	57.1%	68.0%
(2) Likely	28.9%	41.8%	19.3%	100.0%	20.0%	32.1%	32.0%	19.6%	32.6%
(3) Neither Likely nor Unlikely	7.0%	3.8%	9.2%	0.0%	10.0%	0.0%	0.0%	7.8%	10.5%
(4) Unlikely	1.5%	2.5%	0.8%	0.0%	0.0%	7.1%	0.0%	0.0%	1.2%
(5) Very Unlikely	1.5%	3.8%	0.0%	0.0%	10.0%	3.6%	0.0%	2.0%	0.0%
<b>Average</b>	<b>1.53</b>	<b>1.72</b>	<b>1.40</b>	<b>2.00</b>	<b>1.80</b>	<b>1.68</b>	<b>1.32</b>	<b>1.43</b>	<b>1.57</b>

	Overall <i>n</i> =201	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =92	West <i>n</i> =49	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =35	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =124
		(1) Very Likely	59.6%	60.9%	63.3%	75.0%	68.6%	68.0%	41.7%
(2) Likely	26.3%	29.3%	30.6%	0.0%	22.9%	32.0%	41.7%	29.8%	
(3) Neither Likely nor Unlikely	10.5%	5.4%	6.1%	0.0%	5.7%	0.0%	8.3%	8.9%	
(4) Unlikely	1.8%	2.2%	0.0%	25.0%	2.9%	0.0%	8.3%	0.0%	
(5) Very Unlikely	1.8%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	
<b>Average</b>	<b>1.60</b>	<b>1.55</b>	<b>1.43</b>	<b>1.75</b>	<b>1.43</b>	<b>1.32</b>	<b>1.83</b>	<b>1.57</b>	

## Service Measure Rankings

### Quality of Life Rankings

Quality Rating	2020	2021	2022	2023	2023
	Rank	Rank	Rank	Rank	Value
Algonquin as a place to live	2	2	2	1	1.56
Your neighborhood as a place to live	1	1	1	2	1.57
Cleanliness of Algonquin	3	3	3	3	1.72
Overall appearance of Algonquin	4	4	6	4	1.79
Overall image or reputation of Algonquin	9	8	7	T7	1.86
Algonquin as a place to raise children	T6	T7	T5	T7	1.63
Algonquin compared to other communities in the area	7	T7	T5	T7	1.86
Overall quality of businesses and services in Algonquin	T6	10	T9	8	1.89
Availability of paths and walking trails	10	5	T9	9	1.90
Quality of overall natural environment in Algonquin	11	9	11	10	1.91
Overall direction that Algonquin is taking	14	16	14	11	2.04
Shopping opportunities	T13	T14	T17	T13	1.74
Overall quality of new development in Algonquin	T13	T14	T17	T13	2.06
Variety of housing options	8	11	12	14	2.07
Ease of bicycle travel in Algonquin	18	15	13	15	2.08
Ease of walking in Algonquin	15	12	10	16	2.09
Recreational opportunities	19	17	15	17	2.11
Algonquin as a place to work	16	19	18	18	2.15
Opportunities to participate in social events and activities	17	18	19	19	2.17
Ease of car travel in Algonquin	22	20	20	20	2.27
Value of services for the taxes paid to the Village of Algonquin	20	22	22	21	2.39
Employment opportunities	21	21	21	22	2.46
Traffic flow on major streets	23	23	23	23	2.63

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

# Service Measure Rankings

## Quality and Importance Rankings

Quality Rating	2021 Rank	2022 Rank	2023 Rank	2023 Value
911 services	1	1	1	1.50
Responding to citizen calls	5	5	2	1.56
Recycling	T3	3	3	1.57
Garbage collection	T3	2	4	1.59
Ease of water billing services	T8	T14	5	1.66
Online payment options	4	4	6	1.67
Village newsletter	T8	7	T8	1.70
Park maintenance	17	T14	T8	1.70
Quality of Village parks	T10	T11	T10	1.71
Overall Police Services	T13	9	T10	1.71
Yard waste collection	T16	8	11	1.72
Crime prevention	T8	6	12	1.75
Overall General Services	T21	T14	13	1.76
Algonquin e-News	T13	T11	14	1.77
Preservation of natural areas	T10	17	T16	1.81
Public property maintenance	T13	T20	T16	1.81
Website	T24	T20	17	1.82
Urban forestry program	T16	T16	18	1.84
Public property beautification	18	T20	19	1.86
Overall Public Works	T24	21	20	1.87
Pedestrian and bicycle paths	14	T16	21	1.89
Sewer services	T21	23	22	1.90
Overall Parks and Recreation	26	28	23	1.91
Special events	38	T32	24	1.95
Stormwater drainage	T28	29	T26	1.96
Social media	25	22	T26	1.96
Patrol services	T28	25	27	1.99
Snow/ice removal	T21	26	T29	2.00
Ease/efficiency of obtaining permits	30	T32	T29	2.00
Recreation facilities	44	T39	T31	2.03
Street sweeping	T24	24	T31	2.03
Street lighting	29	30	32	2.05
Recreation programs	T40	36	33	2.06
Promoting Village to visitors	45	42	T36	2.07
Tree trimming	T32	27	T36	2.07
Economic development	37	40	T36	2.07
Overall Community Development	T32	T34	37	2.08
Swimming Pool Facility	41	35	38	2.09
Street maintenance	33	37	39	2.10
Traffic enforcement	36	T34	40	2.12
Land use, planning/zoning	42	T44	41	2.17
Street improvement	35	41	T43	2.19
Code enforcement	T40	T44	T43	2.19
Sidewalk maintenance	34	T39	44	2.21
Drinking water	43	45	45	2.36

Importance Rating	2021 Rank	2022 Rank	2023 Rank	2023 Value
911 services	3	1	1	1.10
Crime prevention	T1	T3	T4	1.14
Website	T1	T3	T4	1.14
Snow/ice removal	T5	T6	T4	1.14
Drinking water	T5	T6	T6	1.16
Overall Police Services	T8	4	T6	1.16
Responding to citizen calls	9	7	7	1.18
Garbage collection	T8	9	8	1.19
Recycling	T8	10	9	1.20
Street maintenance	10	8	10	1.22
Street lighting	T16	T14	11	1.29
Sewer services	T12	11	12	1.30
Patrol services	T16	12	T15	1.31
Yard waste collection	T12	T16	T15	1.31
Street improvement	T19	17	T15	1.31
Stormwater drainage	13	T14	16	1.34
Overall Public Works	14	T16	17	1.36
Recreation programs	T19	T19	T20	1.40
Ease of water billing services	24	26	T20	1.40
Quality of Village parks	T23	T19	T20	1.40
Preservation of natural areas	T23	T25	21	1.41
Overall General Services	25	T23	22	1.42
Economic development	T21	T23	23	1.44
Public property maintenance	27	T25	T25	1.45
Overall Community Development	T21	20	T25	1.45
Sidewalk maintenance	26	T28	T27	1.47
Land use, planning/zoning	17	T23	T27	1.47
Ease/efficiency of obtaining permits	31	31	28	1.50
Overall Parks and Recreation	30	T28	29	1.52
Pedestrian and bicycle paths	T29	T33	30	1.53
Code enforcement	T34	30	T32	1.54
Public property beautification	T34	T33	T32	1.54
Online payment options	T29	34	33	1.56
Traffic enforcement	32	29	34	1.57
Urban forestry program	T36	36	T37	1.68
Recreation facilities	37	35	T37	1.68
Tree trimming	41	39	T37	1.68
Promoting Village to visitors	T40	41	38	1.69
Street sweeping	38	40	39	1.72
Park maintenance	T40	37	40	1.74
Village newsletter	T36	38	41	1.75
Special events	44	T43	42	1.80
Swimming Pool Facility	43	44	43	1.85
Algonquin e-News	42	T43	44	1.86
Social media	45	45	45	2.02



# Survey Instrument

## 2023 Algonquin Community Survey – Page 1

Please complete the 2023 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Responses are anonymous and will be reported in aggregate form only. Please complete and return the questionnaire by October 27, 2023. Thank you for your assistance!

Residents can either scan the QR code on the front or visit <https://www.algonquin.org/2023Survey> to complete your survey online using the provided Online Identification Number from the mailing label.

### 1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

### 2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

- Not a problem     Minor problem     Moderate problem     Major problem     Don't know

### 3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

### 4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

- Yes → Go to #5     No → Go to #6     Don't know → Go to #6

### 5. If yes, was this crime (these crimes) reported to the police?

- Yes     No     Don't know

### 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

Police/Public Safety	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

## 2023 Algonquin Community Survey – Page 2

Public Works/Infrastructure	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Nextdoor, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

# Survey Instrument

PRE-SORTED  
Standard  
U.S. Postage  
**PAID**  
Algonquin, Illinois  
Permit No. 33



VILLAGE OF ALGONQUIN  
2200 HARNISH DRIVE  
ALGONQUIN, IL 60102

**2023 Algonquin Community Survey – Page 3**

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?  
 Yes → Go to #8                       No → Go to #9                       Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?  
 Less than 1 year                       1 – 5 years                       6 – 10 years                       11 – 15 years                       Over 15 years

11. In what type of home do you currently live?  
 Single family house                       Townhome/Duplex                       Condominium/Apartment                       Other

12. Please indicate your current housing status.  
 Own                       Rent

13. Do any children age 17 or under live in your household?  
 Yes                       No

14. Are you or any other member/s of your household aged 65 or older?  
 Yes                       No

15. Please indicate your age.  
 18 - 25                       26 - 35                       36 - 45                       46 - 55                       56 - 65                       Over 65

16. Please indicate your gender.  
 Male                       Female

17. In what area of Algonquin do you reside?  
 East of the Fox River                       West of the Fox River, East of Randall Road                       West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

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Please return the completed questionnaire by **October 27, 2023**. Postage is pre-paid; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!



Please remove or black out label if anonymity is an issue.

**2023 Algonquin Community Survey**

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,750 randomly selected residents who have the opportunity to participate.

The 2023 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household.

Participants have the ability to respond to the survey online at the link below using the Online Identification Number listed on the mailing label. Visit <https://www.algonquin.org/2023Survey>.

**We ask that you respond as soon as possible, but no later than October 27, 2023.**

Results are reported in aggregate form; therefore, your responses will remain completely anonymous. If you have any questions about the community survey, please contact us at 847-658-5534.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,  
  
 Debby Sosine  
 Village President

Tim Schloneger  
 Village Manager

Please Tape Your Completed Form Closed

Return to:  
**VILLAGE OF ALGONQUIN**  
**2200 HARNISH DRIVE**  
**ALGONQUIN, IL 60102**

POSTAGE WILL BE PAID BY ADDRESSEE