

2022

Algonquin Community Survey  
Report of Results

## Mission Statement

The mission of the people of Algonquin is to foster a harmonious, distinctive community with a strong sense of place, preserving its ecological and historical richness, providing a safe and comfortable environment, through a responsible use of community resources, and developing ownership and pride in the community through significant citizen involvement in all civic, social, and cultural affairs.

To this end, we will provide for the needs of today, prepare for the demands of tomorrow, and Remain mindful and respectful of the past.

## Values

### Respect

We are committed to fairness, inclusion, justice, compassion, and equal outcomes for all. We are open-minded and treat all individuals with respect and dignity.

### Innovation

We are committed to a forward-thinking environment that embraces change and supports learning, creativity, calculated risks, and continuous improvement.

### Integrity

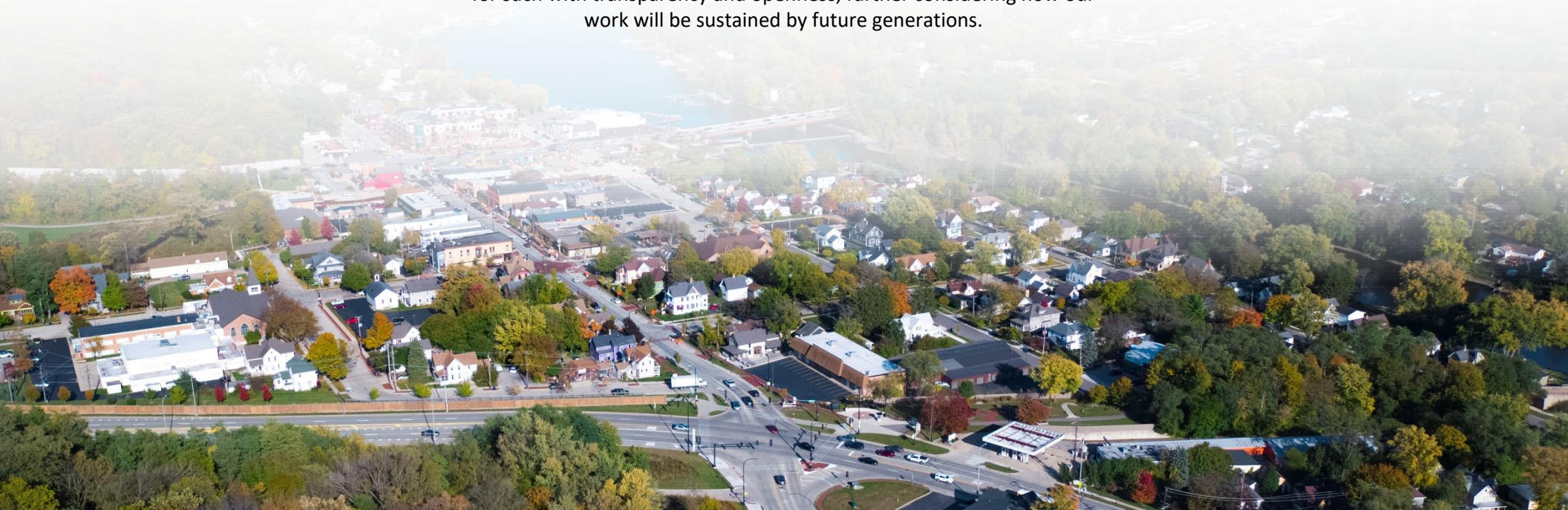
We are committed to the highest ideals of honor and integrity in all public and professional relationships.

### Collaboration

We are committed and accountable to organizational success and celebrate our shared dedication to public service.

### Stewardship

We are committed to our natural, fiscal, and social resources and will care for such with transparency and openness, further considering how our work will be sustained by future generations.



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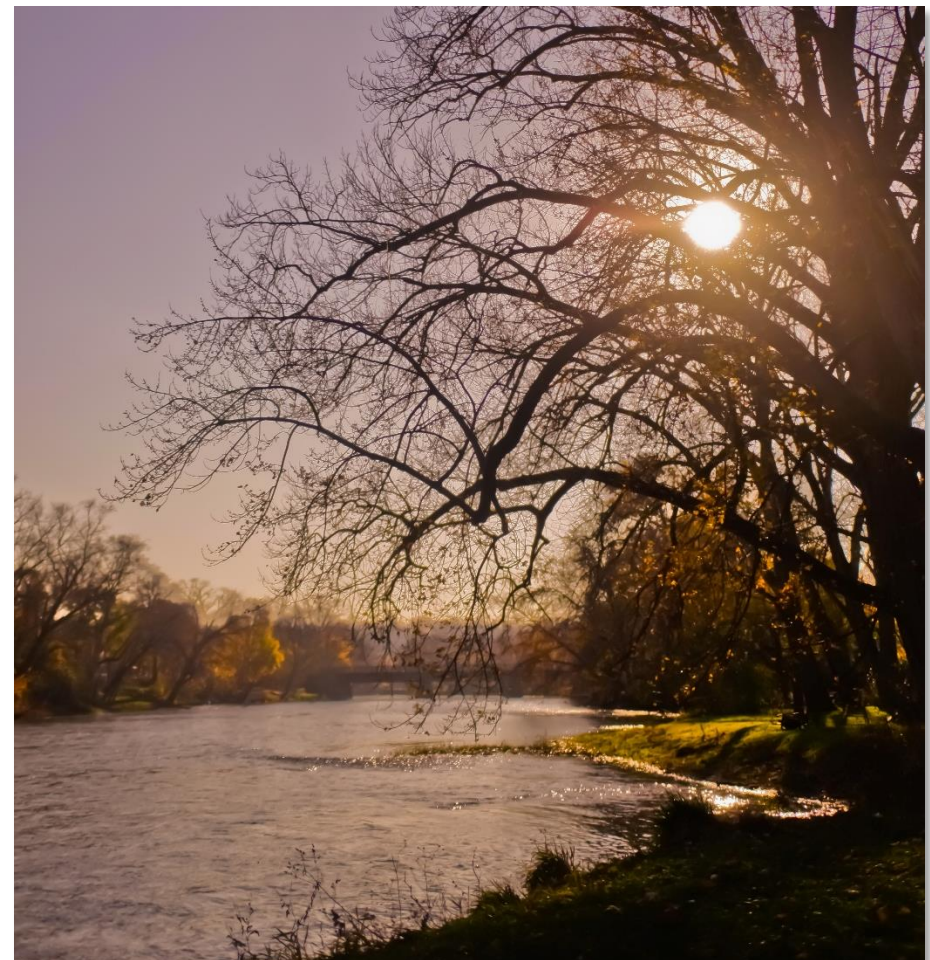
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This report consists of the results from the eleventh annual Algonquin Community Survey which was conducted in 2022. Goals of the survey are to evaluate municipal services and resident's perceptions of the community, identify trends, and develop strategies for future service delivery.

Project information and historic reports are available at: [www.algonquin.org/survey](http://www.algonquin.org/survey).

### Project Summary

In September 2022, the Algonquin Community Survey was sent to randomly selected households in the community. Village staff was responsible for designing, administering, tabulating, and reporting the results of the Algonquin Community Survey. All Village department heads were given an opportunity to review draft versions. Every year, the Algonquin Community Survey instrument is reviewed and evaluated to determine any necessary modifications in the survey format needed to accurately capture resident opinions, while maintaining its integrity for meaningful year-to-year analysis.

The three-page survey was mailed to 1,750 randomly selected households on September 16, 2022. Households were given 29 days to complete and return the survey. During the fall months of 2022, staff entered raw data into Microsoft Excel. Following entry into Excel, data was analyzed and various cross-tabulations were performed. Cross-tabulations allow users the ability to "drill down" within the results to see how certain segments of the population responded. For example, results can be broken down by age, gender, location of household, and length of residency. This information is useful in identifying underlying trends.

The survey instrument is also available for residents to complete online. Residents that received survey instruments were also given unique identifiers that allowed them to access the survey. The results from the online version were formatted such that they aligned with the questions

and answers in the mailed survey instrument. The feedback from both surveys is combined for calculations.

### Margin of Error

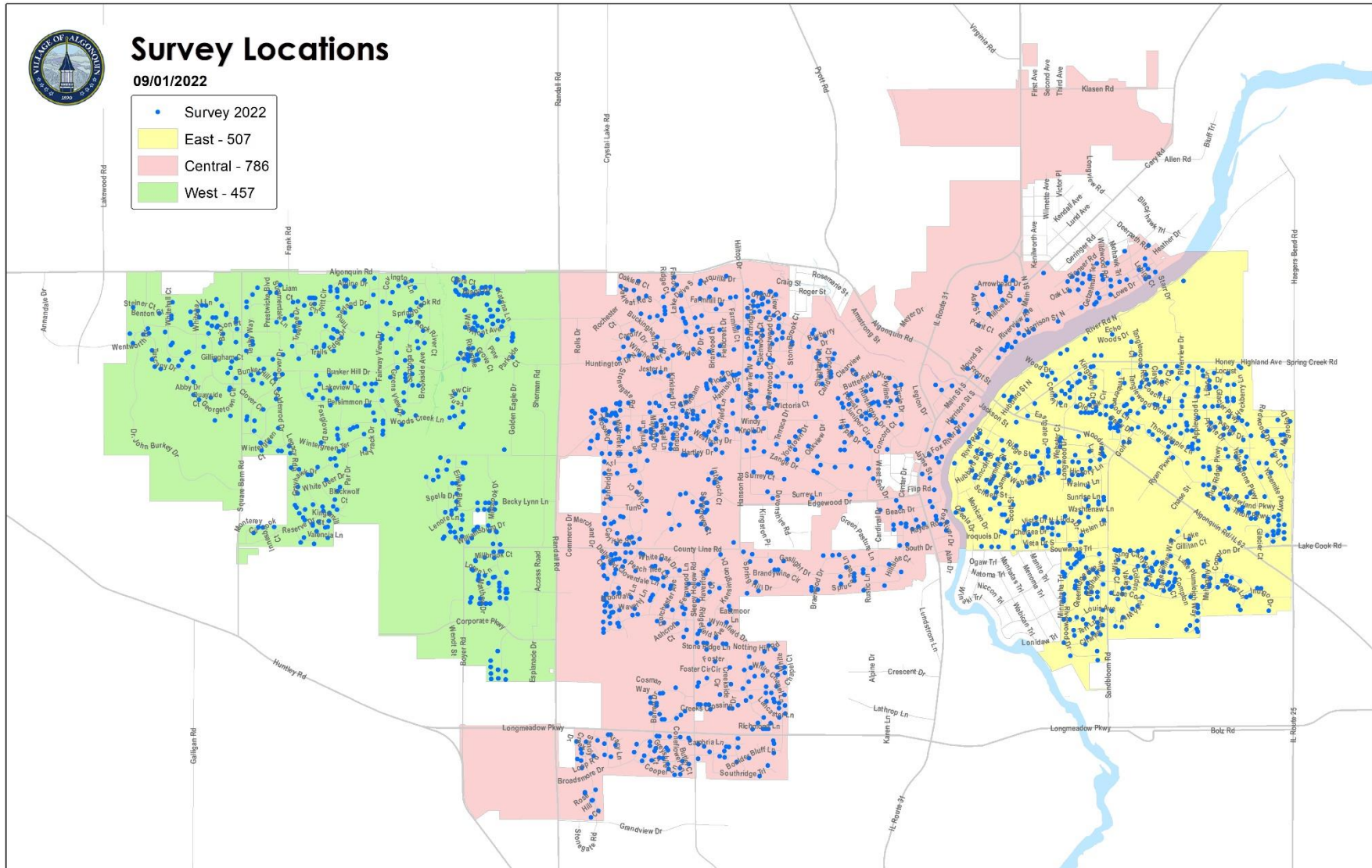
The Algonquin Community Survey was conducted with a 90% confidence level and a margin of error of 5%, plus or minus. Based on the survey responses received, 95% of the time, the results of a survey should differ by not more than 5% in either direction from what would have been obtained by surveying all households in Algonquin's population base.

### Report

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. This survey also reports year-to-year comparisons to help identify trends and changes.



# Sample Distribution and Response



Of the 1,750 surveys distributed, 254 were returned for a 14.5% overall response rate. Further delineating response rate by geography, households East of the Fox River had a 18.3% response rate, households west of the Fox River and east of Randall Road had a 13.0% response rate, and households west of Randall Road had an 10.5% response rate. A total of eleven respondents did not indicate in what area of Algonquin they resided.

### Quality of Life

The Village of Algonquin earns its reputation as the "Gem of the Fox River Valley" by providing quality services and amenities to the community. This category asks residents to evaluate the overall quality and image of Algonquin, as well as Algonquin as a place to live, work, and play.

**The highest rated measure for this category is Your Neighborhood as a Place to Live, receiving a positive (Good or Excellent) rating of 95.2% by respondents.** The next two top-rated measures are Algonquin as a Place to Live (94.8%) and Algonquin as a Place to Raise Children (91.1%).

Traffic Flow on Major Streets (50.0%), Value of Services for the Taxes Paid to the Village of Algonquin (58.7%), and Employment Opportunities (56.4%) are the bottom most rated measures in this category.

### Police/Public Safety

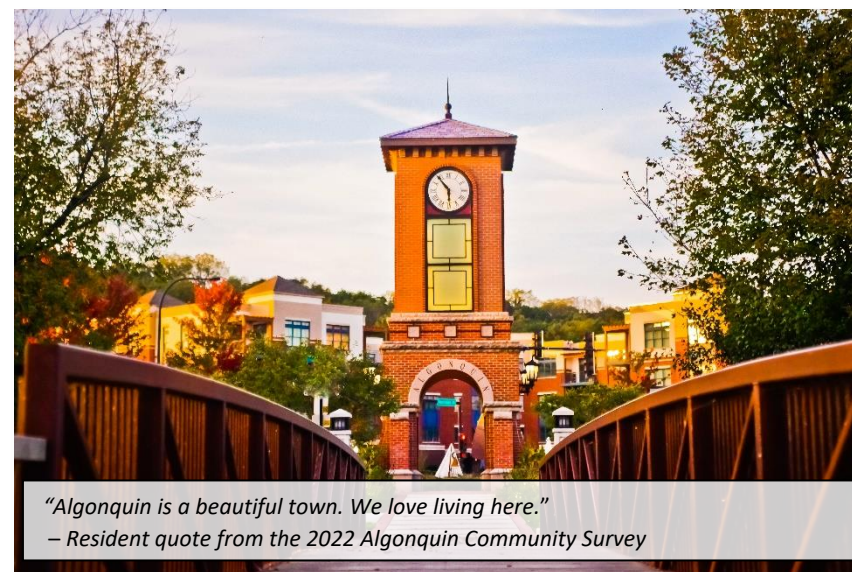
Ensuring public safety is one of the most critical charges of municipal government. The results of the Algonquin Community Survey indicate the vast majority of Algonquin residents feel safe in their neighborhoods.

**This year, the highest rated measure for this category is 911 Services (93.7%),** followed by Crime Prevention (90.8%) and Responding to Citizen Calls (89.6%).

The bottom most rated measures for Police/Public Safety include Traffic Enforcement (73.9%) and Patrol Services (78.8%).

The Village of Algonquin Police Department is charged with protecting the safety and welfare of the public. During the 2020 calendar year, the Police Department responded to 14,155 service calls. In 2021, the Police Department responded to 14,615 service calls.

Fire protection and emergency medical services are provided to the community by the Algonquin-Lake in the Hills Fire Protection District, Carpentersville & Countryside Fire Protection District, and Huntley Fire Protection District.



### Public Works/Infrastructure

Residents were asked to rate the quality of services related to Public Works and Infrastructure in Algonquin.

**The highest rated measure for this category is Overall Public Works (86.6%),** followed by Public Property Maintenance (85.8%) and Pedestrian & Bicycle Paths (84.5%).

Drinking Water (63.3%) and Street Improvement (69.2%) are the bottom most rated measures in this category.

The Village of Algonquin has 130 miles of municipal-owned and maintained streets; 165 miles of water mains; 137 miles of sanitary sewer; and over 10,000 municipal-owned and maintained trees.

In addition, Algonquin continues to receive recognition for providing premier parks and trails for its residents and it has been named a Tree City USA for 26 consecutive years, since 1996, by the Arbor Day Foundation.

### Parks/Recreation

Parks and recreational services add to the high quality of life that Algonquin residents enjoy.

**The highest rated measure for this category is Parks Maintenance (88.9%).** The following top two rated measures are: Quality of Village Parks (88.8%) and Preservation of Natural Areas (83.9%).

The bottom rated measures in this category are Recreation Programs (71.3%) and the Swimming Pool Facility (71.7%).

The Village of Algonquin owns and maintains all parks within the Village limits. There are currently 21 active park sites that span nearly 166 acres within the Village. Algonquin Recreation provides activity programs and special events at these parks and other facilities, including Historic Village Hall and the Lions-Armstrong Memorial Pool.

Additionally, Barrington Hills Park District, Dundee Township Park District, and the Huntley Park District serve portions of Algonquin.

### Community Development

The Community Development Department is responsible for planning/zoning, building permitting, economic development, and code enforcement.

**The highest rated measure in this category is Overall Community Development (77.5%).** The next two top rated measures are Ease/efficiency of obtaining permits (77.1%) and Economic Development (73.1%).

The bottom most rated measure this year was Code Enforcement (68.3%).

In calendar year 2021, the Community Development Department issued 3,557 building permits. In 2022, the Department issued 3,417 building permits.

### General Services

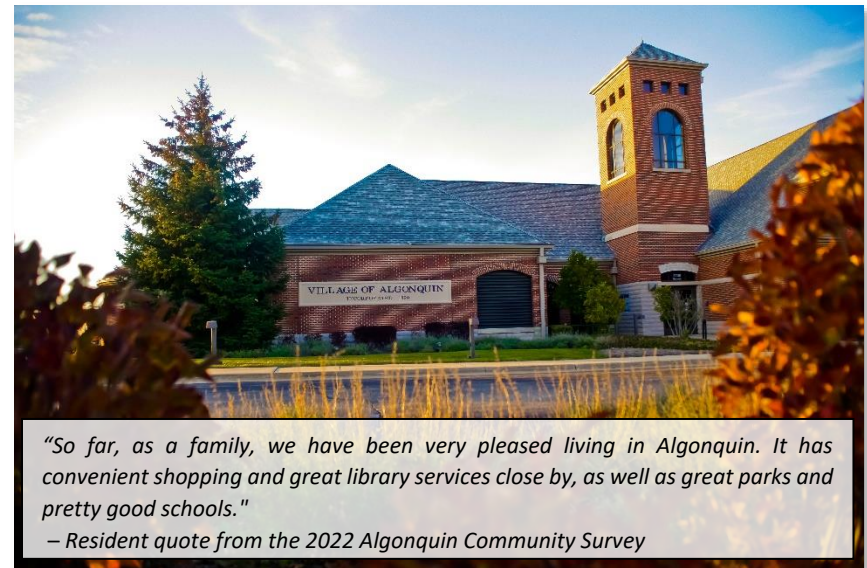
This section of the Algonquin Community Survey asked respondents to evaluate services and programs ranging from the Village newsletter to promoting the Village to attract visitors.

**The highest rated measure in this category is the Village Newsletter (91.9%).** The next two top rated measures are Recycling (91.5%) and Garbage Collection (91.5%).

The bottom most rated measure in this category is Promoting Village to Attract Visitors (67.3%).

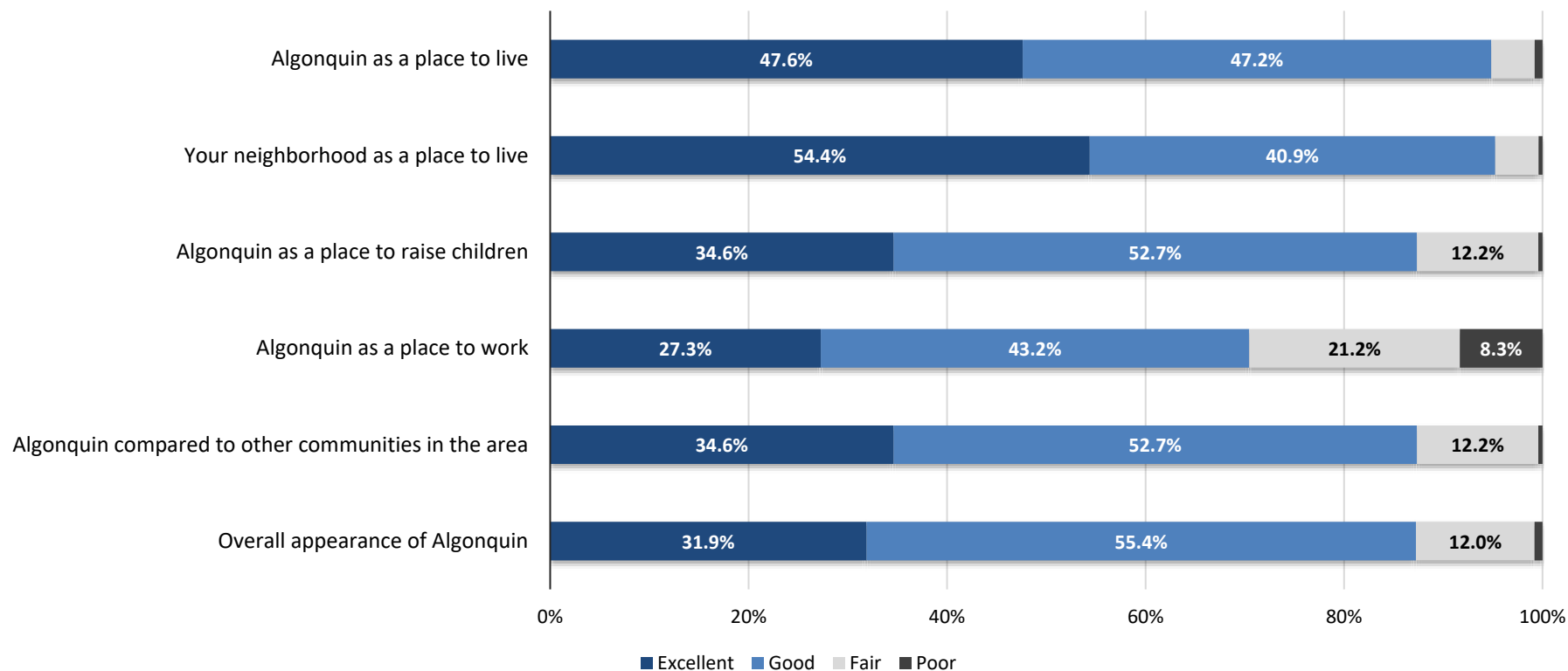
### Customer Service

Overall, employee interaction was rated Excellent or Good in all three evaluation categories: knowledgeable (91.1%), responsive (89.9%), and courteous (89.2%). **Overall, 91.2% of residents rated their interactions with Village employees as positive.**





### Quality of Life in Algonquin

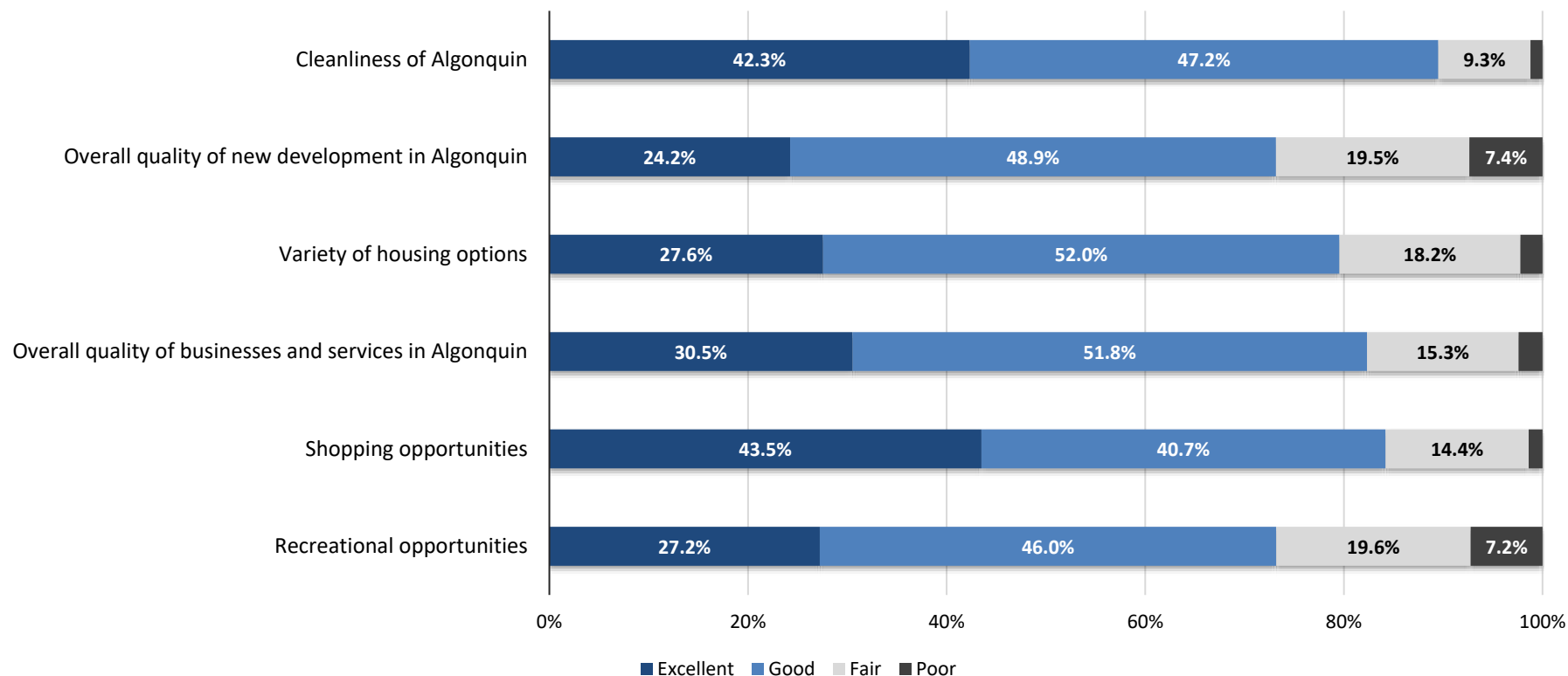


The chart above illustrates the first of four charts that quantify perceptions of quality of life in Algonquin. The term "positive" will be used as a combination of both "excellent" and "good" ratings. **95.2% of respondents rated Your Neighborhood as a Place to Live positively.** In 2021, 92.1% of respondents rated this measure positively.

**Algonquin as a Place to Work remains an area of focus, which received a significant number of Fair (21.2%) and Poor (8.3%) ratings.** This measure also received a significant number of Fair (23.9%) and Poor (10.6%) ratings in 2021.

**Algonquin as a Place to Work also experienced the largest year-over-year change in this section (+5.0%), an increase from 2021.** This measure has increased 14.8%, or 1.3% each year, since the inception of the survey in 2012.

### Quality of Life in Algonquin (Part 2)

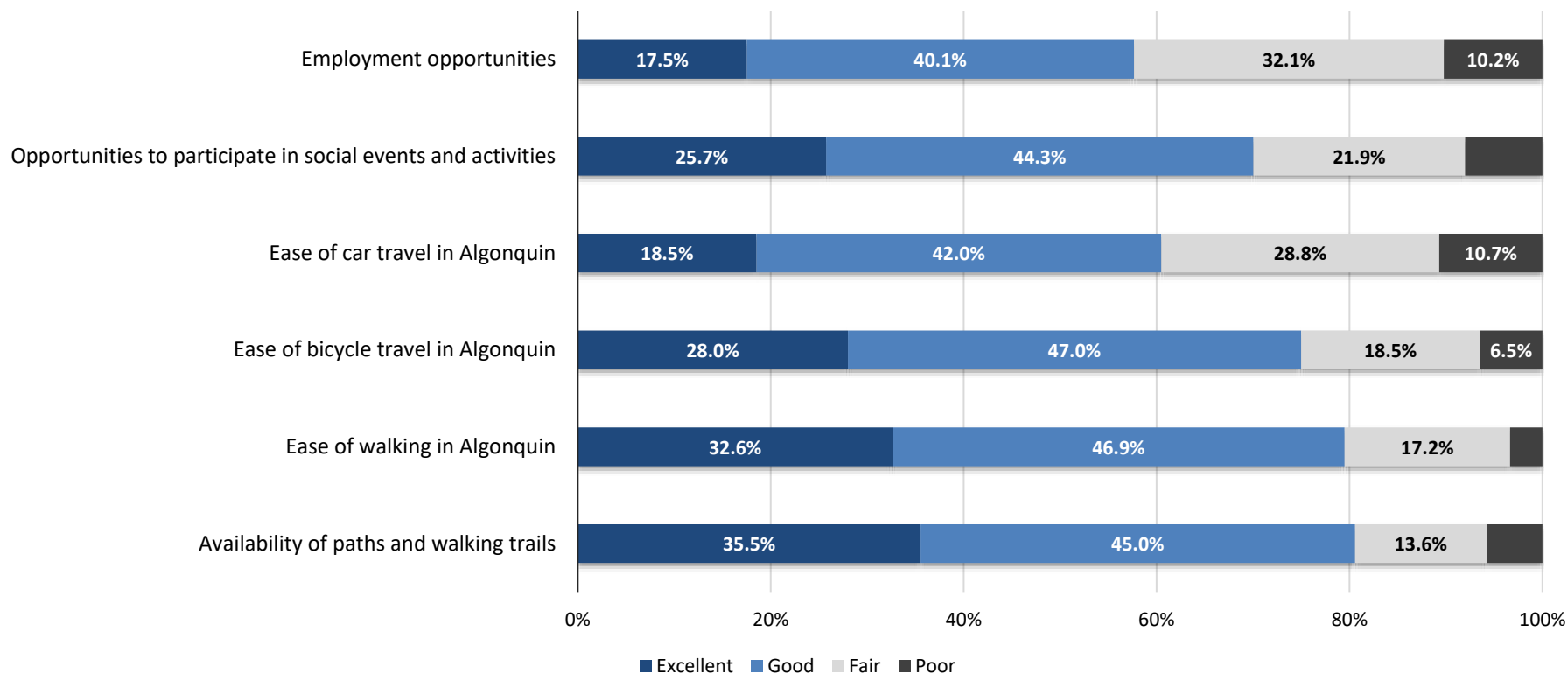


The chart above illustrates the second of four charts that quantify perceptions of quality of life in Algonquin. **89.5% of respondents rated the Cleanliness of Algonquin as positive.** In 2021, of 91.2% of respondents rated this measure positively.

**An area of focus is Overall Quality of New Development in Algonquin, which received a significant number of Fair (19.5%) and Poor (7.4%) ratings.** This measure also received a significant number of Fair (22.7%) and Poor (4.8%) ratings in 2021. Quality of new development in the Village has remained a priority. The Village recently initiated the process to update the Comprehensive Plan, which was last updated in 2008, to establish priorities that guide land use decisions affecting future development.

**Recreational Opportunities received 4.6% more positive ratings when compared to 2021.** In 2020, this measure decreased 8.4% with the cancellation of recreation programs and special events. With the reintroduction of recreation programs and special events with little restrictions, this measure is expected to continue recovering.

### Quality of Life in Algonquin (Part 3)

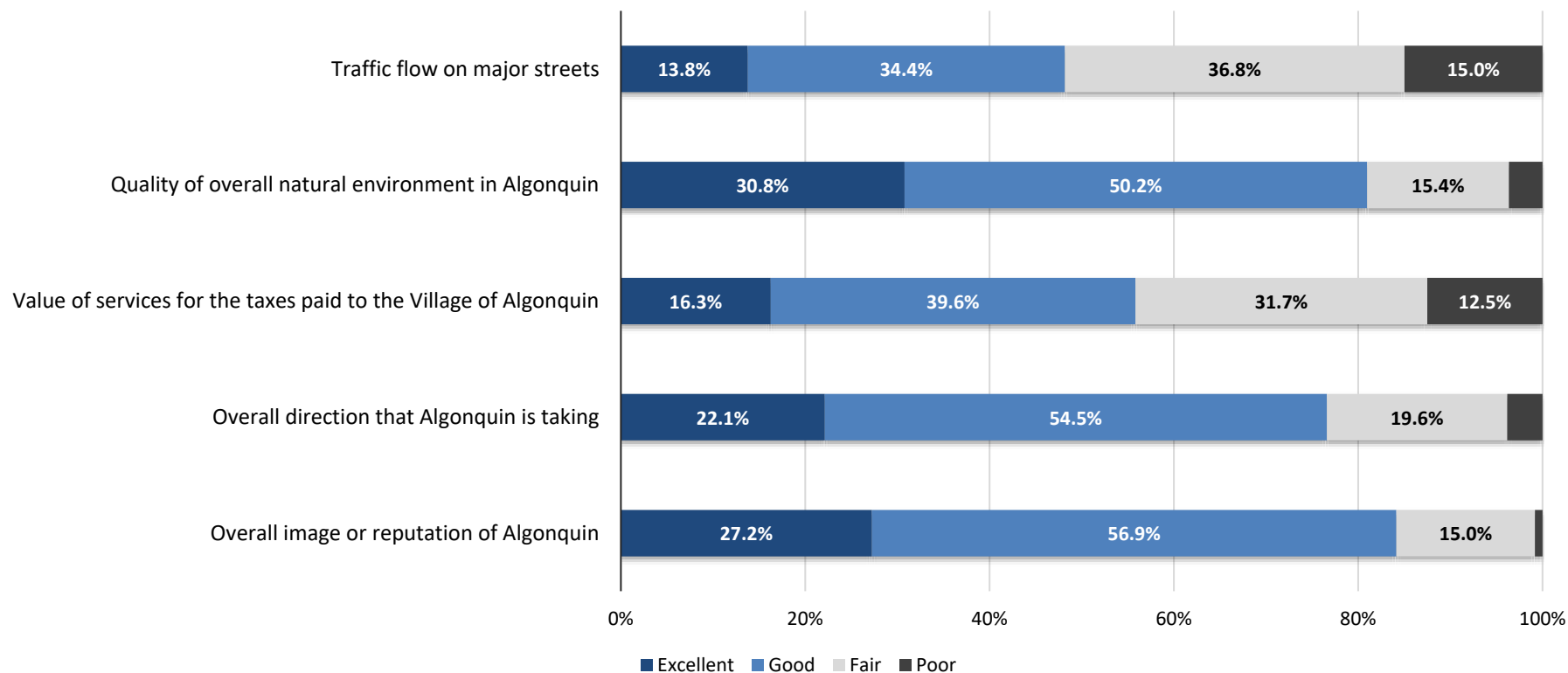


The chart above illustrates the third of four charts that quantify perceptions of quality of life in Algonquin. **80.6% of respondents rated the Availability of Paths and Walking Trails positively.** In 2021, 81.8% of respondents rated this measure positively.

**An area to focus on is Employment Opportunities, which received a significant number of Fair (31.6%) and Poor (12.0%) ratings.** This measure also received a significant number of Fair (31.6%) and Poor (12.0%) ratings in 2021. The unemployment rate in Algonquin has since rebounded following a historic low of 14.4% during 2020. Economic development also spurs employment opportunity in the Village through attracting and retaining employers. Development projects, like the NorthPoint Development in the Algonquin Corporate Campus, contribute to these opportunities.

**Ease of Walking in Algonquin increased by 4.7% when compared to 2021.** This measure has increased 18.7% since the inception of the survey in 2012. The Village owns and maintains over 30 miles of pedestrian use paths. Additionally, the Village participates in an annual sidewalk maintenance program that actively repairs and replaces 20% of the sidewalk throughout the Village.

### Quality of Life in Algonquin (Part 4)

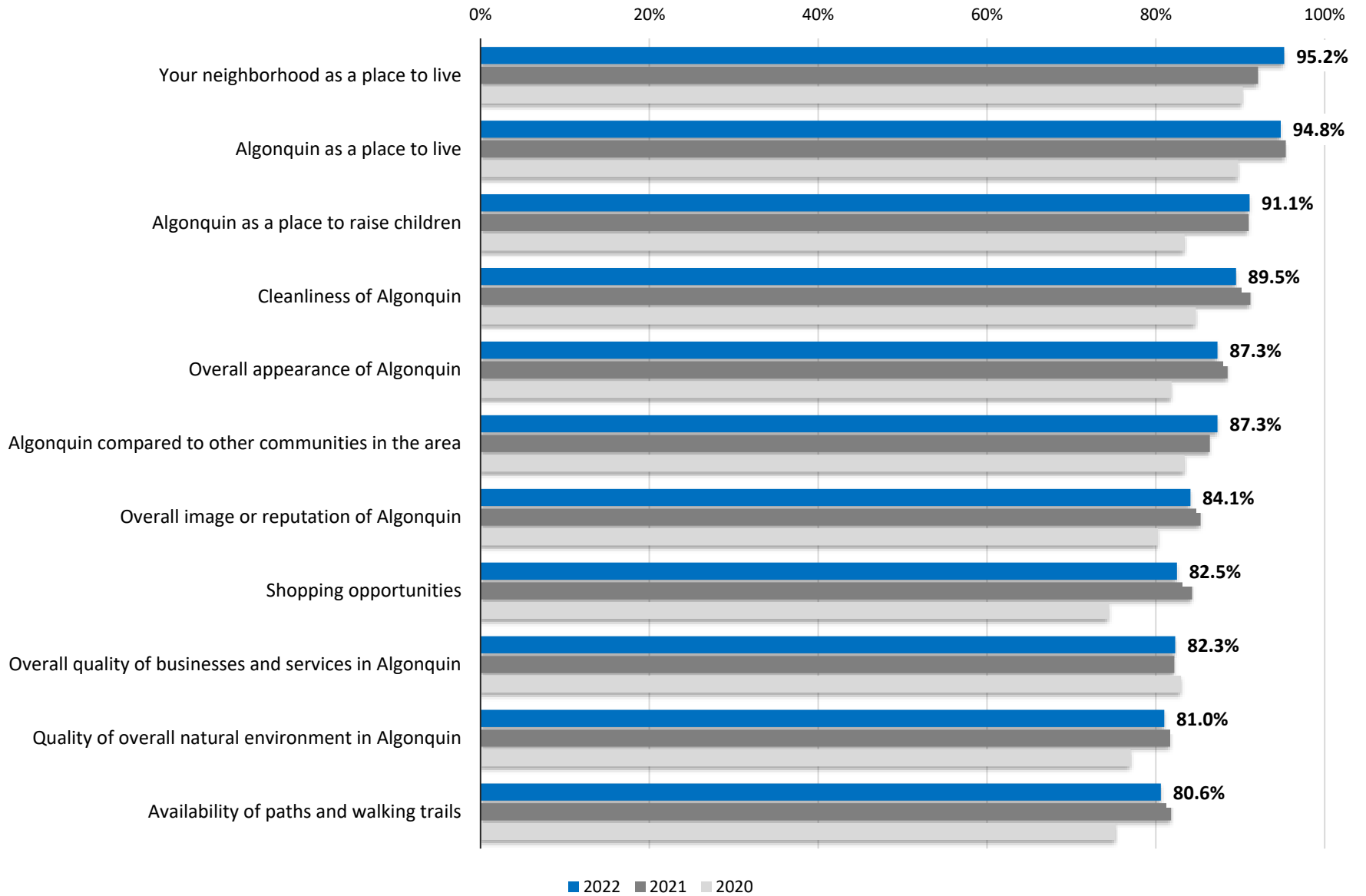


The chart above illustrates the last of four charts that quantify perceptions of quality of life in Algonquin. **84.1% of respondents rated the Overall Image or Reputation of Algonquin as positive.** In 2021, 85.3% of respondents rated this measure positively.

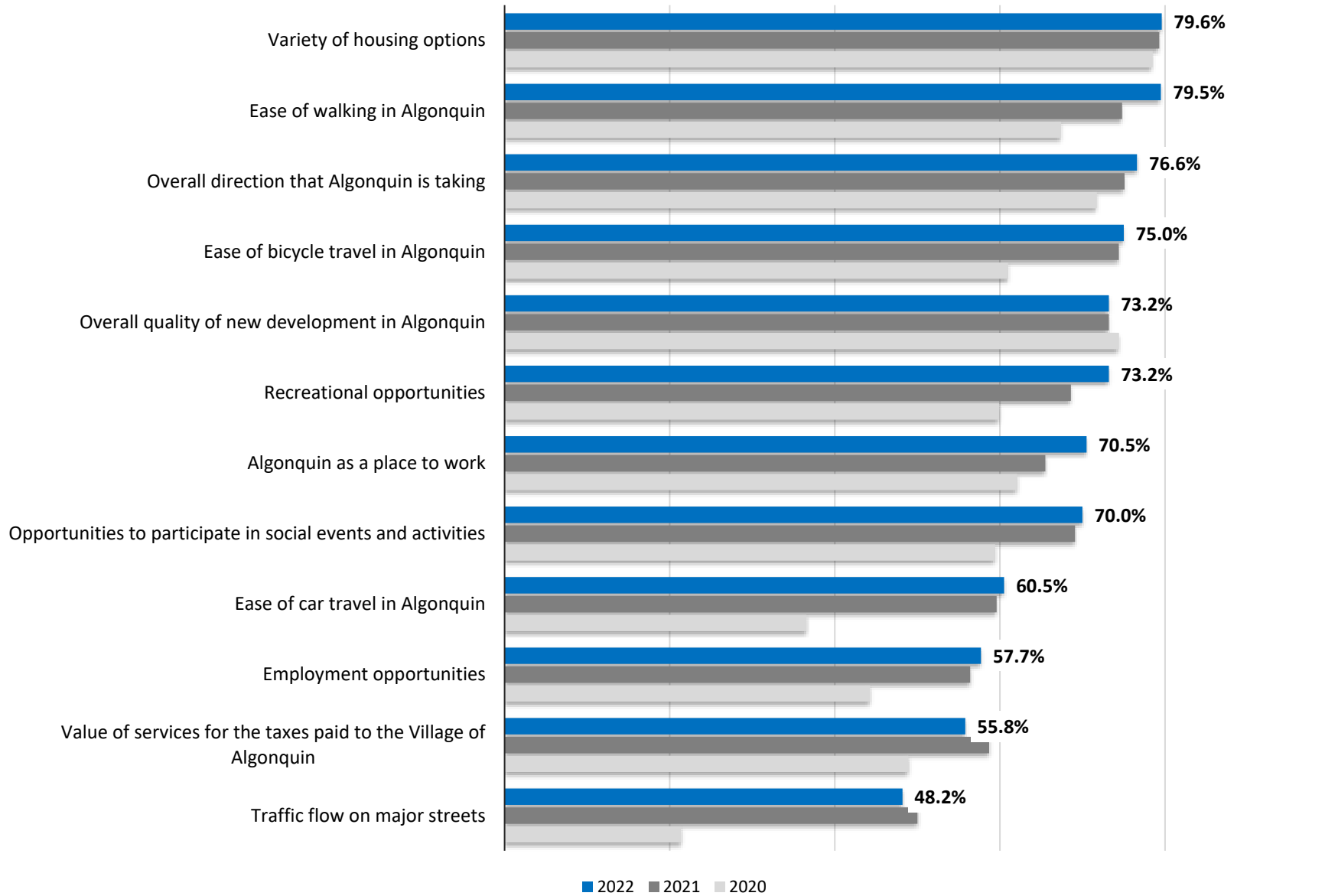
**Traffic Flow on Major Streets remains an area of focus, which received a significant number of Fair (36.8%) and Poor (15.0%) ratings.** This measure also received a significant number of Fair (33.8%) and Poor (16.2%) ratings in 2021. The historic average of this rating prior to 2021 was 27.4%. However, completion of significant roadway projects by other agencies and the Village have resulted in recent year increases of approximately 21.7%.

**The largest change in this section from 2021 to 2022, is Value of Services for the Taxes Paid to the Village of Algonquin (-2.9%), a decrease from 2021.** The Village portion of the property tax is approximately 6 percent. In other words, for every dollar that is paid by residents in property tax, the Village receives six cents. Schools, fire protection, county, and other taxing bodies (library, township, conservation, community college, etc.) comprise the remainder of the property tax bill.

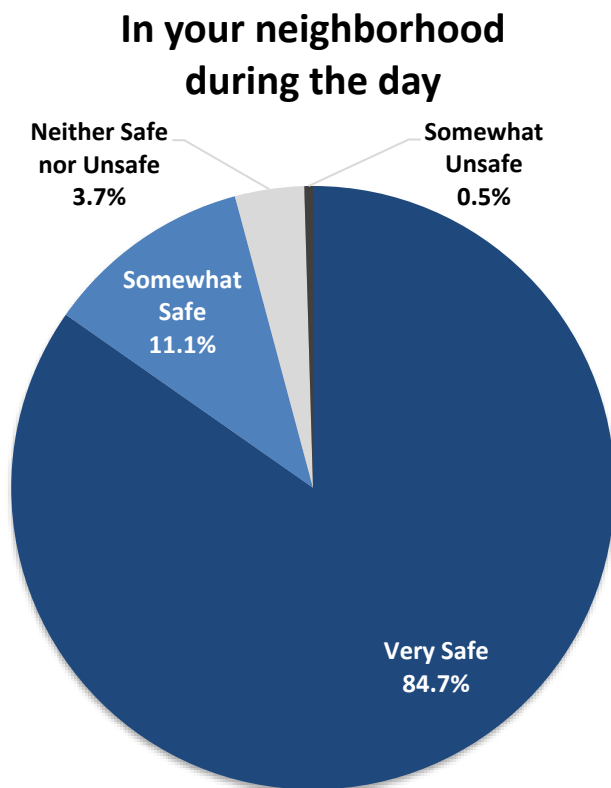
### Quality of Life Year-to-Year Positive Rating Comparison: 2020 - 2022



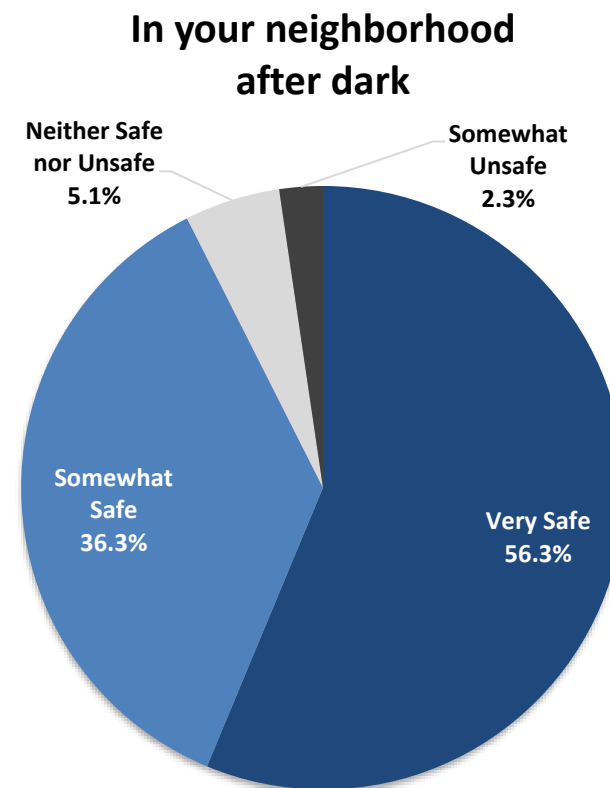
### Quality of Life Year-to-Year Positive Rating Comparison: 2020 - 2022 (Part 2)



### Public Safety: How Safe Do You Feel...

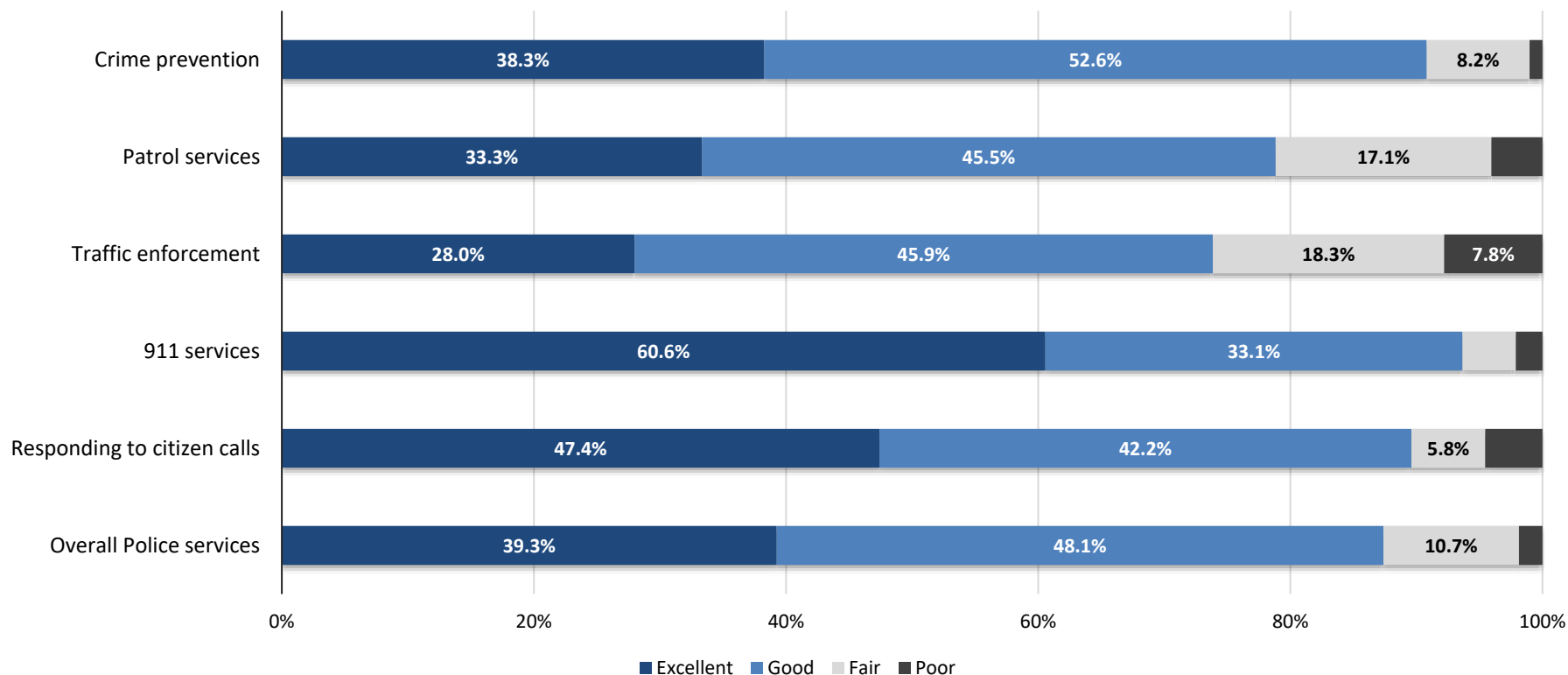


The above chart illustrates respondents' ratings as to how safe they feel in their neighborhood during the day. **Overall, 96% of respondents indicated that they feel either Very Safe or Somewhat Safe during the day.** Less than 1% of residents reported feeling less than safe during the day.



The above chart illustrates respondents' ratings on how safe they feel in their neighborhood after dark. **Overall, 93% of respondents indicated that they feel either Very Safe or Somewhat Safe after dark.** Around 2% of respondents state that they feel less than safe in their neighborhood after dark.

### Quality Ratings: Police/Public Safety Summary



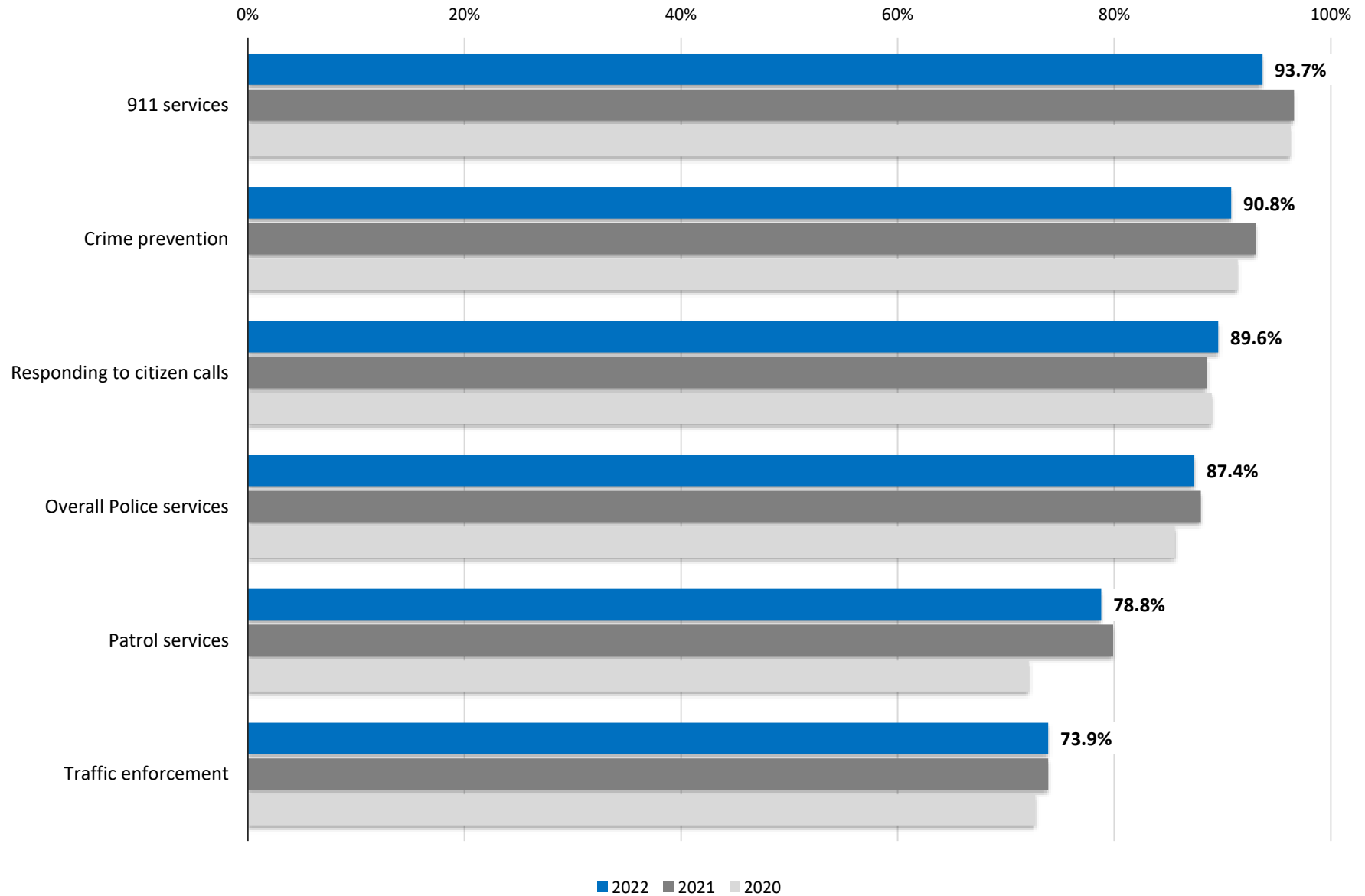
The chart above illustrates quality ratings related to Police and Public Safety Services. **93.7% of respondents rated 911 Services as positive.** In 2021, 96.6% of respondents rated this measure positively.

**Traffic Enforcement remains an area of focus, which received a significant number of Fair (18.3%) and Poor (7.8%) ratings.** This measure also received a significant number of Fair (18.6%) and Poor (7.4%) ratings in 2021. The Algonquin Police Department regularly participates in traffic enforcement campaigns during major holidays like Independence Day and Thanksgiving, which are funded through grants offered by the Illinois Department of Transportation and National Highway Safety Traffic Administration.

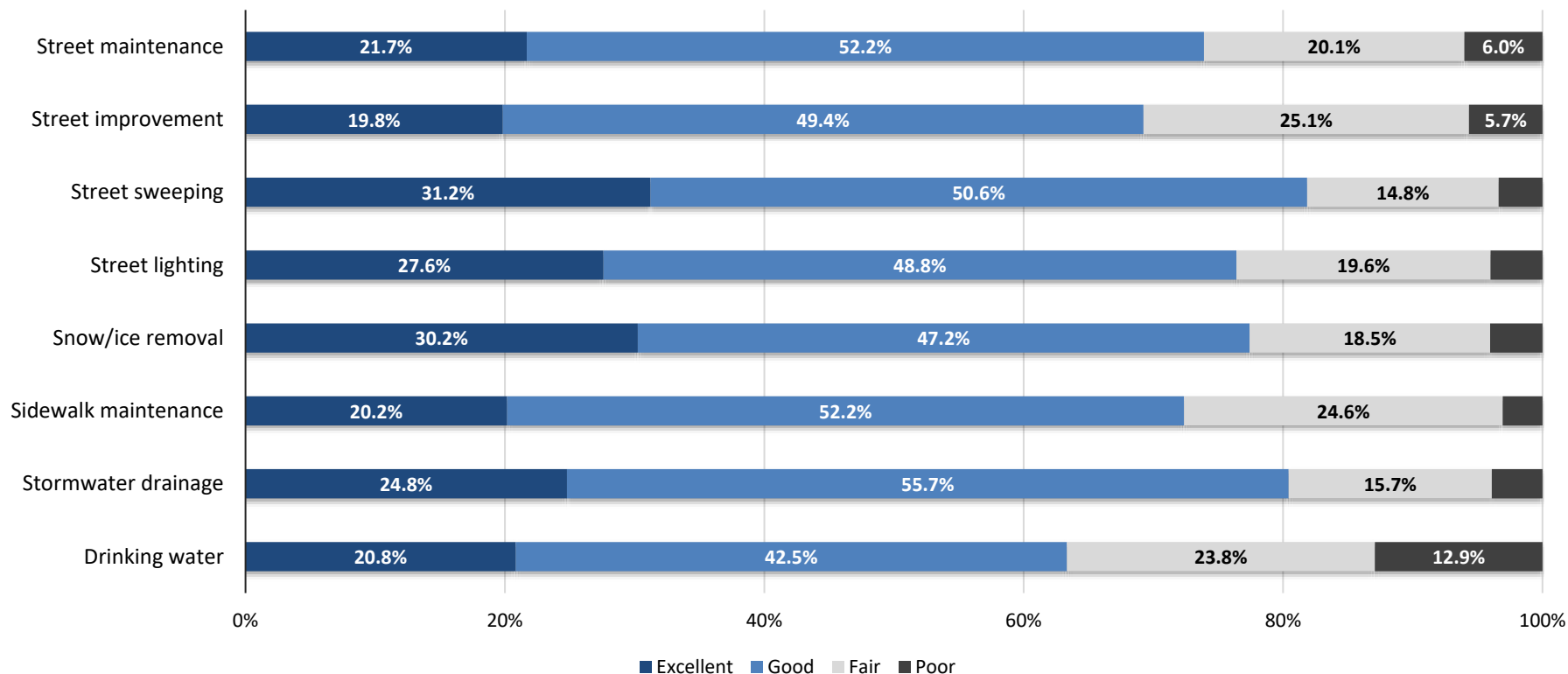
**The largest change from 2021 to 2022, in this section, is 911 Services, which decreased 2.9% from 2021.** The decrease in service quality aside, this service quality measure has remained stable with minor fluctuations since inception of the survey in 2012. 911 Services for the Village are provided through Southeast Emergency Communications, a consolidated emergency communications center that dispatches police, fire and medical services.



### Police/Public Safety Year-to-Year Positive Rating Comparison: 2020 - 2022



### Quality Ratings: Public Works/Infrastructure Summary (Part 1)

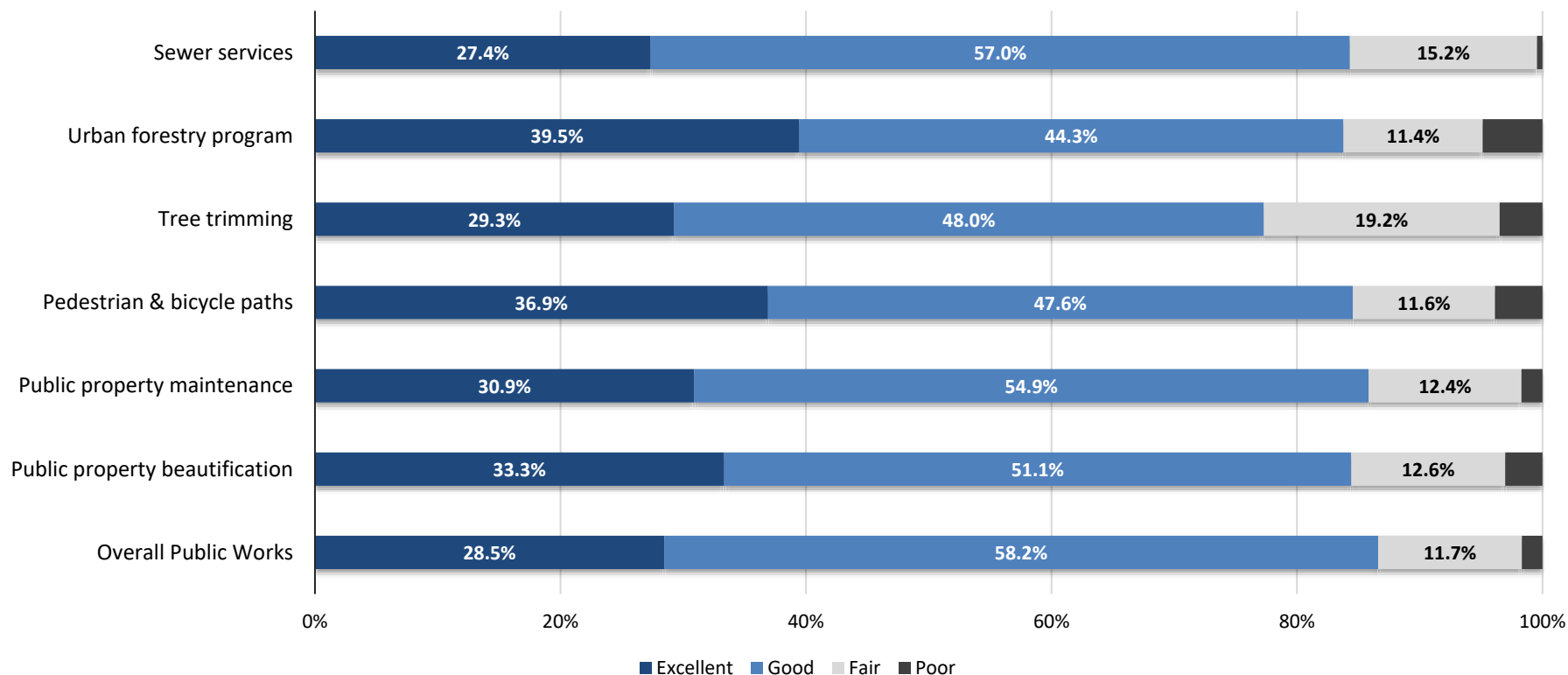


The chart above illustrates quality ratings related to Public Works and Infrastructure Services. **Street Sweeping was rated positively by 81.9% of the respondents.** This measure received positive ratings from 84.7% of respondents in 2021.

**Drinking Water remains an area of focus, which received a significant number of Fair (23.8%) and Poor (12.9%) responses.** This measure also received a significant number of Fair (20.8%) and Poor (10.8%) ratings in 2021. Annual water quality reports can be accessed on the Village’s website.

**The largest change from 2021 to 2022, in this section, is Street Maintenance (-7.7%), a decrease from 2021.** During the year, the Village completed roadway improvements to Harnish Drive, the High Hill Subdivision, and made significant progress to the North Main Street Roundabout project. A schedule of current and upcoming capital improvement projects being conducted by the Village can be viewed under the "Capital Improvement Project Funds" section in the budget document for the current fiscal year by visiting [www.algonquin.org/transparency](http://www.algonquin.org/transparency).

### Quality Ratings: Public Works/Infrastructure Summary (Part 2)

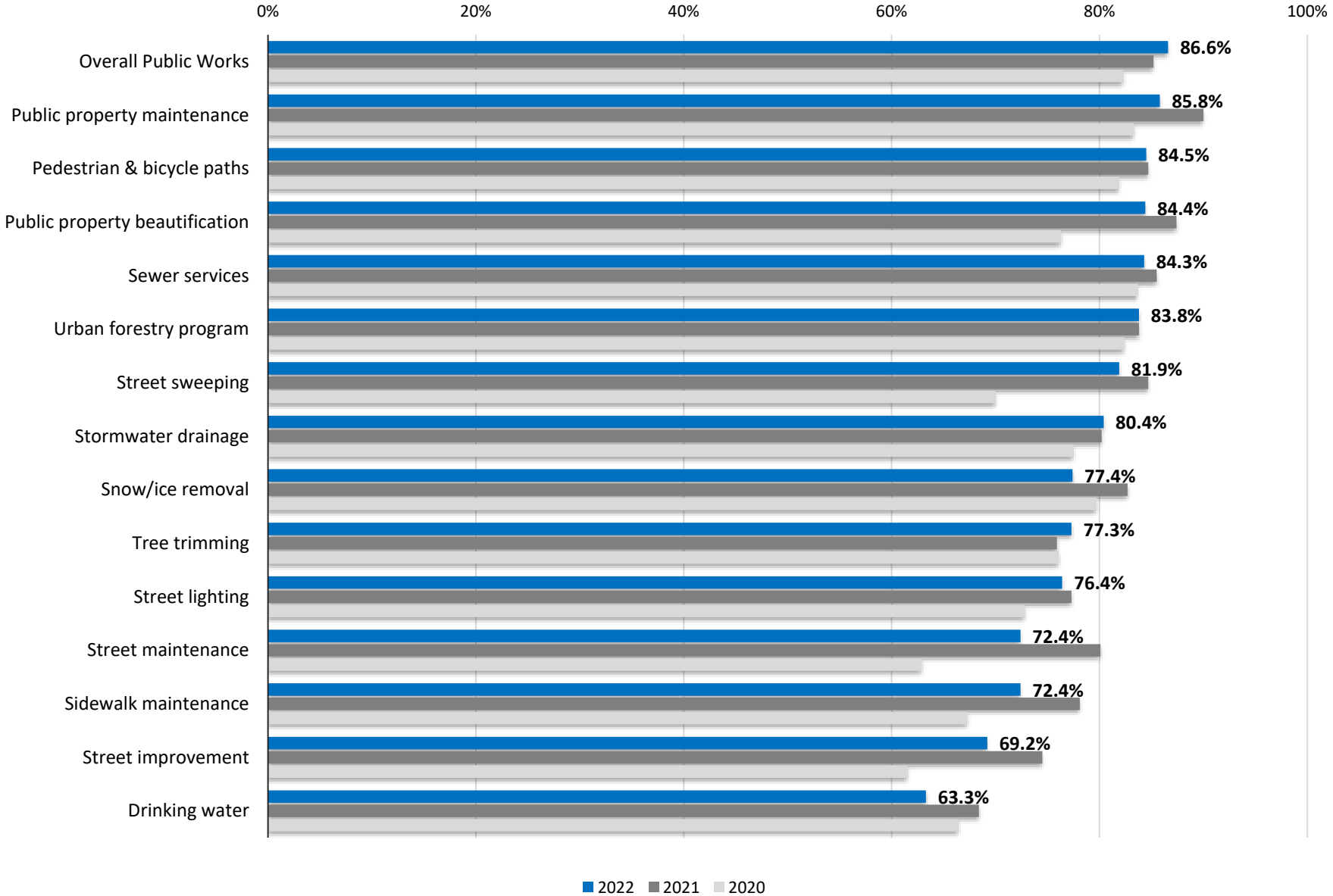


Above is another chart that illustrates quality ratings related to Public Works and Infrastructure Services. **90.0% of respondents rated Overall Public Works positively.** In 2021, 85.2% of respondents rated this measure positively.

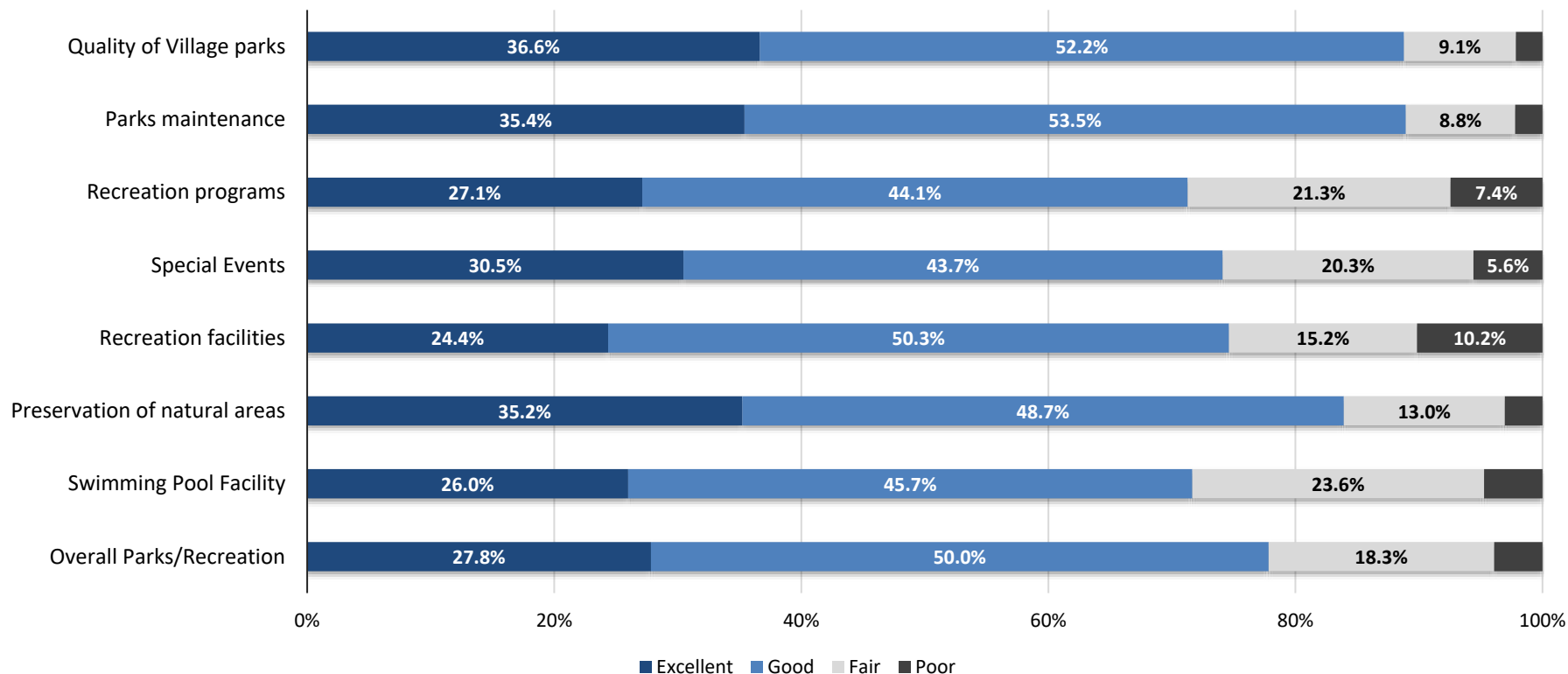
**Tree Trimming remains an area of focus, which received a significant number of Fair (19.2%) and Poor (3.5%) responses.** This measure also received a significant number of Fair (18.2%) and Poor (5.9%) ratings in 2021. This measure increased slightly from 2021 (+1.4%) and has also increased 6.1% since the inception of the survey.

**The largest change from 2021 to 2022, in this section, is Public Property Maintenance (-5.7%), a decrease from 2021.** Although this service quality measure experienced a decrease from the prior year, it has remained stable since the inception of the survey in 2012.

### Public Works Year-to-Year Positive Rating Comparison: 2020 - 2022



### Quality Ratings: Parks/Recreation

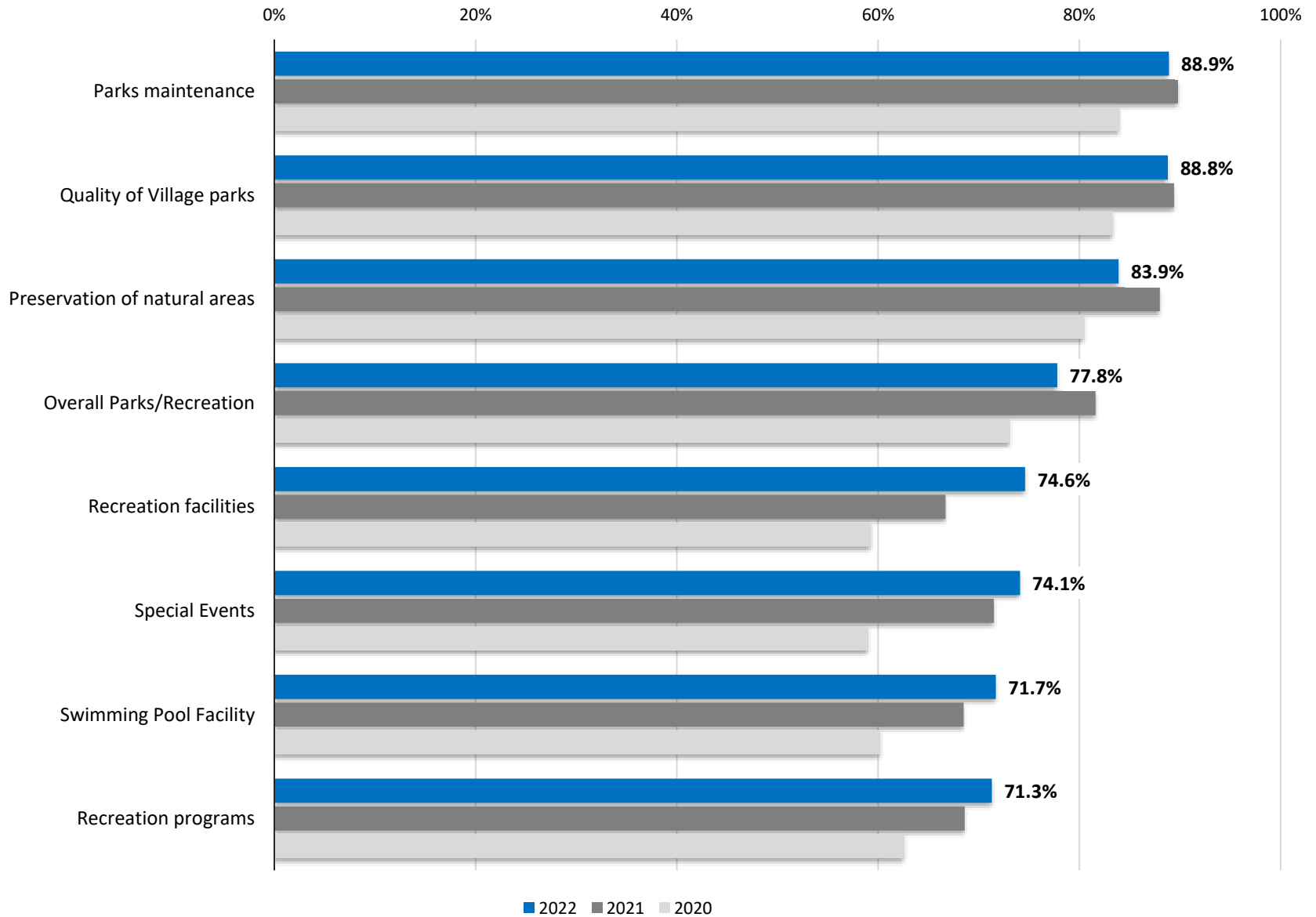


The chart above illustrates quality ratings related to Parks and Recreation Services. **Parks Maintenance was rated the highest in this category with 88.9% of respondents rating it positive.** In 2021, 89.8% of respondents rated this measure positively.

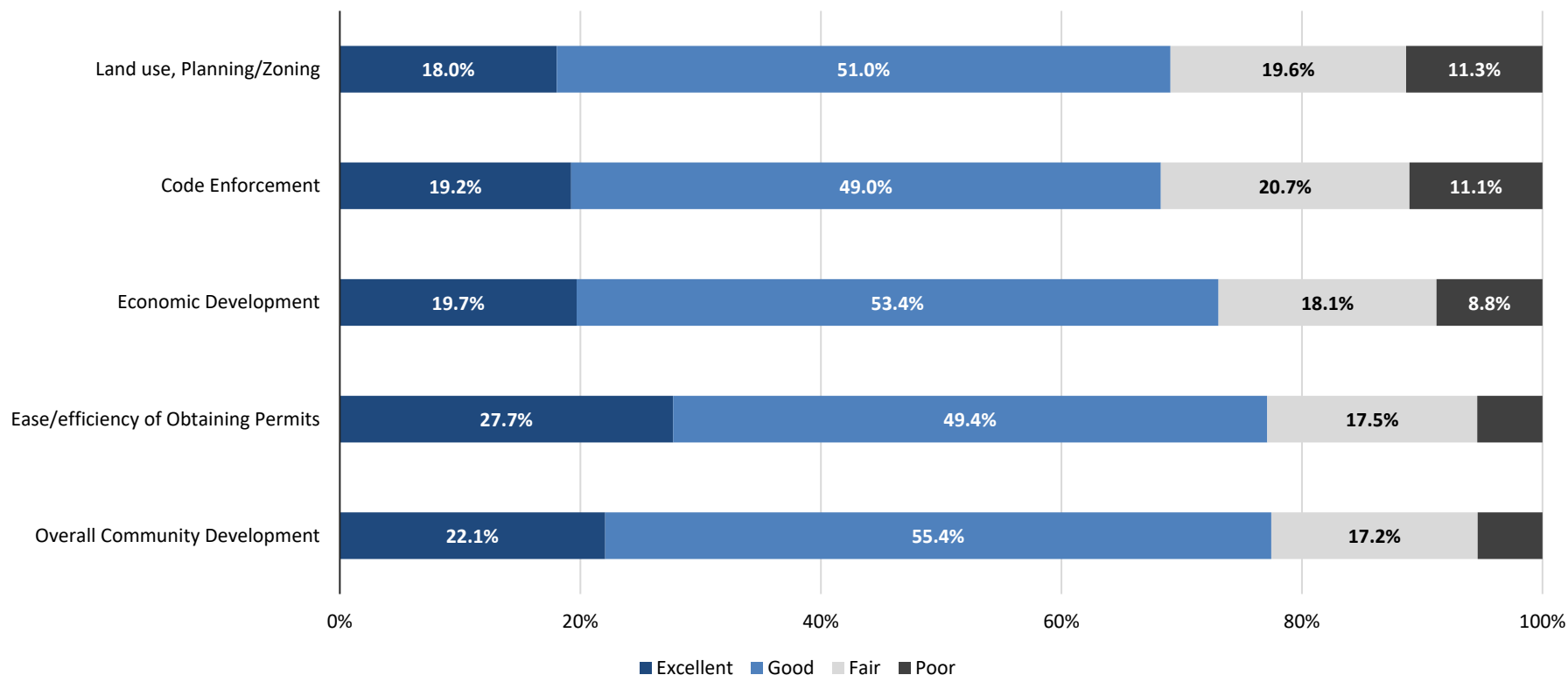
**An area of focus is Recreation Programs, which received a significant number of Fair (21.3%) and Poor (7.4%) responses.** This measure received significantly less Fair (25.2%) and Poor (6.3%) ratings in 2021. In 2021, staff from the Village’s recreation team focused on resuming in-person programming following 2020. Many of these courses were cancelled in 2020 and later resumed in hybrid or small group settings in 2021.

**The largest change from 2021 to 2022, in this section, is Recreation Facilities (+7.9%), an increase from the previous year.** In 2020, the Village Board adopted the Parks and Recreation Master Plan, which identified and outlined strategic goals and projects over the course of the next ten years, including park and facility improvements. Since then, the Village has made improvements to a number of facilities, such as Hill Climb Park, and is currently planning the redevelopment of Towne Park and Presidential Park.

### Parks/Recreation Year-to-Year Positive Rating Comparison: 2020 - 2022



### Quality Ratings: Community Development

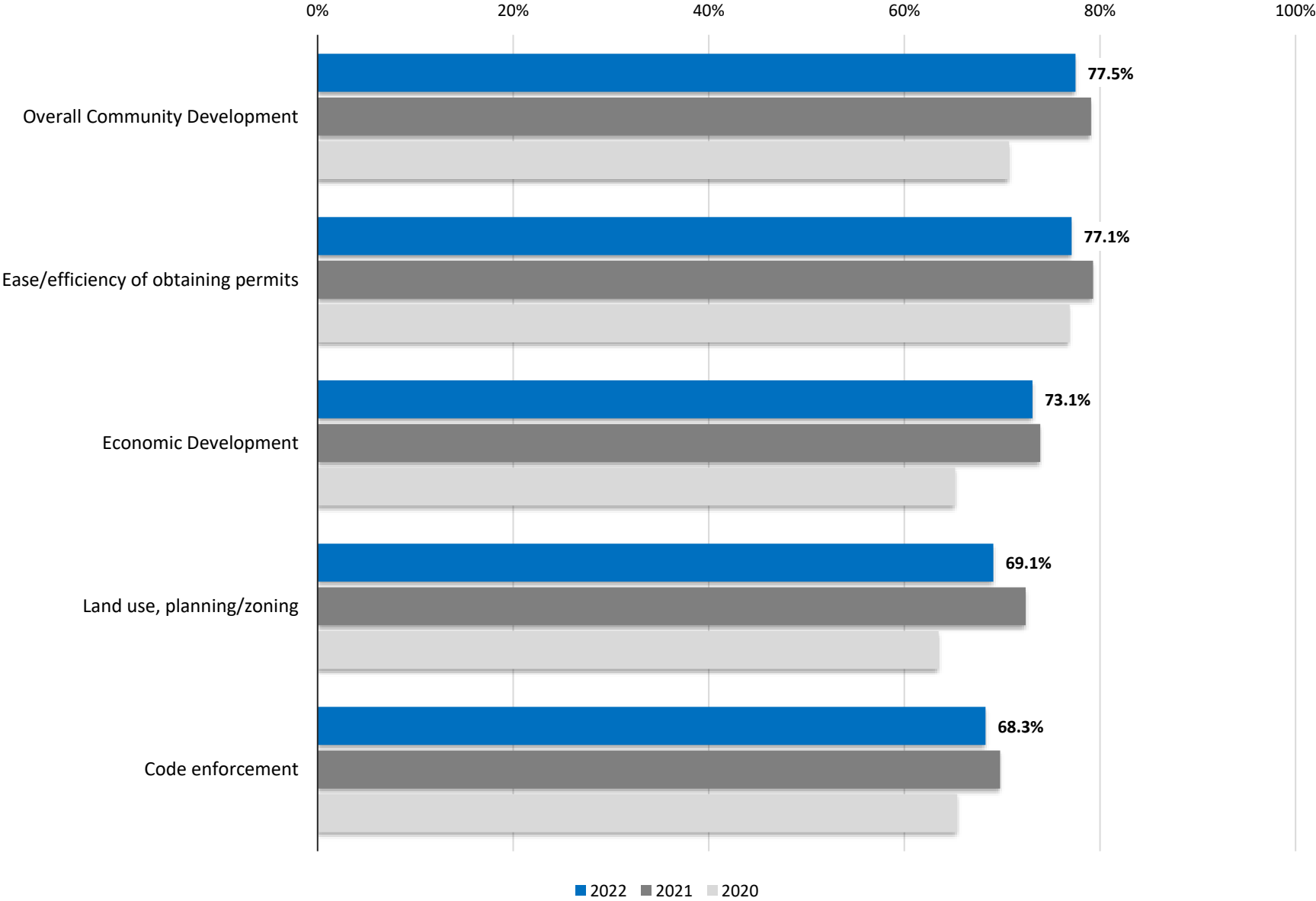


The chart above illustrates quality ratings related to Community Development Services. **Overall Community Development, the highest rated service in this category, was rated positively by 77.5% of respondents.** In 2021, this measure was rated positively by 79.1% of respondents.

**Code Enforcement remains an area to focus on, which received a significant number of Fair (20.7%) and Poor 11.1%) responses.** This measure also received a large number of Fair (25.1%) and Poor (5.0%) ratings in 2021. Despite the number of Fair and Poor responses, 82.9% of respondents agree major code enforcement issues like run-down buildings, weed lots, and junk vehicles remain little to no problem in Algonquin.

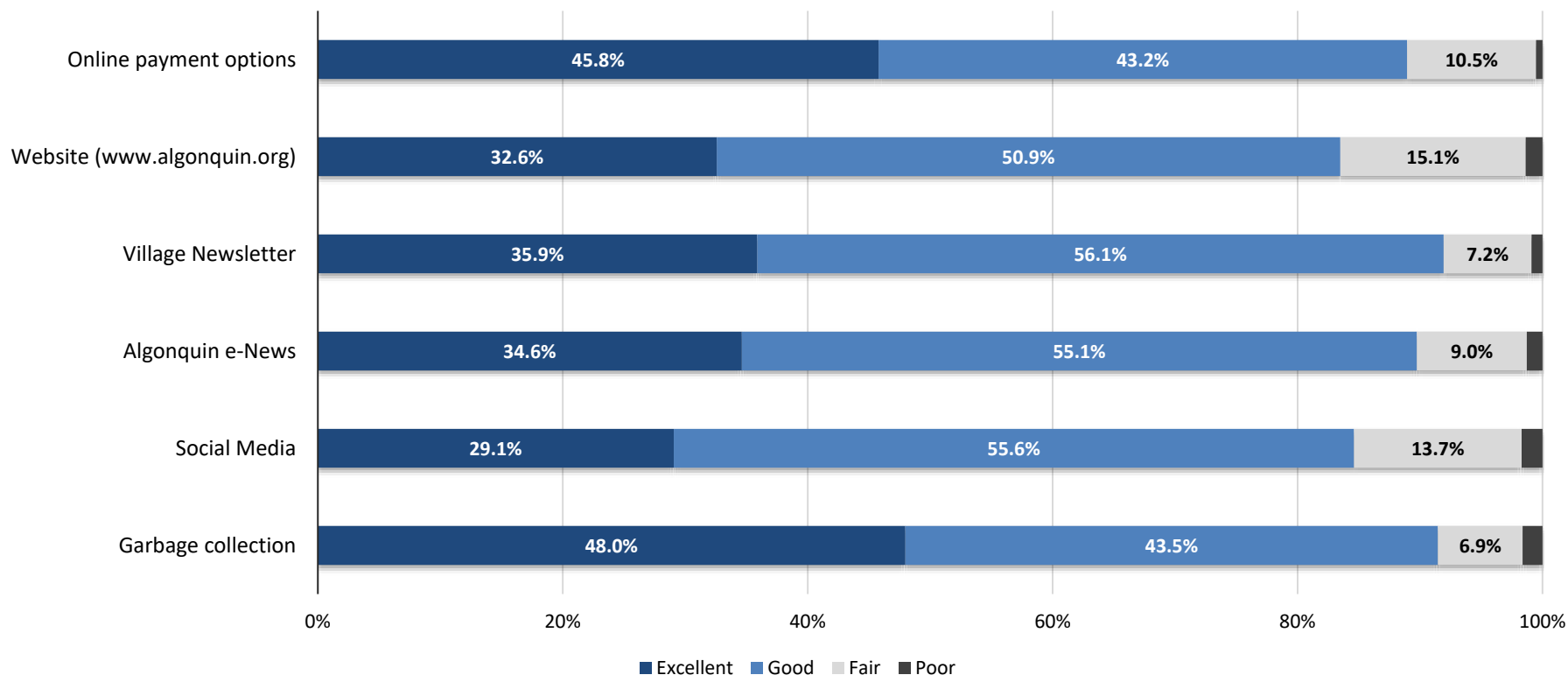
**The largest change from 2021 to 2022, for this section, was Land use, Planning/Zoning (-3.3%), a decrease from 2021.** Since inception of the survey, this measure has increased 9.0%. The Village has initiated the process to update the Comprehensive Plan, which was last updated in 2008, to establish priorities that guide the direction of future land use decisions.

### Community Development Year-to-Year Positive Rating Comparison: 2020 - 2022





### Quality Ratings: General Services

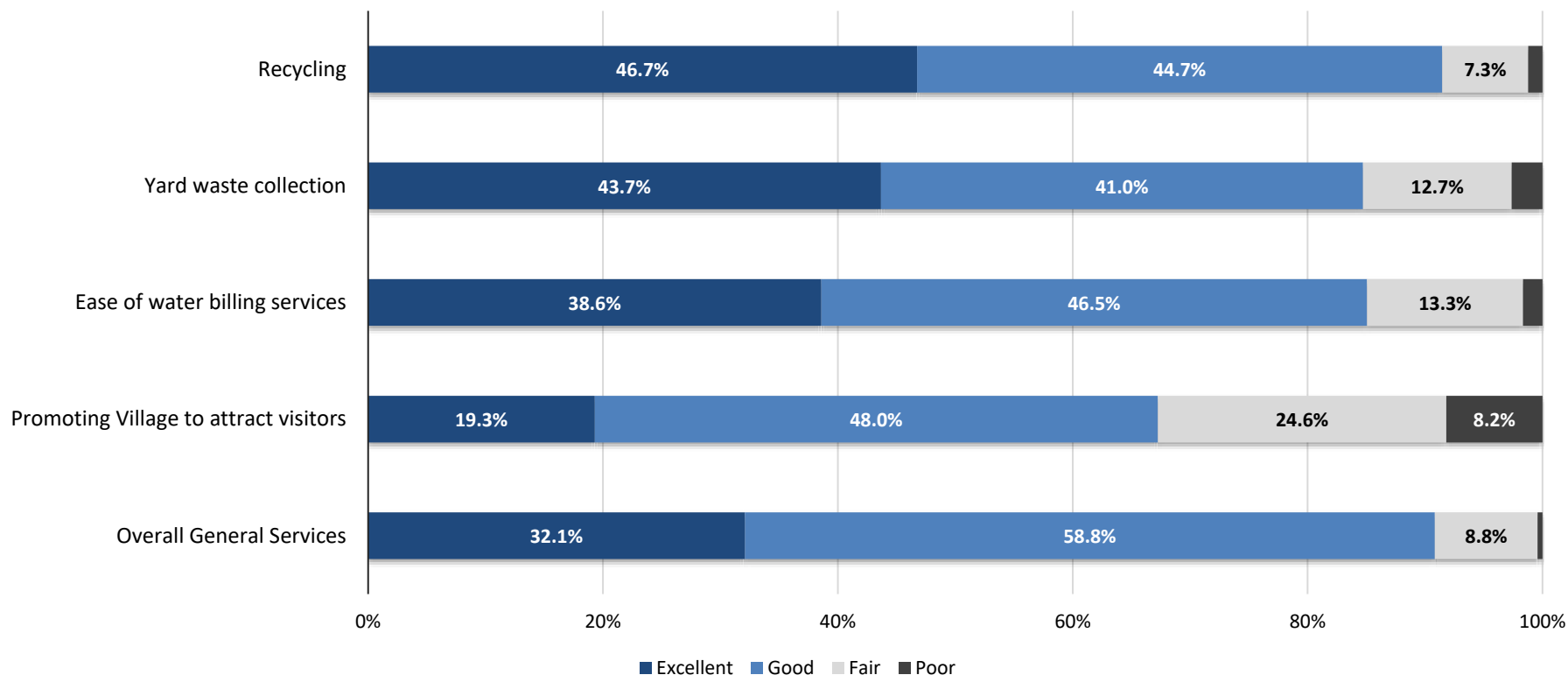


The chart above illustrates the first of two groupings of quality ratings related to General Services. **The Village Newsletter received the highest rating in this section with 91.9% of respondents rating this as positive.** In 2021, 90.6% of respondents rated this measure positively.

**The lowest rated service, in this section, is the Village website (84.6%).** The Village website received a number of Fair (15.1%) and Poor (1.4%) responses. This category received an insignificant number Fair (13.4%) and Poor (1.1%) responses in 2021. Village staff actively maintain the Village’s website to ensure information is accurate and relevant.

**Social Media accounted for the largest change in this from 2021 to 2022 (+2.9%) in this section.** The Village shares relevant information on a number of active social media accounts, including Facebook, Instagram, Twitter, Nextdoor, and LinkedIn.

### Quality Ratings: General Services (Part 2)

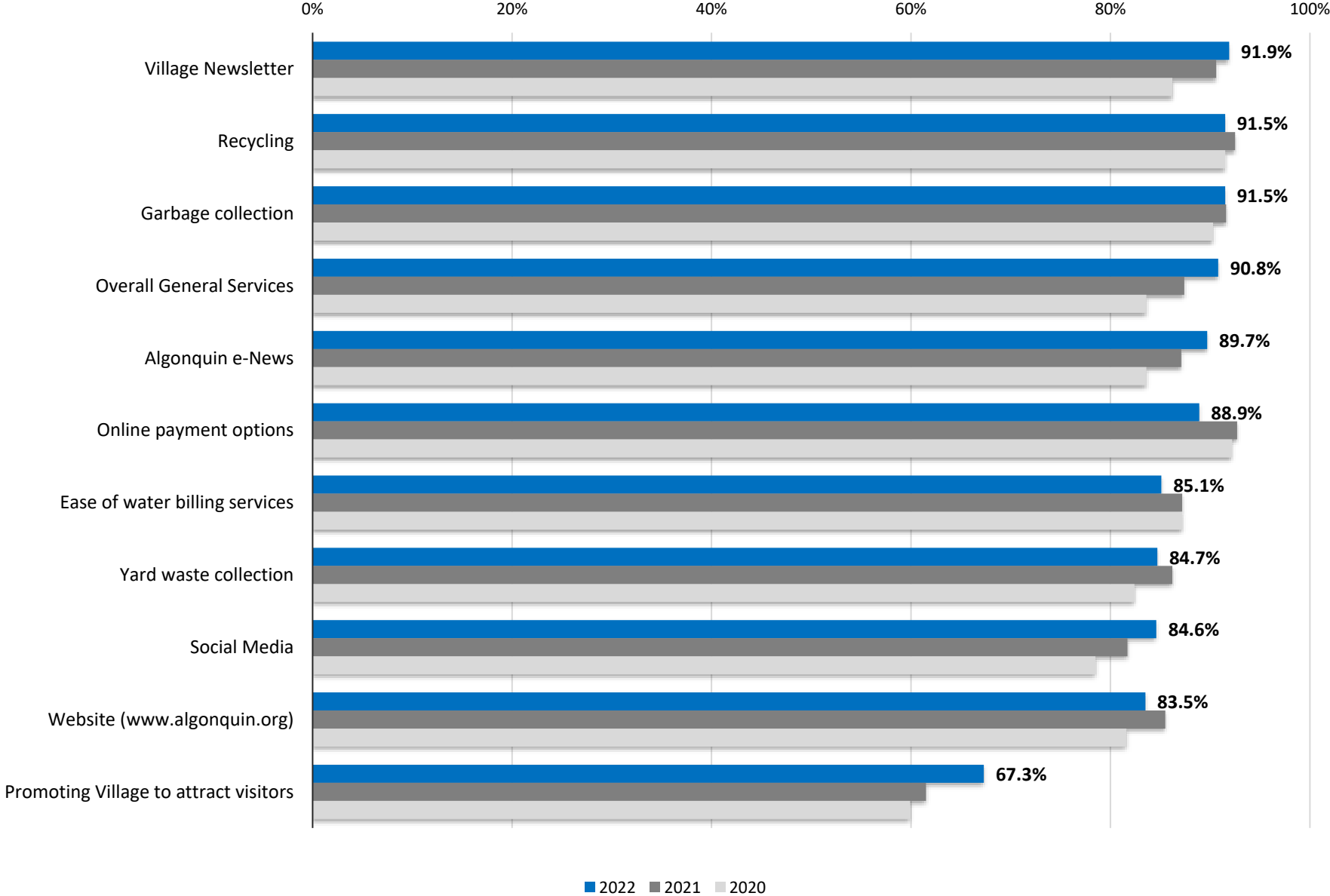


This chart shows the second grouping of General Services evaluated in the Algonquin Community Survey. **Recycling was rated positively by 91.5% of the time by residents.** In 2021, this measure received a positive rating by 92.5% of respondents.

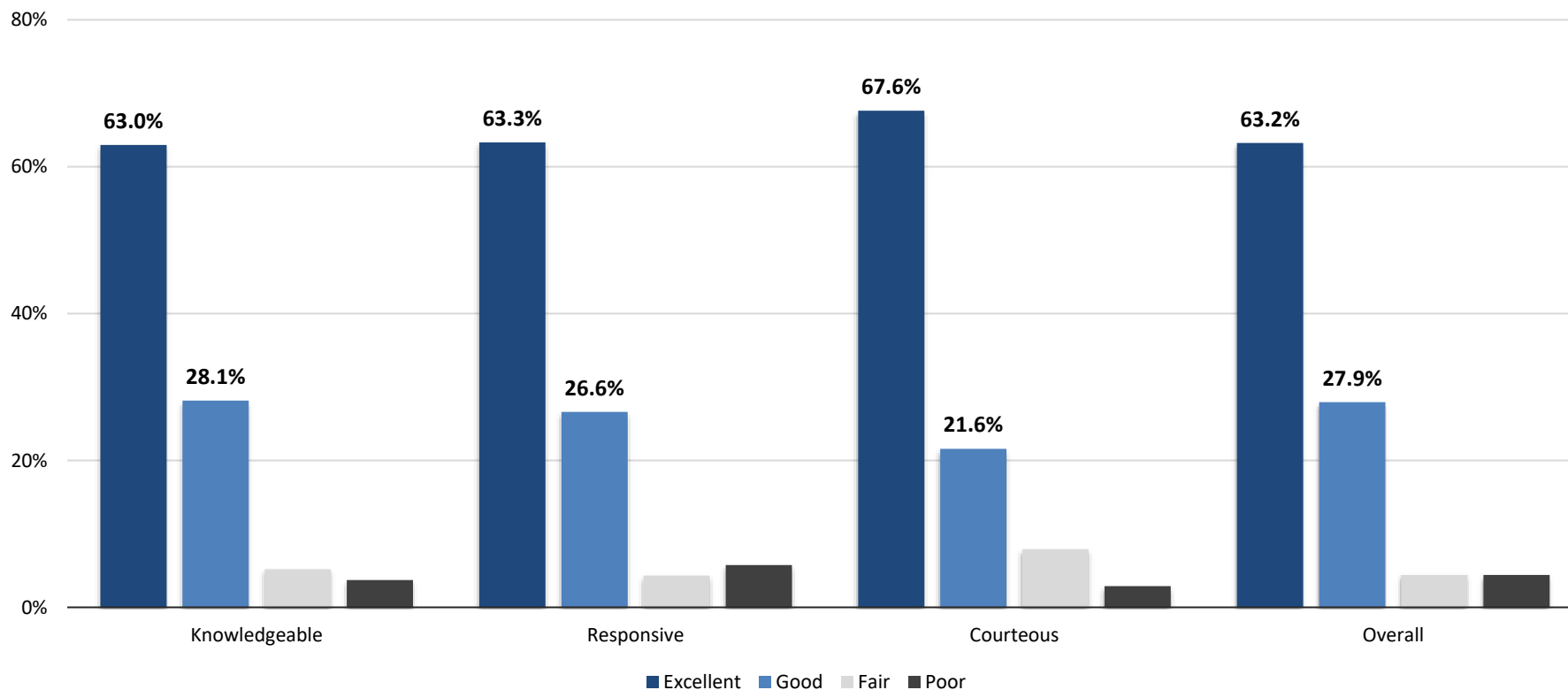
**An area of focus continues to be Promoting the Village to Attract Visitors, which received a significant number of Fair (24.6%) and Poor (8.2%) responses.** This measure also received a significant number of Fair (30.1%) and Poor (8.4%) ratings in 2021. Staff from General Services utilize the Village’s social media platforms and other media outlets to actively promote events and attractions in the Village. With the continuation of larger special events following 2020, these outlets have been leveraged with success for events like the Summer Concert Series, Art on the Fox, and Miracle on Main.

**Additionally, Promoting the Village to Attract Visitors exhibited the largest change from 2021 to 2022, in this section (+5.8%), an increase from 2021.** This change was expected as promotion of special events has resumed following a downturn in 2020.

### General Services Year-to-Year Positive Rating Comparison: 2020 - 2022



### Village Employee Performance



This chart illustrates the performance rating of Village employees by those residents who have had contact with staff. **Overall, employee interaction was rated as Excellent or Good in all four evaluation categories: Knowledgeable, Responsive, Courteous, and Overall.** Ratings in order of greatest to least are as follows: Overall (91.2%), Knowledgeable (91.1%), Responsive (89.9%), and Courteous (89.2%).

Each department of the Village trains its staff to be proficient in multiple areas congruent with the services that are provided. Residents and visitors are also given multiple options to communicate with Village staff regarding any comments or concerns they may have in-person or through other means such as phone, email, social media, or the Village website.

## 1. Please indicate how you would describe the following quality of life measures in Algonquin:

### Algonquin as a place to live

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	47.5%	39.8%	45.5%	47.2%
(2) Good	45.9%	47.3%	48.6%	46.9%
(3) Fair	4.5%	8.3%	4.1%	4.3%
(4) Poor	0.8%	1.7%	0.5%	0.8%
(N) Don't Know	1.2%	0.4%	0.0%	0.0%
No Answer	0.0%	2.5%	1.8%	0.8%
<b>Average</b>	<b>1.58</b>	<b>1.71</b>	<b>1.59</b>	<b>1.58</b>

### Your neighborhood as a place to live

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	48.8%	46.5%	50.5%	53.9%
(2) Good	44.2%	42.3%	39.2%	40.6%
(3) Fair	5.0%	7.5%	6.3%	4.3%
(4) Poor	1.2%	2.1%	1.4%	0.4%
(N) Don't Know	0.0%	0.0%	0.0%	0.0%
No Answer	0.8%	1.7%	3.2%	0.8%
<b>Average</b>	<b>1.58</b>	<b>1.65</b>	<b>1.57</b>	<b>1.51</b>

### Algonquin as a place to raise children

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	40.9%	35.3%	36.5%	39.0%
(2) Good	39.7%	36.5%	41.0%	33.9%
(3) Fair	5.4%	7.1%	7.7%	5.9%
(4) Poor	0.4%	2.1%	0.0%	1.2%
(N) Don't Know	11.6%	17.8%	13.1%	18.1%
No Answer	2.1%	1.2%	2.3%	2.0%
<b>Average</b>	<b>1.60</b>	<b>1.70</b>	<b>1.66</b>	<b>1.62</b>

### Algonquin as a place to work

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	13.2%	10.0%	11.7%	14.2%
(2) Good	19.8%	22.0%	21.6%	22.4%
(3) Fair	14.5%	12.9%	12.2%	11.0%
(4) Poor	5.8%	6.6%	5.4%	4.3%
(N) Don't Know	44.6%	46.9%	45.9%	47.2%
No Answer	2.1%	1.7%	3.6%	0.8%
<b>Average</b>	<b>2.24</b>	<b>2.31</b>	<b>2.22</b>	<b>2.11</b>

### Algonquin compare dto other communities in the area

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	31.0%	23.7%	27.5%	32.3%
(2) Good	51.2%	53.5%	52.7%	49.2%
(3) Fair	9.1%	12.4%	10.8%	11.4%
(4) Poor	1.7%	2.9%	1.8%	0.4%
(N) Don't Know	5.0%	0.0%	0.0%	0.0%
No Answer	2.1%	2.9%	2.7%	1.2%
<b>Average</b>	<b>1.80</b>	<b>1.94</b>	<b>1.86</b>	<b>1.78</b>

### Overall appearance of Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	31.0%	27.4%	34.7%	31.5%
(2) Good	55.4%	53.1%	51.8%	54.7%
(3) Fair	9.9%	15.8%	10.8%	11.8%
(4) Poor	2.5%	2.1%	0.5%	0.8%
(N) Don't Know	0.0%	0.4%	0.0%	0.0%
No Answer	1.2%	1.2%	2.7%	1.2%
<b>Average</b>	<b>1.84</b>	<b>1.92</b>	<b>1.76</b>	<b>1.82</b>

# Comprehensive Results

## Cleanliness of Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.8%	32.4%	44.6%	41.3%
(2) Good	51.7%	50.6%	44.6%	46.1%
(3) Fair	7.9%	12.9%	7.7%	9.1%
(4) Poor	1.7%	2.1%	0.9%	1.2%
(N) Don't Know	0.4%	0.4%	0.0%	0.8%
No Answer	1.7%	1.7%	2.7%	1.6%
<b>Average</b>	<b>1.74</b>	<b>1.84</b>	<b>1.64</b>	<b>1.69</b>

## Overall quality of new development in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	21.9%	21.2%	23.4%	22.0%
(2) Good	45.9%	46.5%	44.1%	44.5%
(3) Fair	18.6%	17.4%	20.3%	17.7%
(4) Poor	7.0%	5.8%	4.5%	6.7%
(N) Don't Know	5.4%	7.5%	5.4%	8.3%
No Answer	1.2%	1.7%	2.7%	0.8%
<b>Average</b>	<b>2.12</b>	<b>2.09</b>	<b>2.06</b>	<b>2.10</b>

## Overall direction that Algonquin is taking

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.0%	21.6%	21.6%	24.4%
(2) Good	47.5%	48.1%	49.1%	46.1%
(3) Fair	15.7%	16.2%	15.8%	16.1%
(4) Poor	2.1%	2.9%	2.7%	2.0%
(N) Don't Know	7.0%	8.3%	8.6%	10.2%
No Answer	1.7%	2.9%	2.7%	1.2%
<b>Average</b>	<b>1.93</b>	<b>2.00</b>	<b>1.99</b>	<b>1.95</b>

## Overall quality of businesses and services in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	25.2%	26.6%	24.8%	29.9%
(2) Good	51.7%	54.4%	54.5%	50.8%
(3) Fair	18.2%	12.4%	15.8%	15.0%
(4) Poor	2.5%	4.1%	1.4%	2.4%
(N) Don't Know	0.4%	0.4%	1.4%	0.4%
No Answer	2.1%	2.1%	2.7%	1.6%
<b>Average</b>	<b>1.98</b>	<b>1.94</b>	<b>1.93</b>	<b>1.90</b>

## Shopping opportunities

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	45.0%	21.2%	23.4%	22.0%
(2) Good	36.8%	46.5%	44.1%	44.5%
(3) Fair	14.9%	17.4%	20.3%	17.7%
(4) Poor	2.1%	5.8%	4.5%	6.7%
(N) Don't Know	0.0%	7.5%	5.4%	8.3%
No Answer	1.2%	1.7%	2.7%	0.8%
<b>Average</b>	<b>1.74</b>	<b>2.09</b>	<b>2.06</b>	<b>2.10</b>

## Recreational opportunities

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	21.1%	12.4%	20.7%	25.2%
(2) Good	43.0%	42.7%	42.3%	42.5%
(3) Fair	24.4%	23.7%	24.8%	18.1%
(4) Poor	5.4%	13.3%	4.1%	6.7%
(N) Don't Know	5.0%	6.6%	5.4%	7.1%
No Answer	1.2%	1.2%	3.2%	0.4%
<b>Average</b>	<b>2.15</b>	<b>2.41</b>	<b>2.13</b>	<b>2.07</b>

# Comprehensive Results

## Employment opportunities

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	6.2%	5.4%	7.7%	9.4%
(2) Good	21.5%	17.0%	22.1%	21.7%
(3) Fair	18.6%	19.1%	16.7%	17.3%
(4) Poor	8.7%	9.1%	6.3%	5.5%
(N) Don't Know	42.6%	47.7%	44.1%	44.9%
No Answer	2.5%	1.7%	3.6%	1.2%
<b>Average</b>	<b>2.54</b>	<b>2.63</b>	<b>2.41</b>	<b>2.35</b>

## Opportunities to participate in social events and activities

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	19.0%	11.6%	14.0%	24.0%
(2) Good	43.4%	39.4%	45.5%	41.3%
(3) Fair	23.6%	28.6%	23.4%	20.5%
(4) Poor	3.3%	6.2%	3.2%	7.5%
(N) Don't Know	9.5%	12.0%	10.8%	6.3%
No Answer	1.2%	2.1%	3.6%	0.4%
<b>Average</b>	<b>2.13</b>	<b>2.34</b>	<b>2.18</b>	<b>2.12</b>

## Ease of car travel in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	13.2%	10.0%	16.2%	17.7%
(2) Good	24.4%	26.1%	42.3%	40.2%
(3) Fair	32.6%	27.4%	27.9%	27.6%
(4) Poor	28.1%	35.3%	11.7%	10.2%
(N) Don't Know	0.4%	0.0%	0.0%	2.4%
No Answer	1.2%	1.2%	2.3%	2.0%
<b>Average</b>	<b>2.77</b>	<b>2.89</b>	<b>2.36</b>	<b>2.32</b>

## Ease of bicycle travel in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	15.7%	11.2%	20.3%	22.0%
(2) Good	23.6%	34.9%	34.7%	37.0%
(3) Fair	24.4%	21.6%	11.7%	14.6%
(4) Poor	7.4%	7.9%	7.2%	5.1%
(N) Don't Know	26.9%	23.2%	23.4%	20.5%
No Answer	2.1%	1.2%	3.2%	0.8%
<b>Average</b>	<b>2.33</b>	<b>2.35</b>	<b>2.08</b>	<b>2.04</b>

## Ease of walking in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	20.7%	20.7%	29.7%	30.7%
(2) Good	37.6%	41.9%	39.6%	44.1%
(3) Fair	26.0%	22.0%	14.9%	16.1%
(4) Poor	7.9%	8.3%	8.6%	3.1%
(N) Don't Know	5.8%	5.0%	4.5%	4.3%
No Answer	2.1%	2.1%	3.2%	1.6%
<b>Average</b>	<b>2.23</b>	<b>2.19</b>	<b>2.02</b>	<b>1.91</b>

## Availability of paths and walking trails

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.0%	26.1%	37.4%	33.9%
(2) Good	41.7%	43.2%	37.4%	42.9%
(3) Fair	19.4%	16.6%	12.2%	13.0%
(4) Poor	4.1%	6.2%	4.5%	5.5%
(N) Don't Know	6.2%	6.2%	7.2%	3.5%
No Answer	2.5%	1.7%	1.8%	1.2%
<b>Average</b>	<b>2.02</b>	<b>2.03</b>	<b>1.82</b>	<b>1.90</b>

# Comprehensive Results

## Traffic flow on major streets

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	4.5%	4.1%	9.9%	13.4%
(2) Good	19.8%	16.6%	38.7%	33.5%
(3) Fair	37.2%	31.5%	32.9%	35.8%
(4) Poor	35.1%	44.8%	15.8%	14.6%
(N) Don't Know	1.2%	0.4%	0.5%	0.8%
No Answer	2.1%	2.5%	2.7%	1.6%
<b>Average</b>	<b>3.06</b>	<b>3.21</b>	<b>2.56</b>	<b>2.53</b>

## Quality of overall natural environment in Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	24.4%	22.0%	30.2%	29.9%
(2) Good	49.6%	53.1%	48.2%	48.8%
(3) Fair	19.8%	16.2%	14.9%	15.0%
(4) Poor	2.1%	6.2%	2.7%	3.5%
(N) Don't Know	1.7%	1.7%	1.4%	2.0%
No Answer	2.5%	0.8%	3.2%	0.8%
<b>Average</b>	<b>2.00</b>	<b>2.07</b>	<b>1.90</b>	<b>1.92</b>

## Value of services for the taxes paid to the Village of Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	14.5%	9.5%	10.8%	15.4%
(2) Good	39.7%	36.9%	43.7%	37.4%
(3) Fair	26.0%	32.4%	26.1%	29.9%
(4) Poor	14.0%	16.2%	12.2%	11.8%
(N) Don't Know	3.7%	2.5%	3.6%	3.1%
No Answer	2.1%	2.5%	4.1%	2.4%
<b>Average</b>	<b>2.42</b>	<b>2.58</b>	<b>2.43</b>	<b>2.40</b>

## Overall direction that Algonquin is taking

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	17.8%	15.4%	15.3%	20.5%
(2) Good	45.9%	51.0%	52.7%	50.4%
(3) Fair	22.7%	20.3%	19.4%	18.1%
(4) Poor	5.8%	5.8%	3.2%	3.5%
(N) Don't Know	6.2%	5.8%	6.3%	5.5%
No Answer	1.7%	1.7%	3.6%	2.0%
<b>Average</b>	<b>2.18</b>	<b>2.18</b>	<b>2.11</b>	<b>2.05</b>

## Overall image or reputation of Algonquin

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	22.7%	21.2%	24.3%	26.4%
(2) Good	56.2%	54.8%	54.1%	55.1%
(3) Fair	14.0%	14.9%	12.6%	14.6%
(4) Poor	2.1%	3.7%	0.9%	0.8%
(N) Don't Know	3.3%	3.7%	5.4%	2.0%
No Answer	1.7%	1.7%	3.2%	1.2%
<b>Average</b>	<b>1.95</b>	<b>2.01</b>	<b>1.89</b>	<b>1.89</b>



**2. To what degree, if at all, are run-down buildings, weed lots or junk vehicles a problem in Algonquin?**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Not a problem	31.4%	31.5%	37.8%	35.0%
Minor problem	40.9%	39.4%	40.5%	41.3%
Moderate problem	12.0%	17.0%	10.8%	14.6%
Major problem	4.5%	2.5%	2.3%	1.2%
Don't Know	9.9%	7.5%	7.2%	4.7%
No Answer	1.2%	2.1%	1.8%	1.6%

**3. Please rate how safe you feel:**

**In your neighborhood during the day**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Very Safe	78.1%	77.6%	82.4%	78.0%
(2) Somewhat Safe	16.5%	17.4%	10.8%	16.5%
(3) Neither Safe nor Unsafe	2.1%	2.5%	3.6%	1.6%
(4) Somewhat Unsafe	0.8%	0.4%	0.5%	0.8%
(5) Very Unsafe	1.2%	0.8%	0.0%	0.8%
(N) Don't Know	0.0%	0.0%	0.0%	0.0%
No Answer	1.2%	1.2%	3.2%	2.4%
<b>Average</b>	<b>1.36</b>	<b>1.27</b>	<b>1.30</b>	<b>1.28</b>

**In your neighborhood after dark**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Very Safe	55.8%	54.8%	54.5%	48.0%
(2) Somewhat Safe	33.9%	33.2%	35.1%	38.2%
(3) Neither Safe nor Unsafe	4.5%	5.8%	5.0%	5.5%
(4) Somewhat Unsafe	3.3%	2.9%	2.3%	3.5%
(5) Very Unsafe	1.2%	1.2%	0.0%	0.8%
(N) Don't Know	0.4%	1.2%	0.9%	1.2%
No Answer	0.8%	0.8%	2.7%	2.8%
<b>Average</b>	<b>1.35</b>	<b>1.36</b>	<b>1.22</b>	<b>1.31</b>

**4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Yes	3.3%	2.9%	3.7%	4.8%
No	93.8%	95.0%	93.6%	92.4%
Don't Know	1.2%	0.4%	0.0%	0.4%
No Answer	1.7%	1.7%	2.7%	2.4%

## 5. If yes, was this crime (these crimes) reported to the police?

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Yes	2.9%	2.9%	3.3%	2.9%
No	3.7%	5.0%	2.4%	5.4%
Don't Know	4.1%	2.9%	0.9%	0.4%
No Answer	89.3%	89.2%	93.4%	91.3%

## 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village services by circling your answer for each specific service statement.

### POLICE/PUBLIC SAFETY

#### Crime prevention

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	32.2%	23.2%	27.5%	29.5%
(2) Good	42.1%	51.5%	45.9%	40.6%
(3) Fair	5.0%	5.8%	4.1%	6.3%
(4) Poor	1.2%	1.2%	1.4%	0.8%
(N) Don't Know	17.4%	17.8%	17.6%	20.5%
No Answer	2.1%	0.4%	4.1%	2.4%
<b>Average</b>	<b>1.69</b>	<b>1.82</b>	<b>1.74</b>	<b>1.72</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	83.2%	75.7%	76.7%	85.0%
(2) Medium	7.4%	10.7%	7.6%	7.1%
(3) Low	0.6%	0.4%	0.0%	0.8%
(N) Don't Know	2.3%	2.2%	4.3%	2.4%
No Answer	6.5%	11.0%	12.9%	4.7%
<b>Average</b>	<b>1.10</b>	<b>1.13</b>	<b>1.09</b>	<b>1.41</b>

#### Patrol services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	29.3%	22.4%	23.4%	29.1%
(2) Good	41.3%	39.8%	44.6%	39.8%
(3) Fair	11.2%	17.4%	12.6%	15.0%
(4) Poor	3.3%	6.6%	4.5%	3.5%
(N) Don't Know	12.8%	12.9%	13.1%	10.2%
No Answer	2.1%	0.8%	2.3%	2.4%
<b>Average</b>	<b>1.86</b>	<b>2.10</b>	<b>1.98</b>	<b>1.92</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	46.3%	61.8%	57.7%	69.3%
(2) Medium	30.2%	27.0%	29.7%	22.0%
(3) Low	7.9%	1.7%	2.3%	2.4%
(N) Don't Know	8.7%	1.7%	1.8%	1.2%
No Answer	7.0%	7.9%	9.0%	5.1%
<b>Average</b>	<b>1.54</b>	<b>1.33</b>	<b>1.38</b>	<b>1.29</b>

# Comprehensive Results

## Traffic enforcement

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	23.6%	15.4%	18.0%	24.0%
(2) Good	38.0%	47.7%	44.6%	39.4%
(3) Fair	14.5%	13.7%	15.8%	15.7%
(4) Poor	8.7%	10.0%	6.3%	6.7%
(N) Don't Know	13.6%	12.9%	13.1%	11.4%
No Answer	1.7%	0.4%	2.7%	2.8%
<b>Average</b>	<b>2.10</b>	<b>2.21</b>	<b>2.12</b>	<b>2.06</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	43.8%	42.7%	43.7%	53.9%
(2) Medium	38.0%	43.2%	34.7%	30.3%
(3) Low	8.7%	5.4%	9.9%	8.7%
(N) Don't Know	3.3%	1.2%	3.2%	1.6%
No Answer	6.2%	7.5%	9.0%	5.5%
<b>Average</b>	<b>1.61</b>	<b>1.59</b>	<b>1.62</b>	<b>1.51</b>

## 911 services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	34.3%	29.0%	27.0%	33.9%
(2) Good	19.0%	24.9%	23.9%	18.5%
(3) Fair	2.9%	1.2%	1.8%	2.4%
(4) Poor	0.8%	0.8%	0.0%	1.2%
(N) Don't Know	40.9%	43.6%	44.6%	40.2%
No Answer	2.1%	0.4%	3.2%	3.9%
<b>Average</b>	<b>1.48</b>	<b>1.53</b>	<b>1.52</b>	<b>1.48</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	50.8%	83.4%	79.7%	83.5%
(2) Medium	15.3%	5.8%	7.2%	5.1%
(3) Low	1.2%	0.0%	0.9%	1.2%
(N) Don't Know	26.0%	3.3%	4.1%	5.1%
No Answer	6.6%	7.5%	8.6%	5.1%
<b>Average</b>	<b>1.26</b>	<b>1.07</b>	<b>1.10</b>	<b>1.08</b>

## Responding to citizen calls

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	33.9%	27.0%	25.7%	28.7%
(2) Good	25.2%	23.2%	30.2%	25.6%
(3) Fair	3.3%	3.7%	6.8%	3.5%
(4) Poor	0.4%	2.5%	0.5%	2.8%
(N) Don't Know	35.1%	42.7%	34.7%	36.2%
No Answer	2.1%	0.8%	2.7%	3.1%
<b>Average</b>	<b>1.53</b>	<b>1.68</b>	<b>1.71</b>	<b>1.68</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	49.2%	74.7%	72.5%	77.6%
(2) Medium	32.6%	13.7%	14.4%	12.2%
(3) Low	5.0%	0.0%	1.8%	1.2%
(N) Don't Know	6.6%	2.9%	3.6%	3.9%
No Answer	6.6%	8.7%	8.1%	5.1%
<b>Average</b>	<b>1.49</b>	<b>1.15</b>	<b>1.20</b>	<b>1.16</b>

## Overall Police services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.4%	27.8%	29.7%	33.1%
(2) Good	42.6%	46.5%	46.4%	40.6%
(3) Fair	5.8%	10.8%	9.9%	9.1%
(4) Poor	0.8%	1.7%	0.5%	1.6%
(N) Don't Know	12.4%	12.4%	11.7%	12.6%
No Answer	2.1%	0.8%	2.3%	3.1%
<b>Average</b>	<b>1.66</b>	<b>1.84</b>	<b>1.78</b>	<b>1.75</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	70.2%	77.2%	73.4%	81.1%
(2) Medium	20.2%	12.4%	17.1%	11.0%
(3) Low	2.1%	0.4%	0.0%	0.4%
(N) Don't Know	1.2%	0.8%	1.4%	2.0%
No Answer	6.2%	9.1%	8.6%	5.5%
<b>Average</b>	<b>1.26</b>	<b>1.15</b>	<b>1.19</b>	<b>1.13</b>

# Comprehensive Results

## PUBLIC WORKS/INFRASTRUCTURE

### Street maintenance

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	47.5%	14.5%	18.9%	21.3%
(2) Good	32.2%	48.1%	59.0%	51.2%
(3) Fair	12.4%	27.8%	14.0%	19.7%
(4) Poor	5.8%	9.1%	5.4%	5.9%
(N) Don't Know	1.2%	0.0%	0.9%	0.4%
No Answer	0.8%	0.4%	2.3%	1.6%
<b>Average</b>	<b>1.76</b>	<b>2.32</b>	<b>2.06</b>	<b>2.10</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	73.1%	73.0%	74.3%	75.2%
(2) Medium	20.7%	23.2%	16.7%	18.1%
(3) Low	1.2%	0.4%	1.4%	0.4%
(N) Don't Know	0.8%	0.4%	1.4%	0.8%
No Answer	4.1%	2.9%	6.8%	5.5%
<b>Average</b>	<b>1.24</b>	<b>1.25</b>	<b>1.21</b>	<b>1.20</b>

### Street improvement

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	37.6%	16.2%	22.1%	19.3%
(2) Good	36.0%	44.8%	49.1%	48.0%
(3) Fair	18.2%	27.4%	16.7%	24.4%
(4) Poor	5.4%	10.8%	7.7%	5.5%
(N) Don't Know	1.7%	0.4%	1.4%	0.4%
No Answer	1.2%	0.4%	3.6%	2.4%
<b>Average</b>	<b>1.91</b>	<b>2.33</b>	<b>2.10</b>	<b>2.17</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	50.8%	63.9%	57.2%	62.6%
(2) Medium	38.0%	32.8%	31.1%	29.1%
(3) Low	4.1%	0.8%	2.7%	1.6%
(N) Don't Know	2.1%	0.4%	1.8%	0.8%
No Answer	5.0%	2.1%	7.7%	5.5%
<b>Average</b>	<b>1.50</b>	<b>1.35</b>	<b>1.40</b>	<b>1.35</b>

### Street sweeping

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	33.1%	19.9%	27.0%	29.1%
(2) Good	44.2%	44.8%	50.5%	47.2%
(3) Fair	14.0%	21.6%	11.7%	13.8%
(4) Poor	2.5%	6.2%	2.3%	3.1%
(N) Don't Know	4.5%	6.2%	6.3%	5.1%
No Answer	1.7%	1.2%	2.7%	1.6%
<b>Average</b>	<b>1.85</b>	<b>2.15</b>	<b>1.88</b>	<b>1.90</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	28.5%	33.6%	32.4%	35.4%
(2) Medium	54.1%	47.3%	48.2%	42.9%
(3) Low	9.9%	14.1%	8.6%	13.0%
(N) Don't Know	2.1%	1.2%	3.2%	1.6%
No Answer	5.4%	3.7%	8.1%	7.1%
<b>Average</b>	<b>1.80</b>	<b>1.79</b>	<b>1.73</b>	<b>1.75</b>

### Street lighting

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	52.9%	18.3%	24.3%	27.2%
(2) Good	30.2%	53.9%	49.1%	48.0%
(3) Fair	10.7%	19.1%	16.7%	19.3%
(4) Poor	2.9%	7.9%	5.0%	3.9%
(N) Don't Know	1.2%	0.0%	2.7%	0.0%
No Answer	2.1%	0.8%	2.7%	1.6%
<b>Average</b>	<b>1.62</b>	<b>2.17</b>	<b>2.02</b>	<b>2.00</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	60.3%	66.0%	60.4%	67.3%
(2) Medium	29.3%	27.4%	25.7%	23.2%
(3) Low	3.3%	2.5%	4.1%	2.4%
(N) Don't Know	1.7%	0.4%	2.3%	0.8%
No Answer	5.4%	3.7%	8.1%	5.9%
<b>Average</b>	<b>1.39</b>	<b>1.34</b>	<b>1.38</b>	<b>1.30</b>

# Comprehensive Results

## Snow/ice removal

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	52.9%	30.7%	34.2%	29.5%
(2) Good	33.1%	45.6%	43.2%	46.1%
(3) Fair	8.7%	14.5%	12.2%	18.1%
(4) Poor	2.9%	5.0%	4.1%	3.9%
(N) Don't Know	1.2%	2.9%	3.2%	1.2%
No Answer	1.2%	1.2%	3.6%	1.2%
<b>Average</b>	<b>1.61</b>	<b>1.94</b>	<b>1.85</b>	<b>1.96</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	76.0%	85.1%	80.2%	81.9%
(2) Medium	16.5%	11.2%	10.4%	10.2%
(3) Low	1.2%	0.0%	0.5%	1.6%
(N) Don't Know	1.2%	0.4%	1.4%	0.8%
No Answer	5.0%	3.3%	8.1%	5.5%
<b>Average</b>	<b>1.20</b>	<b>1.12</b>	<b>1.12</b>	<b>1.14</b>

## Sidewalk maintenance

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	44.2%	15.8%	18.0%	18.1%
(2) Good	28.9%	43.2%	50.9%	46.9%
(3) Fair	10.3%	22.8%	14.4%	22.0%
(4) Poor	7.9%	5.8%	5.0%	2.8%
(N) Don't Know	6.6%	12.0%	9.5%	8.3%
No Answer	2.1%	0.4%	2.7%	2.0%
<b>Average</b>	<b>1.80</b>	<b>2.21</b>	<b>2.07</b>	<b>2.11</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	38.8%	51.0%	49.1%	52.8%
(2) Medium	38.8%	38.6%	34.7%	32.7%
(3) Low	7.9%	5.8%	4.1%	5.5%
(N) Don't Know	9.1%	1.7%	5.4%	3.5%
No Answer	5.4%	2.9%	7.2%	5.5%
<b>Average</b>	<b>1.64</b>	<b>1.53</b>	<b>1.49</b>	<b>1.48</b>

## Stormwater drainage

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	19.8%	17.4%	23.4%	22.4%
(2) Good	46.7%	51.0%	49.5%	50.4%
(3) Fair	19.8%	12.9%	14.4%	14.2%
(4) Poor	7.0%	7.1%	3.6%	3.5%
(N) Don't Know	5.0%	10.8%	6.8%	7.9%
No Answer	1.7%	0.8%	2.7%	1.6%
<b>Average</b>	<b>2.15</b>	<b>2.11</b>	<b>1.98</b>	<b>1.99</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	56.2%	61.8%	63.1%	66.9%
(2) Medium	35.5%	29.5%	27.0%	22.4%
(3) Low	1.7%	0.8%	0.5%	2.4%
(N) Don't Know	2.1%	3.7%	2.3%	2.8%
No Answer	4.5%	4.1%	7.7%	5.5%
<b>Average</b>	<b>1.42</b>	<b>1.34</b>	<b>1.31</b>	<b>1.30</b>

## Drinking water

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	19.4%	16.6%	19.8%	19.7%
(2) Good	49.2%	45.6%	45.5%	40.2%
(3) Fair	16.1%	21.2%	19.8%	22.4%
(4) Poor	11.2%	13.3%	10.4%	12.2%
(N) Don't Know	2.5%	2.9%	2.7%	3.5%
No Answer	1.7%	0.4%	2.3%	2.0%
<b>Average</b>	<b>2.20</b>	<b>2.32</b>	<b>2.22</b>	<b>2.29</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	51.2%	85.5%	81.5%	81.5%
(2) Medium	27.3%	8.7%	8.6%	8.3%
(3) Low	7.9%	0.8%	1.4%	2.4%
(N) Don't Know	8.7%	0.8%	1.4%	2.0%
No Answer	5.0%	4.1%	7.7%	5.9%
<b>Average</b>	<b>1.50</b>	<b>1.11</b>	<b>1.12</b>	<b>1.14</b>

# Comprehensive Results

## Sewer services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	23.1%	20.3%	26.1%	24.0%
(2) Good	51.7%	56.4%	48.2%	50.0%
(3) Fair	10.3%	11.6%	11.7%	13.4%
(4) Poor	2.9%	3.3%	0.9%	0.4%
(N) Don't Know	9.9%	6.2%	11.3%	9.1%
No Answer	2.1%	2.1%	2.3%	3.1%
<b>Average</b>	<b>1.92</b>	<b>1.98</b>	<b>1.85</b>	<b>1.89</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	42.6%	68.5%	66.7%	72.0%
(2) Medium	33.9%	24.9%	22.5%	16.5%
(3) Low	8.3%	1.2%	0.9%	2.0%
(N) Don't Know	10.7%	1.7%	3.2%	2.8%
No Answer	4.5%	3.7%	7.2%	6.7%
<b>Average</b>	<b>1.60</b>	<b>1.29</b>	<b>1.27</b>	<b>1.23</b>

## Urban forestry program

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	18.2%	19.1%	26.6%	28.7%
(2) Good	45.9%	37.3%	33.8%	32.3%
(3) Fair	12.4%	9.1%	10.4%	8.3%
(4) Poor	2.9%	2.9%	1.4%	3.5%
(N) Don't Know	18.6%	29.5%	26.1%	24.8%
No Answer	2.1%	1.7%	2.3%	2.4%
<b>Average</b>	<b>2.00</b>	<b>1.94</b>	<b>1.81</b>	<b>1.82</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	24.0%	31.1%	36.0%	38.6%
(2) Medium	41.3%	45.2%	35.6%	37.8%
(3) Low	14.5%	9.5%	11.3%	9.1%
(N) Don't Know	15.3%	10.0%	9.9%	9.1%
No Answer	5.0%	4.1%	7.7%	5.5%
<b>Average</b>	<b>1.88</b>	<b>1.75</b>	<b>1.70</b>	<b>1.65</b>

## Tree trimming

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.0%	23.2%	23.4%	26.4%
(2) Good	45.9%	44.0%	45.9%	43.3%
(3) Fair	16.9%	15.4%	16.7%	17.3%
(4) Poor	3.7%	5.8%	5.4%	3.1%
(N) Don't Know	5.8%	10.0%	7.2%	7.9%
No Answer	1.7%	1.7%	1.8%	2.0%
<b>Average</b>	<b>1.98</b>	<b>2.04</b>	<b>2.04</b>	<b>1.97</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	22.3%	37.3%	30.6%	33.9%
(2) Medium	37.6%	47.3%	50.5%	46.9%
(3) Low	13.2%	7.5%	9.5%	9.8%
(N) Don't Know	21.1%	2.9%	1.4%	2.4%
No Answer	5.8%	5.0%	8.6%	6.7%
<b>Average</b>	<b>1.88</b>	<b>1.68</b>	<b>1.77</b>	<b>1.73</b>

## Pedestrian & bicycle paths

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	19.8%	25.7%	33.8%	33.9%
(2) Good	48.3%	47.7%	41.0%	43.7%
(3) Fair	13.6%	12.9%	11.7%	10.6%
(4) Poor	4.1%	3.3%	1.8%	3.5%
(N) Don't Know	13.2%	10.0%	9.5%	6.7%
No Answer	0.8%	0.4%	2.7%	1.6%
<b>Average</b>	<b>2.02</b>	<b>1.93</b>	<b>1.79</b>	<b>1.82</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	30.2%	42.7%	47.7%	46.1%
(2) Medium	44.6%	41.9%	32.0%	37.8%
(3) Low	13.2%	7.9%	6.8%	7.1%
(N) Don't Know	7.4%	4.1%	6.3%	2.8%
No Answer	4.5%	3.3%	7.7%	6.3%
<b>Average</b>	<b>1.81</b>	<b>1.62</b>	<b>1.53</b>	<b>1.57</b>

# Comprehensive Results

## Public property maintenance

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	23.1%	22.0%	32.4%	28.3%
(2) Good	52.1%	54.4%	53.2%	50.4%
(3) Fair	13.6%	10.8%	7.7%	11.4%
(4) Poor	3.3%	4.6%	1.8%	1.6%
(N) Don't Know	6.2%	7.9%	3.2%	6.3%
No Answer	1.7%	0.4%	2.3%	2.0%
<b>Average</b>	<b>1.97</b>	<b>1.98</b>	<b>1.78</b>	<b>1.85</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	53.7%	46.5%	47.7%	52.4%
(2) Medium	31.8%	44.0%	39.2%	35.8%
(3) Low	6.2%	3.3%	3.6%	3.1%
(N) Don't Know	3.7%	2.9%	2.3%	2.4%
No Answer	4.5%	3.3%	7.7%	6.3%
<b>Average</b>	<b>1.48</b>	<b>1.54</b>	<b>1.51</b>	<b>1.46</b>

## Public property beautification

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	22.7%	22.0%	28.8%	30.3%
(2) Good	50.0%	47.3%	52.3%	46.5%
(3) Fair	16.1%	17.0%	9.9%	11.4%
(4) Poor	5.4%	4.6%	1.8%	2.8%
(N) Don't Know	4.1%	8.3%	5.4%	7.5%
No Answer	1.7%	0.8%	2.3%	1.6%
<b>Average</b>	<b>2.04</b>	<b>2.05</b>	<b>1.83</b>	<b>1.85</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	43.0%	39.8%	42.3%	44.1%
(2) Medium	40.5%	46.1%	38.3%	40.6%
(3) Low	7.4%	7.5%	9.9%	5.1%
(N) Don't Know	2.9%	3.3%	1.8%	3.1%
No Answer	6.2%	3.3%	8.1%	7.1%
<b>Average</b>	<b>1.61</b>	<b>1.65</b>	<b>1.64</b>	<b>1.57</b>

## Overall Public Works

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	21.9%	17.0%	26.6%	26.8%
(2) Good	55.4%	61.8%	54.1%	54.7%
(3) Fair	10.7%	12.0%	12.6%	11.0%
(4) Poor	3.7%	5.0%	1.4%	1.6%
(N) Don't Know	6.6%	3.3%	3.2%	2.4%
No Answer	1.7%	0.8%	2.7%	3.5%
<b>Average</b>	<b>1.96</b>	<b>2.05</b>	<b>1.88</b>	<b>1.87</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	59.1%	64.7%	59.0%	63.0%
(2) Medium	31.4%	27.8%	30.2%	26.4%
(3) Low	1.2%	0.8%	0.5%	0.8%
(N) Don't Know	2.5%	2.9%	2.3%	2.0%
No Answer	5.8%	3.7%	8.6%	7.9%
<b>Average</b>	<b>1.37</b>	<b>1.32</b>	<b>1.35</b>	<b>1.31</b>

# Comprehensive Results

## PARKS/RECREATION

### Quality of Village parks

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.0%	19.1%	30.2%	33.5%
(2) Good	43.0%	53.5%	49.5%	47.6%
(3) Fair	8.3%	10.4%	9.0%	8.3%
(4) Poor	2.1%	4.1%	0.5%	2.0%
(N) Don't Know	18.6%	11.2%	8.1%	7.1%
No Answer	2.1%	1.7%	3.2%	1.6%
<b>Average</b>	<b>1.83</b>	<b>2.00</b>	<b>1.77</b>	<b>1.77</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	47.9%	48.5%	52.3%	58.3%
(2) Medium	38.4%	39.0%	37.4%	31.5%
(3) Low	3.3%	2.1%	1.8%	2.8%
(N) Don't Know	5.8%	5.8%	1.8%	2.0%
No Answer	4.5%	4.6%	7.2%	5.5%
<b>Average</b>	<b>1.50</b>	<b>1.48</b>	<b>1.45</b>	<b>1.40</b>

### Park Maintenance

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	27.7%	19.9%	26.1%	31.5%
(2) Good	46.7%	51.9%	53.2%	47.6%
(3) Fair	8.7%	10.4%	7.7%	7.9%
(4) Poor	2.1%	3.3%	1.4%	2.0%
(N) Don't Know	13.2%	12.4%	8.6%	8.7%
No Answer	1.7%	2.1%	3.6%	2.4%
<b>Average</b>	<b>1.83</b>	<b>1.97</b>	<b>1.82</b>	<b>1.78</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	32.2%	28.6%	31.1%	37.0%
(2) Medium	38.4%	43.6%	45.5%	41.7%
(3) Low	7.4%	9.1%	10.4%	7.5%
(N) Don't Know	15.7%	12.9%	5.4%	7.9%
No Answer	6.2%	5.8%	8.1%	5.9%
<b>Average</b>	<b>1.68</b>	<b>1.76</b>	<b>1.76</b>	<b>1.66</b>

### Recreation facilities

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	21.1%	7.9%	12.2%	18.9%
(2) Good	39.3%	33.2%	36.5%	39.0%
(3) Fair	12.0%	19.5%	18.5%	11.8%
(4) Poor	2.1%	8.7%	5.9%	7.9%
(N) Don't Know	21.9%	27.0%	23.4%	17.7%
No Answer	3.7%	3.7%	4.1%	4.7%
<b>Average</b>	<b>1.93</b>	<b>2.42</b>	<b>2.25</b>	<b>2.11</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	28.9%	34.4%	32.4%	41.7%
(2) Medium	47.1%	43.2%	45.9%	37.4%
(3) Low	7.0%	7.1%	7.7%	6.7%
(N) Don't Know	9.9%	8.7%	6.8%	7.1%
No Answer	7.0%	6.6%	7.7%	7.1%
<b>Average</b>	<b>1.74</b>	<b>1.68</b>	<b>1.71</b>	<b>1.59</b>

### Special Events

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	23.1%	6.6%	14.9%	23.6%
(2) Good	42.6%	31.5%	38.3%	33.9%
(3) Fair	11.2%	20.7%	17.1%	15.7%
(4) Poor	2.9%	5.8%	4.1%	4.3%
(N) Don't Know	18.2%	33.2%	23.0%	20.1%
No Answer	2.1%	2.1%	3.2%	2.0%
<b>Average</b>	<b>1.92</b>	<b>2.40</b>	<b>2.14</b>	<b>2.01</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	26.0%	23.2%	23.9%	27.2%
(2) Medium	46.7%	43.6%	50.5%	47.2%
(3) Low	11.6%	14.9%	11.7%	11.8%
(N) Don't Know	10.7%	11.2%	5.9%	7.1%
No Answer	5.0%	7.1%	8.6%	6.7%
<b>Average</b>	<b>1.83</b>	<b>1.90</b>	<b>1.86</b>	<b>1.82</b>



# Comprehensive Results

## Recreation programs

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	23.1%	9.1%	14.0%	20.1%
(2) Good	37.2%	31.1%	35.1%	32.7%
(3) Fair	12.8%	18.3%	18.0%	15.7%
(4) Poor	4.1%	5.8%	4.5%	5.5%
(N) Don't Know	20.7%	34.0%	24.8%	24.4%
No Answer	2.1%	1.7%	4.1%	1.6%
<b>Average</b>	<b>1.97</b>	<b>2.32</b>	<b>2.18</b>	<b>2.09</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	55.0%	49.4%	55.9%	57.5%
(2) Medium	31.4%	37.8%	34.2%	33.5%
(3) Low	2.5%	2.1%	0.9%	1.6%
(N) Don't Know	5.4%	5.8%	1.8%	2.0%
No Answer	5.8%	5.0%	7.7%	5.5%
<b>Average</b>	<b>1.41</b>	<b>1.47</b>	<b>1.40</b>	<b>1.40</b>

## Swimming Pool Facility

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	43.0%	5.0%	6.8%	13.0%
(2) Good	16.5%	20.7%	20.7%	22.8%
(3) Fair	4.1%	9.1%	10.4%	11.8%
(4) Poor	0.8%	7.9%	2.3%	2.4%
(N) Don't Know	33.5%	55.6%	56.8%	47.6%
No Answer	2.1%	1.7%	3.6%	2.0%
<b>Average</b>	<b>1.42</b>	<b>2.47</b>	<b>2.20</b>	<b>2.07</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	18.2%	26.1%	26.1%	25.6%
(2) Medium	28.5%	34.0%	33.8%	37.4%
(3) Low	10.3%	14.9%	14.0%	14.2%
(N) Don't Know	37.6%	19.1%	18.9%	16.1%
No Answer	5.4%	5.8%	7.7%	6.7%
<b>Average</b>	<b>1.86</b>	<b>1.85</b>	<b>1.84</b>	<b>1.85</b>

## Preservation of natural areas (open space, wetlands, etc.)

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.9%	23.2%	31.5%	31.9%
(2) Good	47.9%	48.5%	44.6%	44.1%
(3) Fair	11.6%	12.4%	9.5%	11.8%
(4) Poor	1.2%	5.0%	0.9%	2.8%
(N) Don't Know	10.7%	8.7%	10.8%	6.3%
No Answer	1.7%	2.1%	3.2%	2.4%
<b>Average</b>	<b>1.85</b>	<b>1.99</b>	<b>1.77</b>	<b>1.84</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	36.8%	52.3%	52.7%	55.9%
(2) Medium	36.4%	34.0%	34.7%	29.5%
(3) Low	7.9%	4.6%	3.2%	6.3%
(N) Don't Know	13.2%	4.1%	2.3%	3.1%
No Answer	5.8%	5.0%	7.7%	5.1%
<b>Average</b>	<b>1.64</b>	<b>1.47</b>	<b>1.45</b>	<b>1.46</b>

## Overall Parks/Recreation

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	44.6%	10.8%	19.8%	25.2%
(2) Good	33.9%	52.3%	52.3%	45.3%
(3) Fair	7.0%	17.4%	15.3%	16.5%
(4) Poor	1.2%	5.8%	0.9%	3.5%
(N) Don't Know	11.6%	11.2%	8.1%	7.9%
No Answer	1.7%	2.5%	4.1%	1.6%
<b>Average</b>	<b>1.60</b>	<b>2.21</b>	<b>1.97</b>	<b>1.98</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	40.5%	41.9%	42.8%	50.8%
(2) Medium	42.6%	45.2%	45.5%	37.0%
(3) Low	5.8%	2.9%	1.8%	3.5%
(N) Don't Know	5.8%	5.0%	2.3%	2.8%
No Answer	5.4%	5.0%	8.1%	5.9%
<b>Average</b>	<b>1.61</b>	<b>1.57</b>	<b>1.55</b>	<b>1.48</b>

# Comprehensive Results

## COMMUNITY DEVELOPMENT

### Land use, planning/zoning

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	22.7%	10.4%	13.1%	13.8%
(2) Good	40.5%	39.4%	45.9%	39.0%
(3) Fair	23.1%	20.3%	14.9%	15.0%
(4) Poor	2.5%	8.3%	7.7%	8.7%
(N) Don't Know	9.1%	19.1%	15.3%	21.3%
No Answer	2.1%	2.5%	3.6%	2.4%
<b>Average</b>	<b>2.06</b>	<b>2.34</b>	<b>2.21</b>	<b>2.24</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	49.2%	49.4%	53.6%	51.2%
(2) Medium	36.0%	31.5%	28.4%	28.3%
(3) Low	5.4%	3.7%	2.3%	4.3%
(N) Don't Know	4.1%	8.7%	6.3%	9.4%
No Answer	5.4%	6.6%	9.9%	6.7%
<b>Average</b>	<b>1.52</b>	<b>1.46</b>	<b>1.39</b>	<b>1.44</b>

### Economic Development

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	45.0%	11.6%	14.9%	15.0%
(2) Good	24.0%	41.9%	43.7%	40.6%
(3) Fair	11.6%	21.2%	16.7%	13.8%
(4) Poor	3.7%	7.5%	4.1%	6.7%
(N) Don't Know	12.8%	16.2%	17.1%	21.3%
No Answer	2.9%	1.7%	4.1%	2.8%
<b>Average</b>	<b>1.69</b>	<b>2.30</b>	<b>2.13</b>	<b>2.16</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	43.8%	53.9%	50.5%	53.9%
(2) Medium	38.0%	30.3%	28.4%	24.8%
(3) Low	5.4%	2.1%	3.6%	6.3%
(N) Don't Know	7.4%	7.9%	7.7%	8.3%
No Answer	5.4%	5.8%	10.4%	6.7%
<b>Average</b>	<b>1.56</b>	<b>1.40</b>	<b>1.43</b>	<b>1.44</b>

### Code enforcement (weeds, property maintenance, etc.)

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	38.0%	12.4%	14.0%	15.7%
(2) Good	31.8%	39.4%	42.3%	40.2%
(3) Fair	13.6%	19.9%	20.3%	16.9%
(4) Poor	4.5%	7.5%	4.1%	9.1%
(N) Don't Know	9.5%	17.8%	14.9%	15.0%
No Answer	2.5%	2.9%	5.0%	2.8%
<b>Average</b>	<b>1.83</b>	<b>2.28</b>	<b>2.18</b>	<b>2.24</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	42.1%	42.7%	37.8%	46.9%
(2) Medium	34.3%	37.3%	38.3%	34.6%
(3) Low	9.9%	7.9%	7.7%	5.5%
(N) Don't Know	8.3%	5.4%	6.8%	5.9%
No Answer	5.4%	6.6%	9.9%	6.7%
<b>Average</b>	<b>1.63</b>	<b>1.60</b>	<b>1.64</b>	<b>1.52</b>

### Overall Community Development

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	37.6%	12.4%	15.3%	17.7%
(2) Good	37.6%	48.5%	51.4%	44.5%
(3) Fair	11.6%	20.7%	16.2%	13.8%
(4) Poor	2.5%	4.6%	1.4%	4.3%
(N) Don't Know	7.9%	12.0%	12.2%	15.7%
No Answer	2.9%	1.7%	4.1%	3.5%
<b>Average</b>	<b>1.76</b>	<b>2.20</b>	<b>2.04</b>	<b>2.06</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	38.4%	52.7%	51.8%	51.2%
(2) Medium	43.4%	32.4%	29.7%	32.7%
(3) Low	6.6%	3.7%	3.2%	2.4%
(N) Don't Know	5.0%	6.2%	5.4%	6.3%
No Answer	6.6%	5.0%	10.4%	7.5%
<b>Average</b>	<b>1.64</b>	<b>1.45</b>	<b>1.43</b>	<b>1.43</b>

# Comprehensive Results

## Ease and efficiency of obtaining permits

<i>Quality:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	28.5%	16.2%	13.5%	18.1%
(2) Good	35.1%	26.6%	34.7%	32.3%
(3) Fair	8.3%	9.1%	9.9%	11.4%
(4) Poor	2.5%	3.7%	2.7%	3.5%
(N) Don't Know	23.6%	42.7%	35.6%	31.9%
No Answer	2.1%	1.7%	4.1%	2.8%
<b>Average</b>	<b>1.79</b>	<b>2.01</b>	<b>2.03</b>	<b>2.01</b>

<i>Importance:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	28.5%	38.6%	35.6%	40.9%
(2) Medium	31.0%	33.2%	37.8%	35.0%
(3) Low	7.9%	6.6%	3.6%	3.9%
(N) Don't Know	26.9%	16.2%	13.5%	12.2%
No Answer	5.8%	5.4%	9.9%	7.5%
<b>Average</b>	<b>1.69</b>	<b>1.59</b>	<b>1.58</b>	<b>1.54</b>

## GENERAL SERVICES

### Online payment options

<i>Quality:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	52.1%	27.0%	33.3%	34.3%
(2) Good	19.0%	41.9%	35.6%	32.3%
(3) Fair	3.3%	4.6%	4.5%	7.9%
(4) Poor	2.1%	1.2%	0.9%	0.4%
(N) Don't Know	22.7%	22.8%	22.5%	22.8%
No Answer	0.8%	2.5%	3.6%	2.4%
<b>Average</b>	<b>1.42</b>	<b>1.73</b>	<b>1.64</b>	<b>1.66</b>

<i>Importance:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	38.8%	42.7%	45.5%	45.7%
(2) Medium	35.5%	31.5%	26.1%	29.1%
(3) Low	10.7%	12.0%	8.1%	10.2%
(N) Don't Know	9.1%	7.5%	10.4%	7.9%
No Answer	5.8%	6.2%	10.4%	6.7%
<b>Average</b>	<b>1.67</b>	<b>1.64</b>	<b>1.53</b>	<b>1.58</b>

### Village Newsletter

<i>Quality:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.0%	29.5%	32.9%	31.5%
(2) Good	45.9%	48.5%	50.0%	49.2%
(3) Fair	9.1%	9.5%	7.7%	6.3%
(4) Poor	1.2%	2.9%	0.9%	0.8%
(N) Don't Know	6.6%	7.1%	5.0%	9.1%
No Answer	1.2%	2.5%	4.1%	3.1%
<b>Average</b>	<b>1.74</b>	<b>1.84</b>	<b>1.74</b>	<b>1.73</b>

<i>Importance:</i>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	36.4%	37.3%	32.9%	36.2%
(2) Medium	44.2%	44.8%	44.1%	41.3%
(3) Low	10.7%	8.7%	7.7%	10.6%
(N) Don't Know	2.5%	2.9%	2.3%	5.1%
No Answer	6.2%	6.2%	13.5%	6.7%
<b>Average</b>	<b>1.72</b>	<b>1.68</b>	<b>1.70</b>	<b>1.71</b>

# Comprehensive Results

## Website (algonquin.org)

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	42.1%	19.1%	23.0%	28.0%
(2) Good	33.1%	47.3%	48.6%	43.7%
(3) Fair	6.2%	12.4%	11.3%	13.0%
(4) Poor	1.2%	2.5%	0.9%	1.2%
(N) Don't Know	16.1%	16.2%	11.3%	11.8%
No Answer	1.2%	2.5%	5.4%	2.4%
<b>Average</b>	<b>1.60</b>	<b>1.98</b>	<b>1.88</b>	<b>1.85</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	38.0%	81.7%	82.4%	85.0%
(2) Medium	37.6%	9.1%	5.4%	7.1%
(3) Low	11.2%	0.0%	0.9%	0.8%
(N) Don't Know	7.4%	1.7%	2.3%	2.4%
No Answer	5.8%	7.5%	9.5%	4.7%
<b>Average</b>	<b>1.69</b>	<b>1.10</b>	<b>1.08</b>	<b>1.09</b>

## Social Media: Facebook, Twitter, etc.

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	26.9%	6.2%	12.6%	13.4%
(2) Good	27.7%	24.1%	25.7%	25.6%
(3) Fair	5.0%	7.1%	7.7%	6.3%
(4) Poor	0.4%	1.2%	0.9%	0.8%
(N) Don't Know	39.3%	58.9%	48.2%	51.2%
No Answer	0.8%	2.5%	5.4%	2.8%
<b>Average</b>	<b>1.65</b>	<b>2.09</b>	<b>1.93</b>	<b>1.88</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	17.4%	16.6%	20.7%	23.2%
(2) Medium	29.8%	34.0%	29.3%	28.7%
(3) Low	23.6%	22.8%	21.6%	24.0%
(N) Don't Know	23.6%	20.3%	15.8%	16.5%
No Answer	5.8%	6.2%	13.1%	7.5%
<b>Average</b>	<b>2.09</b>	<b>2.08</b>	<b>2.01</b>	<b>2.01</b>

## Algonquin e-News

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	27.7%	17.0%	23.0%	21.3%
(2) Good	41.3%	35.7%	32.0%	33.9%
(3) Fair	5.8%	9.1%	7.2%	5.5%
(4) Poor	0.8%	1.2%	0.9%	0.8%
(N) Don't Know	23.1%	33.2%	30.6%	34.6%
No Answer	1.2%	3.7%	6.8%	3.9%
<b>Average</b>	<b>1.73</b>	<b>1.91</b>	<b>1.78</b>	<b>1.77</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	29.3%	25.7%	27.0%	27.2%
(2) Medium	38.4%	39.0%	37.4%	36.6%
(3) Low	14.5%	14.9%	13.1%	13.4%
(N) Don't Know	11.6%	13.3%	10.4%	15.0%
No Answer	6.2%	7.1%	12.6%	7.9%
<b>Average</b>	<b>1.82</b>	<b>1.86</b>	<b>1.82</b>	<b>1.82</b>

## Recycling

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	46.3%	46.5%	46.4%	45.3%
(2) Good	41.7%	43.2%	42.3%	43.3%
(3) Fair	8.3%	7.5%	4.1%	7.1%
(4) Poor	1.7%	0.8%	3.2%	1.2%
(N) Don't Know	1.2%	0.8%	0.9%	1.2%
No Answer	0.8%	1.2%	3.6%	2.0%
<b>Average</b>	<b>1.65</b>	<b>1.62</b>	<b>1.62</b>	<b>1.63</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	73.6%	75.9%	73.0%	72.8%
(2) Medium	17.8%	16.2%	15.3%	17.3%
(3) Low	1.2%	2.1%	0.9%	1.2%
(N) Don't Know	1.7%	0.8%	0.5%	1.6%
No Answer	5.8%	5.0%	10.8%	7.1%
<b>Average</b>	<b>1.22</b>	<b>1.22</b>	<b>1.19</b>	<b>1.22</b>

# Comprehensive Results

## Garbage collection

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	48.8%	46.9%	47.3%	46.5%
(2) Good	39.7%	42.3%	41.0%	42.1%
(3) Fair	7.4%	7.5%	5.4%	6.7%
(4) Poor	2.1%	2.1%	2.7%	1.6%
(N) Don't Know	1.2%	0.0%	0.5%	1.6%
No Answer	0.8%	1.2%	3.6%	1.6%
<b>Average</b>	<b>1.62</b>	<b>1.64</b>	<b>1.62</b>	<b>1.62</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	76.9%	76.8%	74.3%	73.2%
(2) Medium	16.1%	17.4%	14.9%	17.3%
(3) Low	0.4%	0.4%	0.9%	0.8%
(N) Don't Know	1.2%	0.8%	0.5%	2.0%
No Answer	5.4%	4.6%	9.9%	6.7%
<b>Average</b>	<b>1.18</b>	<b>1.19</b>	<b>1.19</b>	<b>1.21</b>

## Promoting the Village to attract visitors

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	18.2%	10.8%	11.7%	13.0%
(2) Good	40.1%	29.5%	27.9%	32.3%
(3) Fair	13.6%	20.3%	19.4%	16.5%
(4) Poor	5.0%	6.6%	5.4%	5.5%
(N) Don't Know	22.3%	31.5%	32.0%	29.9%
No Answer	0.8%	1.2%	4.1%	2.8%
<b>Average</b>	<b>2.07</b>	<b>2.34</b>	<b>2.29</b>	<b>2.22</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	37.2%	32.0%	34.7%	33.5%
(2) Medium	37.6%	43.2%	33.8%	35.8%
(3) Low	9.1%	9.5%	14.9%	14.6%
(N) Don't Know	10.7%	10.4%	6.3%	9.4%
No Answer	5.4%	5.0%	10.8%	6.7%
<b>Average</b>	<b>1.67</b>	<b>1.74</b>	<b>1.76</b>	<b>1.77</b>

## Yard waste collection

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	47.9%	36.9%	32.9%	39.4%
(2) Good	36.0%	36.9%	43.2%	37.0%
(3) Fair	6.2%	12.0%	8.1%	11.4%
(4) Poor	1.7%	3.7%	4.1%	2.4%
(N) Don't Know	7.4%	8.7%	9.0%	7.9%
No Answer	0.8%	1.7%	3.2%	2.0%
<b>Average</b>	<b>1.58</b>	<b>1.81</b>	<b>1.81</b>	<b>1.74</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	61.6%	67.2%	64.0%	65.0%
(2) Medium	24.8%	24.1%	20.3%	20.9%
(3) Low	2.1%	0.8%	1.4%	3.5%
(N) Don't Know	5.8%	3.3%	4.1%	3.9%
No Answer	5.8%	4.6%	10.8%	6.7%
<b>Average</b>	<b>1.33</b>	<b>1.28</b>	<b>1.27</b>	<b>1.31</b>

## Overall General Services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	20.2%	27.8%	27.0%	30.3%
(2) Good	49.2%	52.7%	54.5%	55.5%
(3) Fair	12.4%	14.1%	10.4%	8.3%
(4) Poor	3.7%	1.7%	1.4%	0.4%
(N) Don't Know	12.0%	2.5%	3.2%	2.8%
No Answer	2.5%	1.2%	4.1%	2.8%
<b>Average</b>	<b>2.00</b>	<b>1.89</b>	<b>1.85</b>	<b>1.78</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	49.6%	51.0%	47.3%	52.0%
(2) Medium	39.7%	40.2%	40.5%	35.0%
(3) Low	0.8%	2.1%	0.9%	2.0%
(N) Don't Know	3.3%	2.5%	1.4%	3.9%
No Answer	6.6%	4.1%	10.4%	7.1%
<b>Average</b>	<b>1.46</b>	<b>1.48</b>	<b>1.48</b>	<b>1.44</b>

## Ease of water billing services

<u>Quality:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	35.1%	36.9%	38.7%	36.6%
(2) Good	46.3%	45.2%	44.1%	44.1%
(3) Fair	9.9%	10.0%	9.9%	12.6%
(4) Poor	1.2%	2.1%	2.3%	1.6%
(N) Don't Know	6.6%	4.6%	2.3%	2.8%
No Answer	0.8%	1.2%	3.2%	2.4%
<b>Average</b>	<b>1.75</b>	<b>1.76</b>	<b>1.74</b>	<b>1.78</b>

<u>Importance:</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) High	46.7%	49.0%	50.5%	53.9%
(2) Medium	38.4%	41.1%	33.3%	30.3%
(3) Low	5.8%	1.7%	4.1%	6.3%
(N) Don't Know	2.9%	3.3%	2.3%	2.4%
No Answer	6.2%	5.0%	10.4%	7.1%
<b>Average</b>	<b>1.55</b>	<b>1.48</b>	<b>1.47</b>	<b>1.47</b>

7. Have you had any in-person, phone or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Yes	56.2%	52.3%	50.9%	52.6%
No	40.9%	46.8%	47.2%	46.6%
Don't know	1.2%	0.8%	0.0%	0.4%
No Answer	1.7%	0.0%	1.9%	0.4%

# Comprehensive Results

## 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact.

### Knowledgeable

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.4%	30.3%	30.2%	33.5%
(2) Good	15.7%	17.4%	16.7%	15.0%
(3) Fair	3.7%	4.6%	4.1%	2.8%
(4) Poor	3.3%	1.7%	0.5%	2.0%
(N) Don't Know	1.7%	3.7%	5.0%	3.5%
No Answer	39.3%	42.3%	44.1%	43.3%
<b>Average</b>	<b>1.56</b>	<b>1.58</b>	<b>1.51</b>	<b>1.50</b>

### Courteous

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	40.1%	36.5%	35.1%	37.0%
(2) Good	14.9%	13.3%	13.1%	11.8%
(3) Fair	2.5%	3.3%	2.7%	4.3%
(4) Poor	2.1%	1.7%	1.4%	1.6%
(N) Don't Know	1.7%	2.9%	4.1%	3.1%
No Answer	38.8%	42.3%	44.1%	42.1%
<b>Average</b>	<b>1.44</b>	<b>1.45</b>	<b>1.43</b>	<b>1.46</b>

### Responsive

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.4%	32.8%	31.5%	34.6%
(2) Good	13.6%	14.5%	18.0%	14.6%
(3) Fair	5.0%	3.7%	0.5%	2.4%
(4) Poor	4.1%	3.3%	2.3%	3.1%
(N) Don't Know	2.1%	3.3%	4.5%	3.1%
No Answer	38.8%	42.3%	43.7%	42.1%
<b>Average</b>	<b>1.61</b>	<b>1.59</b>	<b>1.49</b>	<b>1.53</b>

### Overall

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Excellent	36.4%	31.1%	31.5%	33.9%
(2) Good	16.5%	17.0%	16.7%	15.0%
(3) Fair	2.9%	3.7%	1.8%	2.4%
(4) Poor	3.3%	2.1%	1.8%	2.4%
(N) Don't Know	1.7%	3.3%	4.1%	3.5%
No Answer	39.3%	42.7%	44.6%	42.1%
<b>Average</b>	<b>1.55</b>	<b>1.57</b>	<b>1.50</b>	<b>1.50</b>

## 9. Please indicate how likely or unlikely you are to do each of the following:

### Recommend living in Algonquin to someone who asks

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Very Likely	52.1%	45.2%	50.7%	46.1%
(2) Likely	26.0%	35.7%	35.4%	36.6%
(3) Neither Likely or Unlikely	14.9%	8.3%	6.7%	9.1%
(4) Unlikely	2.5%	3.7%	1.8%	2.0%
(5) Very Unlikely	1.7%	2.5%	1.3%	1.2%
(N) Don't Know	0.4%	0.0%	1.3%	0.0%
No Answer	2.5%	4.6%	2.7%	5.1%

### Remain in Algonquin for the next five years

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
(1) Very Likely	49.6%	43.6%	49.3%	53.5%
(2) Likely	26.4%	25.3%	27.8%	24.8%
(3) Neither Likely or Unlikely	9.5%	12.4%	9.4%	9.8%
(4) Unlikely	5.8%	3.7%	4.0%	4.7%
(5) Very Unlikely	3.7%	7.5%	2.7%	2.0%
(N) Don't Know	2.5%	3.7%	4.0%	2.0%
No Answer	2.5%	3.7%	2.7%	3.1%

## 10. How long have you been a resident of Algonquin?

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Less than 1 year	3.3%	2.9%	2.7%	3.1%
1 - 5 years	15.3%	14.5%	13.5%	15.0%
6 - 10 years	5.4%	10.4%	11.7%	12.2%
11 - 15 years	9.5%	31.1%	5.8%	7.9%
Over 15 years	65.3%	39.8%	63.7%	60.2%
No Answer	1.2%	1.2%	2.7%	1.6%

## 11. In what type of home do you currently live?

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Single family house	77.7%	80.5%	84.7%	83.1%
Townhome/Duplex	16.1%	15.8%	11.7%	12.6%
Condominium/Apartment	4.5%	2.5%	1.8%	2.4%
Other	0.4%	0.0%	0.0%	0.4%
No Answer	1.2%	1.2%	2.3%	1.6%

## 12. Please indicate your current housing status.

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Own	94.2%	95.4%	95.5%	95.7%
Rent	4.5%	2.9%	2.7%	2.8%
No Answer	1.2%	1.7%	2.3%	1.6%

## 13. Do any children age 17 or under live in your household?

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Yes	16.1%	19.9%	14.0%	21.3%
No	82.6%	78.8%	83.8%	76.4%
No Answer	1.2%	1.2%	2.7%	2.0%



**14. Are you or any other member/s of your household aged 65 or older?**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Yes	47.1%	43.2%	43.2%	38.2%
No	51.7%	55.6%	55.0%	59.8%
No Answer	1.2%	1.2%	2.3%	2.0%

**15. Please indicate your age.**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
18 - 25	0.0%	0.0%	0.5%	0.8%
26 - 35	7.9%	6.6%	4.1%	5.5%
36 - 45	7.9%	9.5%	11.3%	13.0%
46 - 55	17.8%	15.8%	16.2%	16.9%
56 - 65	26.9%	30.3%	28.8%	31.1%
Over 65	38.4%	35.7%	36.5%	30.3%
No Answer	1.2%	2.1%	3.2%	2.4%

**16. Please indicate your gender.**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Male	52.1%	47.7%	45.0%	39.0%
Female	45.9%	47.7%	50.5%	57.9%
No Answer	2.1%	4.6%	5.0%	2.8%

**17. In what area of Algonquin do you reside?**

	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
East of the Fox River	27.3%	23.7%	31.5%	36.6%
West of Fox River, East of Randall	50.4%	50.6%	46.4%	40.2%
West of Randall Road	19.4%	24.1%	19.4%	18.9%
No Answer	2.9%	1.7%	3.2%	4.3%



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# Crosstabulation of Results

**1. Please indicate how you would describe the following quality of life measures in Algonquin:**

**Algonquin as a place to live**

	Overall <i>n</i> =252	Gender		Age					
		Male <i>n</i> =100	Female <i>n</i> =110	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =80
		(1) Excellent	47.6%	47.0%	44.5%	100.0%	77.8%	56.0%	36.1%
(2) Good	47.2%	47.0%	52.7%	0.0%	11.1%	44.0%	61.1%	58.7%	43.8%
(3) Fair	4.4%	5.0%	2.7%	0.0%	11.1%	0.0%	2.8%	4.8%	3.8%
(4) Poor	0.8%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.58</b>	<b>1.60</b>	<b>1.58</b>	<b>1.00</b>	<b>1.33</b>	<b>1.44</b>	<b>1.67</b>	<b>1.73</b>	<b>1.51</b>

	Overall <i>n</i> =252	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =102	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =141
		(1) Excellent	45.7%	42.2%	54.8%	50.0%	62.1%	53.8%	53.8%
(2) Good	48.6%	53.9%	40.5%	33.3%	37.9%	46.2%	38.5%	54.6%	
(3) Fair	5.7%	2.9%	4.8%	16.7%	0.0%	0.0%	7.7%	5.0%	
(4) Poor	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	
<b>Average</b>	<b>1.60</b>	<b>1.63</b>	<b>1.50</b>	<b>1.67</b>	<b>1.38</b>	<b>1.46</b>	<b>1.54</b>	<b>1.67</b>	

**Your neighborhood as a place to live**

	Overall <i>n</i> =252	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =77
		(1) Excellent	54.4%	50.5%	50.5%	0.0%	55.6%	56.0%	52.8%
(2) Good	40.9%	42.4%	41.3%	100.0%	33.3%	36.0%	33.3%	50.8%	39.0%
(3) Fair	4.4%	6.1%	6.4%	0.0%	11.1%	8.0%	8.3%	4.8%	5.2%
(4) Poor	0.4%	1.0%	1.8%	0.0%	0.0%	0.0%	5.6%	0.0%	1.3%
<b>Average</b>	<b>1.51</b>	<b>1.58</b>	<b>1.60</b>	<b>2.00</b>	<b>1.56</b>	<b>1.52</b>	<b>1.67</b>	<b>1.60</b>	<b>1.53</b>

	Overall <i>n</i> =252	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =139
		(1) Excellent	47.8%	50.5%	57.1%	33.3%	67.9%	57.7%	53.8%
(2) Good	40.6%	42.6%	38.1%	50.0%	32.1%	30.8%	46.2%	43.9%	
(3) Fair	8.7%	5.9%	4.8%	16.7%	0.0%	11.5%	0.0%	7.2%	
(4) Poor	2.9%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	
<b>Average</b>	<b>1.67</b>	<b>1.57</b>	<b>1.48</b>	<b>1.83</b>	<b>1.32</b>	<b>1.54</b>	<b>1.46</b>	<b>1.65</b>	

## Crosstabulation of Results

### Algonquin as a place to raise children

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =91	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =54	Over 65 <i>n</i> =69
(1) Excellent	34.6%	42.2%	40.7%	0.0%	42.9%	50.0%	43.3%	35.2%	44.9%
(2) Good	52.7%	45.6%	52.7%	0.0%	42.9%	50.0%	50.0%	50.0%	46.4%
(3) Fair	12.2%	12.2%	6.6%	0.0%	14.3%	0.0%	6.7%	14.8%	8.7%
(4) Poor	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.78</b>	<b>1.70</b>	<b>1.66</b>	<b>0.00</b>	<b>1.71</b>	<b>1.50</b>	<b>1.63</b>	<b>1.80</b>	<b>1.64</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =87	West <i>n</i> =37	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =122
(1) Excellent		35.0%	39.1%	59.5%	33.3%	52.2%	53.8%	54.5%	36.9%
(2) Good		56.7%	50.6%	32.4%	33.3%	47.8%	42.3%	36.4%	51.6%
(3) Fair		8.3%	10.3%	8.1%	33.3%	0.0%	3.8%	9.1%	11.5%
(4) Poor		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.73</b>	<b>1.71</b>	<b>1.49</b>	<b>2.00</b>	<b>1.48</b>	<b>1.50</b>	<b>1.55</b>	<b>1.75</b>

### Algonquin as a place to work

	Overall <i>n</i> =132	Gender		Age					
		Male <i>n</i> =52	Female <i>n</i> =57	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =3	36 - 45 <i>n</i> =16	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =32	Over 65 <i>n</i> =40
(1) Excellent	27.3%	23.1%	21.1%	0.0%	0.0%	31.3%	20.0%	28.1%	20.0%
(2) Good	43.2%	42.3%	45.6%	0.0%	66.7%	37.5%	40.0%	34.4%	52.5%
(3) Fair	21.2%	19.2%	28.1%	0.0%	33.3%	18.8%	35.0%	25.0%	17.5%
(4) Poor	8.3%	15.4%	5.3%	0.0%	0.0%	12.5%	5.0%	12.5%	10.0%
<b>Average</b>	<b>2.11</b>	<b>2.27</b>	<b>2.18</b>	<b>0.00</b>	<b>2.33</b>	<b>2.13</b>	<b>2.25</b>	<b>2.22</b>	<b>2.18</b>

	Overall <i>n</i> =132	Location			Residency				
		East <i>n</i> =38	Central <i>n</i> =54	West <i>n</i> =19	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =12	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =6	Over 15 <i>n</i> =74
(1) Excellent		23.7%	22.2%	26.3%	33.3%	25.0%	31.3%	33.3%	20.3%
(2) Good		39.5%	44.4%	47.4%	33.3%	58.3%	43.8%	33.3%	41.9%
(3) Fair		26.3%	24.1%	15.8%	33.3%	8.3%	18.8%	16.7%	27.0%
(4) Poor		10.5%	9.3%	10.5%	0.0%	8.3%	6.3%	16.7%	10.8%
<b>Average</b>		<b>2.24</b>	<b>2.20</b>	<b>2.11</b>	<b>2.00</b>	<b>2.00</b>	<b>2.00</b>	<b>2.17</b>	<b>2.28</b>

## Crosstabulation of Results

### Algonquin compared to other communities in the area

	Overall <i>n</i> =237	Gender			Age					
		Male <i>n</i> =94	Female <i>n</i> =104		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =73
(1) Excellent	34.6%	23.4%	32.7%		0.0%	33.3%	36.0%	25.7%	25.9%	31.5%
(2) Good	52.7%	61.7%	55.8%		100.0%	66.7%	48.0%	54.3%	60.3%	58.9%
(3) Fair	12.2%	12.8%	9.6%		0.0%	0.0%	16.0%	14.3%	12.1%	8.2%
(4) Poor	0.4%	2.1%	1.9%		0.0%	0.0%	0.0%	5.7%	1.7%	1.4%
<b>Average</b>	<b>1.78</b>	<b>1.94</b>	<b>1.81</b>		<b>2.00</b>	<b>1.67</b>	<b>1.80</b>	<b>2.00</b>	<b>1.90</b>	<b>1.79</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =97	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =129
(1) Excellent		25.8%	28.9%	33.3%	33.3%	37.9%	38.5%	16.7%	26.4%
(2) Good		59.7%	56.7%	57.1%	50.0%	55.2%	50.0%	83.3%	56.6%
(3) Fair		11.3%	12.4%	9.5%	16.7%	6.9%	11.5%	0.0%	14.0%
(4) Poor		3.2%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%
<b>Average</b>		<b>1.92</b>	<b>1.88</b>	<b>1.76</b>	<b>1.83</b>	<b>1.69</b>	<b>1.73</b>	<b>1.83</b>	<b>1.94</b>

### Overall appearance of Algonquin

	Overall <i>n</i> =251	Gender			Age					
		Male <i>n</i> =99	Female <i>n</i> =109		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =78
(1) Excellent	31.9%	34.3%	35.8%		0.0%	66.7%	48.0%	36.1%	27.0%	34.6%
(2) Good	55.4%	53.5%	54.1%		100.0%	22.2%	36.0%	52.8%	66.7%	52.6%
(3) Fair	12.0%	11.1%	10.1%		0.0%	11.1%	16.0%	11.1%	4.8%	12.8%
(4) Poor	0.8%	1.0%	0.0%		0.0%	0.0%	0.0%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.82</b>	<b>1.79</b>	<b>1.74</b>		<b>2.00</b>	<b>1.44</b>	<b>1.68</b>	<b>1.75</b>	<b>1.81</b>	<b>1.78</b>

	Overall <i>n</i> =251	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =139
(1) Excellent		30.4%	37.6%	35.7%	0.0%	51.7%	53.8%	46.2%	28.8%
(2) Good		52.2%	52.5%	59.5%	100.0%	34.5%	42.3%	46.2%	57.6%
(3) Fair		17.4%	8.9%	4.8%	0.0%	13.8%	3.8%	7.7%	12.9%
(4) Poor		0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%
<b>Average</b>		<b>1.87</b>	<b>1.73</b>	<b>1.69</b>	<b>2.00</b>	<b>1.62</b>	<b>1.50</b>	<b>1.62</b>	<b>1.86</b>

## Crosstabulation of Results

Cleanliness of Algonquin									
	Overall <i>n</i> =248	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =79
(1) Excellent	42.3%	47.5%	43.1%	0.0%	77.8%	56.0%	52.8%	40.3%	40.5%
(2) Good	47.2%	43.4%	49.5%	100.0%	22.2%	36.0%	33.3%	53.2%	51.9%
(3) Fair	9.3%	8.1%	7.3%	0.0%	0.0%	4.0%	13.9%	6.5%	7.6%
(4) Poor	1.2%	1.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.69</b>	<b>1.63</b>	<b>1.64</b>	<b>2.00</b>	<b>1.22</b>	<b>1.56</b>	<b>1.61</b>	<b>1.66</b>	<b>1.67</b>

	Overall <i>n</i> =248	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =139
(1) Excellent		37.7%	50.5%	45.2%	0.0%	65.5%	61.5%	61.5%	38.8%
(2) Good		49.3%	40.6%	54.8%	100.0%	31.0%	30.8%	38.5%	49.6%
(3) Fair		10.1%	8.9%	0.0%	0.0%	0.0%	7.7%	0.0%	10.8%
(4) Poor		2.9%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	0.7%
<b>Average</b>		<b>1.78</b>	<b>1.58</b>	<b>1.55</b>	<b>2.00</b>	<b>1.41</b>	<b>1.46</b>	<b>1.38</b>	<b>1.73</b>

Overall quality of new development in Algonquin									
	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =74
(1) Excellent	24.2%	21.3%	28.4%	0.0%	33.3%	40.9%	37.5%	19.4%	21.6%
(2) Good	48.9%	48.9%	48.0%	0.0%	33.3%	36.4%	31.3%	41.9%	66.2%
(3) Fair	19.5%	24.5%	18.6%	100.0%	22.2%	18.2%	25.0%	33.9%	8.1%
(4) Poor	7.4%	5.3%	4.9%	0.0%	11.1%	4.5%	6.3%	4.8%	4.1%
<b>Average</b>	<b>2.10</b>	<b>2.14</b>	<b>2.00</b>	<b>3.00</b>	<b>2.11</b>	<b>1.86</b>	<b>2.00</b>	<b>2.24</b>	<b>1.95</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =94	West <i>n</i> =40	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) Excellent		19.7%	25.5%	35.0%	0.0%	39.3%	38.5%	41.7%	20.0%
(2) Good		43.9%	53.2%	42.5%	20.0%	35.7%	42.3%	33.3%	53.1%
(3) Fair		30.3%	14.9%	22.5%	80.0%	14.3%	19.2%	25.0%	21.5%
(4) Poor		6.1%	6.4%	0.0%	0.0%	10.7%	0.0%	0.0%	5.4%
<b>Average</b>		<b>2.23</b>	<b>2.02</b>	<b>1.88</b>	<b>2.80</b>	<b>1.96</b>	<b>1.81</b>	<b>1.83</b>	<b>2.12</b>

## Crosstabulation of Results

Variety of housing options									
	Overall <i>n</i> =225	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =97	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =70
(1) Excellent	27.6%	23.9%	21.6%	0.0%	50.0%	29.2%	29.0%	20.3%	20.0%
(2) Good	52.0%	55.4%	57.7%	0.0%	37.5%	62.5%	51.6%	49.2%	62.9%
(3) Fair	18.2%	18.5%	16.5%	0.0%	12.5%	8.3%	19.4%	28.8%	11.4%
(4) Poor	2.2%	2.2%	4.1%	100.0%	0.0%	0.0%	0.0%	1.7%	5.7%
<b>Average</b>	<b>1.95</b>	<b>1.99</b>	<b>2.03</b>	<b>4.00</b>	<b>1.63</b>	<b>1.79</b>	<b>1.90</b>	<b>2.12</b>	<b>2.03</b>

	Overall <i>n</i> =225	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =90	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =125
(1) Excellent		19.4%	24.4%	26.8%	0.0%	37.0%	33.3%	41.7%	17.6%
(2) Good		64.5%	50.0%	56.1%	66.7%	51.9%	50.0%	50.0%	58.4%
(3) Fair		14.5%	22.2%	12.2%	16.7%	11.1%	16.7%	8.3%	20.0%
(4) Poor		1.6%	3.3%	4.9%	16.7%	0.0%	0.0%	0.0%	4.0%
<b>Average</b>		<b>1.98</b>	<b>2.04</b>	<b>1.95</b>	<b>2.50</b>	<b>1.74</b>	<b>1.83</b>	<b>1.67</b>	<b>2.10</b>

Overall quality of businesses and services in Algonquin									
	Overall <i>n</i> =249	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =106	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =77
(1) Excellent	30.5%	25.3%	24.5%	0.0%	44.4%	36.0%	28.6%	21.0%	23.4%
(2) Good	51.8%	58.6%	57.5%	100.0%	33.3%	36.0%	54.3%	61.3%	64.9%
(3) Fair	15.3%	15.2%	17.0%	0.0%	22.2%	28.0%	14.3%	17.7%	10.4%
(4) Poor	2.4%	1.0%	0.9%	0.0%	0.0%	0.0%	2.9%	0.0%	1.3%
<b>Average</b>	<b>1.90</b>	<b>1.92</b>	<b>1.94</b>	<b>2.00</b>	<b>1.78</b>	<b>1.92</b>	<b>1.91</b>	<b>1.97</b>	<b>1.90</b>

	Overall <i>n</i> =249	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =99	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =136
(1) Excellent		16.2%	25.3%	40.5%	16.7%	51.7%	34.6%	46.2%	16.2%
(2) Good		58.8%	62.6%	42.9%	33.3%	34.5%	50.0%	30.8%	66.9%
(3) Fair		22.1%	11.1%	16.7%	50.0%	13.8%	15.4%	23.1%	14.7%
(4) Poor		2.9%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
<b>Average</b>		<b>2.12</b>	<b>1.88</b>	<b>1.76</b>	<b>2.33</b>	<b>1.62</b>	<b>1.81</b>	<b>1.77</b>	<b>2.03</b>

## Crosstabulation of Results

Shopping opportunities									
	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =108	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =78
(1) Excellent	24.2%	46.5%	40.7%	100.0%	55.6%	48.0%	36.1%	45.2%	43.6%
(2) Good	48.9%	38.4%	43.5%	0.0%	11.1%	40.0%	58.3%	32.3%	43.6%
(3) Fair	19.5%	14.1%	14.8%	0.0%	33.3%	12.0%	2.8%	21.0%	12.8%
(4) Poor	7.4%	1.0%	0.9%	0.0%	0.0%	0.0%	2.8%	1.6%	0.0%
<b>Average</b>	<b>2.10</b>	<b>1.70</b>	<b>1.76</b>	<b>1.00</b>	<b>1.78</b>	<b>1.64</b>	<b>1.72</b>	<b>1.79</b>	<b>1.69</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =100	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =138
(1) Excellent		29.0%	52.0%	47.6%	33.3%	69.0%	50.0%	46.2%	37.0%
(2) Good		46.4%	37.0%	40.5%	33.3%	20.7%	38.5%	38.5%	45.7%
(3) Fair		21.7%	10.0%	11.9%	33.3%	10.3%	11.5%	15.4%	15.2%
(4) Poor		2.9%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
<b>Average</b>		<b>1.99</b>	<b>1.60</b>	<b>1.64</b>	<b>2.00</b>	<b>1.41</b>	<b>1.62</b>	<b>1.69</b>	<b>1.83</b>

Recreational opportunities									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =68
(1) Excellent	27.2%	22.9%	23.0%	0.0%	44.4%	40.0%	20.0%	18.0%	20.6%
(2) Good	46.0%	42.7%	50.0%	0.0%	44.4%	32.0%	54.3%	54.1%	42.6%
(3) Fair	19.6%	32.3%	21.0%	100.0%	11.1%	24.0%	17.1%	26.2%	32.4%
(4) Poor	7.2%	2.1%	6.0%	0.0%	0.0%	4.0%	8.6%	1.6%	4.4%
<b>Average</b>	<b>2.07</b>	<b>2.14</b>	<b>2.10</b>	<b>3.00</b>	<b>1.67</b>	<b>1.92</b>	<b>2.14</b>	<b>2.11</b>	<b>2.21</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =96	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =129
(1) Excellent		23.8%	20.8%	26.8%	0.0%	48.1%	40.0%	23.1%	15.5%
(2) Good		44.4%	46.9%	48.8%	50.0%	44.4%	40.0%	46.2%	47.3%
(3) Fair		25.4%	29.2%	22.0%	50.0%	7.4%	16.0%	30.8%	31.8%
(4) Poor		6.3%	3.1%	2.4%	0.0%	0.0%	4.0%	0.0%	5.4%
<b>Average</b>		<b>2.14</b>	<b>2.15</b>	<b>2.00</b>	<b>2.50</b>	<b>1.59</b>	<b>1.84</b>	<b>2.08</b>	<b>2.27</b>



## Crosstabulation of Results

Employment opportunities									
	Overall <i>n</i> =137	Gender		Age					
		Male <i>n</i> =49	Female <i>n</i> =64	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =4	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =19	56 - 65 <i>n</i> =38	Over 65 <i>n</i> =37
(1) Excellent	17.5%	8.2%	17.2%	0.0%	50.0%	23.5%	10.5%	10.5%	13.5%
(2) Good	40.1%	46.9%	40.6%	0.0%	25.0%	29.4%	36.8%	47.4%	48.6%
(3) Fair	32.1%	26.5%	34.4%	0.0%	25.0%	35.3%	47.4%	28.9%	21.6%
(4) Poor	10.2%	18.4%	7.8%	0.0%	0.0%	11.8%	5.3%	13.2%	16.2%
<b>Average</b>	<b>2.35</b>	<b>2.55</b>	<b>2.33</b>	<b>0.00</b>	<b>1.75</b>	<b>2.35</b>	<b>2.47</b>	<b>2.45</b>	<b>2.41</b>

	Overall <i>n</i> =137	Location			Residency				
		East <i>n</i> =39	Central <i>n</i> =55	West <i>n</i> =21	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =14	6 to 10 <i>n</i> =15	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =76
(1) Excellent	5.1%	20.0%	19.0%	0.0%	14.3%	20.0%	12.5%	14.5%	
(2) Good	46.2%	40.0%	42.9%	50.0%	50.0%	46.7%	50.0%	39.5%	
(3) Fair	33.3%	27.3%	33.3%	50.0%	28.6%	26.7%	25.0%	31.6%	
(4) Poor	15.4%	12.7%	4.8%	0.0%	7.1%	6.7%	12.5%	14.5%	
<b>Average</b>	<b>2.59</b>	<b>2.33</b>	<b>2.24</b>	<b>2.50</b>	<b>2.29</b>	<b>2.20</b>	<b>2.38</b>	<b>2.46</b>	

Opportunities to participate in social events and activities									
	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =88	Female <i>n</i> =95	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =65
(1) Excellent	25.7%	12.5%	18.9%	0.0%	33.3%	28.0%	11.8%	9.4%	18.5%
(2) Good	44.3%	58.0%	49.5%	0.0%	55.6%	52.0%	58.8%	56.6%	46.2%
(3) Fair	21.9%	22.7%	30.5%	0.0%	11.1%	12.0%	23.5%	30.2%	33.8%
(4) Poor	8.0%	6.8%	1.1%	0.0%	0.0%	8.0%	5.9%	3.8%	1.5%
<b>Average</b>	<b>2.12</b>	<b>2.24</b>	<b>2.14</b>	<b>0.00</b>	<b>1.78</b>	<b>2.00</b>	<b>2.24</b>	<b>2.28</b>	<b>2.18</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =87	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =123
(1) Excellent	12.9%	19.5%	15.8%	0.0%	32.0%	17.4%	18.2%	13.8%	
(2) Good	53.2%	51.7%	52.6%	40.0%	60.0%	52.2%	63.6%	49.6%	
(3) Fair	29.0%	25.3%	28.9%	60.0%	4.0%	21.7%	9.1%	34.1%	
(4) Poor	4.8%	3.4%	2.6%	0.0%	4.0%	8.7%	9.1%	2.4%	
<b>Average</b>	<b>2.26</b>	<b>2.13</b>	<b>2.18</b>	<b>2.60</b>	<b>1.80</b>	<b>2.22</b>	<b>2.09</b>	<b>2.25</b>	

# Crosstabulation of Results

Ease of car travel in Algonquin									
	Overall <i>n</i> =243	Gender		Age					
		Male <i>n</i> =100	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =79
(1) Excellent	18.5%	16.0%	15.6%	0.0%	33.3%	28.0%	19.4%	9.5%	16.5%
(2) Good	42.0%	41.0%	46.8%	0.0%	55.6%	48.0%	41.7%	39.7%	45.6%
(3) Fair	28.8%	31.0%	26.6%	0.0%	0.0%	20.0%	19.4%	41.3%	27.8%
(4) Poor	10.7%	12.0%	11.0%	100.0%	11.1%	4.0%	19.4%	9.5%	10.1%
<b>Average</b>	<b>2.32</b>	<b>2.39</b>	<b>2.33</b>	<b>4.00</b>	<b>1.89</b>	<b>2.00</b>	<b>2.39</b>	<b>2.51</b>	<b>2.32</b>

	Overall <i>n</i> =243	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =140
(1) Excellent	5.7%	19.8%	26.2%	16.7%	27.6%	30.8%	23.1%	11.4%	
(2) Good	40.0%	48.5%	38.1%	33.3%	51.7%	46.2%	30.8%	42.9%	
(3) Fair	38.6%	20.8%	28.6%	16.7%	10.3%	19.2%	38.5%	32.9%	
(4) Poor	15.7%	10.9%	7.1%	33.3%	10.3%	3.8%	7.7%	12.9%	
<b>Average</b>	<b>2.64</b>	<b>2.23</b>	<b>2.17</b>	<b>2.67</b>	<b>2.03</b>	<b>1.96</b>	<b>2.31</b>	<b>2.47</b>	

Ease of bicycle travel in Algonquin									
	Overall <i>n</i> =200	Gender		Age					
		Male <i>n</i> =87	Female <i>n</i> =72	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =45	Over 65 <i>n</i> =55
(1) Excellent	28.0%	31.0%	23.6%	0.0%	28.6%	39.1%	35.5%	22.2%	23.6%
(2) Good	47.0%	43.7%	52.8%	0.0%	42.9%	34.8%	45.2%	46.7%	56.4%
(3) Fair	18.5%	18.4%	12.5%	0.0%	28.6%	17.4%	3.2%	24.4%	12.7%
(4) Poor	6.5%	6.9%	11.1%	0.0%	0.0%	8.7%	16.1%	6.7%	7.3%
<b>Average</b>	<b>2.04</b>	<b>2.01</b>	<b>2.11</b>	<b>0.00</b>	<b>2.00</b>	<b>1.96</b>	<b>2.00</b>	<b>2.16</b>	<b>2.04</b>

	Overall <i>n</i> =200	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =80	West <i>n</i> =31	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =17	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =108
(1) Excellent	17.6%	32.5%	32.3%	20.0%	52.9%	40.9%	40.0%	19.4%	
(2) Good	52.9%	51.3%	29.0%	20.0%	35.3%	36.4%	30.0%	54.6%	
(3) Fair	17.6%	10.0%	25.8%	20.0%	5.9%	9.1%	30.0%	16.7%	
(4) Poor	11.8%	6.3%	12.9%	40.0%	5.9%	13.6%	0.0%	9.3%	
<b>Average</b>	<b>2.24</b>	<b>1.90</b>	<b>2.19</b>	<b>2.80</b>	<b>1.65</b>	<b>1.95</b>	<b>1.90</b>	<b>2.16</b>	

## Crosstabulation of Results

### Ease of walking in Algonquin

	Overall <i>n</i> =239	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =71
(1) Excellent	32.6%	31.6%	33.0%	0.0%	22.2%	36.0%	38.2%	24.6%	36.6%
(2) Good	46.9%	37.9%	48.5%	0.0%	55.6%	40.0%	47.1%	44.3%	40.8%
(3) Fair	17.2%	23.2%	9.7%	0.0%	22.2%	16.0%	5.9%	24.6%	14.1%
(4) Poor	3.3%	7.4%	8.7%	100.0%	0.0%	8.0%	8.8%	6.6%	8.5%
<b>Average</b>	<b>1.91</b>	<b>2.06</b>	<b>1.94</b>	<b>4.00</b>	<b>2.00</b>	<b>1.96</b>	<b>1.85</b>	<b>2.13</b>	<b>1.94</b>

	Overall <i>n</i> =239	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =98	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =132
(1) Excellent		27.0%	40.8%	19.5%	16.7%	39.3%	30.8%	50.0%	30.3%
(2) Good		47.6%	38.8%	46.3%	33.3%	42.9%	46.2%	20.0%	44.7%
(3) Fair		17.5%	13.3%	22.0%	16.7%	17.9%	7.7%	20.0%	16.7%
(4) Poor		7.9%	7.1%	12.2%	33.3%	0.0%	15.4%	10.0%	8.3%
<b>Average</b>		<b>2.06</b>	<b>1.87</b>	<b>2.27</b>	<b>2.67</b>	<b>1.79</b>	<b>2.08</b>	<b>1.90</b>	<b>2.03</b>

### Availability of paths and walking trails

	Overall <i>n</i> =242	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =70
(1) Excellent	35.5%	37.9%	43.4%	0.0%	44.4%	52.0%	42.9%	36.2%	40.0%
(2) Good	45.0%	41.1%	42.4%	0.0%	55.6%	36.0%	42.9%	50.0%	34.3%
(3) Fair	13.6%	15.8%	12.1%	0.0%	0.0%	4.0%	11.4%	12.1%	21.4%
(4) Poor	5.8%	5.3%	2.0%	100.0%	0.0%	8.0%	2.9%	1.7%	4.3%
<b>Average</b>	<b>1.90</b>	<b>1.88</b>	<b>1.73</b>	<b>4.00</b>	<b>1.56</b>	<b>1.68</b>	<b>1.74</b>	<b>1.79</b>	<b>1.90</b>

	Overall <i>n</i> =242	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =97	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =127
(1) Excellent		33.3%	47.4%	34.1%	33.3%	71.4%	46.2%	41.7%	33.1%
(2) Good		51.7%	36.1%	39.0%	33.3%	25.0%	38.5%	33.3%	45.7%
(3) Fair		11.7%	12.4%	19.5%	16.7%	0.0%	7.7%	25.0%	16.5%
(4) Poor		3.3%	4.1%	7.3%	16.7%	3.6%	7.7%	0.0%	4.7%
<b>Average</b>		<b>1.85</b>	<b>1.73</b>	<b>2.00</b>	<b>2.17</b>	<b>1.36</b>	<b>1.77</b>	<b>1.83</b>	<b>1.93</b>

## Crosstabulation of Results

### Traffic flow on major streets

	Overall <i>n</i> =247	Gender			Age					
		Male <i>n</i> =98	Female <i>n</i> =109		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =78
(1) Excellent	13.8%	10.2%	9.2%		0.0%	11.1%	16.0%	5.7%	9.5%	11.5%
(2) Good	34.4%	36.7%	44.0%		0.0%	55.6%	40.0%	45.7%	30.2%	44.9%
(3) Fair	36.8%	33.7%	34.9%		0.0%	22.2%	36.0%	25.7%	47.6%	28.2%
(4) Poor	15.0%	19.4%	11.9%		100.0%	11.1%	8.0%	22.9%	12.7%	15.4%
<b>Average</b>	<b>2.53</b>	<b>2.62</b>	<b>2.50</b>		<b>4.00</b>	<b>2.33</b>	<b>2.36</b>	<b>2.66</b>	<b>2.63</b>	<b>2.47</b>

	Overall <i>n</i> =247	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =100	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =138
(1) Excellent		2.9%	13.0%	14.6%	0.0%	17.2%	19.2%	7.7%	8.0%
(2) Good		35.7%	45.0%	36.6%	16.7%	55.2%	42.3%	46.2%	37.0%
(3) Fair		35.7%	31.0%	39.0%	50.0%	17.2%	30.8%	38.5%	36.2%
(4) Poor		25.7%	11.0%	9.8%	33.3%	10.3%	7.7%	7.7%	18.8%
<b>Average</b>		<b>2.84</b>	<b>2.40</b>	<b>2.44</b>	<b>3.17</b>	<b>2.21</b>	<b>2.27</b>	<b>2.46</b>	<b>2.66</b>

### Quality of overall natural environment in Algonquin

	Overall <i>n</i> =247	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =105	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =77
(1) Excellent	30.8%	32.3%	28.6%	0.0%	55.6%	40.0%	35.3%	21.0%	32.5%
(2) Good	50.2%	52.5%	51.4%	100.0%	44.4%	44.0%	44.1%	56.5%	51.9%
(3) Fair	15.4%	12.1%	17.1%	0.0%	0.0%	12.0%	17.6%	17.7%	14.3%
(4) Poor	3.6%	3.0%	2.9%	0.0%	0.0%	4.0%	2.9%	4.8%	1.3%
<b>Average</b>	<b>1.92</b>	<b>1.86</b>	<b>1.94</b>	<b>2.00</b>	<b>1.44</b>	<b>1.80</b>	<b>1.88</b>	<b>2.06</b>	<b>1.84</b>

	Overall <i>n</i> =247	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =99	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =136
(1) Excellent		29.4%	34.3%	26.8%	0.0%	51.7%	38.5%	50.0%	25.0%
(2) Good		51.5%	50.5%	53.7%	83.3%	37.9%	46.2%	41.7%	53.7%
(3) Fair		14.7%	14.1%	14.6%	16.7%	6.9%	15.4%	8.3%	17.6%
(4) Poor		4.4%	1.0%	4.9%	0.0%	3.4%	0.0%	0.0%	3.7%
<b>Average</b>		<b>1.94</b>	<b>1.82</b>	<b>1.98</b>	<b>2.17</b>	<b>1.62</b>	<b>1.77</b>	<b>1.58</b>	<b>2.00</b>

# Crosstabulation of Results

Value of services for the taxes paid to the Village of Algonquin									
	Overall <i>n</i> =240	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =103	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =74
(1) Excellent	16.3%	11.6%	11.7%	0.0%	25.0%	12.5%	15.2%	8.1%	12.2%
(2) Good	39.6%	47.4%	48.5%	0.0%	37.5%	54.2%	30.3%	43.5%	56.8%
(3) Fair	31.7%	25.3%	31.1%	0.0%	25.0%	16.7%	33.3%	33.9%	25.7%
(4) Poor	12.5%	15.8%	8.7%	0.0%	12.5%	16.7%	21.2%	14.5%	5.4%
<b>Average</b>	<b>2.40</b>	<b>2.45</b>	<b>2.37</b>	<b>0.00</b>	<b>2.25</b>	<b>2.38</b>	<b>2.61</b>	<b>2.55</b>	<b>2.24</b>

	Overall <i>n</i> =240	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =95	West <i>n</i> =41	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =134
(1) Excellent		10.6%	16.8%	2.4%	0.0%	20.0%	23.1%	25.0%	7.5%
(2) Good		48.5%	44.2%	51.2%	40.0%	52.0%	53.8%	16.7%	47.0%
(3) Fair		30.3%	24.2%	34.1%	40.0%	20.0%	7.7%	50.0%	31.3%
(4) Poor		10.6%	14.7%	12.2%	20.0%	8.0%	15.4%	8.3%	14.2%
<b>Average</b>		<b>2.41</b>	<b>2.37</b>	<b>2.56</b>	<b>2.80</b>	<b>2.16</b>	<b>2.15</b>	<b>2.42</b>	<b>2.52</b>

Overall direction that Algonquin is taking									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =72
(1) Excellent	22.1%	14.7%	17.2%	0.0%	50.0%	28.0%	9.4%	12.1%	15.3%
(2) Good	54.5%	60.0%	58.6%	100.0%	37.5%	48.0%	71.9%	53.4%	63.9%
(3) Fair	19.6%	22.1%	21.2%	0.0%	12.5%	24.0%	15.6%	31.0%	16.7%
(4) Poor	3.8%	3.2%	3.0%	0.0%	0.0%	0.0%	3.1%	3.4%	4.2%
<b>Average</b>	<b>2.05</b>	<b>2.14</b>	<b>2.10</b>	<b>2.00</b>	<b>1.63</b>	<b>1.96</b>	<b>2.13</b>	<b>2.26</b>	<b>2.10</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =93	West <i>n</i> =39	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =129
(1) Excellent		16.9%	16.1%	15.4%	25.0%	29.6%	28.0%	16.7%	10.9%
(2) Good		52.3%	61.3%	64.1%	50.0%	55.6%	52.0%	58.3%	60.5%
(3) Fair		27.7%	18.3%	20.5%	25.0%	14.8%	20.0%	25.0%	23.3%
(4) Poor		3.1%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	5.4%
<b>Average</b>		<b>2.17</b>	<b>2.11</b>	<b>2.05</b>	<b>2.00</b>	<b>1.85</b>	<b>1.92</b>	<b>2.08</b>	<b>2.23</b>

## Crosstabulation of Results

### Overall image or reputation of Algonquin

	Overall <i>n</i> =246	Gender			Age					
		Male <i>n</i> =95	Female <i>n</i> =100		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =73
(1) Excellent	27.2%	28.4%	24.0%		0.0%	62.5%	36.0%	11.4%	19.3%	31.5%
(2) Good	56.9%	56.8%	63.0%		100.0%	25.0%	52.0%	77.1%	66.7%	52.1%
(3) Fair	15.0%	13.7%	12.0%		0.0%	12.5%	12.0%	8.6%	12.3%	16.4%
(4) Poor	0.8%	1.1%	1.0%		0.0%	0.0%	0.0%	2.9%	1.8%	0.0%
<b>Average</b>	<b>1.89</b>	<b>1.87</b>	<b>1.90</b>		<b>2.00</b>	<b>1.50</b>	<b>1.76</b>	<b>2.03</b>	<b>1.96</b>	<b>1.85</b>

	Overall <i>n</i> =246	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =95	West <i>n</i> =41	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =128
(1) Excellent		31.7%	23.2%	24.4%	16.7%	39.3%	30.8%	25.0%	22.7%
(2) Good		52.4%	63.2%	61.0%	50.0%	57.1%	53.8%	66.7%	60.2%
(3) Fair		14.3%	12.6%	14.6%	33.3%	3.6%	15.4%	8.3%	15.6%
(4) Poor		1.6%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%
<b>Average</b>		<b>1.86</b>	<b>1.92</b>	<b>1.90</b>	<b>2.17</b>	<b>1.64</b>	<b>1.85</b>	<b>1.83</b>	<b>1.96</b>

### 2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

	Overall <i>n</i> =234	Gender		Age						
		Male <i>n</i> =94	Female <i>n</i> =100		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =74
Not a problem	38.0%	48.9%	37.0%		0.0%	50.0%	33.3%	29.4%	40.4%	52.7%
Minor problem	44.9%	38.3%	48.0%		0.0%	50.0%	50.0%	58.8%	43.9%	35.1%
Moderate problem	15.8%	10.6%	13.0%		100.0%	0.0%	16.7%	8.8%	12.3%	10.8%
Major problem	1.3%	2.1%	2.0%		0.0%	0.0%	0.0%	2.9%	3.5%	1.4%
<b>Average</b>	<b>1.80</b>	<b>1.66</b>	<b>1.80</b>		<b>3.00</b>	<b>1.50</b>	<b>1.83</b>	<b>1.85</b>	<b>1.79</b>	<b>1.61</b>

	Overall <i>n</i> =234	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =96	West <i>n</i> =41	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =129
Not a problem		37.7%	46.9%	36.6%	0.0%	42.9%	38.5%	23.1%	45.7%
Minor problem		39.3%	43.8%	51.2%	66.7%	46.4%	53.8%	69.2%	37.2%
Moderate problem		18.0%	8.3%	9.8%	33.3%	10.7%	7.7%	7.7%	13.2%
Major problem		4.9%	1.0%	2.4%	0.0%	0.0%	0.0%	0.0%	3.9%
<b>Average</b>		<b>1.90</b>	<b>1.64</b>	<b>1.78</b>	<b>2.33</b>	<b>1.68</b>	<b>1.69</b>	<b>1.85</b>	<b>1.75</b>

## Crosstabulation of Results

### 3. Please rate how safe you feel:

#### In your neighborhood during the day

	Overall <i>n</i> =216	Gender			Age					
		Male <i>n</i> =98	Female <i>n</i> =109		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =79
(1) Very Safe	84.7%	85.7%	84.4%		100.0%	88.9%	84.0%	86.1%	88.5%	81.0%
(2) Somewhat Safe	11.1%	10.2%	11.0%		0.0%	11.1%	16.0%	8.3%	8.2%	12.7%
(3) Neither Safe nor Unsafe	3.7%	3.1%	4.6%		0.0%	0.0%	0.0%	5.6%	3.3%	5.1%
(4) Somewhat Unsafe	0.5%	1.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
(5) Very Unsafe	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.20</b>	<b>1.19</b>	<b>1.20</b>		<b>1.00</b>	<b>1.11</b>	<b>1.16</b>	<b>1.19</b>	<b>1.15</b>	<b>1.27</b>

	Overall <i>n</i> =216	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =138
(1) Very Safe		83.8%	82.2%	90.5%	83.3%	90.0%	88.5%	100.0%	81.2%
(2) Somewhat Safe		11.8%	11.9%	9.5%	16.7%	10.0%	11.5%	0.0%	12.3%
(3) Neither Safe nor Unsafe		4.4%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.8%
(4) Somewhat Unsafe		0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%
(5) Very Unsafe		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.21</b>	<b>1.25</b>	<b>1.10</b>	<b>1.17</b>	<b>1.10</b>	<b>1.12</b>	<b>1.00</b>	<b>1.26</b>

#### In your neighborhood after dark

	Overall <i>n</i> =215	Gender			Age					
		Male <i>n</i> =99	Female <i>n</i> =107		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =77
(1) Very Safe	56.3%	58.6%	55.1%		0.0%	77.8%	68.0%	61.1%	58.1%	48.1%
(2) Somewhat Safe	36.3%	36.4%	34.6%		0.0%	11.1%	28.0%	33.3%	35.5%	41.6%
(3) Neither Safe nor Unsafe	5.1%	4.0%	6.5%		0.0%	11.1%	4.0%	2.8%	4.8%	6.5%
(4) Somewhat Unsafe	2.3%	1.0%	3.7%		0.0%	0.0%	0.0%	2.8%	1.6%	3.9%
(5) Very Unsafe	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.53</b>	<b>1.47</b>	<b>1.59</b>		<b>2.00</b>	<b>1.33</b>	<b>1.36</b>	<b>1.47</b>	<b>1.50</b>	<b>1.66</b>

	Overall <i>n</i> =215	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =136
(1) Very Safe		44.8%	59.4%	66.7%	33.3%	80.0%	73.1%	61.5%	48.5%
(2) Somewhat Safe		46.3%	32.7%	28.6%	50.0%	16.7%	23.1%	38.5%	41.9%
(3) Neither Safe nor Unsafe		4.5%	5.9%	4.8%	16.7%	3.3%	3.8%	0.0%	5.9%
(4) Somewhat Unsafe		4.5%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%
(5) Very Unsafe		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.69</b>	<b>1.50</b>	<b>1.38</b>	<b>1.83</b>	<b>1.23</b>	<b>1.31</b>	<b>1.38</b>	<b>1.65</b>

## Crosstabulation of Results

**6. Please rate the quality and the importance of the service provided by the Village:**

**POLICE/PUBLIC SAFETY**

**Crime Prevention: Quality**

	Overall <i>n=196</i>	Gender		Age					
		Male <i>n=87</i>	Female <i>n=80</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=6</i>	36 - 45 <i>n=21</i>	46 - 55 <i>n=25</i>	56 - 65 <i>n=52</i>	Over 65 <i>n=66</i>
(1) Excellent	38.3%	29.9%	40.0%	0.0%	83.3%	47.6%	44.0%	32.7%	25.8%
(2) Good	52.6%	60.9%	56.3%	0.0%	16.7%	47.6%	56.0%	53.8%	69.7%
(3) Fair	8.2%	8.0%	1.3%	0.0%	0.0%	4.8%	0.0%	9.6%	3.0%
(4) Poor	1.0%	1.1%	2.5%	0.0%	0.0%	0.0%	0.0%	3.8%	1.5%
<b>Average</b>	<b>1.72</b>	<b>1.80</b>	<b>1.66</b>	<b>0.00</b>	<b>1.17</b>	<b>1.57</b>	<b>1.56</b>	<b>1.85</b>	<b>1.80</b>

	Overall <i>n=196</i>	Location			Residency				
		East <i>n=57</i>	Central <i>n=83</i>	West <i>n=31</i>	Under 1 <i>n=2</i>	1 to 5 <i>n=24</i>	6 to 10 <i>n=22</i>	11 to 15 <i>n=12</i>	Over 15 <i>n=111</i>
(1) Excellent		31.6%	37.3%	35.5%	0.0%	54.2%	40.9%	50.0%	27.9%
(2) Good		54.4%	59.0%	61.3%	50.0%	41.7%	59.1%	41.7%	64.0%
(3) Fair		10.5%	2.4%	3.2%	50.0%	4.2%	0.0%	8.3%	5.4%
(4) Poor		3.5%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.7%
<b>Average</b>		<b>1.86</b>	<b>1.67</b>	<b>1.68</b>	<b>2.50</b>	<b>1.50</b>	<b>1.59</b>	<b>1.58</b>	<b>1.83</b>

**Crime Prevention: Importance**

	Overall <i>n=236</i>	Gender		Age					
		Male <i>n=89</i>	Female <i>n=101</i>	18 - 25 <i>n=1</i>	26 - 35 <i>n=8</i>	36 - 45 <i>n=23</i>	46 - 55 <i>n=36</i>	56 - 65 <i>n=55</i>	Over 65 <i>n=69</i>
(1) High	91.5%	96.6%	90.1%	0.0%	87.5%	91.3%	94.4%	94.5%	94.2%
(2) Medium	7.6%	2.2%	8.9%	100.0%	12.5%	0.0%	5.6%	5.5%	5.8%
(3) Low	0.8%	1.1%	1.0%	0.0%	0.0%	8.7%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.09</b>	<b>1.04</b>	<b>1.11</b>	<b>2.00</b>	<b>1.13</b>	<b>1.17</b>	<b>1.06</b>	<b>1.05</b>	<b>1.06</b>

	Overall <i>n=236</i>	Location			Residency				
		East <i>n=63</i>	Central <i>n=93</i>	West <i>n=37</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=25</i>	6 to 10 <i>n=25</i>	11 to 15 <i>n=13</i>	Over 15 <i>n=125</i>
(1) High		95.2%	92.5%	91.9%	80.0%	84.0%	100.0%	100.0%	93.6%
(2) Medium		3.2%	7.5%	5.4%	20.0%	12.0%	0.0%	0.0%	5.6%
(3) Low		1.6%	0.0%	2.7%	0.0%	4.0%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.06</b>	<b>1.08</b>	<b>1.11</b>	<b>1.20</b>	<b>1.20</b>	<b>1.00</b>	<b>1.00</b>	<b>1.07</b>



## Crosstabulation of Results

Patrol Services: Quality									
	Overall <i>n</i> =222	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =89	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =55	Over 65 <i>n</i> =70
(1) Excellent	33.3%	30.1%	24.7%	0.0%	66.7%	31.8%	35.5%	27.3%	20.0%
(2) Good	45.5%	50.5%	53.9%	0.0%	33.3%	54.5%	48.4%	47.3%	58.6%
(3) Fair	17.1%	15.1%	15.7%	0.0%	0.0%	4.5%	9.7%	20.0%	18.6%
(4) Poor	4.1%	4.3%	5.6%	0.0%	0.0%	9.1%	6.5%	5.5%	2.9%
<b>Average</b>	<b>1.92</b>	<b>1.94</b>	<b>2.02</b>	<b>0.00</b>	<b>1.33</b>	<b>1.91</b>	<b>1.87</b>	<b>2.04</b>	<b>2.04</b>

	Overall <i>n</i> =222	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =88	West <i>n</i> =38	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) Excellent	33.3%	27.1%	28.4%	26.3%	0.0%	37.5%	45.8%	50.0%	20.5%
(2) Good	45.5%	45.8%	52.3%	60.5%	66.7%	54.2%	45.8%	33.3%	54.1%
(3) Fair	17.1%	16.9%	15.9%	10.5%	0.0%	0.0%	8.3%	16.7%	19.7%
(4) Poor	4.1%	10.2%	3.4%	2.6%	33.3%	8.3%	0.0%	0.0%	5.7%
<b>Average</b>	<b>1.92</b>	<b>2.10</b>	<b>1.94</b>	<b>1.89</b>	<b>2.67</b>	<b>1.79</b>	<b>1.63</b>	<b>1.67</b>	<b>2.11</b>

Patrol Services: Importance									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =71
(1) High	73.9%	62.2%	67.0%	0.0%	62.5%	52.2%	65.7%	67.9%	66.2%
(2) Medium	23.5%	36.7%	29.1%	100.0%	25.0%	43.5%	28.6%	32.1%	32.4%
(3) Low	2.5%	1.1%	3.9%	0.0%	12.5%	4.3%	5.7%	0.0%	1.4%
<b>Average</b>	<b>1.29</b>	<b>1.39</b>	<b>1.37</b>	<b>2.00</b>	<b>1.50</b>	<b>1.52</b>	<b>1.40</b>	<b>1.32</b>	<b>1.35</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =93	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
(1) High	73.9%	67.2%	65.6%	57.9%	40.0%	52.0%	72.0%	69.2%	66.1%
(2) Medium	23.5%	29.7%	33.3%	36.8%	60.0%	44.0%	28.0%	30.8%	30.7%
(3) Low	2.5%	3.1%	1.1%	5.3%	0.0%	4.0%	0.0%	0.0%	3.1%
<b>Average</b>	<b>1.29</b>	<b>1.36</b>	<b>1.35</b>	<b>1.47</b>	<b>1.60</b>	<b>1.52</b>	<b>1.28</b>	<b>1.31</b>	<b>1.37</b>

## Crosstabulation of Results

### Traffic Enforcement: Quality

	Overall <i>n</i> =218	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =87	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =29	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =73
(1) Excellent	28.0%	17.2%	24.1%	0.0%	42.9%	23.8%	20.7%	20.8%	19.2%
(2) Good	45.9%	59.1%	47.1%	0.0%	57.1%	57.1%	55.2%	43.4%	56.2%
(3) Fair	18.3%	15.1%	21.8%	0.0%	0.0%	9.5%	20.7%	28.3%	15.1%
(4) Poor	7.8%	8.6%	6.9%	0.0%	0.0%	9.5%	3.4%	7.5%	9.6%
<b>Average</b>	<b>2.06</b>	<b>2.15</b>	<b>2.11</b>	<b>0.00</b>	<b>1.57</b>	<b>2.05</b>	<b>2.07</b>	<b>2.23</b>	<b>2.15</b>

	Overall <i>n</i> =218	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =92	West <i>n</i> =36	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) Excellent		19.6%	20.7%	25.0%	0.0%	26.1%	37.5%	16.7%	18.0%
(2) Good		48.2%	57.6%	44.4%	66.7%	52.2%	50.0%	75.0%	50.0%
(3) Fair		23.2%	16.3%	19.4%	0.0%	13.0%	12.5%	8.3%	23.0%
(4) Poor		8.9%	5.4%	11.1%	33.3%	8.7%	0.0%	0.0%	9.0%
<b>Average</b>		<b>2.21</b>	<b>2.07</b>	<b>2.17</b>	<b>2.67</b>	<b>2.04</b>	<b>1.75</b>	<b>1.92</b>	<b>2.23</b>

### Traffic Enforcement: Importance

	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =88	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =68
(1) High	58.1%	42.0%	57.8%	100.0%	37.5%	43.5%	54.3%	48.2%	52.9%
(2) Medium	32.6%	39.8%	38.2%	0.0%	37.5%	34.8%	37.1%	39.3%	42.6%
(3) Low	9.3%	18.2%	3.9%	0.0%	25.0%	21.7%	8.6%	12.5%	4.4%
<b>Average</b>	<b>1.51</b>	<b>1.76</b>	<b>1.46</b>	<b>1.00</b>	<b>1.88</b>	<b>1.78</b>	<b>1.54</b>	<b>1.64</b>	<b>1.51</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =92	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =124
(1) High		58.1%	44.6%	52.6%	60.0%	36.0%	52.0%	53.8%	52.4%
(2) Medium		33.9%	47.8%	26.3%	20.0%	36.0%	44.0%	38.5%	39.5%
(3) Low		8.1%	7.6%	21.1%	20.0%	28.0%	4.0%	7.7%	8.1%
<b>Average</b>		<b>1.50</b>	<b>1.63</b>	<b>1.68</b>	<b>1.60</b>	<b>1.92</b>	<b>1.52</b>	<b>1.54</b>	<b>1.56</b>

## Crosstabulation of Results

### 911 Services: Quality

	Overall <i>n</i> =142	Gender			Age					
		Male <i>n</i> =48	Female <i>n</i> =64		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =2	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =15	56 - 65 <i>n</i> =32	Over 65 <i>n</i> =51
(1) Excellent	60.6%	39.6%	60.9%		0.0%	100.0%	35.7%	46.7%	56.3%	52.9%
(2) Good	33.1%	56.3%	37.5%		0.0%	0.0%	64.3%	53.3%	37.5%	45.1%
(3) Fair	4.2%	4.2%	1.6%		0.0%	0.0%	0.0%	0.0%	6.3%	2.0%
(4) Poor	2.1%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.48</b>	<b>1.65</b>	<b>1.41</b>		<b>0.00</b>	<b>1.00</b>	<b>1.64</b>	<b>1.53</b>	<b>1.50</b>	<b>1.49</b>

	Overall <i>n</i> =142	Location			Residency				
		East <i>n</i> =41	Central <i>n</i> =53	West <i>n</i> =21	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =10	6 to 10 <i>n</i> =14	11 to 15 <i>n</i> =7	Over 15 <i>n</i> =83
(1) Excellent		43.9%	54.7%	57.1%	-	50.0%	64.3%	42.9%	50.6%
(2) Good		51.2%	43.4%	38.1%	-	50.0%	35.7%	42.9%	45.8%
(3) Fair		4.9%	1.9%	4.8%	-	0.0%	0.0%	14.3%	3.6%
(4) Poor		0.0%	0.0%	0.0%	-	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.61</b>	<b>1.47</b>	<b>1.48</b>		<b>1.50</b>	<b>1.36</b>	<b>1.71</b>	<b>1.53</b>

### 911 Services: Importance

	Overall <i>n</i> =228	Gender		Age						
		Male <i>n</i> =86	Female <i>n</i> =102		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =67
(1) High	93.0%	83.7%	96.1%		100.0%	100.0%	87.0%	88.6%	94.6%	88.1%
(2) Medium	5.7%	14.0%	3.9%		0.0%	0.0%	8.7%	11.4%	5.4%	10.4%
(3) Low	1.3%	2.3%	0.0%		0.0%	0.0%	4.3%	0.0%	0.0%	1.5%
<b>Average</b>	<b>1.08</b>	<b>1.19</b>	<b>1.04</b>		<b>1.00</b>	<b>1.00</b>	<b>1.17</b>	<b>1.11</b>	<b>1.05</b>	<b>1.13</b>

	Overall <i>n</i> =228	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =93	West <i>n</i> =37	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =124
(1) High		91.8%	90.3%	89.2%	80.0%	84.0%	91.7%	84.6%	92.7%
(2) Medium		8.2%	8.6%	8.1%	20.0%	12.0%	8.3%	15.4%	6.5%
(3) Low		0.0%	1.1%	2.7%	0.0%	4.0%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.08</b>	<b>1.11</b>	<b>1.14</b>	<b>1.20</b>	<b>1.20</b>	<b>1.08</b>	<b>1.15</b>	<b>1.08</b>

## Crosstabulation of Results

### Responding to Citizen Calls: Quality

	Overall <i>n</i> =154	Gender			Age					
		Male <i>n</i> =60	Female <i>n</i> =74		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =3	36 - 45 <i>n</i> =17	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =36	Over 65 <i>n</i> =57
(1) Excellent	47.4%	35.0%	45.9%		0.0%	66.7%	35.3%	29.2%	38.9%	47.4%
(2) Good	42.2%	50.0%	45.9%		0.0%	33.3%	58.8%	58.3%	41.7%	45.6%
(3) Fair	5.8%	15.0%	6.8%		0.0%	0.0%	5.9%	12.5%	19.4%	5.3%
(4) Poor	4.5%	0.0%	1.4%		0.0%	0.0%	0.0%	0.0%	0.0%	1.8%
<b>Average</b>	<b>1.68</b>	<b>1.80</b>	<b>1.64</b>		<b>0.00</b>	<b>1.33</b>	<b>1.71</b>	<b>1.83</b>	<b>1.81</b>	<b>1.61</b>

	Overall <i>n</i> =154	Location			Residency				
		East <i>n</i> =49	Central <i>n</i> =60	West <i>n</i> =29	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =14	6 to 10 <i>n</i> =18	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =94
(1) Excellent		36.7%	40.0%	48.3%	-	42.9%	55.6%	60.0%	36.2%
(2) Good		49.0%	51.7%	37.9%	-	42.9%	44.4%	30.0%	50.0%
(3) Fair		14.3%	6.7%	13.8%	-	14.3%	0.0%	10.0%	12.8%
(4) Poor		0.0%	1.7%	0.0%	-	0.0%	0.0%	0.0%	1.1%
<b>Average</b>		<b>1.78</b>	<b>1.70</b>	<b>1.66</b>		<b>1.71</b>	<b>1.44</b>	<b>1.50</b>	<b>1.79</b>

### Responding to Citizen Calls: Importance

	Overall <i>n</i> =231	Gender		Age						
		Male <i>n</i> =88	Female <i>n</i> =103		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =68
(1) High	85.3%	79.5%	84.5%		100.0%	87.5%	82.6%	71.4%	89.5%	80.9%
(2) Medium	13.4%	18.2%	13.6%		0.0%	12.5%	17.4%	22.9%	8.8%	17.6%
(3) Low	1.3%	2.3%	1.9%		0.0%	0.0%	0.0%	5.7%	1.8%	1.5%
<b>Average</b>	<b>1.16</b>	<b>1.23</b>	<b>1.17</b>		<b>1.00</b>	<b>1.13</b>	<b>1.17</b>	<b>1.34</b>	<b>1.12</b>	<b>1.21</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =93	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =125
(1) High		85.5%	80.6%	81.6%	100.0%	88.0%	88.0%	69.2%	80.0%
(2) Medium		14.5%	17.2%	13.2%	0.0%	12.0%	8.0%	23.1%	18.4%
(3) Low		0.0%	2.2%	5.3%	0.0%	0.0%	4.0%	7.7%	1.6%
<b>Average</b>		<b>1.15</b>	<b>1.22</b>	<b>1.24</b>	<b>1.00</b>	<b>1.12</b>	<b>1.16</b>	<b>1.38</b>	<b>1.22</b>

## Crosstabulation of Results

Overall Police Services: Quality									
	Overall <i>n</i> =214	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =93	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =29	56 - 65 <i>n</i> =55	Over 65 <i>n</i> =76
(1) Excellent	39.3%	29.7%	39.8%	0.0%	83.3%	38.1%	37.9%	27.3%	34.2%
(2) Good	48.1%	54.9%	51.6%	0.0%	16.7%	47.6%	55.2%	54.5%	56.6%
(3) Fair	10.7%	15.4%	7.5%	0.0%	0.0%	14.3%	6.9%	16.4%	9.2%
(4) Poor	1.9%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%
<b>Average</b>	<b>1.75</b>	<b>1.86</b>	<b>1.70</b>	<b>0.00</b>	<b>1.17</b>	<b>1.76</b>	<b>1.69</b>	<b>1.93</b>	<b>1.75</b>

	Overall <i>n</i> =214	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =89	West <i>n</i> =36	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
(1) Excellent		34.9%	36.0%	30.6%	0.0%	39.1%	52.2%	53.8%	29.1%
(2) Good		47.6%	56.2%	55.6%	100.0%	47.8%	39.1%	38.5%	57.5%
(3) Fair		17.5%	6.7%	13.9%	0.0%	13.0%	8.7%	7.7%	12.6%
(4) Poor		0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.83</b>	<b>1.73</b>	<b>1.83</b>	<b>2.00</b>	<b>1.74</b>	<b>1.57</b>	<b>1.54</b>	<b>1.85</b>

Overall Police Services: Importance									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =104	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =71
(1) High	87.7%	80.0%	80.8%	0.0%	62.5%	69.6%	86.1%	84.2%	81.7%
(2) Medium	11.9%	20.0%	19.2%	100.0%	37.5%	30.4%	13.9%	15.8%	18.3%
(3) Low	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.13</b>	<b>1.20</b>	<b>1.19</b>	<b>2.00</b>	<b>1.38</b>	<b>1.30</b>	<b>1.14</b>	<b>1.16</b>	<b>1.18</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =95	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =129
(1) High		76.6%	86.3%	73.7%	40.0%	68.0%	88.0%	84.6%	82.9%
(2) Medium		23.4%	13.7%	26.3%	60.0%	32.0%	12.0%	15.4%	17.1%
(3) Low		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>Average</b>		<b>1.23</b>	<b>1.14</b>	<b>1.26</b>	<b>1.60</b>	<b>1.32</b>	<b>1.12</b>	<b>1.15</b>	<b>1.17</b>

# Crosstabulation of Results

## PUBLIC WORKS/INFRASTRUCTURE

Street Maintenance: Quality									
	Overall <i>n</i> =249	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =78
(1) Excellent	21.7%	21.2%	16.5%	0.0%	44.4%	32.0%	11.1%	12.7%	21.8%
(2) Good	52.2%	59.6%	63.3%	100.0%	44.4%	48.0%	58.3%	68.3%	61.5%
(3) Fair	20.1%	13.1%	14.7%	0.0%	11.1%	16.0%	16.7%	14.3%	12.8%
(4) Poor	6.0%	6.1%	5.5%	0.0%	0.0%	4.0%	13.9%	4.8%	3.8%
<b>Average</b>	<b>2.10</b>	<b>2.04</b>	<b>2.09</b>	<b>2.00</b>	<b>1.67</b>	<b>1.92</b>	<b>2.33</b>	<b>2.11</b>	<b>1.99</b>

	Overall <i>n</i> =249	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =101	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =140
(1) Excellent	21.7%	21.7%	16.8%	19.0%	0.0%	50.0%	34.6%	30.8%	10.0%
(2) Good	52.2%	53.6%	61.4%	71.4%	83.3%	39.3%	46.2%	46.2%	67.9%
(3) Fair	20.1%	15.9%	16.8%	7.1%	16.7%	10.7%	7.7%	15.4%	16.4%
(4) Poor	6.0%	8.7%	5.0%	2.4%	0.0%	0.0%	11.5%	7.7%	5.7%
<b>Average</b>	<b>2.10</b>	<b>2.12</b>	<b>2.10</b>	<b>1.93</b>	<b>2.17</b>	<b>1.61</b>	<b>1.96</b>	<b>2.00</b>	<b>2.18</b>

## Street Maintenance: Importance

	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =104	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =70
(1) High	80.3%	80.0%	81.7%	100.0%	75.0%	91.7%	75.0%	77.4%	82.9%
(2) Medium	19.3%	18.9%	16.3%	0.0%	25.0%	4.2%	25.0%	21.0%	15.7%
(3) Low	0.4%	1.1%	1.9%	0.0%	0.0%	4.2%	0.0%	1.6%	1.4%
<b>Average</b>	<b>1.20</b>	<b>1.21</b>	<b>1.20</b>	<b>1.00</b>	<b>1.25</b>	<b>1.13</b>	<b>1.25</b>	<b>1.24</b>	<b>1.19</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =96	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =135
(1) High	80.3%	86.6%	76.0%	82.1%	66.7%	79.2%	96.0%	91.7%	77.8%
(2) Medium	19.3%	13.4%	21.9%	15.4%	33.3%	16.7%	4.0%	8.3%	20.7%
(3) Low	0.4%	0.0%	2.1%	2.6%	0.0%	4.2%	0.0%	0.0%	1.5%
<b>Average</b>	<b>1.20</b>	<b>1.13</b>	<b>1.26</b>	<b>1.21</b>	<b>1.33</b>	<b>1.25</b>	<b>1.04</b>	<b>1.08</b>	<b>1.24</b>

## Crosstabulation of Results

Street Improvement: Quality									
	Overall <i>n</i> =247	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =106	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =75
(1) Excellent	19.8%	25.5%	19.8%	0.0%	55.6%	33.3%	17.1%	15.6%	25.3%
(2) Good	49.4%	51.0%	53.8%	100.0%	33.3%	41.7%	45.7%	62.5%	50.7%
(3) Fair	25.1%	15.3%	18.9%	0.0%	0.0%	16.7%	22.9%	15.6%	18.7%
(4) Poor	5.7%	8.2%	7.5%	0.0%	11.1%	8.3%	14.3%	6.3%	5.3%
<b>Average</b>	<b>2.17</b>	<b>2.06</b>	<b>2.14</b>	<b>2.00</b>	<b>1.67</b>	<b>2.00</b>	<b>2.34</b>	<b>2.13</b>	<b>2.04</b>

	Location			Residency				
	East <i>n</i> =70	Central <i>n</i> =100	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =138
(1) Excellent	17.1%	22.0%	34.2%	16.7%	50.0%	52.0%	8.3%	13.8%
(2) Good	52.9%	49.0%	57.9%	66.7%	35.7%	28.0%	66.7%	56.5%
(3) Fair	18.6%	20.0%	7.9%	0.0%	7.1%	8.0%	25.0%	21.7%
(4) Poor	11.4%	9.0%	0.0%	16.7%	7.1%	12.0%	0.0%	8.0%
<b>Average</b>	<b>2.24</b>	<b>2.16</b>	<b>1.74</b>	<b>2.17</b>	<b>1.71</b>	<b>1.80</b>	<b>2.17</b>	<b>2.24</b>

Street Improvement: Importance									
	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
(1) High	67.1%	64.2%	61.8%	0.0%	62.5%	70.8%	54.3%	59.0%	68.1%
(2) Medium	31.2%	33.7%	34.3%	100.0%	37.5%	25.0%	40.0%	36.1%	31.9%
(3) Low	1.7%	2.1%	3.9%	0.0%	0.0%	4.2%	5.7%	4.9%	0.0%
<b>Average</b>	<b>1.35</b>	<b>1.38</b>	<b>1.42</b>	<b>2.00</b>	<b>1.38</b>	<b>1.33</b>	<b>1.51</b>	<b>1.46</b>	<b>1.32</b>

	Location			Residency				
	East <i>n</i> =67	Central <i>n</i> =94	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =132
(1) High	65.7%	62.8%	57.9%	50.0%	66.7%	80.0%	50.0%	60.6%
(2) Medium	32.8%	33.0%	39.5%	50.0%	29.2%	20.0%	50.0%	35.6%
(3) Low	1.5%	4.3%	2.6%	0.0%	4.2%	0.0%	0.0%	3.8%
<b>Average</b>	<b>1.36</b>	<b>1.41</b>	<b>1.45</b>	<b>1.50</b>	<b>1.38</b>	<b>1.20</b>	<b>1.50</b>	<b>1.43</b>

## Crosstabulation of Results

### Street Sweeping: Quality

	Overall <i>n</i> =237	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =101	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =74
(1) Excellent	31.2%	29.8%	28.7%	0.0%	62.5%	37.5%	29.4%	23.7%	28.4%
(2) Good	50.6%	55.3%	57.4%	0.0%	37.5%	41.7%	61.8%	59.3%	56.8%
(3) Fair	14.8%	13.8%	9.9%	0.0%	0.0%	16.7%	5.9%	11.9%	14.9%
(4) Poor	3.4%	1.1%	4.0%	0.0%	0.0%	4.2%	2.9%	5.1%	0.0%
<b>Average</b>	<b>1.90</b>	<b>1.86</b>	<b>1.89</b>	<b>0.00</b>	<b>1.38</b>	<b>1.88</b>	<b>1.82</b>	<b>1.98</b>	<b>1.86</b>

	Overall <i>n</i> =237	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =96	West <i>n</i> =36	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =132
(1) Excellent		25.4%	30.2%	33.3%	33.3%	51.9%	48.0%	38.5%	20.5%
(2) Good		55.2%	55.2%	58.3%	66.7%	33.3%	40.0%	46.2%	62.9%
(3) Fair		13.4%	13.5%	8.3%	0.0%	11.1%	12.0%	15.4%	13.6%
(4) Poor		6.0%	1.0%	0.0%	0.0%	3.7%	0.0%	0.0%	3.0%
<b>Average</b>		<b>2.00</b>	<b>1.85</b>	<b>1.75</b>	<b>1.67</b>	<b>1.67</b>	<b>1.64</b>	<b>1.77</b>	<b>1.99</b>

### Street Sweeping: Importance

	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =98	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =69
(1) High	38.8%	32.6%	39.8%	0.0%	71.4%	37.5%	30.3%	33.3%	37.7%
(2) Medium	47.0%	55.8%	52.0%	100.0%	28.6%	45.8%	54.5%	55.0%	58.0%
(3) Low	14.2%	11.6%	8.2%	0.0%	0.0%	16.7%	15.2%	11.7%	4.3%
<b>Average</b>	<b>1.75</b>	<b>1.79</b>	<b>1.68</b>	<b>2.00</b>	<b>1.29</b>	<b>1.79</b>	<b>1.85</b>	<b>1.78</b>	<b>1.67</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =93	West <i>n</i> =36	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		40.9%	37.6%	25.0%	40.0%	33.3%	50.0%	33.3%	34.6%
(2) Medium		56.1%	48.4%	63.9%	40.0%	58.3%	37.5%	58.3%	56.2%
(3) Low		3.0%	14.0%	11.1%	20.0%	8.3%	12.5%	8.3%	9.2%
<b>Average</b>		<b>1.62</b>	<b>1.76</b>	<b>1.86</b>	<b>1.80</b>	<b>1.75</b>	<b>1.63</b>	<b>1.75</b>	<b>1.75</b>



## Crosstabulation of Results

### Street Lighting: Quality

	Overall <i>n</i> =250	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =106	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =74
(1) Excellent	27.6%	26.5%	24.5%	0.0%	50.0%	32.0%	31.4%	18.8%	24.3%
(2) Good	48.8%	45.9%	57.5%	0.0%	25.0%	36.0%	48.6%	64.1%	51.4%
(3) Fair	19.6%	21.4%	14.2%	100.0%	25.0%	24.0%	17.1%	12.5%	18.9%
(4) Poor	4.0%	6.1%	3.8%	0.0%	0.0%	8.0%	2.9%	4.7%	5.4%
<b>Average</b>	<b>2.00</b>	<b>2.07</b>	<b>1.97</b>	<b>3.00</b>	<b>1.75</b>	<b>2.08</b>	<b>1.91</b>	<b>2.03</b>	<b>2.05</b>

	Overall <i>n</i> =250	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =99	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =138
(1) Excellent		25.7%	26.3%	23.1%	20.0%	44.4%	38.5%	25.0%	19.6%
(2) Good		52.9%	51.5%	48.7%	60.0%	37.0%	34.6%	50.0%	58.0%
(3) Fair		14.3%	16.2%	28.2%	20.0%	18.5%	23.1%	8.3%	16.7%
(4) Poor		7.1%	6.1%	0.0%	0.0%	0.0%	3.8%	16.7%	5.8%
<b>Average</b>		<b>2.03</b>	<b>2.02</b>	<b>2.05</b>	<b>2.00</b>	<b>1.74</b>	<b>1.92</b>	<b>2.17</b>	<b>2.09</b>

### Street Lighting: Importance

	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
(1) High	72.5%	54.7%	78.0%	0.0%	62.5%	75.0%	63.6%	67.2%	66.7%
(2) Medium	25.0%	37.9%	20.0%	100.0%	25.0%	16.7%	30.3%	27.9%	31.9%
(3) Low	2.5%	7.4%	2.0%	0.0%	12.5%	8.3%	6.1%	4.9%	1.4%
<b>Average</b>	<b>1.30</b>	<b>1.53</b>	<b>1.24</b>	<b>2.00</b>	<b>1.50</b>	<b>1.33</b>	<b>1.42</b>	<b>1.38</b>	<b>1.35</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =93	West <i>n</i> =37	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =131
(1) High		74.6%	62.4%	64.9%	66.7%	62.5%	75.0%	41.7%	68.7%
(2) Medium		23.9%	31.2%	29.7%	33.3%	25.0%	20.8%	58.3%	27.5%
(3) Low		1.5%	6.5%	5.4%	0.0%	12.5%	4.2%	0.0%	3.8%
<b>Average</b>		<b>1.27</b>	<b>1.44</b>	<b>1.41</b>	<b>1.33</b>	<b>1.50</b>	<b>1.29</b>	<b>1.58</b>	<b>1.35</b>

## Crosstabulation of Results

Snow/Ice Removal: Quality									
	Overall <i>n</i> =248	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =104	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =75
(1) Excellent	30.2%	36.5%	35.6%	0.0%	50.0%	44.0%	26.5%	32.3%	41.3%
(2) Good	47.2%	47.9%	46.2%	0.0%	50.0%	32.0%	47.1%	51.6%	46.7%
(3) Fair	18.5%	12.5%	13.5%	0.0%	0.0%	16.0%	17.6%	14.5%	9.3%
(4) Poor	4.0%	3.1%	4.8%	0.0%	0.0%	8.0%	8.8%	1.6%	2.7%
<b>Average</b>	<b>1.96</b>	<b>1.82</b>	<b>1.88</b>	<b>0.00</b>	<b>1.50</b>	<b>1.88</b>	<b>2.09</b>	<b>1.85</b>	<b>1.73</b>

	Overall <i>n</i> =248	Location			Residency				
		East <i>n</i> =68	Central <i>n</i> =99	West <i>n</i> =37	Under 1 <i>n</i> =1	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =138
(1) Excellent		32.4%	39.4%	35.1%	0.0%	50.0%	46.2%	58.3%	30.4%
(2) Good		42.6%	47.5%	51.4%	100.0%	42.9%	30.8%	33.3%	50.7%
(3) Fair		19.1%	9.1%	10.8%	0.0%	3.6%	15.4%	8.3%	14.5%
(4) Poor		5.9%	4.0%	2.7%	0.0%	3.6%	7.7%	0.0%	4.3%
<b>Average</b>		<b>1.99</b>	<b>1.78</b>	<b>1.81</b>	<b>2.00</b>	<b>1.61</b>	<b>1.85</b>	<b>1.50</b>	<b>1.93</b>

Snow/Ice Removal: Importance									
	Overall <i>n</i> =238	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =68
(1) High	87.4%	87.2%	89.2%	100.0%	100.0%	87.5%	83.3%	90.2%	88.2%
(2) Medium	10.9%	12.8%	9.8%	0.0%	0.0%	12.5%	16.7%	9.8%	10.3%
(3) Low	1.7%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
<b>Average</b>	<b>1.14</b>	<b>1.13</b>	<b>1.12</b>	<b>1.00</b>	<b>1.00</b>	<b>1.13</b>	<b>1.17</b>	<b>1.10</b>	<b>1.13</b>

	Overall <i>n</i> =238	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =95	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =132
(1) High		86.4%	88.4%	92.1%	100.0%	87.5%	92.0%	83.3%	87.1%
(2) Medium		12.1%	11.6%	7.9%	0.0%	12.5%	4.0%	16.7%	12.9%
(3) Low		1.5%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%
<b>Average</b>		<b>1.15</b>	<b>1.12</b>	<b>1.08</b>	<b>1.00</b>	<b>1.13</b>	<b>1.12</b>	<b>1.17</b>	<b>1.13</b>

## Crosstabulation of Results

Sidewalk Maintenance: Quality									
	Overall <i>n</i> =228	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =98	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =68
(1) Excellent	20.2%	16.5%	22.4%	0.0%	37.5%	30.4%	18.2%	11.9%	23.5%
(2) Good	52.2%	62.6%	55.1%	0.0%	62.5%	39.1%	60.6%	67.8%	55.9%
(3) Fair	24.6%	15.4%	17.3%	100.0%	0.0%	17.4%	15.2%	16.9%	16.2%
(4) Poor	3.1%	5.5%	5.1%	0.0%	0.0%	13.0%	6.1%	3.4%	4.4%
<b>Average</b>	<b>2.11</b>	<b>2.10</b>	<b>2.05</b>	<b>3.00</b>	<b>1.63</b>	<b>2.13</b>	<b>2.09</b>	<b>2.12</b>	<b>2.01</b>

	Overall <i>n</i> =228	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =89	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent		19.4%	20.2%	19.4%	25.0%	40.0%	32.0%	30.8%	12.7%
(2) Good		47.8%	66.3%	58.3%	50.0%	52.0%	44.0%	46.2%	62.7%
(3) Fair		22.4%	10.1%	19.4%	25.0%	4.0%	20.0%	15.4%	18.3%
(4) Poor		10.4%	3.4%	2.8%	0.0%	4.0%	4.0%	7.7%	6.3%
<b>Average</b>		<b>2.24</b>	<b>1.97</b>	<b>2.06</b>	<b>2.00</b>	<b>1.72</b>	<b>1.96</b>	<b>2.00</b>	<b>2.18</b>

Sidewalk Maintenance: Importance									
	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =65
(1) High	58.0%	50.0%	60.0%	0.0%	37.5%	52.2%	54.3%	57.6%	58.5%
(2) Medium	35.9%	45.6%	35.0%	100.0%	50.0%	39.1%	40.0%	37.3%	40.0%
(3) Low	6.1%	4.4%	5.0%	0.0%	12.5%	8.7%	5.7%	5.1%	1.5%
<b>Average</b>	<b>1.48</b>	<b>1.54</b>	<b>1.45</b>	<b>2.00</b>	<b>1.75</b>	<b>1.57</b>	<b>1.51</b>	<b>1.47</b>	<b>1.43</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =87	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =126
(1) High		55.2%	54.0%	60.5%	33.3%	29.2%	75.0%	58.3%	57.1%
(2) Medium		40.3%	40.2%	36.8%	66.7%	58.3%	25.0%	41.7%	38.1%
(3) Low		4.5%	5.7%	2.6%	0.0%	12.5%	0.0%	0.0%	4.8%
<b>Average</b>		<b>1.49</b>	<b>1.52</b>	<b>1.42</b>	<b>1.67</b>	<b>1.83</b>	<b>1.25</b>	<b>1.42</b>	<b>1.48</b>

## Crosstabulation of Results

Stormwater Drainage: Quality									
	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =99	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =71
(1) Excellent	24.8%	21.1%	30.3%	0.0%	50.0%	36.0%	15.6%	19.4%	31.0%
(2) Good	55.7%	58.9%	50.5%	0.0%	50.0%	44.0%	56.3%	61.3%	50.7%
(3) Fair	15.7%	15.8%	16.2%	0.0%	0.0%	16.0%	28.1%	14.5%	12.7%
(4) Poor	3.9%	4.2%	3.0%	0.0%	0.0%	4.0%	0.0%	4.8%	5.6%
<b>Average</b>	<b>1.99</b>	<b>2.03</b>	<b>1.92</b>	<b>0.00</b>	<b>1.50</b>	<b>1.88</b>	<b>2.13</b>	<b>2.05</b>	<b>1.93</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =96	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =131
(1) Excellent	24.8%	25.8%	28.1%	19.4%	25.0%	38.5%	36.0%	46.2%	19.8%
(2) Good	55.7%	50.0%	53.1%	63.9%	75.0%	61.5%	36.0%	23.1%	58.0%
(3) Fair	15.7%	22.7%	12.5%	13.9%	0.0%	0.0%	24.0%	30.8%	16.8%
(4) Poor	3.9%	1.5%	6.3%	2.8%	0.0%	0.0%	4.0%	0.0%	5.3%
<b>Average</b>	<b>1.99</b>	<b>2.00</b>	<b>1.97</b>	<b>2.00</b>	<b>1.75</b>	<b>1.62</b>	<b>1.96</b>	<b>1.85</b>	<b>2.08</b>

Stormwater Drainage: Importance									
	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =68
(1) High	73.0%	62.1%	76.0%	0.0%	100.0%	75.0%	55.6%	68.3%	73.5%
(2) Medium	24.5%	36.8%	24.0%	100.0%	0.0%	20.8%	44.4%	31.7%	26.5%
(3) Low	2.6%	1.1%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.30</b>	<b>1.39</b>	<b>1.24</b>	<b>2.00</b>	<b>1.00</b>	<b>1.29</b>	<b>1.44</b>	<b>1.32</b>	<b>1.26</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =95	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =134
(1) High	73.0%	69.2%	73.7%	60.5%	80.0%	78.3%	79.2%	75.0%	66.4%
(2) Medium	24.5%	30.8%	26.3%	36.8%	20.0%	17.4%	20.8%	25.0%	33.6%
(3) Low	2.6%	0.0%	0.0%	2.6%	0.0%	4.3%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.30</b>	<b>1.31</b>	<b>1.26</b>	<b>1.42</b>	<b>1.20</b>	<b>1.26</b>	<b>1.21</b>	<b>1.25</b>	<b>1.34</b>

## Crosstabulation of Results

Drinking Water: Quality									
	Overall <i>n</i> =240	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =108	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =76
(1) Excellent	20.8%	18.8%	20.4%	0.0%	50.0%	20.8%	22.9%	15.6%	21.1%
(2) Good	42.5%	50.0%	49.1%	100.0%	50.0%	37.5%	31.4%	50.0%	57.9%
(3) Fair	23.8%	20.8%	20.4%	0.0%	0.0%	25.0%	25.7%	25.0%	15.8%
(4) Poor	12.9%	10.4%	10.2%	0.0%	0.0%	16.7%	20.0%	9.4%	5.3%
<b>Average</b>	<b>2.29</b>	<b>2.23</b>	<b>2.20</b>	<b>2.00</b>	<b>1.50</b>	<b>2.38</b>	<b>2.43</b>	<b>2.28</b>	<b>2.05</b>

	Overall <i>n</i> =240	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =100	West <i>n</i> =41	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =139
(1) Excellent		19.4%	25.0%	9.8%	0.0%	25.0%	24.0%	33.3%	18.7%
(2) Good		55.2%	44.0%	48.8%	40.0%	50.0%	48.0%	33.3%	49.6%
(3) Fair		16.4%	20.0%	29.3%	40.0%	14.3%	20.0%	0.0%	23.0%
(4) Poor		9.0%	11.0%	12.2%	20.0%	10.7%	8.0%	33.3%	8.6%
<b>Average</b>		<b>2.15</b>	<b>2.17</b>	<b>2.44</b>	<b>2.80</b>	<b>2.11</b>	<b>2.12</b>	<b>2.33</b>	<b>2.22</b>

Drinking Water: Importance									
	Overall <i>n</i> =234	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =103	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
(1) High	88.5%	87.2%	91.3%	0.0%	100.0%	75.0%	91.7%	93.4%	89.9%
(2) Medium	9.0%	10.6%	7.8%	100.0%	0.0%	12.5%	8.3%	6.6%	10.1%
(3) Low	2.6%	2.1%	1.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%
<b>Average</b>	<b>1.14</b>	<b>1.15</b>	<b>1.10</b>	<b>2.00</b>	<b>1.00</b>	<b>1.38</b>	<b>1.08</b>	<b>1.07</b>	<b>1.10</b>

	Overall <i>n</i> =234	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =96	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =133
(1) High		87.9%	91.7%	86.8%	83.3%	79.2%	84.0%	100.0%	91.7%
(2) Medium		10.6%	6.3%	13.2%	16.7%	12.5%	12.0%	0.0%	8.3%
(3) Low		1.5%	2.1%	0.0%	0.0%	8.3%	4.0%	0.0%	0.0%
<b>Average</b>		<b>1.14</b>	<b>1.10</b>	<b>1.13</b>	<b>1.17</b>	<b>1.29</b>	<b>1.20</b>	<b>1.00</b>	<b>1.08</b>

# Crosstabulation of Results

Sewer Services: Quality									
	Overall <i>n</i> =223	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =94	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =65
(1) Excellent	27.4%	28.3%	30.9%	0.0%	42.9%	37.5%	27.3%	20.0%	36.9%
(2) Good	57.0%	58.7%	53.2%	0.0%	57.1%	41.7%	51.5%	63.3%	55.4%
(3) Fair	15.2%	10.9%	16.0%	0.0%	0.0%	20.8%	21.2%	15.0%	6.2%
(4) Poor	0.4%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	1.5%
<b>Average</b>	<b>1.89</b>	<b>1.87</b>	<b>1.85</b>	<b>0.00</b>	<b>1.57</b>	<b>1.83</b>	<b>1.94</b>	<b>1.98</b>	<b>1.72</b>

	Overall <i>n</i> =223	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =95	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =125
(1) Excellent		25.9%	34.7%	22.2%	0.0%	37.5%	41.7%	38.5%	26.4%
(2) Good		60.3%	50.5%	61.1%	100.0%	62.5%	37.5%	38.5%	57.6%
(3) Fair		13.8%	12.6%	16.7%	0.0%	0.0%	20.8%	23.1%	14.4%
(4) Poor		0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%
<b>Average</b>		<b>1.88</b>	<b>1.82</b>	<b>1.94</b>	<b>2.00</b>	<b>1.63</b>	<b>1.79</b>	<b>1.85</b>	<b>1.91</b>

Sewer Services: Importance									
	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =67
(1) High	79.6%	68.4%	80.0%	0.0%	62.5%	70.8%	65.7%	77.0%	79.1%
(2) Medium	18.3%	29.5%	20.0%	100.0%	37.5%	25.0%	34.3%	21.3%	20.9%
(3) Low	2.2%	2.1%	0.0%	0.0%	0.0%	4.2%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.23</b>	<b>1.34</b>	<b>1.20</b>	<b>2.00</b>	<b>1.38</b>	<b>1.33</b>	<b>1.34</b>	<b>1.25</b>	<b>1.21</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =94	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =132
(1) High		73.8%	76.6%	68.4%	66.7%	69.6%	79.2%	66.7%	75.8%
(2) Medium		26.2%	23.4%	26.3%	33.3%	26.1%	20.8%	33.3%	23.5%
(3) Low		0.0%	0.0%	5.3%	0.0%	4.3%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.26</b>	<b>1.23</b>	<b>1.37</b>	<b>1.33</b>	<b>1.35</b>	<b>1.21</b>	<b>1.33</b>	<b>1.25</b>

## Crosstabulation of Results

Urban Forestry Program: Quality									
	Overall <i>n</i> =185	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =78	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =54
(1) Excellent	39.5%	37.3%	33.3%	0.0%	60.0%	38.1%	44.4%	24.5%	40.7%
(2) Good	44.3%	41.3%	55.1%	0.0%	40.0%	47.6%	40.7%	59.2%	40.7%
(3) Fair	11.4%	20.0%	9.0%	0.0%	0.0%	14.3%	11.1%	12.2%	18.5%
(4) Poor	4.9%	1.3%	2.6%	0.0%	0.0%	0.0%	3.7%	4.1%	0.0%
<b>Average</b>	<b>1.82</b>	<b>1.85</b>	<b>1.81</b>	<b>0.00</b>	<b>1.40</b>	<b>1.76</b>	<b>1.74</b>	<b>1.96</b>	<b>1.78</b>

	Overall <i>n</i> =185	Location			Residency				
		East <i>n</i> =47	Central <i>n</i> =83	West <i>n</i> =26	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =106
(1) Excellent		29.8%	41.0%	30.8%	0.0%	50.0%	47.6%	77.8%	28.3%
(2) Good		53.2%	44.6%	50.0%	50.0%	50.0%	33.3%	11.1%	52.8%
(3) Fair		14.9%	13.3%	15.4%	50.0%	0.0%	19.0%	0.0%	17.0%
(4) Poor		2.1%	1.2%	3.8%	0.0%	0.0%	0.0%	11.1%	1.9%
<b>Average</b>		<b>1.89</b>	<b>1.75</b>	<b>1.92</b>	<b>2.50</b>	<b>1.50</b>	<b>1.71</b>	<b>1.44</b>	<b>1.92</b>

Urban Forestry Program: Importance									
	Overall <i>n</i> =217	Gender		Age					
		Male <i>n</i> =86	Female <i>n</i> =94	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =57
(1) High	45.2%	36.0%	47.9%	0.0%	42.9%	54.2%	37.5%	40.7%	42.1%
(2) Medium	44.2%	43.0%	44.7%	100.0%	57.1%	29.2%	53.1%	42.4%	43.9%
(3) Low	10.6%	20.9%	7.4%	0.0%	0.0%	16.7%	9.4%	16.9%	14.0%
<b>Average</b>	<b>1.65</b>	<b>1.85</b>	<b>1.60</b>	<b>2.00</b>	<b>1.57</b>	<b>1.63</b>	<b>1.72</b>	<b>1.76</b>	<b>1.72</b>

	Overall <i>n</i> =217	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =86	West <i>n</i> =34	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =119
(1) High		41.0%	43.0%	44.1%	40.0%	33.3%	68.2%	36.4%	41.2%
(2) Medium		47.5%	46.5%	29.4%	60.0%	50.0%	27.3%	45.5%	44.5%
(3) Low		11.5%	10.5%	26.5%	0.0%	16.7%	4.5%	18.2%	14.3%
<b>Average</b>		<b>1.70</b>	<b>1.67</b>	<b>1.82</b>	<b>1.60</b>	<b>1.83</b>	<b>1.36</b>	<b>1.82</b>	<b>1.73</b>

## Crosstabulation of Results

### Tree Trimming: Quality

	Overall <i>n</i> =229	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =99	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =76
(1) Excellent	29.3%	25.0%	24.2%	0.0%	57.1%	33.3%	31.3%	23.3%	19.7%
(2) Good	48.0%	44.8%	57.6%	0.0%	28.6%	54.2%	50.0%	46.7%	53.9%
(3) Fair	19.2%	20.8%	16.2%	0.0%	14.3%	12.5%	15.6%	21.7%	18.4%
(4) Poor	3.5%	9.4%	2.0%	0.0%	0.0%	0.0%	3.1%	8.3%	7.9%
<b>Average</b>	<b>1.97</b>	<b>2.15</b>	<b>1.96</b>	<b>0.00</b>	<b>1.57</b>	<b>1.79</b>	<b>1.91</b>	<b>2.15</b>	<b>2.14</b>

	Overall <i>n</i> =229	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =97	West <i>n</i> =38	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =135
(1) Excellent		25.0%	24.7%	26.3%	0.0%	32.0%	44.0%	38.5%	20.0%
(2) Good		48.4%	50.5%	55.3%	50.0%	48.0%	40.0%	38.5%	53.3%
(3) Fair		20.3%	18.6%	13.2%	50.0%	20.0%	12.0%	15.4%	19.3%
(4) Poor		6.3%	6.2%	5.3%	0.0%	0.0%	4.0%	7.7%	7.4%
<b>Average</b>		<b>2.08</b>	<b>2.06</b>	<b>1.97</b>	<b>2.50</b>	<b>1.88</b>	<b>1.76</b>	<b>1.92</b>	<b>2.14</b>

### Tree Trimming: Importance

	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =101	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =68
(1) High	37.4%	28.4%	37.6%	0.0%	25.0%	33.3%	25.7%	34.4%	36.8%
(2) Medium	51.7%	58.9%	54.5%	100.0%	75.0%	58.3%	60.0%	55.7%	52.9%
(3) Low	10.9%	12.6%	7.9%	0.0%	0.0%	8.3%	14.3%	9.8%	10.3%
<b>Average</b>	<b>1.73</b>	<b>1.84</b>	<b>1.70</b>	<b>2.00</b>	<b>1.75</b>	<b>1.75</b>	<b>1.89</b>	<b>1.75</b>	<b>1.74</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =95	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		38.5%	33.7%	23.7%	33.3%	20.0%	48.0%	25.0%	33.8%
(2) Medium		53.8%	52.6%	71.1%	66.7%	76.0%	44.0%	58.3%	53.8%
(3) Low		7.7%	13.7%	5.3%	0.0%	4.0%	8.0%	16.7%	12.3%
<b>Average</b>		<b>1.69</b>	<b>1.80</b>	<b>1.82</b>	<b>1.67</b>	<b>1.84</b>	<b>1.60</b>	<b>1.92</b>	<b>1.78</b>



## Crosstabulation of Results

### Pedestrian & bicycle paths: Quality

	Overall <i>n</i> =233	Gender			Age					
		Male <i>n</i> =92	Female <i>n</i> =97		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =65
(1) Excellent	36.9%	35.9%	38.1%		0.0%	44.4%	32.0%	50.0%	32.8%	38.5%
(2) Good	47.6%	46.7%	49.5%		0.0%	55.6%	56.0%	32.4%	50.0%	49.2%
(3) Fair	11.6%	16.3%	11.3%		100.0%	0.0%	8.0%	17.6%	15.5%	12.3%
(4) Poor	3.9%	1.1%	1.0%		0.0%	0.0%	4.0%	0.0%	1.7%	0.0%
<b>Average</b>	<b>1.82</b>	<b>1.83</b>	<b>1.75</b>		<b>3.00</b>	<b>1.56</b>	<b>1.84</b>	<b>1.68</b>	<b>1.86</b>	<b>1.74</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =97	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =122
(1) Excellent		28.1%	44.3%	34.2%	16.7%	53.6%	50.0%	45.5%	32.0%
(2) Good		50.9%	47.4%	42.1%	66.7%	42.9%	34.6%	45.5%	49.2%
(3) Fair		19.3%	6.2%	23.7%	16.7%	3.6%	11.5%	9.1%	16.4%
(4) Poor		1.8%	2.1%	0.0%	0.0%	0.0%	3.8%	0.0%	2.5%
<b>Average</b>		<b>1.95</b>	<b>1.66</b>	<b>1.89</b>	<b>2.00</b>	<b>1.50</b>	<b>1.69</b>	<b>1.64</b>	<b>1.89</b>

### Pedestrian & bicycle paths: Importance

	Overall <i>n</i> =231	Gender		Age						
		Male <i>n</i> =91	Female <i>n</i> =97		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =62
(1) High	50.6%	51.6%	56.7%		0.0%	62.5%	83.3%	57.6%	51.7%	43.5%
(2) Medium	41.6%	38.5%	37.1%		100.0%	25.0%	16.7%	39.4%	40.0%	43.5%
(3) Low	7.8%	9.9%	6.2%		0.0%	12.5%	0.0%	3.0%	8.3%	12.9%
<b>Average</b>	<b>1.57</b>	<b>1.58</b>	<b>1.49</b>		<b>2.00</b>	<b>1.50</b>	<b>1.17</b>	<b>1.45</b>	<b>1.57</b>	<b>1.69</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =91	West <i>n</i> =36	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =121
(1) High		50.0%	57.1%	55.6%	66.7%	48.0%	84.0%	33.3%	51.2%
(2) Medium		41.9%	34.1%	38.9%	33.3%	44.0%	16.0%	58.3%	38.8%
(3) Low		8.1%	8.8%	5.6%	0.0%	8.0%	0.0%	8.3%	9.9%
<b>Average</b>		<b>1.58</b>	<b>1.52</b>	<b>1.50</b>	<b>1.33</b>	<b>1.60</b>	<b>1.16</b>	<b>1.75</b>	<b>1.59</b>

# Crosstabulation of Results

Public Property maintenance: Quality									
	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =107	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =77
(1) Excellent	30.9%	38.5%	29.0%	0.0%	44.4%	32.0%	41.2%	26.2%	37.7%
(2) Good	54.9%	51.0%	62.6%	100.0%	55.6%	56.0%	47.1%	62.3%	55.8%
(3) Fair	12.4%	9.4%	6.5%	0.0%	0.0%	8.0%	8.8%	9.8%	6.5%
(4) Poor	1.7%	1.0%	1.9%	0.0%	0.0%	4.0%	2.9%	1.6%	0.0%
<b>Average</b>	<b>1.85</b>	<b>1.73</b>	<b>1.81</b>	<b>2.00</b>	<b>1.56</b>	<b>1.84</b>	<b>1.74</b>	<b>1.87</b>	<b>1.69</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =100	West <i>n</i> =41	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =136
(1) Excellent		25.8%	41.0%	29.3%	0.0%	41.4%	46.2%	58.3%	28.7%
(2) Good		59.1%	52.0%	63.4%	100.0%	55.2%	38.5%	25.0%	61.0%
(3) Fair		10.6%	6.0%	7.3%	0.0%	3.4%	7.7%	16.7%	8.8%
(4) Poor		4.5%	1.0%	0.0%	0.0%	0.0%	7.7%	0.0%	1.5%
<b>Average</b>		<b>1.94</b>	<b>1.67</b>	<b>1.78</b>	<b>2.00</b>	<b>1.62</b>	<b>1.77</b>	<b>1.58</b>	<b>1.83</b>

Public Property maintenance: Importance									
	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
(1) High	57.3%	53.2%	52.9%	0.0%	50.0%	70.8%	47.1%	54.1%	49.3%
(2) Medium	39.2%	41.5%	44.1%	100.0%	50.0%	25.0%	50.0%	39.3%	47.8%
(3) Low	3.4%	5.3%	2.9%	0.0%	0.0%	4.2%	2.9%	6.6%	2.9%
<b>Average</b>	<b>1.46</b>	<b>1.52</b>	<b>1.50</b>	<b>2.00</b>	<b>1.50</b>	<b>1.33</b>	<b>1.56</b>	<b>1.52</b>	<b>1.54</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =94	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		57.6%	53.2%	44.7%	50.0%	52.0%	80.0%	41.7%	48.5%
(2) Medium		39.4%	41.5%	52.6%	50.0%	44.0%	16.0%	41.7%	48.5%
(3) Low		3.0%	5.3%	2.6%	0.0%	4.0%	4.0%	16.7%	3.1%
<b>Average</b>		<b>1.45</b>	<b>1.52</b>	<b>1.58</b>	<b>1.50</b>	<b>1.52</b>	<b>1.24</b>	<b>1.75</b>	<b>1.55</b>

## Crosstabulation of Results

Public Property beautification: Quality									
	Overall <i>n</i> =231	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =78
(1) Excellent	33.3%	31.3%	30.4%	0.0%	62.5%	29.2%	30.3%	27.6%	32.1%
(2) Good	51.1%	53.1%	60.8%	100.0%	37.5%	54.2%	54.5%	60.3%	57.7%
(3) Fair	12.6%	13.5%	7.8%	0.0%	0.0%	12.5%	12.1%	12.1%	9.0%
(4) Poor	3.0%	2.1%	1.0%	0.0%	0.0%	4.2%	3.0%	0.0%	1.3%
<b>Average</b>	<b>1.85</b>	<b>1.86</b>	<b>1.79</b>	<b>2.00</b>	<b>1.38</b>	<b>1.92</b>	<b>1.88</b>	<b>1.84</b>	<b>1.79</b>

	Overall <i>n</i> =231	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =100	West <i>n</i> =40	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =130
(1) Excellent		27.4%	36.0%	22.5%	0.0%	37.9%	34.6%	53.8%	27.7%
(2) Good		59.7%	52.0%	65.0%	60.0%	55.2%	42.3%	30.8%	61.5%
(3) Fair		8.1%	11.0%	12.5%	40.0%	6.9%	15.4%	15.4%	9.2%
(4) Poor		4.8%	1.0%	0.0%	0.0%	0.0%	7.7%	0.0%	1.5%
<b>Average</b>		<b>1.90</b>	<b>1.77</b>	<b>1.90</b>	<b>2.40</b>	<b>1.69</b>	<b>1.96</b>	<b>1.62</b>	<b>1.85</b>

Public Property beautification: Importance									
	Overall <i>n</i> =228	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
(1) High	49.1%	47.9%	45.1%	0.0%	62.5%	70.8%	35.3%	45.9%	42.0%
(2) Medium	45.2%	41.5%	43.1%	100.0%	25.0%	20.8%	55.9%	42.6%	44.9%
(3) Low	5.7%	10.6%	11.8%	0.0%	12.5%	8.3%	8.8%	11.5%	13.0%
<b>Average</b>	<b>1.57</b>	<b>1.63</b>	<b>1.67</b>	<b>2.00</b>	<b>1.50</b>	<b>1.38</b>	<b>1.74</b>	<b>1.66</b>	<b>1.71</b>

	Overall <i>n</i> =228	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =94	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		50.0%	46.8%	39.5%	66.7%	48.0%	72.0%	41.7%	40.0%
(2) Medium		36.4%	40.4%	57.9%	33.3%	40.0%	24.0%	33.3%	48.5%
(3) Low		13.6%	12.8%	2.6%	0.0%	12.0%	4.0%	25.0%	11.5%
<b>Average</b>		<b>1.64</b>	<b>1.66</b>	<b>1.63</b>	<b>1.33</b>	<b>1.64</b>	<b>1.32</b>	<b>1.83</b>	<b>1.72</b>

## Crosstabulation of Results

### Overall Public Works: Quality

	Overall <i>n</i> =239	Gender			Age					
		Male <i>n</i> =97	Female <i>n</i> =105							
		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =77			
(1) Excellent	28.5%	30.9%	24.8%	0.0%	50.0%	36.0%	28.6%	21.7%	28.6%	
(2) Good	58.2%	49.5%	64.8%	100.0%	50.0%	48.0%	45.7%	63.3%	61.0%	
(3) Fair	11.7%	18.6%	9.5%	0.0%	0.0%	16.0%	22.9%	13.3%	10.4%	
(4) Poor	1.7%	1.0%	1.0%	0.0%	0.0%	0.0%	2.9%	1.7%	0.0%	
<b>Average</b>	<b>1.87</b>	<b>1.90</b>	<b>1.87</b>	<b>2.00</b>	<b>1.50</b>	<b>1.80</b>	<b>2.00</b>	<b>1.95</b>	<b>1.82</b>	

	Overall <i>n</i> =239	Location			Residency				
		East <i>n</i> =65	Central <i>n</i> =100	West <i>n</i> =41	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =134
		(1) Excellent	27.7%	29.0%	24.4%	0.0%	34.5%	38.5%	46.2%
(2) Good	53.8%	57.0%	63.4%	100.0%	55.2%	42.3%	30.8%	61.2%	
(3) Fair	15.4%	13.0%	12.2%	0.0%	10.3%	19.2%	23.1%	12.7%	
(4) Poor	3.1%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	
<b>Average</b>	<b>1.94</b>	<b>1.86</b>	<b>1.88</b>	<b>2.00</b>	<b>1.76</b>	<b>1.81</b>	<b>1.77</b>	<b>1.93</b>	

### Overall Public Works: Importance

	Overall <i>n</i> =229	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =101	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =69
		(1) High	69.9%	66.3%	65.3%	0.0%	75.0%	70.8%	61.8%
(2) Medium	29.3%	32.6%	34.7%	100.0%	25.0%	29.2%	35.3%	37.3%	30.4%
(3) Low	0.9%	1.1%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%
<b>Average</b>	<b>1.31</b>	<b>1.35</b>	<b>1.35</b>	<b>2.00</b>	<b>1.25</b>	<b>1.29</b>	<b>1.41</b>	<b>1.37</b>	<b>1.30</b>

	Overall <i>n</i> =229	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =94	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =128
		(1) High	64.1%	67.0%	68.4%	66.7%	64.0%	88.0%	58.3%
(2) Medium	35.9%	31.9%	31.6%	33.3%	36.0%	12.0%	33.3%	37.5%	
(3) Low	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	
<b>Average</b>	<b>1.36</b>	<b>1.34</b>	<b>1.32</b>	<b>1.33</b>	<b>1.36</b>	<b>1.12</b>	<b>1.50</b>	<b>1.38</b>	

## Crosstabulation of Results

### PARKS/RECREATION

#### Quality of Village Parks: Quality

	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =68
		(1) Excellent	36.6%	34.7%	31.3%	0.0%	44.4%	44.0%	32.4%
(2) Good	52.2%	54.7%	58.6%	100.0%	55.6%	40.0%	64.7%	61.0%	52.9%
(3) Fair	9.1%	9.5%	10.1%	0.0%	0.0%	16.0%	2.9%	13.6%	8.8%
(4) Poor	2.2%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%
<b>Average</b>	<b>1.77</b>	<b>1.77</b>	<b>1.79</b>	<b>2.00</b>	<b>1.56</b>	<b>1.72</b>	<b>1.71</b>	<b>1.93</b>	<b>1.71</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =94	West <i>n</i> =40	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =128
		(1) Excellent	38.7%	35.1%	22.5%	50.0%	52.0%	46.2%	46.2%
(2) Good	51.6%	52.1%	72.5%	50.0%	44.0%	46.2%	46.2%	60.9%	
(3) Fair	9.7%	11.7%	5.0%	0.0%	4.0%	7.7%	7.7%	12.5%	
(4) Poor	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%	
<b>Average</b>	<b>1.71</b>	<b>1.79</b>	<b>1.83</b>	<b>1.50</b>	<b>1.52</b>	<b>1.62</b>	<b>1.62</b>	<b>1.88</b>	

#### Quality of Village Parks: Importance

	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =69
		(1) High	63.0%	56.3%	57.8%	100.0%	77.8%	68.0%	57.1%
(2) Medium	34.0%	42.7%	40.2%	0.0%	22.2%	32.0%	42.9%	41.0%	47.8%
(3) Low	3.0%	1.0%	2.0%	0.0%	0.0%	0.0%	0.0%	1.6%	2.9%
<b>Average</b>	<b>1.40</b>	<b>1.45</b>	<b>1.44</b>	<b>1.00</b>	<b>1.22</b>	<b>1.32</b>	<b>1.43</b>	<b>1.44</b>	<b>1.54</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =96	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =131
		(1) High	47.0%	58.3%	69.2%	83.3%	73.1%	69.2%	50.0%
(2) Medium	50.0%	39.6%	30.8%	16.7%	26.9%	30.8%	50.0%	45.8%	
(3) Low	3.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	
<b>Average</b>	<b>1.56</b>	<b>1.44</b>	<b>1.31</b>	<b>1.17</b>	<b>1.27</b>	<b>1.31</b>	<b>1.50</b>	<b>1.52</b>	

## Crosstabulation of Results

### Parks Maintenance: Quality

	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =68
(1) Excellent	35.4%	31.2%	26.3%	0.0%	50.0%	36.0%	30.3%	18.6%	33.8%
(2) Good	53.5%	59.1%	63.6%	100.0%	50.0%	48.0%	63.6%	69.5%	57.4%
(3) Fair	8.8%	8.6%	8.1%	0.0%	0.0%	12.0%	6.1%	10.2%	7.4%
(4) Poor	2.2%	1.1%	2.0%	0.0%	0.0%	4.0%	0.0%	1.7%	1.5%
<b>Average</b>	<b>1.78</b>	<b>1.80</b>	<b>1.86</b>	<b>2.00</b>	<b>1.50</b>	<b>1.84</b>	<b>1.76</b>	<b>1.95</b>	<b>1.76</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =94	West <i>n</i> =39	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =126
(1) Excellent		26.2%	33.0%	25.6%	33.3%	46.2%	46.2%	38.5%	21.4%
(2) Good		62.3%	56.4%	69.2%	66.7%	46.2%	42.3%	53.8%	67.5%
(3) Fair		8.2%	9.6%	5.1%	0.0%	7.7%	3.8%	7.7%	10.3%
(4) Poor		3.3%	1.1%	0.0%	0.0%	0.0%	7.7%	0.0%	0.8%
<b>Average</b>		<b>1.89</b>	<b>1.79</b>	<b>1.79</b>	<b>1.67</b>	<b>1.62</b>	<b>1.73</b>	<b>1.69</b>	<b>1.90</b>

### Parks Maintenance: Importance

	Overall <i>n</i> =219	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =98	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =63
(1) High	42.9%	30.8%	41.8%	100.0%	50.0%	48.0%	28.1%	41.0%	28.6%
(2) Medium	48.4%	57.1%	49.0%	0.0%	50.0%	48.0%	59.4%	47.5%	57.1%
(3) Low	8.7%	12.1%	9.2%	0.0%	0.0%	4.0%	12.5%	11.5%	14.3%
<b>Average</b>	<b>1.66</b>	<b>1.81</b>	<b>1.67</b>	<b>1.00</b>	<b>1.50</b>	<b>1.56</b>	<b>1.84</b>	<b>1.70</b>	<b>1.86</b>

	Overall <i>n</i> =219	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =92	West <i>n</i> =38	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =125
(1) High		34.4%	34.8%	42.1%	83.3%	43.5%	48.0%	33.3%	30.4%
(2) Medium		54.1%	53.3%	47.4%	16.7%	52.2%	44.0%	50.0%	56.0%
(3) Low		11.5%	12.0%	10.5%	0.0%	4.3%	8.0%	16.7%	13.6%
<b>Average</b>		<b>1.77</b>	<b>1.77</b>	<b>1.68</b>	<b>1.17</b>	<b>1.61</b>	<b>1.60</b>	<b>1.83</b>	<b>1.83</b>

## Crosstabulation of Results

Recreation Programs: Quality									
	Overall <i>n</i> =188	Gender		Age					
		Male <i>n</i> =76	Female <i>n</i> =79	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =29	56 - 65 <i>n</i> =49	Over 65 <i>n</i> =50
(1) Excellent	27.1%	11.8%	25.3%	0.0%	33.3%	26.1%	17.2%	18.4%	18.0%
(2) Good	44.1%	56.6%	44.3%	0.0%	66.7%	34.8%	55.2%	51.0%	50.0%
(3) Fair	21.3%	25.0%	24.1%	0.0%	0.0%	26.1%	24.1%	26.5%	24.0%
(4) Poor	7.4%	6.6%	6.3%	0.0%	0.0%	13.0%	3.4%	4.1%	8.0%
<b>Average</b>	<b>2.09</b>	<b>2.26</b>	<b>2.11</b>	<b>0.00</b>	<b>1.67</b>	<b>2.26</b>	<b>2.14</b>	<b>2.16</b>	<b>2.22</b>

	Overall <i>n</i> =188	Location			Residency				
		East <i>n</i> =49	Central <i>n</i> =77	West <i>n</i> =31	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =19	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =105
(1) Excellent		24.5%	19.5%	12.9%	50.0%	31.6%	35.0%	9.1%	15.2%
(2) Good		51.0%	42.9%	64.5%	50.0%	52.6%	40.0%	54.5%	49.5%
(3) Fair		18.4%	31.2%	16.1%	0.0%	10.5%	20.0%	27.3%	28.6%
(4) Poor		6.1%	6.5%	6.5%	0.0%	5.3%	5.0%	9.1%	6.7%
<b>Average</b>		<b>2.06</b>	<b>2.25</b>	<b>2.16</b>	<b>1.50</b>	<b>1.89</b>	<b>1.95</b>	<b>2.36</b>	<b>2.27</b>

Recreation Programs: Importance									
	Overall <i>n</i> =235	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =102	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =69
(1) High	62.1%	60.0%	62.7%	100.0%	77.8%	76.0%	62.9%	61.7%	52.2%
(2) Medium	36.2%	38.9%	37.3%	0.0%	22.2%	24.0%	37.1%	38.3%	46.4%
(3) Low	1.7%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%
<b>Average</b>	<b>1.40</b>	<b>1.41</b>	<b>1.37</b>	<b>1.00</b>	<b>1.22</b>	<b>1.24</b>	<b>1.37</b>	<b>1.38</b>	<b>1.49</b>

	Overall <i>n</i> =235	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =95	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		48.5%	63.2%	76.9%	83.3%	73.1%	80.8%	75.0%	53.1%
(2) Medium		50.0%	35.8%	23.1%	16.7%	26.9%	19.2%	25.0%	45.4%
(3) Low		1.5%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
<b>Average</b>		<b>1.53</b>	<b>1.38</b>	<b>1.23</b>	<b>1.17</b>	<b>1.27</b>	<b>1.19</b>	<b>1.25</b>	<b>1.48</b>

## Crosstabulation of Results

### Special Events: Quality

	Overall <i>n</i> =197	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =86	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =28	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =52
(1) Excellent	30.5%	17.3%	19.8%	100.0%	20.0%	20.8%	17.9%	17.0%	21.2%
(2) Good	43.7%	53.3%	52.3%	0.0%	60.0%	50.0%	50.0%	52.8%	53.8%
(3) Fair	20.3%	20.0%	25.6%	0.0%	20.0%	20.8%	25.0%	24.5%	21.2%
(4) Poor	5.6%	9.3%	2.3%	0.0%	0.0%	8.3%	7.1%	5.7%	3.8%
<b>Average</b>	<b>2.01</b>	<b>2.21</b>	<b>2.10</b>	<b>1.00</b>	<b>2.00</b>	<b>2.17</b>	<b>2.21</b>	<b>2.19</b>	<b>2.08</b>

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =52	Central <i>n</i> =80	West <i>n</i> =31	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =21	6 to 10 <i>n</i> =19	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =109
(1) Excellent		28.8%	16.3%	12.9%	66.7%	33.3%	15.8%	18.2%	16.5%
(2) Good		50.0%	51.3%	58.1%	33.3%	52.4%	42.1%	54.5%	53.2%
(3) Fair		17.3%	25.0%	25.8%	0.0%	14.3%	31.6%	18.2%	24.8%
(4) Poor		3.8%	7.5%	3.2%	0.0%	0.0%	10.5%	9.1%	5.5%
<b>Average</b>		<b>1.96</b>	<b>2.24</b>	<b>2.19</b>	<b>1.33</b>	<b>1.81</b>	<b>2.37</b>	<b>2.18</b>	<b>2.19</b>

### Special Events: Importance

	Overall <i>n</i> =219	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =97	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =64
(1) High	31.5%	26.7%	28.9%	100.0%	25.0%	40.0%	21.9%	32.8%	20.3%
(2) Medium	54.8%	61.1%	57.7%	0.0%	37.5%	56.0%	68.8%	55.2%	62.5%
(3) Low	13.7%	12.2%	13.4%	0.0%	37.5%	4.0%	9.4%	12.1%	17.2%
<b>Average</b>	<b>1.82</b>	<b>1.86</b>	<b>1.85</b>	<b>1.00</b>	<b>2.13</b>	<b>1.64</b>	<b>1.88</b>	<b>1.79</b>	<b>1.97</b>

	Overall <i>n</i> =219	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =90	West <i>n</i> =36	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =124
(1) High		31.7%	24.4%	27.8%	66.7%	34.8%	37.5%	16.7%	23.4%
(2) Medium		55.6%	61.1%	58.3%	16.7%	52.2%	62.5%	50.0%	62.9%
(3) Low		12.7%	14.4%	13.9%	16.7%	13.0%	0.0%	33.3%	13.7%
<b>Average</b>		<b>1.81</b>	<b>1.90</b>	<b>1.86</b>	<b>1.50</b>	<b>1.78</b>	<b>1.63</b>	<b>2.17</b>	<b>1.90</b>



## Crosstabulation of Results

Recreation Facilities: Quality									
	Overall <i>n</i> =197	Gender		Age					
		Male <i>n</i> =82	Female <i>n</i> =76	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =27	56 - 65 <i>n</i> =50	Over 65 <i>n</i> =54
(1) Excellent	24.4%	14.6%	17.1%	0.0%	33.3%	21.7%	14.8%	12.0%	18.5%
(2) Good	50.3%	52.4%	50.0%	0.0%	33.3%	39.1%	51.9%	52.0%	55.6%
(3) Fair	15.2%	26.8%	23.7%	0.0%	16.7%	26.1%	25.9%	30.0%	20.4%
(4) Poor	10.2%	6.1%	9.2%	0.0%	16.7%	13.0%	7.4%	6.0%	5.6%
<b>Average</b>	<b>2.11</b>	<b>2.24</b>	<b>2.25</b>	<b>0.00</b>	<b>2.17</b>	<b>2.30</b>	<b>2.26</b>	<b>2.30</b>	<b>2.13</b>

	Overall <i>n</i> =197	Location			Residency				
		East <i>n</i> =49	Central <i>n</i> =78	West <i>n</i> =33	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =106
(1) Excellent	24.4%	22.4%	15.4%	12.1%	0.0%	22.2%	31.8%	18.2%	13.2%
(2) Good	53.1%	53.1%	46.2%	57.6%	66.7%	55.6%	31.8%	54.5%	51.9%
(3) Fair	20.4%	20.4%	29.5%	21.2%	0.0%	11.1%	31.8%	27.3%	27.4%
(4) Poor	4.1%	4.1%	9.0%	9.1%	33.3%	11.1%	4.5%	0.0%	7.5%
<b>Average</b>	<b>2.06</b>	<b>2.06</b>	<b>2.32</b>	<b>2.27</b>	<b>2.67</b>	<b>2.11</b>	<b>2.09</b>	<b>2.09</b>	<b>2.29</b>

Recreation Facilities: Importance									
	Overall <i>n</i> =218	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =97	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =62
(1) High	48.6%	35.6%	40.2%	100.0%	37.5%	41.7%	38.2%	39.0%	33.9%
(2) Medium	43.6%	55.6%	51.5%	0.0%	62.5%	54.2%	52.9%	55.9%	51.6%
(3) Low	7.8%	8.9%	8.2%	0.0%	0.0%	4.2%	8.8%	5.1%	14.5%
<b>Average</b>	<b>1.59</b>	<b>1.73</b>	<b>1.68</b>	<b>1.00</b>	<b>1.63</b>	<b>1.63</b>	<b>1.71</b>	<b>1.66</b>	<b>1.81</b>

	Overall <i>n</i> =218	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =92	West <i>n</i> =37	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =124
(1) High	40.0%	40.0%	32.6%	45.9%	83.3%	34.8%	45.8%	33.3%	34.7%
(2) Medium	53.3%	53.3%	57.6%	43.2%	16.7%	60.9%	54.2%	58.3%	54.0%
(3) Low	6.7%	6.7%	9.8%	10.8%	0.0%	4.3%	0.0%	8.3%	11.3%
<b>Average</b>	<b>1.67</b>	<b>1.67</b>	<b>1.77</b>	<b>1.65</b>	<b>1.17</b>	<b>1.70</b>	<b>1.54</b>	<b>1.75</b>	<b>1.77</b>

## Crosstabulation of Results

### Preservation of Natural Areas: Quality

	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =96	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =69
(1) Excellent	35.2%	37.4%	34.4%	0.0%	42.9%	54.2%	31.3%	29.8%	37.7%
(2) Good	48.7%	48.4%	56.3%	100.0%	42.9%	33.3%	53.1%	56.1%	55.1%
(3) Fair	13.0%	12.1%	9.4%	0.0%	14.3%	12.5%	12.5%	14.0%	5.8%
(4) Poor	3.0%	2.2%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	1.4%
<b>Average</b>	<b>1.84</b>	<b>1.79</b>	<b>1.75</b>	<b>2.00</b>	<b>1.71</b>	<b>1.58</b>	<b>1.88</b>	<b>1.84</b>	<b>1.71</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =56	Central <i>n</i> =97	West <i>n</i> =37	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =124
(1) Excellent	35.2%	37.5%	36.1%	35.1%	33.3%	46.2%	52.0%	58.3%	29.0%
(2) Good	48.7%	50.0%	51.5%	56.8%	66.7%	50.0%	32.0%	33.3%	57.3%
(3) Fair	13.0%	12.5%	10.3%	8.1%	0.0%	3.8%	12.0%	8.3%	12.9%
(4) Poor	3.0%	0.0%	2.1%	0.0%	0.0%	0.0%	4.0%	0.0%	0.8%
<b>Average</b>	<b>1.84</b>	<b>1.75</b>	<b>1.78</b>	<b>1.73</b>	<b>1.67</b>	<b>1.58</b>	<b>1.68</b>	<b>1.50</b>	<b>1.85</b>

### Preservation of Natural Areas: Importance

	Overall <i>n</i> =233	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =101	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =67
(1) High	60.9%	51.6%	62.4%	100.0%	88.9%	72.0%	60.0%	55.7%	47.8%
(2) Medium	32.2%	43.2%	35.6%	0.0%	11.1%	24.0%	37.1%	42.6%	46.3%
(3) Low	6.9%	5.3%	2.0%	0.0%	0.0%	4.0%	2.9%	1.6%	6.0%
<b>Average</b>	<b>1.46</b>	<b>1.54</b>	<b>1.40</b>	<b>1.00</b>	<b>1.11</b>	<b>1.32</b>	<b>1.43</b>	<b>1.46</b>	<b>1.58</b>

	Overall <i>n</i> =233	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =96	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =129
(1) High	60.9%	59.4%	55.2%	61.5%	100.0%	65.4%	76.9%	58.3%	50.4%
(2) Medium	32.2%	39.1%	38.5%	38.5%	0.0%	30.8%	23.1%	33.3%	45.7%
(3) Low	6.9%	1.6%	6.3%	0.0%	0.0%	3.8%	0.0%	8.3%	3.9%
<b>Average</b>	<b>1.46</b>	<b>1.42</b>	<b>1.51</b>	<b>1.38</b>	<b>1.00</b>	<b>1.38</b>	<b>1.23</b>	<b>1.50</b>	<b>1.53</b>

## Crosstabulation of Results

### Swimming Pool Facility: Quality

	Overall <i>n</i> =127	Gender		Age					
		Male <i>n</i> =44	Female <i>n</i> =41	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =14	46 - 55 <i>n</i> =17	56 - 65 <i>n</i> =28	Over 65 <i>n</i> =23
(1) Excellent	26.0%	11.4%	19.5%	0.0%	40.0%	14.3%	17.6%	3.6%	30.4%
(2) Good	45.7%	56.8%	48.8%	0.0%	40.0%	42.9%	52.9%	57.1%	52.2%
(3) Fair	23.6%	27.3%	26.8%	0.0%	20.0%	35.7%	29.4%	35.7%	8.7%
(4) Poor	4.7%	4.5%	4.9%	0.0%	0.0%	7.1%	0.0%	3.6%	8.7%
<b>Average</b>	<b>2.07</b>	<b>2.25</b>	<b>2.17</b>	<b>0.00</b>	<b>1.80</b>	<b>2.36</b>	<b>2.12</b>	<b>2.39</b>	<b>1.96</b>

	Overall <i>n</i> =127	Location			Residency				
		East <i>n</i> =29	Central <i>n</i> =36	West <i>n</i> =22	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =14	6 to 10 <i>n</i> =13	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =51
(1) Excellent	24.1%	13.9%	13.6%	0.0%	28.6%	15.4%	37.5%	11.8%	
(2) Good	55.2%	52.8%	45.5%	100.0%	35.7%	38.5%	62.5%	56.9%	
(3) Fair	20.7%	25.0%	36.4%	0.0%	28.6%	46.2%	0.0%	25.5%	
(4) Poor	0.0%	8.3%	4.5%	0.0%	7.1%	0.0%	0.0%	5.9%	
<b>Average</b>	<b>1.97</b>	<b>2.28</b>	<b>2.32</b>	<b>2.00</b>	<b>2.14</b>	<b>2.31</b>	<b>1.63</b>	<b>2.25</b>	

### Swimming Pool Facility: Importance

	Overall <i>n</i> =196	Gender		Age					
		Male <i>n</i> =75	Female <i>n</i> =85	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =51	Over 65 <i>n</i> =50
(1) High	33.2%	29.3%	40.0%	100.0%	25.0%	57.1%	40.0%	33.3%	26.0%
(2) Medium	48.5%	48.0%	44.7%	0.0%	62.5%	28.6%	50.0%	49.0%	46.0%
(3) Low	18.4%	22.7%	15.3%	0.0%	12.5%	14.3%	10.0%	17.6%	28.0%
<b>Average</b>	<b>1.85</b>	<b>1.93</b>	<b>1.75</b>	<b>1.00</b>	<b>1.88</b>	<b>1.57</b>	<b>1.70</b>	<b>1.84</b>	<b>2.02</b>

	Overall <i>n</i> =196	Location			Residency				
		East <i>n</i> =51	Central <i>n</i> =79	West <i>n</i> =32	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =21	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =103
(1) High	41.2%	30.4%	37.5%	66.7%	38.1%	52.2%	33.3%	29.1%	
(2) Medium	41.2%	49.4%	43.8%	33.3%	52.4%	30.4%	66.7%	47.6%	
(3) Low	17.6%	20.3%	18.8%	0.0%	9.5%	17.4%	0.0%	23.3%	
<b>Average</b>	<b>1.76</b>	<b>1.90</b>	<b>1.81</b>	<b>1.33</b>	<b>1.71</b>	<b>1.65</b>	<b>1.67</b>	<b>1.94</b>	

# Crosstabulation of Results

Overall Parks/Recreation: Quality									
	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =100	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =69
(1) Excellent	27.8%	21.7%	22.0%	100.0%	37.5%	24.0%	20.6%	15.8%	26.1%
(2) Good	50.0%	57.6%	61.0%	0.0%	50.0%	56.0%	61.8%	61.4%	58.0%
(3) Fair	18.3%	19.6%	16.0%	0.0%	12.5%	20.0%	17.6%	21.1%	14.5%
(4) Poor	3.9%	1.1%	1.0%	0.0%	0.0%	0.0%	0.0%	1.8%	1.4%
<b>Average</b>	<b>1.98</b>	<b>2.00</b>	<b>1.96</b>	<b>1.00</b>	<b>1.75</b>	<b>1.96</b>	<b>1.97</b>	<b>2.09</b>	<b>1.91</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =61	Central <i>n</i> =94	West <i>n</i> =39	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =127
(1) Excellent		21.3%	22.3%	25.6%	50.0%	28.0%	34.6%	38.5%	16.5%
(2) Good		60.7%	58.5%	56.4%	25.0%	68.0%	50.0%	46.2%	61.4%
(3) Fair		18.0%	18.1%	15.4%	25.0%	4.0%	15.4%	15.4%	20.5%
(4) Poor		0.0%	1.1%	2.6%	0.0%	0.0%	0.0%	0.0%	1.6%
<b>Average</b>		<b>1.97</b>	<b>1.98</b>	<b>1.95</b>	<b>1.75</b>	<b>1.76</b>	<b>1.81</b>	<b>1.77</b>	<b>2.07</b>

Overall Parks/Recreation: Importance									
	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =101	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =68
(1) High	55.6%	44.7%	50.5%	100.0%	44.4%	64.0%	50.0%	50.0%	38.2%
(2) Medium	40.5%	52.1%	49.5%	0.0%	55.6%	36.0%	50.0%	48.3%	58.8%
(3) Low	3.9%	3.2%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	2.9%
<b>Average</b>	<b>1.48</b>	<b>1.59</b>	<b>1.50</b>	<b>1.00</b>	<b>1.56</b>	<b>1.36</b>	<b>1.50</b>	<b>1.52</b>	<b>1.65</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =93	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =128
(1) High		39.4%	47.3%	61.5%	100.0%	57.7%	69.2%	41.7%	39.1%
(2) Medium		59.1%	50.5%	35.9%	0.0%	42.3%	30.8%	58.3%	57.8%
(3) Low		1.5%	2.2%	2.6%	0.0%	0.0%	0.0%	0.0%	3.1%
<b>Average</b>		<b>1.62</b>	<b>1.55</b>	<b>1.41</b>	<b>1.00</b>	<b>1.42</b>	<b>1.31</b>	<b>1.58</b>	<b>1.64</b>

## Crosstabulation of Results

### COMMUNITY DEVELOPMENT

#### Land use, planning and zoning: Quality

	Overall <i>n</i> =194	Gender		Age					
		Male <i>n</i> =89	Female <i>n</i> =87	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =29	56 - 65 <i>n</i> =55	Over 65 <i>n</i> =63
(1) Excellent	18.0%	14.6%	17.2%	0.0%	50.0%	20.8%	17.2%	5.5%	19.0%
(2) Good	51.0%	57.3%	57.5%	0.0%	37.5%	50.0%	51.7%	54.5%	66.7%
(3) Fair	19.6%	16.9%	19.5%	0.0%	12.5%	16.7%	20.7%	27.3%	9.5%
(4) Poor	11.3%	11.2%	5.7%	0.0%	0.0%	12.5%	10.3%	12.7%	4.8%
<b>Average</b>	<b>2.24</b>	<b>2.25</b>	<b>2.14</b>	<b>0.00</b>	<b>1.63</b>	<b>2.21</b>	<b>2.24</b>	<b>2.47</b>	<b>2.00</b>

	Overall <i>n</i> =194	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =89	West <i>n</i> =37	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =117
(1) Excellent	18.0%	14.8%	18.0%	13.5%	0.0%	34.6%	29.2%	18.2%	9.4%
(2) Good	51.0%	50.0%	56.2%	67.6%	100.0%	50.0%	45.8%	54.5%	59.0%
(3) Fair	19.6%	24.1%	15.7%	13.5%	0.0%	11.5%	20.8%	9.1%	20.5%
(4) Poor	11.3%	11.1%	10.1%	5.4%	0.0%	3.8%	4.2%	18.2%	11.1%
<b>Average</b>	<b>2.24</b>	<b>2.31</b>	<b>2.18</b>	<b>2.11</b>	<b>2.00</b>	<b>1.85</b>	<b>2.00</b>	<b>2.27</b>	<b>2.33</b>

#### Land use, planning and zoning: Importance

	Overall <i>n</i> =213	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =91	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =63
(1) High	61.0%	61.3%	67.0%	0.0%	75.0%	66.7%	58.1%	67.8%	61.9%
(2) Medium	33.8%	35.5%	30.8%	0.0%	12.5%	33.3%	35.5%	28.8%	38.1%
(3) Low	5.2%	3.2%	2.2%	0.0%	12.5%	0.0%	6.5%	3.4%	0.0%
<b>Average</b>	<b>1.44</b>	<b>1.42</b>	<b>1.35</b>	<b>0.00</b>	<b>1.38</b>	<b>1.33</b>	<b>1.48</b>	<b>1.36</b>	<b>1.38</b>

	Overall <i>n</i> =213	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =89	West <i>n</i> =37	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =120
(1) High	61.0%	63.3%	67.4%	56.8%	50.0%	60.0%	68.0%	50.0%	65.0%
(2) Medium	33.8%	36.7%	28.1%	40.5%	50.0%	32.0%	32.0%	50.0%	32.5%
(3) Low	5.2%	0.0%	4.5%	2.7%	0.0%	8.0%	0.0%	0.0%	2.5%
<b>Average</b>	<b>1.44</b>	<b>1.37</b>	<b>1.37</b>	<b>1.46</b>	<b>1.50</b>	<b>1.48</b>	<b>1.32</b>	<b>1.50</b>	<b>1.38</b>

## Crosstabulation of Results

### Code Enforcement: Quality

	Overall <i>n</i> =208	Gender			Age					
		Male <i>n</i> =87	Female <i>n</i> =88		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =22	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =56	Over 65 <i>n</i> =61
(1) Excellent	19.2%	17.2%	17.0%		0.0%	37.5%	27.3%	16.7%	12.5%	16.4%
(2) Good	49.0%	48.3%	58.0%		0.0%	37.5%	50.0%	56.7%	55.4%	52.5%
(3) Fair	20.7%	28.7%	21.6%		0.0%	25.0%	13.6%	20.0%	32.1%	24.6%
(4) Poor	11.1%	5.7%	3.4%		0.0%	0.0%	9.1%	6.7%	0.0%	6.6%
<b>Average</b>	<b>2.24</b>	<b>2.23</b>	<b>2.11</b>		<b>0.00</b>	<b>1.88</b>	<b>2.05</b>	<b>2.17</b>	<b>2.20</b>	<b>2.21</b>

	Overall <i>n</i> =208	Location			Residency				
		East <i>n</i> =60	Central <i>n</i> =82	West <i>n</i> =36	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =22	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =117
(1) Excellent		10.0%	20.7%	22.2%	0.0%	30.8%	40.9%	9.1%	11.1%
(2) Good		55.0%	48.8%	58.3%	100.0%	50.0%	36.4%	63.6%	53.8%
(3) Fair		25.0%	26.8%	19.4%	0.0%	15.4%	13.6%	27.3%	29.9%
(4) Poor		10.0%	3.7%	0.0%	0.0%	3.8%	9.1%	0.0%	5.1%
<b>Average</b>		<b>2.35</b>	<b>2.13</b>	<b>1.97</b>	<b>2.00</b>	<b>1.92</b>	<b>1.91</b>	<b>2.18</b>	<b>2.29</b>

### Code Enforcement: Importance

	Overall <i>n</i> =221	Gender		Age						
		Male <i>n</i> =93	Female <i>n</i> =90		18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =63
(1) High	53.8%	39.8%	50.0%		0.0%	37.5%	41.7%	43.3%	40.7%	50.8%
(2) Medium	39.8%	48.4%	43.3%		0.0%	25.0%	54.2%	43.3%	49.2%	44.4%
(3) Low	6.3%	11.8%	6.7%		0.0%	37.5%	4.2%	13.3%	10.2%	4.8%
<b>Average</b>	<b>1.52</b>	<b>1.72</b>	<b>1.57</b>		<b>0.00</b>	<b>2.00</b>	<b>1.63</b>	<b>1.70</b>	<b>1.69</b>	<b>1.54</b>

	Overall <i>n</i> =221	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =87	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =119
(1) High		46.8%	46.0%	38.9%	0.0%	36.0%	60.0%	25.0%	47.1%
(2) Medium		45.2%	42.5%	55.6%	75.0%	44.0%	40.0%	58.3%	45.4%
(3) Low		8.1%	11.5%	5.6%	25.0%	20.0%	0.0%	16.7%	7.6%
<b>Average</b>		<b>1.61</b>	<b>1.66</b>	<b>1.67</b>	<b>2.25</b>	<b>1.84</b>	<b>1.40</b>	<b>1.92</b>	<b>1.61</b>

## Crosstabulation of Results

Economic Development: Quality									
	Overall <i>n</i> =193	Gender		Age					
		Male <i>n</i> =85	Female <i>n</i> =86	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =28	56 - 65 <i>n</i> =53	Over 65 <i>n</i> =63
(1) Excellent	19.7%	16.5%	19.8%	0.0%	42.9%	21.7%	14.3%	13.2%	22.2%
(2) Good	53.4%	56.5%	57.0%	0.0%	57.1%	47.8%	53.6%	60.4%	55.6%
(3) Fair	18.1%	21.2%	19.8%	0.0%	0.0%	21.7%	25.0%	20.8%	20.6%
(4) Poor	8.8%	5.9%	3.5%	0.0%	0.0%	8.7%	7.1%	5.7%	1.6%
<b>Average</b>	<b>2.16</b>	<b>2.16</b>	<b>2.07</b>	<b>0.00</b>	<b>1.57</b>	<b>2.17</b>	<b>2.25</b>	<b>2.19</b>	<b>2.02</b>

	Overall <i>n</i> =193	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =83	West <i>n</i> =37	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =114
(1) Excellent	16.4%	24.1%	10.8%	0.0%	43.5%	21.7%	8.3%	14.9%	
(2) Good	52.7%	55.4%	59.5%	33.3%	43.5%	56.5%	58.3%	57.0%	
(3) Fair	21.8%	15.7%	29.7%	66.7%	13.0%	17.4%	16.7%	22.8%	
(4) Poor	9.1%	4.8%	0.0%	0.0%	0.0%	4.3%	16.7%	5.3%	
<b>Average</b>	<b>2.24</b>	<b>2.01</b>	<b>2.19</b>	<b>2.67</b>	<b>1.70</b>	<b>2.04</b>	<b>2.42</b>	<b>2.18</b>	

Economic Development: Importance									
	Overall <i>n</i> =216	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =89	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =61
(1) High	63.4%	61.5%	60.7%	0.0%	75.0%	82.6%	60.0%	55.9%	57.4%
(2) Medium	29.2%	33.0%	36.0%	0.0%	25.0%	13.0%	26.7%	40.7%	41.0%
(3) Low	7.4%	5.5%	3.4%	0.0%	0.0%	4.3%	13.3%	3.4%	1.6%
<b>Average</b>	<b>1.44</b>	<b>1.44</b>	<b>1.43</b>	<b>0.00</b>	<b>1.25</b>	<b>1.22</b>	<b>1.53</b>	<b>1.47</b>	<b>1.44</b>

	Overall <i>n</i> =216	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =88	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =119
(1) High	62.1%	61.4%	61.1%	75.0%	69.6%	75.0%	58.3%	56.3%	
(2) Medium	34.5%	31.8%	38.9%	25.0%	30.4%	20.8%	33.3%	38.7%	
(3) Low	3.4%	6.8%	0.0%	0.0%	0.0%	4.2%	8.3%	5.0%	
<b>Average</b>	<b>1.41</b>	<b>1.45</b>	<b>1.39</b>	<b>1.25</b>	<b>1.30</b>	<b>1.29</b>	<b>1.50</b>	<b>1.49</b>	

## Crosstabulation of Results

### Ease and Efficiency of Obtaining Permits: Quality

	Overall <i>n</i> =166	Gender		Age					
		Male <i>n</i> =60	Female <i>n</i> =70	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =19	46 - 55 <i>n</i> =29	56 - 65 <i>n</i> =38	Over 65 <i>n</i> =40
(1) Excellent	27.7%	23.3%	21.4%	0.0%	71.4%	42.1%	17.2%	13.2%	17.5%
(2) Good	49.4%	55.0%	61.4%	0.0%	28.6%	26.3%	65.5%	65.8%	65.0%
(3) Fair	17.5%	18.3%	12.9%	0.0%	0.0%	26.3%	13.8%	15.8%	12.5%
(4) Poor	5.4%	3.3%	4.3%	0.0%	0.0%	5.3%	3.4%	5.3%	5.0%
<b>Average</b>	<b>2.01</b>	<b>2.02</b>	<b>2.00</b>	<b>0.00</b>	<b>1.29</b>	<b>1.95</b>	<b>2.03</b>	<b>2.13</b>	<b>2.05</b>

	Overall <i>n</i> =166	Location			Residency				
		East <i>n</i> =44	Central <i>n</i> =62	West <i>n</i> =28	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =20	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =83
(1) Excellent	27.7%	22.7%	21.0%	25.0%	0.0%	55.0%	45.0%	22.2%	9.6%
(2) Good	49.4%	54.5%	58.1%	60.7%	50.0%	35.0%	40.0%	44.4%	67.5%
(3) Fair	17.5%	18.2%	14.5%	14.3%	50.0%	10.0%	15.0%	22.2%	16.9%
(4) Poor	5.4%	4.5%	6.5%	0.0%	0.0%	0.0%	0.0%	11.1%	6.0%
<b>Average</b>	<b>2.01</b>	<b>2.05</b>	<b>2.06</b>	<b>1.89</b>	<b>2.50</b>	<b>1.55</b>	<b>1.70</b>	<b>2.22</b>	<b>2.19</b>

### Ease and Efficiency of Obtaining Permits: Importance

	Overall <i>n</i> =203	Gender		Age					
		Male <i>n</i> =81	Female <i>n</i> =87	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =56
(1) High	51.2%	38.3%	54.0%	0.0%	75.0%	43.5%	40.0%	44.2%	48.2%
(2) Medium	43.8%	54.3%	43.7%	0.0%	12.5%	52.2%	56.7%	50.0%	48.2%
(3) Low	4.9%	7.4%	2.3%	0.0%	12.5%	4.3%	3.3%	5.8%	3.6%
<b>Average</b>	<b>1.54</b>	<b>1.69</b>	<b>1.48</b>	<b>0.00</b>	<b>1.38</b>	<b>1.61</b>	<b>1.63</b>	<b>1.62</b>	<b>1.55</b>

	Overall <i>n</i> =203	Location			Residency				
		East <i>n</i> =55	Central <i>n</i> =82	West <i>n</i> =33	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =106
(1) High	51.2%	49.1%	48.8%	36.4%	25.0%	39.1%	44.0%	58.3%	47.2%
(2) Medium	43.8%	47.3%	46.3%	57.6%	75.0%	47.8%	56.0%	41.7%	48.1%
(3) Low	4.9%	3.6%	4.9%	6.1%	0.0%	13.0%	0.0%	0.0%	4.7%
<b>Average</b>	<b>1.54</b>	<b>1.55</b>	<b>1.56</b>	<b>1.70</b>	<b>1.75</b>	<b>1.74</b>	<b>1.56</b>	<b>1.42</b>	<b>1.58</b>



## Crosstabulation of Results

Overall Community Development: Quality									
	Overall <i>n</i> =204	Gender		Age					
		Male <i>n</i> =91	Female <i>n</i> =91	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =65
(1) Excellent	22.1%	16.5%	18.7%	0.0%	37.5%	26.1%	13.3%	10.2%	23.1%
(2) Good	55.4%	59.3%	65.9%	0.0%	62.5%	52.2%	70.0%	66.1%	56.9%
(3) Fair	17.2%	22.0%	14.3%	0.0%	0.0%	21.7%	13.3%	20.3%	20.0%
(4) Poor	5.4%	2.2%	1.1%	0.0%	0.0%	0.0%	3.3%	3.4%	0.0%
<b>Average</b>	<b>2.06</b>	<b>2.10</b>	<b>1.98</b>	<b>0.00</b>	<b>1.63</b>	<b>1.96</b>	<b>2.07</b>	<b>2.17</b>	<b>1.97</b>

	Overall <i>n</i> =204	Location			Residency				
		East <i>n</i> =58	Central <i>n</i> =90	West <i>n</i> =38	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) Excellent		17.2%	20.0%	15.8%	0.0%	36.0%	25.0%	16.7%	13.9%
(2) Good		62.1%	60.0%	63.2%	100.0%	60.0%	58.3%	58.3%	60.7%
(3) Fair		19.0%	17.8%	21.1%	0.0%	4.0%	16.7%	25.0%	23.0%
(4) Poor		1.7%	2.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%
<b>Average</b>		<b>2.05</b>	<b>2.02</b>	<b>2.05</b>	<b>2.00</b>	<b>1.68</b>	<b>1.92</b>	<b>2.08</b>	<b>2.14</b>

Overall Community Development: Importance									
	Overall <i>n</i> =219	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =93	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =30	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =64
(1) High	59.4%	54.8%	67.7%	0.0%	55.6%	66.7%	70.0%	65.0%	51.6%
(2) Medium	37.9%	40.9%	29.0%	0.0%	33.3%	29.2%	23.3%	31.7%	46.9%
(3) Low	2.7%	4.3%	3.2%	0.0%	11.1%	4.2%	6.7%	3.3%	1.6%
<b>Average</b>	<b>1.43</b>	<b>1.49</b>	<b>1.35</b>	<b>0.00</b>	<b>1.56</b>	<b>1.38</b>	<b>1.37</b>	<b>1.38</b>	<b>1.50</b>

	Overall <i>n</i> =219	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =88	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =121
(1) High		61.3%	60.2%	63.2%	80.0%	62.5%	76.0%	58.3%	57.0%
(2) Medium		35.5%	34.1%	36.8%	20.0%	33.3%	24.0%	41.7%	38.0%
(3) Low		3.2%	5.7%	0.0%	0.0%	4.2%	0.0%	0.0%	5.0%
<b>Average</b>		<b>1.42</b>	<b>1.45</b>	<b>1.37</b>	<b>1.20</b>	<b>1.42</b>	<b>1.24</b>	<b>1.42</b>	<b>1.48</b>

## Crosstabulation of Results

### GENERAL SERVICES

#### Online Payment Options: Quality

	Overall <i>n</i> =190	Gender			Age												
		Male <i>n</i> =78	Female <i>n</i> =83														
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =8		36 - 45 <i>n</i> =22		46 - 55 <i>n</i> =31		56 - 65 <i>n</i> =53		Over 65 <i>n</i> =50	
(1) Excellent	45.8%	42.3%	45.8%	0.0%	75.0%	45.5%	45.2%	35.8%	50.0%								
(2) Good	43.2%	50.0%	47.0%	0.0%	25.0%	50.0%	41.9%	58.5%	42.0%								
(3) Fair	10.5%	6.4%	6.0%	0.0%	0.0%	4.5%	9.7%	5.7%	6.0%								
(4) Poor	0.5%	1.3%	1.2%	0.0%	0.0%	0.0%	3.2%	0.0%	2.0%								
<b>Average</b>	<b>1.66</b>	<b>1.67</b>	<b>1.63</b>	<b>0.00</b>	<b>1.25</b>	<b>1.59</b>	<b>1.71</b>	<b>1.70</b>	<b>1.60</b>								

	Overall <i>n</i> =190	Location			Residency				
		East <i>n</i> =50	Central <i>n</i> =77	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =101
		(1) Excellent	34.0%	51.9%	44.4%	0.0%	63.6%	44.0%	33.3%
(2) Good	54.0%	40.3%	55.6%	75.0%	31.8%	56.0%	66.7%	45.5%	
(3) Fair	10.0%	6.5%	0.0%	25.0%	4.5%	0.0%	0.0%	7.9%	
(4) Poor	2.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	
<b>Average</b>	<b>1.80</b>	<b>1.57</b>	<b>1.56</b>	<b>2.25</b>	<b>1.41</b>	<b>1.56</b>	<b>1.67</b>	<b>1.67</b>	

#### Online Payment Options: Importance

	Overall <i>n</i> =216	Gender		Age													
		Male <i>n</i> =87	Female <i>n</i> =88														
		18 - 25 <i>n</i> =0						26 - 35 <i>n</i> =9		36 - 45 <i>n</i> =23		46 - 55 <i>n</i> =34		56 - 65 <i>n</i> =57		Over 65 <i>n</i> =53	
(1) High	53.7%	48.3%	64.8%	0.0%	66.7%	65.2%	70.6%	52.6%	47.2%								
(2) Medium	34.3%	41.4%	25.0%	0.0%	22.2%	30.4%	17.6%	38.6%	39.6%								
(3) Low	12.0%	10.3%	10.2%	0.0%	11.1%	4.3%	11.8%	8.8%	13.2%								
<b>Average</b>	<b>1.58</b>	<b>1.62</b>	<b>1.45</b>	<b>0.00</b>	<b>1.44</b>	<b>1.39</b>	<b>1.41</b>	<b>1.56</b>	<b>1.66</b>								

	Overall <i>n</i> =216	Location			Residency				
		East <i>n</i> =53	Central <i>n</i> =88	West <i>n</i> =36	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =111
		(1) High	56.6%	59.1%	52.8%	80.0%	66.7%	64.0%	45.5%
(2) Medium	34.0%	27.3%	44.4%	20.0%	25.0%	24.0%	54.5%	35.1%	
(3) Low	9.4%	13.6%	2.8%	0.0%	8.3%	12.0%	0.0%	11.7%	
<b>Average</b>	<b>1.53</b>	<b>1.55</b>	<b>1.50</b>	<b>1.20</b>	<b>1.42</b>	<b>1.48</b>	<b>1.55</b>	<b>1.59</b>	

## Crosstabulation of Results

### Website: Quality

	Overall <i>n</i> =218	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =91	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =61
(1) Excellent	32.6%	25.6%	28.6%	0.0%	37.5%	33.3%	37.5%	17.2%	29.5%
(2) Good	50.9%	60.0%	57.1%	100.0%	50.0%	58.3%	43.8%	67.2%	57.4%
(3) Fair	15.1%	14.4%	12.1%	0.0%	12.5%	8.3%	15.6%	15.5%	11.5%
(4) Poor	1.4%	0.0%	2.2%	0.0%	0.0%	0.0%	3.1%	0.0%	1.6%
<b>Average</b>	<b>1.85</b>	<b>1.89</b>	<b>1.88</b>	<b>2.00</b>	<b>1.75</b>	<b>1.75</b>	<b>1.84</b>	<b>1.98</b>	<b>1.85</b>

	Overall <i>n</i> =218	Location			Residency				
		East <i>n</i> =59	Central <i>n</i> =90	West <i>n</i> =35	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =24	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =119
(1) Excellent		22.0%	28.9%	31.4%	20.0%	40.0%	37.5%	25.0%	23.5%
(2) Good		52.5%	60.0%	62.9%	60.0%	48.0%	58.3%	58.3%	59.7%
(3) Fair		23.7%	10.0%	5.7%	20.0%	12.0%	4.2%	16.7%	15.1%
(4) Poor		1.7%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%
<b>Average</b>		<b>2.05</b>	<b>1.83</b>	<b>1.74</b>	<b>2.00</b>	<b>1.72</b>	<b>1.67</b>	<b>1.92</b>	<b>1.95</b>

### Website: Importance

	Overall <i>n</i> =236	Gender		Age					
		Male <i>n</i> =90	Female <i>n</i> =90	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =60
(1) High	91.5%	36.7%	57.8%	0.0%	42.9%	54.2%	51.5%	45.6%	45.0%
(2) Medium	7.6%	53.3%	35.6%	0.0%	42.9%	37.5%	39.4%	45.6%	48.3%
(3) Low	0.8%	10.0%	6.7%	0.0%	14.3%	8.3%	9.1%	8.8%	6.7%
<b>Average</b>	<b>1.09</b>	<b>1.73</b>	<b>1.49</b>	<b>0.00</b>	<b>1.71</b>	<b>1.54</b>	<b>1.58</b>	<b>1.63</b>	<b>1.62</b>

	Overall <i>n</i> =236	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =90	West <i>n</i> =35	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =118
(1) High		43.9%	47.8%	51.4%	75.0%	43.5%	52.0%	36.4%	46.6%
(2) Medium		43.9%	43.3%	45.7%	25.0%	43.5%	36.0%	63.6%	44.9%
(3) Low		12.3%	8.9%	2.9%	0.0%	13.0%	12.0%	0.0%	8.5%
<b>Average</b>		<b>1.68</b>	<b>1.61</b>	<b>1.51</b>	<b>1.25</b>	<b>1.70</b>	<b>1.60</b>	<b>1.64</b>	<b>1.62</b>

# Crosstabulation of Results

Village Newsletter: Quality									
	Overall <i>n</i> =223	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =102	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =63	Over 65 <i>n</i> =76
(1) Excellent	35.9%	31.6%	38.2%	0.0%	66.7%	45.8%	31.3%	31.7%	36.8%
(2) Good	56.1%	57.9%	53.9%	0.0%	33.3%	50.0%	53.1%	58.7%	55.3%
(3) Fair	7.2%	9.5%	6.9%	0.0%	0.0%	4.2%	12.5%	9.5%	6.6%
(4) Poor	0.9%	1.1%	1.0%	0.0%	0.0%	0.0%	3.1%	0.0%	1.3%
<b>Average</b>	<b>1.73</b>	<b>1.80</b>	<b>1.71</b>	<b>0.00</b>	<b>1.33</b>	<b>1.58</b>	<b>1.88</b>	<b>1.78</b>	<b>1.72</b>

	Overall <i>n</i> =223	Location			Residency				
		East <i>n</i> =67	Central <i>n</i> =97	West <i>n</i> =37	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =27	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =135
(1) Excellent		28.4%	35.1%	51.4%	33.3%	70.4%	40.0%	33.3%	28.1%
(2) Good		56.7%	58.8%	40.5%	66.7%	25.9%	52.0%	41.7%	62.2%
(3) Fair		11.9%	6.2%	8.1%	0.0%	3.7%	8.0%	25.0%	8.1%
(4) Poor		3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
<b>Average</b>		<b>1.90</b>	<b>1.71</b>	<b>1.57</b>	<b>1.67</b>	<b>1.33</b>	<b>1.68</b>	<b>1.92</b>	<b>1.83</b>

Village Newsletter: Importance									
	Overall <i>n</i> =224	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =94	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =33	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =64
(1) High	41.1%	29.3%	48.9%	0.0%	42.9%	54.2%	33.3%	33.9%	40.6%
(2) Medium	46.9%	58.7%	45.7%	0.0%	28.6%	41.7%	48.5%	55.9%	57.8%
(3) Low	12.1%	12.0%	5.3%	0.0%	28.6%	4.2%	18.2%	10.2%	1.6%
<b>Average</b>	<b>1.71</b>	<b>1.83</b>	<b>1.56</b>	<b>0.00</b>	<b>1.86</b>	<b>1.50</b>	<b>1.85</b>	<b>1.76</b>	<b>1.61</b>

	Overall <i>n</i> =224	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =90	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) High		41.9%	37.8%	36.1%	25.0%	41.7%	52.0%	33.3%	36.9%
(2) Medium		50.0%	53.3%	52.8%	50.0%	50.0%	32.0%	50.0%	57.4%
(3) Low		8.1%	8.9%	11.1%	25.0%	8.3%	16.0%	16.7%	5.7%
<b>Average</b>		<b>1.66</b>	<b>1.71</b>	<b>1.75</b>	<b>2.00</b>	<b>1.67</b>	<b>1.64</b>	<b>1.83</b>	<b>1.69</b>

## Crosstabulation of Results

Algonquin e-News: Quality									
	Overall <i>n</i> =156	Gender		Age					
		Male <i>n</i> =71	Female <i>n</i> =65	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =20	46 - 55 <i>n</i> =24	56 - 65 <i>n</i> =42	Over 65 <i>n</i> =46
(1) Excellent	34.6%	26.8%	46.2%	0.0%	66.7%	45.0%	37.5%	31.0%	34.8%
(2) Good	55.1%	59.2%	43.1%	0.0%	33.3%	50.0%	45.8%	54.8%	52.2%
(3) Fair	9.0%	12.7%	9.2%	0.0%	0.0%	5.0%	12.5%	14.3%	10.9%
(4) Poor	1.3%	1.4%	1.5%	0.0%	0.0%	0.0%	4.2%	0.0%	2.2%
<b>Average</b>	<b>1.77</b>	<b>1.89</b>	<b>1.66</b>	<b>0.00</b>	<b>1.33</b>	<b>1.60</b>	<b>1.83</b>	<b>1.83</b>	<b>1.80</b>

	Overall <i>n</i> =156	Location			Residency				
		East <i>n</i> =45	Central <i>n</i> =65	West <i>n</i> =28	Under 1 <i>n</i> =3	1 to 5 <i>n</i> =22	6 to 10 <i>n</i> =21	11 to 15 <i>n</i> =10	Over 15 <i>n</i> =83
(1) Excellent		26.7%	36.9%	50.0%	33.3%	77.3%	38.1%	30.0%	25.3%
(2) Good		55.6%	52.3%	39.3%	66.7%	22.7%	52.4%	40.0%	59.0%
(3) Fair		13.3%	10.8%	10.7%	0.0%	0.0%	9.5%	30.0%	13.3%
(4) Poor		4.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>		<b>1.96</b>	<b>1.74</b>	<b>1.61</b>	<b>1.67</b>	<b>1.23</b>	<b>1.71</b>	<b>2.00</b>	<b>1.93</b>

Algonquin e-News: Importance									
	Overall <i>n</i> =196	Gender		Age					
		Male <i>n</i> =85	Female <i>n</i> =85	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =24	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =54	Over 65 <i>n</i> =54
(1) High	35.2%	24.7%	45.9%	0.0%	42.9%	45.8%	34.4%	33.3%	31.5%
(2) Medium	47.4%	54.1%	42.4%	0.0%	28.6%	45.8%	46.9%	55.6%	46.3%
(3) Low	17.3%	21.2%	11.8%	0.0%	28.6%	8.3%	18.8%	11.1%	22.2%
<b>Average</b>	<b>1.82</b>	<b>1.96</b>	<b>1.66</b>	<b>0.00</b>	<b>1.86</b>	<b>1.63</b>	<b>1.84</b>	<b>1.78</b>	<b>1.91</b>

	Overall <i>n</i> =196	Location			Residency				
		East <i>n</i> =54	Central <i>n</i> =85	West <i>n</i> =33	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =106
(1) High		33.3%	37.6%	30.3%	25.0%	44.0%	48.0%	18.2%	32.1%
(2) Medium		50.0%	42.4%	60.6%	50.0%	48.0%	36.0%	54.5%	50.0%
(3) Low		16.7%	20.0%	9.1%	25.0%	8.0%	16.0%	27.3%	17.9%
<b>Average</b>		<b>1.83</b>	<b>1.82</b>	<b>1.79</b>	<b>2.00</b>	<b>1.64</b>	<b>1.68</b>	<b>2.09</b>	<b>1.86</b>

## Crosstabulation of Results

Social Media: Quality									
	Overall <i>n</i> =117	Gender		Age					
		Male <i>n</i> =42	Female <i>n</i> =59	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =5	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =26	Over 65 <i>n</i> =31
(1) Excellent	29.1%	16.7%	32.2%	0.0%	40.0%	23.8%	25.0%	26.9%	29.0%
(2) Good	55.6%	59.5%	54.2%	0.0%	60.0%	66.7%	45.0%	61.5%	48.4%
(3) Fair	13.7%	21.4%	11.9%	0.0%	0.0%	9.5%	30.0%	11.5%	16.1%
(4) Poor	1.7%	2.4%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	6.5%
<b>Average</b>	<b>1.88</b>	<b>2.10</b>	<b>1.83</b>	<b>0.00</b>	<b>1.60</b>	<b>1.86</b>	<b>2.05</b>	<b>1.85</b>	<b>2.00</b>

	Overall <i>n</i> =117	Location			Residency				
		East <i>n</i> =29	Central <i>n</i> =52	West <i>n</i> =21	Under 1 <i>n</i> =2	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =16	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =59
(1) Excellent		20.7%	30.8%	23.8%	0.0%	33.3%	43.8%	22.2%	22.0%
(2) Good		51.7%	53.8%	66.7%	100.0%	66.7%	43.8%	55.6%	52.5%
(3) Fair		24.1%	13.5%	9.5%	0.0%	0.0%	12.5%	22.2%	22.0%
(4) Poor		3.4%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%
<b>Average</b>		<b>2.10</b>	<b>1.87</b>	<b>1.86</b>	<b>2.00</b>	<b>1.67</b>	<b>1.69</b>	<b>2.00</b>	<b>2.07</b>

Social Media: Importance									
	Overall <i>n</i> =193	Gender		Age					
		Male <i>n</i> =73	Female <i>n</i> =85	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =23	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =52	Over 65 <i>n</i> =42
(1) High	30.6%	26.0%	31.8%	0.0%	37.5%	65.2%	28.1%	15.4%	26.2%
(2) Medium	37.8%	37.0%	44.7%	100.0%	37.5%	13.0%	46.9%	48.1%	42.9%
(3) Low	31.6%	37.0%	23.5%	0.0%	25.0%	21.7%	25.0%	36.5%	31.0%
<b>Average</b>	<b>2.01</b>	<b>2.11</b>	<b>1.92</b>	<b>2.00</b>	<b>1.88</b>	<b>1.57</b>	<b>1.97</b>	<b>2.21</b>	<b>2.05</b>

	Overall <i>n</i> =193	Location			Residency				
		East <i>n</i> =45	Central <i>n</i> =80	West <i>n</i> =34	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =23	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =95
(1) High		33.3%	30.0%	20.6%	16.7%	34.8%	39.1%	36.4%	25.3%
(2) Medium		28.9%	43.8%	50.0%	83.3%	47.8%	26.1%	36.4%	41.1%
(3) Low		37.8%	26.3%	29.4%	0.0%	17.4%	34.8%	27.3%	33.7%
<b>Average</b>		<b>2.04</b>	<b>1.96</b>	<b>2.09</b>	<b>1.83</b>	<b>1.83</b>	<b>1.96</b>	<b>1.91</b>	<b>2.08</b>

## Crosstabulation of Results

### Garbage collection: Quality

	Overall <i>n</i> =246	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =110	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =79
(1) Excellent	48.0%	45.9%	50.9%	0.0%	55.6%	48.0%	54.3%	40.6%	54.4%
(2) Good	43.5%	42.9%	42.7%	0.0%	44.4%	40.0%	37.1%	45.3%	41.8%
(3) Fair	6.9%	6.1%	5.5%	0.0%	0.0%	4.0%	5.7%	9.4%	3.8%
(4) Poor	1.6%	5.1%	0.9%	0.0%	0.0%	8.0%	2.9%	4.7%	0.0%
<b>Average</b>	<b>1.62</b>	<b>1.70</b>	<b>1.56</b>	<b>0.00</b>	<b>1.44</b>	<b>1.72</b>	<b>1.57</b>	<b>1.78</b>	<b>1.49</b>

	Overall <i>n</i> =246	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =103	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =29	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =140
(1) Excellent	48.0%	40.0%	53.4%	53.8%	0.0%	69.0%	57.7%	30.8%	47.1%
(2) Good	43.5%	54.3%	35.9%	38.5%	100.0%	31.0%	34.6%	46.2%	43.6%
(3) Fair	6.9%	5.7%	5.8%	5.1%	0.0%	0.0%	0.0%	15.4%	7.1%
(4) Poor	1.6%	0.0%	4.9%	2.6%	0.0%	0.0%	7.7%	7.7%	2.1%
<b>Average</b>	<b>1.62</b>	<b>1.66</b>	<b>1.62</b>	<b>1.56</b>	<b>2.00</b>	<b>1.31</b>	<b>1.58</b>	<b>2.00</b>	<b>1.64</b>

### Garbage collection: Importance

	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =96	Female <i>n</i> =101	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =68
(1) High	80.2%	82.3%	82.2%	0.0%	100.0%	88.0%	86.1%	78.7%	79.4%
(2) Medium	19.0%	16.7%	16.8%	0.0%	0.0%	12.0%	13.9%	19.7%	19.1%
(3) Low	0.9%	1.0%	1.0%	0.0%	0.0%	0.0%	0.0%	1.6%	1.5%
<b>Average</b>	<b>1.21</b>	<b>1.19</b>	<b>1.19</b>	<b>0.00</b>	<b>1.00</b>	<b>1.12</b>	<b>1.14</b>	<b>1.23</b>	<b>1.22</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =98	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =26	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High	80.2%	84.4%	83.7%	76.3%	100.0%	80.8%	88.5%	91.7%	80.0%
(2) Medium	19.0%	14.1%	15.3%	23.7%	0.0%	19.2%	7.7%	8.3%	19.2%
(3) Low	0.9%	1.6%	1.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.8%
<b>Average</b>	<b>1.21</b>	<b>1.17</b>	<b>1.17</b>	<b>1.24</b>	<b>1.00</b>	<b>1.19</b>	<b>1.15</b>	<b>1.08</b>	<b>1.21</b>

## Crosstabulation of Results

### Recycling: Quality

	Overall <i>n</i> =246	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =109	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =79
(1) Excellent	46.7%	48.0%	48.6%	0.0%	77.8%	52.0%	55.9%	40.6%	48.1%
(2) Good	44.7%	41.8%	45.9%	0.0%	22.2%	40.0%	41.2%	53.1%	40.5%
(3) Fair	7.3%	7.1%	1.8%	0.0%	0.0%	0.0%	0.0%	4.7%	7.6%
(4) Poor	1.2%	3.1%	3.7%	0.0%	0.0%	8.0%	2.9%	1.6%	3.8%
<b>Average</b>	<b>1.63</b>	<b>1.65</b>	<b>1.61</b>	<b>0.00</b>	<b>1.22</b>	<b>1.64</b>	<b>1.50</b>	<b>1.67</b>	<b>1.67</b>

	Overall <i>n</i> =246	Location			Residency				
		East <i>n</i> =70	Central <i>n</i> =101	West <i>n</i> =40	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =140
(1) Excellent		40.0%	52.5%	52.5%	0.0%	78.6%	57.7%	38.5%	43.6%
(2) Good		51.4%	39.6%	42.5%	100.0%	14.3%	34.6%	53.8%	48.6%
(3) Fair		5.7%	4.0%	2.5%	0.0%	3.6%	0.0%	7.7%	5.0%
(4) Poor		2.9%	4.0%	2.5%	0.0%	3.6%	7.7%	0.0%	2.9%
<b>Average</b>		<b>1.71</b>	<b>1.59</b>	<b>1.55</b>	<b>2.00</b>	<b>1.32</b>	<b>1.58</b>	<b>1.69</b>	<b>1.67</b>

### Recycling: Importance

	Overall <i>n</i> =232	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =100	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =36	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =67
(1) High	79.7%	78.9%	84.0%	0.0%	100.0%	92.0%	86.1%	73.8%	80.6%
(2) Medium	19.0%	20.0%	15.0%	0.0%	0.0%	8.0%	13.9%	24.6%	17.9%
(3) Low	1.3%	1.1%	1.0%	0.0%	0.0%	0.0%	0.0%	1.6%	1.5%
<b>Average</b>	<b>1.22</b>	<b>1.22</b>	<b>1.17</b>	<b>0.00</b>	<b>1.00</b>	<b>1.08</b>	<b>1.14</b>	<b>1.28</b>	<b>1.21</b>

	Overall <i>n</i> =232	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =96	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =130
(1) High		81.0%	83.3%	79.5%	80.0%	84.0%	88.0%	75.0%	80.8%
(2) Medium		19.0%	14.6%	20.5%	20.0%	16.0%	12.0%	25.0%	17.7%
(3) Low		0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
<b>Average</b>		<b>1.19</b>	<b>1.19</b>	<b>1.21</b>	<b>1.20</b>	<b>1.16</b>	<b>1.12</b>	<b>1.25</b>	<b>1.21</b>



## Crosstabulation of Results

Yard waste collection: Quality									
	Overall <i>n</i> =229	Gender		Age					
		Male <i>n</i> =94	Female <i>n</i> =96	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =31	56 - 65 <i>n</i> =57	Over 65 <i>n</i> =73
(1) Excellent	43.7%	38.3%	35.4%	0.0%	37.5%	40.0%	45.2%	35.1%	35.6%
(2) Good	41.0%	41.5%	57.3%	0.0%	50.0%	48.0%	45.2%	49.1%	49.3%
(3) Fair	12.7%	12.8%	5.2%	0.0%	12.5%	4.0%	6.5%	8.8%	12.3%
(4) Poor	2.6%	7.4%	2.1%	0.0%	0.0%	8.0%	3.2%	7.0%	2.7%
<b>Average</b>	<b>1.74</b>	<b>1.89</b>	<b>1.74</b>	<b>0.00</b>	<b>1.75</b>	<b>1.80</b>	<b>1.68</b>	<b>1.88</b>	<b>1.82</b>

	Overall <i>n</i> =229	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =89	West <i>n</i> =36	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =23	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =130
(1) Excellent		30.4%	41.6%	38.9%	25.0%	43.5%	44.0%	30.8%	36.2%
(2) Good		55.1%	42.7%	52.8%	75.0%	43.5%	44.0%	53.8%	49.2%
(3) Fair		13.0%	9.0%	2.8%	0.0%	4.3%	4.0%	7.7%	11.5%
(4) Poor		1.4%	6.7%	5.6%	0.0%	8.7%	8.0%	7.7%	3.1%
<b>Average</b>		<b>1.86</b>	<b>1.81</b>	<b>1.75</b>	<b>1.75</b>	<b>1.78</b>	<b>1.76</b>	<b>1.92</b>	<b>1.82</b>

Yard waste collection: Importance									
	Overall <i>n</i> =227	Gender		Age					
		Male <i>n</i> =92	Female <i>n</i> =95	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =58	Over 65 <i>n</i> =64
(1) High	72.7%	70.7%	77.9%	0.0%	87.5%	80.0%	82.4%	69.0%	71.9%
(2) Medium	23.3%	28.3%	20.0%	0.0%	12.5%	20.0%	17.6%	29.3%	25.0%
(3) Low	4.0%	1.1%	2.1%	0.0%	0.0%	0.0%	0.0%	1.7%	3.1%
<b>Average</b>	<b>1.31</b>	<b>1.30</b>	<b>1.24</b>	<b>0.00</b>	<b>1.13</b>	<b>1.20</b>	<b>1.18</b>	<b>1.33</b>	<b>1.31</b>

	Overall <i>n</i> =227	Location			Residency				
		East <i>n</i> =64	Central <i>n</i> =88	West <i>n</i> =38	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =122
(1) High		71.9%	77.3%	73.7%	80.0%	70.8%	76.9%	66.7%	75.4%
(2) Medium		28.1%	20.5%	23.7%	20.0%	29.2%	23.1%	33.3%	22.1%
(3) Low		0.0%	2.3%	2.6%	0.0%	0.0%	0.0%	0.0%	2.5%
<b>Average</b>		<b>1.28</b>	<b>1.25</b>	<b>1.29</b>	<b>1.20</b>	<b>1.29</b>	<b>1.23</b>	<b>1.33</b>	<b>1.27</b>

## Crosstabulation of Results

Ease of Water Billing Service: Quality									
	Overall <i>n</i> =241	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =107	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =79
(1) Excellent	38.6%	38.8%	42.1%	0.0%	77.8%	40.0%	41.2%	32.3%	44.3%
(2) Good	46.5%	43.9%	48.6%	0.0%	11.1%	40.0%	50.0%	51.6%	45.6%
(3) Fair	13.3%	13.3%	8.4%	0.0%	0.0%	20.0%	5.9%	14.5%	7.6%
(4) Poor	1.7%	4.1%	0.9%	0.0%	11.1%	0.0%	2.9%	1.6%	2.5%
<b>Average</b>	<b>1.78</b>	<b>1.83</b>	<b>1.68</b>	<b>0.00</b>	<b>1.44</b>	<b>1.80</b>	<b>1.71</b>	<b>1.85</b>	<b>1.68</b>

	Overall <i>n</i> =241	Location			Residency				
		East <i>n</i> =69	Central <i>n</i> =101	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =28	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =138
(1) Excellent		34.8%	44.6%	41.0%	40.0%	60.7%	30.8%	38.5%	39.1%
(2) Good		44.9%	47.5%	46.2%	40.0%	28.6%	50.0%	38.5%	50.0%
(3) Fair		18.8%	5.0%	10.3%	0.0%	10.7%	19.2%	23.1%	8.0%
(4) Poor		1.4%	3.0%	2.6%	20.0%	0.0%	0.0%	0.0%	2.9%
<b>Average</b>		<b>1.87</b>	<b>1.66</b>	<b>1.74</b>	<b>2.00</b>	<b>1.50</b>	<b>1.88</b>	<b>1.85</b>	<b>1.75</b>

Ease of Water Billing Service: Importance									
	Overall <i>n</i> =230	Gender		Age					
		Male <i>n</i> =93	Female <i>n</i> =99	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =59	Over 65 <i>n</i> =67
(1) High	59.6%	44.1%	68.7%	0.0%	87.5%	52.0%	62.9%	47.5%	61.2%
(2) Medium	33.5%	50.5%	27.3%	0.0%	12.5%	44.0%	31.4%	47.5%	34.3%
(3) Low	7.0%	5.4%	4.0%	0.0%	0.0%	4.0%	5.7%	5.1%	4.5%
<b>Average</b>	<b>1.47</b>	<b>1.61</b>	<b>1.35</b>	<b>0.00</b>	<b>1.13</b>	<b>1.52</b>	<b>1.43</b>	<b>1.58</b>	<b>1.43</b>

	Overall <i>n</i> =230	Location			Residency				
		East <i>n</i> =63	Central <i>n</i> =93	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =25	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =127
(1) High		52.4%	63.4%	51.3%	80.0%	56.0%	56.0%	50.0%	57.5%
(2) Medium		42.9%	31.2%	46.2%	20.0%	44.0%	40.0%	50.0%	36.2%
(3) Low		4.8%	5.4%	2.6%	0.0%	0.0%	4.0%	0.0%	6.3%
<b>Average</b>		<b>1.52</b>	<b>1.42</b>	<b>1.51</b>	<b>1.20</b>	<b>1.44</b>	<b>1.48</b>	<b>1.50</b>	<b>1.49</b>

## Crosstabulation of Results

### Promoting the Village to attract visitors: Quality

	Overall <i>n</i> =171	Gender			Age					
		Male <i>n</i> =68	Female <i>n</i> =70		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =21	46 - 55 <i>n</i> =20	56 - 65 <i>n</i> =42	Over 65 <i>n</i> =51
(1) Excellent	19.3%	11.8%	22.9%		0.0%	42.9%	23.8%	15.0%	9.5%	21.6%
(2) Good	48.0%	39.7%	48.6%		0.0%	28.6%	38.1%	50.0%	42.9%	47.1%
(3) Fair	24.6%	38.2%	21.4%		100.0%	28.6%	33.3%	15.0%	40.5%	23.5%
(4) Poor	8.2%	10.3%	7.1%		0.0%	0.0%	4.8%	20.0%	7.1%	7.8%
<b>Average</b>	<b>2.22</b>	<b>2.47</b>	<b>2.13</b>		<b>3.00</b>	<b>1.86</b>	<b>2.19</b>	<b>2.40</b>	<b>2.45</b>	<b>2.18</b>

	Overall <i>n</i> =171	Location			Residency				
		East <i>n</i> =42	Central <i>n</i> =67	West <i>n</i> =32	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =21	6 to 10 <i>n</i> =20	11 to 15 <i>n</i> =9	Over 15 <i>n</i> =87
(1) Excellent		19.0%	17.9%	15.6%	0.0%	42.9%	15.0%	11.1%	14.9%
(2) Good		42.9%	46.3%	40.6%	40.0%	28.6%	45.0%	55.6%	46.0%
(3) Fair		26.2%	29.9%	34.4%	60.0%	28.6%	30.0%	22.2%	28.7%
(4) Poor		11.9%	6.0%	9.4%	0.0%	0.0%	10.0%	11.1%	10.3%
<b>Average</b>		<b>2.31</b>	<b>2.24</b>	<b>2.38</b>	<b>2.60</b>	<b>1.86</b>	<b>2.35</b>	<b>2.33</b>	<b>2.34</b>

### Promoting the Village to attract visitors: Importance

	Overall <i>n</i> =213	Gender		Age						
		Male <i>n</i> =86	Female <i>n</i> =96		18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =7	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =32	56 - 65 <i>n</i> =60	Over 65 <i>n</i> =58
(1) High	39.9%	40.7%	42.7%		0.0%	42.9%	60.0%	37.5%	38.3%	39.7%
(2) Medium	42.7%	38.4%	41.7%		100.0%	14.3%	32.0%	43.8%	40.0%	44.8%
(3) Low	17.4%	20.9%	15.6%		0.0%	42.9%	8.0%	18.8%	21.7%	15.5%
<b>Average</b>	<b>1.77</b>	<b>1.80</b>	<b>1.73</b>		<b>2.00</b>	<b>2.00</b>	<b>1.48</b>	<b>1.81</b>	<b>1.83</b>	<b>1.76</b>

	Overall <i>n</i> =213	Location			Residency				
		East <i>n</i> =57	Central <i>n</i> =88	West <i>n</i> =39	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =24	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =11	Over 15 <i>n</i> =118
(1) High		43.9%	37.5%	46.2%	60.0%	33.3%	61.5%	45.5%	38.1%
(2) Medium		33.3%	45.5%	41.0%	40.0%	45.8%	26.9%	36.4%	42.4%
(3) Low		22.8%	17.0%	12.8%	0.0%	20.8%	11.5%	18.2%	19.5%
<b>Average</b>		<b>1.79</b>	<b>1.80</b>	<b>1.67</b>	<b>1.40</b>	<b>1.88</b>	<b>1.50</b>	<b>1.73</b>	<b>1.81</b>

## Crosstabulation of Results

Overall General Services: Quality									
	Overall <i>n</i> =240	Gender		Age					
		Male <i>n</i> =98	Female <i>n</i> =104	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =64	Over 65 <i>n</i> =72
(1) Excellent	32.1%	24.5%	32.7%	0.0%	44.4%	32.0%	38.2%	20.3%	30.6%
(2) Good	58.8%	60.2%	57.7%	100.0%	44.4%	52.0%	50.0%	65.6%	59.7%
(3) Fair	8.8%	13.3%	8.7%	0.0%	11.1%	16.0%	11.8%	10.9%	8.3%
(4) Poor	0.4%	2.0%	1.0%	0.0%	0.0%	0.0%	0.0%	3.1%	1.4%
<b>Average</b>	<b>1.78</b>	<b>1.93</b>	<b>1.78</b>	<b>2.00</b>	<b>1.67</b>	<b>1.84</b>	<b>1.74</b>	<b>1.97</b>	<b>1.81</b>

	Overall <i>n</i> =240	Location			Residency				
		East <i>n</i> =66	Central <i>n</i> =100	West <i>n</i> =40	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =136
(1) Excellent		25.8%	31.0%	30.0%	0.0%	48.0%	34.6%	15.4%	27.2%
(2) Good		59.1%	60.0%	55.0%	83.3%	48.0%	57.7%	46.2%	60.3%
(3) Fair		13.6%	7.0%	15.0%	16.7%	4.0%	7.7%	38.5%	10.3%
(4) Poor		1.5%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
<b>Average</b>		<b>1.91</b>	<b>1.80</b>	<b>1.85</b>	<b>2.17</b>	<b>1.56</b>	<b>1.73</b>	<b>2.23</b>	<b>1.88</b>

Overall General Services: Importance									
	Overall <i>n</i> =226	Gender		Age					
		Male <i>n</i> =95	Female <i>n</i> =99	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =8	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =34	56 - 65 <i>n</i> =61	Over 65 <i>n</i> =67
(1) High	58.4%	43.2%	62.6%	0.0%	62.5%	60.0%	64.7%	50.8%	47.8%
(2) Medium	39.4%	54.7%	37.4%	100.0%	25.0%	40.0%	35.3%	47.5%	52.2%
(3) Low	2.2%	2.1%	0.0%	0.0%	12.5%	0.0%	0.0%	1.6%	0.0%
<b>Average</b>	<b>1.44</b>	<b>1.59</b>	<b>1.37</b>	<b>2.00</b>	<b>1.50</b>	<b>1.40</b>	<b>1.35</b>	<b>1.51</b>	<b>1.52</b>

	Overall <i>n</i> =226	Location			Residency				
		East <i>n</i> =62	Central <i>n</i> =96	West <i>n</i> =39	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =25	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =12	Over 15 <i>n</i> =127
(1) High		51.6%	56.3%	48.7%	66.7%	56.0%	65.4%	25.0%	52.0%
(2) Medium		48.4%	41.7%	51.3%	33.3%	40.0%	34.6%	75.0%	47.2%
(3) Low		0.0%	2.1%	0.0%	0.0%	4.0%	0.0%	0.0%	0.8%
<b>Average</b>		<b>1.48</b>	<b>1.46</b>	<b>1.51</b>	<b>1.33</b>	<b>1.48</b>	<b>1.35</b>	<b>1.75</b>	<b>1.49</b>

## Crosstabulation of Results

### 8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact

#### Knowledgeable

	Overall <i>n=135</i>	Gender		Age					
		Male <i>n=49</i>	Female <i>n=63</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=6</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=16</i>	56 - 65 <i>n=33</i>	Over 65 <i>n=42</i>
		(1) Excellent	63.0%	46.9%	69.8%	0.0%	50.0%	53.3%	43.8%
(2) Good	28.1%	42.9%	23.8%	0.0%	0.0%	40.0%	43.8%	30.3%	31.0%
(3) Fair	5.2%	8.2%	6.3%	0.0%	50.0%	6.7%	12.5%	6.1%	0.0%
(4) Poor	3.7%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%
<b>Average</b>	<b>1.50</b>	<b>1.65</b>	<b>1.37</b>	<b>0.00</b>	<b>2.00</b>	<b>1.53</b>	<b>1.69</b>	<b>1.42</b>	<b>1.38</b>

	Overall <i>n=135</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=44</i>	West <i>n=21</i>	Under 1 <i>n=5</i>	1 to 5 <i>n=18</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=8</i>	Over 15 <i>n=72</i>
		(1) Excellent	56.3%	65.9%	52.4%	60.0%	55.6%	63.6%	62.5%
(2) Good	35.4%	22.7%	42.9%	0.0%	27.8%	27.3%	37.5%	36.1%	
(3) Fair	8.3%	9.1%	4.8%	40.0%	16.7%	9.1%	0.0%	4.2%	
(4) Poor	0.0%	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	
<b>Average</b>	<b>1.52</b>	<b>1.48</b>	<b>1.52</b>	<b>1.80</b>	<b>1.61</b>	<b>1.45</b>	<b>1.38</b>	<b>1.49</b>	

#### Responsive

	Overall <i>n=139</i>	Gender		Age					
		Male <i>n=51</i>	Female <i>n=63</i>	18 - 25 <i>n=0</i>	26 - 35 <i>n=5</i>	36 - 45 <i>n=15</i>	46 - 55 <i>n=16</i>	56 - 65 <i>n=33</i>	Over 65 <i>n=45</i>
		(1) Excellent	63.3%	49.0%	71.4%	0.0%	60.0%	53.3%	50.0%
(2) Good	26.6%	43.1%	27.0%	0.0%	20.0%	40.0%	43.8%	36.4%	28.9%
(3) Fair	4.3%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
(4) Poor	5.8%	5.9%	1.6%	0.0%	20.0%	6.7%	6.3%	0.0%	2.2%
<b>Average</b>	<b>1.53</b>	<b>1.65</b>	<b>1.32</b>	<b>0.00</b>	<b>1.80</b>	<b>1.60</b>	<b>1.63</b>	<b>1.36</b>	<b>1.40</b>

	Overall <i>n=139</i>	Location			Residency				
		East <i>n=48</i>	Central <i>n=47</i>	West <i>n=20</i>	Under 1 <i>n=4</i>	1 to 5 <i>n=18</i>	6 to 10 <i>n=11</i>	11 to 15 <i>n=8</i>	Over 15 <i>n=75</i>
		(1) Excellent	52.1%	70.2%	60.0%	75.0%	66.7%	63.6%	62.5%
(2) Good	43.8%	23.4%	35.0%	25.0%	22.2%	36.4%	37.5%	37.3%	
(3) Fair	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	
(4) Poor	4.2%	4.3%	5.0%	0.0%	11.1%	0.0%	0.0%	4.0%	
<b>Average</b>	<b>1.56</b>	<b>1.40</b>	<b>1.50</b>	<b>1.25</b>	<b>1.56</b>	<b>1.36</b>	<b>1.38</b>	<b>1.52</b>	

## Crosstabulation of Results

Courteous									
	Overall <i>n</i> =139	Gender		Age					
		Male <i>n</i> =51	Female <i>n</i> =63	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =15	46 - 55 <i>n</i> =16	56 - 65 <i>n</i> =33	Over 65 <i>n</i> =44
(1) Excellent	67.6%	58.8%	76.2%	0.0%	83.3%	60.0%	56.3%	72.7%	70.5%
(2) Good	21.6%	31.4%	19.0%	0.0%	0.0%	26.7%	37.5%	21.2%	25.0%
(3) Fair	7.9%	5.9%	3.2%	0.0%	0.0%	13.3%	6.3%	3.0%	2.3%
(4) Poor	2.9%	3.9%	1.6%	0.0%	16.7%	0.0%	0.0%	3.0%	2.3%
<b>Average</b>	<b>1.46</b>	<b>1.55</b>	<b>1.30</b>	<b>0.00</b>	<b>1.50</b>	<b>1.53</b>	<b>1.50</b>	<b>1.36</b>	<b>1.36</b>

	Overall <i>n</i> =139	Location			Residency				
		East <i>n</i> =48	Central <i>n</i> =46	West <i>n</i> =21	Under 1 <i>n</i> =5	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =74
(1) Excellent		64.6%	73.9%	61.9%	60.0%	77.8%	72.7%	62.5%	64.9%
(2) Good		31.3%	19.6%	19.0%	20.0%	16.7%	27.3%	37.5%	25.7%
(3) Fair		4.2%	2.2%	14.3%	0.0%	5.6%	0.0%	0.0%	6.8%
(4) Poor		0.0%	4.3%	4.8%	20.0%	0.0%	0.0%	0.0%	2.7%
<b>Average</b>		<b>1.40</b>	<b>1.37</b>	<b>1.62</b>	<b>1.80</b>	<b>1.28</b>	<b>1.27</b>	<b>1.38</b>	<b>1.47</b>

Overall									
	Overall <i>n</i> =136	Gender		Age					
		Male <i>n</i> =51	Female <i>n</i> =62	18 - 25 <i>n</i> =0	26 - 35 <i>n</i> =6	36 - 45 <i>n</i> =15	46 - 55 <i>n</i> =16	56 - 65 <i>n</i> =32	Over 65 <i>n</i> =44
(1) Excellent	63.2%	51.0%	71.0%	0.0%	50.0%	53.3%	50.0%	65.6%	68.2%
(2) Good	27.9%	39.2%	25.8%	0.0%	16.7%	40.0%	43.8%	31.3%	27.3%
(3) Fair	4.4%	5.9%	0.0%	0.0%	16.7%	6.7%	0.0%	0.0%	2.3%
(4) Poor	4.4%	3.9%	3.2%	0.0%	16.7%	0.0%	6.3%	3.1%	2.3%
<b>Average</b>	<b>1.50</b>	<b>1.63</b>	<b>1.35</b>	<b>0.00</b>	<b>2.00</b>	<b>1.53</b>	<b>1.63</b>	<b>1.41</b>	<b>1.39</b>

	Overall <i>n</i> =136	Location			Residency				
		East <i>n</i> =47	Central <i>n</i> =46	West <i>n</i> =21	Under 1 <i>n</i> =4	1 to 5 <i>n</i> =18	6 to 10 <i>n</i> =11	11 to 15 <i>n</i> =8	Over 15 <i>n</i> =74
(1) Excellent		57.4%	65.2%	61.9%	75.0%	55.6%	72.7%	62.5%	59.5%
(2) Good		38.3%	26.1%	28.6%	0.0%	38.9%	27.3%	37.5%	32.4%
(3) Fair		2.1%	4.3%	4.8%	0.0%	5.6%	0.0%	0.0%	4.1%
(4) Poor		2.1%	4.3%	4.8%	25.0%	0.0%	0.0%	0.0%	4.1%
<b>Average</b>		<b>1.49</b>	<b>1.48</b>	<b>1.52</b>	<b>1.75</b>	<b>1.50</b>	<b>1.27</b>	<b>1.38</b>	<b>1.53</b>

## Crosstabulation of Results

### 9. How likely are you to recommend living in Algonquin to someone who asks?

	Overall <i>n</i> =241	Gender		Age					
		Male <i>n</i> =99	Female <i>n</i> =109	18 - 25 <i>n</i> =1	26 - 35 <i>n</i> =9	36 - 45 <i>n</i> =25	46 - 55 <i>n</i> =35	56 - 65 <i>n</i> =62	Over 65 <i>n</i> =80
		(1) Very Likely	48.5%	47.5%	56.9%	0.0%	66.7%	56.0%	54.3%
(2) Likely	38.6%	40.4%	35.8%	100.0%	22.2%	44.0%	34.3%	46.8%	30.0%
(3) Neither Likely nor Unlikely	9.5%	8.1%	5.5%	0.0%	11.1%	0.0%	5.7%	9.7%	6.3%
(4) Unlikely	2.1%	3.0%	0.0%	0.0%	0.0%	0.0%	2.9%	1.6%	1.3%
(5) Very Unlikely	1.2%	1.0%	1.8%	0.0%	0.0%	0.0%	2.9%	3.2%	0.0%
<b>Average</b>	<b>1.69</b>	<b>1.70</b>	<b>1.54</b>	<b>2.00</b>	<b>1.44</b>	<b>1.44</b>	<b>1.66</b>	<b>1.84</b>	<b>1.46</b>

	Location			Residency				
	East <i>n</i> =67	Central <i>n</i> =103	West <i>n</i> =42	Under 1 <i>n</i> =6	1 to 5 <i>n</i> =30	6 to 10 <i>n</i> =26	11 to 15 <i>n</i> =13	Over 15 <i>n</i> =138
	(1) Very Likely	52.2%	54.4%	50.0%	33.3%	70.0%	65.4%	61.5%
(2) Likely	35.8%	35.9%	42.9%	50.0%	30.0%	30.8%	30.8%	39.1%
(3) Neither Likely nor Unlikely	6.0%	6.8%	7.1%	16.7%	0.0%	3.8%	7.7%	8.7%
(4) Unlikely	3.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%
(5) Very Unlikely	3.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%
<b>Average</b>	<b>1.69</b>	<b>1.59</b>	<b>1.57</b>	<b>1.83</b>	<b>1.30</b>	<b>1.38</b>	<b>1.46</b>	<b>1.74</b>



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## Service Measure Rankings

### Quality of Life Rankings

Quality Rating	2019 Rank	2020 Rank	2021 Rank	2022 Rank	2022 Value
Your neighborhood as a place to live	T1	1	1	1	1.51
Algonquin as a place to live	T1	2	2	2	1.58
Cleanliness of Algonquin	T3	3	3	3	1.69
Algonquin as a place to raise children	2	T6	T7	T5	1.78
Algonquin compared to other communities in the area	4	7	T7	T5	1.78
Overall appearance of Algonquin	5	4	4	6	1.82
Overall image or reputation of Algonquin	7	9	8	7	1.89
Overall quality of businesses and services in Algonquin	8	T6	10	T9	1.90
Availability of paths and walking trails	10	10	5	T9	1.90
Ease of walking in Algonquin	15	15	12	10	1.91
Quality of overall natural environment in Algonquin	9	11	9	11	1.92
Variety of housing options	6	8	11	12	1.95
Ease of bicycle travel in Algonquin	17	18	15	13	2.04
Overall direction that Algonquin is taking	14	14	16	14	2.05
Recreational opportunities	13	19	17	15	2.07
Shopping opportunities	T3	T13	T14	T17	2.10
Overall quality of new development in Algonquin	11	T13	T14	T17	2.10
Algonquin as a place to work	16	16	19	18	2.11
Opportunities to participate in social events and activities	12	17	18	19	2.12
Ease of car travel in Algonquin	20	22	20	20	2.32
Employment opportunities	19	21	21	21	2.35
Value of services for the taxes paid to the Village of Algonquin	18	20	22	22	2.40
Traffic flow on major streets	21	23	23	23	2.53

Each Quality of Life area is ranked by their Quality rating score. The service areas are ordered by their current year ranking. For example, "Your neighborhood as a place to live" is listed first because it ranked first. Next to the current year's ranking is the actual value of the responses.

# Service Measure Rankings

## Quality and Importance Rankings

Quality Rating	2020 Rank	2021 Rank	2022 Rank	2022 Value
911 services	1	1	1	1.48
Garbage collection	3	T3	2	1.62
Recycling	2	T3	3	1.63
Online payment options	5	4	4	1.66
Responding to citizen calls	4	5	5	1.68
6				
Crime prevention	8	T8	6	1.72
Village newsletter	T10	T8	7	1.73
Yard waste collection	7	T16	8	1.74
Overall Police Services	T10	T13	9	1.75
Quality of Village parks	21	T10	T11	1.77
Algonquin e-News	12	T13	T11	1.77
Overall General Services	11	T21	T14	1.78
Park maintenance	16	17	T14	1.78
Ease of water billing services	6	T8	T14	1.78
Urban forestry program	T15	T16	T16	1.82
Pedestrian and bicycle paths	13	14	T16	1.82
Preservation of natural areas	20	T10	17	1.84
Public property maintenance	T19	T13	T20	1.85
Public property beautification	T25	18	T20	1.85
Website	T19	T24	T20	1.85
Overall Public Works	T25	T24	21	1.87
Social media	26	25	22	1.88
Sewer services	T19	T21	23	1.89
Street sweeping	29	T24	24	1.90
Patrol services	27	T28	25	1.92
Snow/ice removal	T15	T21	26	1.96
Tree trimming	23	T32	27	1.97
Overall Parks and Recreation	T34	26	28	1.98
Stormwater drainage	28	T28	29	1.99
Street lighting	30	29	30	2.00
Ease/efficiency of obtaining permits	22	30	T32	2.01
Special events	43	38	T32	2.01
Overall Community Development	31	T32	T34	2.06
Traffic enforcement	T34	36	T34	2.06
Swimming Pool Facility	45	41	35	2.07
Recreation programs	T39	T40	36	2.09
Street maintenance	T39	33	37	2.10
Sidewalk maintenance	T34	34	T39	2.11
Recreation facilities	44	44	T39	2.11
Economic development	36	37	40	2.16
Street improvement	40	35	41	2.17
Promoting Village to visitors	T42	45	42	2.22
Code enforcement	35	T40	T44	2.24
Land use, planning/zoning	T42	42	T44	2.24
Drinking water	T39	43	45	2.29

Importance Rating	2020 Rank	2021 Rank	2022 Rank	2022 Value
911 services	1	3	1	1.08
Crime prevention	T3	T1	T3	1.09
Website	T3	T1	T3	1.09
Overall Police Services	T7	T8	4	1.13
Drinking water	4	T5	T6	1.14
T6				
Snow/ice removal	5	T5	T6	1.14
Responding to citizen calls	T7	9	7	1.16
Street maintenance	10	10	8	1.20
Garbage collection	8	T8	9	1.21
Recycling	9	T8	10	1.22
Sewer services	12	T12	11	1.23
Patrol services	14	T16	12	1.29
Stormwater drainage	T16	13	T14	1.30
Street lighting	T16	T16	T14	1.30
Overall Public Works	13	14	T16	1.31
Yard waste collection	11	T12	T16	1.31
Street improvement	17	T19	17	1.35
Recreation programs	T22	T19	T19	1.40
Quality of Village parks	T25	T23	T19	1.40
Overall Community Development	19	T21	20	1.43
Overall General Services	T25	25	T23	1.44
Economic development	18	T21	T23	1.44
Land use, planning/zoning	20	17	T23	1.44
Preservation of natural areas	T22	T23	T25	1.46
Public property maintenance	27	27	T25	1.46
Ease of water billing services	T25	24	26	1.47
Sidewalk maintenance	26	26	T28	1.48
Overall Parks and Recreation	28	30	T28	1.48
Traffic enforcement	T30	32	29	1.51
Code enforcement	31	T34	30	1.52
Ease/efficiency of obtaining permits	T30	31	31	1.54
Public property beautification	34	T34	T33	1.57
Pedestrian and bicycle paths	32	T29	T33	1.57
Online payment options	33	T29	34	1.58
Recreation facilities	T37	37	35	1.59
Urban forestry program	39	T36	36	1.65
Park maintenance	40	T40	37	1.66
Village newsletter	T37	T36	38	1.71
Tree trimming	T37	41	39	1.73
Street sweeping	41	38	40	1.75
Promoting Village to visitors	38	T40	41	1.77
Algonquin e-News	43	42	T43	1.82
Special events	44	44	T43	1.82
Swimming Pool Facility	42	43	44	1.85
Social media	45	45	45	2.01

# Survey Instrument

## 2022 Algonquin Community Survey – Page 1

Please complete the 2022 Community Survey if you are an adult (anyone 18 years or older) in your household. Please circle the response that best describes your opinion for each question. Responses are anonymous and will be reported in aggregate form only. Please complete and return the questionnaire by October 28, 2022. Thank you for your assistance!



Complete your survey form online by using the Online Identification Number listed on the mailing label at <https://www.algonquin.org/2022Survey> or by using the QR code to the right!

### 1. Please indicate how you would describe the following quality of life measures in Algonquin:

	Excellent	Good	Fair	Poor	Don't Know
Algonquin as a place to live	1	2	3	4	N
Your neighborhood as a place to live	1	2	3	4	N
Algonquin as a place to raise children	1	2	3	4	N
Algonquin as a place to work	1	2	3	4	N
Algonquin compared to other communities in the area	1	2	3	4	N
Overall appearance of Algonquin	1	2	3	4	N
Cleanliness of Algonquin	1	2	3	4	N
Overall quality of new development in Algonquin	1	2	3	4	N
Variety of housing options	1	2	3	4	N
Overall quality of businesses and services in Algonquin	1	2	3	4	N
Shopping opportunities	1	2	3	4	N
Recreational opportunities	1	2	3	4	N
Employment opportunities	1	2	3	4	N
Opportunities to participate in social events and activities	1	2	3	4	N
Ease of car travel in Algonquin	1	2	3	4	N
Ease of bicycle travel in Algonquin	1	2	3	4	N
Ease of walking in Algonquin	1	2	3	4	N
Availability of paths and walking trails	1	2	3	4	N
Traffic flow on major streets	1	2	3	4	N
Quality of overall natural environment in Algonquin	1	2	3	4	N
Value of services for the taxes paid to the Village of Algonquin	1	2	3	4	N
Overall direction that Algonquin is taking	1	2	3	4	N
Overall image or reputation of Algonquin	1	2	3	4	N

### 2. To what degree, if at all, are run-down buildings, weed lots, or junk vehicles a problem in Algonquin?

- Not a problem     Minor problem     Moderate problem     Major problem     Don't know

### 3. Please rate how safe you feel:

	Very Safe	Somewhat Safe	Neither Safe nor Unsafe	Somewhat Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	1	2	3	4	5	N
In your neighborhood after dark	1	2	3	4	5	N

### 4. During the past 12 months, were you or anyone in your household the victim of any crime in Algonquin?

- Yes → Go to #5     No → Go to #6     Don't know → Go to #6

### 5. If yes, was this crime (these crimes) reported to the police?

- Yes     No     Don't know

### 6. The following section lists specific services provided by the Village. Please rate both the quality and importance of the Village service by circling your answer for each specific service statement.

Police/Public Safety	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Crime prevention	1	2	3	4	N	1	2	3	N
Patrol services	1	2	3	4	N	1	2	3	N
Traffic enforcement	1	2	3	4	N	1	2	3	N
911 services	1	2	3	4	N	1	2	3	N
Responding to citizen calls	1	2	3	4	N	1	2	3	N
Overall Police services	1	2	3	4	N	1	2	3	N

## 2022 Algonquin Community Survey – Page 2

Public Works/Infrastructure	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Street maintenance	1	2	3	4	N	1	2	3	N
Street improvement	1	2	3	4	N	1	2	3	N
Street sweeping	1	2	3	4	N	1	2	3	N
Street lighting	1	2	3	4	N	1	2	3	N
Snow/ice removal	1	2	3	4	N	1	2	3	N
Sidewalk maintenance	1	2	3	4	N	1	2	3	N
Storm water drainage	1	2	3	4	N	1	2	3	N
Drinking water	1	2	3	4	N	1	2	3	N
Sewer services	1	2	3	4	N	1	2	3	N
Urban forestry program	1	2	3	4	N	1	2	3	N
Tree trimming	1	2	3	4	N	1	2	3	N
Pedestrian & bicycle paths	1	2	3	4	N	1	2	3	N
Public property maintenance	1	2	3	4	N	1	2	3	N
Public property beautification	1	2	3	4	N	1	2	3	N
Overall Public Works	1	2	3	4	N	1	2	3	N

Parks/Recreation	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Quality of Village parks	1	2	3	4	N	1	2	3	N
Parks maintenance	1	2	3	4	N	1	2	3	N
Recreation programs	1	2	3	4	N	1	2	3	N
Special Events	1	2	3	4	N	1	2	3	N
Recreation facilities	1	2	3	4	N	1	2	3	N
Preservation of natural areas (open space, wetlands, etc.)	1	2	3	4	N	1	2	3	N
Swimming pool facility	1	2	3	4	N	1	2	3	N
Overall Parks/Recreation	1	2	3	4	N	1	2	3	N

Community Development	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Land use, planning/zoning	1	2	3	4	N	1	2	3	N
Code enforcement (weeds, property maintenance, etc.)	1	2	3	4	N	1	2	3	N
Economic development	1	2	3	4	N	1	2	3	N
Ease & efficiency of obtaining permits	1	2	3	4	N	1	2	3	N
Overall Community Development	1	2	3	4	N	1	2	3	N

General Services	Please rate the quality of this service					Please rate the level of importance that this service be provided			
	Excellent	Good	Fair	Poor	Don't Know	High	Medium	Low	Don't Know
Online payment options	1	2	3	4	N	1	2	3	N
Website (www.algonquin.org)	1	2	3	4	N	1	2	3	N
Village Newsletter	1	2	3	4	N	1	2	3	N
Algonquin e-News	1	2	3	4	N	1	2	3	N
Social Media (Facebook, Twitter, etc.)	1	2	3	4	N	1	2	3	N
Garbage collection	1	2	3	4	N	1	2	3	N
Recycling	1	2	3	4	N	1	2	3	N
Yard waste collection	1	2	3	4	N	1	2	3	N
Ease of water billing services	1	2	3	4	N	1	2	3	N
Promoting the Village to attract visitors	1	2	3	4	N	1	2	3	N
Overall General Services	1	2	3	4	N	1	2	3	N

# Survey Instrument

PRE-SORTED  
Standard  
U.S. Postage  
**PAID**  
Algonquin, Illinois  
Permit No. 33



VILLAGE OF ALGONQUIN  
2200 HARNISH DRIVE  
ALGONQUIN, IL 60102

Complete Online using Online ID at the link below or scan the QR code inside!

<https://www.algonquin.org/2022Survey>

Online ID



Please remove or black out label if anonymity is an issue.

## 2022 Algonquin Community Survey – Page 3

7. Have you had any in-person, phone, or email contact with an employee of the Village of Algonquin within the last 12 months (including police, counter staff, inspectors, or any others)?  
 Yes → Go to #8       No → Go to #9       Don't know → Go to #9

8. Please rate the performance of the Village employee(s) you interacted with during your most recent contact?

	Excellent	Good	Fair	Poor	Don't Know
Knowledgeable	1	2	3	4	N
Responsive	1	2	3	4	N
Courteous	1	2	3	4	N
Overall	1	2	3	4	N

9. Please indicate how likely or unlikely you are to do each of the following:

	Very Likely	Likely	Neither Likely or Unlikely	Unlikely	Very Unlikely	Don't Know
Recommend living in Algonquin to someone who asks	1	2	3	4	5	N
Remain in Algonquin for the next five years	1	2	3	4	5	N

10. How long have you been a resident of Algonquin?

Less than 1 year       1 – 5 years       6 – 10 years       11 – 15 years       Over 15 years

11. In what type of home do you currently live?

Single family house       Townhome/Duplex       Condominium/Apartment       Other

12. Please indicate your current housing status.

Own       Rent

13. Do any children age 17 or under live in your household?

Yes       No

14. Are you or any other member/s of your household aged 65 or older?

Yes       No

15. Please indicate your age.

18 - 25       26 – 35       36 – 45       46 – 55       56 – 65       Over 65

16. Please indicate your gender.

Male       Female

17. In what area of Algonquin do you reside?

East of the Fox River       West of the Fox River, East of Randall Road       West of Randall Road

Please explain your answers for the questions above or leave any suggestions for future goals for the Village of Algonquin, indicate below. (Please note Village services do not include schools, fire department, or library.)

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Please return the completed questionnaire by **October 28, 2022**. Postage is pre-paid; just make sure the "Return to" side of this form is facing up prior to mailing. You may also drop off at Ganek Municipal Center, 2200 Harnish Drive. Thank you for participating!

### 2022 Algonquin Community Survey

Dear Resident:

Your household has been selected at random to participate in a project that will help shape the future of Algonquin. You are one of approximately 1,750 randomly selected residents who have the opportunity to participate.

The 2022 Community Survey will be used to help the Village Board make decisions that affect our community. The results will also be used as a baseline comparison with other future surveys to track the Village's progress in meeting community needs, so we do hope you will participate.

To ensure survey results are truly representative of resident opinion, it is very important that each survey be completed and returned by an adult (anyone 18 years or older) in your household.

Participants have the ability to respond to the survey online at the link below using the Online Identification Number listed on the mailing label. Visit <https://www.algonquin.org/2022Survey>.

We ask that you respond as soon as possible, but no later than **October 28, 2022**.

Results are reported in aggregate form; therefore, your responses will remain completely anonymous. If you have any questions about the 2022 Community Survey, please contact us at 847-658-5534.

Thank you for your interest and involvement in this project. We look forward to your participation in shaping the future of Algonquin!

Sincerely,  
  
 Debby Sosine  
 Village President

Tim Schlonger  
 Village Manager

Please Tape Your Completed Form Closed

Return to:  
**VILLAGE OF ALGONQUIN**  
**2200 HARNISH DRIVE**  
**ALGONQUIN, IL 60102**

POSTAGE WILL BE PAID BY ADDRESSEE